

New Query

Service Overview

Ambulatory Surgery

Moore County Hospital District - System (1574)

Service Date: 2/1/2023 - 1/31/2024

Report Details

Timeframe: Last Completed Period, Calendar year

Received Date Period: None

Service Date Period: Rolling12Months

Enabled Adjustment Options: eSurvey Adjustment

Enabled CMS Views Options: Skip Logic, CMS Reportable

Distribution of Responses: None

Visualization Type: Table

Sort by: Survey order

Auto-Addition of New Sites: No

Ambulatory Surgery

Moore County Hospital District - System (1574)

Report Details

Filters: None

Groups: None

Demographics: None

Benchmarking Options: Peer group score and Peer group rank

Peer Groups: All PG Database

All PG Database CAHPS N = 3917

Benchmarking: All Respondents

Benchmarking Period: 11/1/2023 - 1/31/2024

Ambulatory Surgery

Questions	Top Box	n	All PG Database	
			Score	Rank
*Facility rating 0-10	93.20	103	87.81	84
*Recommend the facility	90.29	103	85.04	77
*Communication Domain Performance	95.02	103	92.24	86
*Provided needed info re procedure	96.12	103	92.47	87
*Instructions good re preparation	93.20	103	94.25	31
*Procedure info easy to understand	99.03	103	93.81	97
*Anesthesia info easy to understand	98.99	99	94.46	96
*Anes side effect easy to understand	87.76	98	86.19	60
*Facility/Personal Trtment Domain Performance	98.70	103	97.03	86
*Check-in run smoothly	99.03	103	95.45	92
*Facility clean	100.00	102	97.89	99
*Clerks and receptionists helpful	98.06	103	96.24	75
*Clerks and reception courteous	98.06	103	97.63	52
*Staff treat w/ courtesy, respect	99.03	103	98.07	72
*Staff ensure you were comfortable	98.04	102	96.89	69
*Discharge Domain Performance	98.86	103	96.77	97
*Written discharge instructions	99.02	102	97.54	74
*Instructions regarding recovery	94.12	102	87.61	92
*Information re subsequent pain	100.00	89	98.44	99
*Information re subsequent nausea	100.00	86	98.52	99
*Information re subsequent bleeding	100.00	93	98.96	99
*Info on response to infection	100.00	91	99.53	99

*CAHPS

Appendix

Selected Sites

Moore County Hospital District

Moore County Hospital District - Phone