PressGaney
New Query

Generated: 2/9/2024 2:55 PM ET
Service Date Range: 2/1/2023 - 1/31/2024
Moore County Hospital District - System (1574)

New Query

Service Overview

Inpatient

Moore County Hospital District - System (1574)
Service Date: 2/1/2023 - 1/31/2024

Report Details

Timeframe: Last Completed Period, Calendar year
Received Date Period: None
Service Date Period: Rolling12Months
Enabled Adjustment Options: Phone Calibration, eSurvey Adjustment
Enabled CMS Views Options: Skip Logic, CMS Reportable
Distribution of Responses: None
Visualization Type: Table
Sort by: Survey order
Auto-Addition of New Sites: No

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Inpatient

Moore County Hospital District - System (1574)

Report Details

Filters: None
Groups: None
Demographics: None
Benchmarking Options: Peer group score and Peer group rank
Peer Groups: All PG Database
     All PG Database CAHPS N = 2360
Benchmarking: All Respondents
Benchmarking Period: 11/1/2023 - 1/31/2024

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Inpatient

Questions	Top Box	n	All PG Database	
			Score	Rank
*Rate hospital 0-10	87.04	54	69.71	96
*Recommend the hospital	84.91	53	68.96	93
***Comm w/ Nurses Domain Performance**	91.83	54	78.58	99
*Nurses treat with courtesy/respect	98.15	54	85.31	99
*Nurses listen carefully to you	88.89	54	75.99	96
*Nurses expl in way you understand	88.46	52	74.41	98
***Response of Hosp Staff Domain Performance**	85.24	51	62.69	98
*Call button help soon as wanted it	86.27	51	60.93	98
*Help toileting soon as you wanted	84.21	38	63.89	98
***Comm w/ Doctors Domain Performance**	85.58	54	79.15	87
*Doctors treat with courtesy/respect	92.59	54	85.27	91
*Doctors listen carefully to you	86.79	53	77.74	92
*Doctors expl in way you understand	77.36	53	74.43	69
***Hospital Environment Domain Performance**	78.70	54	65.12	94
*Cleanliness of hospital environment	88.89	54	71.66	98
*Quietness of hospital environment	68.52	54	58.55	82
***Comm About Medicines Domain Performance**	78.86	39	60.10	99
*Tell you what new medicine was for	82.05	39	73.74	91
*Staff describe medicine side effect	75.68	37	46.43	99
***Discharge Information Domain Performance**	98.06	52	86.25	99
*Staff talk about help when you left	98.08	52	84.54	99
*Info re symptoms/prob to look for	98.04	51	87.96	99
***Care Transitions Domain Performance**	63.68	54	52.03	92
*Hosp staff took pref into account	61.11	54	46.50	94
*Good understanding managing health	64.81	54	51.22	94
*Understood purpose of taking meds	65.12	43	58.35	81

*CAHPS

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Appendix
Selected Sites
Moore County Hospital District   Moore County Hospital District - Phone