Radio communications are vital to quickly addressing events during a shift that require immediate attention and action. There are several locations and personnel throughout the facility that require radios to operate effectively and safely. These areas and personnel include:

* All members of management (GM, AGM, Park Lead)
* All harnessed attractions and harnessing team members
* Front Desk
* Café

Walke Talkies must be charged, confirmed to be operational, on the correct channels, and in possession of appropriate team members during all operational hours.

Additionally, all team members must be familiar with, and able to confidently utilize proper radio communication terminology. The overhead PA system should not be used for internal team communications. The overhead PA system is for guest-facing communications. Below are some examples of what is appropriate for overhead PA announcements, and what is appropriate for radio communications.

Appropriate for overhead PA announcements:

* Attraction closing, re-opening.
* Happy Birthday announcements
* “Pizza is being served” announcements.
* Café is closed announcements.
* Park Closing in one-hour announcements.

Not appropriate for PA announcements that should be radio-communication:

* “Manager needed at Front Desk.”
* “Team member needed at a harnessed attraction.”

Furthermore, shorthand radio jargon should be utilized to simplify and clarify radio communication. See “Radio Terminology Guide” for examples of short-hand jargon.