PressGaney

New Query

Generated: 2/9/2024 3:04 PM ET
Service Date Range: 10/1/2023 - 12/31/2023
Moore County Hospital District - System (1574)

New Query

Service Overview

Home Health Care

Moore County Hospital District - System (1574)
Service Date: 10/1/2023 - 12/31/2023

Report Details

Timeframe: Last Completed Period, Calendar year
Received Date Period: None
Service Date Period: Quarterly
Enabled Adjustment Options: None
Enabled CMS Views Options: Skip Logic, CMS Reportable
Distribution of Responses: None
Visualization Type: Table
Sort by: Survey order
Auto-Addition of New Sites: No

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Home Health Care

Moore County Hospital District - System (1574)

Report Details

Filters: None
Groups: None
Demographics: None
Benchmarking Options: Peer group score and Peer group rank
Peer Groups: All Agency DB
    All Agency DB CAHPS N = 283
Benchmarking: All Respondents
Benchmarking Period: 7/1/2023 - 12/31/2023

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Moore County Hospital District - System (1574)

Home Health Care

Questions	Top Box	n	All Agency DB	
			Score	Rank
*Rate agency 0-10	100.00	6	87.84	99
*Recommend this agency	66.67	6	81.40	5
*Comm b/t Providers & Pts Domain Performance	93.06	6	87.24	92
*Tell you about care/services	100.00	5	97.00	99
*Keep you informed about arrival	100.00	6	84.28	99
*Explain in way you understand	100.00	6	86.26	99
*Listen carefully to you	83.33	6	87.09	20
*Get help or advice needed	100.00	4	93.51	99
*How long to get help or advice	75.00	4	74.19	47
*Specific Care Issues Domain Performance	92.86	6	82.92	96
*Talk about how to set up home	100.00	6	85.55	99
*Talk about medicines taking	83.33	6	91.93	5
*Ask to see all meds taking	66.67	6	83.97	5
*Talk about pain	100.00	6	92.33	99
*Talk about purpose for taking meds	100.00	2	84.79	99
*Talk about when to take meds	100.00	2	77.09	99
*Talk about side effects of meds	100.00	2	65.68	99
*Care of Patients Domain Performance	83.33	6	89.83	8
*Providers informed about care	83.33	6	75.91	84
*Treat you as gently as possible	83.33	6	92.18	4
*Treat you with courtesy/respect	100.00	6	95.55	99
*Have problems with care	66.67	6	95.79	1

*CAHPS

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Appendix
Selected Sites
Moore County Hospital District