

# Moore County Hospital District Values and Standards

Adopted September 2023



## POSITIVITY

*"Be Optimistic"*

- » Maintain an upbeat attitude and encourage others.
- » Don't let personal issues impact work.
- » Show appreciation and gratitude.
- » Be mindful of your tone and body language.
- » Approach situations with an open mind and consider new ideas.



## EXCELLENCE

*"Be the Best."*

- » Take pride/ownership in our facilities and all that we do.
- » Provide exceptional care always.
- » Strive to improve skills, knowledge, and use evidence-based practices.



## INTEGRITY

*"Have Strong Morals & Ethics"*

- » Be accountable for actions and outcomes.
- » Do what is right when no one is looking.
- » Be honest, ethical, dependable, loyal, and trustworthy.



## PROFESSIONALISM

*"Be the Employee You Want to Work With"*

- » Be confident in your skills, and manage up co-workers.
- » Graciously give and receive constructive feedback.
- » Practice transparent and respectful communication.
- » Make a positive impression and maintain appropriate appearance & cleanliness.
- » Be reliable, punctual, consistent, and accountable.



## UNITY

*"One Family. One Goal."*

- » Be proactive. Work as a team. Respect one another.
- » Effectively communicate.
- » Be dedicated to the success of MCHD and the health of the community.



## COMPASSION

*"Care & Empathy for All"*

- » Address mental & physical comfort of patients and families.
- » Be selfless. Put yourself before yourself.
- » Show kindness.
- » Listen and show concern.

*I have been provided a copy of these Values and Standards and I commit myself to upholding them.*

Print Name: \_\_\_\_\_

Dept: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_