PressGaney

New Query

Generated: 2/9/2024 2:56 PM ET
Service Date Range: 10/1/2023 - 12/31/2023
Moore County Hospital District - System (1574)

New Query

Service Overview

Inpatient

Moore County Hospital District - System (1574)
Service Date: 10/1/2023 - 12/31/2023

Report Details

Timeframe: Last Completed Period, Calendar year
Received Date Period: None
Service Date Period: Quarterly
Enabled Adjustment Options: Phone Calibration, eSurvey Adjustment
Enabled CMS Views Options: Skip Logic, CMS Reportable
Distribution of Responses: None
Visualization Type: Table
Sort by: Survey order
Auto-Addition of New Sites: No

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Inpatient

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Report Details

Filters: None
Groups: None
Demographics: None
Benchmarking Options: Peer group score and Peer group rank
Peer Groups: All PG Database
    All PG Database CAHPS N = 2318
Benchmarking: All Respondents
Benchmarking Period: 10/1/2023 - 12/31/2023

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Inpatient

Questions	Top Box	n	All PG Database	
			Score	Rank
*Rate hospital 0-10	78.57	14	70.02	81
*Recommend the hospital	85.71	14	69.15	94
***Comm w/ Nurses Domain Performance**	90.48	14	78.83	98
*Nurses treat with courtesy/respect	100.00	14	85.43	99
*Nurses listen carefully to you	78.57	14	76.26	65
*Nurses expl in way you understand	92.86	14	74.78	99
***Response of Hosp Staff Domain Performance**	87.30	14	63.09	99
*Call button help soon as wanted it	85.71	14	61.30	98
*Help toileting soon as you wanted	88.89	9	64.31	99
***Comm w/ Doctors Domain Performance**	80.22	14	79.38	56
*Doctors treat with courtesy/respect	92.86	14	85.49	91
*Doctors listen carefully to you	78.57	14	77.98	54
*Doctors expl in way you understand	69.23	13	74.73	20
***Hospital Environment Domain Performance**	82.14	14	65.42	96
*Cleanliness of hospital environment	92.86	14	72.02	99
*Quietness of hospital environment	71.43	14	58.77	88
***Comm About Medicines Domain Performance**	75.00	10	60.43	98
*Tell you what new medicine was for	80.00	10	74.08	83
*Staff describe medicine side effect	70.00	10	46.78	99
***Discharge Information Domain Performance**	96.43	14	86.31	99
*Staff talk about help when you left	92.86	14	84.57	94
*Info re symptoms/prob to look for	100.00	13	88.03	99
***Care Transitions Domain Performance**	52.38	14	52.33	52
*Hosp staff took pref into account	50.00	14	46.75	67
*Good understanding managing health	57.14	14	51.60	77
*Understood purpose of taking meds	50.00	10	58.68	12

*CAHPS

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Appendix
Selected Sites

Moore County Hospital District

Moore County Hospital District - Phone