

New Query

Service Overview

Medical Practice

Moore County Hospital District - System (1574)

Service Date: 2/1/2023 - 1/31/2024

Report Details

Timeframe: Last Completed Period, Calendar year

Received Date Period: None

Service Date Period: Rolling12Months

Enabled Adjustment Options: eSurvey Adjustment

Enabled CMS Views Options: None

Distribution of Responses: None

Visualization Type: Table

Sort by: Survey order

Auto-Addition of New Sites: No

Medical Practice

Moore County Hospital District - System (1574)

Report Details

Filters: None

Groups: None

Demographics: None

Benchmarking Options: Peer group score and Peer group rank

Peer Groups: National Facilities, National Sites

National Facilities PG N = 1325

National Sites PG N = 26917

Benchmarking: All Respondents

Benchmarking Period: 8/1/2023 - 1/31/2024

Medical Practice

Questions	Top Box	n	National Facilities		National Sites	
			Score	Rank	Score	Rank
Overall	72.93	345	80.40	10	82.37	8
Access Overall	71.28	342	73.84	32	75.76	28
Ease of scheduling appointments	71.09	339	76.23	21	77.74	21
Ease of contacting	71.47	333	71.42	43	73.74	37
Moving Through Your Visit Overall	60.21	340	68.66	15	72.10	12
Information about delays	59.75	323	69.07	13	72.40	10
Wait time at clinic	60.66	333	68.26	18	71.82	14
Nurse/Assistant Overall	74.66	340	81.07	12	82.93	11
Concern of nurse/asst for problem	73.27	333	79.81	13	81.86	11
How well nurse/asst listen	76.04	338	82.34	12	83.97	11
Care Provider Overall	75.75	343	84.74	8	86.60	6
CP explanations of prob/condition	77.94	340	84.55	11	86.52	10
CP concern for questions/worries	76.61	342	85.32	8	87.26	7
CP efforts to include in decisions	75.00	340	84.65	7	86.44	6
Likelihood of recommending CP	76.61	342	85.59	8	87.21	7
CP discuss treatments	72.57	339	83.60	6	85.56	5
Personal Issues Overall	75.41	343	81.77	12	83.74	9
How well staff protect safety	75.44	338	82.07	12	83.98	9
Our concern for patients' privacy	75.37	341	81.47	12	83.49	10
Overall Assessment Overall	75.58	343	83.54	10	85.25	8
Staff worked together care for you	74.85	342	83.11	9	84.84	8
Likelihood of recommending	76.32	342	83.97	11	85.63	10

Appendix

Selected Sites

Bone & Joint

Family Health Clinic

Foot & Ankle

General Surgery

Internal Medicine

Moore County Hospital District

Obstetrics&Gynecology