

New Query

Service Overview

Medical Practice

Moore County Hospital District - System (1574)

Service Date: 10/1/2023 - 12/31/2023

Report Details

Timeframe: Last Completed Period, Calendar year

Received Date Period: None

Service Date Period: Quarterly

Enabled Adjustment Options: eSurvey Adjustment

Enabled CMS Views Options: None

Distribution of Responses: None

Visualization Type: Table

Sort by: Survey order

Auto-Addition of New Sites: No

Medical Practice

Moore County Hospital District - System (1574)

Report Details

Filters: None

Groups: None

Demographics: None

Benchmarking Options: Peer group score and Peer group rank

Peer Groups: National Facilities, National Sites

National Facilities PG N = 1307

National Sites PG N = 26458

Benchmarking: All Respondents

Benchmarking Period: 7/1/2023 - 12/31/2023

Medical Practice

Questions	Top Box	n	National Facilities		National Sites	
			Score	Rank	Score	Rank
Overall	85.71	1	80.25	86	82.26	69
Access Overall	100.00	1	73.62	99	75.60	99
Ease of scheduling appointments	100.00	1	76.01	99	77.55	99
Ease of contacting	N/A	N/A	N/A	N/A	N/A	N/A
Moving Through Your Visit Overall	0.00	1	68.48	1	71.96	1
Information about delays	0.00	1	68.87	1	72.25	1
Wait time at clinic	0.00	1	68.09	1	71.70	1
Nurse/Assistant Overall	100.00	1	80.96	99	82.83	99
Concern of nurse/asst for problem	100.00	1	79.68	99	81.76	99
How well nurse/asst listen	100.00	1	82.24	99	83.88	99
Care Provider Overall	100.00	1	84.62	99	86.51	99
CP explanations of prob/condition	100.00	1	84.44	99	86.43	99
CP concern for questions/worries	100.00	1	85.21	99	87.17	99
CP efforts to include in decisions	100.00	1	84.50	99	86.35	99
Likelihood of recommending CP	100.00	1	85.46	99	87.13	99
CP discuss treatments	100.00	1	83.49	99	85.48	99
Personal Issues Overall	100.00	1	81.69	99	83.67	99
How well staff protect safety	100.00	1	82.01	99	83.92	99
Our concern for patients' privacy	100.00	1	81.38	99	83.42	99
Overall Assessment Overall	100.00	1	83.41	99	85.17	99
Staff worked together care for you	100.00	1	82.99	99	84.76	99
Likelihood of recommending	100.00	1	83.82	99	85.54	99

Appendix

Selected Sites

Bone & Joint

Family Health Clinic

Foot & Ankle

General Surgery

Internal Medicine

Moore County Hospital District

Obstetrics&Gynecology