

## New Query

### Service Overview

#### Home Health Care

Moore County Hospital District - System (1574)

Service Date: 2/1/2023 - 1/31/2024

### Report Details

**Timeframe:** Last Completed Period, Calendar year

**Received Date Period:** None

**Service Date Period:** Rolling12Months

**Enabled Adjustment Options:** None

**Enabled CMS Views Options:** Skip Logic, CMS Reportable

**Distribution of Responses:** None

**Visualization Type:** Table

**Sort by:** Survey order

**Auto-Addition of New Sites:** No

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### Report Details

**Filters:** None

**Groups:** None

**Demographics:** None

**Benchmarking Options:** Peer group score and Peer group rank

**Peer Groups:** All Agency DB

All Agency DB CAHPS N = 288

**Benchmarking:** All Respondents

**Benchmarking Period:** 8/1/2023 - 1/31/2024

## Home Health Care

Questions	Top Box	n	All Agency DB	
			Score	Rank
*Rate agency 0-10	84.00	25	87.79	22
*Recommend this agency	72.00	25	81.37	11
<b>*Comm b/t Providers &amp; Pts Domain Performance</b>	88.82	25	87.28	59
*Tell you about care/services	100.00	24	97.17	99
*Keep you informed about arrival	88.00	25	84.41	64
*Explain in way you understand	80.00	25	86.23	12
*Listen carefully to you	84.00	25	87.44	22
*Get help or advice needed	90.91	11	94.22	15
*How long to get help or advice	90.00	10	74.31	97
<b>*Specific Care Issues Domain Performance</b>	77.15	25	83.11	14
*Talk about how to set up home	92.00	25	85.72	86
*Talk about medicines taking	83.33	24	92.06	6
*Ask to see all meds taking	66.67	24	84.14	4
*Talk about pain	86.96	23	92.36	13
*Talk about purpose for taking meds	88.89	9	85.13	70
*Talk about when to take meds	66.67	9	77.69	9
*Talk about side effects of meds	55.56	9	66.02	11
<b>*Care of Patients Domain Performance</b>	81.63	25	89.91	5
*Providers informed about care	62.50	24	75.89	8
*Treat you as gently as possible	84.00	25	92.32	4
*Treat you with courtesy/respect	96.00	25	95.51	49
*Have problems with care	84.00	25	95.87	1

\*CAHPS

## Appendix

### Selected Sites

Moore County Hospital District