

Headquarters
7015 College Blvd. Suite 150
Overland Park, Kan. 66211
816-756-3140



Government Affairs Office
50 F Street N.W. Suite 520
Washington, D.C. 20001
202-639-0550

National Rural Health Association

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Contact: Brock Slabach
816-756-3140
bslabach@RuralHealth.US

Top critical access hospitals announced

The 20 highest-ranked critical access hospitals (CAHs) in the country, as determined by the Chartis Center for Rural Health, were recently announced by the National Rural Health Association (NRHA). An awards ceremony will be held during [NRHA's Critical Access Hospital Conference](#) in September in Kansas City, Mo.

The determining factors for the top 20 CAHs are based on the results of the Chartis Rural Hospital Performance INDEX and its eight indices of performance: inpatient market share, outpatient market share, quality, outcomes, patient perspective, cost, charge, and finance. This elite group of hospitals was selected from the Chartis Center for Rural Health's 2023 top 100 CAH list, which was released earlier this year.

Forty best practice designations were also given to facilities that achieved success in one of two key areas of performance: 1) quality: a rating of hospital performance based on the percentile rank across rural-relevant process of care measures, and 2) patient perspective: a rating of hospital performance based on the percentile rank across all 10 HCAHPS domains.

"NRHA is committed to ensuring our members have the best information to manage their hospitals," says Brock Slabach, NRHA chief operations officer. "We're pleased to recognize the accomplishments of these rural hospitals." The list of winners and best practice recipients, in alphabetical order and by category, is included below:

TOP 20 CRITICAL ACCESS HOSPITALS

| | |
|----------------------------------------------------|-------------------------|
| Boone County Health Center | Albion, Neb. |
| Brodstone Healthcare | Superior, Neb. |
| Carroll County Memorial Hospital | Carrollton, Mo. |
| Cass Health | Atlantic, Iowa |
| CHI St Alexius Health Carrington Medical Center | Carrington, N.D. |
| Community Hospital of Anaconda | Anaconda, Mont. |
| Community Medical Center | Falls City, Neb. |
| Community Memorial Healthcare | Marysville, Kan. |
| Fairview Hospital | Great Barrington, Mass. |
| Fredonia Regional Hospital | Fredonia, Kan. |
| Hansen Family Hospital | Iowa Falls, Iowa |
| Howard Memorial Hospital | Nashville, Ark. |
| Jamestown Regional Medical Center | Jamestown, N.D. |
| Mayo Clinic Health System - Red Cedar in Menomonie | Menomonie, Wis. |
| Memorial Health Care Systems | Seward, Neb. |

Mobridge Regional Hospital
Phelps Memorial Health Center
Sanford Mayville Medical Center
Towner County Medical Center
Westfields Hospital & Clinic

Mobridge, S.D.
Holdrege, Neb.
Mayville, N.D.
Cando, N.D.
New Richmond, Wis.

BEST PRACTICE RECIPIENTS – QUALITY

Baptist Memorial Hospital – Attala
Benefis Teton Medical Center
Clay County Hospital and Medical Clinics
Coffey County Hospital
Cox Barton County Hospital
Jefferson County Hospital
Livingston Hospital
Mercy Hospital Booneville
Mercy Hospital Kingfisher
Mercy Hospital Logan County
Mercy Hospital Tishomingo
Mercy Hospital Waldron
Minnie Hamilton Health Care Center
Molokai General Hospital
Moore County Hospital District
Mountrail County Medical Center
Northern Light CA Dean Hospital
Samuel Mahelona Memorial Hospital
South Georgia Medical Center Lanier Campus
Trousdale Medical Center

Kosciusko, Miss.
Choteau, Mont.
Flora, Ill.
Burlington, Kan.
Lamar, Mo.
Waurika, Okla.
Salem, Ky.
Booneville, Ark.
Kingfisher, Okla.
Guthrie, Okla.
Tishomingo, Okla.
Waldron, Ark.
Grantsville, W.Va.
Kaunakakai, Hawaii
Dumas, Texas
Stanley, N.D.
Greenville, Maine
Kapaa, Hawaii
Lakeland, Ga.
Hartsville, Tenn.

BEST PRACTICE RECIPIENTS – PATIENT SATISFACTION

Annie Jeffrey Memorial County Health Center
Bigfork Valley Hospital
Callaway District Hospital
Community Memorial Hospital
DBA Lynn County Healthcare System
Delta Community Hospital
Electra Memorial Hospital
Greene County Hospital
Hodgeman County Health Center
Hopedale Medical Complex
Kiowa District Healthcare
Knoxville Hospital & Clinics
Madison County Healthcare System
Martin County Hospital
North Shore Health
Ochsner Choctaw General
Syracuse Area Health
Tallahatchie General Hospital
Towner County Medical Center
Union General Hospital

Osceola, Neb.
Bigfork, Minn.
Callaway, Neb.
Burke, S.D.
Tahoka, Texas
Delta, Utah
Electra, Texas
Leakesville, Miss.
Jetmore, Kan.
Hopedale, Ill.
Kiowa, Kan.
Knoxville, Iowa
Winterset, Iowa
Stanton, Texas
Grand Marais, Minn.
Butler, Ala.
Syracuse, Neb.
Charleston, Miss.
Cando, N.D.
Farmerville, La.

About NRHA

NRHA is a nonprofit organization working to improve the health and wellbeing of rural Americans and provide leadership on rural health issues through advocacy, communications, education, and research. NRHA's membership is made up of diverse individuals and organizations from across the country, all of whom share the common bond of an interest in rural health.

About Chartis

Chartis is a comprehensive health care advisory firm dedicated to helping clients build a healthier world. Chartis works across the health care continuum with more than 600 clients annually, including providers, payers, health services organizations, technology and retail companies, and investors. Through times of change, challenge, and opportunity, Chartis advises the industry on how to navigate disruption, pursue growth, achieve financial sustainability, unleash technology, improve care models and operations, enhance clinical quality and safety, and advance health equity. The teams convened bring deep industry expertise and industry leading innovation, enabling clients to achieve transformational results and create positive societal impact. For more information, visit www.chartis.com.

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