

FY2025 CAHPS SUMMARY

Run Date - 08/18/25

07/01/2024 - 06/30/2025

CURRENT OVERALL
TOP BOX

n TOP BOX

n

Inpatient Overall (HCAHPS)

90.57%

48

68

ER (EDCAHPS)

67.68%

198

134

OR (OASCAHPS)

90.91%

66

60

Hospice

100.00%

6

6

PHYSICIAN CLINICS (CGCAHPS) OVERALL SCORE

Overall Clinic Score (All Clinics)

85.15%

1078

1266

Adult Medicine

89.19%

99

111

Bone & Joint

91.88%

215

234

Family Health Clinic

71.26%

186

261

Foot & Ankle

90.75%

157

173

General Surgery

90.53%

86

95

Internal Medicine

84.84%

207

244

OBGyn

86.75%

144

166

PHYSICIAN CLINICS (CGCAHPS) PROVIDER SCORE

Overall Provider Score (All Clinics)

77.16%

2033

2600

Adult Medicine

81.09%

313

386

Bone & Joint

76.55%

656

857

Family Health Clinic

67.87%

585

585

Foot & Ankle

88.23%

603

603

General Surgery

77.87%

285

366

Internal Medicine

77.27%

697

902

OBGyn

77.07%

484

628

PHYSICIAN CLINICS (CGCAHPS) STAFF SCORE

Overall Staff Score (All Clinics)

78.19%

2033

2600

Adult Medicine

85.28%

197

231

Bone & Joint

84.62%

374

442

Family Health Clinic

65.65%

407

620

Foot & Ankle

90.60%

347

383

General Surgery

85.31%

122

143

Internal Medicine

74.20%

371

500

OBGyn

79.45%

232

292