

New Query

Service Overview

Ambulatory Surgery

Moore County Hospital District - System (1574)

Service Date: 10/1/2023 - 12/31/2023

Report Details

Timeframe: Last Completed Period, Calendar year

Received Date Period: None

Service Date Period: Quarterly

Enabled Adjustment Options: eSurvey Adjustment

Enabled CMS Views Options: Skip Logic, CMS Reportable

Distribution of Responses: None

Visualization Type: Table

Sort by: Survey order

Auto-Addition of New Sites: No

Ambulatory Surgery

Moore County Hospital District - System (1574)

Report Details

Filters: None

Groups: None

Demographics: None

Benchmarking Options: Peer group score and Peer group rank

Peer Groups: All PG Database

All PG Database CAHPS N = 3845

Benchmarking: All Respondents

Benchmarking Period: 10/1/2023 - 12/31/2023

Ambulatory Surgery

Questions	Top Box	n	All PG Database	
			Score	Rank
*Facility rating 0-10	96.30	27	87.86	96
*Recommend the facility	92.59	27	85.05	88
*Communication Domain Performance	95.32	27	92.25	88
*Provided needed info re procedure	96.30	27	92.48	89
*Instructions good re preparation	96.30	27	94.27	75
*Procedure info easy to understand	100.00	27	93.81	99
*Anesthesia info easy to understand	100.00	26	94.50	99
*Anes side effect easy to understand	84.00	25	86.16	30
*Facility/Personal Trtment Domain Performance	99.36	27	97.05	95
*Check-in run smoothly	100.00	27	95.44	99
*Facility clean	100.00	26	97.94	99
*Clerks and receptionists helpful	100.00	27	96.27	99
*Clerks and reception courteous	100.00	27	97.65	99
*Staff treat w/ courtesy, respect	100.00	27	98.08	99
*Staff ensure you were comfortable	96.15	26	96.91	31
*Discharge Domain Performance	99.38	27	96.73	99
*Written discharge instructions	100.00	27	97.43	99
*Instructions regarding recovery	96.30	27	87.57	98
*Information re subsequent pain	100.00	22	98.42	99
*Information re subsequent nausea	100.00	22	98.52	99
*Information re subsequent bleeding	100.00	25	98.94	99
*Info on response to infection	100.00	24	99.54	99

*CAHPS

Appendix

Selected Sites

Moore County Hospital District

Moore County Hospital District - Phone