



Moore County Hospital District

2024 Biannual Nurse Staffing Committee Board Report

The MCHD Nurse Staffing Committee continues to meet quarterly. The most recent meeting was held on March 18, 2024. The committee has maintained the required 60% RN membership as well as the required 50% at bedside requirement.

Staffing Status 2024:

Appropriate nurse staffing is discussed at every meeting. MCHD currently meets nurse staffing needs in all Acute Care departments.

1. Medical/Surgical & Intermediate Care - has decreased staffing levels back to the pre-covid timeframe. Nurse to patient ratio 1:5, IMC 1:2.
2. Women's Services – no changes to nurse staffing patterns.
3. Emergency Department - >100 trauma registries in 2023, >600 patients seen from prior year. A split shift registered nurse is now available 7days/week.
4. Surgery – no changes to nurse staffing patterns.

Nurse Sensitive Outcome measures

1. Patient complaints related to nurse staffing: 0 for all acute care nurse departments.
2. Responsiveness questions on Press-Ganey Survey (Raw Score/% as of 4/16/2024)
 - a. MS/IMC: 80/96%
 - b. Women's Services: 84/96%
 - c. OR: 87/57%
 - d. ER: 87/75%
3. 2025 Nurse Sensitive Outcome measures selected: ED – EKG within regulatory timeframe, MS/IMC – Fall Prevention, OR- Surgery Bedside Medication Verification Compliance, Women's Services – Follow up appointments within 3 days of discharge for patients with pre-eclampsia.

Staffing Change Requests: None.

Staffing Committee Activities:

1. Currently working on a student nurse volunteer program that will include facility-wide internal transport assistance.
2. In order to improve nurse sensitive outcome trending, staffing questions have been added to our current QA templates.
3. An internal float pool concept was created with nurse grid app that has been successful.

Thank You!!

Thank you for allowing us to care for you here at MCHD, We hope you received the exceptional care you needed. If there is a member of our staff that you would like to thank specifically, please take a moment to fill out this card so we may pass it along to them.

TO: Sarah, Brandon, Lucia, Desantis, Allison

YOUR MESSAGE: Thank you all for the Olivia
exceptional care you have provided.

You guys are awesome. Always
the best care is you all
provided. Again Thank You

FROM: Dennis Farrow

Rm 208

2/16 - 2/17

FOR BACK

Thank You!!

Thank you for allowing us to care for you here at MCHD, We hope you received the exceptional care you needed. If there is a member of our staff that you would like to thank specifically, please take a moment to fill out this card so we may pass it along to them.

TO: MCHD

YOUR MESSAGE: The most capable and
kind, understanding people

Zero Bad experience Please

forgive my penmanship, but

I am extremely nervous

FROM: Terry Butler