# Master Schedule - Day 2

TIME	EVENT	LOCATION (FULL ADDRESS)	REQUIRED LIVE STREAMING ☑
7:30 – 7:45 AM	Meeting Planner meet with CLS ITPE Expert Implementation Team to Set-up/Prepare (IT and food services set-up)	Saints Peter and Paul Catholic Church 915 South Maddox   Dumas, TX 79029 Parish Hall	
7:45 – 8:00 AM	Meet and Greet (sign-in/continental breakfast), CEO meets with CLS ITPE Expert Implementation Team	Large Community Room	
8:00 - 8:05 AM	Welcome and Speaker Introduction by CEO		
8:05 – 9:30 AM	Morning Seminar: <b>Ignite the Patient Experience™</b> — Part I		
9:30 – 9:45 AM	Coffee Break		
9:45 – 11:40 AM	Morning Seminar:  Ignite the Patient Experience™  — Part II and Part III		
11:40 – 11:45 AM	CEO Closing Remarks		
11:45 AM – 12:00 PM	Transition (please provide a healthy lunch for onsite participants of the Executive Briefing session, ready by 11:30 AM)		
12:00 – 12:05 PM	Welcome and Speaker Introduction by CEO		
12:05 – 2:00 PM	Executive Briefing: Hardwiring a Five Star Experience™		
2:00 – 2:15 PM	Executive (Senior Management) Team Debrief		

I.T. Representative Name: Larry Churchill

I.T. Contact Number: 806-934-6202

Notes:



### Day 2 - Morning Seminar: Ignite the Patient Experience™ Attendees

NAME (FIRST AND LAST NAME)	POSITION / RESPONSIBILITY	DEPARTMENT / UNIT
SEE ATTACHED		

Room / Location: Parish Hall / Large Community Room

Estimated Attendance: 70-80

Registration, Meet and Greet, Continental Breakfast: 7:30 – 8:00 AM

Start Time: 8:00 AM End Time: 11:45 AM





## Day 2 - Executive Briefing: Hardwiring a 5 Star Experience<sup>™</sup> Attendees

NAME (FIRST AND LAST NAME)	POSITION / RESPONSIBILITY	DEPARTMENT / UNIT
SEE ATTACHED		

Room / Location: Parish Hall Large Community Room

Estimated Attendance: 8-10 Lunch Available: Start Time: 12:00 PM

11:30 AM - 12:00 PM End Time: 2:00 PM

#### PAGE 22, 24, 25 | ATTENDANCE ROSTERS

#### **DAY 2 – MORNING SEMINAR**

Start time: 7:30am | End Time: 11:45am

Location: Saints Peter & Paul Catholic Church | 915 South Maddox | Dumas, TX 79029 |

Parish Hall Large Community Room

#### Participants (85 total)

Jim Bacon, Director PFS

Rachel Lopez, PFS Cashier

Jaime Batenhorst, Director Respiratory Services

Johnna Nevarez, RT

Robin Cartrite, PFS Supervisor

Esmeralda Chacon, Patient Financial Counselor

Larry Churchill, Director MIS

Morgan McNeely, Network Administrator

Elizabeth (Liz) Cortez, QAPI

Haidee Magner, OR Circulator

Connie Flores, Chief Practices Officer

Dr. Steven C. Agle, General Surgeon

Dr. Priyanka Patel, Internist

Dr. Stella Tan, Anesthesiologist

Kelly Linley, PA-C, Family Medicine

Maricella Strowd, NP-C, Family Medicine

Debbie Boyd, HIM

Yolanda McCoy, HIM

Brenda Gonzalez, MCOBGYN

Krystal Beltran, MCIM

Perla Pando Villareal, MCAM

Mirna Gomez, MCBJ

Sylvia Ramos, MCFA

Beatrice Beltran, MCOBGYN

Kathie Fuston, Director HR

Amy Davis, HR Generalist

Steve Fuston, Director EMS

Jennifer Watson, RN/Paramedic

Kelly Galloway, Director Nursing – ED

Aaron Thomas, RN

Amanda Garcia, Director Nursing – MNRC

Kylee Hollaway, LVN MNRC

Lindsey Hammock, Director Environmental Services

Selma Aguilera, Housekeeper

Tina Harding, Director of Materials Management

Vanessa Soltero, Purchasing Agent

Elise Heil, Director Pharmacy

Amanda Hokanson, Director Infection Control / Employee Health

Galeana Huggenberger, MNRC Administrator

Curtis Bishop, Activity Director MNRC

Keri Jenkins, Informatics

Pamela (Pam) Jimenez, Asst. Director Nursing MNRC

Ashley Butler, C.N.A. MNRC

Amanda Jones, Director Laboratory

Katera Padilla, MLT

Christine Kimbrell, Director Therapy Services

Caitlyn Cox, Speech Therapist

Yessenia Longoria, Chief Nursing Officer

Cassie Kimball, Nursing Administration Assistant

Allison Loya, Director Nursing - Med Surg/ICU

Gracie Camarena, RN

Caleb McCutchan, Director Home Health & Hospice

Patsy Casanova, RN

Cody McCutchan, Director Risk Management/ QA

Terrance McKean, Director Dietary

Maria Mendoza, Director of Nursing MCFHC

Ibeth Torres, MCFHC

Maria Arenivar, MCFHC

Symphony Zubia, MCFHC

Zandy Perez, Director Clinic PFS

Bridgette Plemmons, Clinic PFS

Sandra Qualls, Director Case Management

Chris Velasco, RN

Stacey Robinson, Director Nursing - OR

Elizabeth Deregules, RN

Katelyn Salcido, Controller

Adriel Salazar, AP Specialist

Bethany Scroggins, External Marketing

Shawn Shafer, Director Plant Operations

Otniel Rosas, Maintenance Mechanic

John Sharp, Chief Financial Officer

Michele Sharp, Director Nursing - Women's Services

Gayle Brown, RN

Ashley Smith, Marketing & Administrative Project Coordinator

Abigail Venegas, Digital Media Assistant

Brandon Turner, Infomatics

Gladiola Valdez, RN

Jeff Turner, Chief Executive Officer

John Frantz, Chairman of the Board

Ben Maples, Board Member

Laura Vasquez, Director Population Health

Yolisma Rivero,

Melissa Venzor, Admissions Supervisor

Karson Arroya

Ashleigh Wiswell, Chief Operations Officer/ Compliance

#### **EXECUTIVE BRIEFING**

Start time: 11:30am | End Time: 2:00pm

Location: Saints Peter & Paul Catholic Church | 915 South Maddox | Dumas, TX 79029 |

Parish Hall Large Community Room

#### Participants (8 total)

Ashleigh Wiswell, Chief Operations Officer

Ashley Smith, Marketing & Administrative Project Coordinator

Connie Flores, Chief Practices Officer

Galeana (Galy) Huggenberger, Administration Memorial Nursing & Rehabilitation Center

Jeff Turner, Chief Executive Office John Sharp, Chief Financial Officer

Kathie Fuston, Director Human Resources/ Executive Director of the Moore County Health Foundation

Yessenia Longoria, Chief Nursing Officer