



# External Data



## FY2024 Strategic Plan

## DEMOGRAPHICS SUMMARY OF FINDINGS

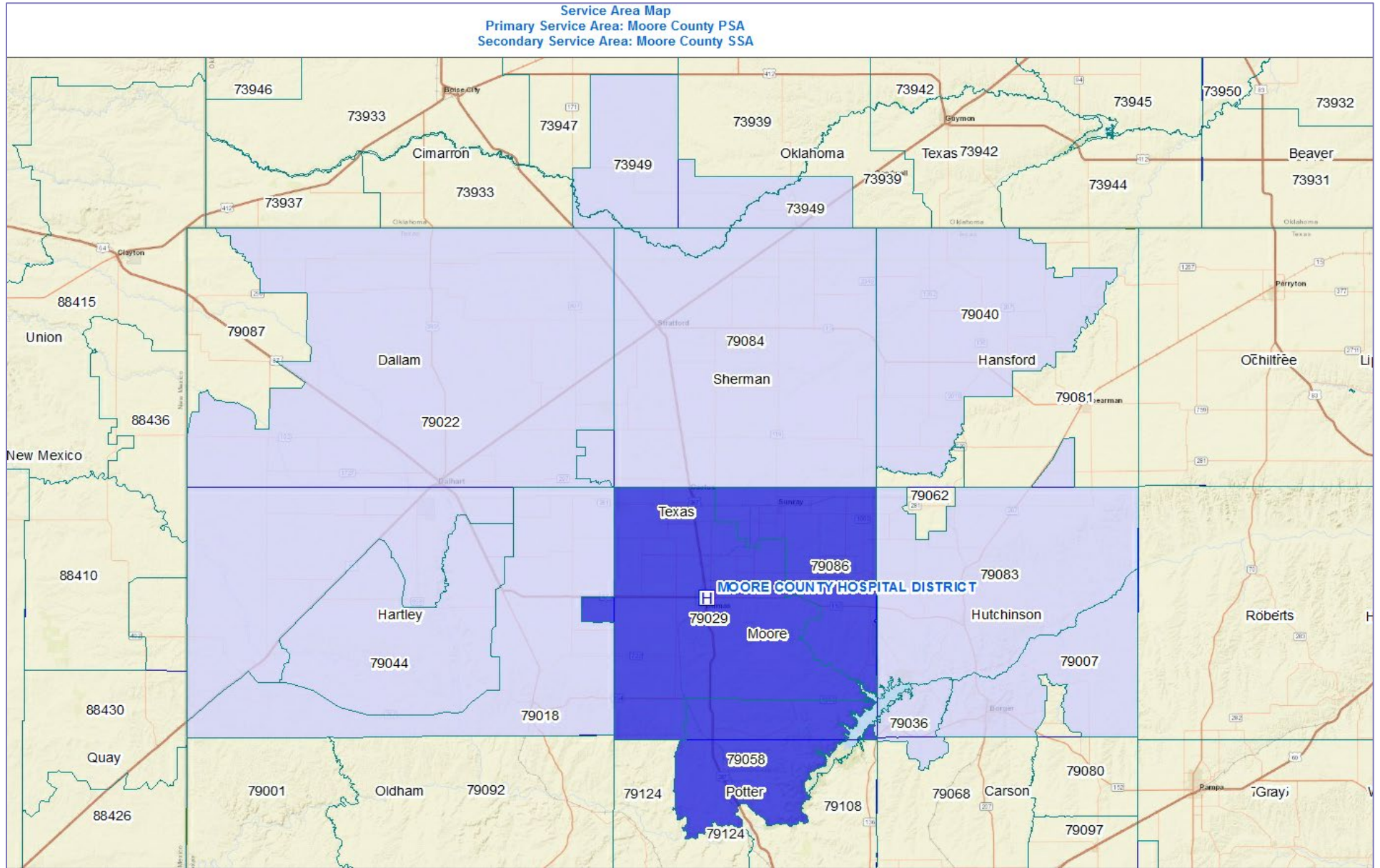
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- MCHD's primary market area is comprised of Moore County, which encompasses the cities of Dumas, Cactus, Sunray, and Masterson, with an estimated total primary market area population of 21,494. This is an increase of 325 persons from prior year (21,169.)
- MCHD's secondary market area is comprised of Dallam, Hansford, Hartley, Hutchinson, and Sherman Counties in Texas, and Texas County in Oklahoma, with a total secondary population of 62,565. This is a decrease of 510 persons from prior year (63,075.)
- Ethnicity:
  - The primary service area population consists of 79% from a single ethnicity as follows: Caucasian – 44%, Hispanic – 25%, Asian – 5%, Black – 3%, American Indian/Pacific Islander – 2%. 20% of the population consists of two ethnicities and less than 1% of those with three or more ethnicities.
  - The secondary service area population consists of 85% from a single ethnicity as follows: Caucasian – 61%, Hispanic – 19%, Asian – 1%, Black – 3%, American Indian/Pacific Islander – 2%. 14% of the population consists of two ethnicities and less than 1% of those with three or more ethnicities.
  - The combined service area population consists of 83% from a single ethnicity as follows: Caucasian – 56%, Hispanic – 20%, Asian – 2%, Black – 3%, American Indian/Pacific Islander – 2%. 20% of the population consists of two ethnicities and less than 1% of those with three or more ethnicities.
- According to the US Census Bureau, the Hispanic/Latino population has been overtaken by other ethnicities in all service areas, however, this may be attributed to lack of responses during the 2020 census or the addition of additional categories that take into consideration individuals born of two or more ethnicities.
- In the primary service area, approximately 75% of the population speaks English "very well" with the secondary languages predominantly being Spanish and Asian dialects. Approximately 85% of the population speaks English "very well" in the combined service area with Spanish being the dominant second language.
- All service areas have a younger distribution, female-majority population. The primary service area saw the majority of births occur in the 20-34 years old group (75.40%) with the 35-50 years old group being the second largest.
- The median 2022 household income in the primary service area is \$55,543, the secondary service area is \$56,478, and the combined service area is \$55,667. The mean 2022 household income is \$69,455 in the primary service area, the secondary service area is \$79,723, and the combined service area is \$59,112.
  - Out of a total of 27,309 combined service area households, the largest percentage of households fall in the \$50,000 - \$74,999 range at 20.17% (5,508 households) with the second largest falling in the \$100,000-\$149,000 range at 14.88% (4,062 households, which is a shift from previous years when the \$35,000-\$49,000 range (this year 14.58% or 3,980 households) has the second largest household group. Households that fall in the categories below \$34,999 make up 30.16% (8,237 households) and those that fall in the categories above \$75,000 make up 35.05% (9,572 households.)
- As reported by the US Census Bureau, approximately 80% of the primary service area has medical insurance. This appears to be common in the area as the secondary market and combined market are both approximately 81% insured. The most vulnerable population (less likely to have insurance) is the 26-54 age group, where the percentage insured drops from the 80s/90s in to the 60s/70s.
- Approximately 9.90% of the primary service area has a disability and this rises in the combined service area to 12.44%. The most common disability type among the population is an ambulatory difficulty (5.60%) followed by hearing difficulty (4.00%.)
- As reported by the US Census Bureau, in the year 2023, in MCHD's primary service area, 11.70% of the households are below the poverty line, which is up from 10.60% previous year. In the secondary market an average of 12.88% of households fall below the poverty line with counties ranging between 5.6% and 23.2%.
- As reported by the Bureau of Labor, the current 2023 (June) unemployment rate in the primary service area is 2.6%, down from the previous year rate of 2.90%. The secondary service area average unemployment rate is 2.7% with counties ranging between 2.0% and 4.5%.
- MCHD Turnover is trending back down from prior year. MCHD patient satisfaction has increased across all service lines with some performing in the top decile in the nation. Physician satisfaction remains high. MCHD admissions, clinical ancillary volumes, and swingbed admissions are performing less than projected.

SERVICE AREA DEFINITIONS

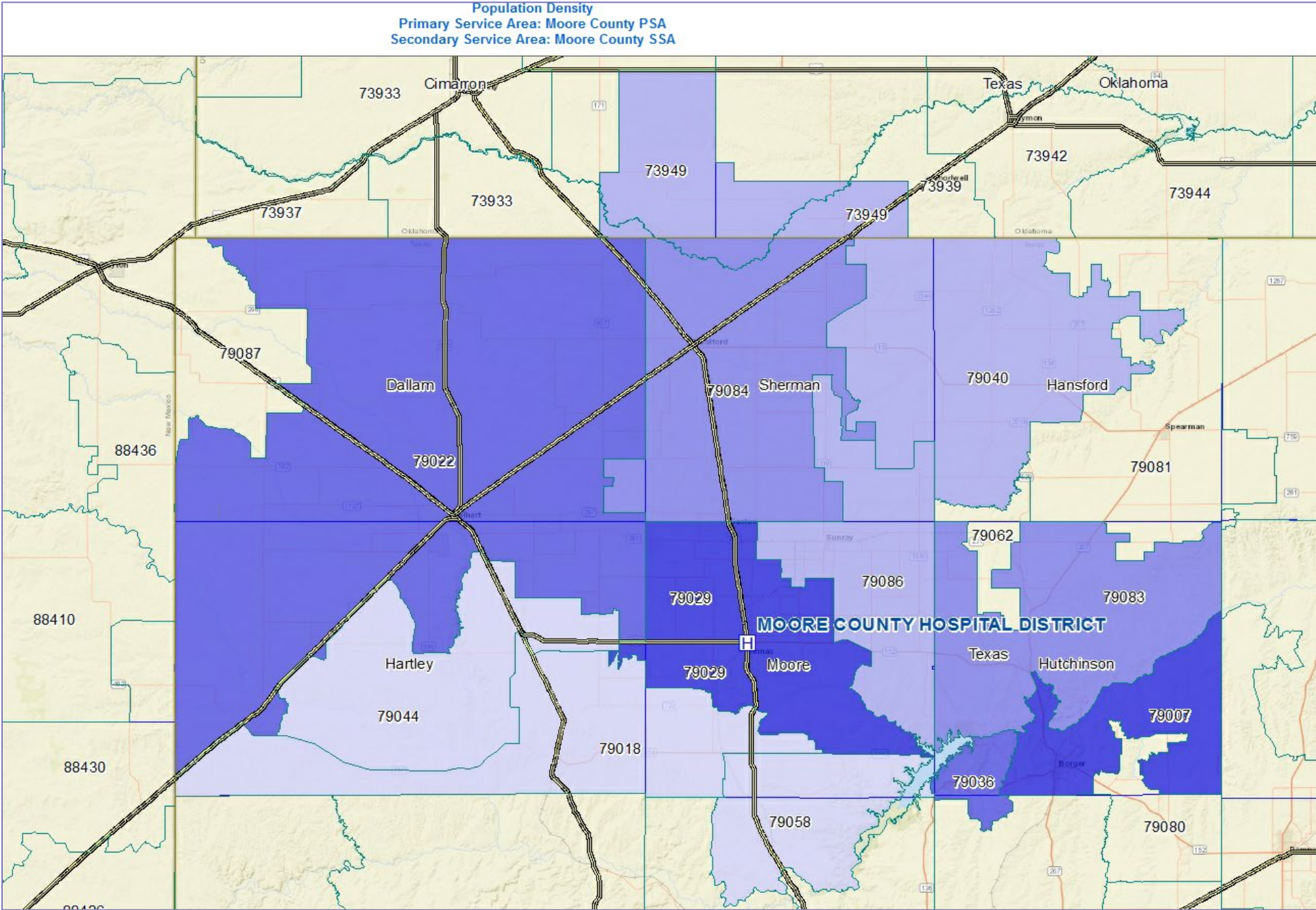
PRIMARY SERVICE AREA	SECONDARY SERVICE AREA					
<u>MOORE COUNTY</u>	<u>HUTCHINSON CO</u>	<u>SHERMAN CO</u>	<u>HARTLEY CO</u>	<u>DALLAM CO</u>	<u>HANSFORD CO</u>	<u>TEXAS CO (OK)</u>
Dumas, TX                      Masterson, TX	Borger, TX	Stratford, TX	Hartley, TX	Dalhart, TX	Gruver, TX	Texhoma, OK
Cactus, TX	Fritch, TX		Channing, TX		Spearman, TX	Guyman, OK
Sunray, TX	Stinnett, TX		Dalhart, TX		Morse, TX	Hooker, OK
	Sanford, TX					

# SERVICE AREA MAP





POPULATION DENSITY MAP

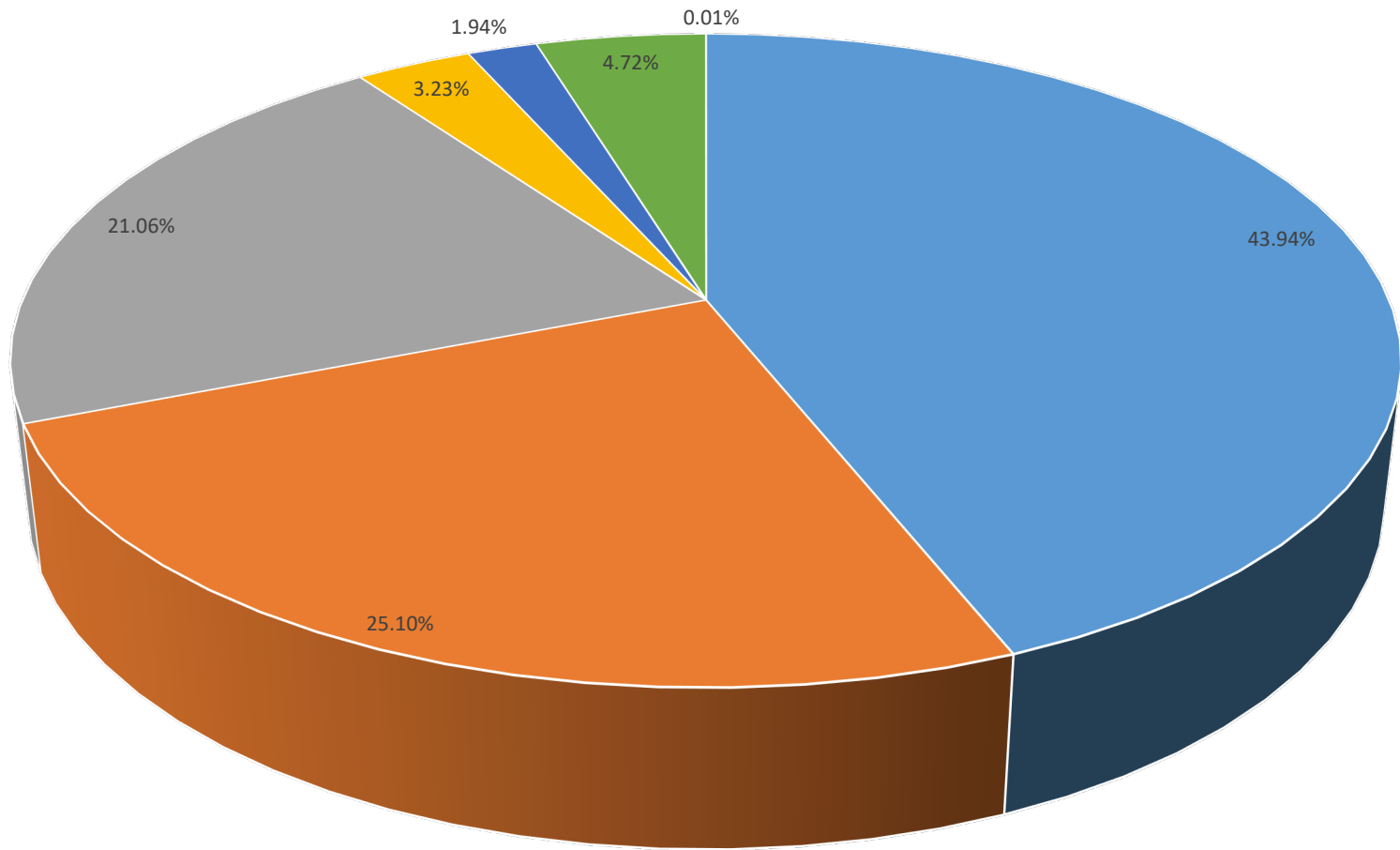


**SERVICE AREA POPULATION - ETHNICITY**

	<b>Primary Service Area</b>	<b>Secondary Service Area</b>	<b>Combined Service Area</b>
Total:	21,494	62,565	84,059
Population of one race:	16,973	53,127	70,100
White alone	9,445	37,890	47,335
Black or African American alone	695	1,794	2,489
American Indian and Alaska Native alone	419	1,175	1,594
Asian alone	1,014	636	1,650
Native Hawaiian and Other Pacific Islander alone	4	13	17
Hispanic/Latino	5,396	11,619	17,015
Population of two or more races:	4,385	9,438	13,823
Population of two races:	4,316	9,039	13,355
White; Black or African American	67	390	457
White; American Indian and Alaska Native	257	1,254	1,511
White; Asian	23	110	133
White; Native Hawaiian and Other Pacific Islander	4	8	12
White; Some Other Race	3,614	6,939	10,553
Black or African American; American Indian and Alaska Native	10	38	48
Black or African American; Asian	3	5	8
Black or African American; Native Hawaiian and Other Pacific Islander	0	13	13
Black or African American; Some Other Race	29	52	81
American Indian and Alaska Native; Asian	0	11	11
American Indian and Alaska Native; Native Hawaiian and Other Pacific Islander	0	1	1
American Indian and Alaska Native; Some Other Race	295	180	475
Asian; Native Hawaiian and Other Pacific Islander	6	10	16
Asian; Some Other Race	8	26	34
Native Hawaiian and Other Pacific Islander; Some Other Race	0	2	2
Population of three races:	64	335	399
Population of four races:	4	58	62
Population of five races:	1	3	4
Population of six races:	0	3	3

SERVICE AREA POPULATION - ETHNICITY

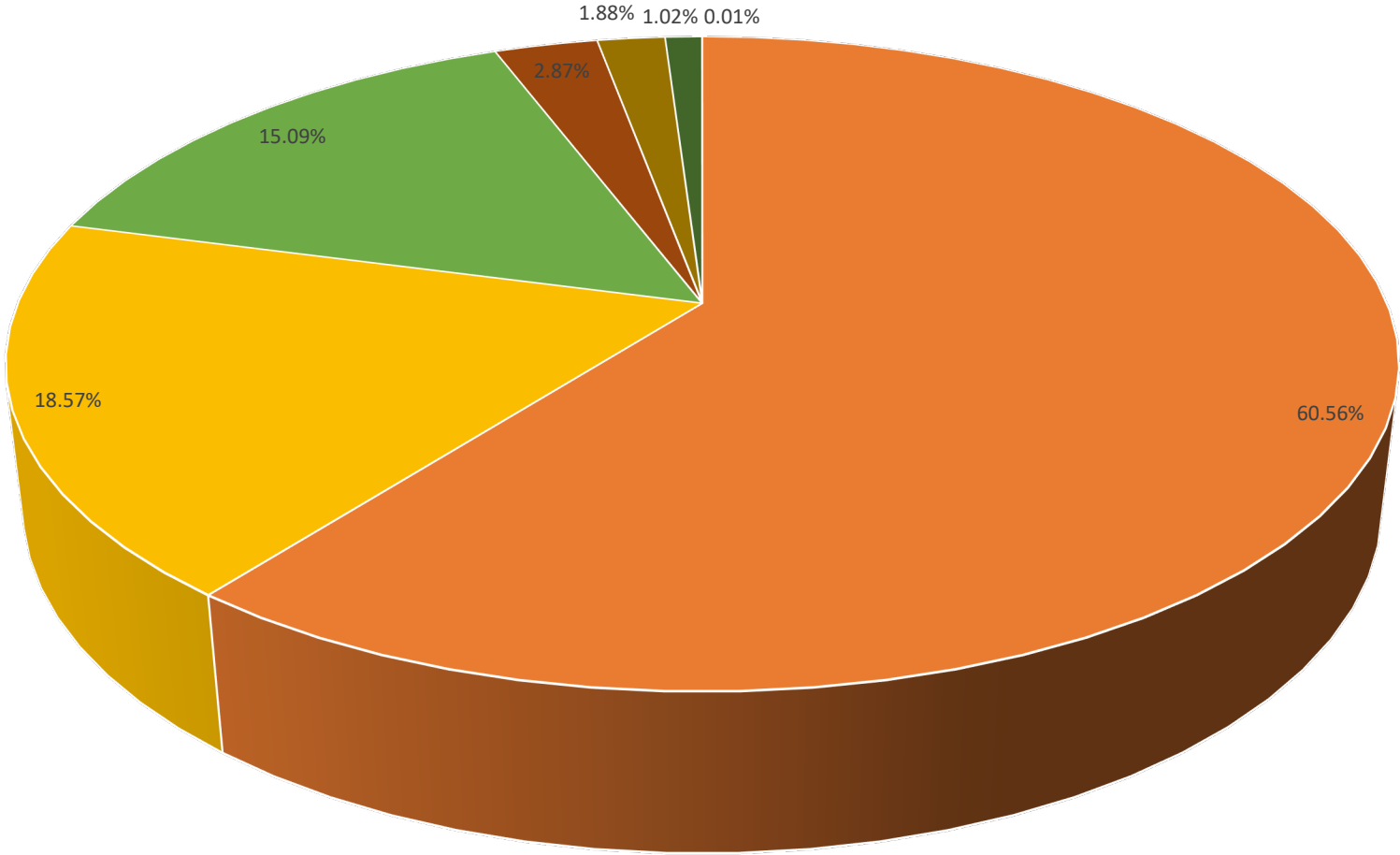
Primary Service Area



- White alone
- Hispanic/Latino alone
- Two or More Races
- Black or African American alone
- American Indian and Alaska Native alone
- Asian alone
- Native Hawaiian/Other Pacific Islander alone

SERVICE AREA POPULATION - ETHNICITY

Secondary Service Area

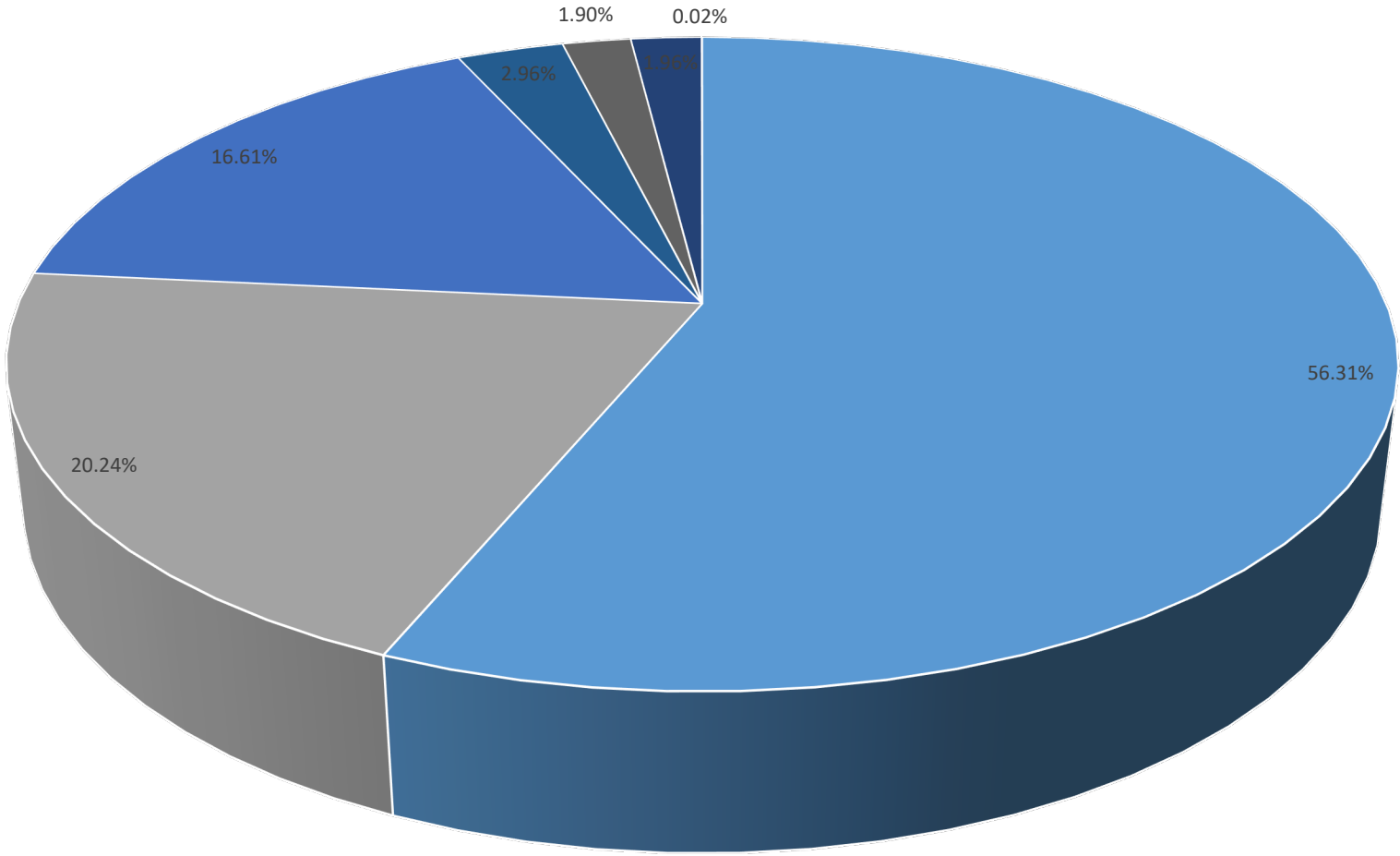


- White alone
- Hispanic/Latino alone
- Two or More Races
- Black or African American alone
- American Indian and Alaska Native alone
- Asian alone
- Native Hawaiian/Other Pacific Islander alone



SERVICE AREA POPULATION - ETHNICITY

Combined Service Area



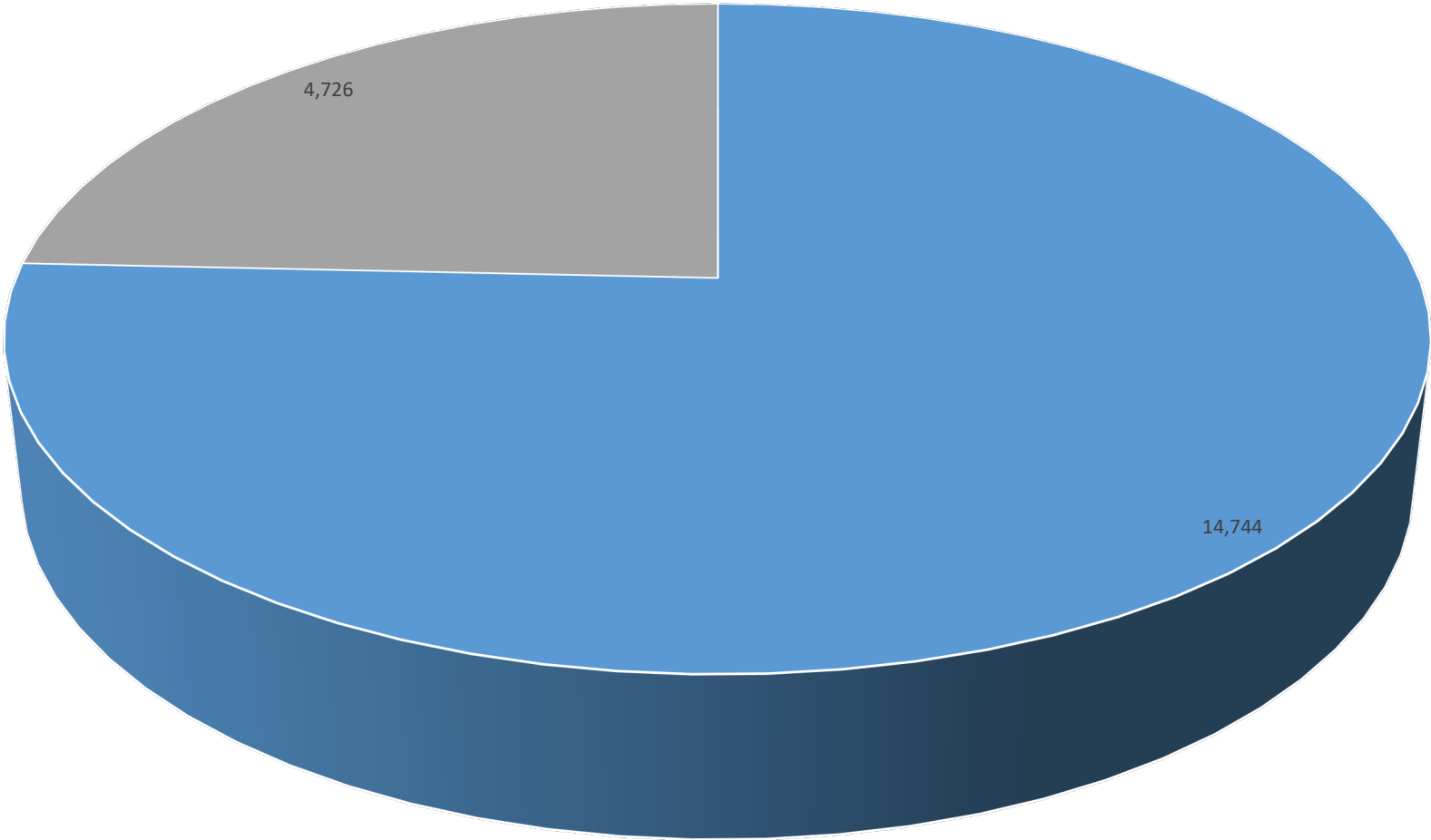
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- Black or African American alone
- Hispanic/Latino alone
- American Indian and Alaska Native alone
- Two or More Races
- Asian alone
- Native Hawaiian/Other Pacific Islander alone

**SERVICE AREA POPULATION - LANGUAGE**

	Primary Service Area			Secondary Service Area			Combined Service Area		
	TOTAL	Speak English only or speak English "very well"	Speak English less than "very well"		Speak English only or speak English "very well"	Speak English less than "very well"		Speak English only or speak English "very well"	Speak English less than "very well"
*Less respondents than total population									
Population 5 years and over	19,470	14,744	4,726	57,949	50,366	7,583	77,419	65,110	12,309
Speak only English	9,481			40,401			49,882		
Speak a language other than English	9,989	5,263	4,726	17,548	9,965	7,583	27,537	15,228	12,309
<b>SPEAK A LANGUAGE OTHER THAN ENGLISH</b>									
Spanish	8,602	4,702	3,900	15,760	9,038	6,722	24,362	13,740	10,622
5 to 17 years old	1,764	1,576	188	3,570	3,232	338	5,334	4,808	526
18 to 64 years old	6,269	3,023	3,246	11,003	5,350	5,653	17,272	8,373	8,899
65 years old and over	569	103	466	1,187	456	731	1,756	559	1,197
Other Indo-European languages	134	61	73	839	414	425	973	475	498
5 to 17 years old	0	0	0	300	55	245	300	55	245
18 to 64 years old	75	61	14	483	303	180	558	364	194
65 years old and over	59	0	59	56	56	0	115	56	59
Asian and Pacific Island languages	660	300	360	565	277	288	1,225	577	648
5 to 17 years old	366	251	115	275	131	144	641	382	259
18 to 64 years old	278	39	239	276	138	138	554	177	377
65 years old and over	16	10	6	14	8	6	30	18	12
Other languages	593	200	393	384	236	148	977	436	541
5 to 17 years old	110	110	0	11	11	0	121	121	0
18 to 64 years old	446	69	377	373	225	148	819	294	525
65 years old and over	37	21	16	0	0	0	37	21	16
<b>CITIZENS 18 YEARS AND OVER</b>									
All citizens 18 years old and over	10,666	9,681	985	38,443	36,496	1,947	49,109	46,177	2,932
Speak only English	6,771			31,835			38,606		
Speak a language other than English	3,895	2,910	985	6,608	4,661	1,947	10,503	7,571	2,932
Spanish	3,622	2,780	842	6,347	4,440	1,907	9,969	7,220	2,749
Other languages	273	130	143	261	221	40	534	351	183

SERVICE AREA POPULATION - LANGUAGE

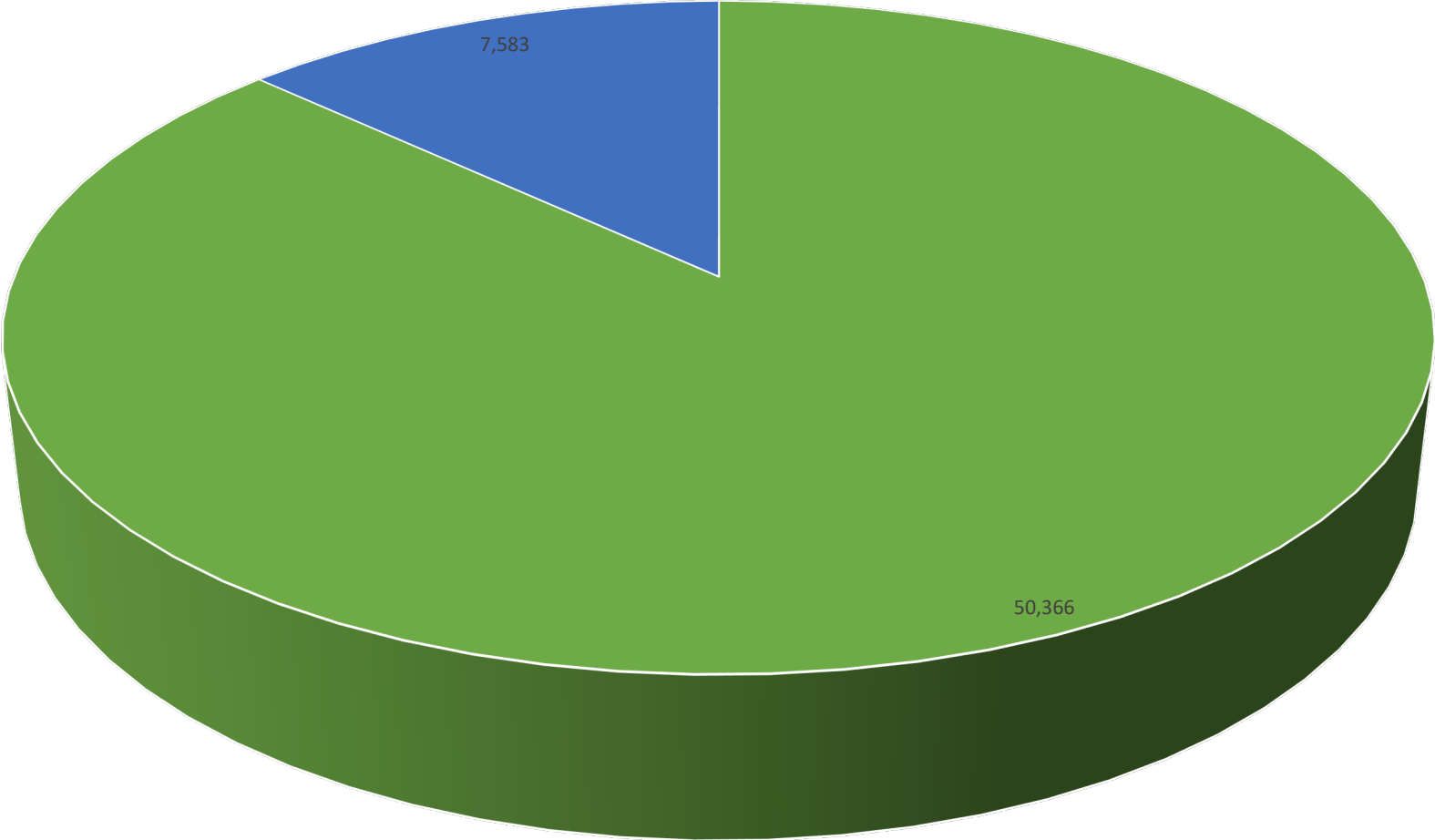
Primary Service Area



■ Speak English only or speak English "very well"   ■ Speak English less than "very well"

SERVICE AREA POPULATION - LANGUAGE

Secondary Service Area

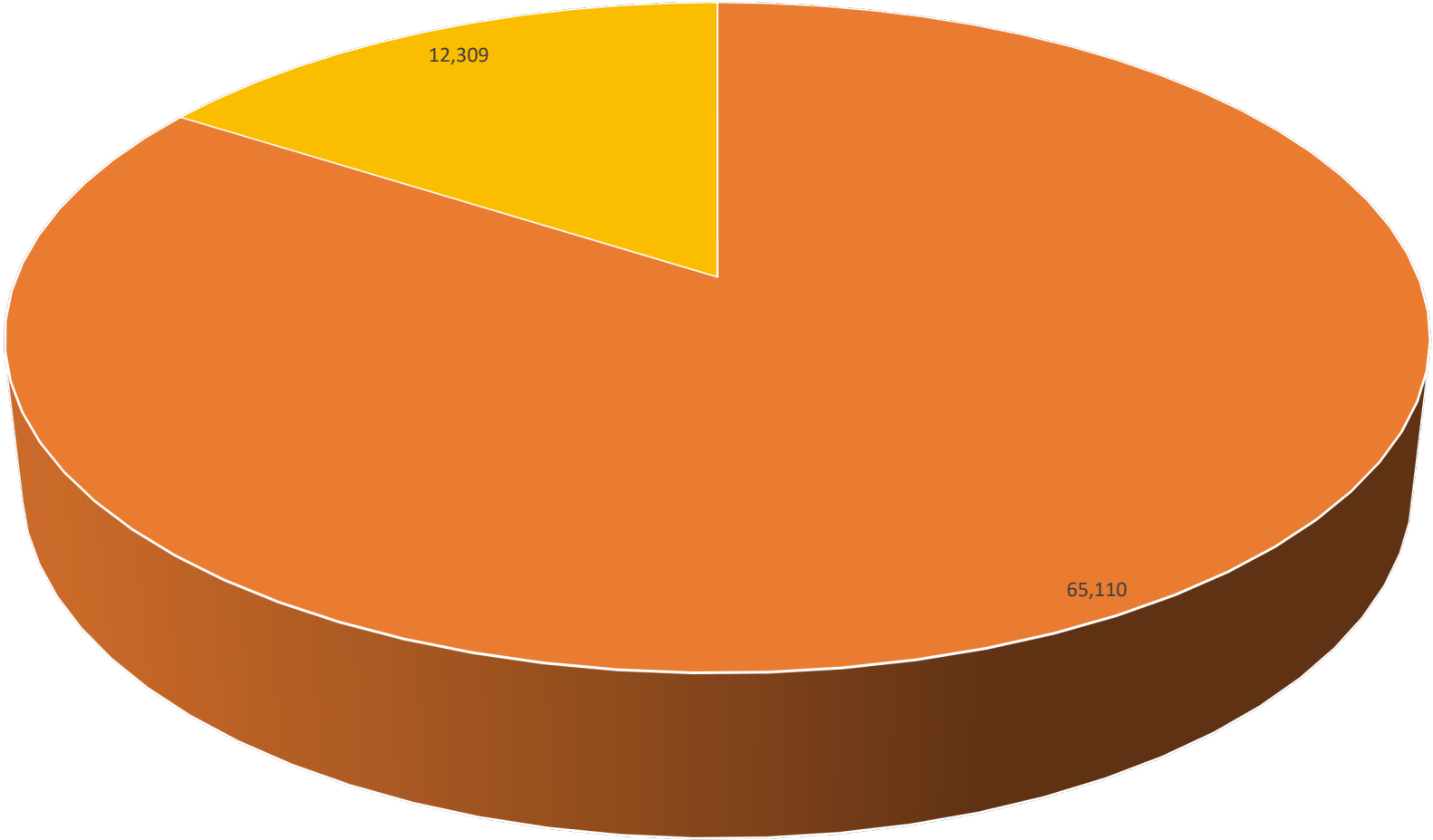


■ Speak English only or speak English "very well"    ■ Speak English less than "very well"



SERVICE AREA POPULATION - LANGUAGE

Combined Service Area



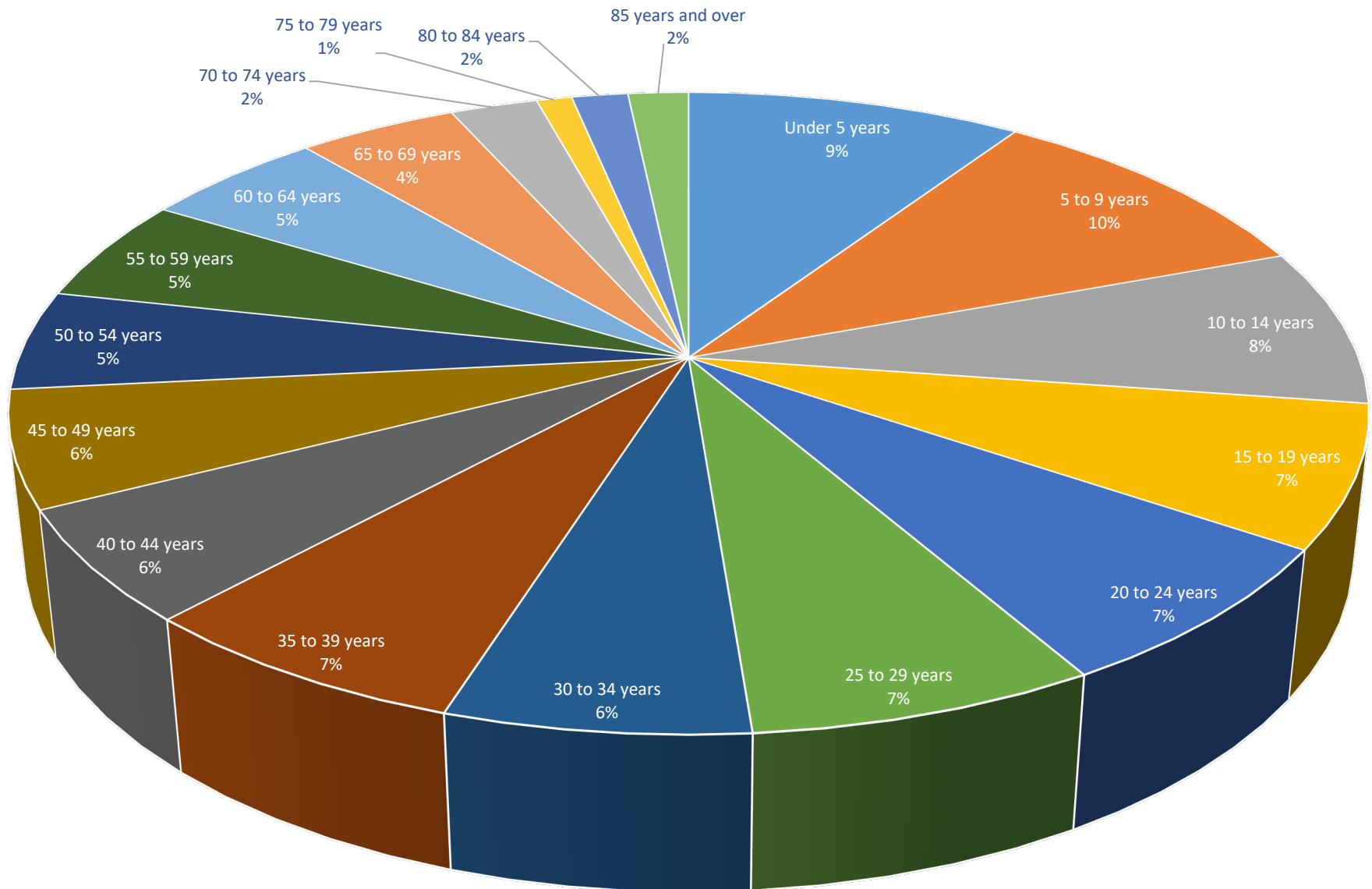
■ Speak English only or speak English "very well"    ■ Speak English less than "very well"

**SERVICE AREA POPULATION – AGE & GENDER**

	Primary Service Area						Secondary Service Area						Combined Service Area					
	Total	Percent	Male	Percent Male	Female	Percent Female	Total	Percent	Male	Percent Male	Female	Percent Female	Total	Percent	Male	Percent Male	Female	Percent Female
Total population	21,494		11,262		10,232		62,538		33,201		29,337		84,032		44,463		39,569	
Under 5 years	2,024	9.40%	1,010	9.00%	1,014	9.90%	4,589	7.34%	2,419	7.29%	2,170	7.40%	6,613	7.87%	3,429	7.71%	3,184	8.05%
5 to 9 years	2,139	10.00%	1,206	10.70%	933	9.10%	4,918	7.86%	2,450	7.38%	2,468	8.41%	7,057	8.40%	3,656	8.22%	3,401	8.60%
10 to 14 years	1,704	7.90%	910	8.10%	794	7.80%	4,679	7.48%	2,294	6.91%	2,385	8.13%	6,383	7.60%	3,204	7.21%	3,179	8.03%
15 to 19 years	1,533	7.10%	684	6.10%	849	8.30%	4,627	7.40%	2,672	8.05%	1,955	6.66%	6,160	7.33%	3,356	7.55%	2,804	7.09%
20 to 24 years	1,550	7.20%	953	8.50%	597	5.80%	3,764	6.02%	2,036	6.13%	1,728	5.89%	5,314	6.32%	2,989	6.72%	2,325	5.88%
25 to 29 years	1,526	7.10%	771	6.80%	755	7.40%	4,419	7.07%	2,563	7.72%	1,856	6.33%	5,945	7.07%	3,334	7.50%	2,611	6.60%
30 to 34 years	1,330	6.20%	716	6.40%	614	6.00%	4,349	6.95%	2,517	7.58%	1,832	6.24%	5,679	6.76%	3,233	7.27%	2,446	6.18%
35 to 39 years	1,493	6.90%	738	6.60%	755	7.40%	4,222	6.75%	2,170	6.54%	2,052	6.99%	5,715	6.80%	2,908	6.54%	2,807	7.09%
40 to 44 years	1,218	5.70%	692	6.10%	526	5.10%	3,487	5.58%	1,872	5.64%	1,615	5.50%	4,705	5.60%	2,564	5.77%	2,141	5.41%
45 to 49 years	1,261	5.90%	735	6.50%	526	5.10%	3,794	6.07%	2,048	6.17%	1,746	5.95%	5,055	6.02%	2,783	6.26%	2,272	5.74%
50 to 54 years	1,078	5.00%	579	5.10%	499	4.90%	3,458	5.53%	1,864	5.61%	1,594	5.43%	4,536	5.40%	2,443	5.49%	2,093	5.29%
55 to 59 years	1,128	5.20%	440	3.90%	688	6.70%	4,271	6.83%	2,572	7.75%	1,699	5.79%	5,399	6.42%	3,012	6.77%	2,387	6.03%
60 to 64 years	1,103	5.10%	698	6.20%	405	4.00%	3,269	5.23%	1,567	4.72%	1,702	5.80%	4,372	5.20%	2,265	5.09%	2,107	5.32%
65 to 69 years	962	4.50%	520	4.60%	442	4.30%	3,105	4.96%	1,507	4.54%	1,598	5.45%	4,067	4.84%	2,027	4.56%	2,040	5.16%
70 to 74 years	528	2.50%	218	1.90%	310	3.00%	2,076	3.32%	1,133	3.41%	943	3.21%	2,604	3.10%	1,351	3.04%	1,253	3.17%
75 to 79 years	213	1.00%	64	0.60%	149	1.50%	1,401	2.24%	664	2.00%	737	2.51%	1,614	1.92%	728	1.64%	886	2.24%
80 to 84 years	339	1.60%	106	0.90%	233	2.30%	898	1.44%	363	1.09%	535	1.82%	1,237	1.47%	469	1.05%	768	1.94%
85 years and over	365	1.70%	222	2.00%	143	1.40%	1,212	1.94%	490	1.48%	722	2.46%	1,577	1.88%	712	1.60%	865	2.19%
5 to 14 years	3,843	17.90%	2,116	18.80%	1,727	16.90%	9,597	15.35%	4,744	14.29%	4,853	16.54%	13,440	15.99%	6,860	15.43%	6,580	16.63%
15 to 17 years	986	4.60%	470	4.20%	516	5.00%	2,843	4.55%	1,559	4.70%	1,284	4.38%	3,829	4.56%	2,029	4.56%	1,800	4.55%
Under 18 years	6,853	31.90%	3,596	31.90%	3,257	31.80%	17,029	27.23%	8,722	26.27%	8,307	28.32%	23,882	28.42%	12,318	27.70%	11,564	29.22%
18 to 24 years	2,097	9.80%	1,167	10.40%	930	9.10%	5,548	8.87%	3,149	9.48%	2,399	8.18%	7,645	9.10%	4,316	9.71%	3,329	8.41%
15 to 44 years	8,650	40.20%	4,554	40.40%	4,096	40.00%	24,868	39.76%	13,830	41.66%	11,038	37.62%	33,518	39.89%	18,384	41.35%	15,134	38.25%
16 years and over	15,267	71.00%	8,009	71.10%	7,258	70.90%	47,486	75.93%	25,704	77.42%	21,782	74.25%	62,753	74.68%	33,713	75.82%	29,040	73.39%
18 years and over	14,641	68.10%	7,666	68.10%	6,975	68.20%	45,509	72.77%	24,479	73.73%	21,030	71.68%	60,150	71.58%	32,145	72.30%	28,005	70.78%
21 years and over	13,917	64.70%	7,308	64.90%	6,609	64.60%	42,928	68.64%	22,795	68.66%	20,133	68.63%	56,845	67.65%	30,103	67.70%	26,742	67.58%
60 years and over	3,510	16.30%	1,828	16.20%	1,682	16.40%	11,961	19.13%	5,724	17.24%	6,237	21.26%	15,471	18.41%	7,552	16.98%	7,919	20.01%
62 years and over	3,198	14.90%	1,617	14.40%	1,581	15.50%	10,641	17.02%	5,088	15.32%	5,553	18.93%	13,839	16.47%	6,705	15.08%	7,134	18.03%
65 years and over	2,407	11.20%	1,130	10.00%	1,277	12.50%	8,692	13.90%	4,157	12.52%	4,535	15.46%	11,099	13.21%	5,287	11.89%	5,812	14.69%
75 years and over	917	4.30%	392	3.50%	525	5.10%	3,511	5.61%	1,517	4.57%	1,994	6.80%	4,428	5.27%	1,909	4.29%	2,519	6.37%

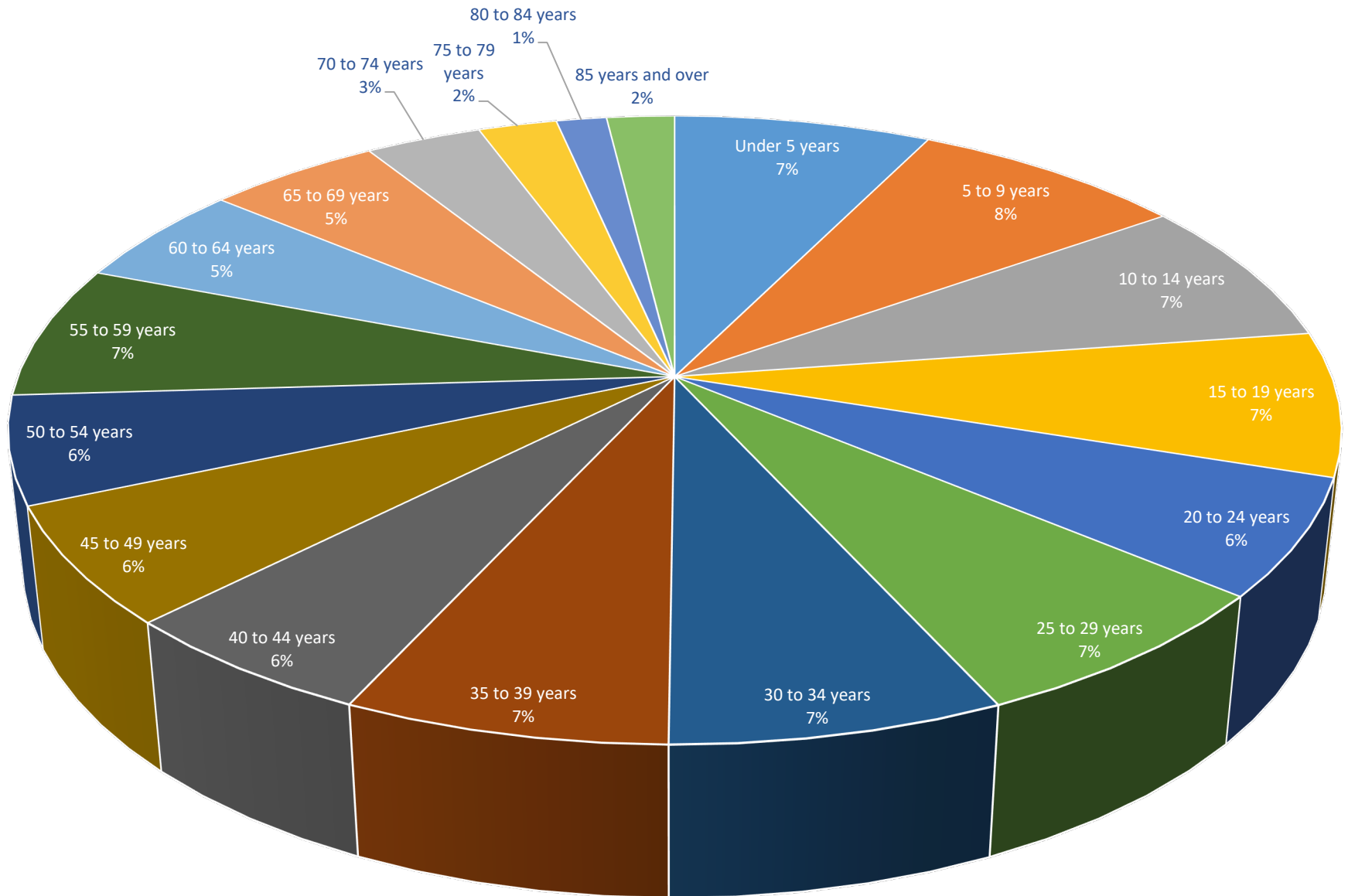
# SERVICE AREA POPULATION – AGE DISTRIBUTION

## Primary Service Area



# SERVICE AREA POPULATION – AGE DISTRIBUTION

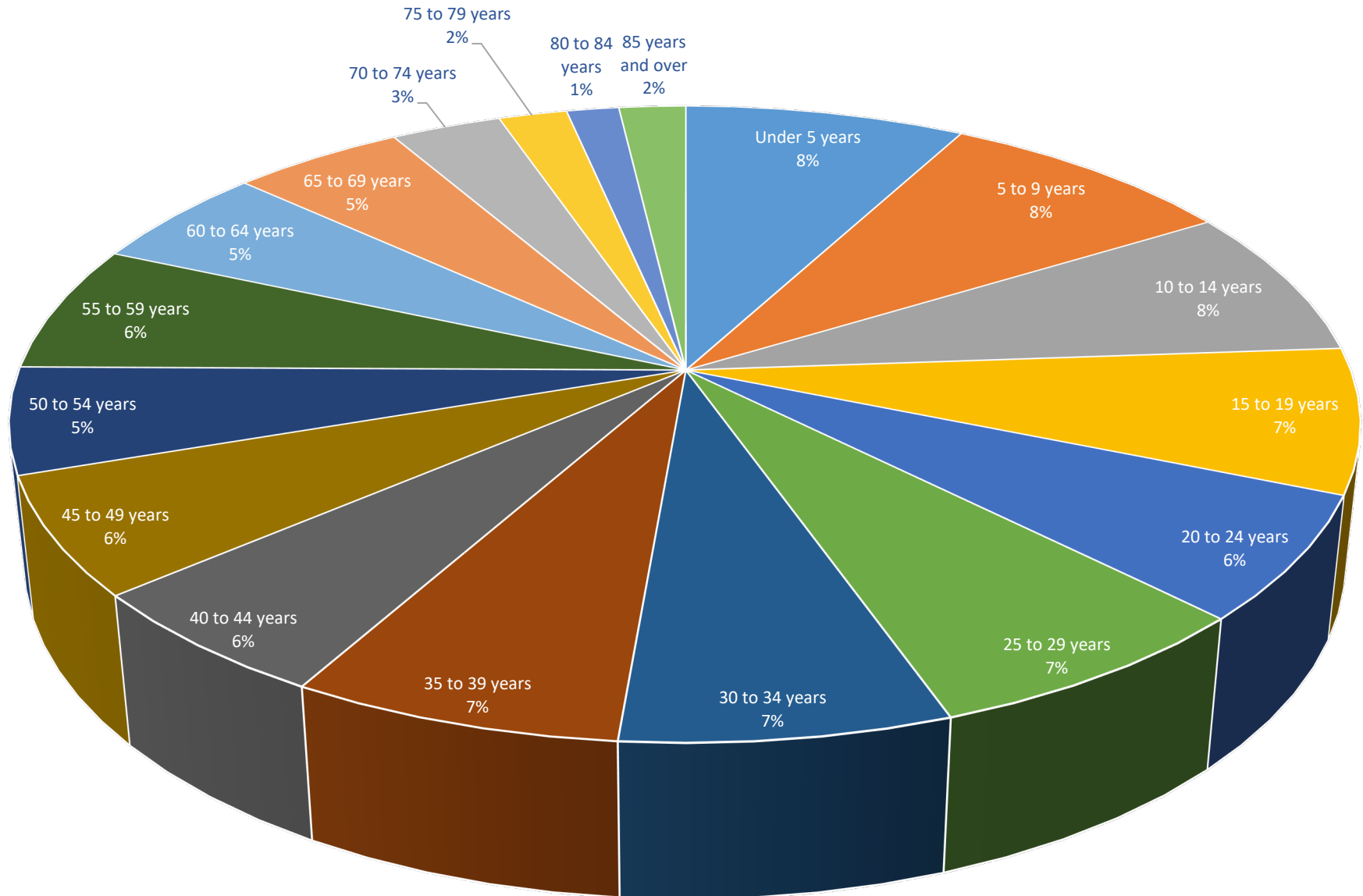
## Secondary Service Area





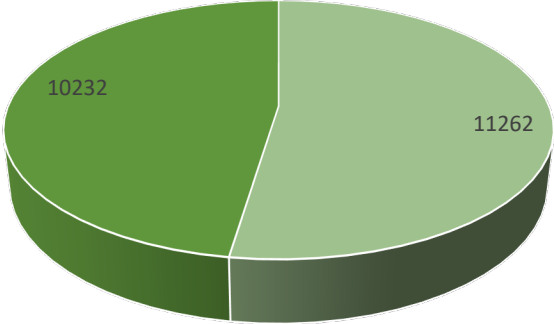
SERVICE AREA POPULATION – AGE DISTRIBUTION

Combined Service Area



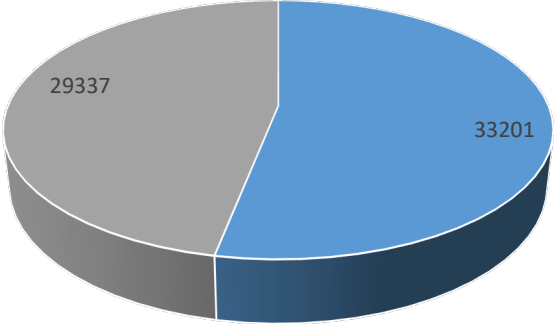
SERVICE AREA POPULATION – GENDER DISTRIBUTION

Primary Service Area



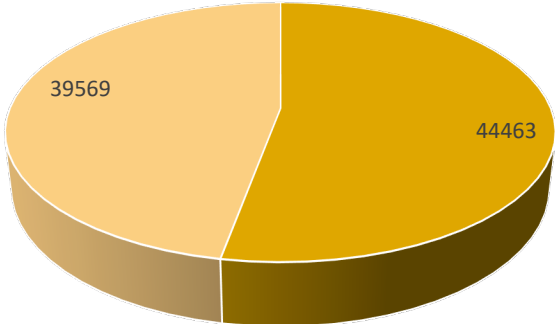
■ Male ■ Female

Secondary Service Area



■ Male ■ Female

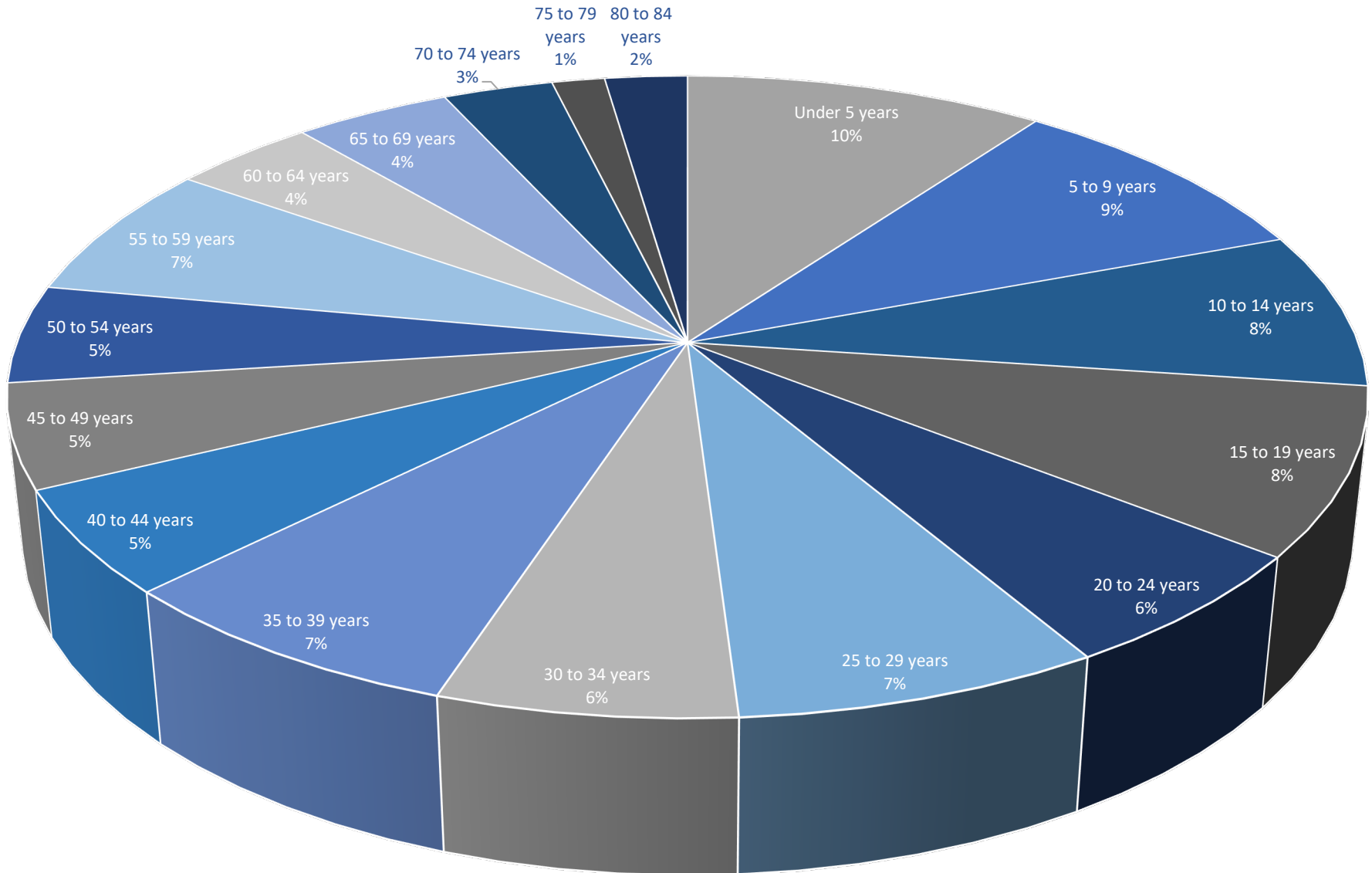
Combined Service Area



■ Male ■ Female

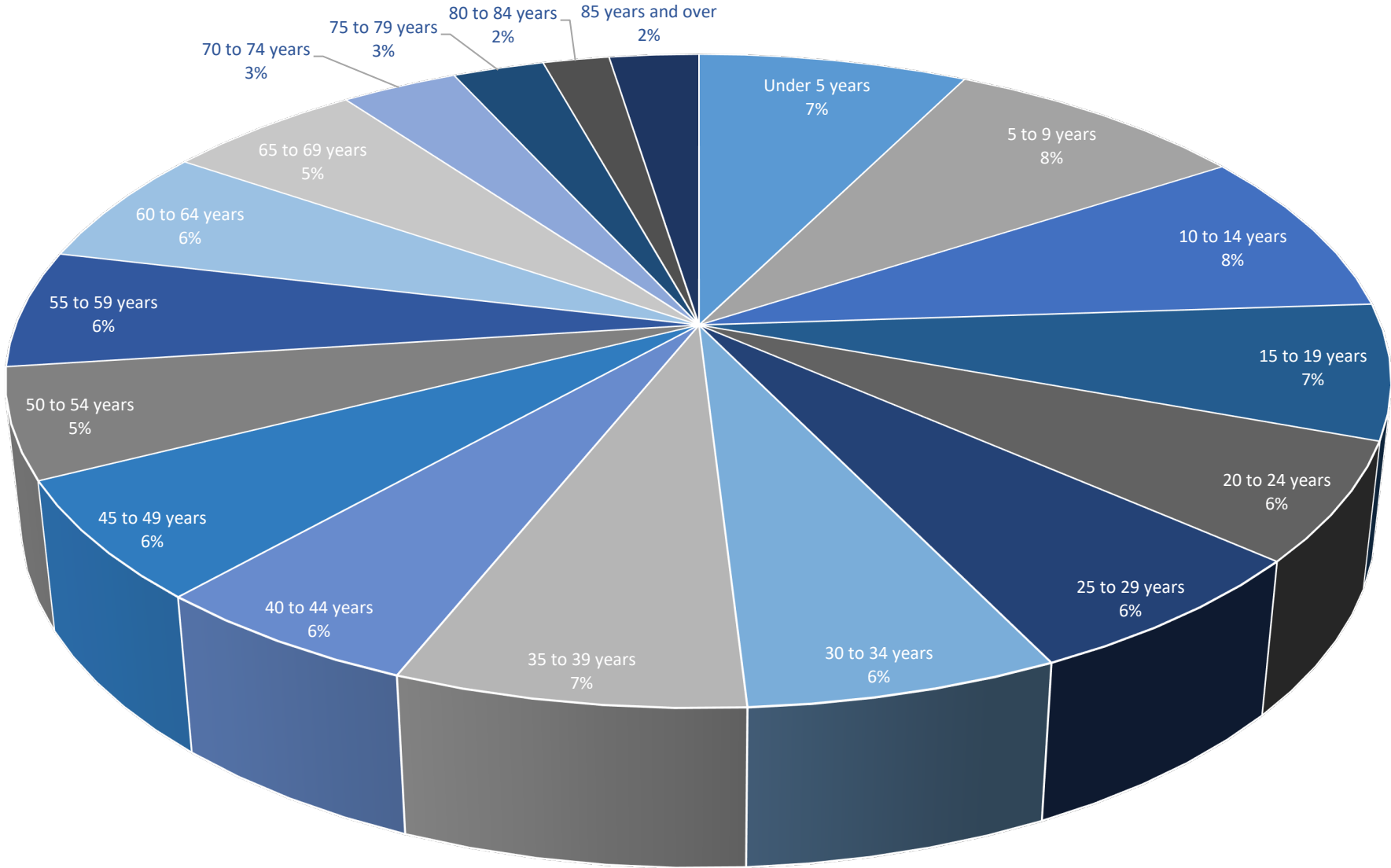
SERVICE AREA POPULATION – FEMALE DISTRIBUTION

Primary Service Area



SERVICE AREA POPULATION – FEMALE DISTRIBUTION

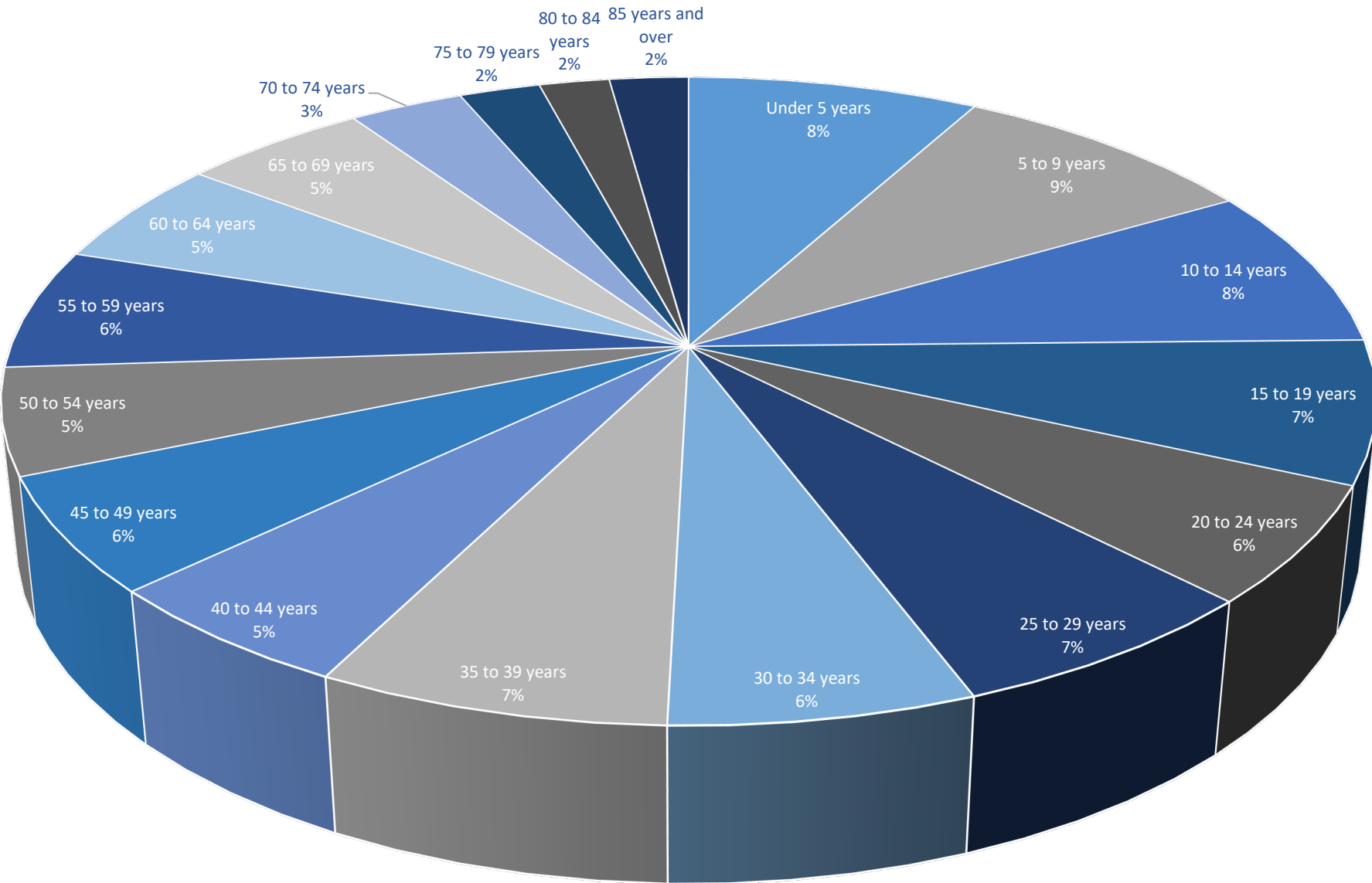
Secondary Service Area





SERVICE AREA POPULATION – FEMALE DISTRIBUTION

Combined Service Area

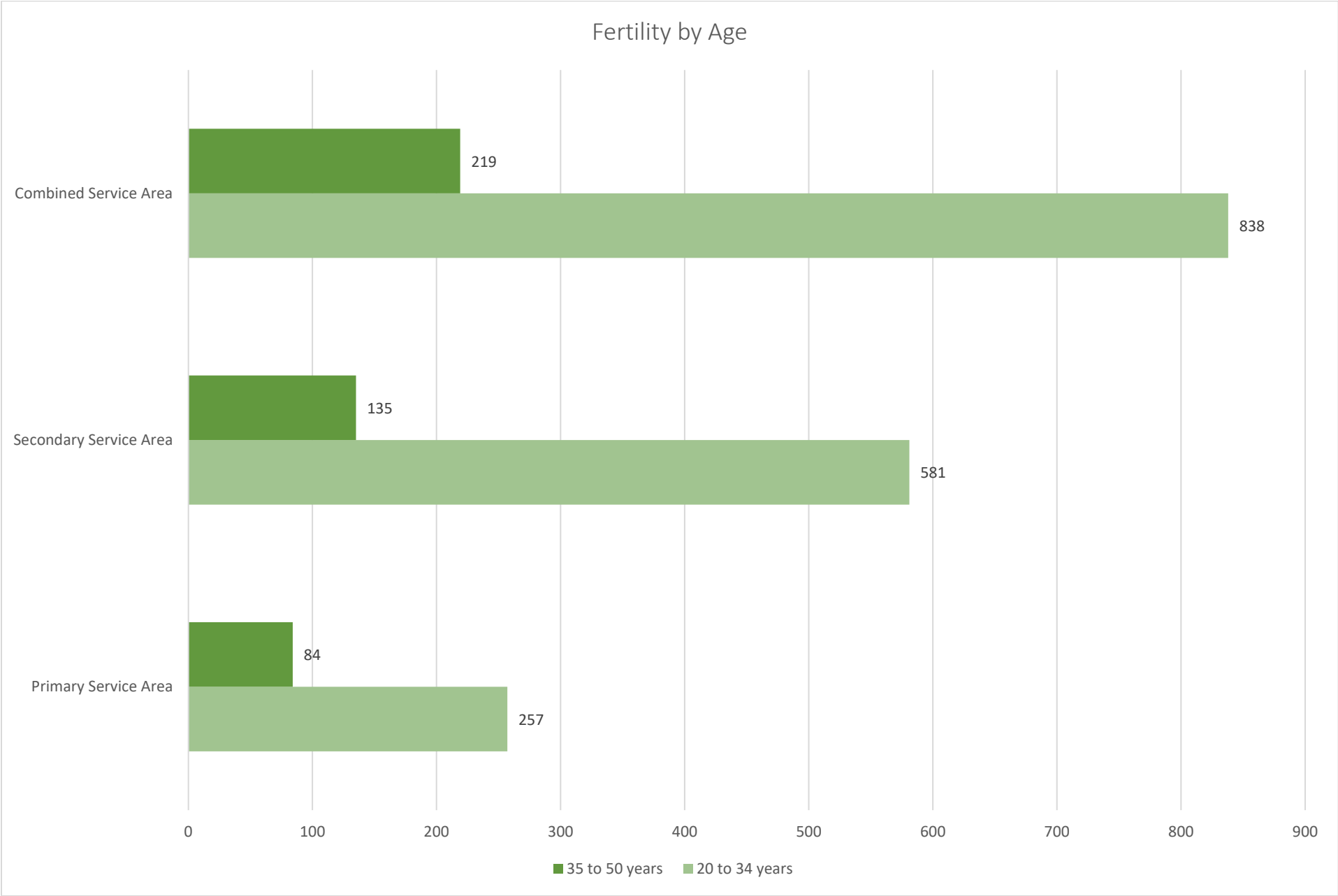


SERVICE AREA FERTILITY

	Primary Service Area					Secondary Service Area					Combined Service Area				
	Total	Women with births in the past 12 months			Percent of women who had a birth in the past 12 months who were unmarried	Total	Women with births in the past 12 months			Percent of women who had a birth in the past 12 months who were unmarried	Total	Women with births in the past 12 months			Percent of women who had a birth in the past 12 months who were unmarried
	Population	Reportable Births	%	Rate per 1,000 women		Births	%	Rate per 1,000 women			Births	%	Rate per 1,000 women		
Women 20 to 50 years	4,800	341		71	33.40%	12,620	716		377	38.83%	17,420	1057		1128	37.08%
20 to 34 years	1,966	257	75.40%	131		5,288	581	81%	853		7,254	838	79%	969	
35 to 50 years	1,985	84	24.60%	42		5,460	135	19%	79		7,445	219	21%	261	
RACE AND HISPANIC OR LATINO ORIGIN															
One race	4,308	310	90.90%	72		11,309	595	83%	359		15,617	905	86%	977	
White	3,252	272	79.80%	84		9,147	561	78%	402		12,399	833	79%	917	
Black or African American	142	0	0.00%	0		38	12	2%	0		180	12	1%	12	
American Indian and Alaska Native	24	0	0.00%	0		252	4	1%	0		276	4	0%	4	
Asian	160	29	8.50%	181		196	0	0%	0		356	29	3%	210	
Native Hawaiian and Other Pacific Islander	0	0	0.00%	-		35	0	0%	0		35	0	0%	0	
Some other race	730	9	2.60%	12		1,641	18	3%	61		2,371	27	3%	39	
Two or more races	492	31	9.10%	63		1,311	121	17%	474		1,803	152	14%	215	
Hispanic or Latino origin (of any race)	2,980	164	48.10%	55		5,226	312	44%	402		8,206	476	45%	531	
White alone, not Hispanic or Latino	1,413	148	43.40%	105		6,719	379	53%	358		8,132	527	50%	632	
NATIVITY															
Native	3,403	251	73.60%	74		10,094	489	68%	339		13,497	740	70%	814	
Foreign born	1,397	90	26.40%	64		2,526	227	32%	560		3,923	317	30%	381	

SERVICE AREA FERTILITY

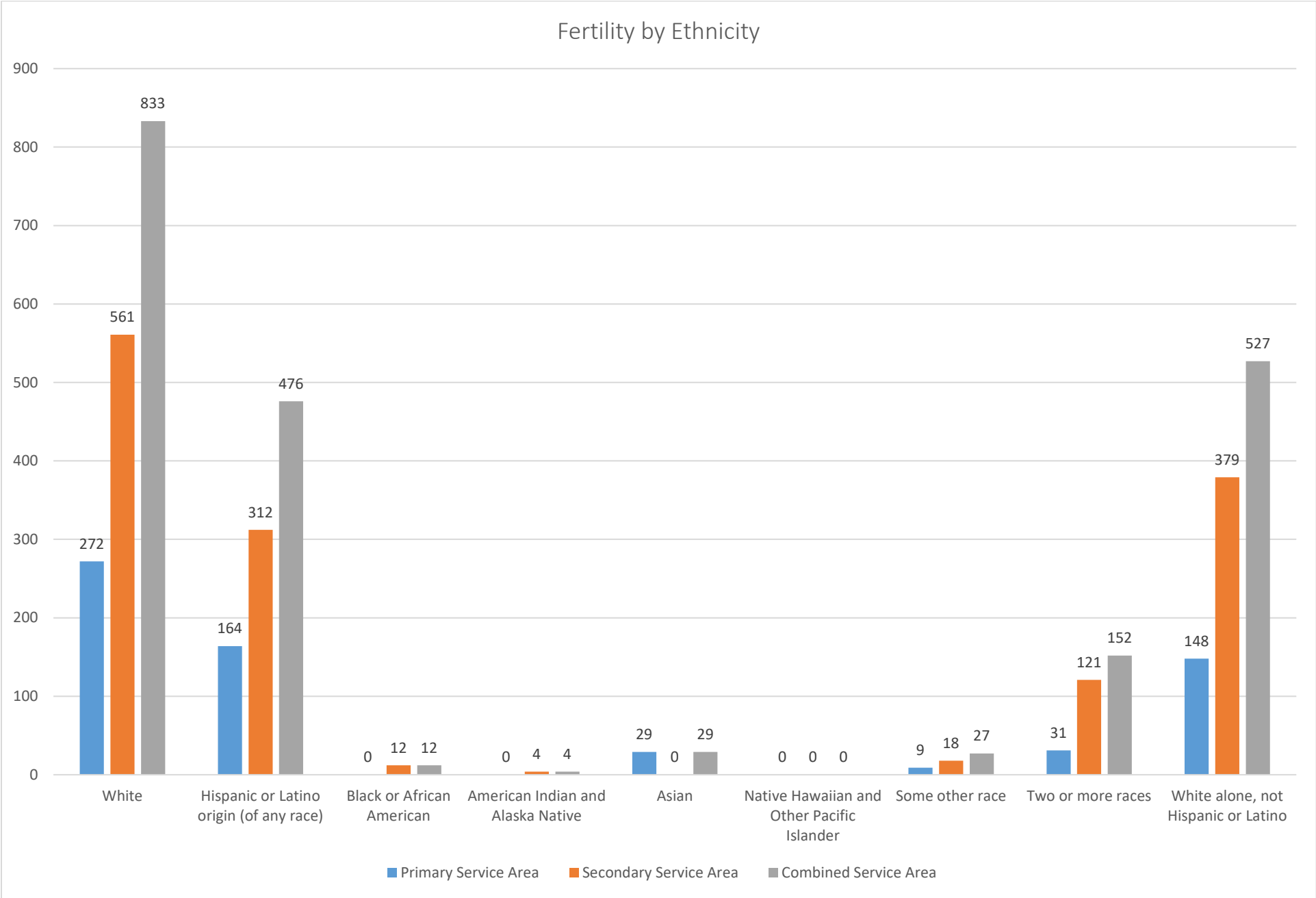
Fertility by Age



\*Data does not include births by underage persons

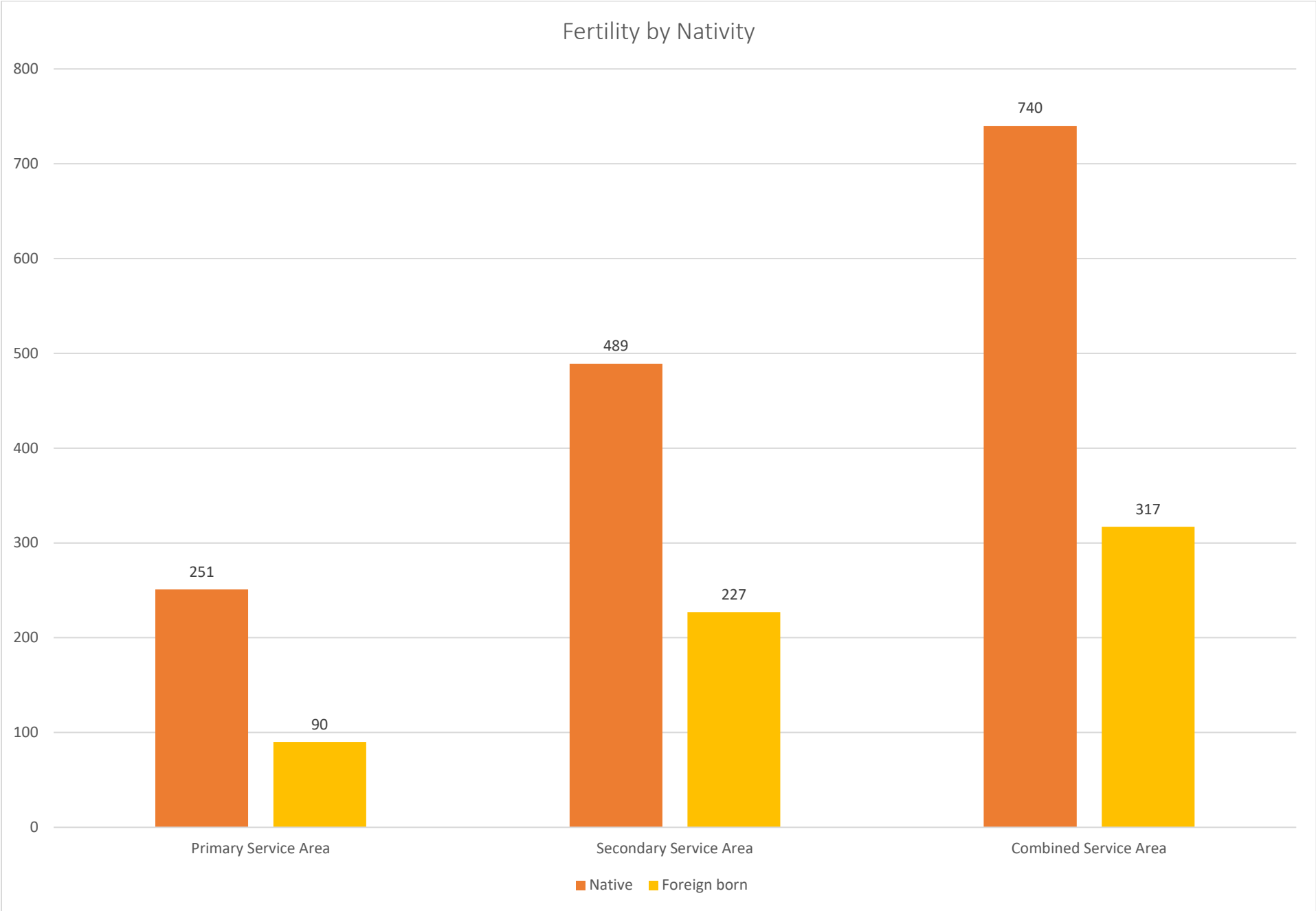
SERVICE AREA FERTILITY

Fertility by Ethnicity



SERVICE AREA FERTILITY

Fertility by Nativity



SERVICE AREA INCOME

Primary Service Area								
	Households		Families		Married-couple families		Nonfamily households	
Total	6,893	%	4,982	%	3,888	%	1,911	%
Less than \$10,000	214	3.10%	90	1.80%	43	1.10%	136	7.10%
\$10,000 to \$14,999	241	3.50%	120	2.40%	35	0.90%	166	8.70%
\$15,000 to \$24,999	710	10.30%	399	8.00%	206	5.30%	342	17.90%
\$25,000 to \$34,999	779	11.30%	409	8.20%	338	8.70%	369	19.30%
\$35,000 to \$49,999	944	13.70%	663	13.30%	478	12.30%	283	14.80%
\$50,000 to \$74,999	1420	20.60%	1161	23.30%	906	23.30%	260	13.60%
\$75,000 to \$99,999	1075	15.60%	807	16.20%	677	17.40%	214	11.20%
\$100,000 to \$149,999	1048	15.20%	907	18.20%	793	20.40%	130	6.80%
\$150,000 to \$199,999	276	4.00%	244	4.90%	245	6.30%	13	0.70%
\$200,000 or more	179	2.60%	184	3.70%	163	4.20%	0	0.00%
Median income (dollars)	55,543		64,091		70,674		33,544	
Mean income (dollars)	69,455		77,557		N		43,600	

SERVICE AREA INCOME

Secondary Service Area								
	Households		Families		Married-couple families		Nonfamily households	
Total	20416		13665		9440		6751	
Less than \$10,000	1054	0.0516	493	0.0361	218.6	0.0232	672.9	0.0997
\$10,000 to \$14,999	656.8	0.0322	195.9	0.0143	121.3	0.0128	475.8	0.0705
\$15,000 to \$24,999	2226	0.109	728.1	0.0533	346.9	0.0367	1557	0.2306
\$25,000 to \$34,999	2357	0.1154	1460	0.1068	894.1	0.0947	920.2	0.1363
\$35,000 to \$49,999	3035	0.1487	1734	0.1269	1221	0.1294	1448	0.2144
\$50,000 to \$74,999	4088	0.2002	2882	0.2109	2395	0.2537	1117	0.1654
\$75,000 to \$99,999	2469	0.1209	2073	0.1517	1744	0.1847	305.8	0.0453
\$100,000 to \$149,999	3015	0.1477	2658	0.1945	2527	0.2677	184	0.0273
\$150,000 to \$199,999	974.2	0.0477	925.5	0.0677	908.2	0.0962	48.09	0.0071
\$200,000 or more	537.3	0.0263	513.7	0.0376	481.5	0.051	20.41	0.003
Median income (dollars)	56478		67937		78587		32921	
Mean income (dollars)	79723		94216		N		40847	

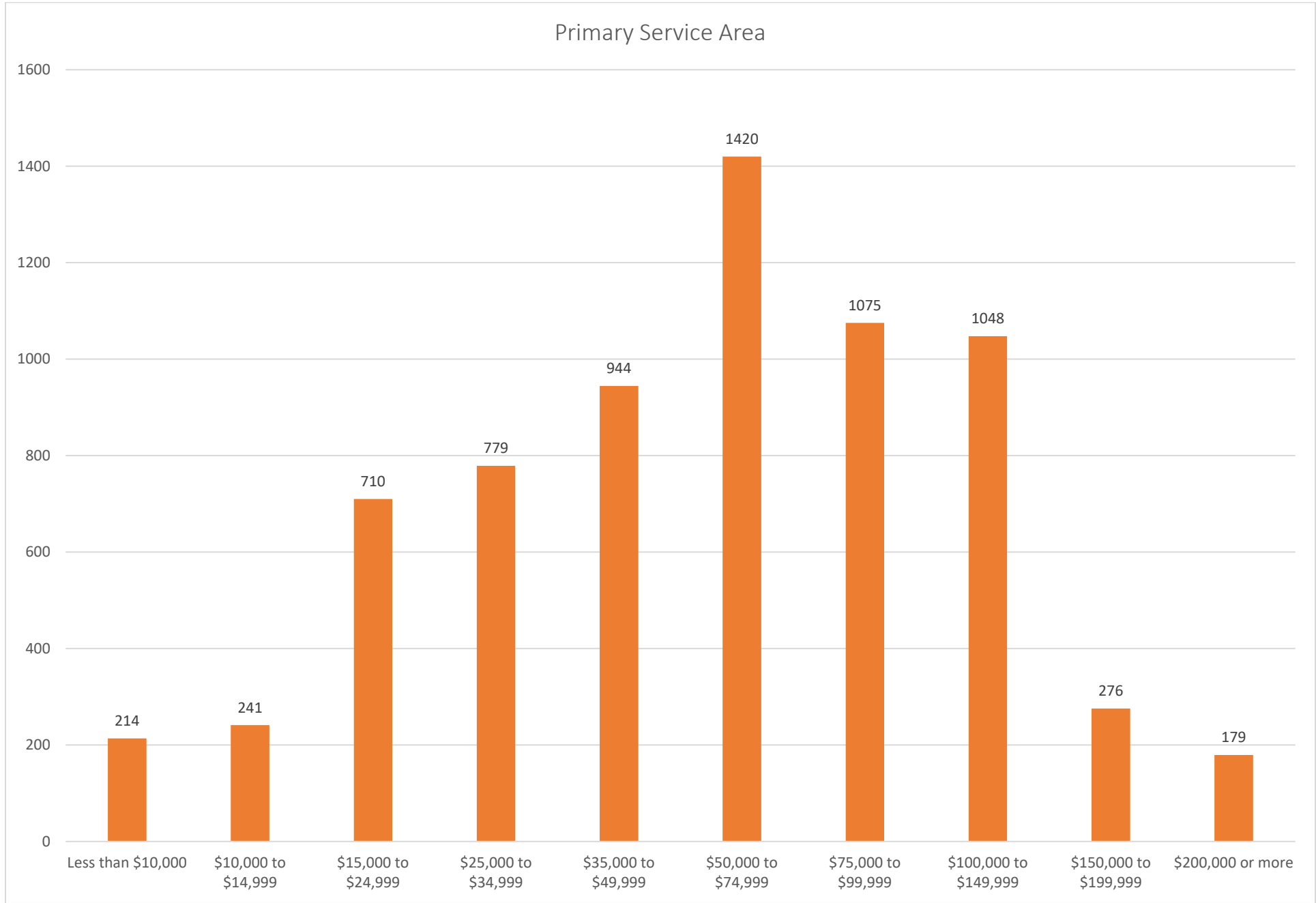


SERVICE AREA INCOME

Combined Service Area								
	Households		Families		Married-couple families		Nonfamily households	
Total	27309		18647		13328		8662	
Less than \$10,000	1268	0.0464	582.7	0.0312	261.4	0.0196	808.6	0.0933
\$10,000 to \$14,999	898.1	0.0329	315.5	0.0169	156.2	0.0117	642.1	0.0741
\$15,000 to \$24,999	2936	0.1075	1127	0.0604	553	0.0415	1899	0.2192
\$25,000 to \$34,999	3135	0.1148	1868	0.1002	1232	0.0925	1289	0.1488
\$35,000 to \$49,999	3980	0.1457	2396	0.1285	1700	0.1275	1731	0.1998
\$50,000 to \$74,999	5508	0.2017	4043	0.2168	3301	0.2476	1377	0.1589
\$75,000 to \$99,999	3544	0.1298	2880	0.1545	2420	0.1816	519.8	0.06
\$100,000 to \$149,999	4062	0.1488	3565	0.1912	3320	0.2491	314	0.0362
\$150,000 to \$199,999	1250	0.0458	1170	0.0627	1153	0.0865	61.47	0.0071
\$200,000 or more	716.5	0.0262	698	0.0374	644.8	0.0484	20.41	0.0024
Median income (dollars)	55667		66794		76131		33544	
Mean income (dollars)	78256		91839		N		41240	

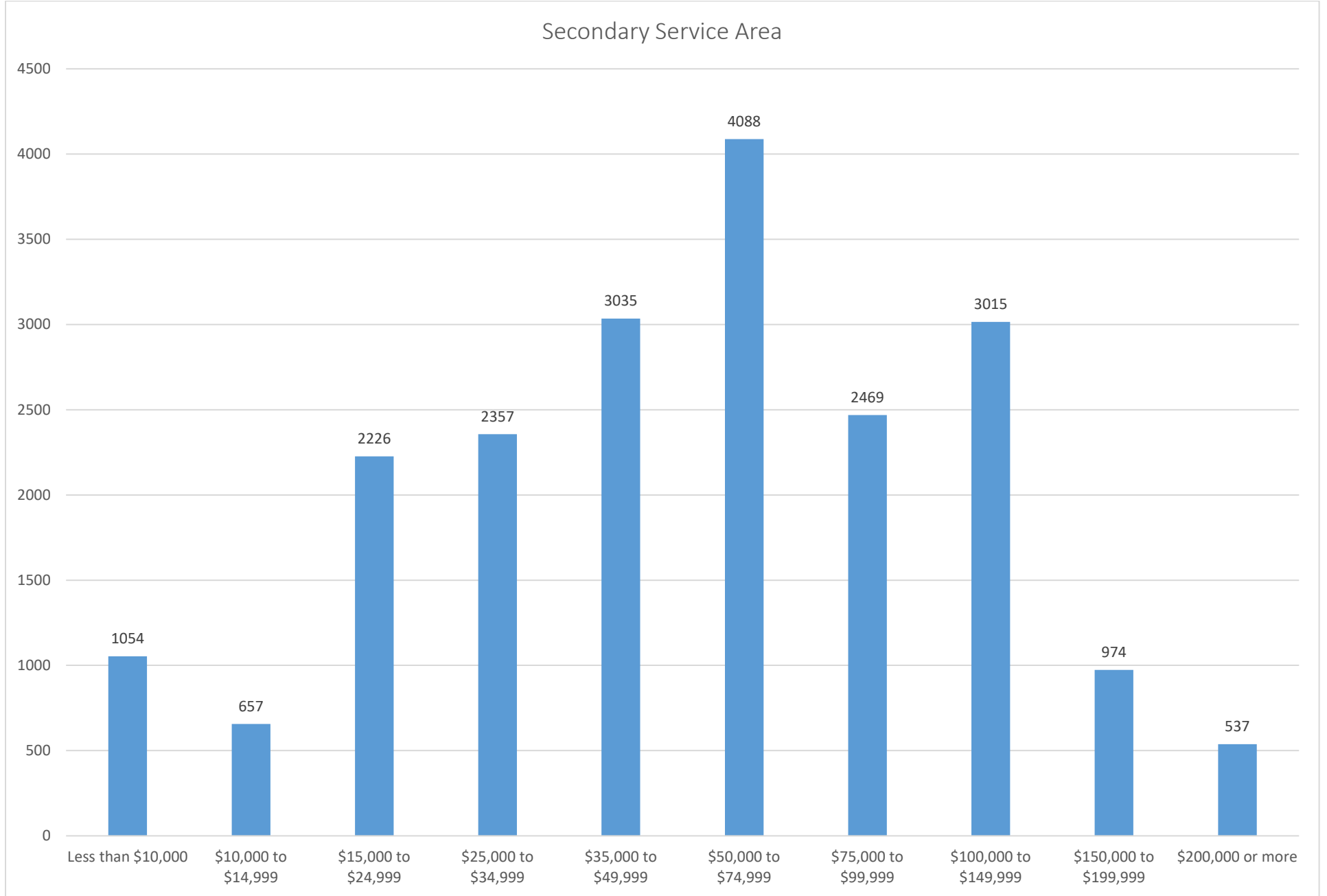
# SERVICE AREA INCOME BY HOUSEHOLD

## Primary Service Area



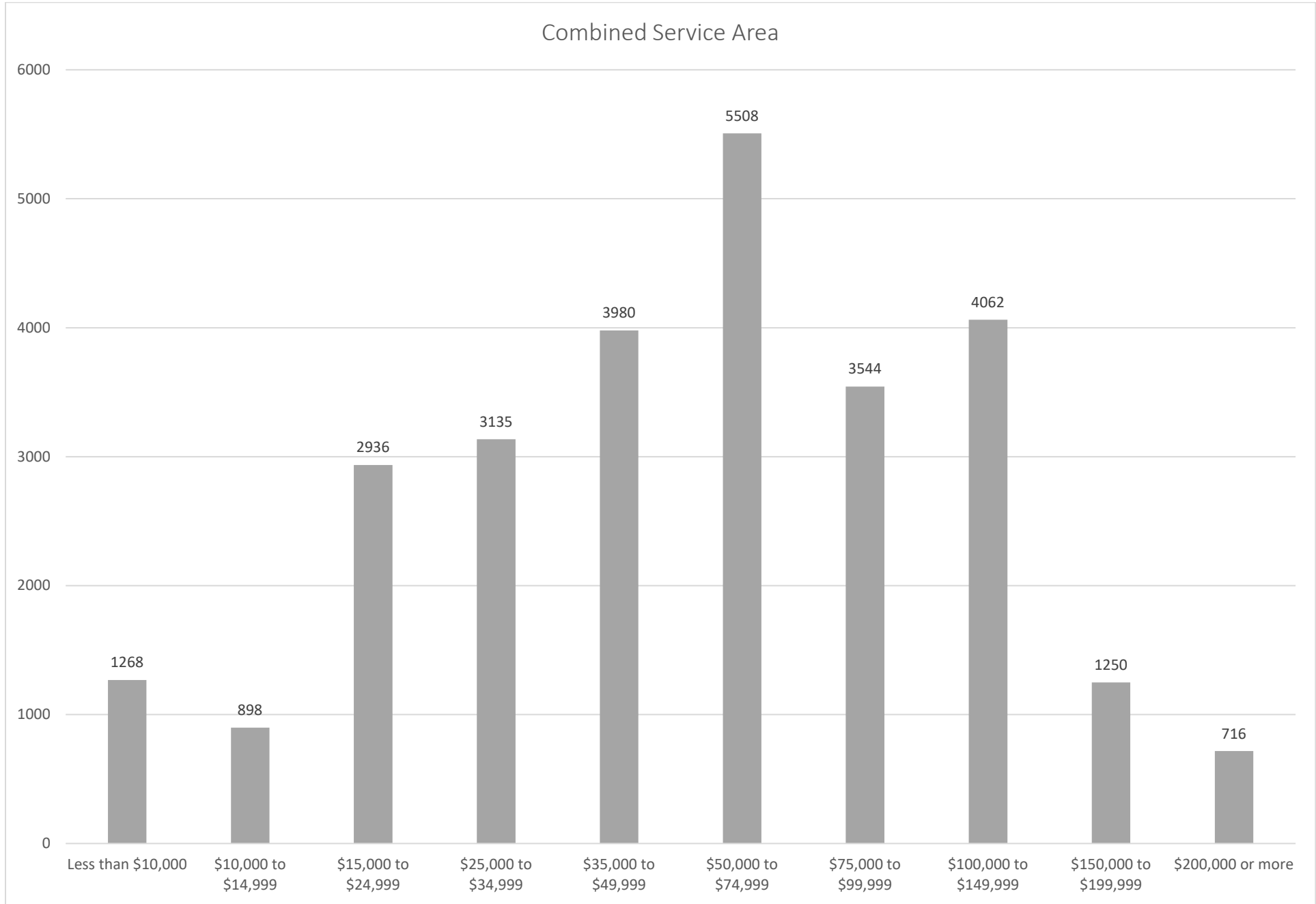
# SERVICE AREA INCOME BY HOUSEHOLD

## Secondary Service Area



# SERVICE AREA INCOME BY HOUSEHOLD

Combined Service Area



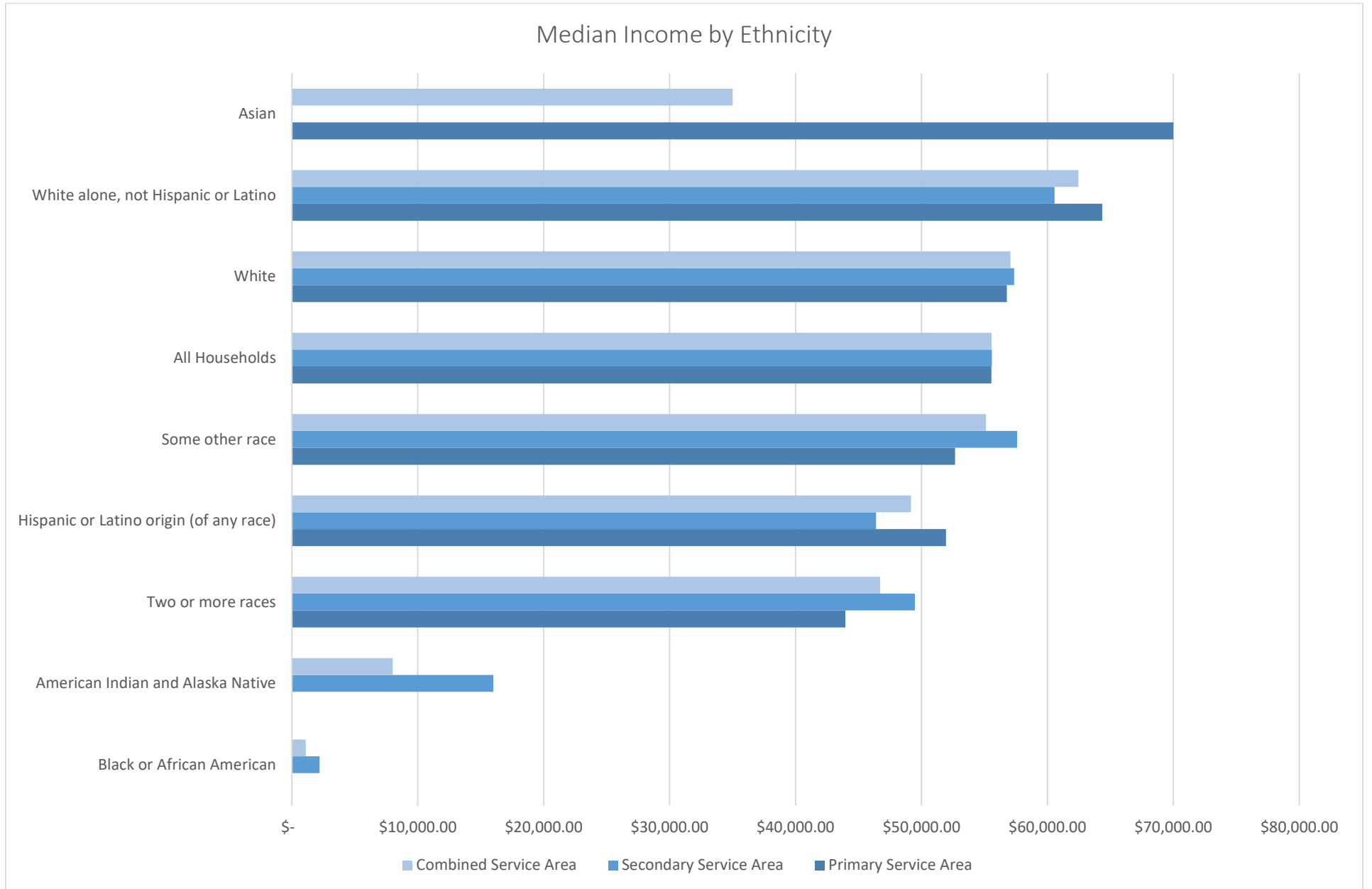
**SERVICE AREA MEDIAN INCOME**

	Primary Service Area		Secondary Service Area		Combined Service Area	
	Number	Median income (dollars)	Number	Median income (dollars)	Number	Median income (dollars)
<b>HOUSEHOLD INCOME BY RACE AND HISPANIC OR LATINO ORIGIN OF HOUSEHOLDER</b>						
Households	6,893	55,543	20,416	55,584	27,309	55,563
<b>One race--</b>						
White	5,068	56,770	16,137	57,362	21,205	57,066
Black or African American	321	0	468	2,197	789	1,099
American Indian and Alaska Native	42	0	212	16,003	254	8,001
Asian	198	70,000	98	0	296	35,000
Native Hawaiian and Other Pacific Islander	0	0	7	0	7	0
Some other race	580	52,656	1,642	57,592	2,222	55,124
Two or more races	684	43,952	1,852	49,474	2,536	46,713
Hispanic or Latino origin (of any race)	3,436	51,937	6,214	46,388	9,650	49,162
White alone, not Hispanic or Latino	2,787	64,356	13,201	60,574	15,988	62,465
<b>HOUSEHOLD INCOME BY AGE OF HOUSEHOLDER</b>						
15 to 24 years	358	55,682	748	35,766	1,106	45,724
25 to 44 years	2,534	62,803	6,583	60,604	9,117	61,704
45 to 64 years	2,536	65,534	7,702	69,709	10,238	67,622
65 years and over	1,465	37,716	5,383	38,993	6,848	38,354

**SERVICE AREA MEDIAN INCOME**

	Primary Service Area		Secondary Service Area		Combined Service Area	
	Number	Median income (dollars)	Number	Median income (dollars)	Number	Median income (dollars)
<b>FAMILIES</b>						
Families	4,982	64,091	13,665	68,400	18,647	66,245
With own children of householder under 18 years	2,577	55,114	5,907	65,784	8,484	60,449
With no own children of householder under 18 years	2,405	72,043	7,758	72,332	10,163	72,187
Married-couple families	3,888	70,674	10,859	81,717	14,747	76,195
With own children under 18 years	1,956	60,726	4,267	84,794	6,223	72,760
Female householder, no spouse present	712	39,773	1,986	25,944	2,698	32,859
With own children under 18 years	504	33,448	1,206	19,944	1,710	26,696
Male householder, no spouse present	382	58,961	820	51,691	1,202	55,326
With own children under 18 years	117	0	434	25,248	551	12,624
<b>FAMILY INCOME BY FAMILY SIZE</b>						
2-person families	1,627	68,266	6,699	62,444	8,326	65,355
3-person families	1,237	51,956	2,359	67,388	3,596	59,672
4-person families	1,133	66,250	2,270	73,933	3,403	70,092
5-person families	644	82,375	1,495	75,719	2,139	79,047
6-person families	214	87,885	604	52,378	818	70,131
7-or-more person families	127	112,966	238	39,888	365	76,427
<b>FAMILY INCOME BY NUMBER OF EARNERS</b>						
No earners	497	32,950	1,716	19,928	2,213	26,439
1 earner	2,058	48,571	4,448	46,024	6,506	47,297
2 earners	1,841	87,775	5,986	89,545	7,827	88,660
3 or more earners	586	112,744	1,515	118,587	2,101	115,666
<b>NONFAMILY HOUSEHOLDS</b>						
Nonfamily households	1,911	33,544	6,751	33,785	8,662	33,665
Female householder	803	37,589	2,788	23,123	3,591	30,356
Living alone	732	32,917	2,576	25,214	3,308	29,065
Not living alone	71	84,469	212	24,004	283	54,237
Male householder	1,108	32,563	3,963	37,352	5,071	34,958
Living alone	1,003	27,173	3,248	38,093	4,251	32,633
Not living alone	105	120,156	715	28,093	820	74,125

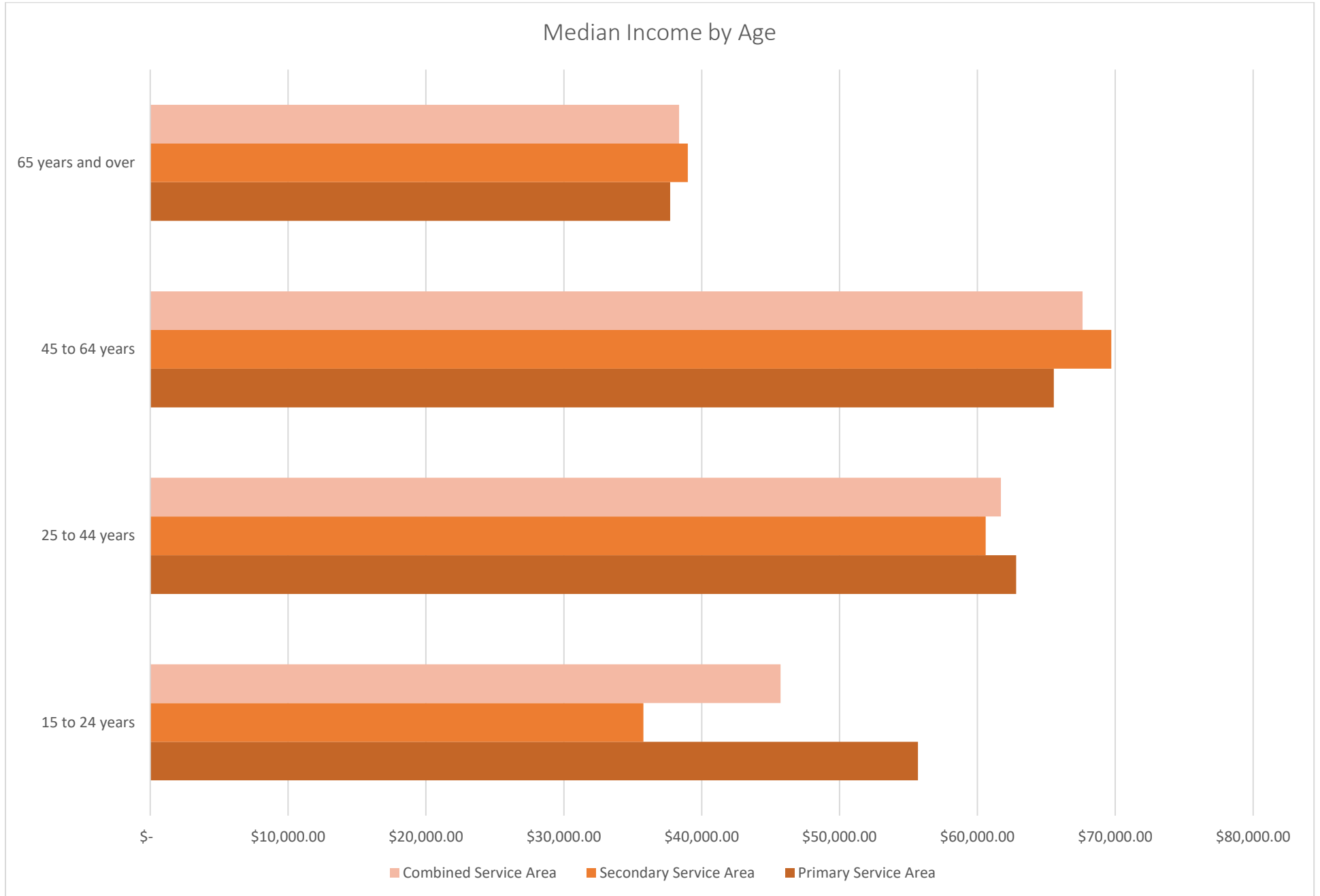
## SERVICE AREA MEDIAN INCOME



\* Numbers not available for primary service area for American Indian/Alaska Native and Black/African American and for secondary service area for Asian. Native American/Other Pacific Islander data not available for any service area.

# SERVICE AREA MEDIAN INCOME

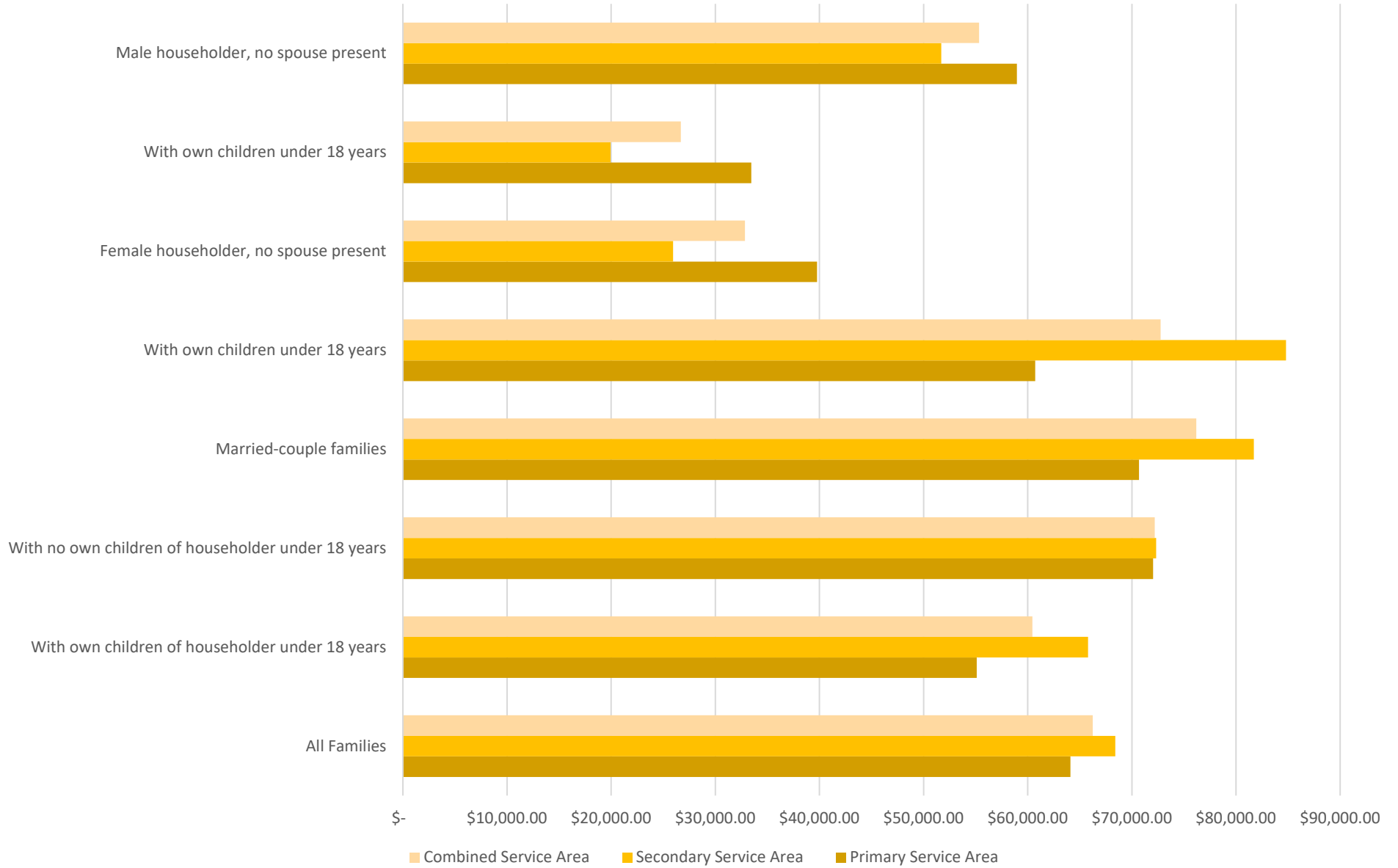
## Median Income by Age





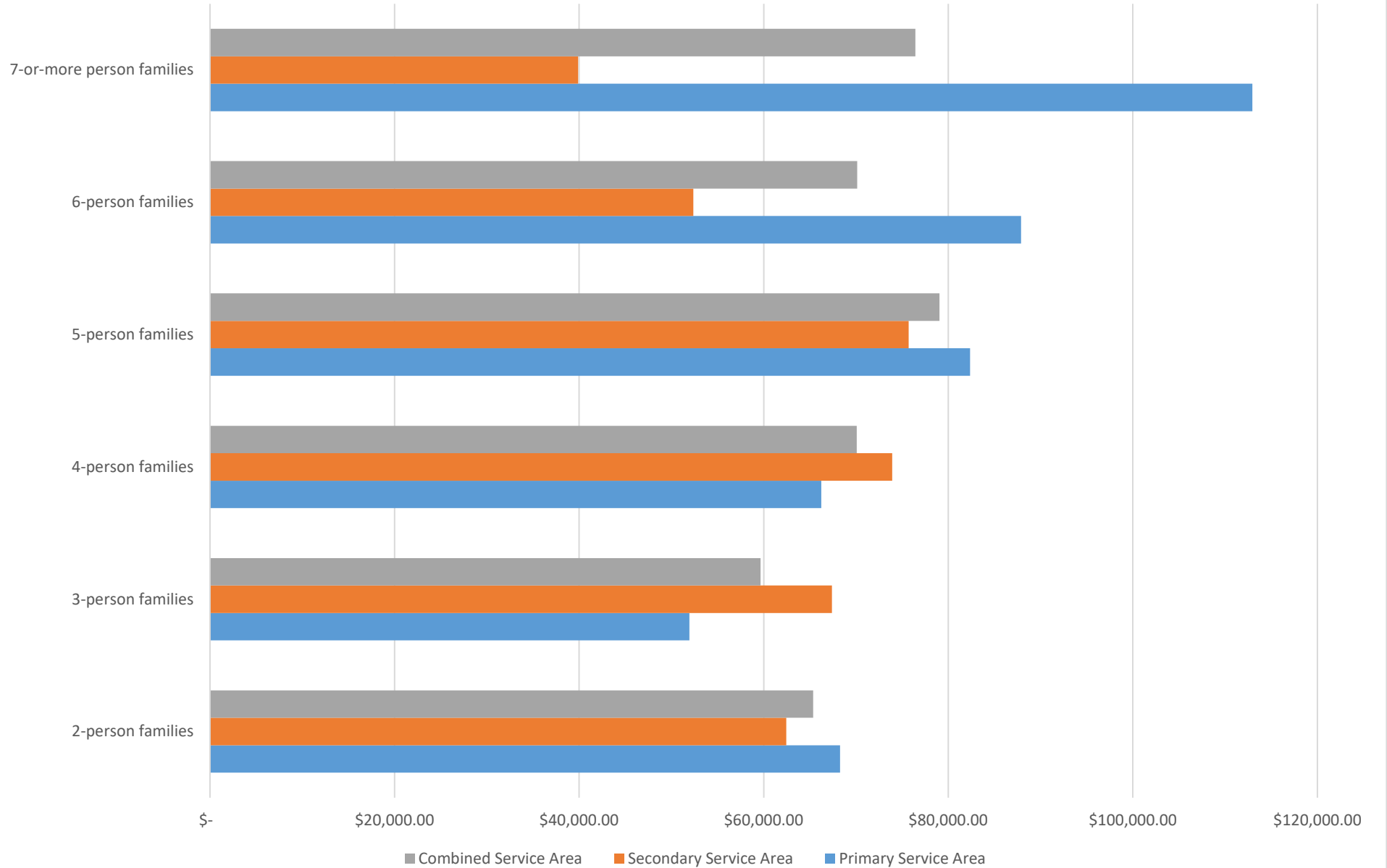
# SERVICE AREA MEDIAN INCOME

## Median Income by Family Type



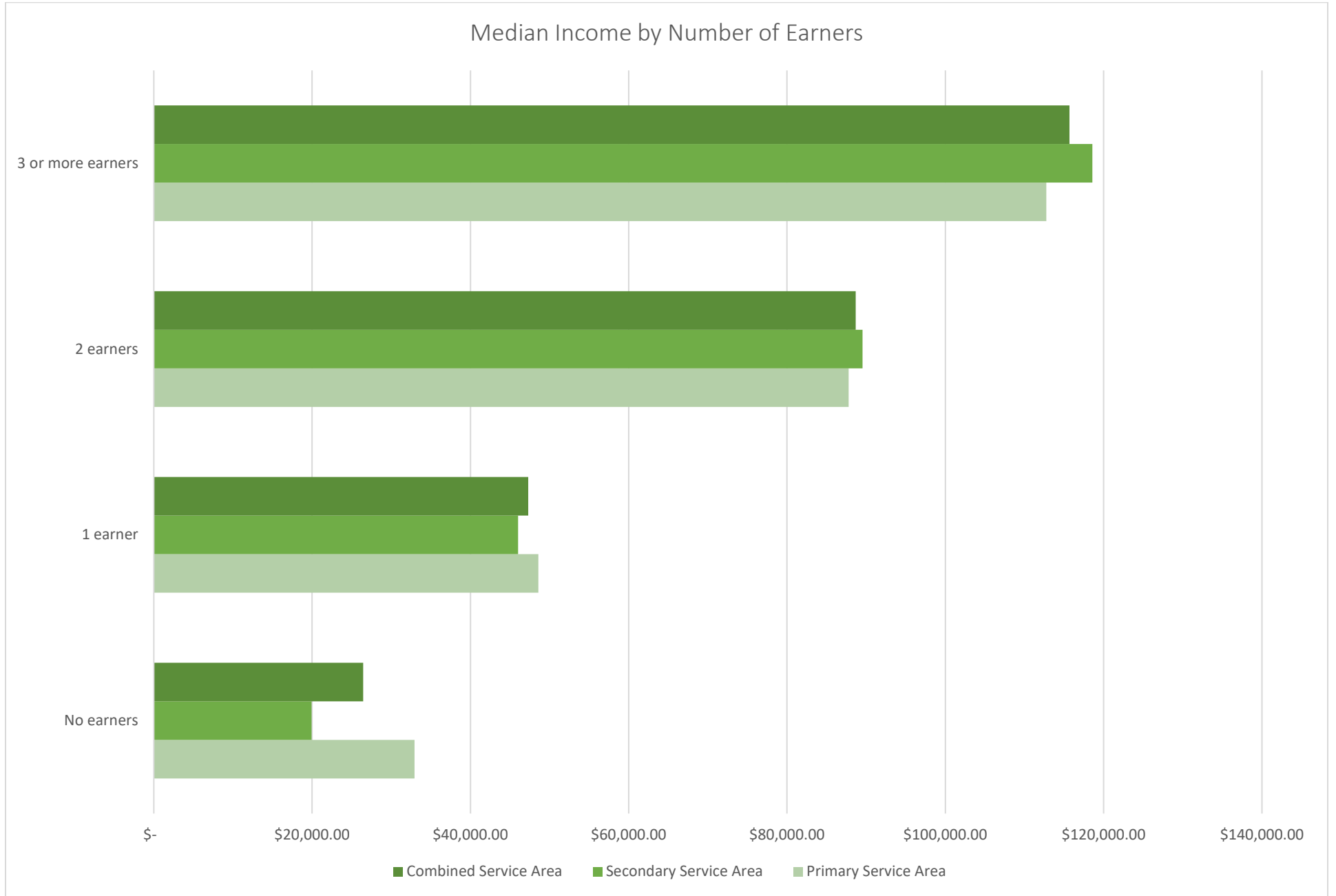
# SERVICE AREA MEDIAN INCOME

## Median Income by Family Size

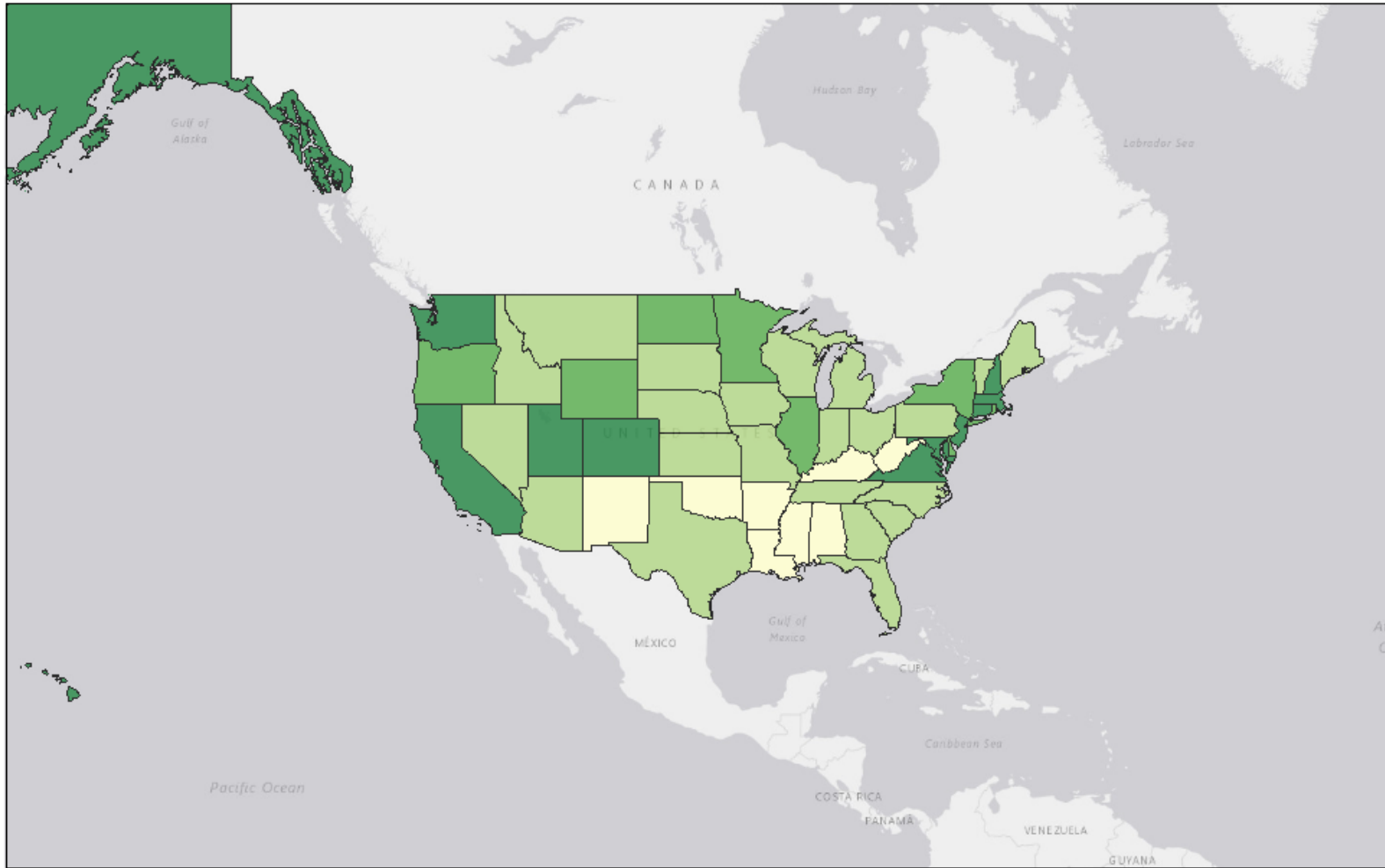


# SERVICE AREA MEDIAN INCOME

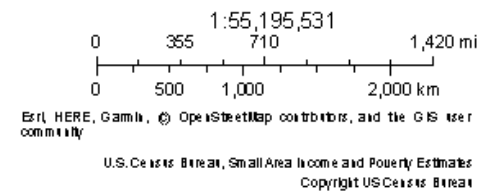
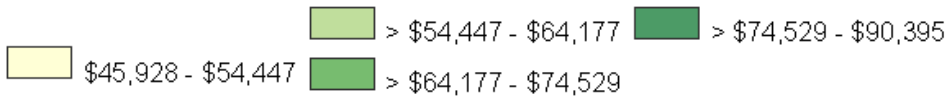
## Median Income by Number of Earners



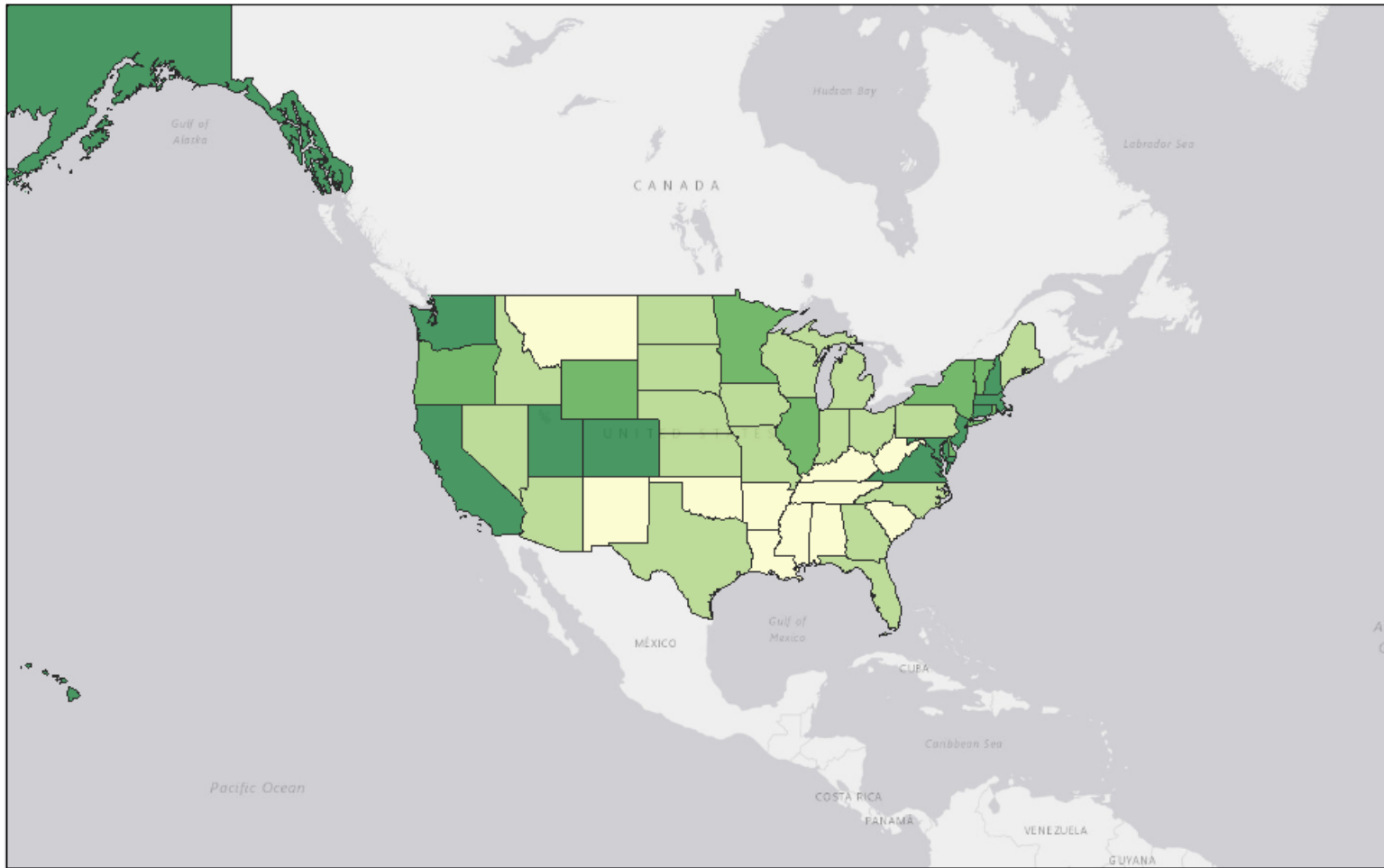
### 2019 Median Household Income



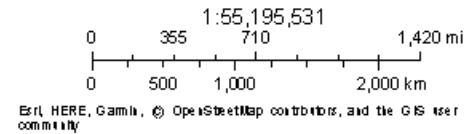
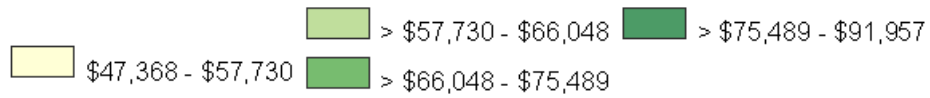
June 22, 2023



### 2020 Median Household Income



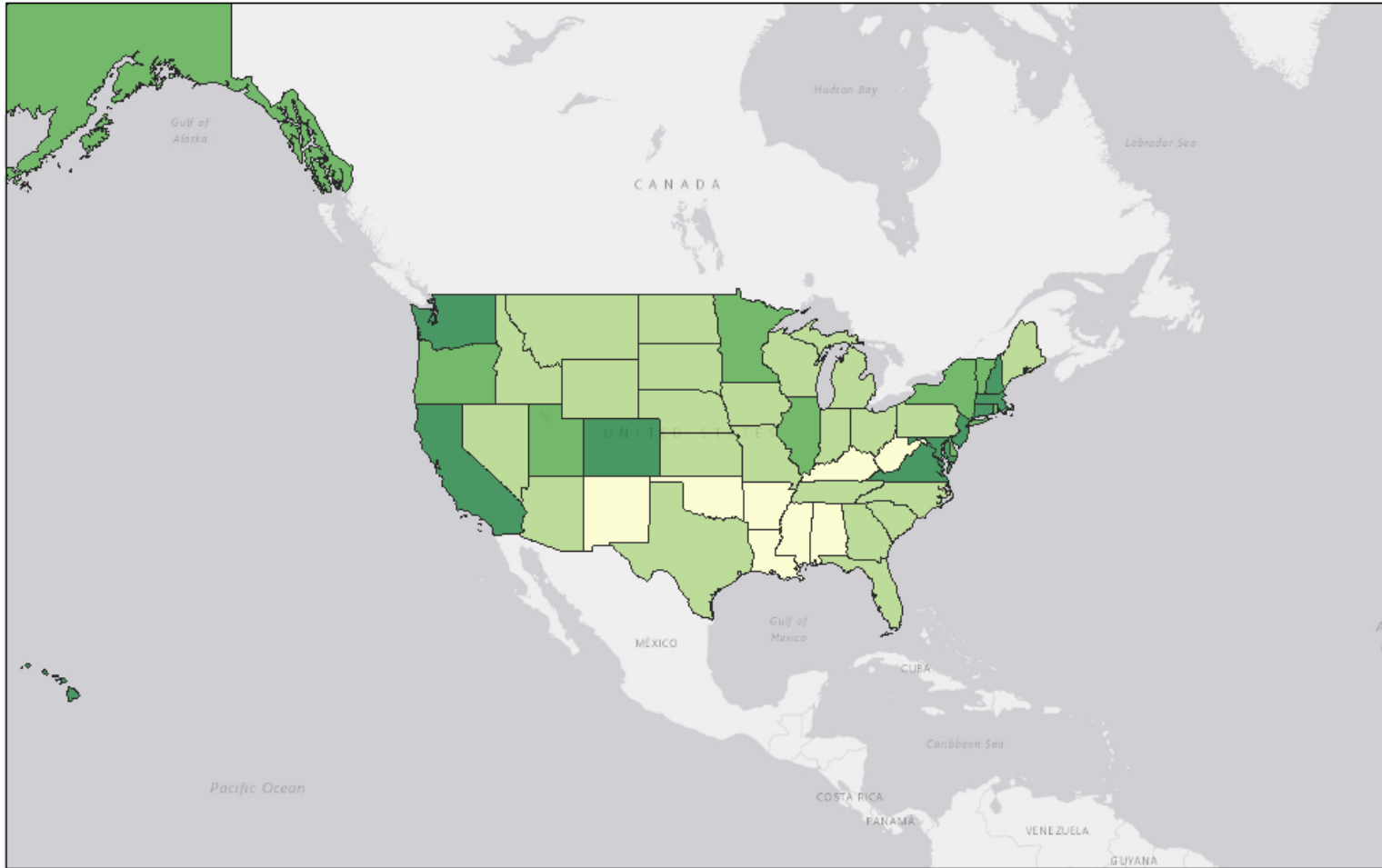
June 22, 2023



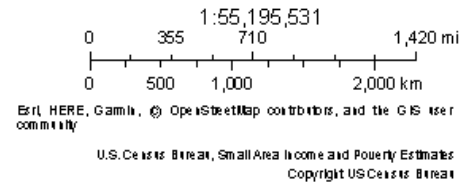
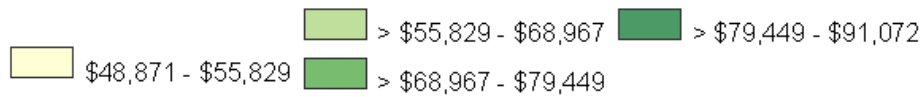
U.S. Census Bureau, Small Area Income and Poverty Estimates  
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SERVICE AREA MEDIAN INCOME - 2021

2021 Median Household Income



June 22, 2023



**SERVICE AREA INSURED POPULATION**

	Primary Service Area					Secondary Service Area					Combined Service Area				
	Total	Insured	Percent Insured	Uninsured	Percent Uninsured	Total	Insured	Percent Insured	Uninsured	Percent Uninsured	Total	Insured	Percent Insured	Uninsured	Percent Uninsured
Civilian noninstitutionalized population	21,364	17,109	80.10%	4,255	19.90%	60823	49,227	81%	11,596	19%	82187	66336	81%	15851	19%
<b>AGE</b>															
Under 6 years	2,380	2,195	92.20%	185	7.80%	5202	4,637	89%	565	11%	7582	6832	90%	750	10%
6 to 18 years	4,710	4,005	85.00%	705	15.00%	12591	10,774	86%	1,817	14%	17301	14779	85%	2522	15%
19 to 25 years	2,183	1,766	80.90%	417	19.10%	5967	4,172	70%	1,795	30%	8150	5938	73%	2212	27%
26 to 34 years	2,521	1,684	66.80%	837	33.20%	7135	4,630	65%	2,505	35%	9656	6314	65%	3342	35%
35 to 44 years	2,693	1,957	72.70%	736	27.30%	7091	5,403	76%	1,688	24%	9784	7360	75%	2424	25%
45 to 54 years	2,333	1,440	61.70%	893	38.30%	6964	5,266	76%	1,698	24%	9297	6706	72%	2591	28%
55 to 64 years	2,200	1,905	86.60%	295	13.40%	7350	5,864	80%	1,486	20%	9550	7769	81%	1781	19%
65 to 74 years	1,479	1,300	87.90%	179	12.10%	5133	5,101	99%	32	1%	6612	6401	97%	211	3%
75 years and older	865	857	99.10%	8	0.90%	3390	3,380	100%	10	0%	4255	4237	100%	18	0%
Under 19 years	7,090	6,200	87.40%	890	12.60%	17793	15,411	87%	2,382	13%	24883	21611	87%	3272	13%
19 to 64 years	11,930	8,752	73.40%	3,178	26.60%	34507	25,335	73%	9,172	27%	46437	34087	73%	12350	27%
65 years and older	2,344	2,157	92.00%	187	8.00%	8523	8,481	100%	42	0%	10867	10638	98%	229	2%
<b>SEX</b>															
Male	11,190	8,918	79.70%	2,272	20.30%	31636	25,332	80%	6,304	20%	42826	34250	80%	8576	20%
Female	10,174	8,191	80.50%	1,983	19.50%	29187	23,895	82%	5,292	18%	39361	32086	82%	7275	18%
<b>RACE AND HISPANIC OR LATINO ORIGIN</b>															
White alone	14,909	11,829	79.30%	3,080	20.70%	44256	36,120	82%	8,136	18%	59165	47949	81%	11216	19%
Black or African American alone	829	532	64.20%	297	35.80%	1537	1,047	68%	490	32%	2366	1579	67%	787	33%
American Indian and Alaska Native alone	157	148	94.30%	9	5.70%	710	614	86%	96	14%	867	762	88%	105	12%
Asian alone	955	940	98.40%	15	1.60%	804	761	95%	43	5%	1759	1701	97%	58	3%
Native Hawaiian and Other Pacific Islander alone	0	0	-	0	-	122	87	71%	35	29%	122	87	71%	35	29%
Some other race alone	2,297	1,793	78.10%	504	21.90%	7525	5,911	79%	1,614	21%	9822	7704	78%	2118	22%
Two or more races	2,217	1,867	84.20%	350	15.80%	5869	4,687	80%	1,182	20%	8086	6554	81%	1532	19%
Hispanic or Latino (of any race)	12,359	9,047	73.20%	3,312	26.80%	23209	17,056	73%	6,153	27%	35568	26103	73%	9465	27%
White alone, not Hispanic or Latino	6,618	5,993	90.60%	625	9.40%	33401	28,742	86%	4,659	14%	40019	34735	87%	5284	13%

**SERVICE AREA INSURED POPULATION**

	Primary Service Area					Secondary Service Area					Combined Service Area				
	Total	Insured	Percent Insured	Uninsured	Percent Uninsured	Total	Insured	Percent Insured	Uninsured	Percent Uninsured	Total	Insured	Percent Insured	Uninsured	Percent Uninsured
<b>LIVING ARRANGEMENTS</b>															
In family households	19,137	15,528	81.10%	3,609	18.90%	51868	41,853	81%	10,015	19%	71005	57381	81%	13624	19%
In married couple families	14,948	12,231	81.80%	2,717	18.20%	38593	32,492	84%	6,101	16%	53541	44723	84%	8818	16%
In other families	4,189	3,297	78.70%	892	21.30%	13275	9,361	71%	3,914	29%	17464	12658	72%	4806	28%
Male reference person, no spouse present	1,206	982	81.40%	224	18.60%	3889	2,287	59%	1,602	41%	5095	3269	64%	1826	36%
Female reference person, no spouse present	2,983	2,315	77.60%	668	22.40%	9386	7,074	75%	2,312	25%	12369	9389	76%	2980	24%
In non-family households and other living arrangements	2,227	1,581	71.00%	646	29.00%	8955	7,374	82%	1,581	18%	11182	8955	80%	2227	20%
<b>NATIVITY AND U.S. CITIZENSHIP STATUS</b>															
Native born	15,800	13,868	87.80%	1,932	12.20%	50394	42,791	85%	7,603	15%	66194	56659	86%	9535	14%
Foreign born	5,564	3,241	58.20%	2,323	41.80%	10429	6,436	62%	3,993	38%	15993	9677	61%	6316	39%
Naturalized	1,130	1,083	95.80%	47	4.20%	2381	1,860	78%	521	22%	3511	2943	84%	568	16%
Not a citizen	4,434	2,158	48.70%	2,276	51.30%	8048	4,576	57%	3,472	43%	12482	6734	54%	5748	46%
<b>DISABILITY STATUS</b>															
With a disability	2,112	1,844	87.30%	268	12.70%	8116	7,302	90%	814	10%	10228	9146	89%	1082	11%
No disability	19,252	15,265	79.30%	3,987	20.70%	52707	41,925	80%	10,782	20%	71959	57190	79%	14769	21%
<b>EDUCATIONAL ATTAINMENT</b>															
Civilian noninstitutionalized population 26 years and over	12,091	9,143	75.60%	2,948	24.40%	37063	29,644	80%	7,419	20%	49154	38787	79%	10367	21%
Less than high school graduate	4,031	2,546	63.20%	1,485	36.80%	7949	5,304	67%	2,645	33%	11980	7850	66%	4130	34%
High school graduate (includes equivalency)	3,745	2,692	71.90%	1,053	28.10%	10605	8,618	81%	1,987	19%	14350	11310	79%	3040	21%
Some college or associate's degree	2,712	2,427	89.50%	285	10.50%	10482	8,489	81%	1,993	19%	13194	10916	83%	2278	17%
Bachelor's degree or higher	1,603	1,478	92.20%	125	7.80%	8027	7,233	90%	794	10%	9630	8711	90%	919	10%



**SERVICE AREA INSURED POPULATION**

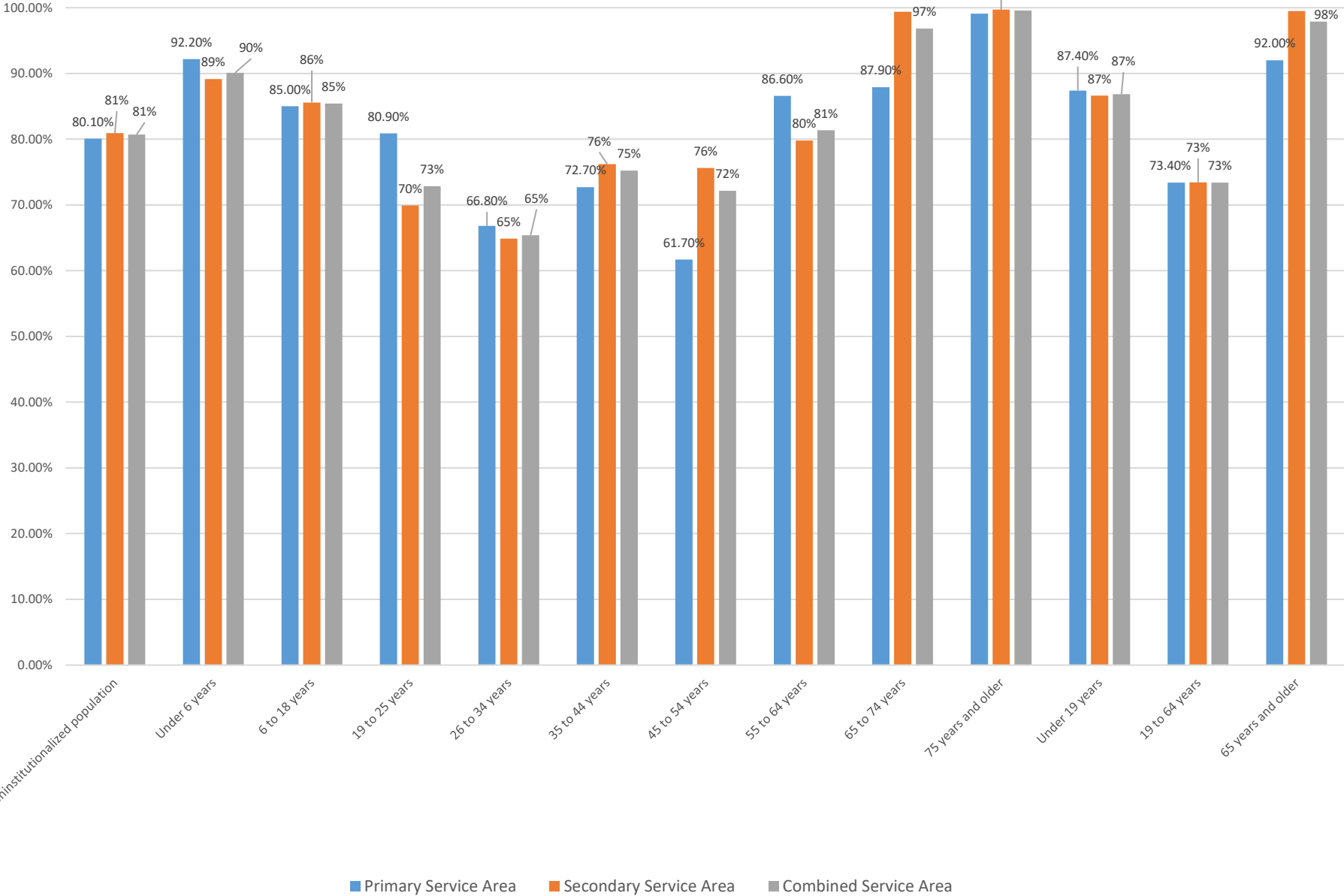
	Primary Service Area					Secondary Service Area					Combined Service Area				
	Total	Insured	Percent Insured	Uninsured	Percent Uninsured	Total	Insured	Percent Insured	Uninsured	Percent Uninsured	Total	Insured	Percent Insured	Uninsured	Percent Uninsured
<b>LIVING ARRANGEMENTS</b>															
In family households	19,137	15,528	81.10%	3,609	18.90%	26443	20,284	77%	6,159	23%	45580	35812	79%	9768	21%
In married couple families	14,948	12,231	81.80%	2,717	18.20%	1309	576	44%	733	56%	16257	12807	79%	3450	21%
In other families	4,189	3,297	78.70%	892	21.30%	6755	4,475	66%	2,280	34%	10944	7772	71%	3172	29%
Male reference person, no spouse present	1,206	982	81.40%	224	18.60%	0	0	#DIV/0!	0	#DIV/0!	1206	982	81%	224	19%
Female reference person, no spouse present	2,983	2,315	77.60%	668	22.40%	34507	25,335	73%	9,172	27%	37490	27650	74%	9840	26%
In non-family households and other living arrangements	2,227	1,581	71.00%	646	29.00%	20661	16,234	79%	4,427	21%	22888	17815	78%	5073	22%
<b>NATIVITY AND U.S. CITIZENSHIP STATUS</b>															
Native born	15,800	13,868	87.80%	1,932	12.20%	6009	3,955	66%	2,054	34%	21809	17823	82%	3986	18%
Foreign born	5,564	3,241	58.20%	2,323	41.80%	0	0	#DIV/0!	0	#DIV/0!	5564	3241	58%	2323	42%
Naturalized	1,130	1,083	95.80%	47	4.20%	60469	48,898	81%	11,571	19%	61599	49981	81%	11618	19%
Not a citizen	4,434	2,158	48.70%	2,276	51.30%	7806	5,962	76%	1,844	24%	12240	8120	66%	4120	34%
<b>DISABILITY STATUS</b>															
With a disability	2,112	1,844	87.30%	268	12.70%	12952	9,473	73%	3,479	27%	15064	11317	75%	3747	25%
No disability	19,252	15,265	79.30%	3,987	20.70%	8957	7,413	83%	1,544	17%	28209	22678	80%	5531	20%
<b>EDUCATIONAL ATTAINMENT</b>															
Civilian noninstitutionalized population 26 years and over	12,091	9,143	75.60%	2,948	24.40%	0	0	#DIV/0!	0	#DIV/0!	12091	9143	76%	2948	24%
Less than high school graduate	4,031	2,546	63.20%	1,485	36.80%	60365	48,875	81%	11,490	19%	64396	51421	80%	12975	20%
High school graduate (includes equivalency)	3,745	2,692	71.90%	1,053	28.10%	14576	10,259	70%	4,317	30%	18321	12951	71%	5370	29%
Some college or associate's degree	2,712	2,427	89.50%	285	10.50%	28004	22,571	81%	5,433	19%	30716	24998	81%	5718	19%
Bachelor's degree or higher	1,603	1,478	92.20%	125	7.80%	17785	16,045	90%	1,740	10%	19388	17523	90%	1865	10%

**SERVICE AREA INSURED POPULATION**

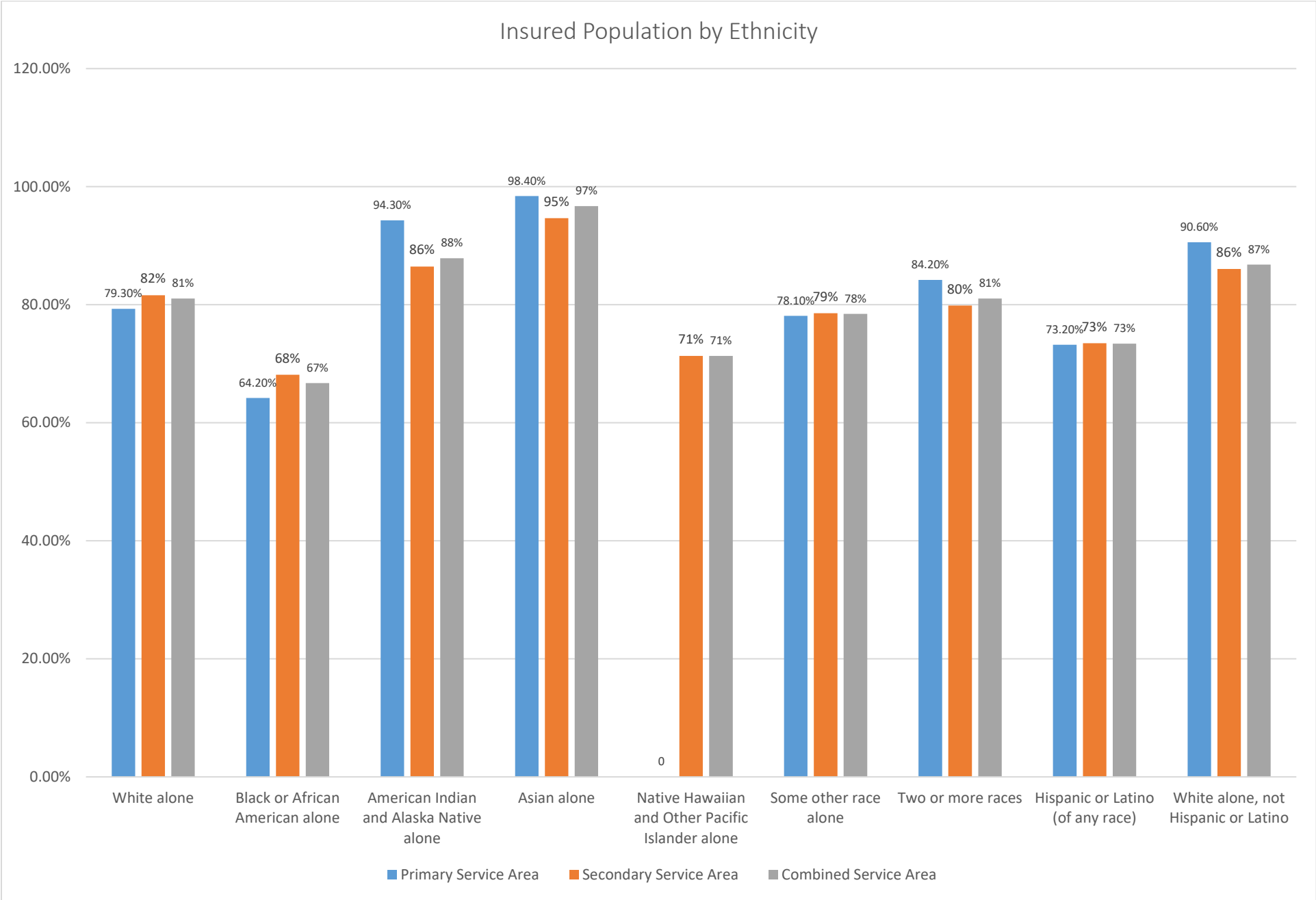
	Primary Service Area					Secondary Service Area					Combined Service Area				
	Total	Insured	Percent Insured	Uninsured	Percent Uninsured	Total	Insured	Percent Insured	Uninsured	Percent Uninsured	Total	Insured	Percent Insured	Uninsured	Percent Uninsured
<b>EMPLOYMENT STATUS</b>															
Civilian noninstitutionalized population 19 to 64 years	11,930	8,752	73.40%	3,178	26.60%	34507	25,335	73%	9,172	27%	46437	34087	73%	12350	27%
In labor force	9,415	7,236	76.90%	2,179	23.10%	27752	20,860	75%	6,892	25%	37167	28096	76%	9071	24%
Employed	9,210	7,106	77.20%	2,104	22.80%	26443	20,284	77%	6,159	23%	35653	27390	77%	8263	23%
Unemployed	205	130	63.40%	75	36.60%	1309	576	44%	733	56%	1514	706	47%	808	53%
Not in labor force	2,515	1,516	60.30%	999	39.70%	6755	4,475	66%	2,280	34%	9270	5991	65%	3279	35%
<b>WORK EXPERIENCE</b>															
Civilian noninstitutionalized population 19 to 64 years	11,930	8,752	73.40%	3,178	26.60%	34507	25,335	73%	9,172	27%	46437	34087	73%	12350	27%
Worked full-time, year round in the past 12 months	7,926	6,025	76.00%	1,901	24.00%	20661	16,234	79%	4,427	21%	28587	22259	78%	6328	22%
Worked less than full-time, year round in the past 12 months	1,563	1,203	77.00%	360	23.00%	7837	5,146	66%	2,691	34%	9400	6349	68%	3051	32%
Did not work	2,441	1,524	62.40%	917	37.60%	6009	3,955	66%	2,054	34%	8450	5479	65%	2971	35%
<b>HOUSEHOLD INCOME (IN 2021 INFLATION-ADJUSTED DOLLARS)</b>															
Total household population	21,353	17,099	80.10%	4,254	19.90%	60469	48,898	81%	11,571	19%	81822	65997	81%	15825	19%
Under \$25,000	2,198	1,473	67.00%	725	33.00%	7806	5,962	76%	1,844	24%	10004	7435	74%	2569	26%
\$25,000 to \$49,999	4,751	3,751	79.00%	1,000	21.00%	13736	11,075	81%	2,661	19%	18487	14826	80%	3661	20%
\$50,000 to \$74,999	4,841	3,907	80.70%	934	19.30%	12952	9,473	73%	3,479	27%	17793	13380	75%	4413	25%
\$75,000 to \$99,999	3,583	2,993	83.50%	590	16.50%	8957	7,413	83%	1,544	17%	12540	10406	83%	2134	17%
\$100,000 and over	5,980	4,975	83.20%	1,005	16.80%	17018	14,975	88%	2,043	12%	22998	19950	87%	3048	13%
<b>RATIO OF INCOME TO POVERTY LEVEL IN THE PAST 12 MONTHS</b>															
Civilian noninstitutionalized population for whom poverty status is determined	21,336	17,081	80.10%	4,255	19.90%	60365	48,875	81%	11,490	19%	81701	65956	81%	15745	19%
Below 138 percent of the poverty threshold	3,860	2,496	64.70%	1,364	35.30%	14576	10,259	70%	4,317	30%	18436	12755	69%	5681	31%
138 to 399 percent of the poverty threshold	12,804	10,381	81.10%	2,423	18.90%	28004	22,571	81%	5,433	19%	40808	32952	81%	7856	19%
At or above 400 percent of the poverty threshold	4,672	4,204	90.00%	468	10.00%	17785	16,045	90%	1,740	10%	22457	20249	90%	2208	10%
Below 100 percent of the poverty threshold	2,502	1,746	69.80%	756	30.20%	9528	6,426	67%	3,102	33%	12030	8172	68%	3858	32%

SERVICE AREA INSURED POPULATION

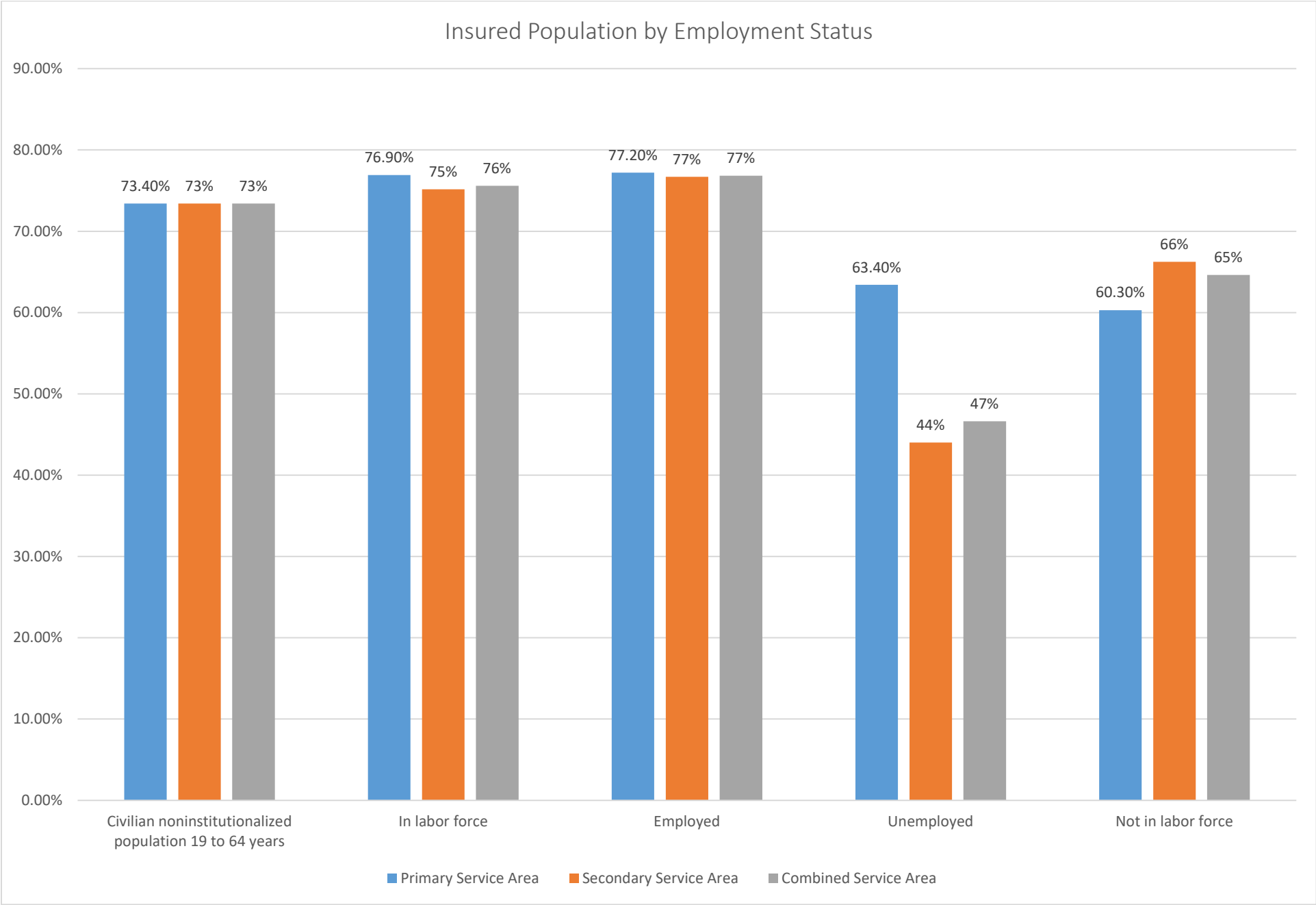
Insured Population by Age



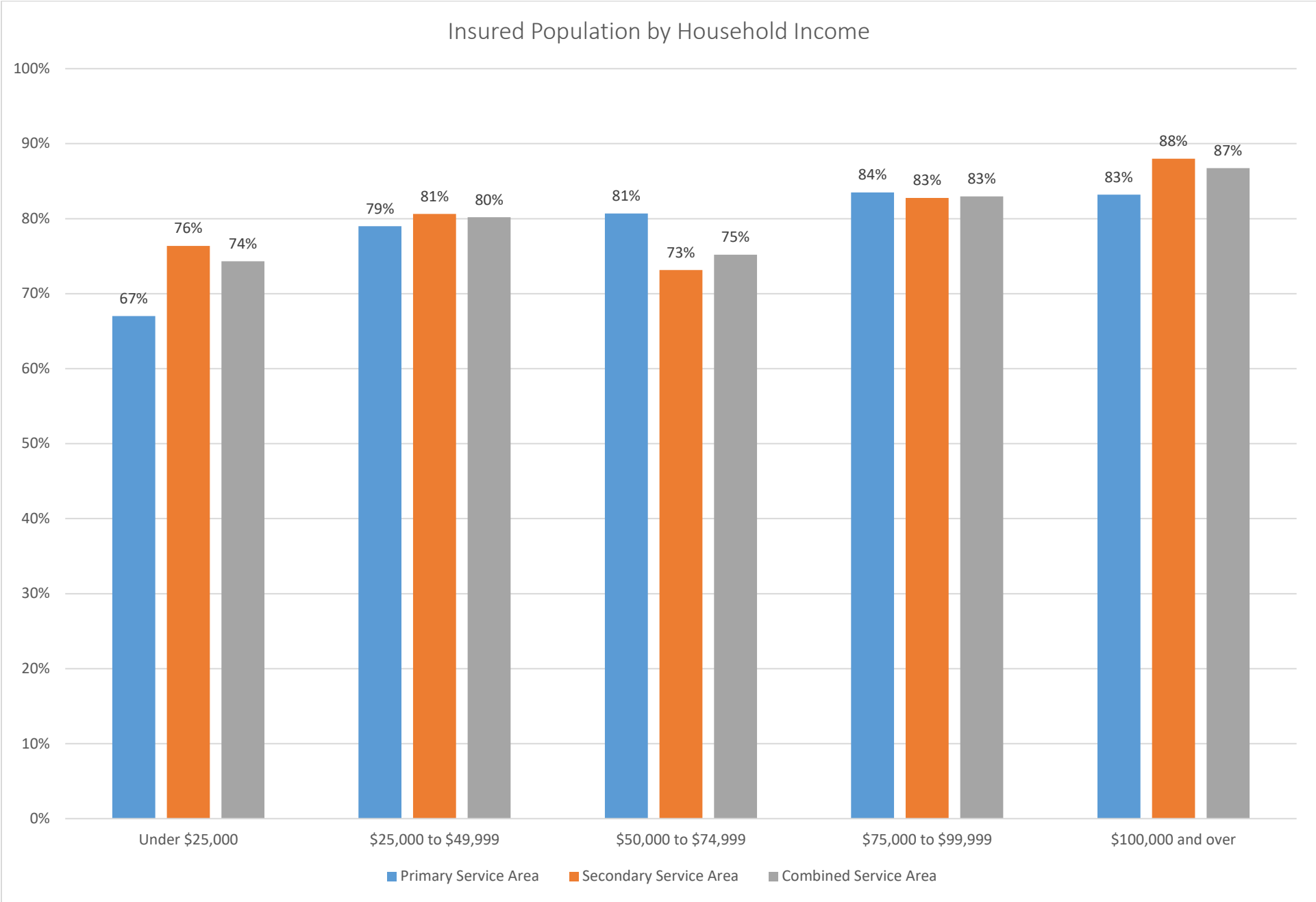
SERVICE AREA INSURED POPULATION



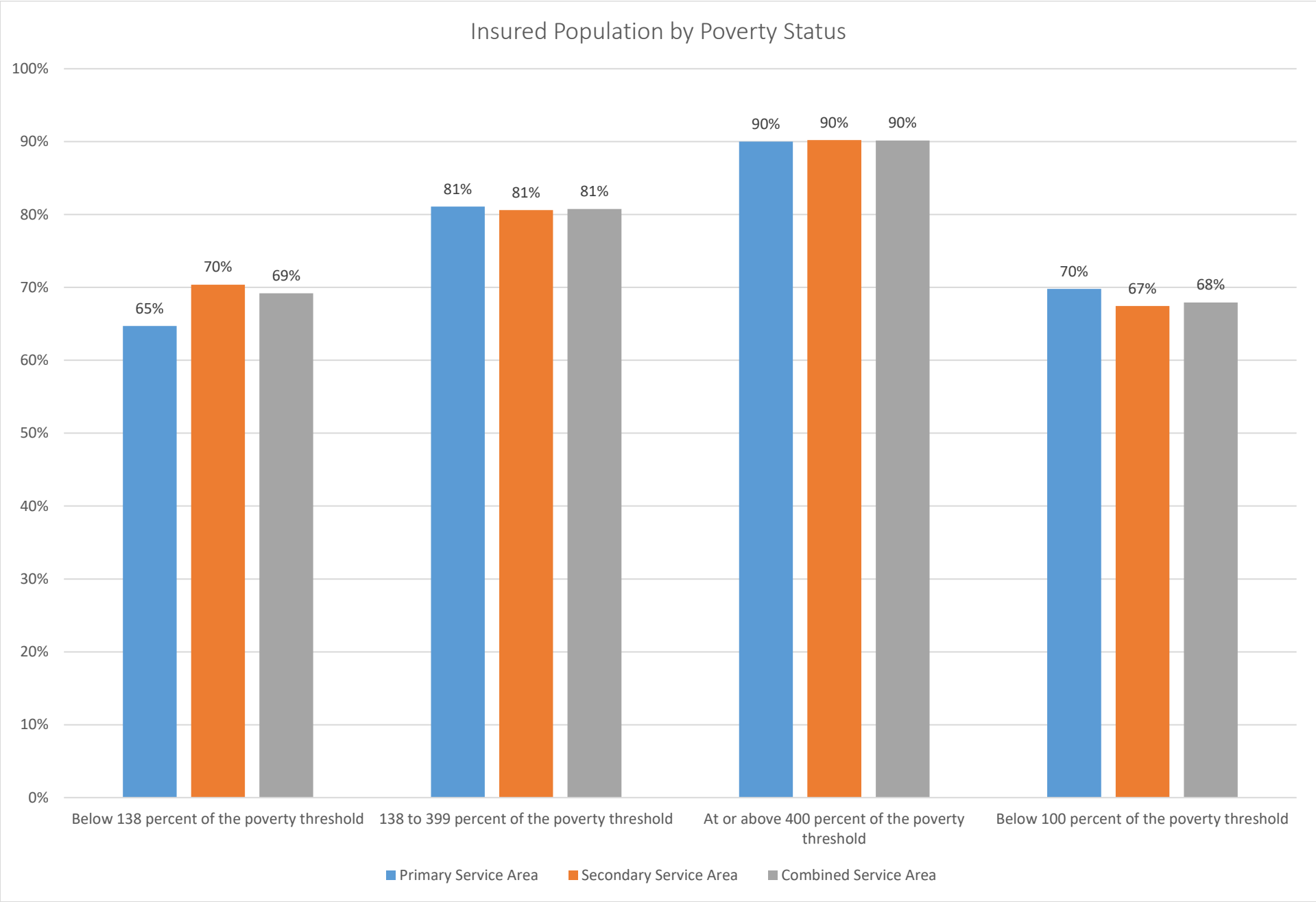
SERVICE AREA INSURED POPULATION



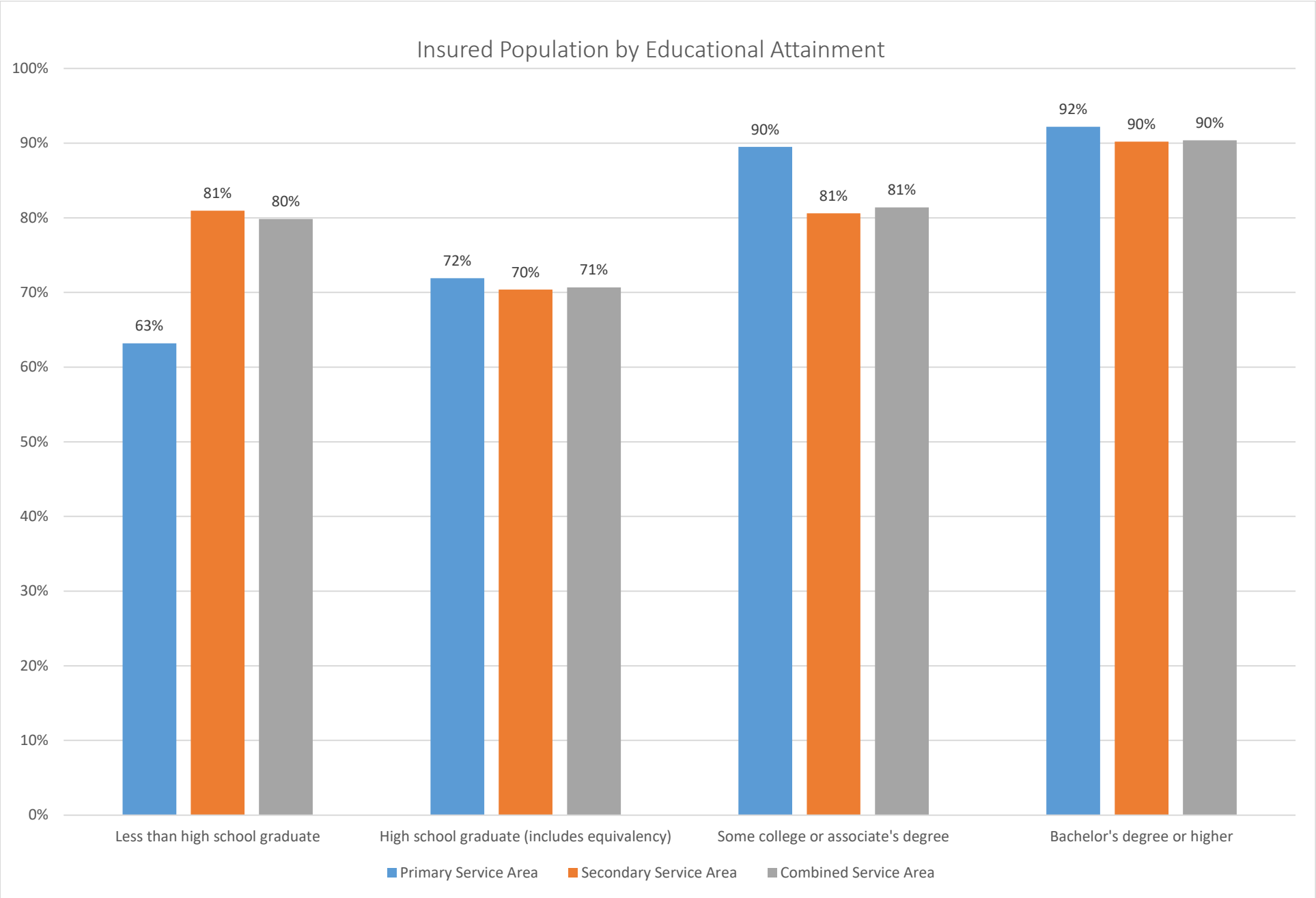
SERVICE AREA INSURED POPULATION



SERVICE AREA INSURED POPULATION



SERVICE AREA INSURED POPULATION





## SERVICE AREA DISABLED POPULATION

	Primary Service Area			Secondary Service Area			Combined Service Area		
	Total	With a disability	% with a disability	Total	With a disability	% with a disability	Total	With a disability	% with a disability
Total civilian noninstitutionalized population	21,364	2,112	9.90%	60823	8,116	13.34%	82187	10228	12.44%
SEX									
Male	11,190	1,281	11.40%	31636	4,201	13.28%	42826	5482	12.80%
Female	10,174	831	8.20%	29187	3,915	13.41%	39361	4746	12.06%
RACE AND HISPANIC OR LATINO ORIGIN									
White alone	14,909	1,835	12.30%	44256	6,455	14.59%	59165	8290	14.01%
Black or African American alone	829	61	7.40%	1537	345	22.45%	2366	406	17.16%
American Indian and Alaska Native alone	157	4	2.50%	710	130	18.31%	867	134	15.46%
Asian alone	955	48	5.00%	804	7	0.87%	1759	55	3.13%
Native Hawaiian and Other Pacific Islander alone	0	0	-	122	15	12.30%	122	15	12.30%
Some other race alone	2,297	13	0.60%	7525	413	5.49%	9822	426	4.34%
Two or more races	2,217	151	6.80%	5869	751	12.80%	8086	902	11.16%
White alone, not Hispanic or Latino	6,618	1,249	18.90%	33401	5,672	16.98%	40019	6921	17.29%
Hispanic or Latino (of any race)	12,359	719	5.80%	23209	1,766	7.61%	35568	2485	6.99%
AGE									
Under 5 years	2,024	19	0.90%	4589	8	0.17%	6613	27	0.41%
5 to 17 years	4,829	145	3.00%	12432	939	7.55%	17261	1084	6.28%
18 to 34 years	4,941	351	7.10%	13874	1,147	8.27%	18815	1498	7.96%
35 to 64 years	7,226	522	7.20%	21405	2,333	10.90%	28631	2855	9.97%
65 to 74 years	1,479	521	35.20%	5133	1,785	34.77%	6612	2306	34.88%
75 years and over	865	554	64.00%	3390	1,904	56.17%	4255	2458	57.77%

**SERVICE AREA DISABLED POPULATION**

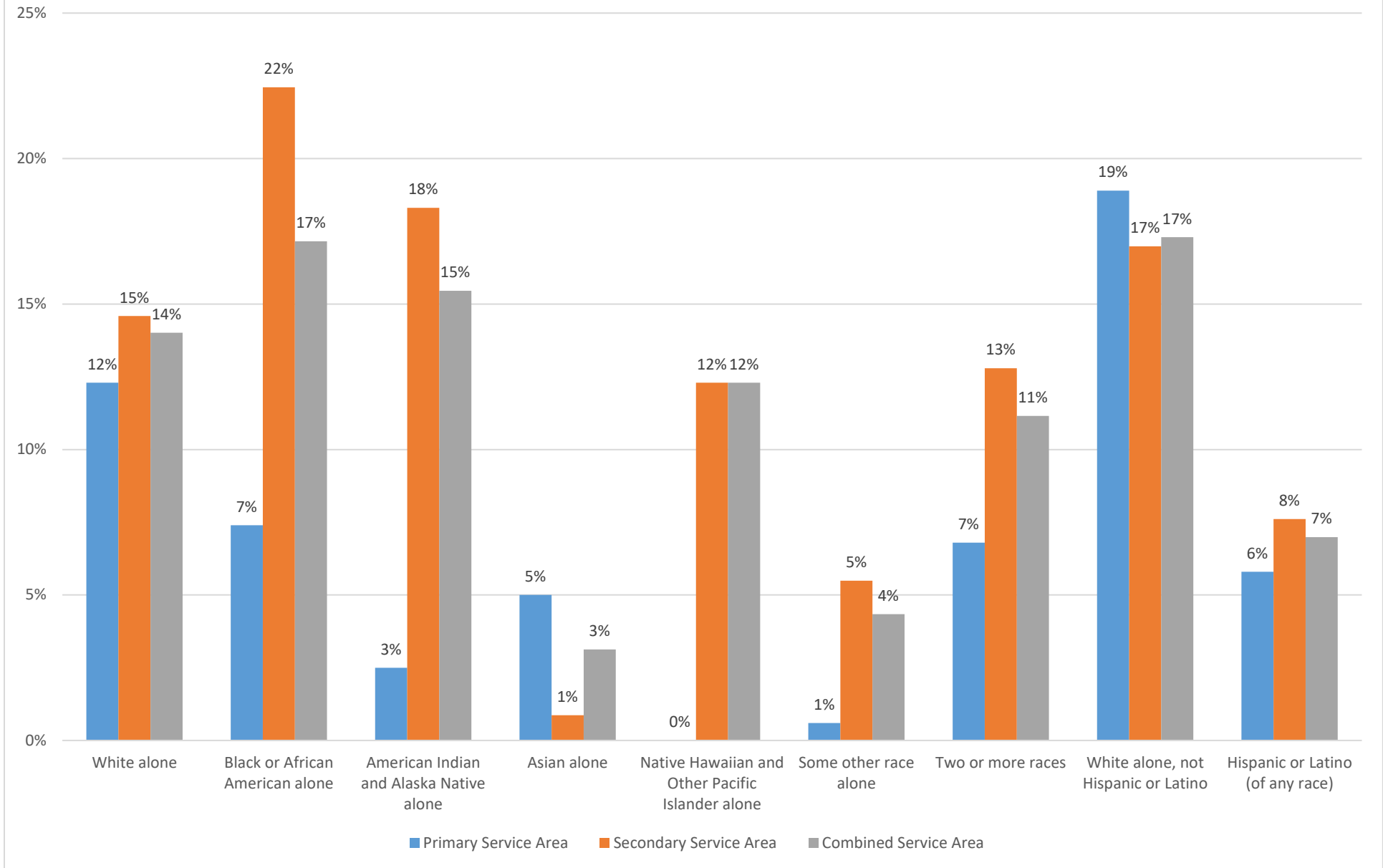
	Primary Service Area			Secondary Service Area			Combined Service Area		
	Total	With a disability	% with a disability	Total	With a disability	% with a disability	Total	With a disability	% with a disability
<b>DISABILITY TYPE BY DETAILED AGE</b>									
With a hearing difficulty		863	4.00%		2,740	4.50%		3603	35.23%
Population under 18 years	6,853	22	0.30%	17021	91	0.53%	23874	113	0.47%
Population under 5 years	2,024	0	0.00%	4589	8	0.17%	6613	8	0.12%
Population 5 to 17 years	4,829	22	0.50%	12432	83	0.67%	17261	105	0.61%
Population 18 to 64 years	12,167	236	1.90%	35279	819	2.32%	47446	1055	2.22%
Population 18 to 34 years	4,941	24	0.50%	13874	246	1.77%	18815	270	1.44%
Population 35 to 64 years	7,226	212	2.90%	21405	573	2.68%	28631	785	2.74%
Population 65 years and over	2,344	605	25.80%	8523	1,830	21.47%	10867	2435	22.41%
Population 65 to 74 years	1,479	217	14.70%	5133	748	14.57%	6612	965	14.59%
Population 75 years and over	865	388	44.90%	3390	1,082	31.92%	4255	1470	34.55%
With a vision difficulty		323	1.50%		1,767	2.91%		2090	20.43%
Population under 18 years	6,853	19	0.30%	17021	283	1.66%	23874	302	1.26%
Population under 5 years	2,024	19	0.90%	4589	8	0.17%	6613	27	0.41%
Population 5 to 17 years	4,829	0	0.00%	12432	275	2.21%	17261	275	1.59%
Population 18 to 64 years	12,167	211	1.70%	35279	730	2.07%	47446	941	1.98%
Population 18 to 34 years	4,941	84	1.70%	13874	375	2.70%	18815	459	2.44%
Population 35 to 64 years	7,226	127	1.80%	21405	355	1.66%	28631	482	1.68%
Population 65 years and over	2,344	93	4.00%	8523	754	8.85%	10867	847	7.79%
Population 65 to 74 years	1,479	18	1.20%	5133	284	5.53%	6612	302	4.57%
Population 75 years and over	865	75	8.70%	3390	470	13.86%	4255	545	12.81%
With a cognitive difficulty		546	2.80%		2,287	3.76%		2833	27.70%
Population under 18 years	4,829	104	2.20%	12432	682	5.49%	17261	786	4.55%
Population 18 to 64 years	12,167	353	2.90%	35279	926	2.62%	47446	1279	2.70%
Population 18 to 34 years	4,941	213	4.30%	13874	390	2.81%	18815	603	3.20%
Population 35 to 64 years	7,226	140	1.90%	21405	536	2.50%	28631	676	2.36%
Population 65 years and over	2,344	89	3.80%	8523	679	7.97%	10867	768	7.07%
Population 65 to 74 years	1,479	26	1.80%	5133	283	5.51%	6612	309	4.67%
Population 75 years and over	865	63	7.30%	3390	396	11.68%	4255	459	10.79%

**SERVICE AREA DISABLED POPULATION**

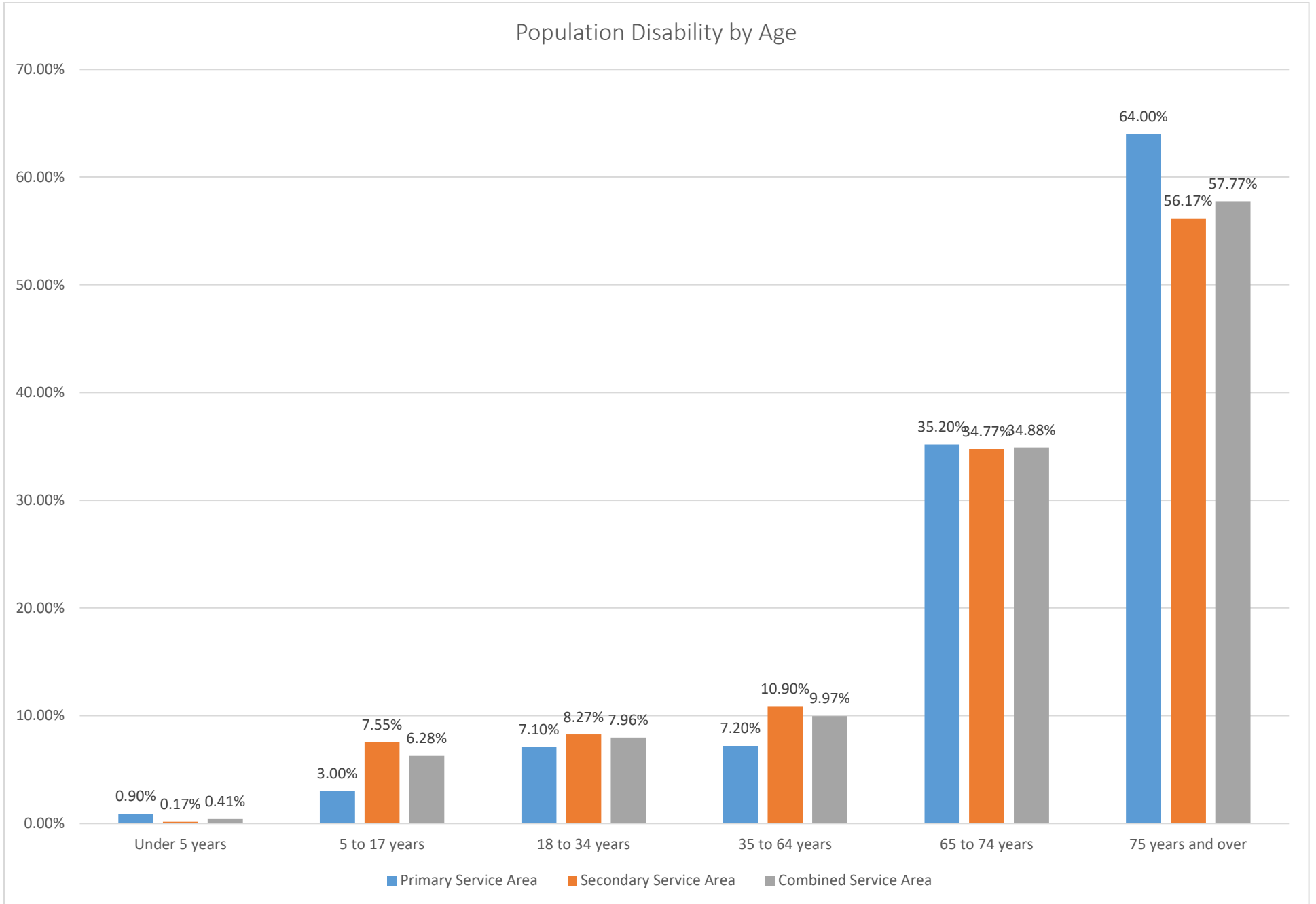
	Primary Service Area			Secondary Service Area			Combined Service Area		
	Total	With a disability	% with a disability	Total	With a disability	% with a disability	Total	With a disability	% with a disability
<b>DISABILITY TYPE BY DETAILED AGE</b>									
With an ambulatory difficulty		1,087	5.60%		3,920	6.44%		5,007	48.95%
Population under 18 years	4,829	0	0.00%	12,432	109	0.88%	17,261	109	0.63%
Population 18 to 64 years	12,167	232	1.90%	35,279	1,624	4.60%	47,446	1,856	3.91%
Population 18 to 34 years	4,941	14	0.30%	13,874	270	1.95%	18,815	284	1.51%
Population 35 to 64 years	7,226	218	3.00%	21,405	1,354	6.33%	28,631	1,572	5.49%
Population 65 years and over	2,344	855	36.50%	8,523	2,187	25.66%	10,867	3,042	27.99%
Population 65 to 74 years	1,479	390	26.40%	5,133	1,048	20.42%	6,612	1,438	21.75%
Population 75 years and over	865	465	53.80%	3,390	1,139	33.60%	4,255	1,604	37.70%
With a self-care difficulty		229	1.20%		1,232	2.03%		1,461	14.28%
Population under 18 years	4,829	46	1.00%	12,432	147	1.18%	17,261	193	1.12%
Population 18 to 64 years	12,167	62	0.50%	35,279	394	1.12%	47,446	456	0.96%
Population 18 to 34 years	4,941	0	0.00%	13,874	128	0.92%	18,815	128	0.68%
Population 35 to 64 years	7,226	62	0.90%	21,405	266	1.24%	28,631	328	1.15%
Population 65 years and over	2,344	121	5.20%	8,523	691	8.11%	10,867	812	7.47%
Population 65 to 74 years	1,479	76	5.10%	5,133	249	4.85%	6,612	325	4.92%
Population 75 years and over	865	45	5.20%	3,390	442	13.04%	4,255	487	11.45%
With an independent living difficulty		520	3.60%		1,934	3.18%		2,454	23.99%
Population 18 to 64 years	12,167	276	2.30%	35,279	658	1.87%	47,446	934	1.97%
Population 18 to 34 years	4,941	138	2.80%	13,874	253	1.82%	18,815	391	2.08%
Population 35 to 64 years	7,226	138	1.90%	21,405	405	1.89%	28,631	543	1.90%
Population 65 years and over	2,344	244	10.40%	8,523	1,276	14.97%	10,867	1,520	13.99%
Population 65 to 74 years	1,479	131	8.90%	5,133	477	9.29%	6,612	608	9.20%
Population 75 years and over	865	113	13.10%	3,390	799	23.57%	4,255	912	21.43%

SERVICE AREA DISABLED POPULATION

Population Disability by Ethnicity

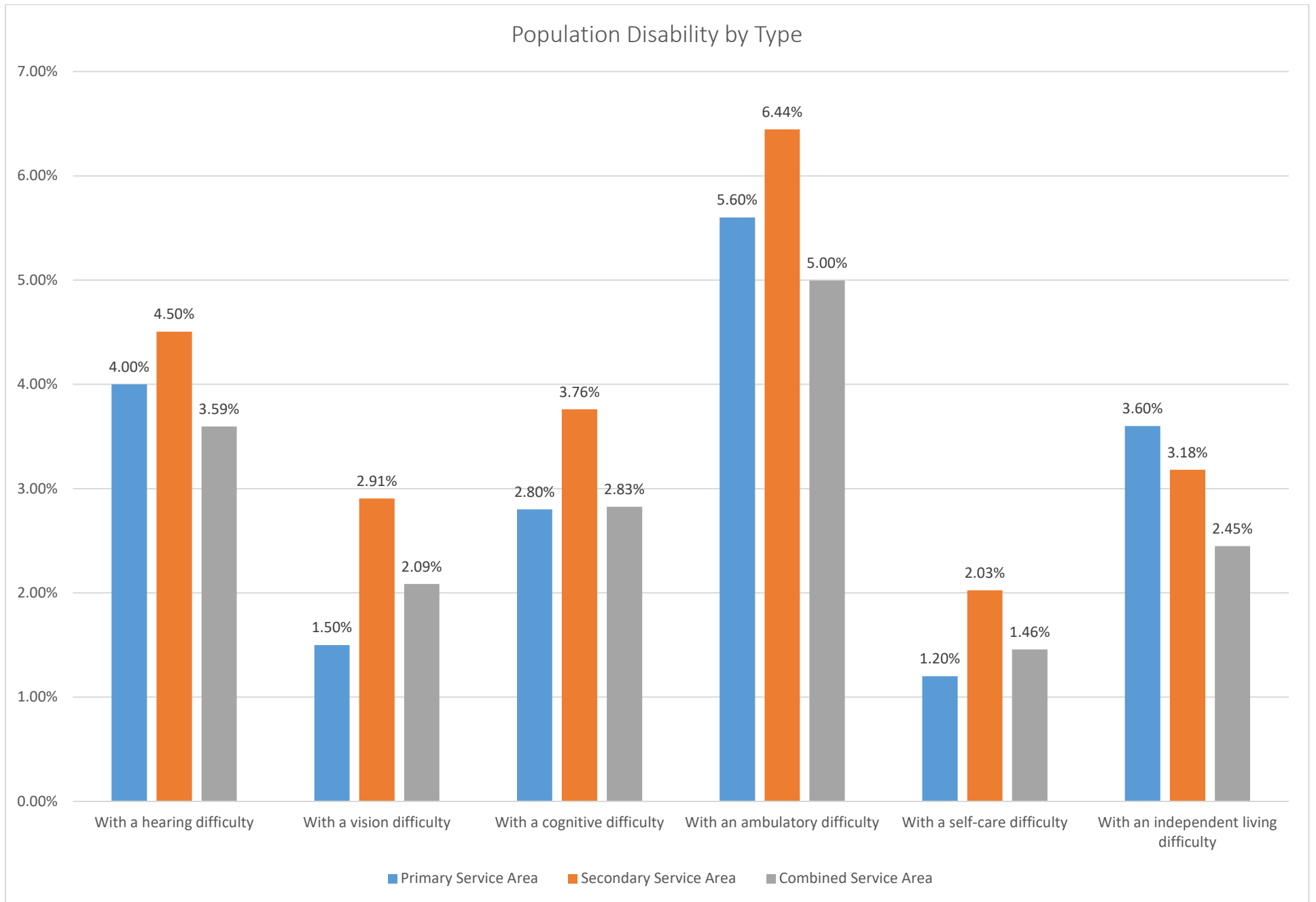


# SERVICE AREA DISABLED POPULATION

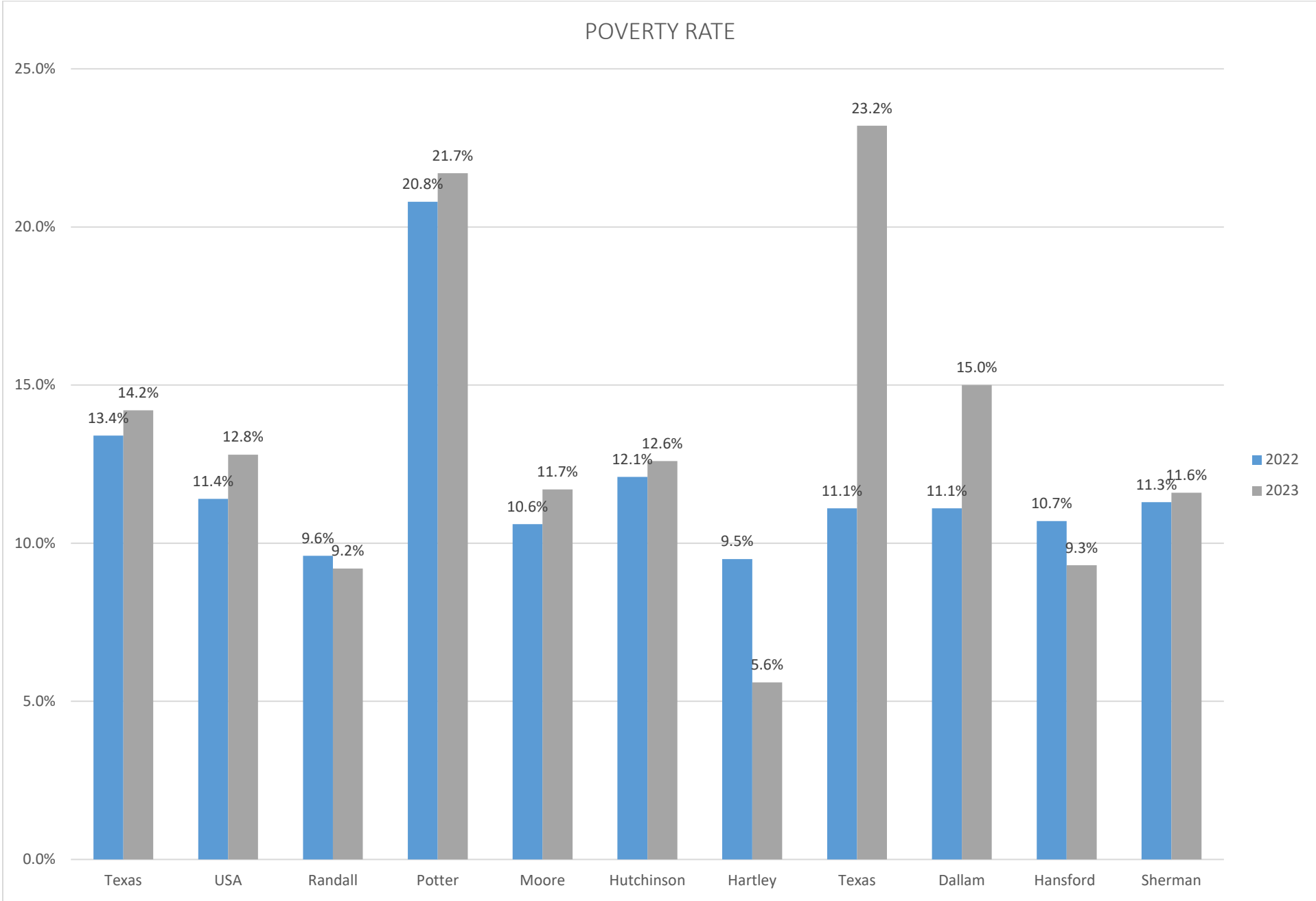


# SERVICE AREA DISABLED POPULATION

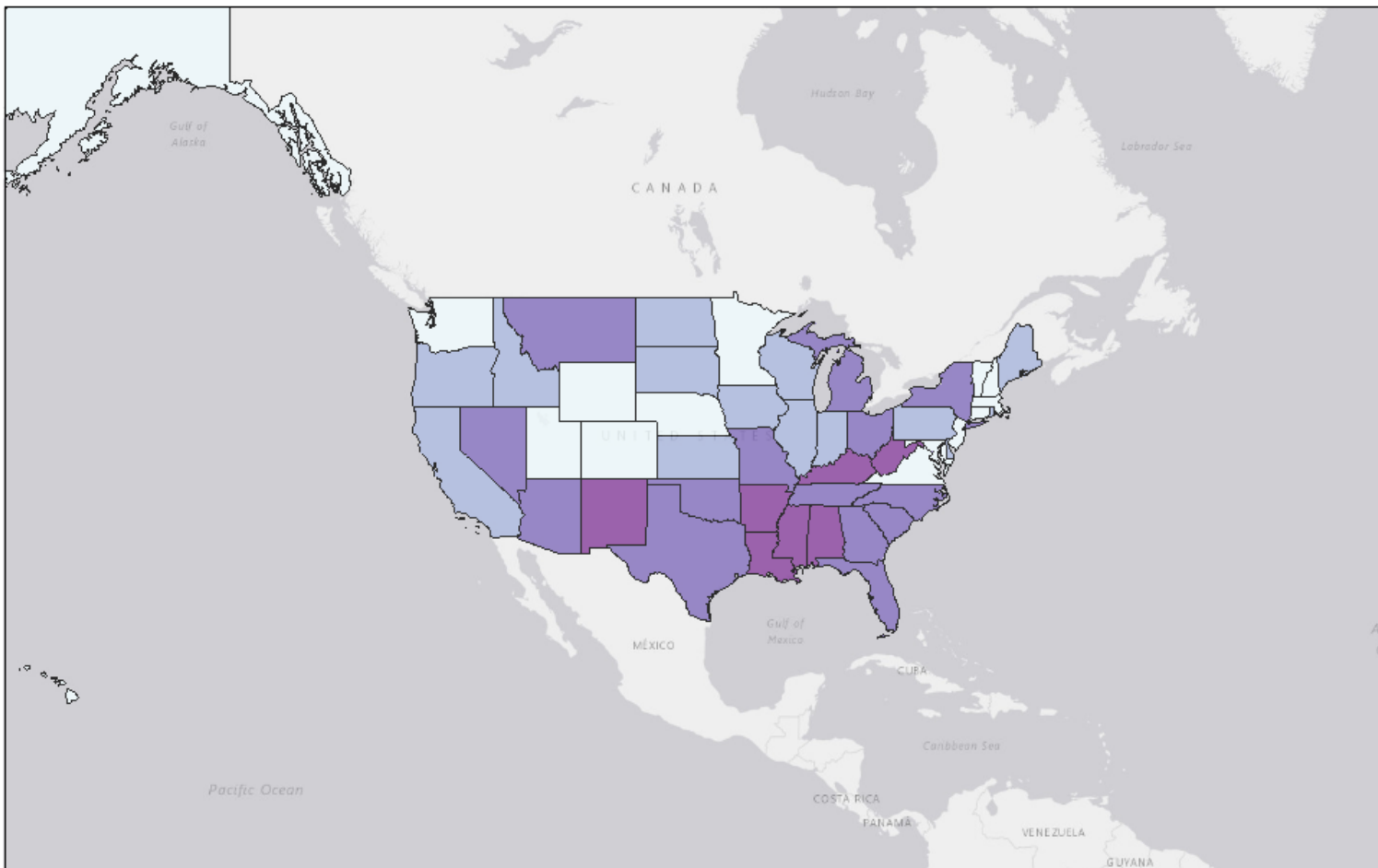
## Population Disability by Type



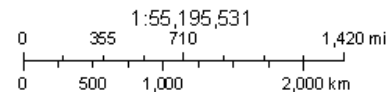
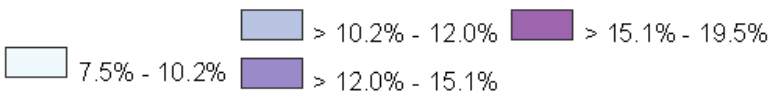
SERVICE AREA POVERTY RATE



### 2019 All Ages in Poverty



June 22, 2023

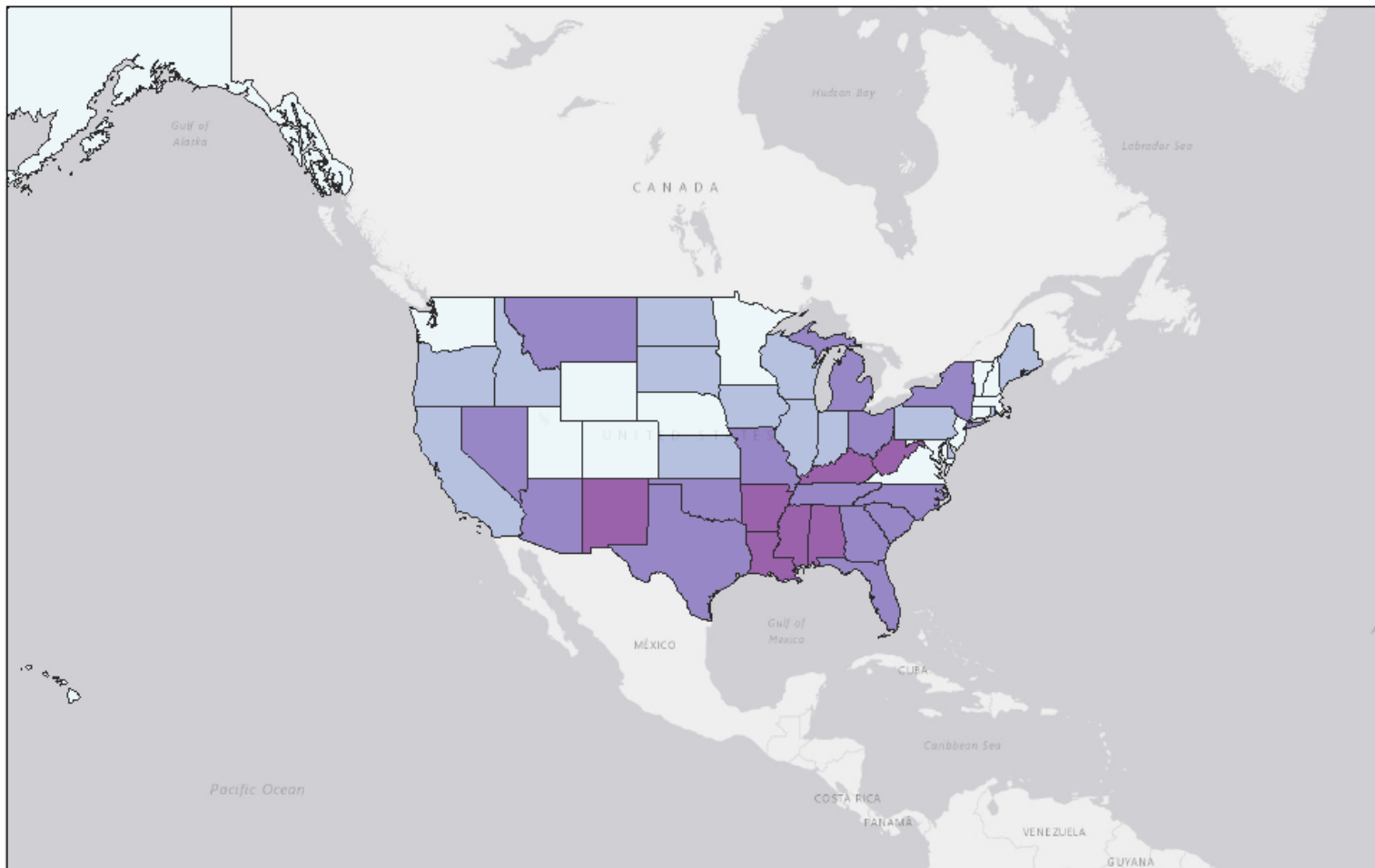


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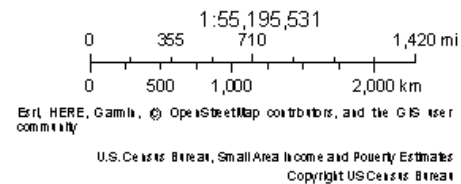
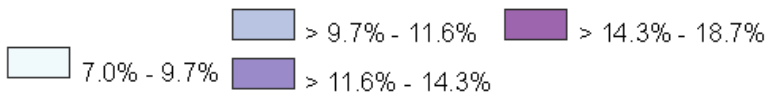
U.S. Census Bureau, Small Area Income and Poverty Estimates  
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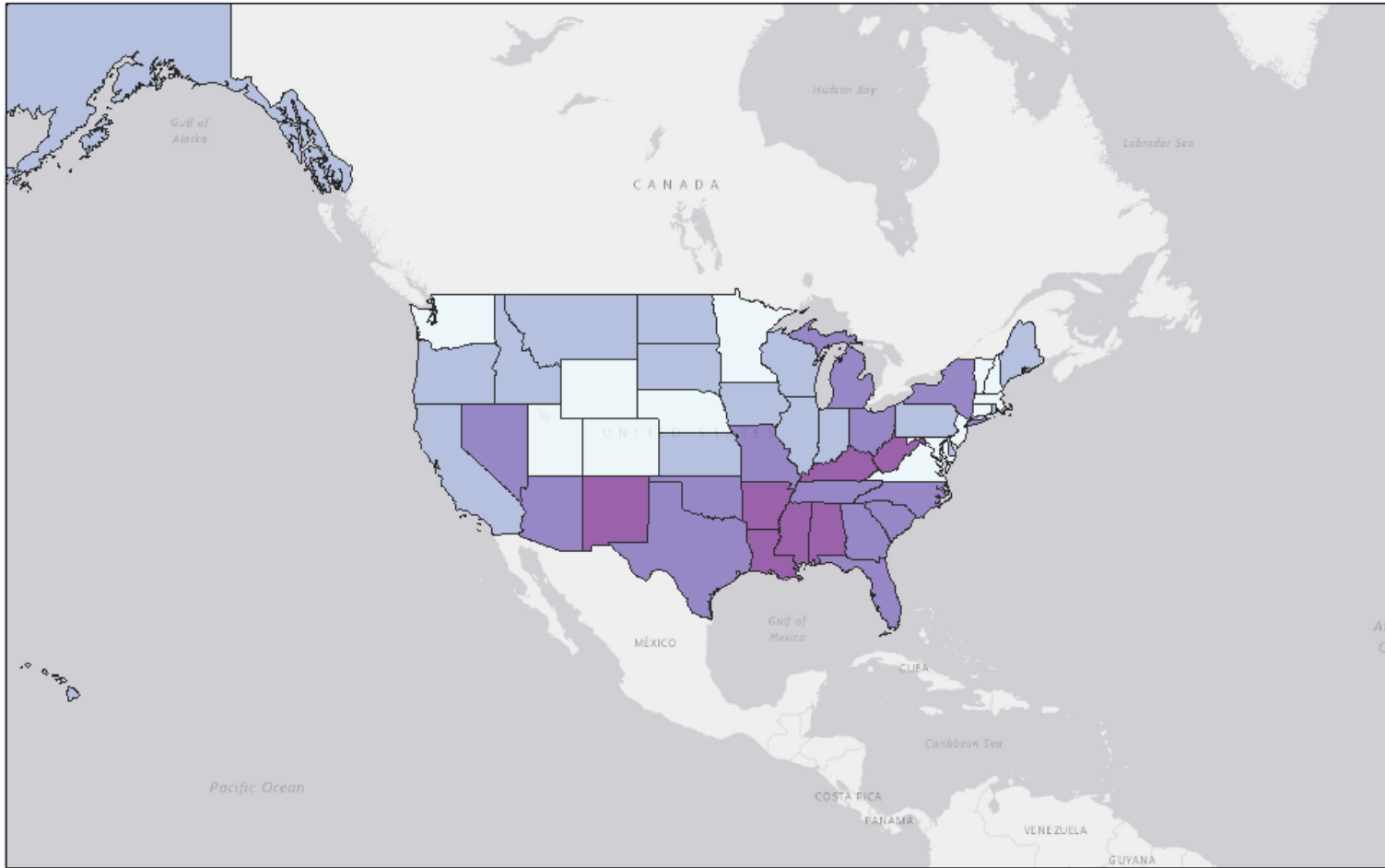
### 2020 All Ages in Poverty



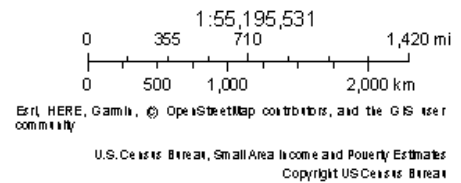
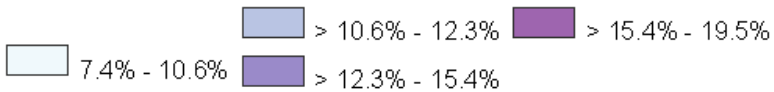
June 22, 2023



### 2021 All Ages in Poverty



June 22, 2023



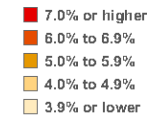
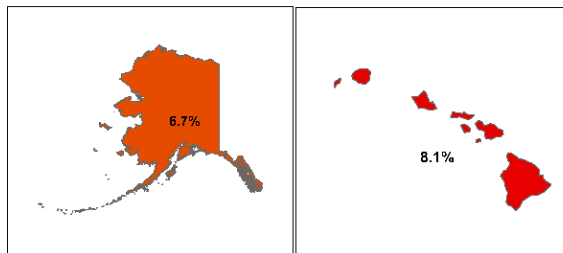
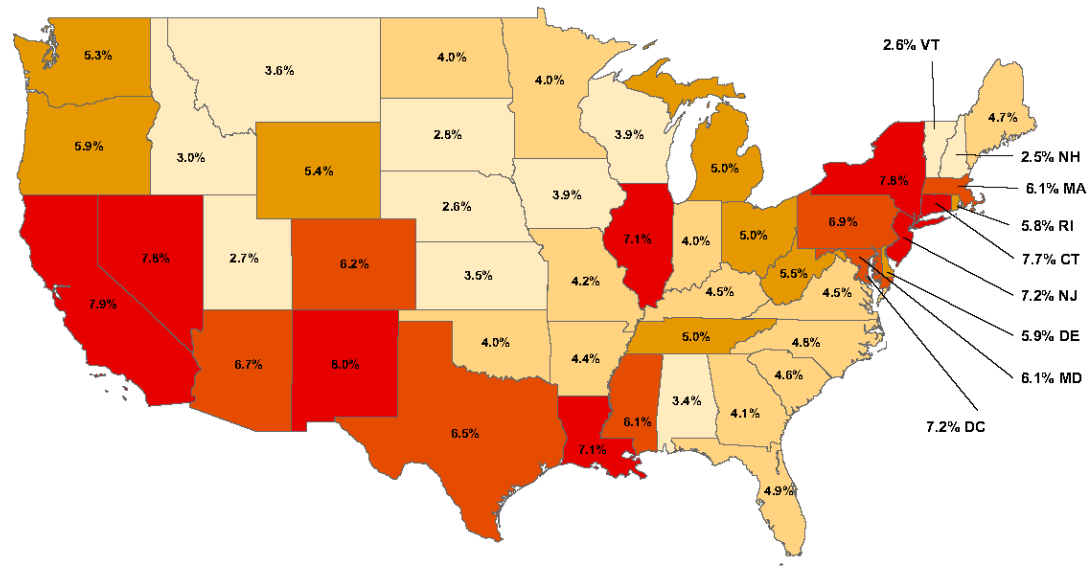
SERVICE AREA UNEMPLOYMENT RATE



# SERVICE AREA UNEMPLOYMENT RATE - 2021

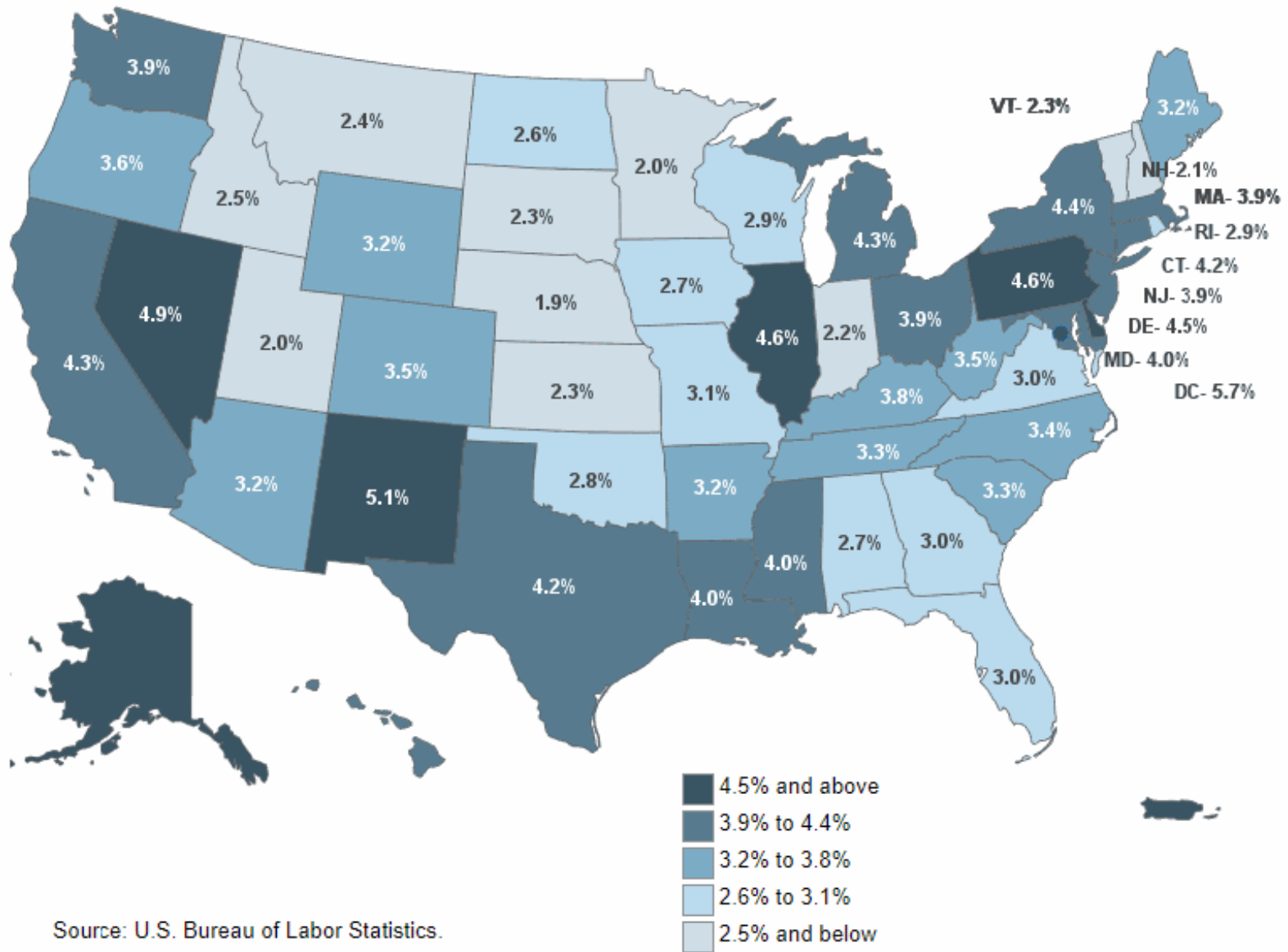
## Unemployment rates by state, seasonally adjusted, May 2021

(U.S. rate = 5.8 percent)  
Indiana rate = 4.0 percent



SOURCE: Bureau of Labor Statistics  
Local Area Unemployment Statistics

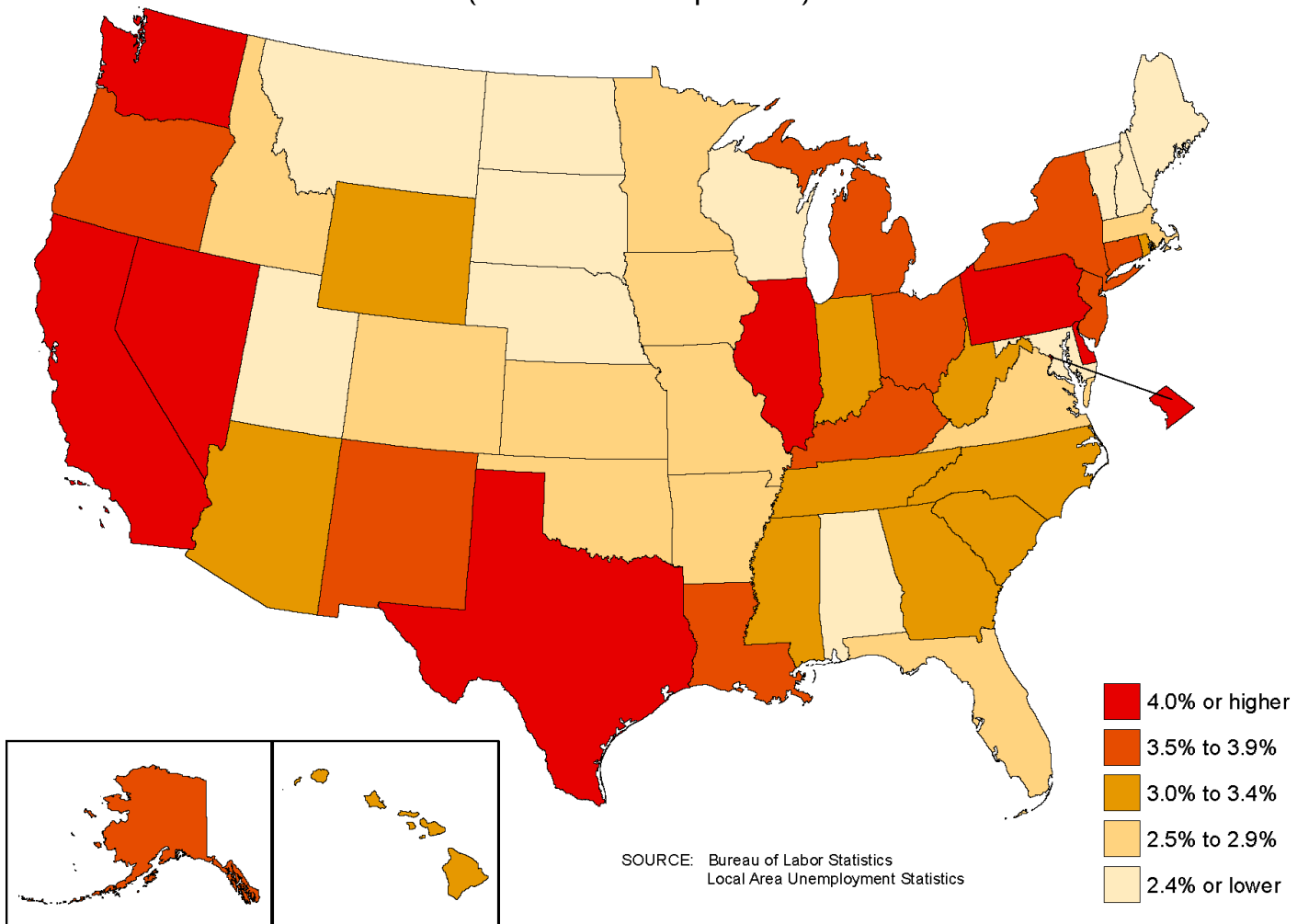
### State unemployment rates, May 2022, seasonally adjusted



Source: U.S. Bureau of Labor Statistics.

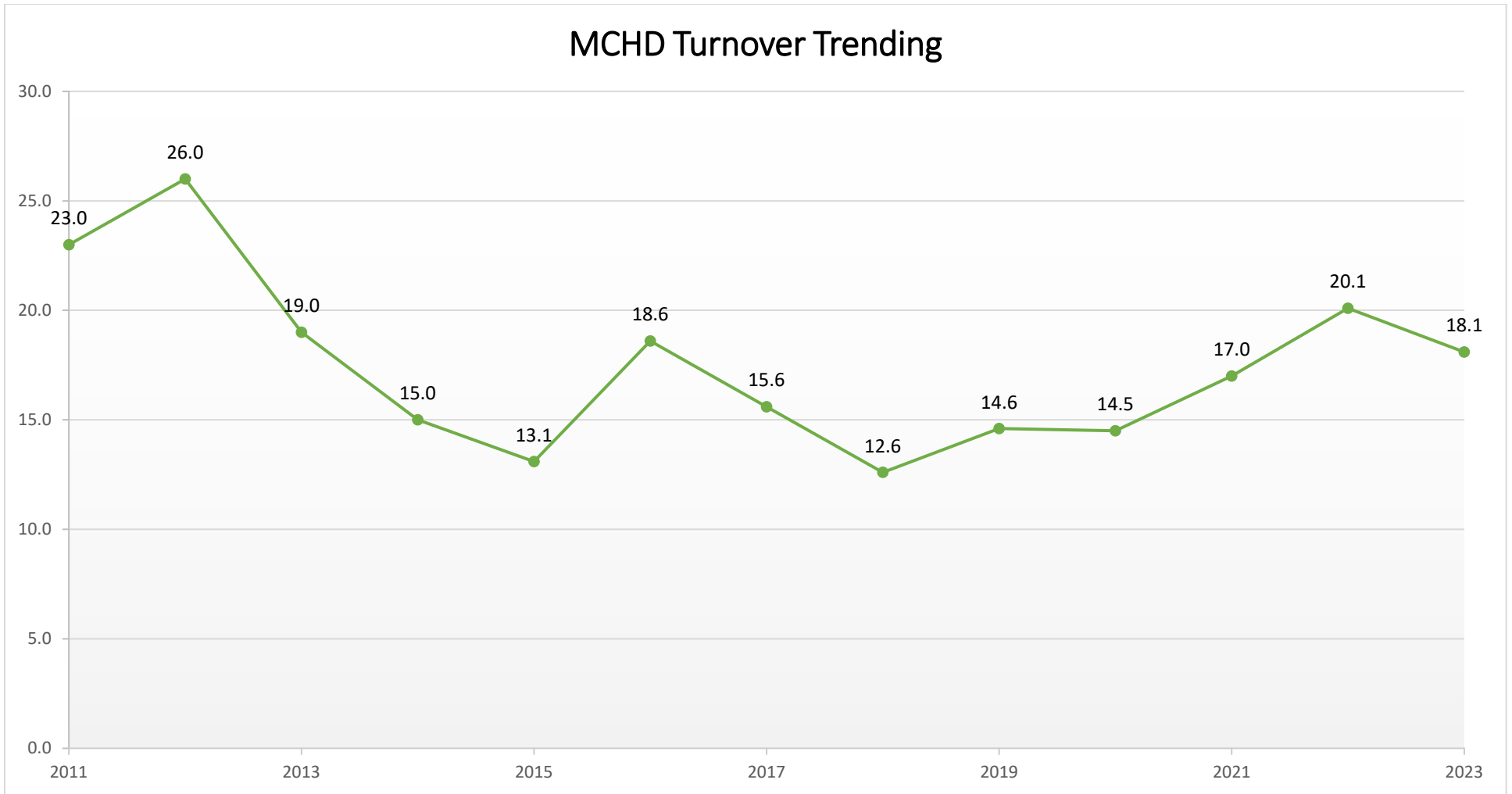
## Unemployment rates by state, seasonally adjusted, May 2023

(U.S. rate = 3.7 percent)



## EMPLOYEE RECRUITMENT & TURNOVER

- Prior to FY2016, turnover was adjusted to account for employees who were terminated in an “applaudable” manner. Beginning FY2016, all terminations were counted regardless of circumstances. Turnover remained steady during COVID 19 pandemic but economic changes beginning 2021 has seen turnover trend higher nationwide. The younger workforce is accustomed to shorter employment stays and majority of turnover in recent years is attributed to this along with exit of employees within the 3-6 month range. Long term employees remain with the District but this population has begun the process of retirement.
- Nurse and technical education programs in the area have assisted with recruitment, but competition remains with other area hospitals and organizations that now require medical personnel. Certain job specialties remain hard-to-fill.



\*\* 2023 data is trended through June of 2023

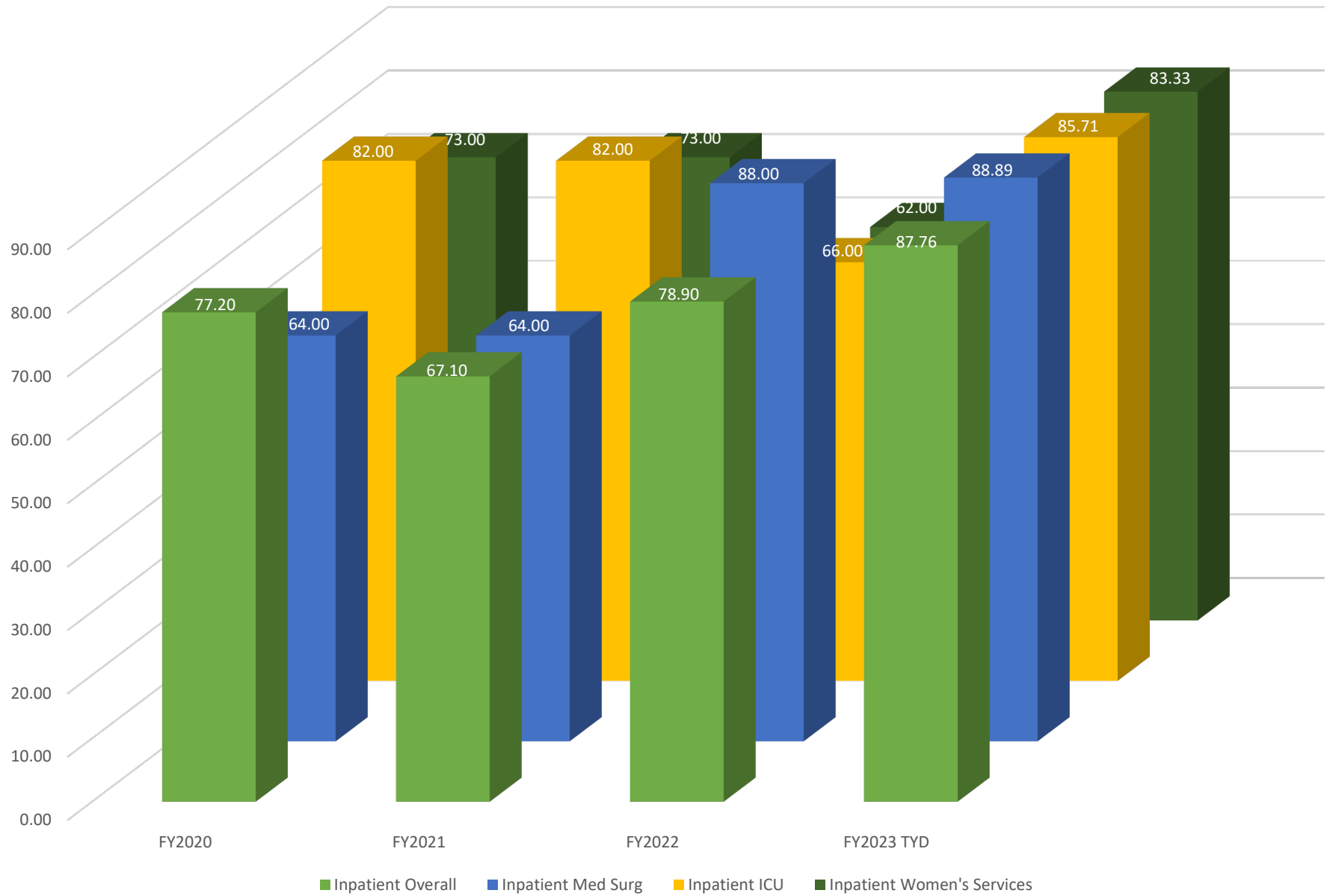
PATIENT SATISFACTION

	YTD FY20223 (THROUGH MAY 2023)	RAW SCORE GOAL	FY2022	NOTEWORTHY
INPATIENT	87.76	90	78.92	<p>Patient satisfaction scores are trending upwards with certain departments such as inpatient, home health, and hospice reaching the 90<sup>th</sup> percentile or above nationally.</p> <p>ED and Ambulatory Surgery are seeing improvement in scores. Due to the large amount of ERs nationally and the competitive nature of ambulatory surgery centers as niche product lines, though patients locally are scoring MCHD higher than before, nationwide percentiles have only moved into the top half (around the 60<sup>th</sup> percentile.)</p> <p>Physician clinics continue to receive high scores from local patients. As with the large amounts of ERs, the large amount of physicians practicing nationally can cause the slightest change (tenths of a point) to cause a drastic change in percentile rank.</p>
EMERGENCY DEPARTMENT	88.01	90	86.20	
AMBULATORY SURGERY	89.16	90	83.85	
HOME HEALTH	100	90	93.10	
HOSPICE	100	90	100	
BONE & JOINT CLINIC	95.76 / 95.37 / 95.46	90	94.89 / 93.90 / 93.11	
FAMILY HEALTH CLINIC	88.60 / 89.14 / 86.63	90	87.95 / 87.32 / 85.61	
FOOT & ANKLE CLINIC	98.53 / 98.53 / 96.81	90	96.58 / 96.58 / 95.41	
GENERAL SURGERY CLINIC	97.92 / 97.50 / 95.83	90	90.00 / 90.00 / 86.25	
INTERNAL MEDICINE CLINIC	93.29 / 93.69 / 91.90	90	94.69 / 96.34 / 92.34	
OB/GYN CLINIC	93.75 / 92.68 / 93.86	90	99.11 / 97.50 / 98.89	



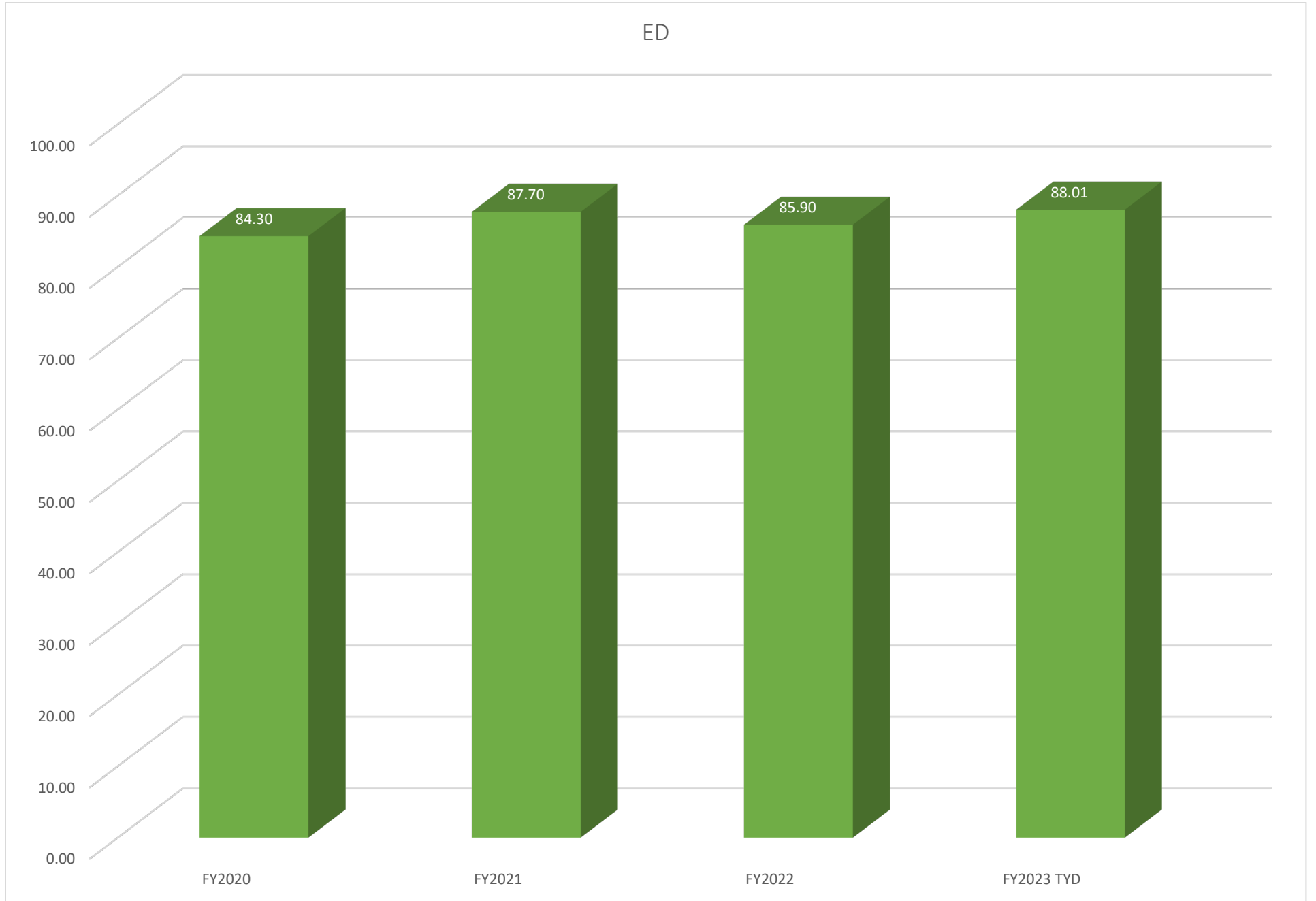
# PATIENT SATISFACTION | INPATIENT

Inpatient



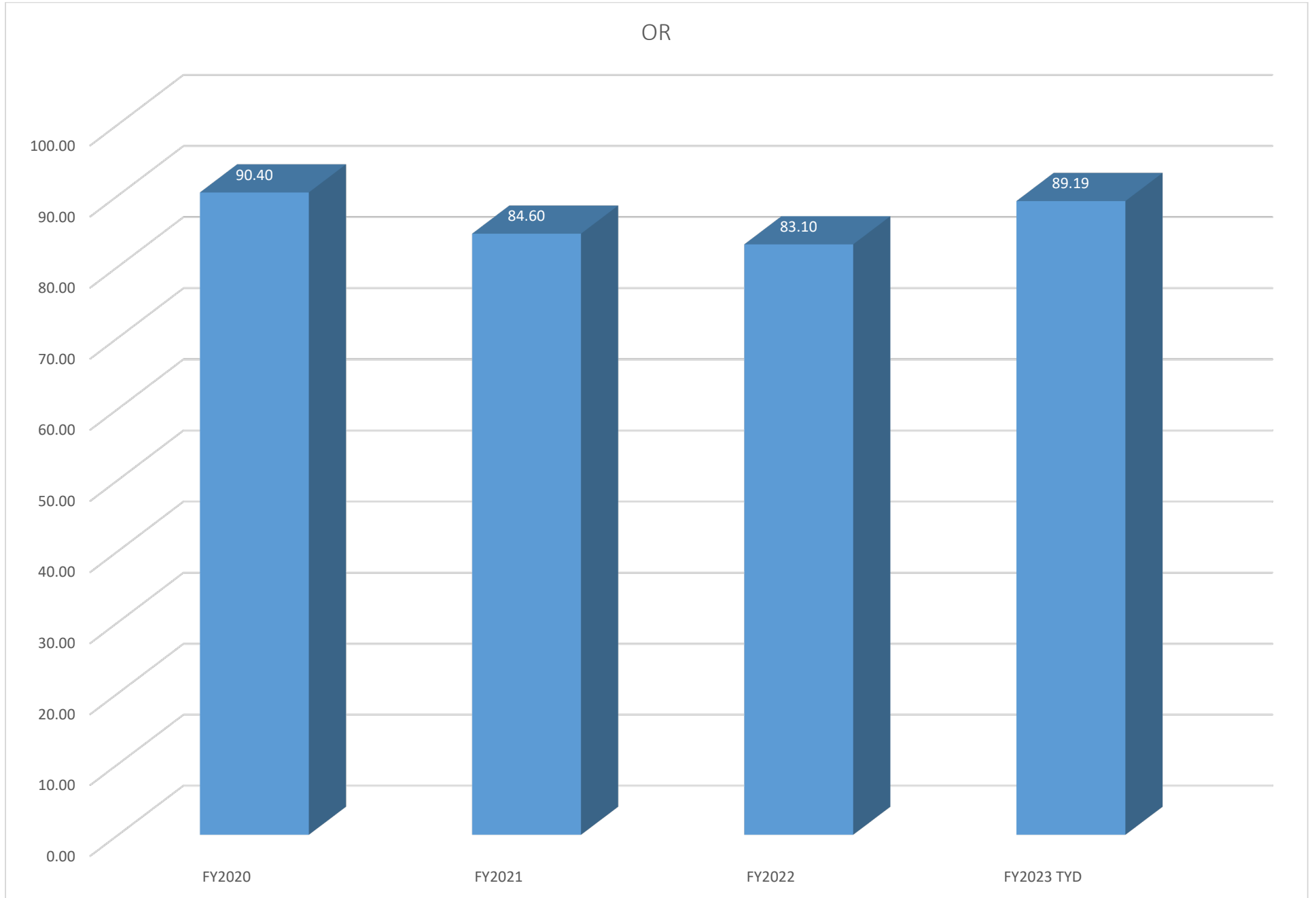
PATIENT SATISFACTION | EMERGENCY ROOM

ED



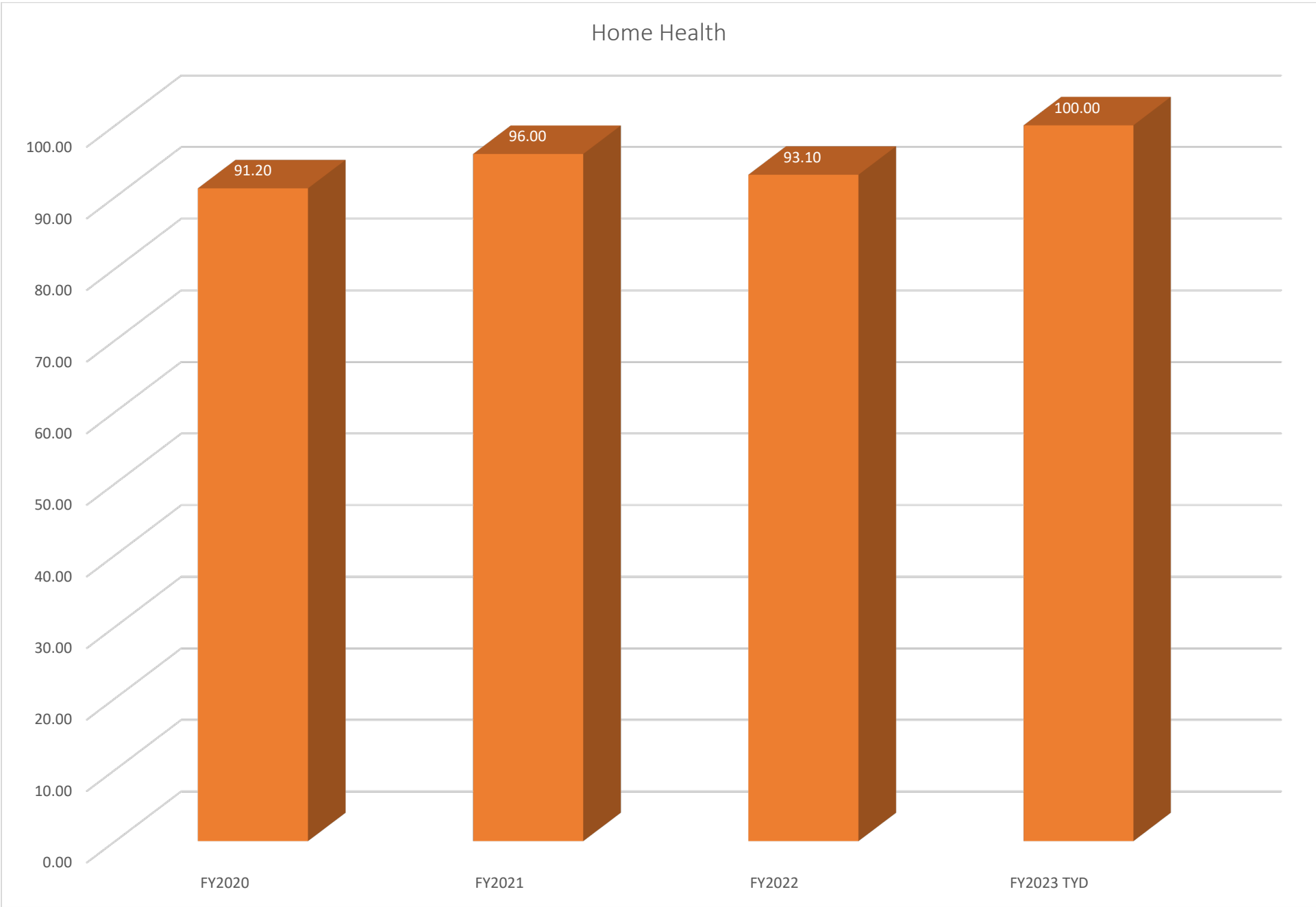
PATIENT SATISFACTION | AMBULATORY SURGERY

OR



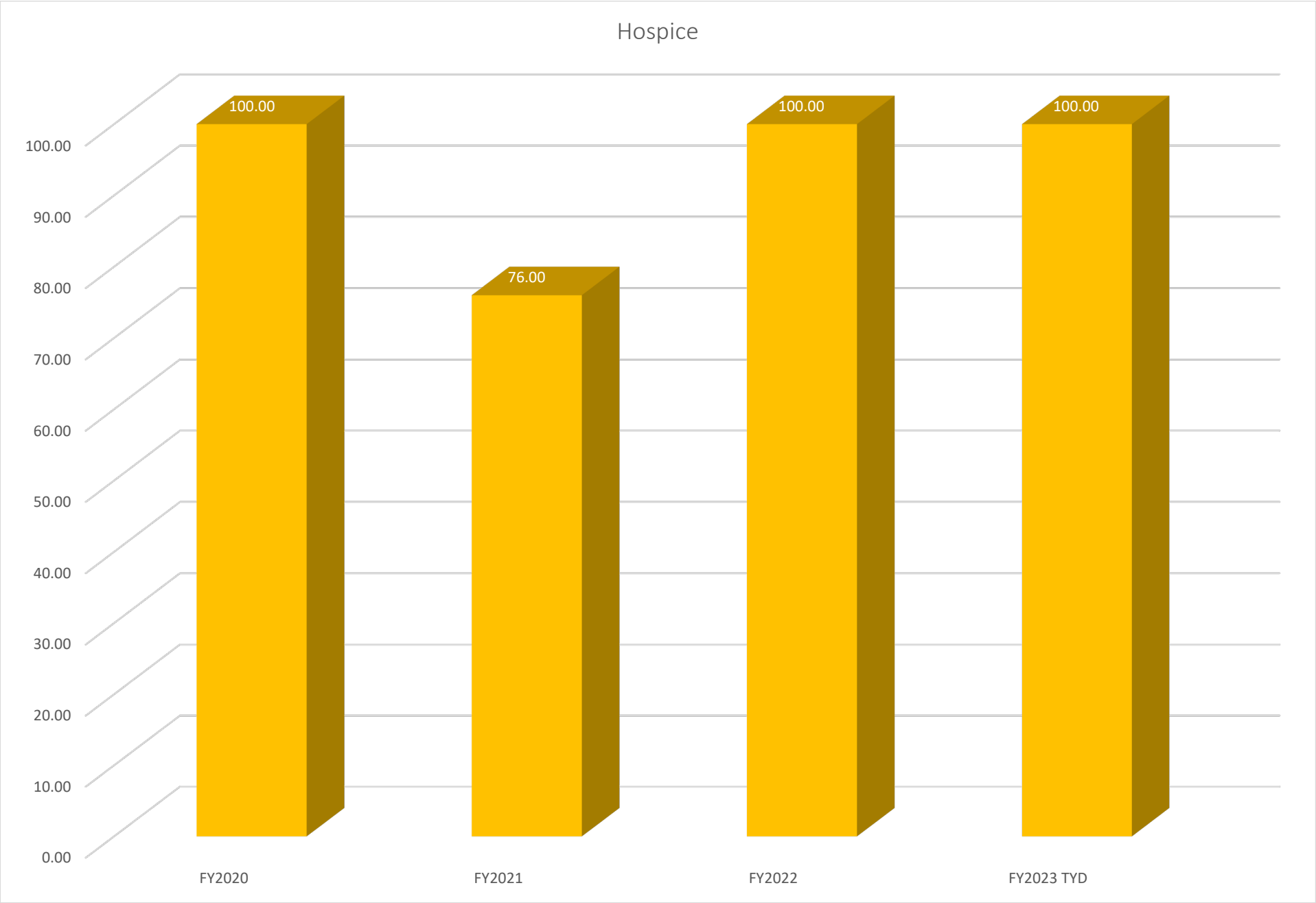
PATIENT SATISFACTION | HOME HEALTH

Home Health



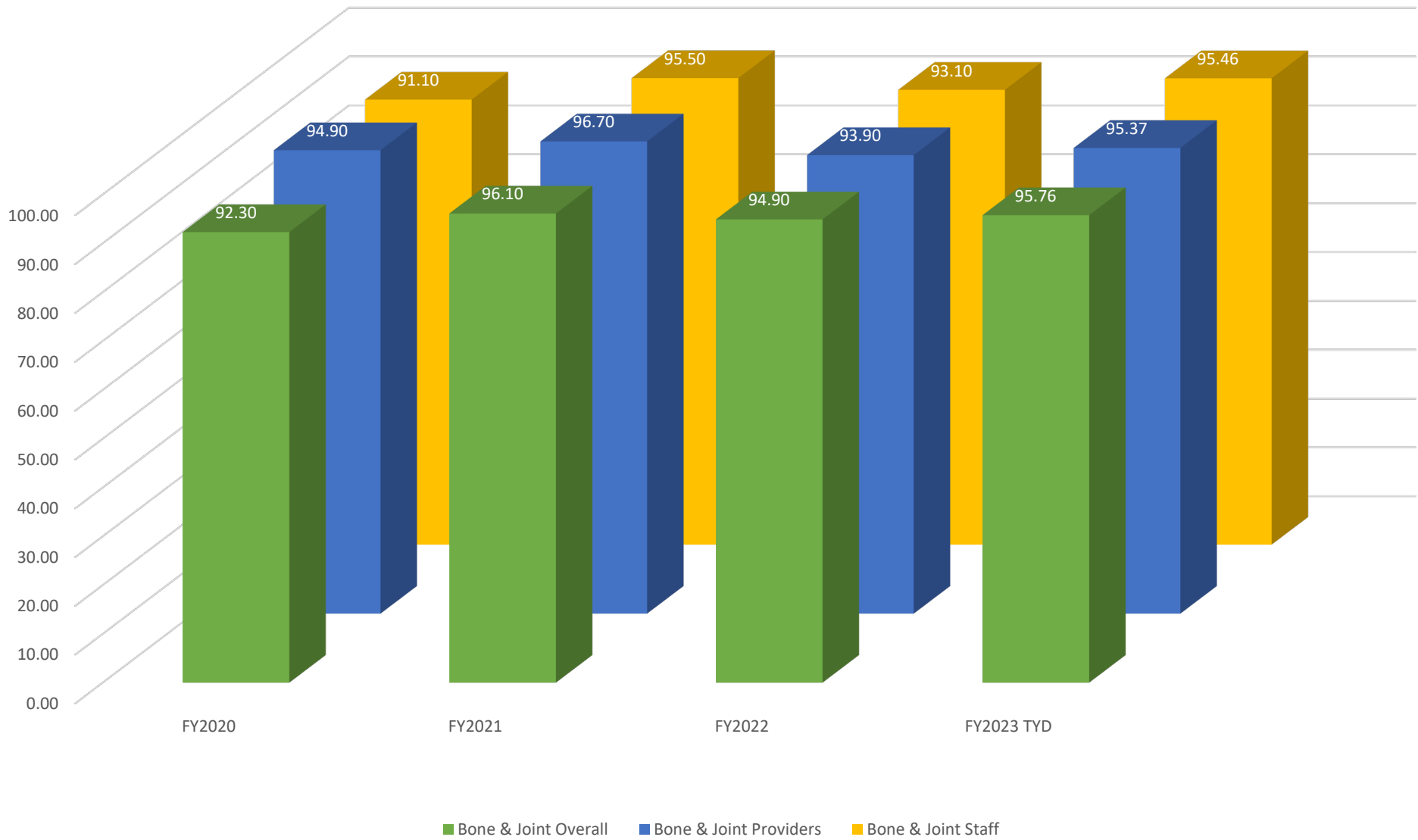
PATIENT SATISFACTION | HOSPICE

Hospice



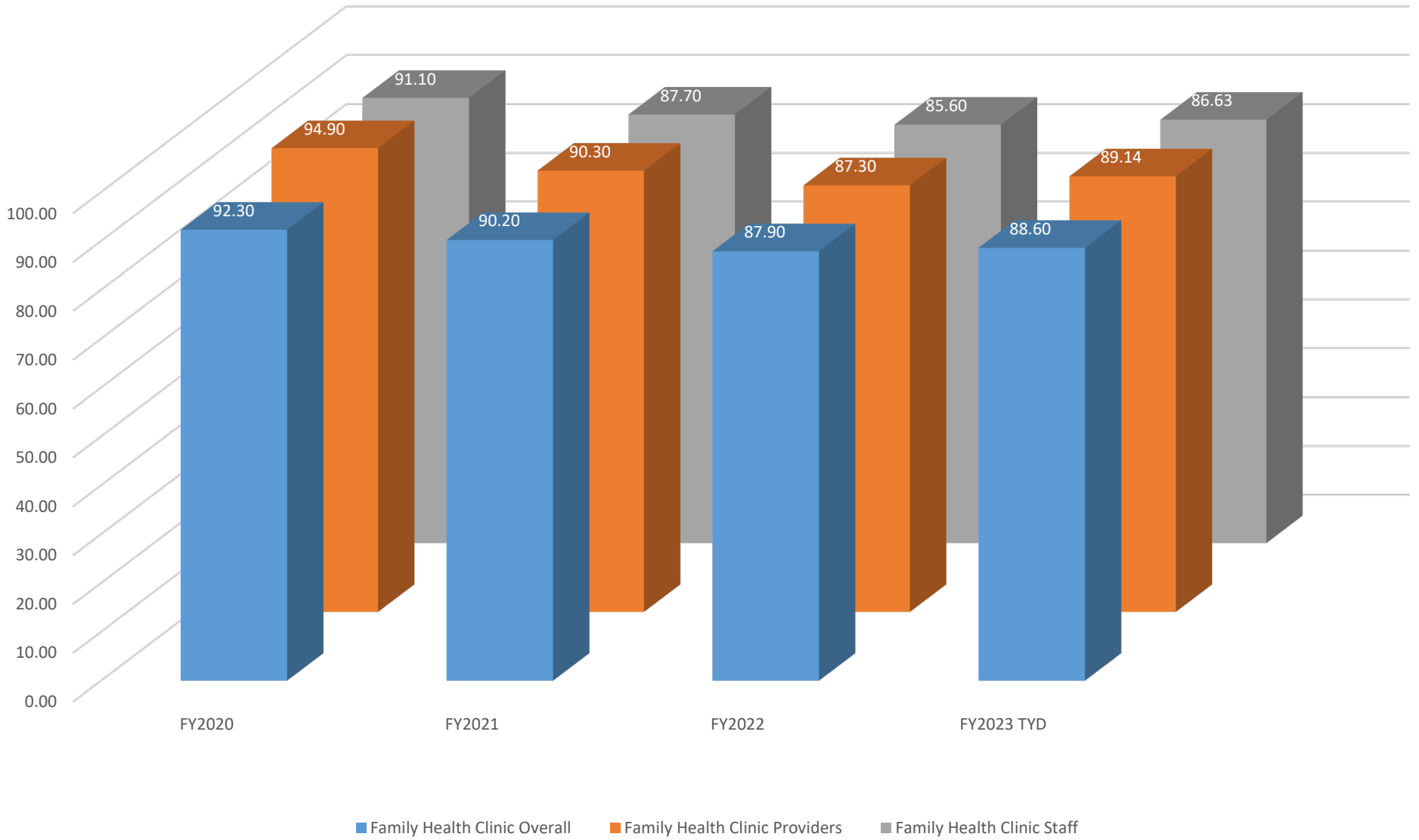
PATIENT SATISFACTION | BONE & JOINT CLINIC

Bone & Joint Clinic



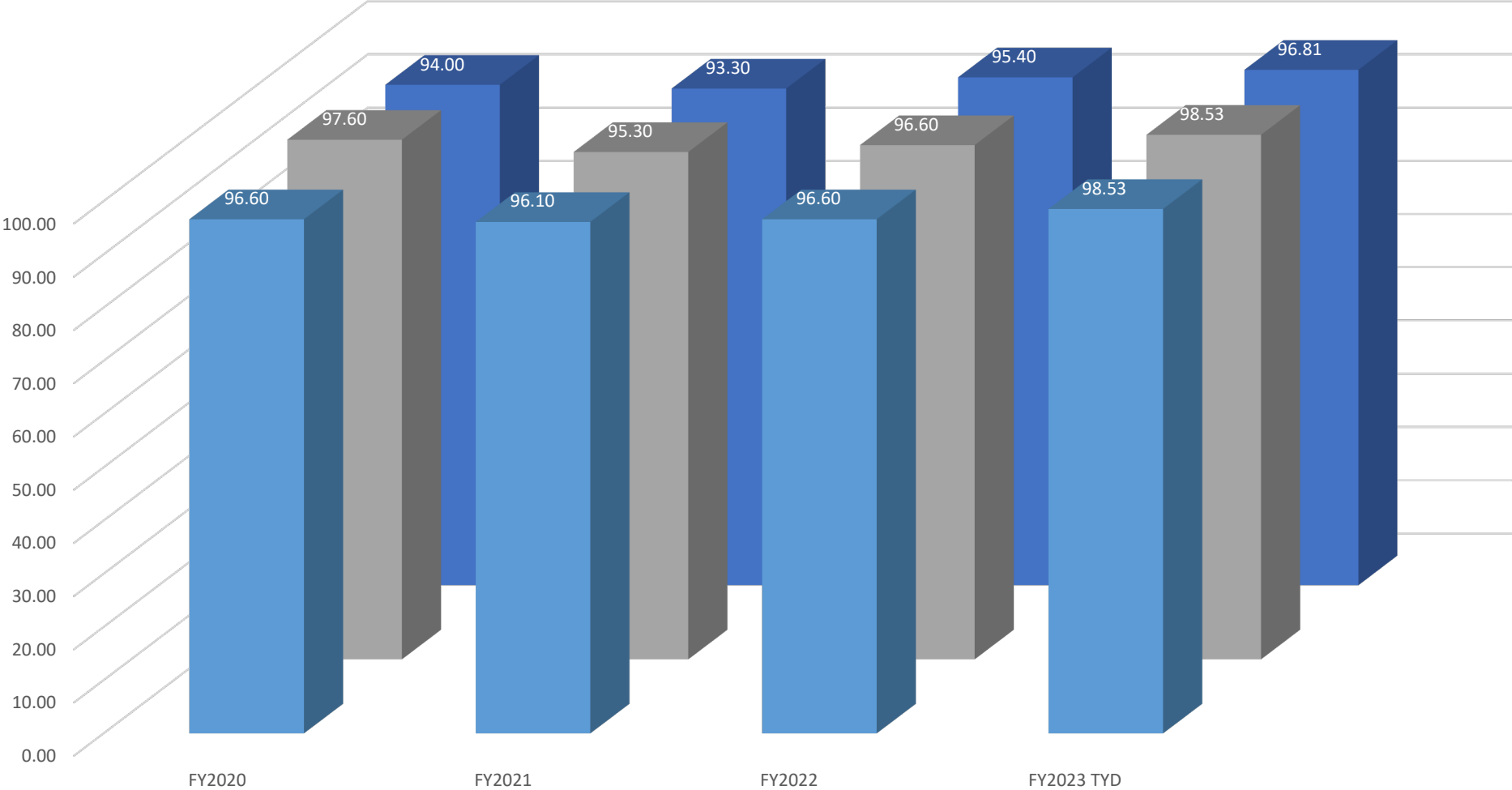
PATIENT SATISFACTION | FAMILY HEALTH CLINIC

Family Health Clinic



PATIENT SATISFACTION | FOOT & ANKLE CLINIC

Foot & Ankle Clinic

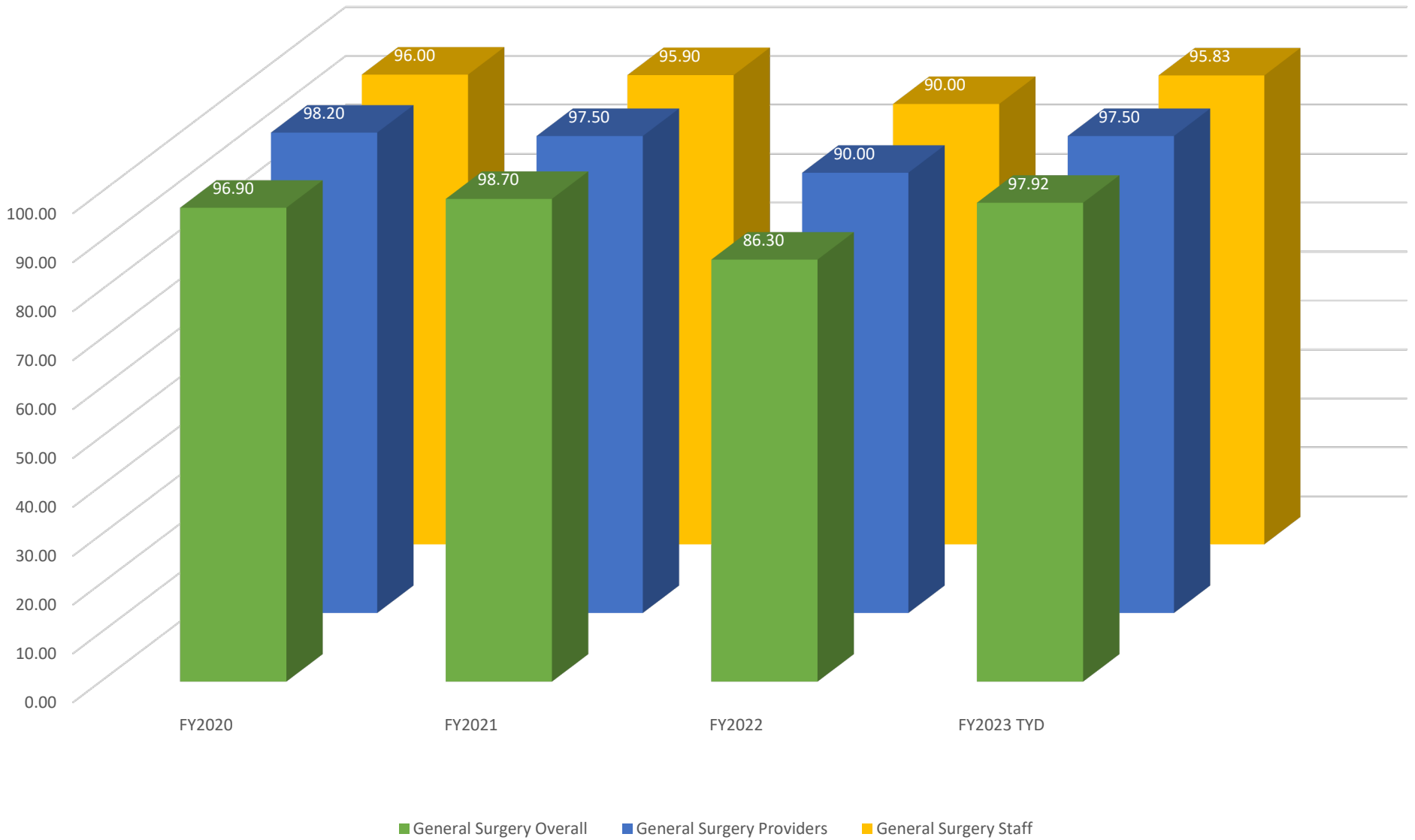


■ Foot & Ankle Overall   ■ Foot & Ankle Providers   ■ Foot & Ankle Staff



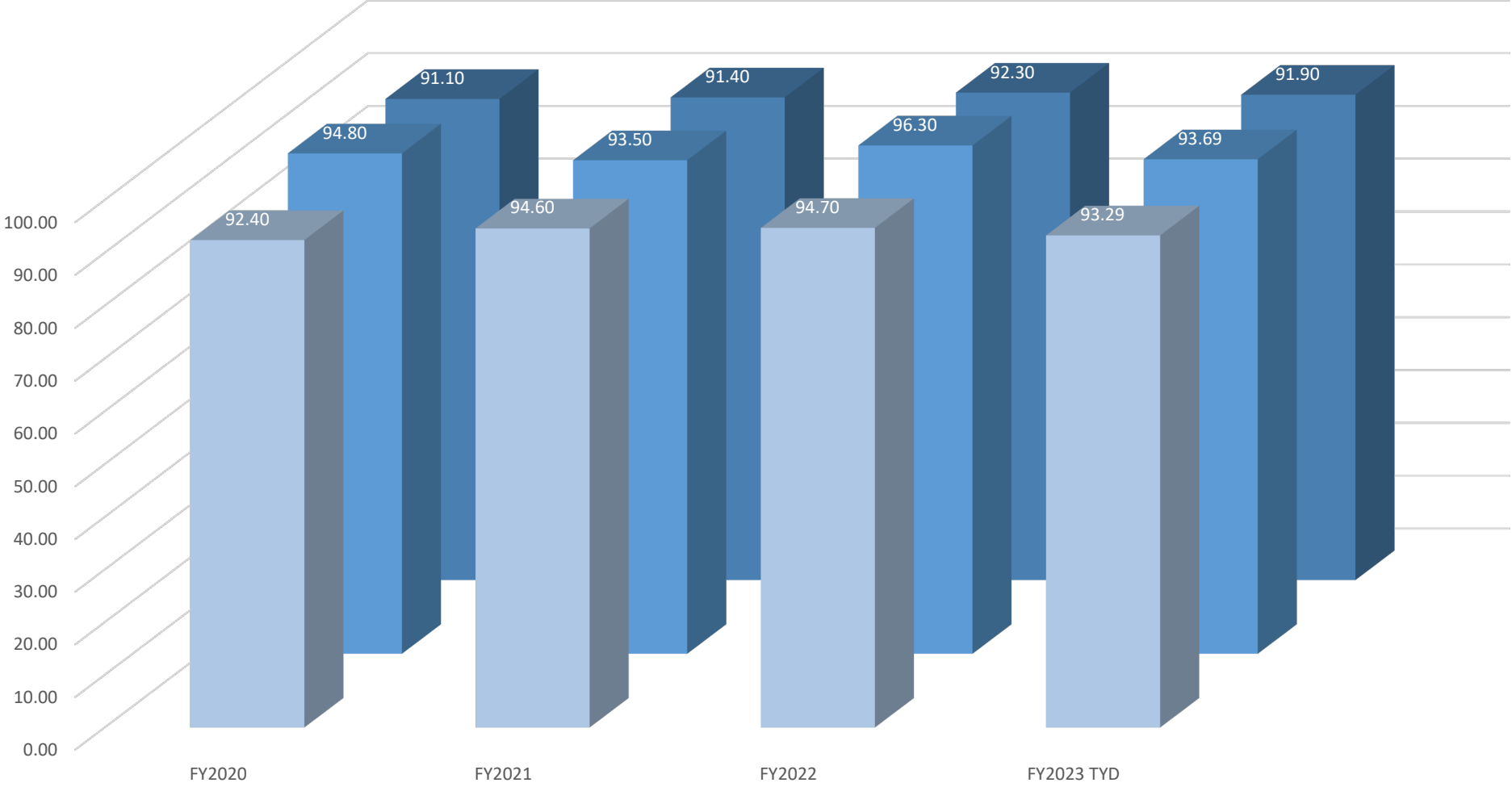
PATIENT SATISFACTION | GENERAL SURGERY CLINIC

General Surgery Clinic



PATIENT SATISFACTION | INTERNAL MEDICINE CLINIC

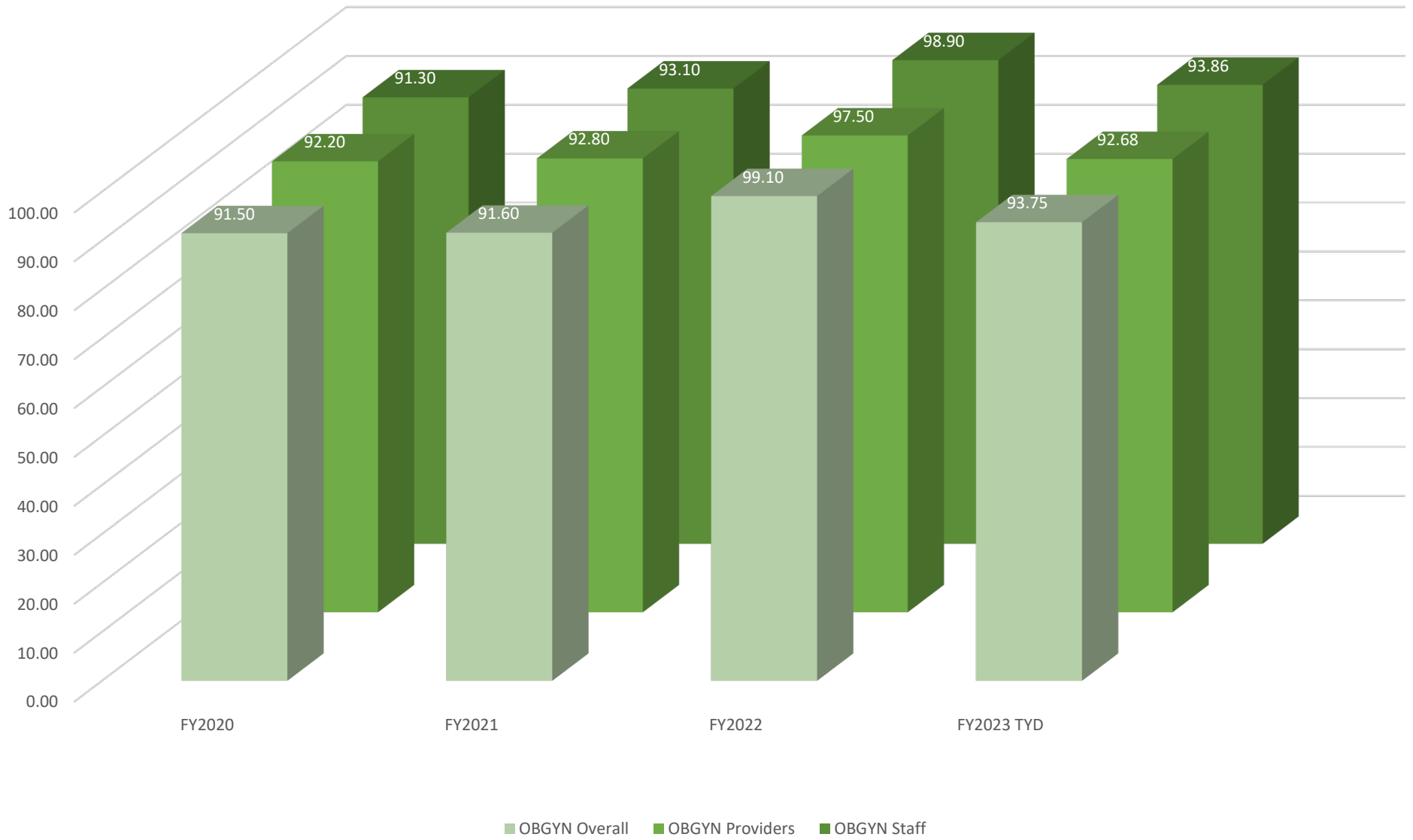
Internal Medicine Clinic



■ Internal Medicine Overall   ■ Internal Medicine Providers   ■ Internal Medicine Staff

PATIENT SATISFACTION | OBSTETRICS & GYNECOLOGY CLINIC

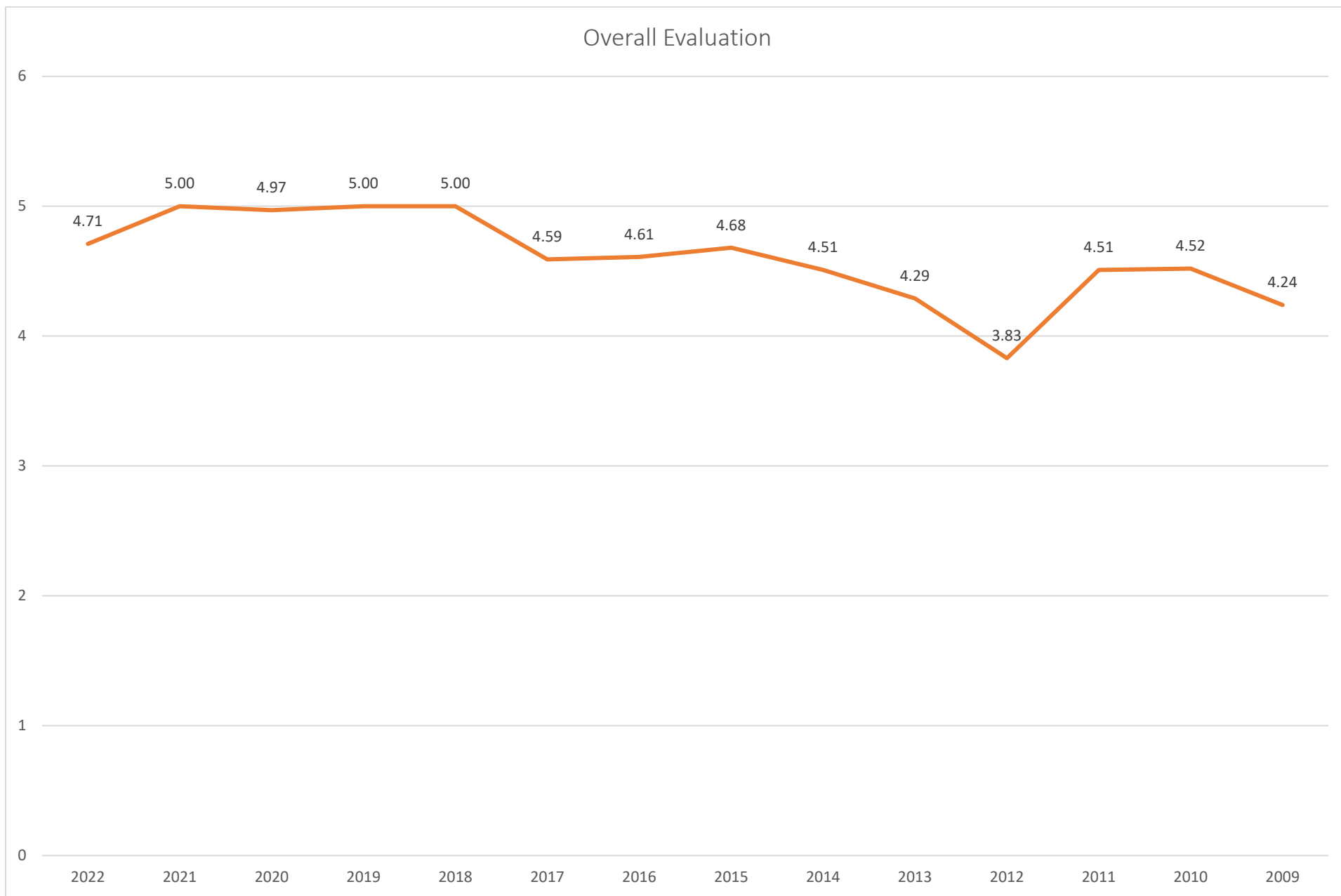
OBGYN Clinic



PHYSICIAN SATISFACTION | TRENDING

PHYSICIAN SATISFACTION			
Year	Score	Goal	2022 Areas of Opportunity
2022	4.71	>4.50	Electronic medical records & documentation Education / Medical staff leadership
2021	5.00	>4.50	
2020	4.97	>4.50	
2019	5.00	>4.50	
2018	5.00	>4.50	
2017	4.59	>4.50	
2016	4.61	>4.50	
2015	4.68	>4.50	
2014	4.51	>4.50	
2013	4.29	>4.50	
2012	3.83	>4.50	
2011	4.51	>4.50	
2010	4.52	>4.50	
2009	4.24	>4.50	

# PHYSICIAN SATISFACTION | TRENDING

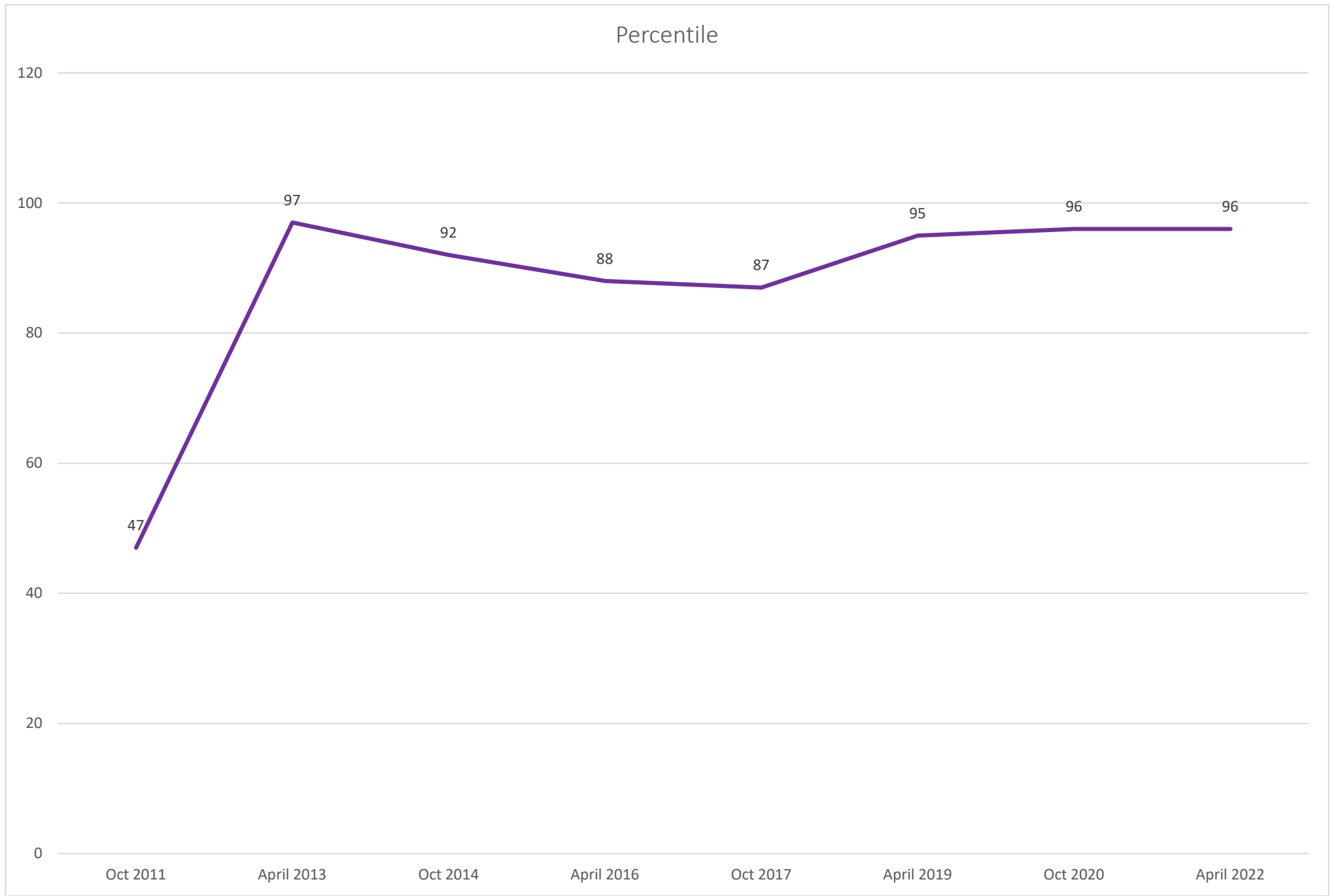


EMPLOYEE SATISFACTION | TRENDING

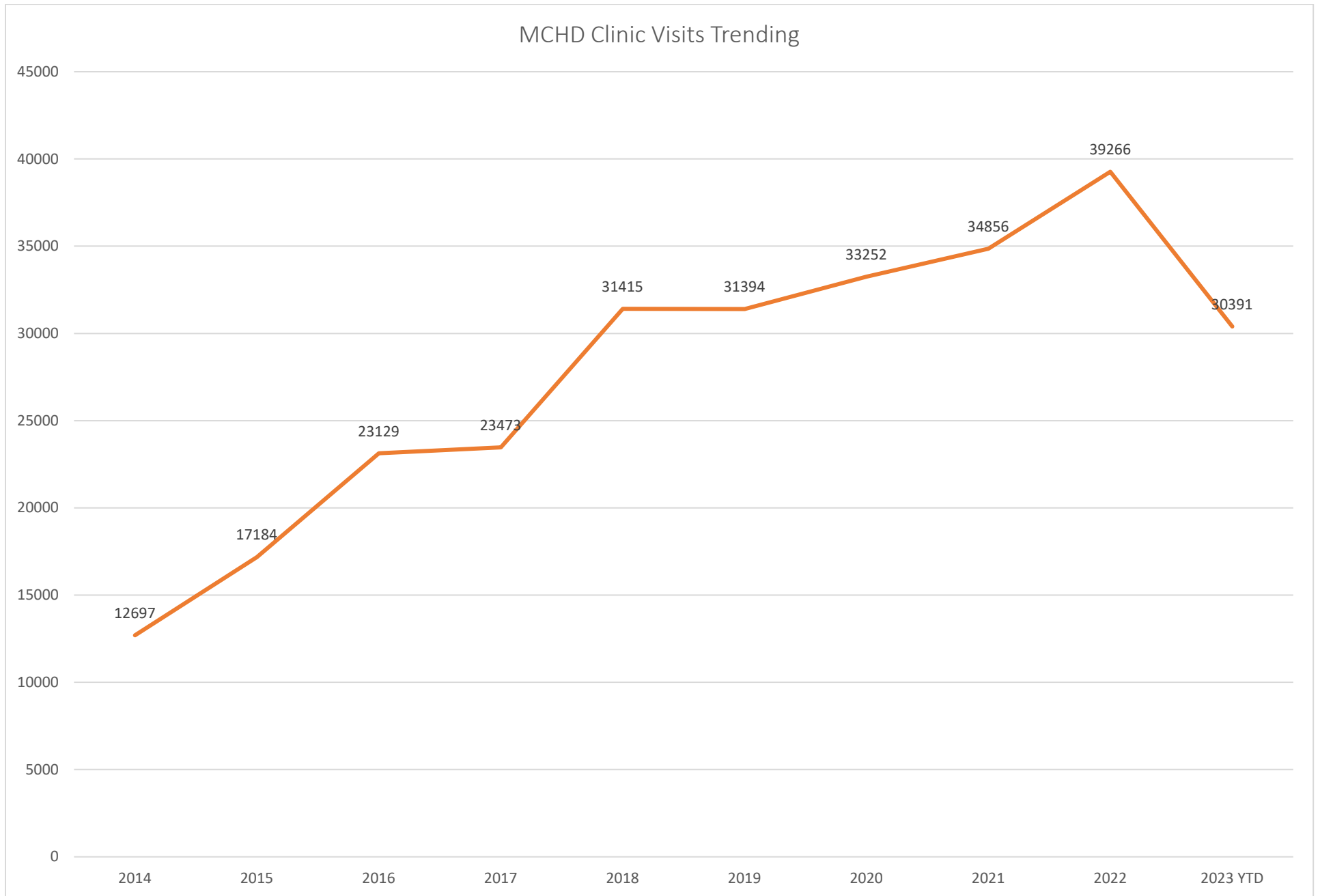
EMPLOYEE SATISFACTION			
Date of Survey	Score (Percentile)	Goal	Areas of Opportunities
April 2022	96 <sup>th</sup>	90 <sup>th</sup>	Focus on safety Build connections between staff and senior staff
October 2020	96 <sup>th</sup>	90 <sup>th</sup>	
April 2019	95 <sup>th</sup>	90 <sup>th</sup>	
October 2017	87 <sup>th</sup>	90 <sup>th</sup>	
April 2016	88 <sup>th</sup>	90 <sup>th</sup>	
October 2014	92 <sup>nd</sup>	75 <sup>th</sup>	
April 2013	97 <sup>th</sup>	75 <sup>th</sup>	
October 2011	47 <sup>th</sup>	75 <sup>th</sup>	

# EMPLOYEE SATISFACTION | TRENDING

Percentile

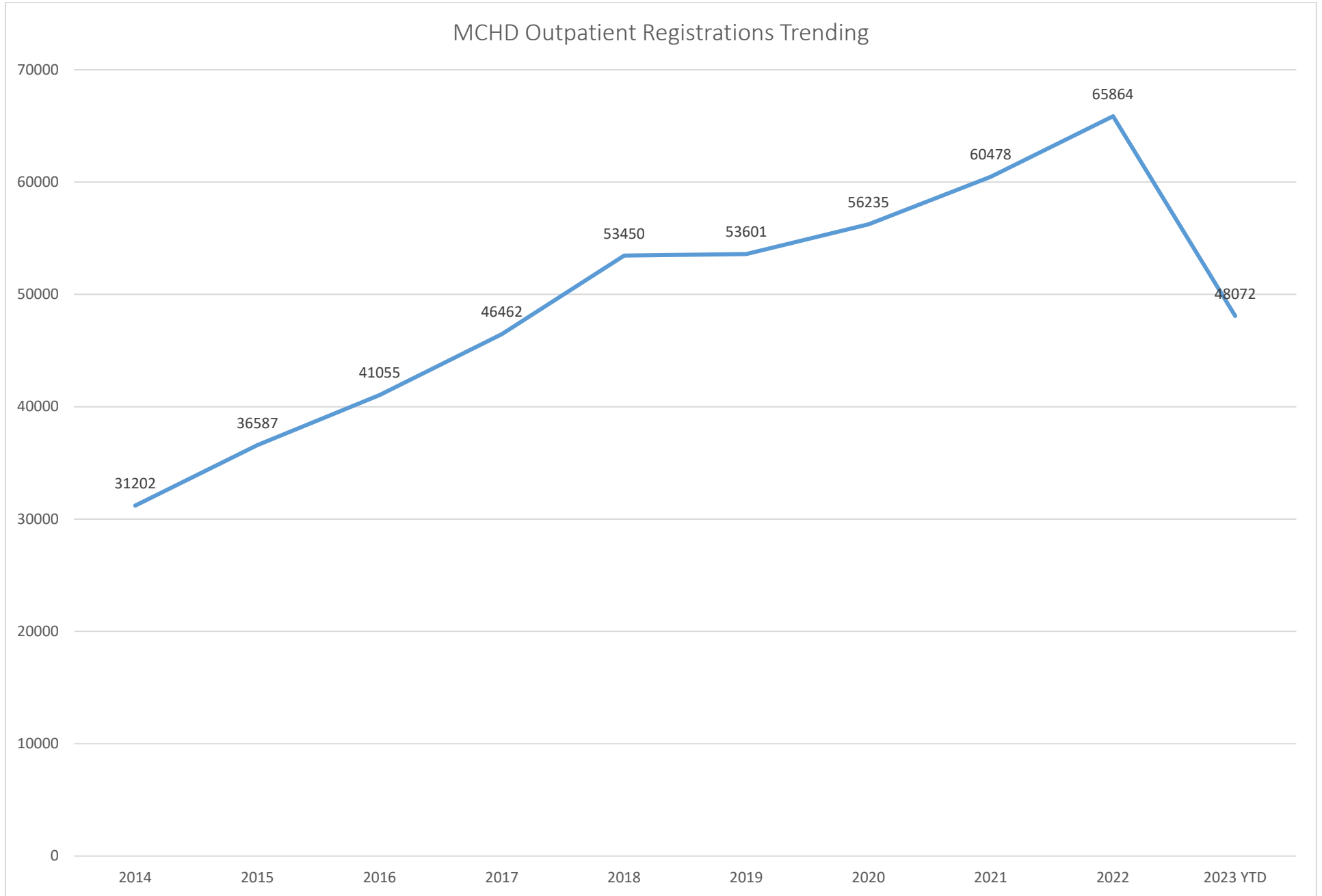


MCHD CLINIC VISITS TRENDING – 2014 TO 2023 PROJECTED



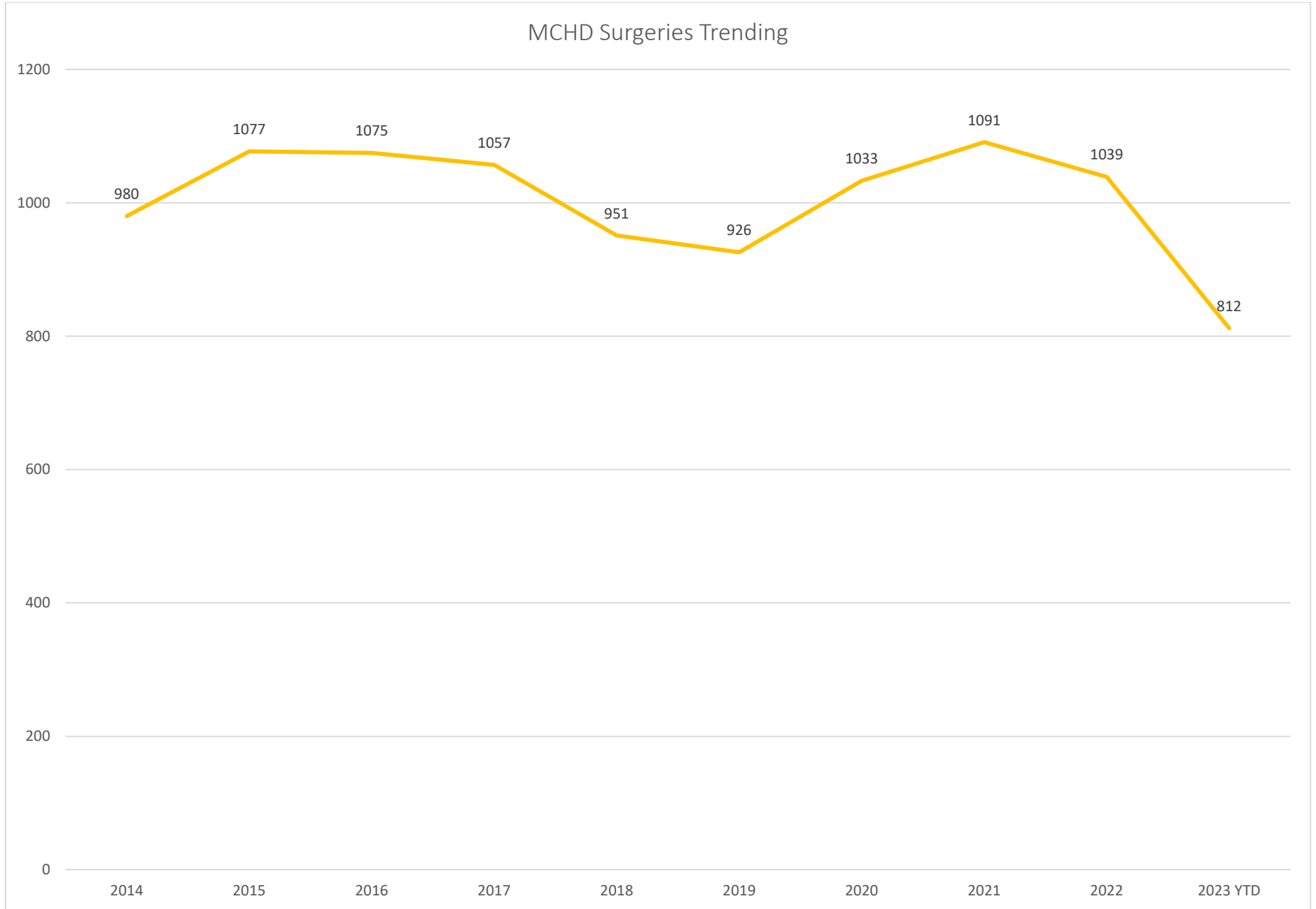


MCHD OUTPATIENT REGISTRATIONS TRENDING – 2014 TO 2023 PROJECTED

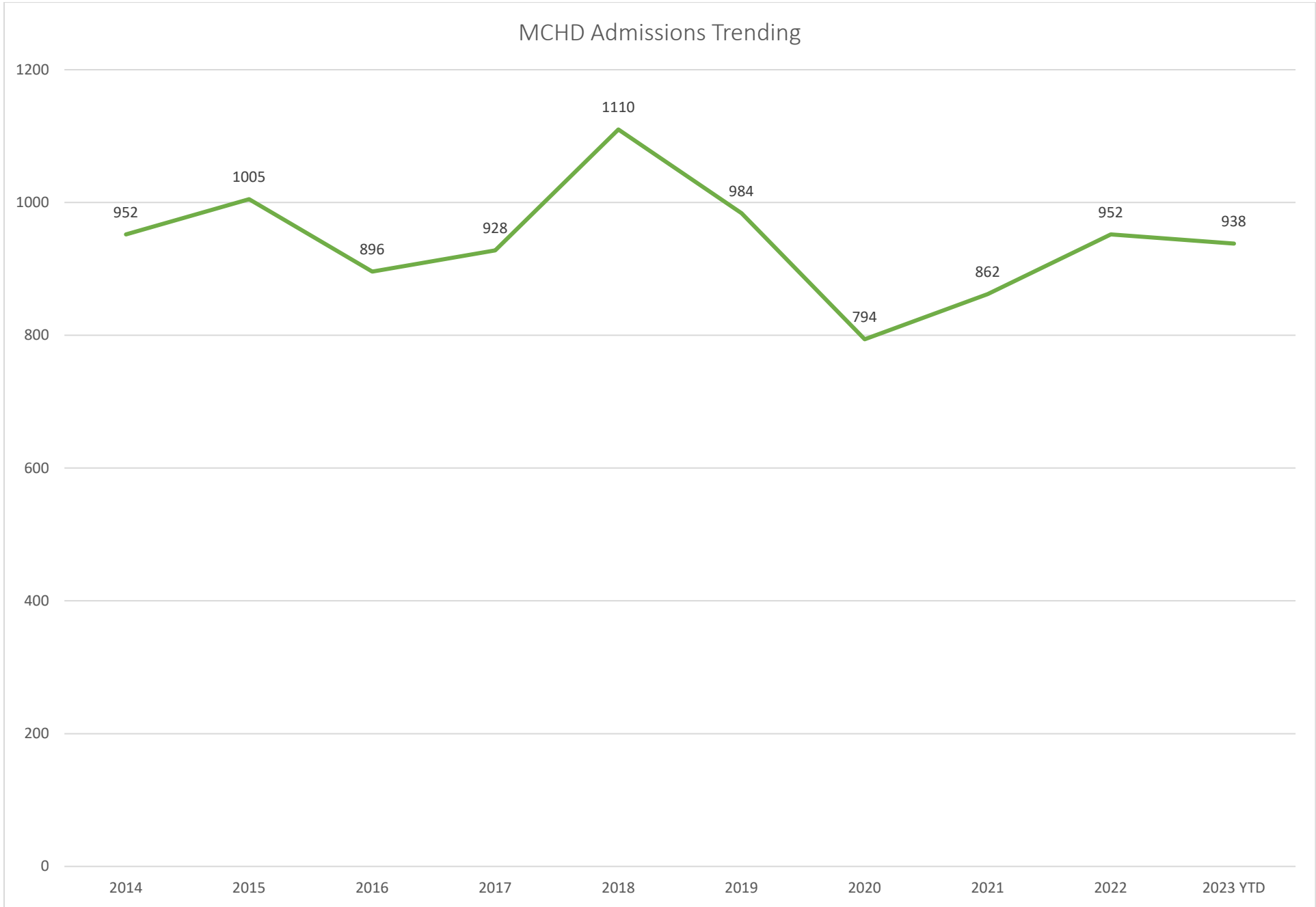


MCHD SURGERIES TRENDING – 2014 TO 2023 PROJECTED

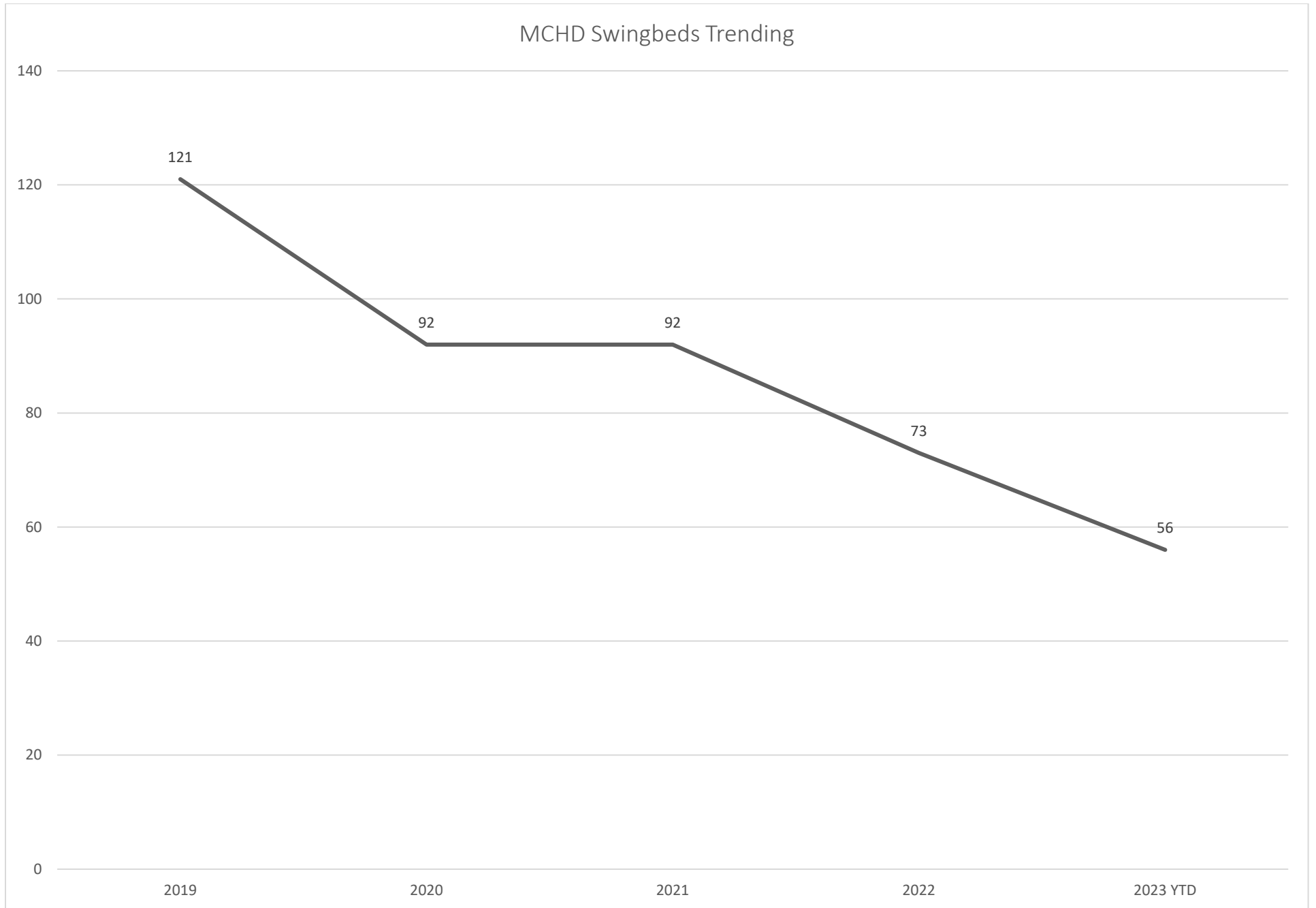
MCHD Surgeries Trending



MCHD ADMISSIONS TRENDING – 2014 TO 2023 PROJECTED



MCHD SWING BEDS TRENDING – 2014 TO 2023 PROJECTED



MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

NEUROLOGY MEDICAL

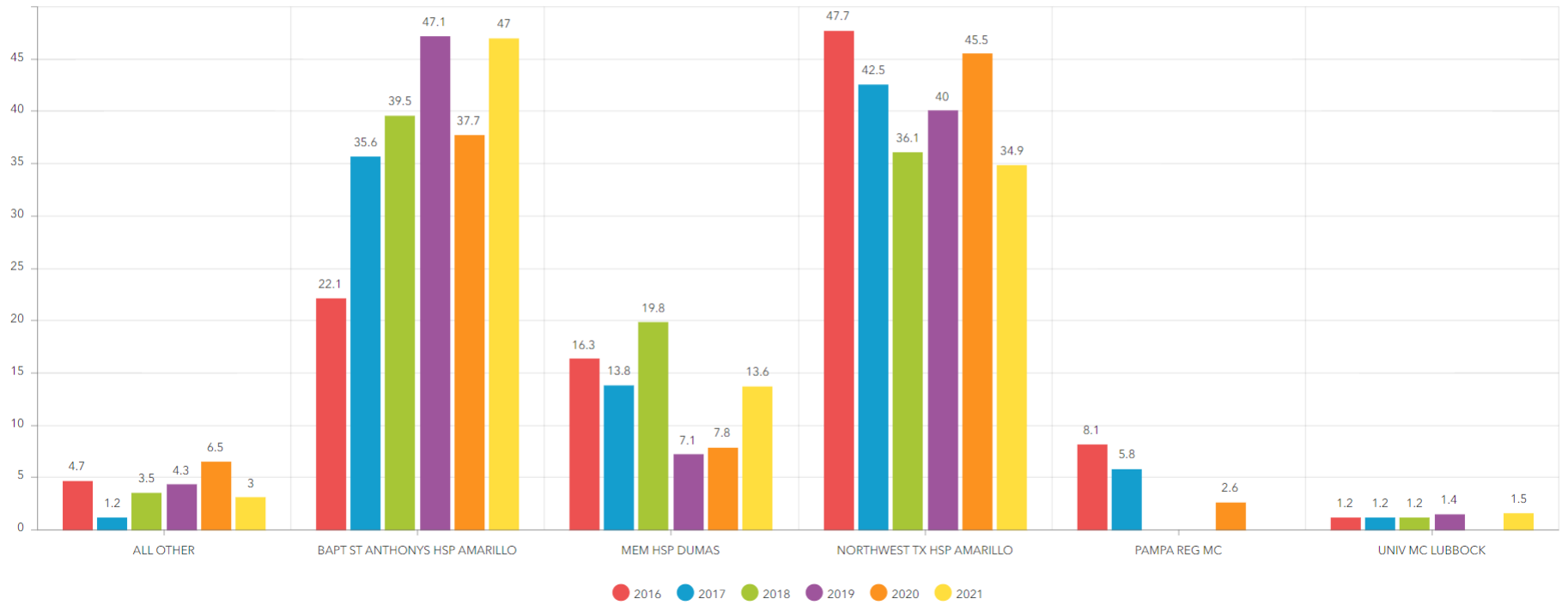
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
01 NEUROLOGY MEDICAL

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## RESPIRATORY MEDICAL

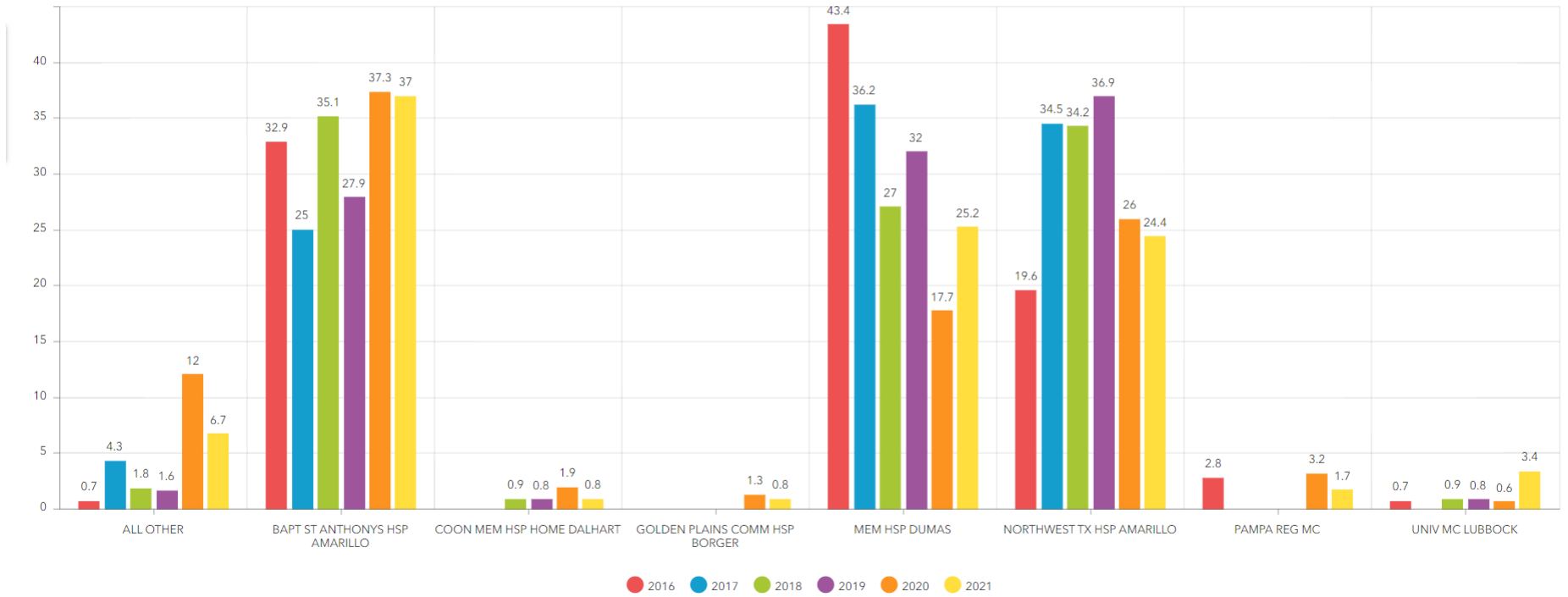
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
04 RESPIRATORY MEDICAL

### Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## CIRCULATORY MEDICAL

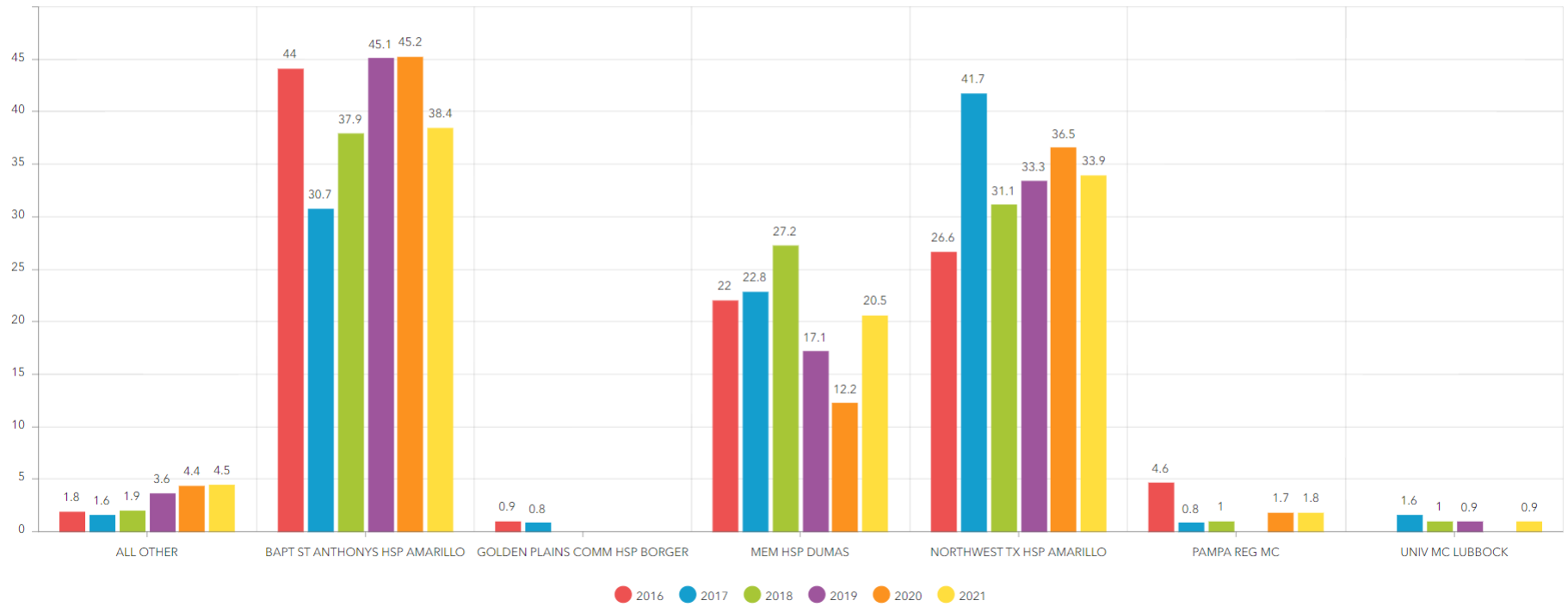
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
05 CIRCULATORY MEDICAL

### Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## CIRCULATORY SURGICAL

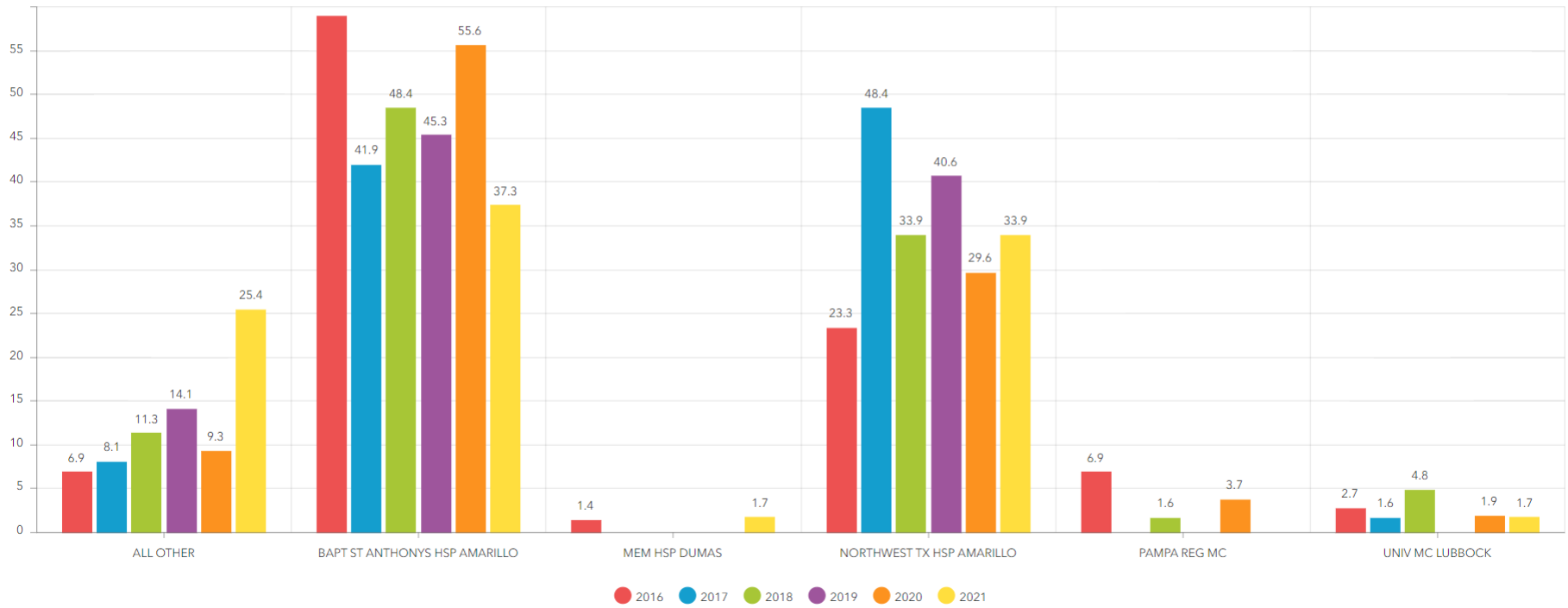
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
05 CIRCULATORY SURGICAL

### Trended Market Share





# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## DIGESTIVE MEDICAL

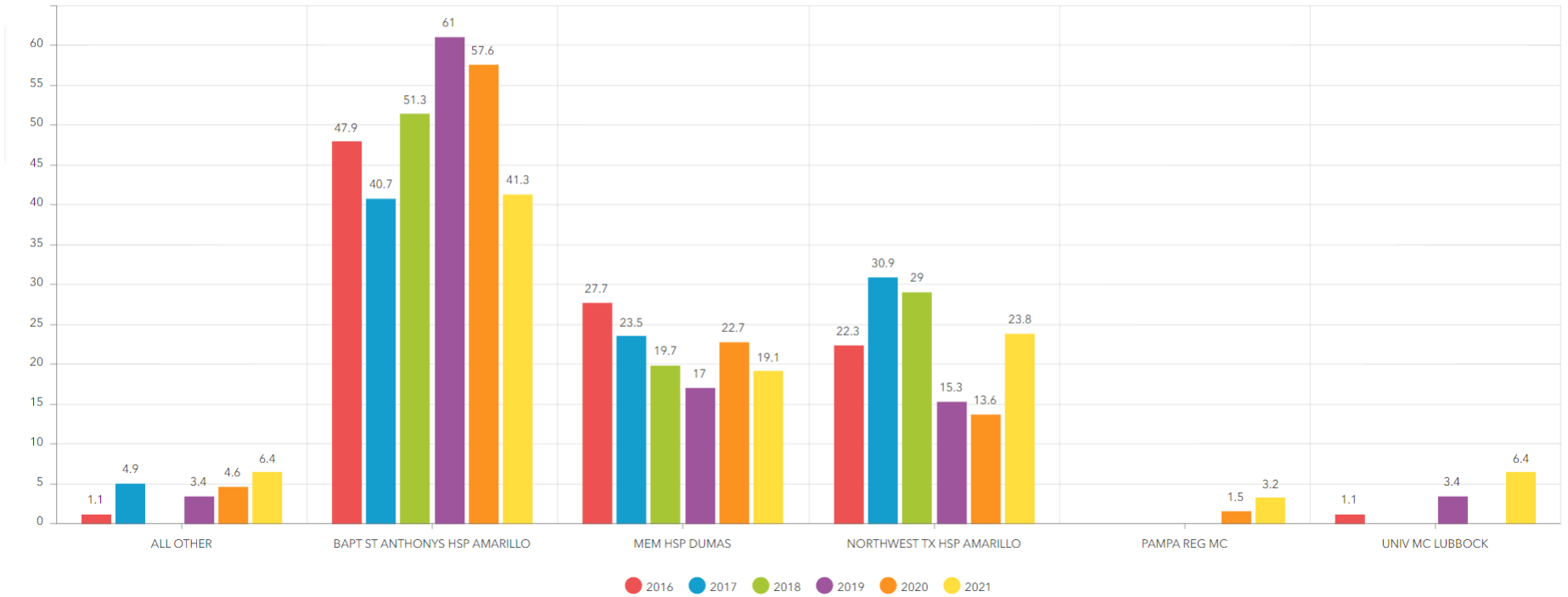
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
06 DIGESTIVE MEDICAL

### Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## DIGESTIVE SURGICAL

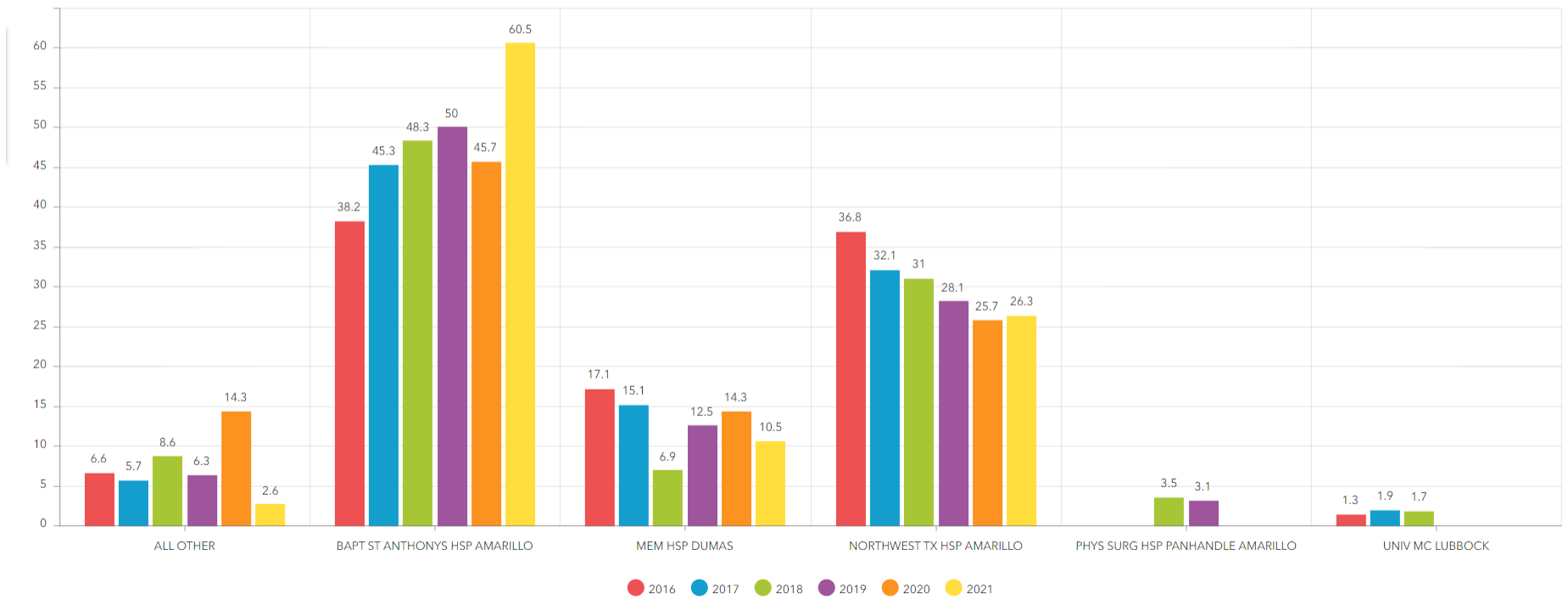
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
06 DIGESTIVE SURGICAL

### Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## HEPATIC-PANCREAS MEDICAL

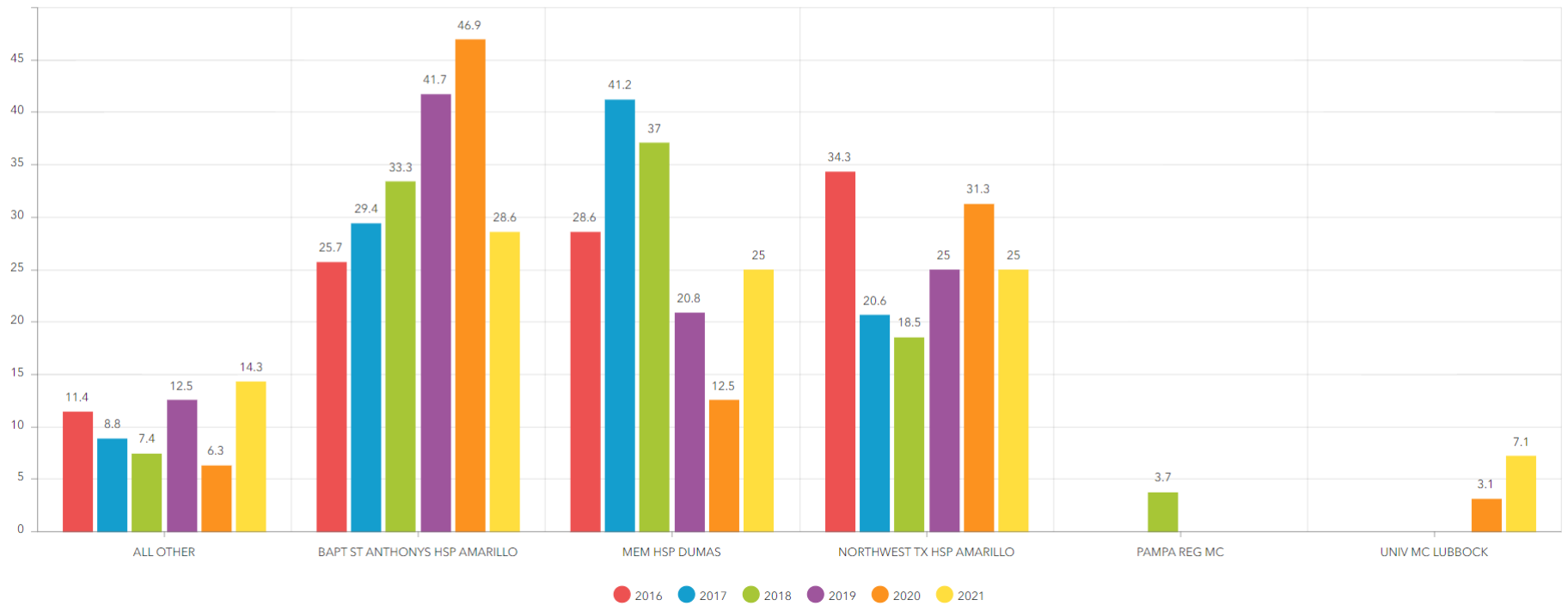
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
07 HEPATIC-PANCREAS MEDI...

### Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## HEPATIC-PANCREAS SURGICAL

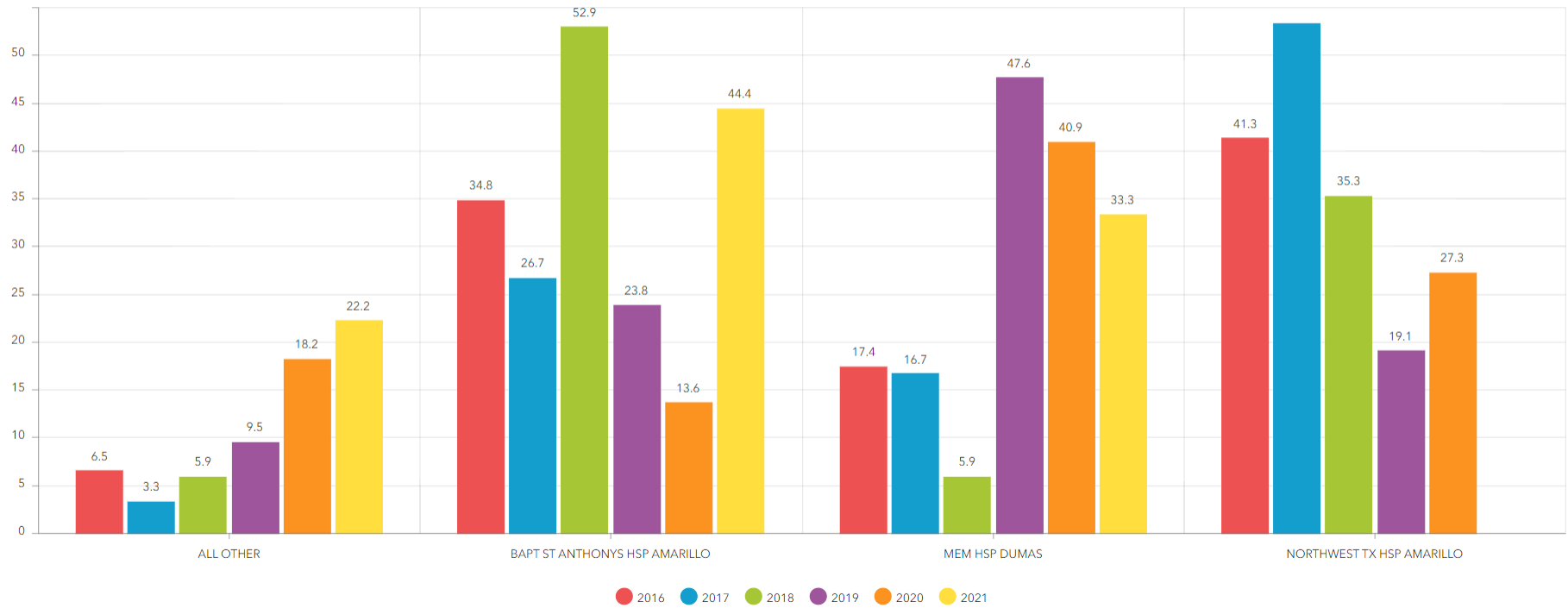
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
07 HEPATIC-PANCREAS SURG...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## MUSCULOSKELETAL CONN-TISSUE MEDICAL

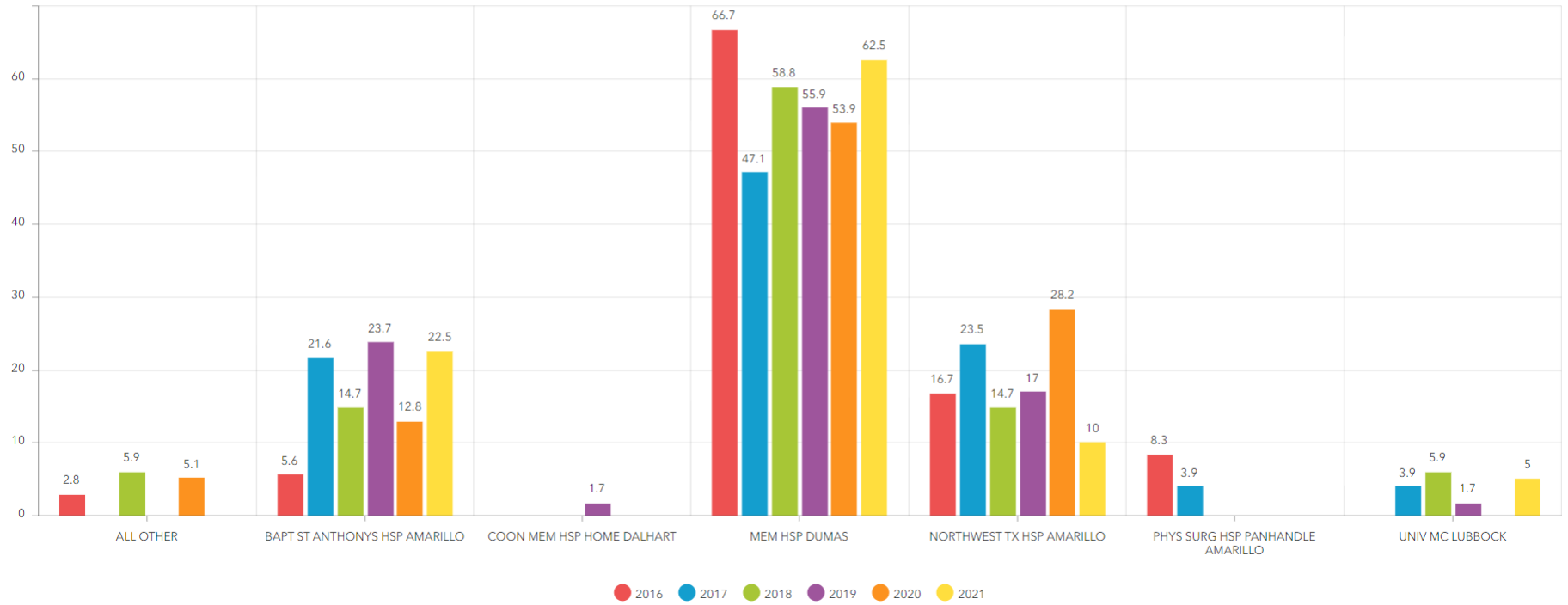
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
08 MUSCULOSKELETAL-CON...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## MUSCULOSKELETAL CONN-TISSUE SURGICAL

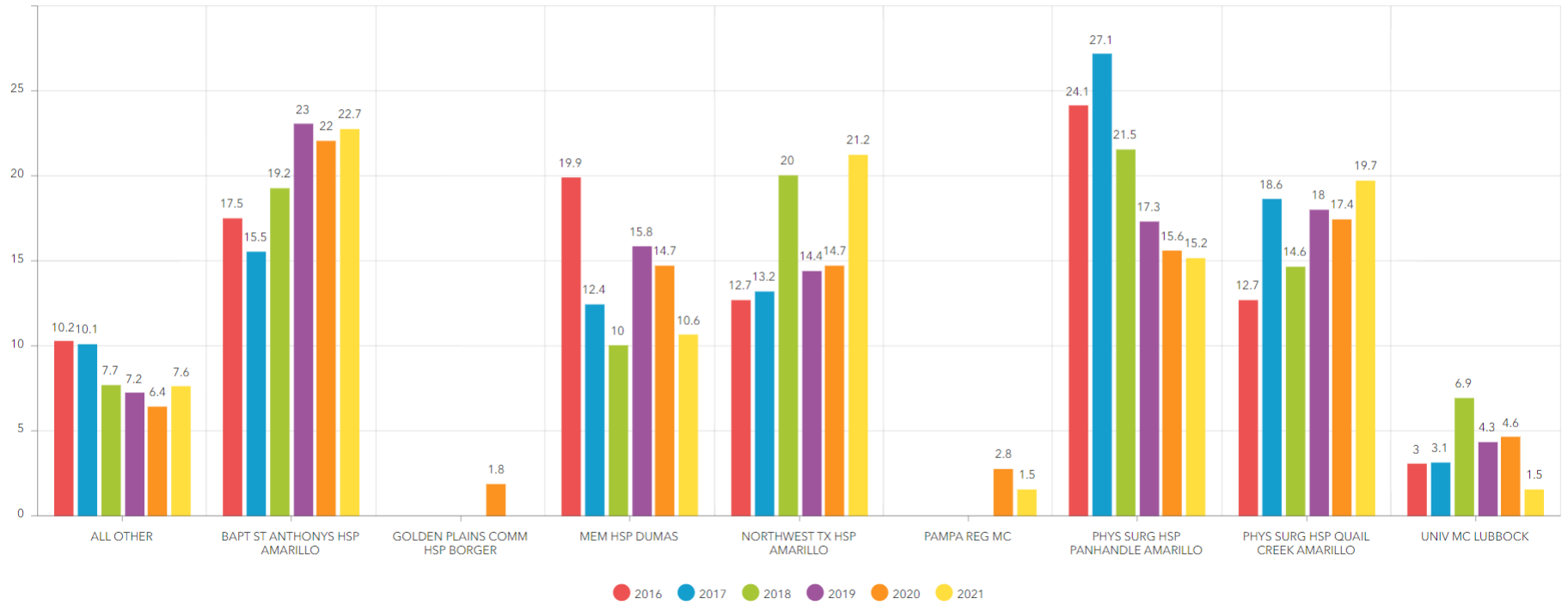
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
08 MUSCULOSKELETAL-CON...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## SKIN-SUBCUT TISSUE BREAST MEDICAL

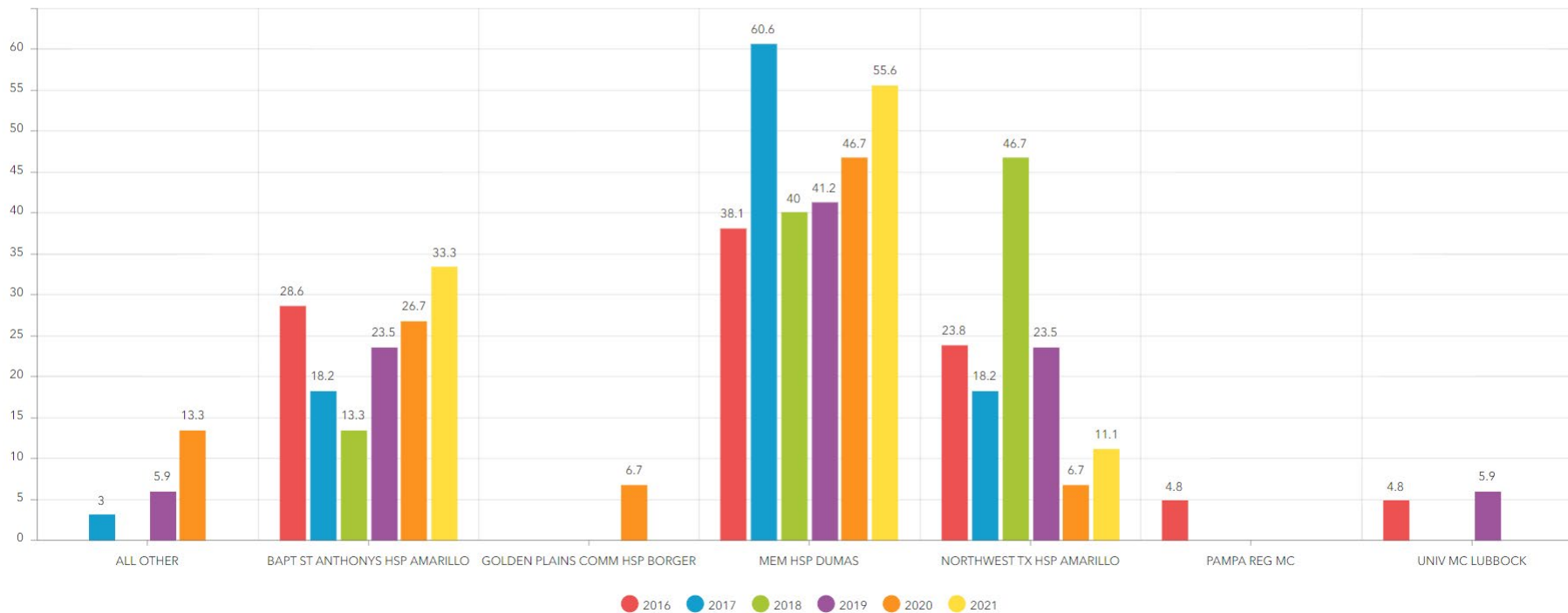
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
09 SKIN-SUBCUT TISSUE-BRE...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## SKIN-SUBCUT TISSUE BREAST SURGICAL

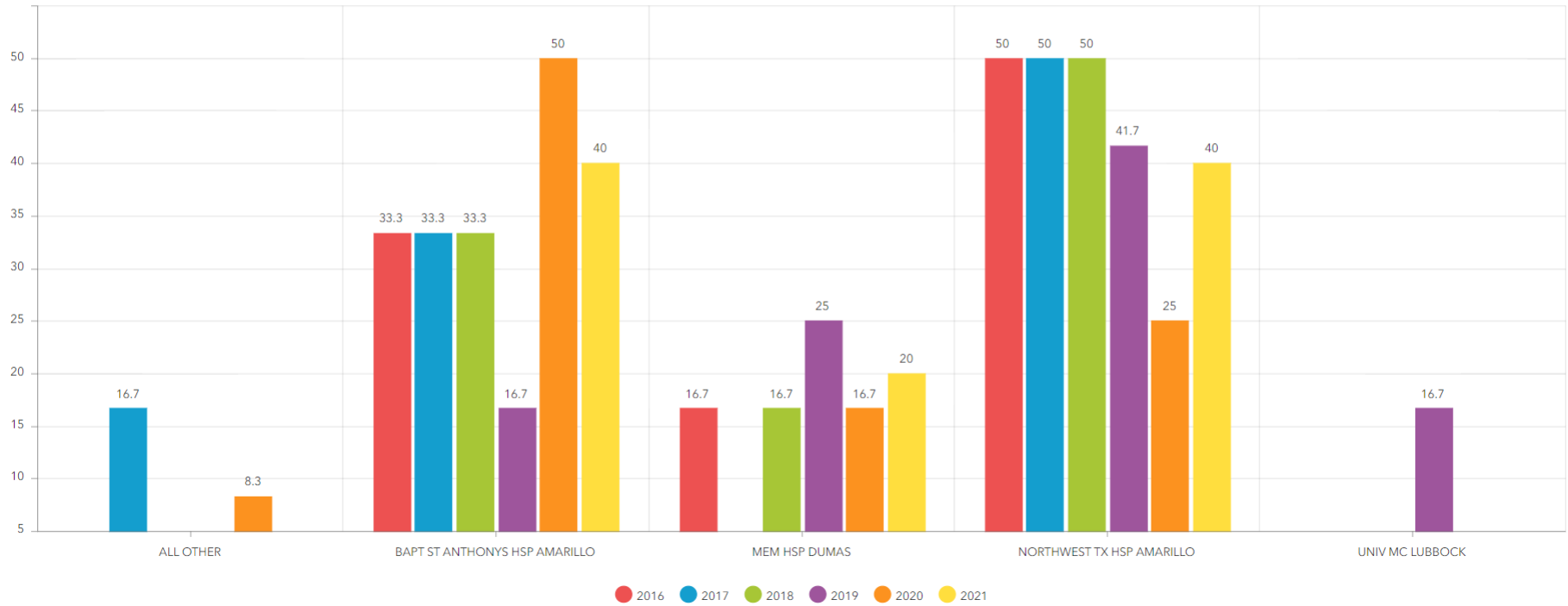
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
09 SKIN-SUBCUT TISSUE-BRE...

### Trended Market Share





# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## ENDOCR-NUTRI-METABOLIC MEDICAL

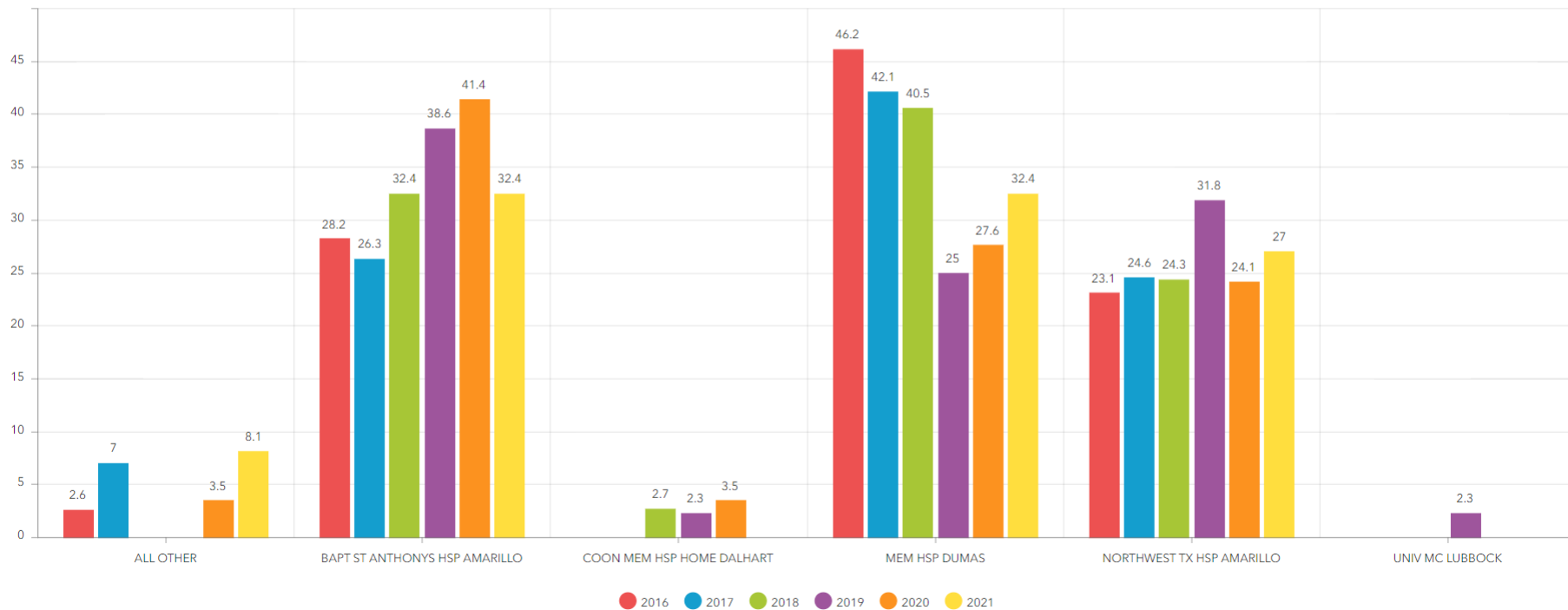
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
10 ENDOCR-NUTRI-METABO...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## ENDOCR-NUTRI-METABOLIC SURGICAL

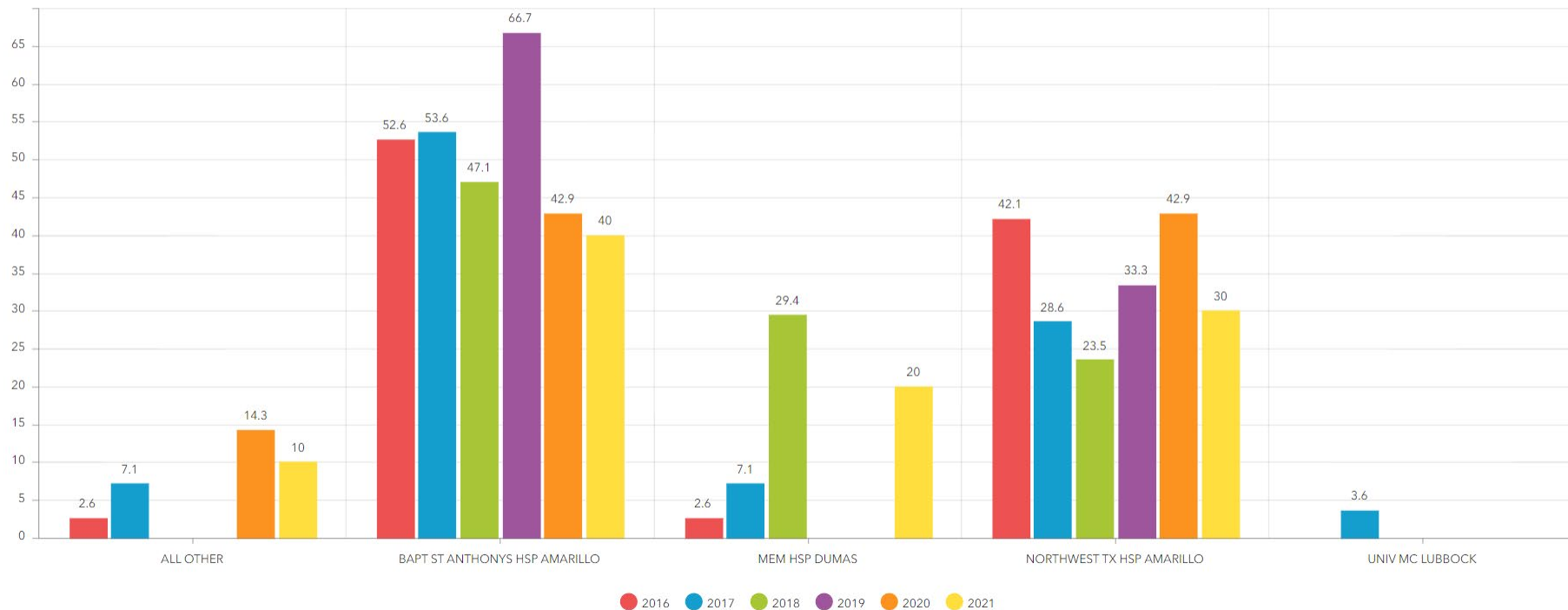
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
10 ENDOCR-NUTRI-METABO...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## KIDNEY-URINARY TRACT MEDICAL

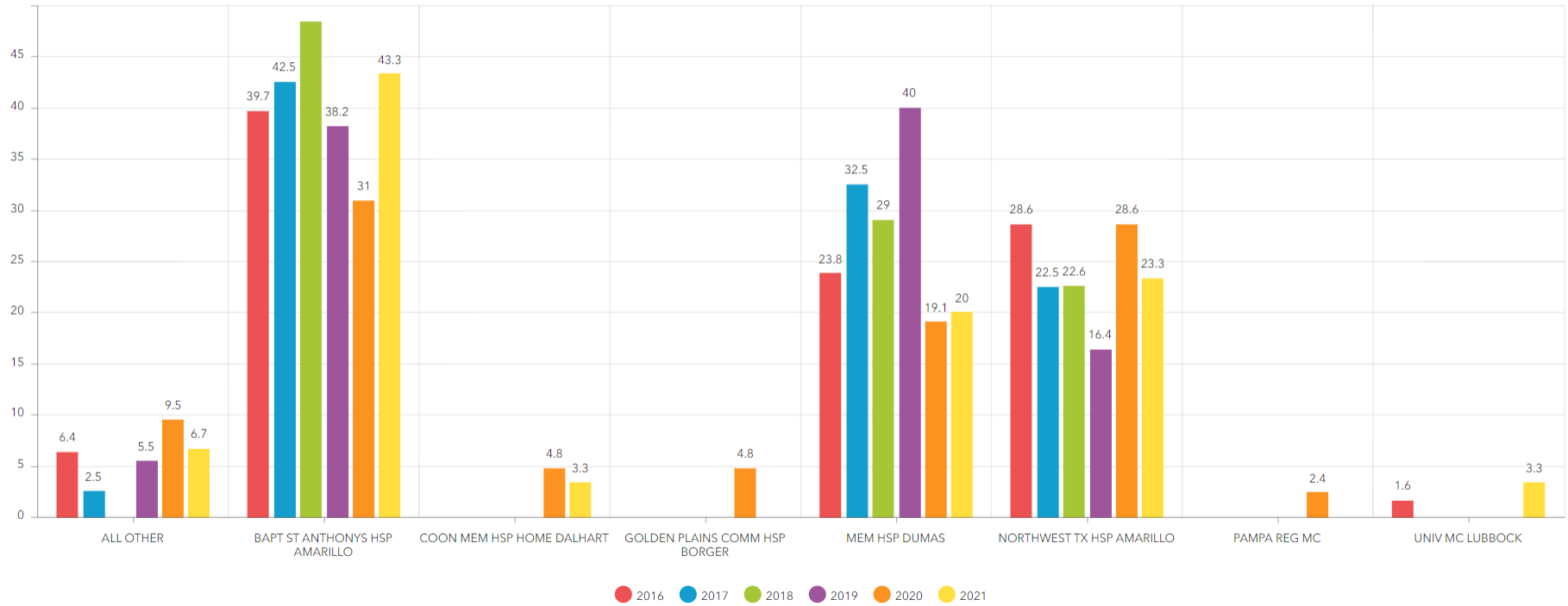
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
11 KIDNEY-URINARY TRACT ...

### Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## FEMALE REPRODUCTIVE MEDICAL

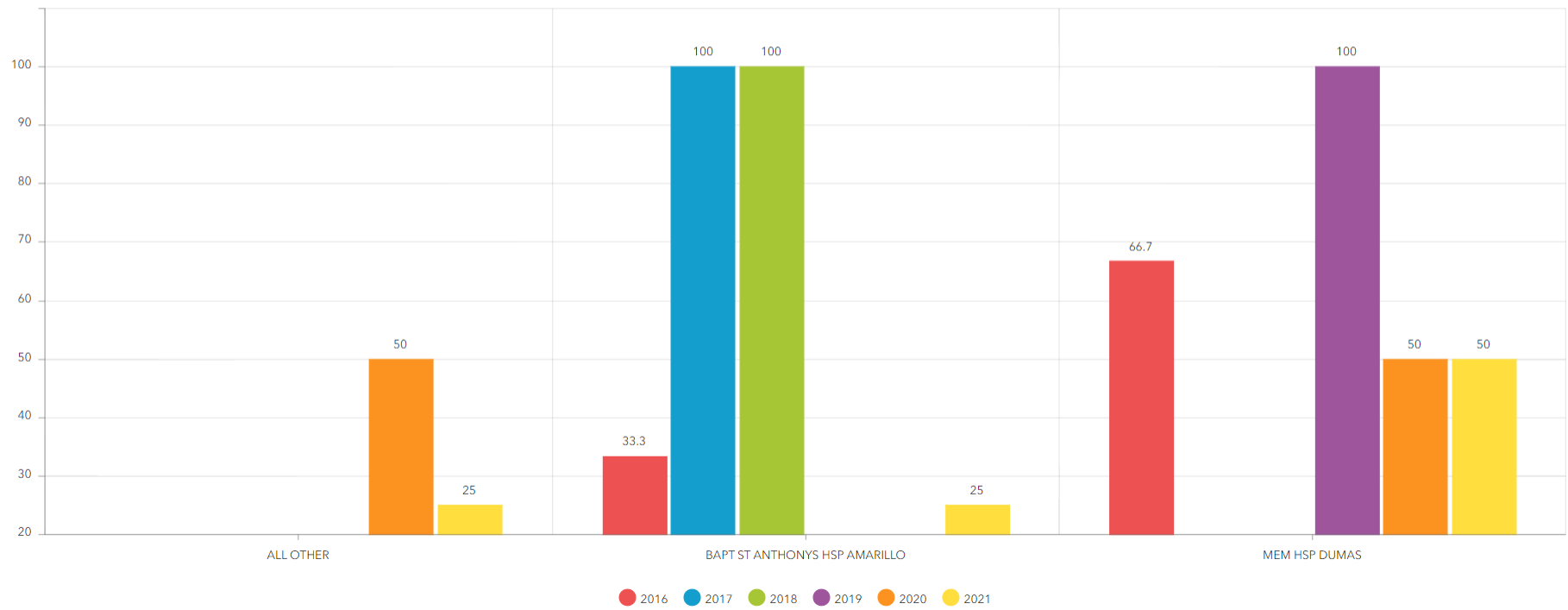
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
13 FEMALE REPRODUCTIVE ...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## FEMALE REPROUCTIVE SURGICAL

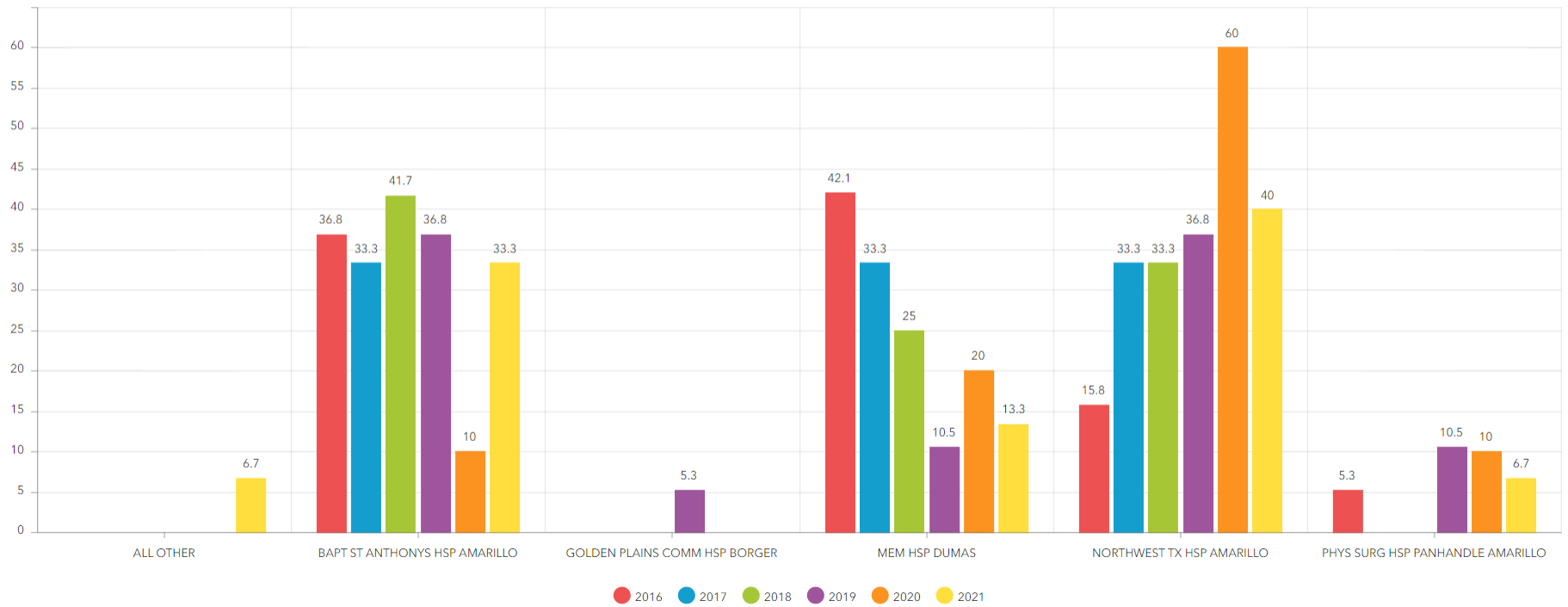
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
13 FEMALE REPRODUCTIVE S...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## PREGNANCY-CHILDBIRTH-PUERPERIUM

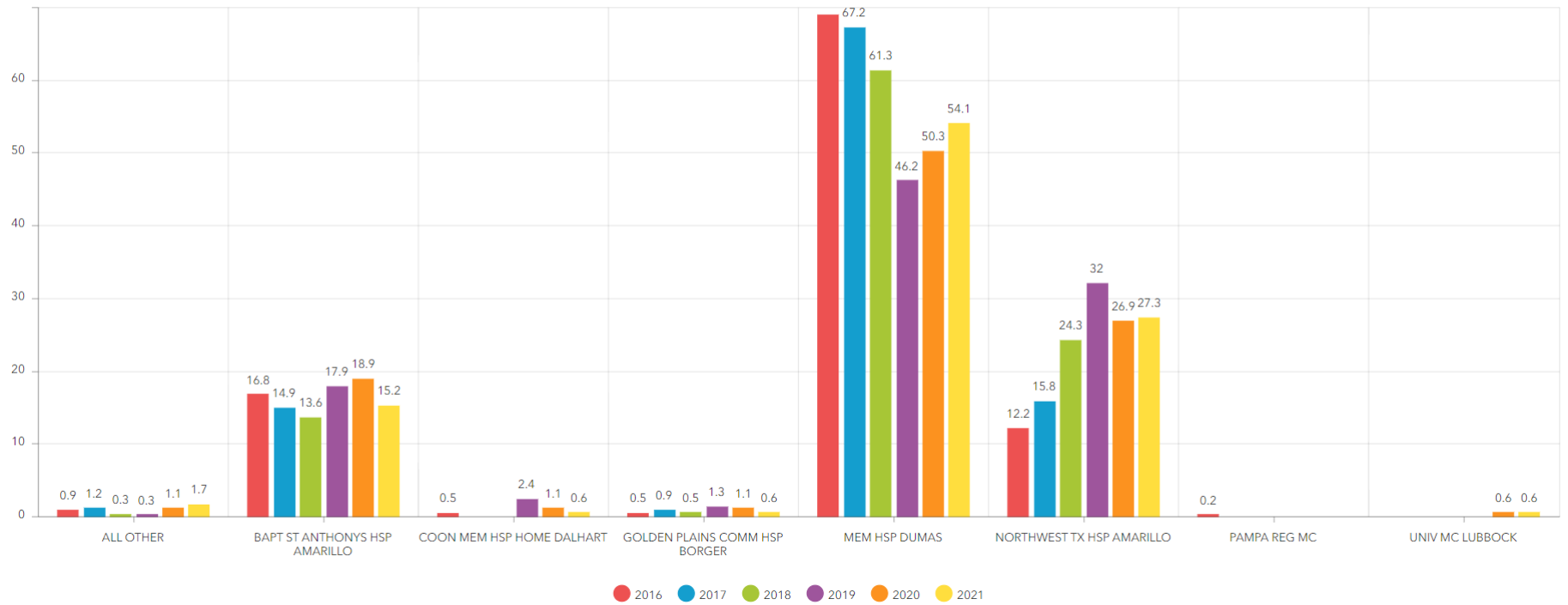
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
14 PREG-CHILDBIRTH-PUERP...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## NEWBORNS-NENATES WITH PROBLEMS

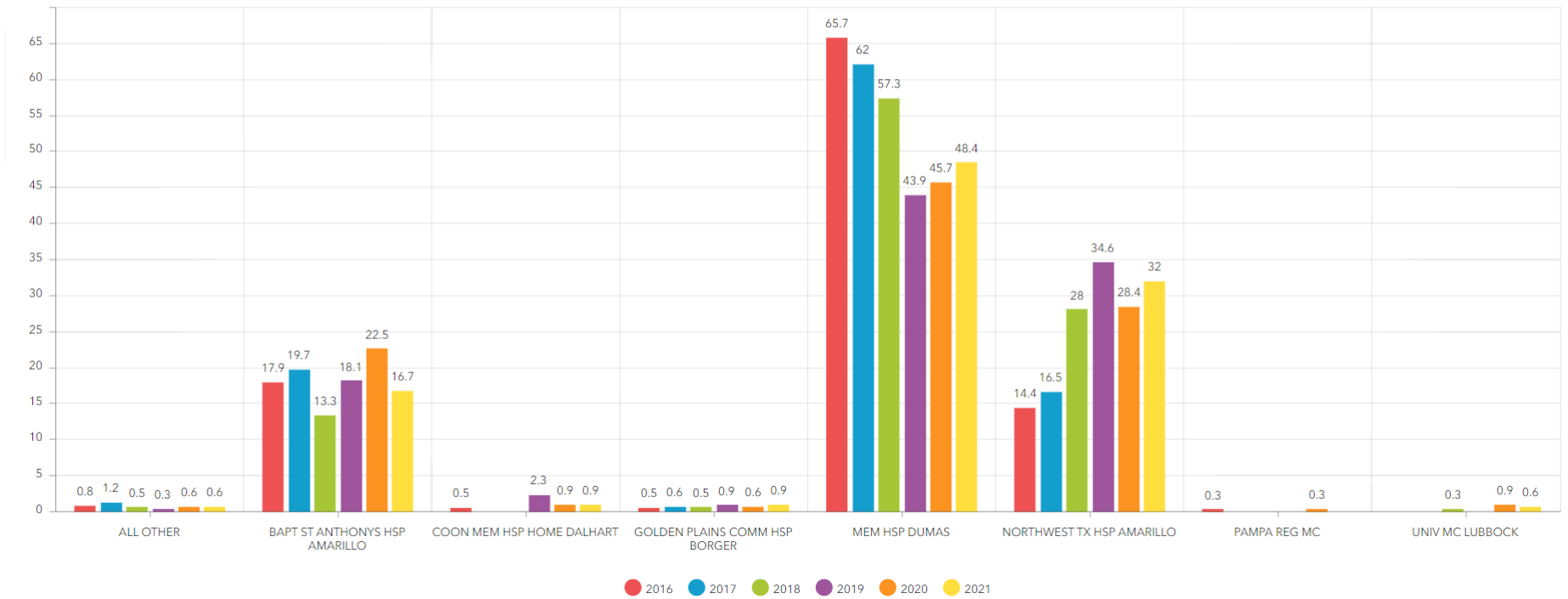
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
15 NEWBORNS-NEONATES ...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## ORGANS-IMMUNOLOGY MEDICAL

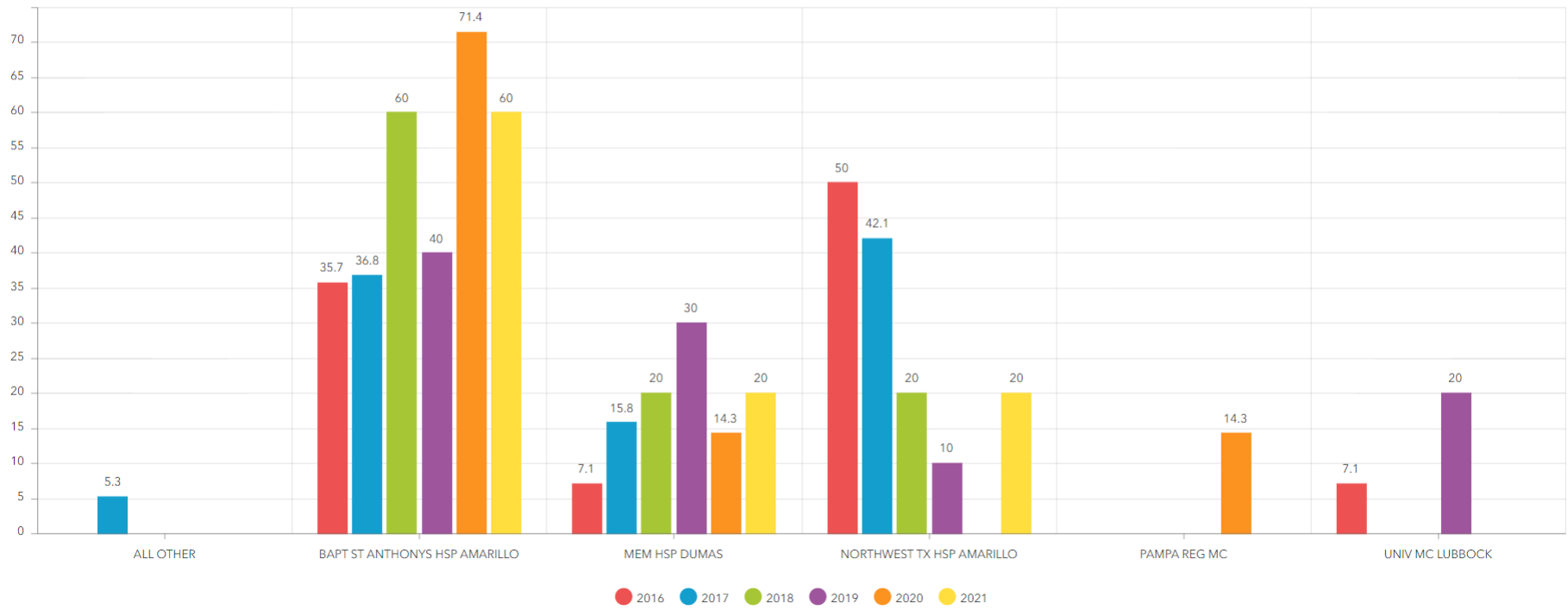
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
16 BLD-BLD ORGANS-IMMU...

Trended Market Share





# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## INFECT-PARASITIC MEDICAL

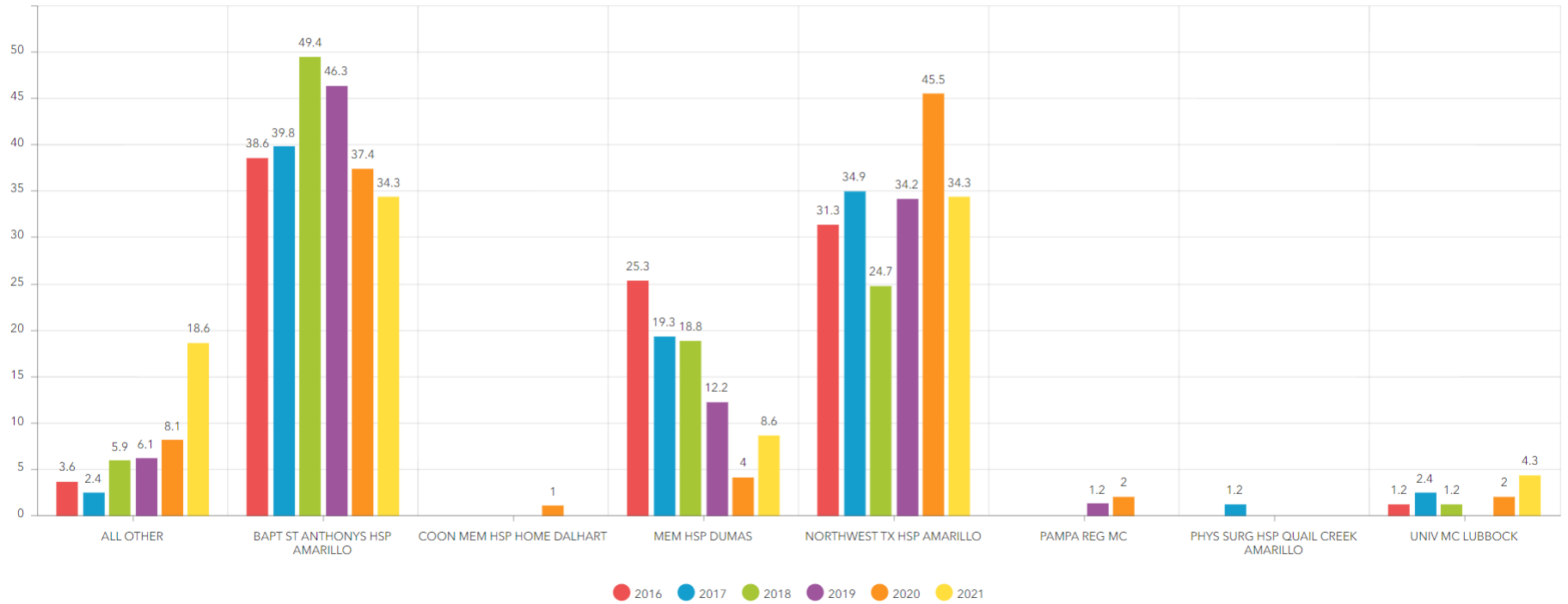
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
18 INFECT-PARASITIC MEDICAL

### Trended Market Share



MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

INFECT-PARASITIC SURGICAL

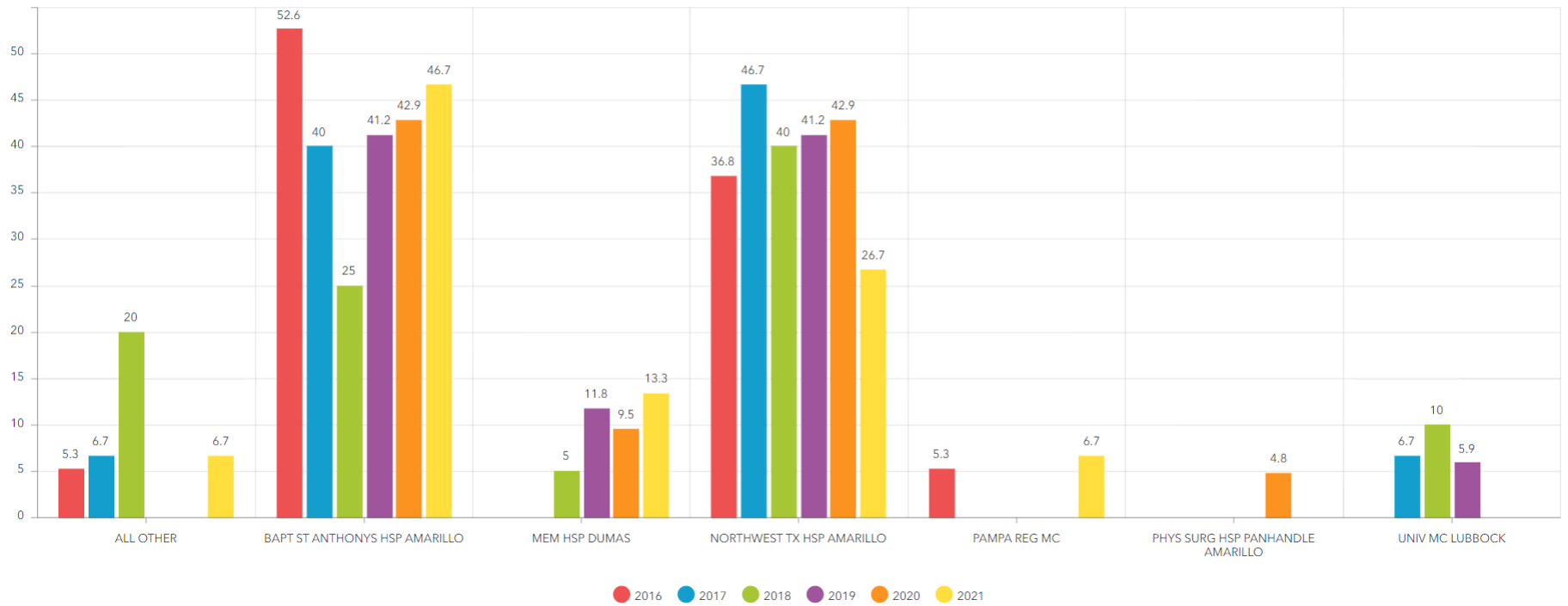
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
18 INFECT-PARASITIC SURGIC...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## SUBSTANCE INDUCED

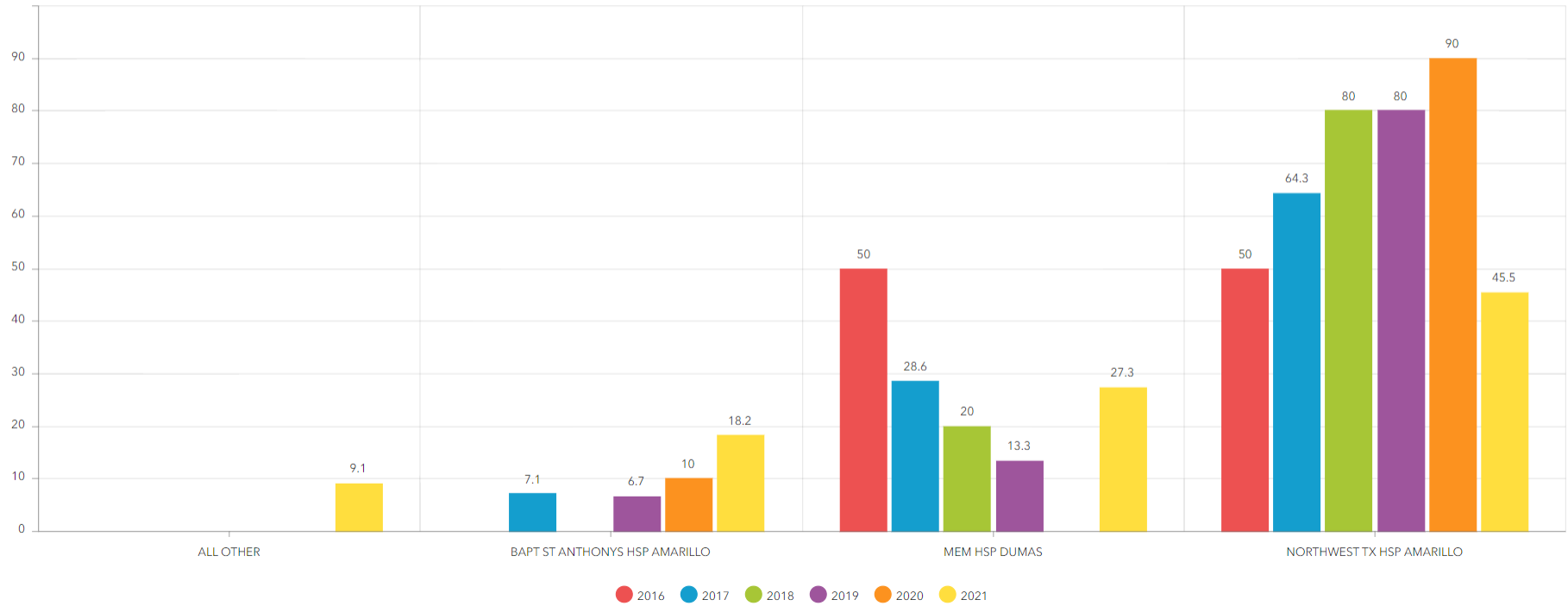
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
20 SUBSTANCE INDUCED

### Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## INJURY-POISON-TOXIC EFF DRUGS MEDICAL

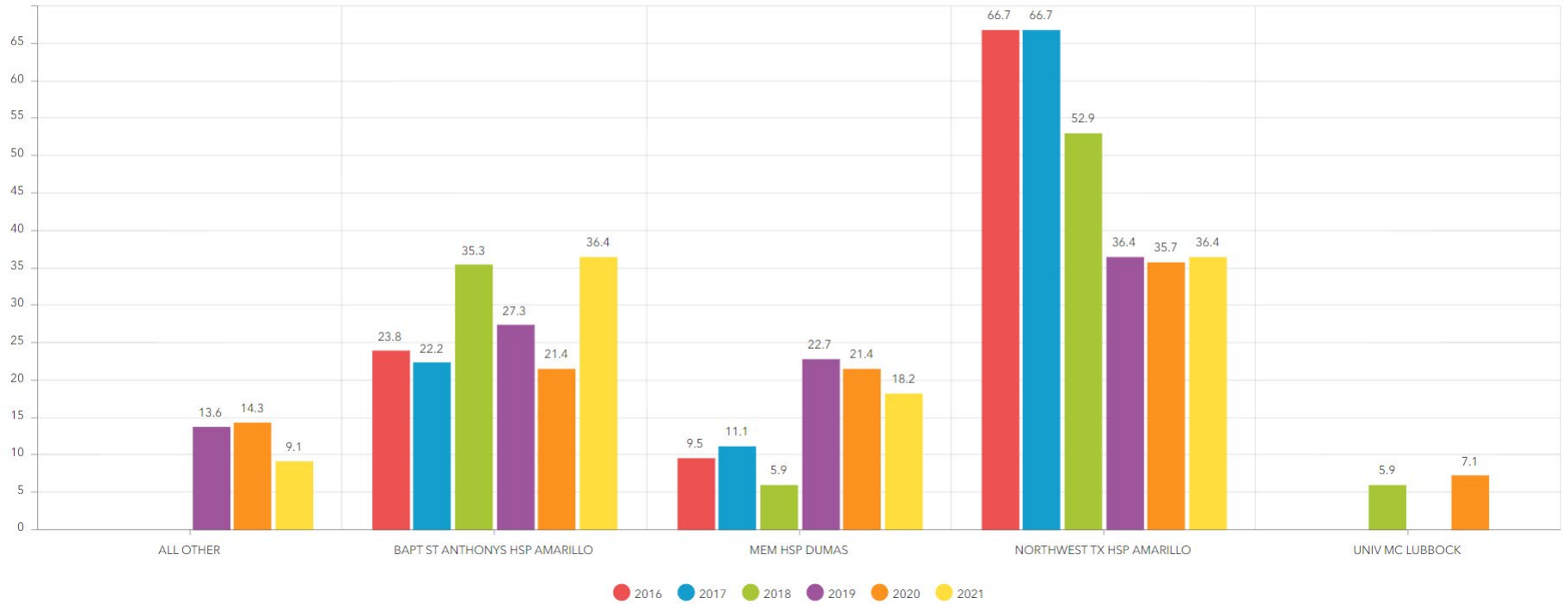
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
21 INJURY-POISON-TOXIC EF...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## INJURY-POISON-TOXIC EFF DRUGS MEDICAL

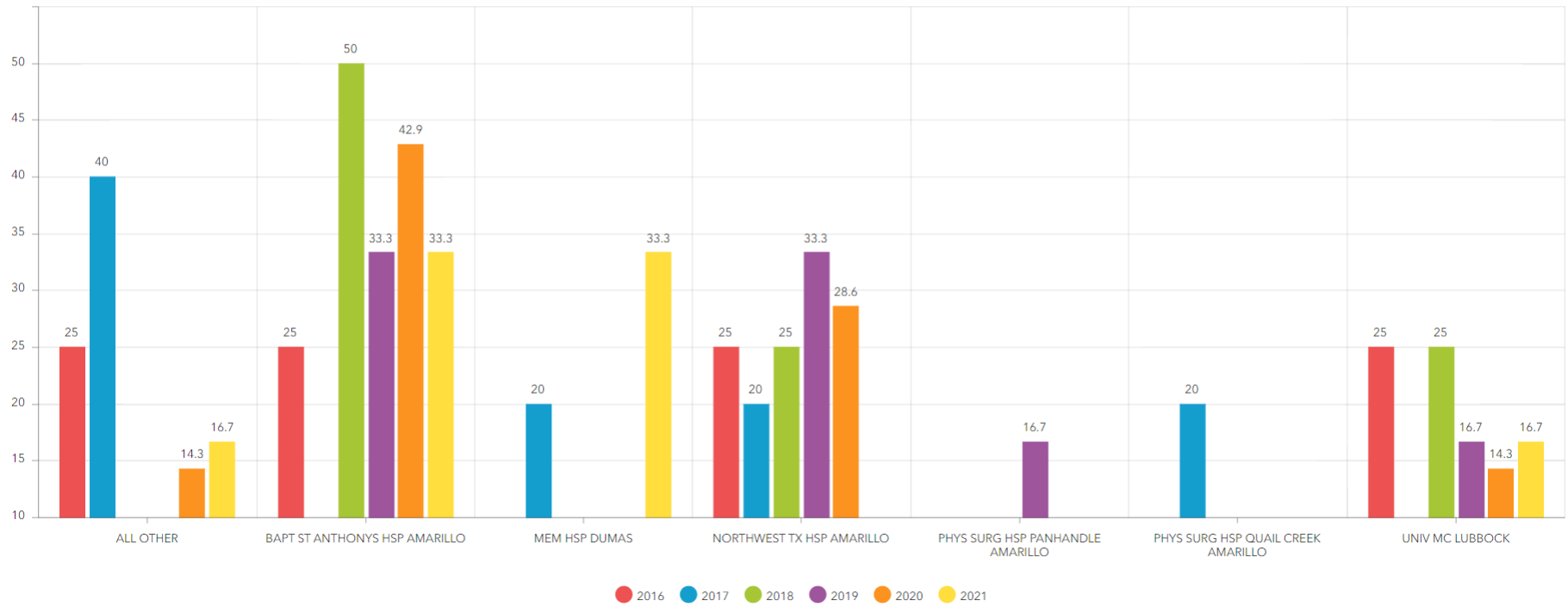
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
21 INJURY-POISON-TOXIC EF...

Trended Market Share



# MCHD INPATIENT MARKET SHARE – PRIMARY SERVICE AREA

FACT-AFFECTG HLTH SERV CONTAC MEDICAL

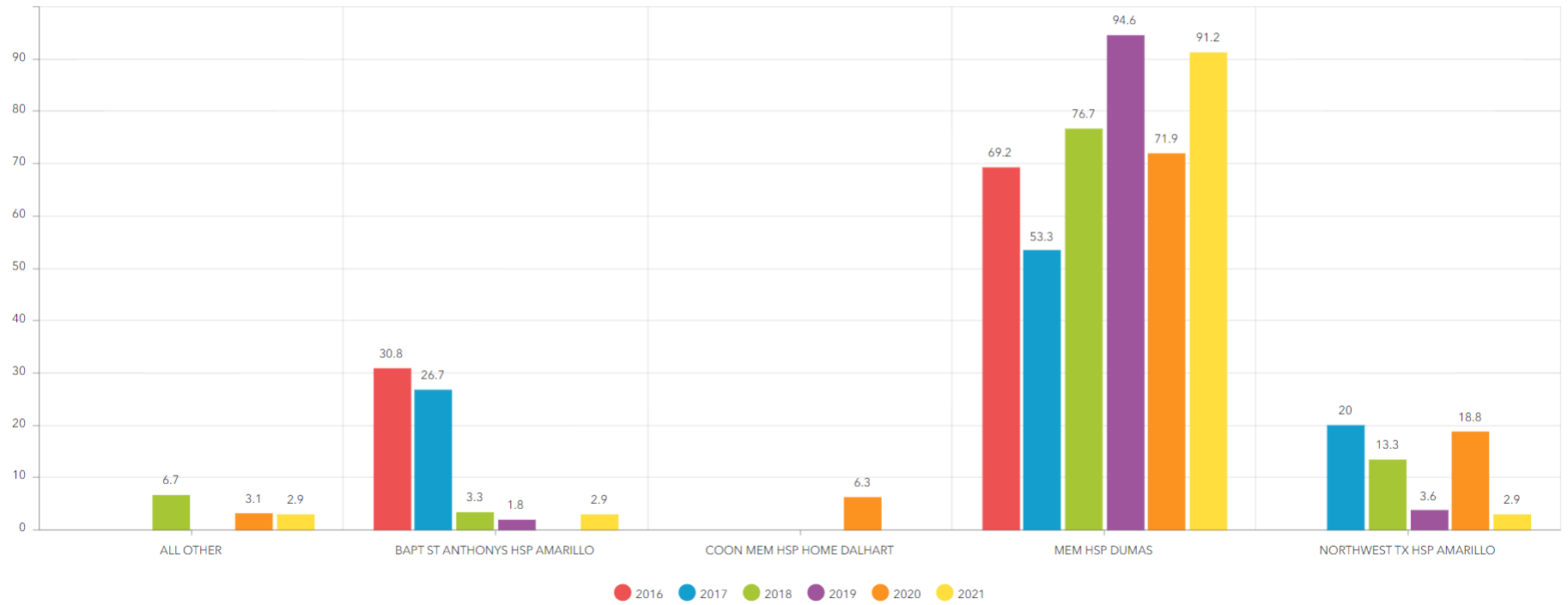
Inpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

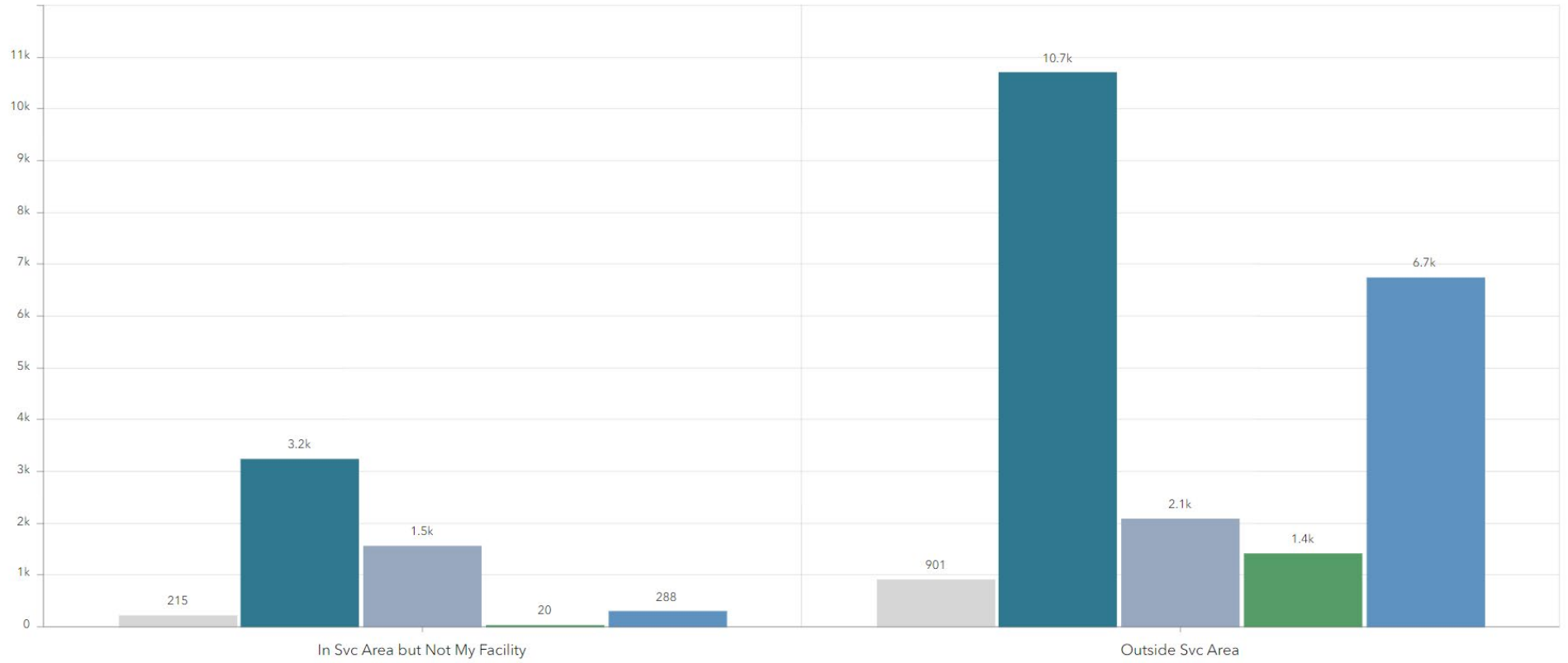
Select Service Line  
23 FACT AFFECTG HLTH-SER...

Trended Market Share



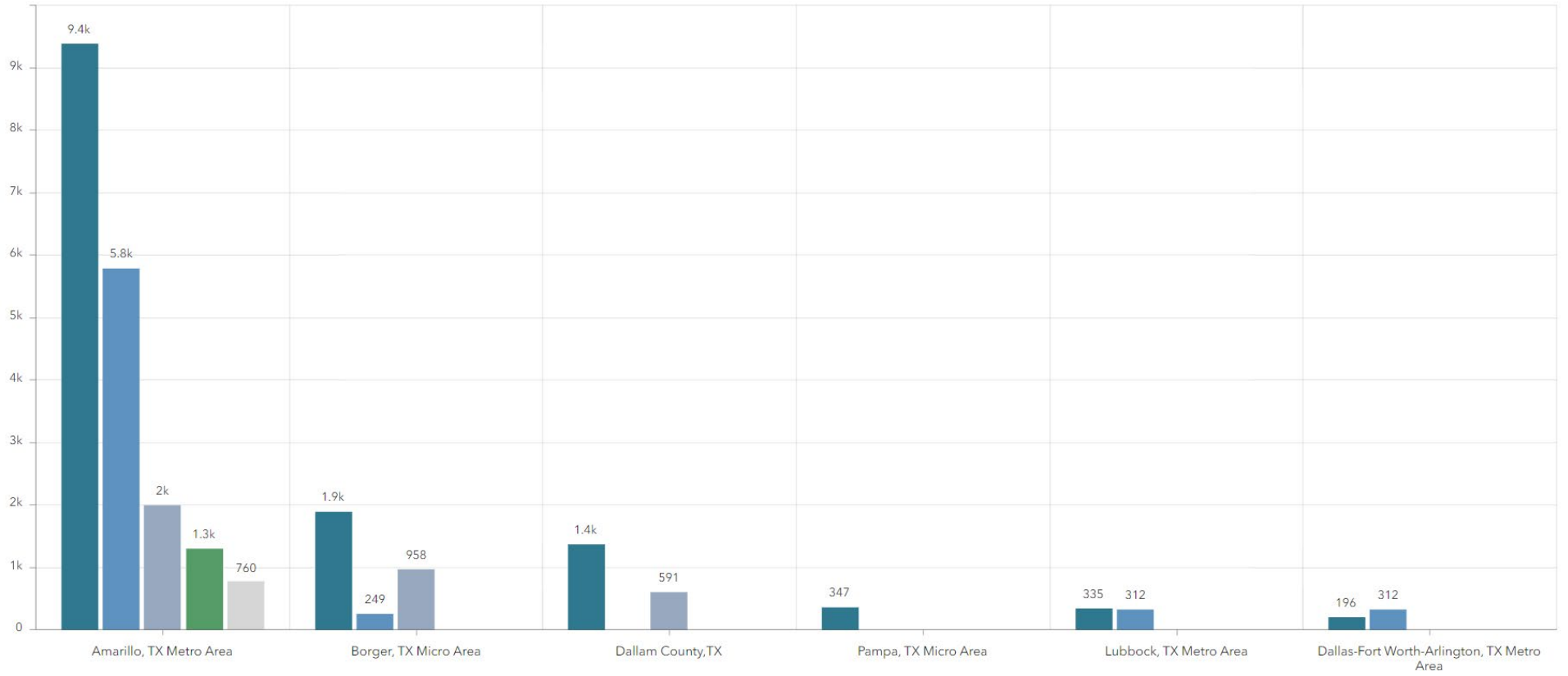
# MCHD INPATIENT MARKET SHARE – OUTMIGRATION

Patient Destination



# MCHD INPATIENT MARKET SHARE – OUTMIGRATION

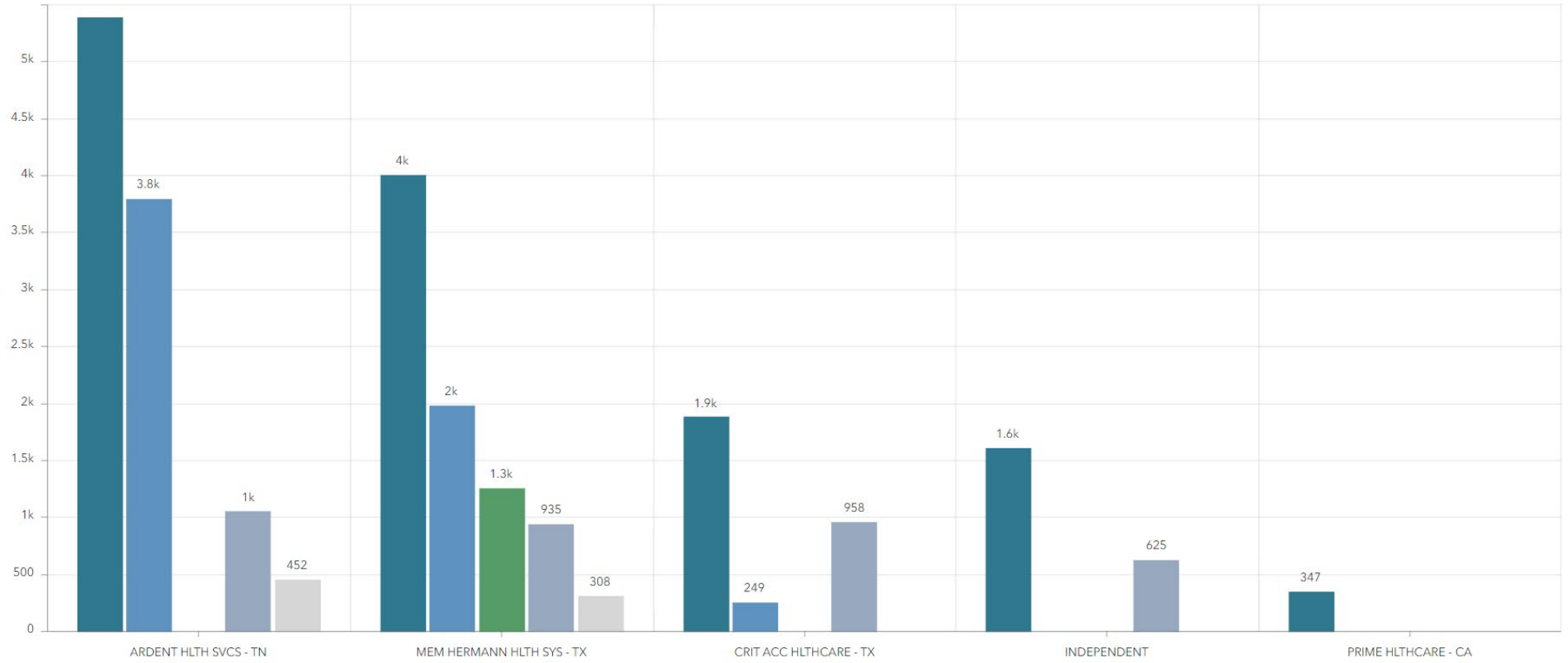
## Patient Destination



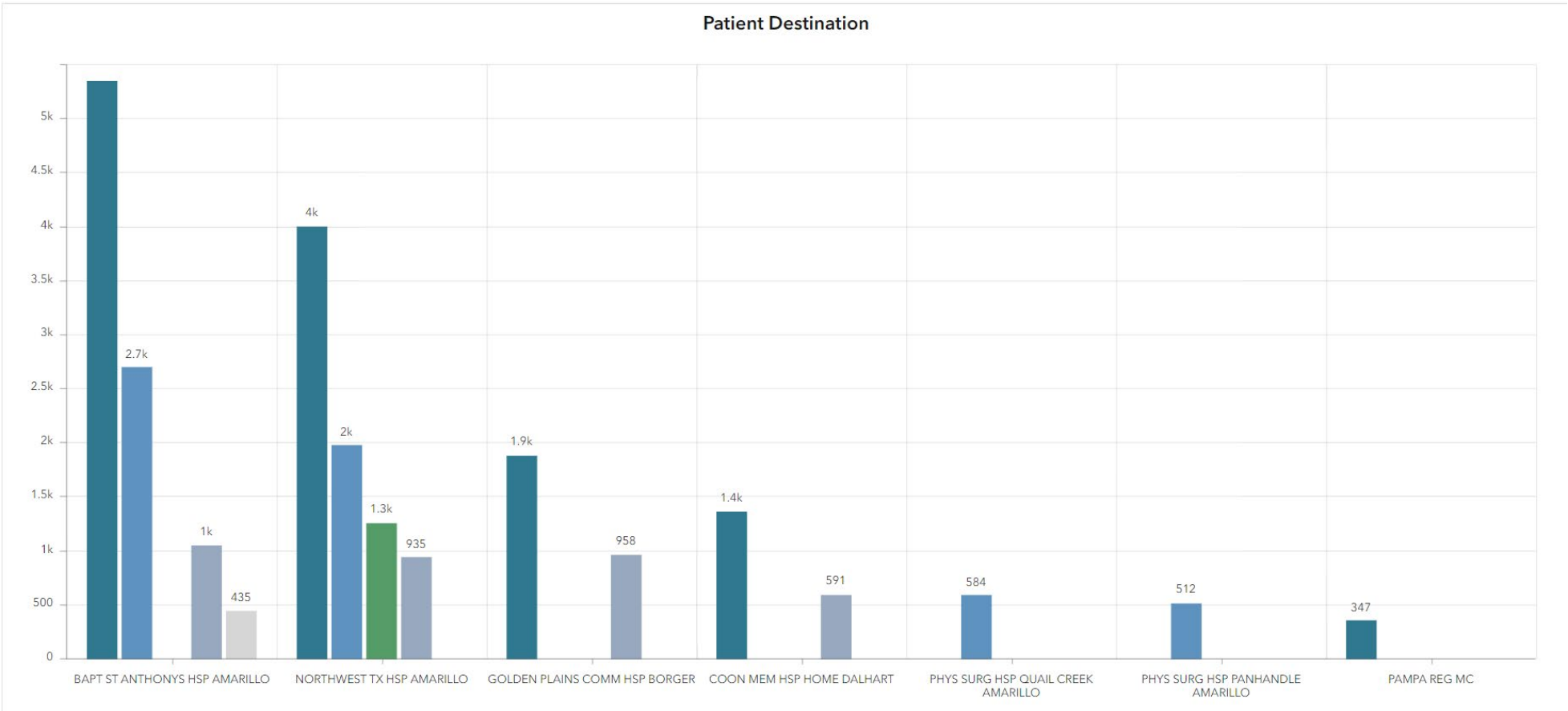


# MCHD INPATIENT MARKET SHARE – OUTMIGRATION

## Patient Destination

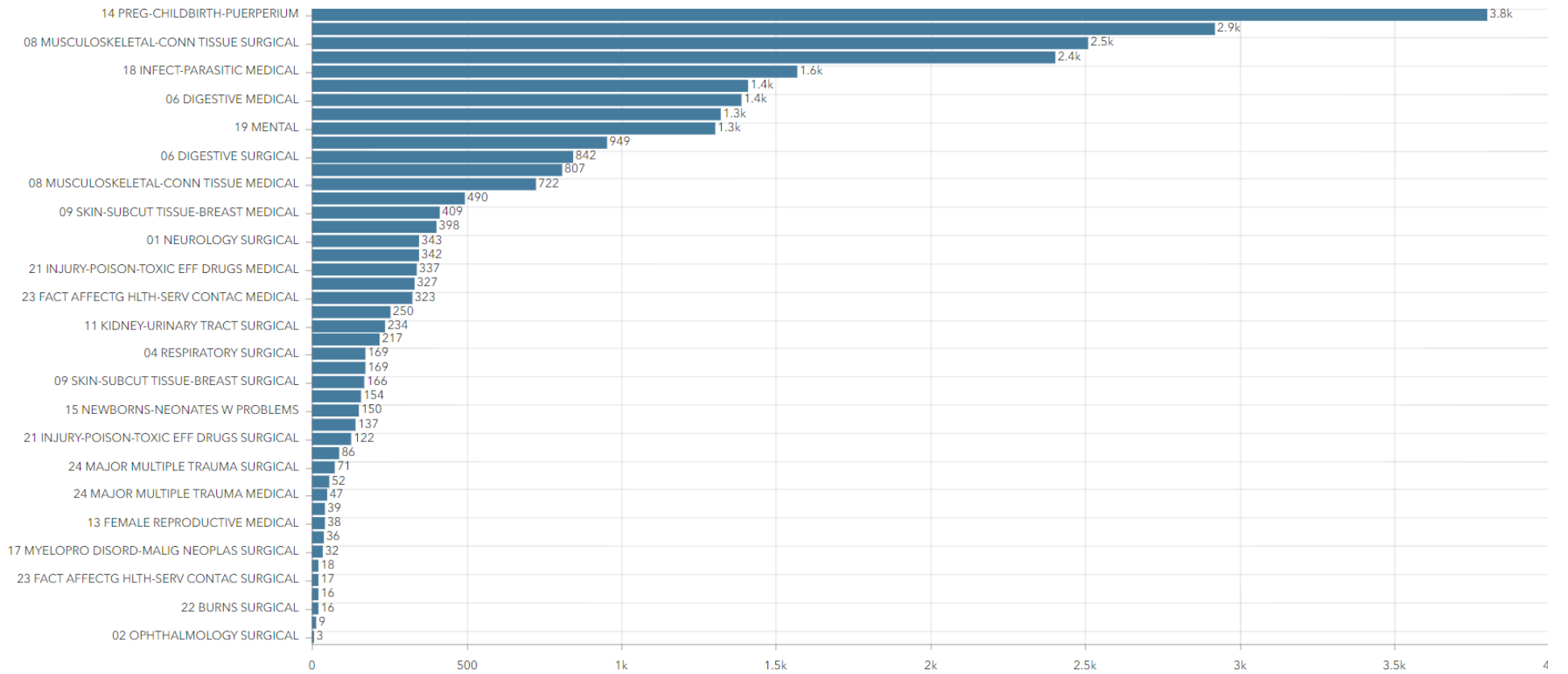


# MCHD INPATIENT MARKET SHARE – OUTMIGRATION



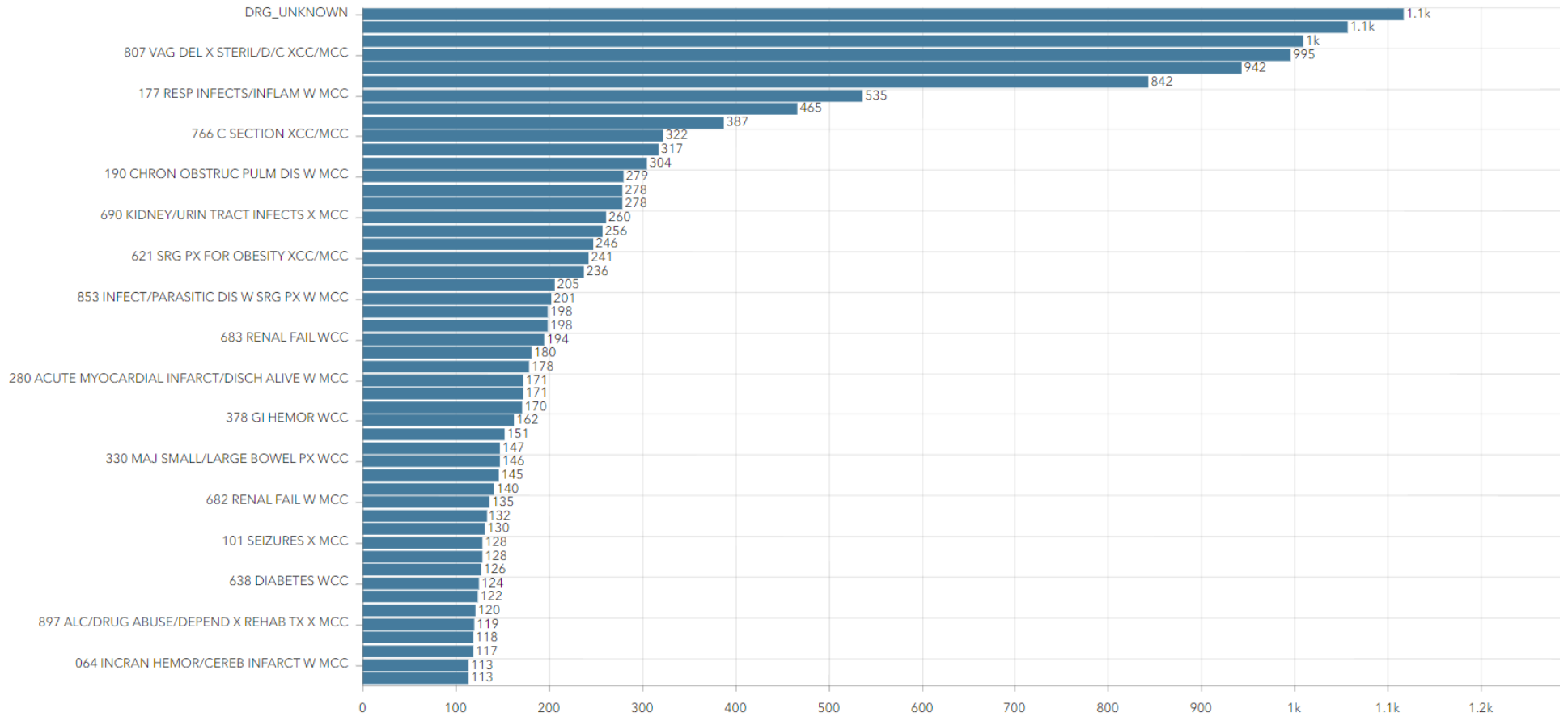
# MCHD INPATIENT MARKET SHARE – OUTMIGRATION

Count of Patients by Top Volume Major Diagnostic Category

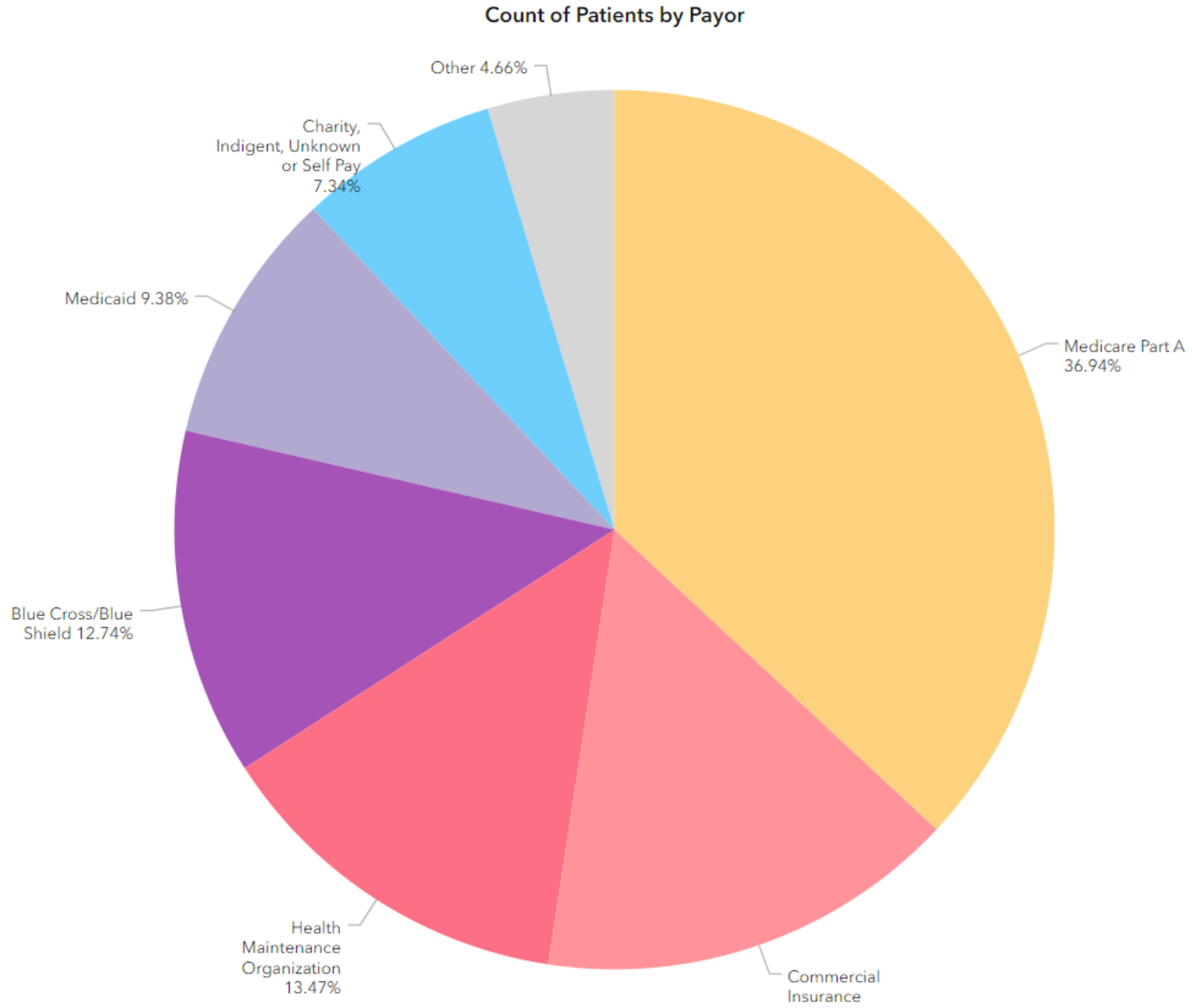


# MCHD INPATIENT MARKET SHARE – OUTMIGRATION

Count of Patients by Top Volume DRG's



MCHD INPATIENT MARKET SHARE – OUTMIGRATION



# MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## OTH DIAGNOS RAD, RELAT TECHNIQUES

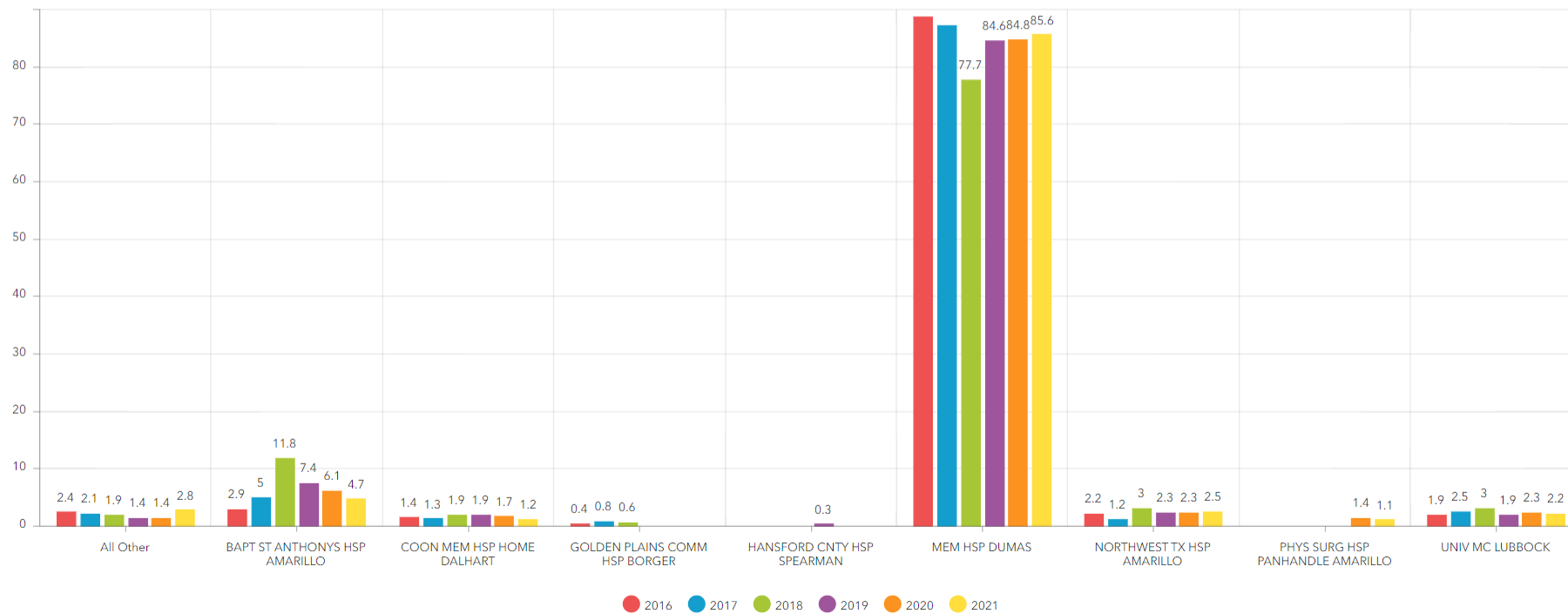
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
226 OTH DIAGNOS RAD; REL...

Trended Market Share

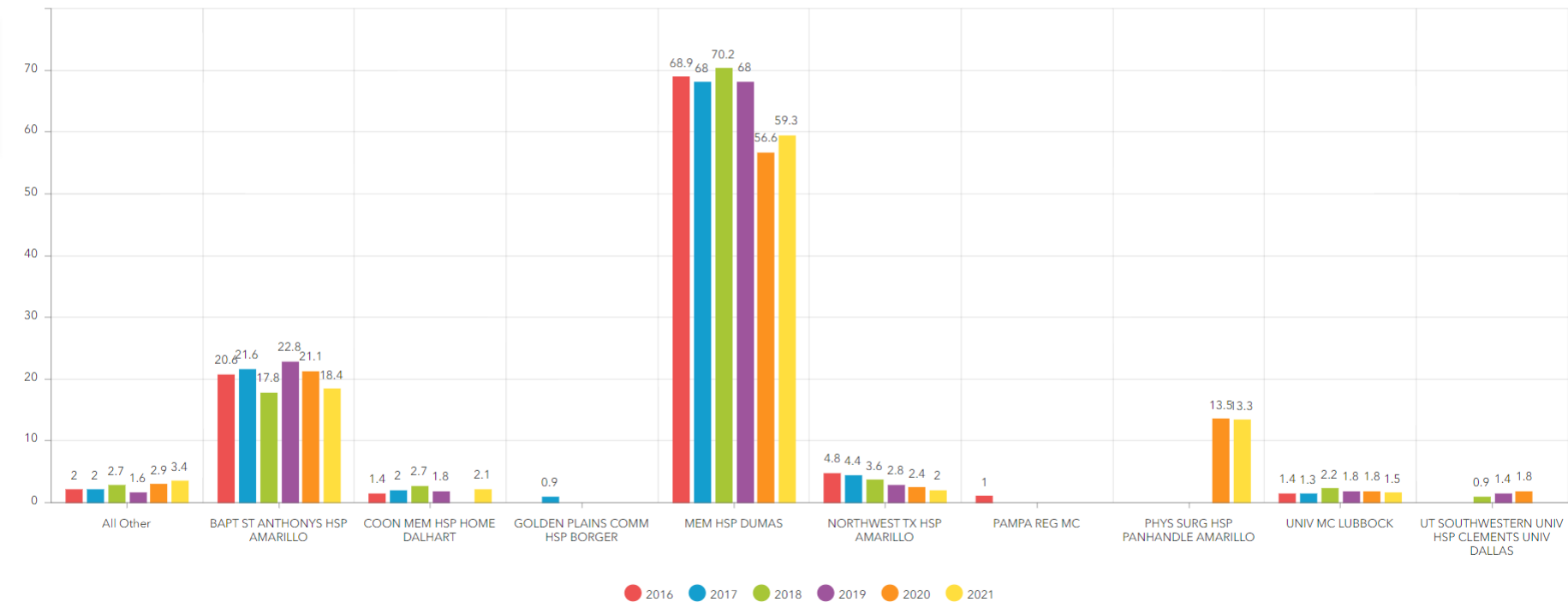


# MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

MRI

Outpatient Market Share	Select Year 2021	Select Area or ZIP Code Primary Service Area	Select Service Line 198 MRI
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Trended Market Share



MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

COLONOSCOPY; BIOPSY

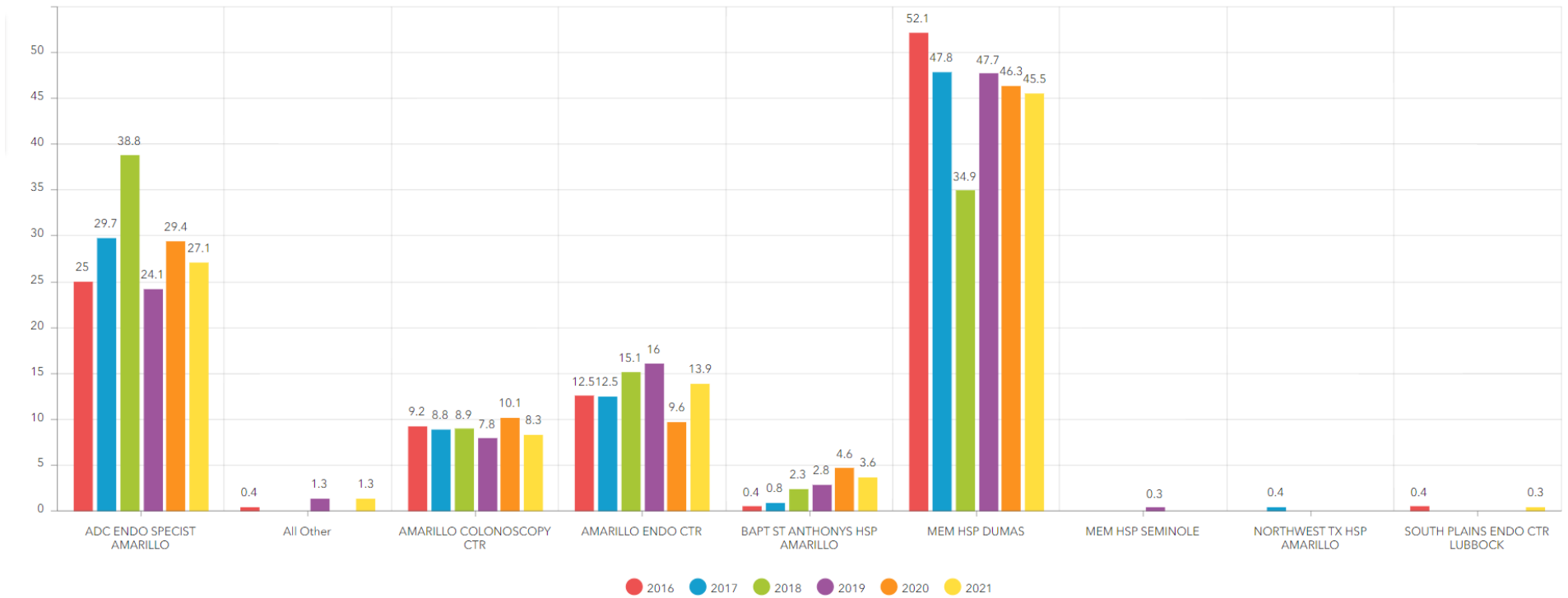
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
076 COLONOSCOPY; BIOPSY

Trended Market Share





# MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## CT SCAN ABDOMEN

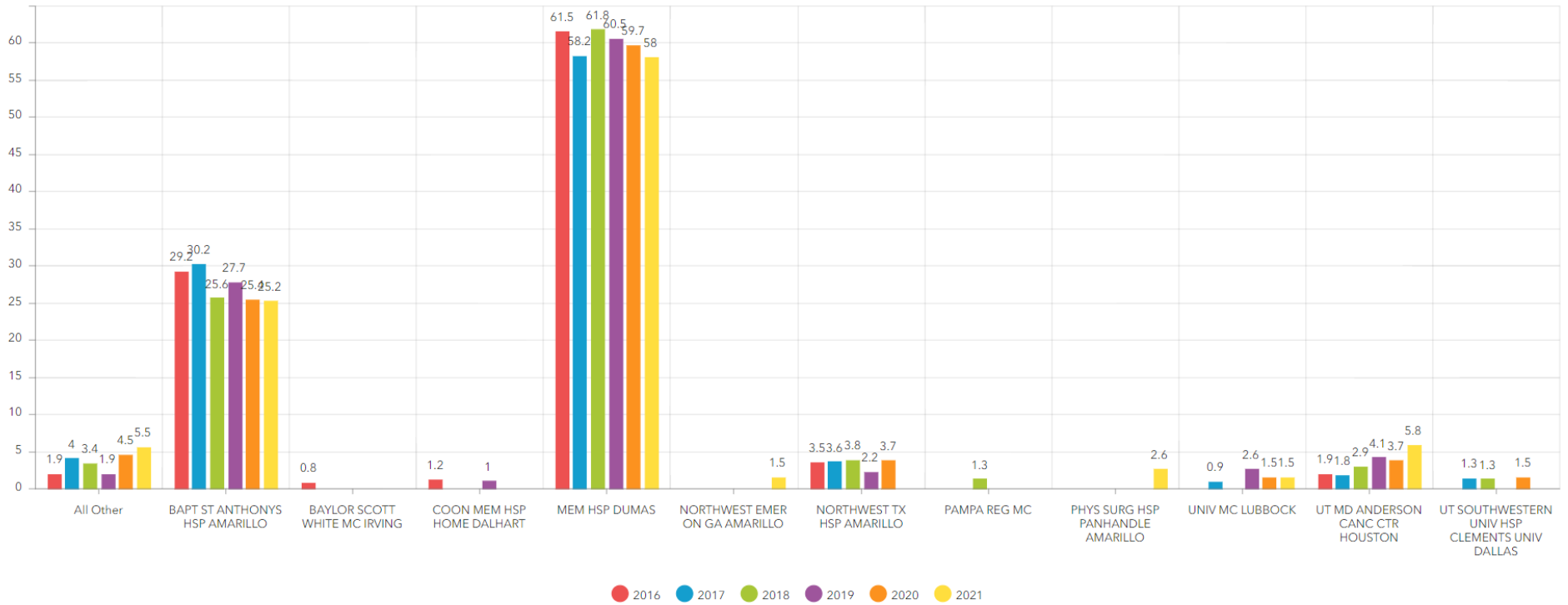
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
179 CT SCAN ABDOMEN

### Trended Market Share



# MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## UPPER GASTROINTEST ENDOSCOPY BIOPSY

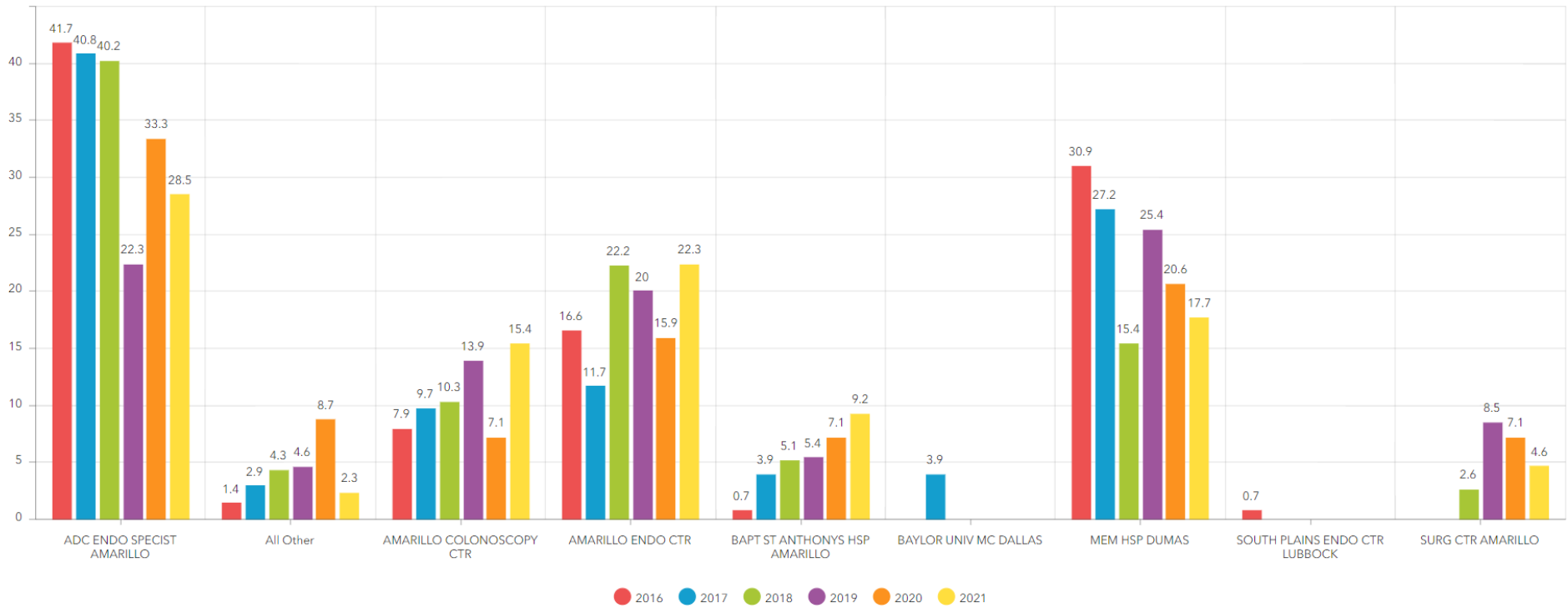
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
070 UPPER GASTROINTEST E...

Trended Market Share



# MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## CT SCAN CHEST

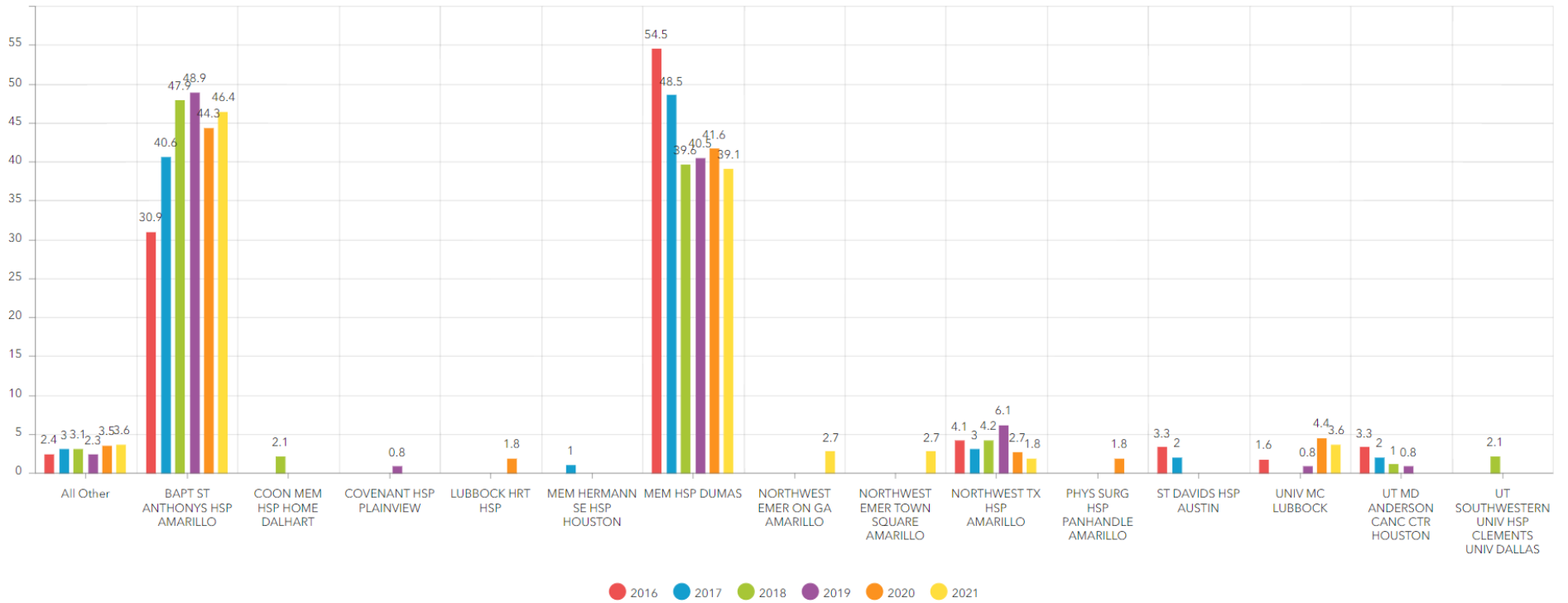
### Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
178 CT SCAN CHEST

### Trended Market Share



# MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## CT SCAN OTHER

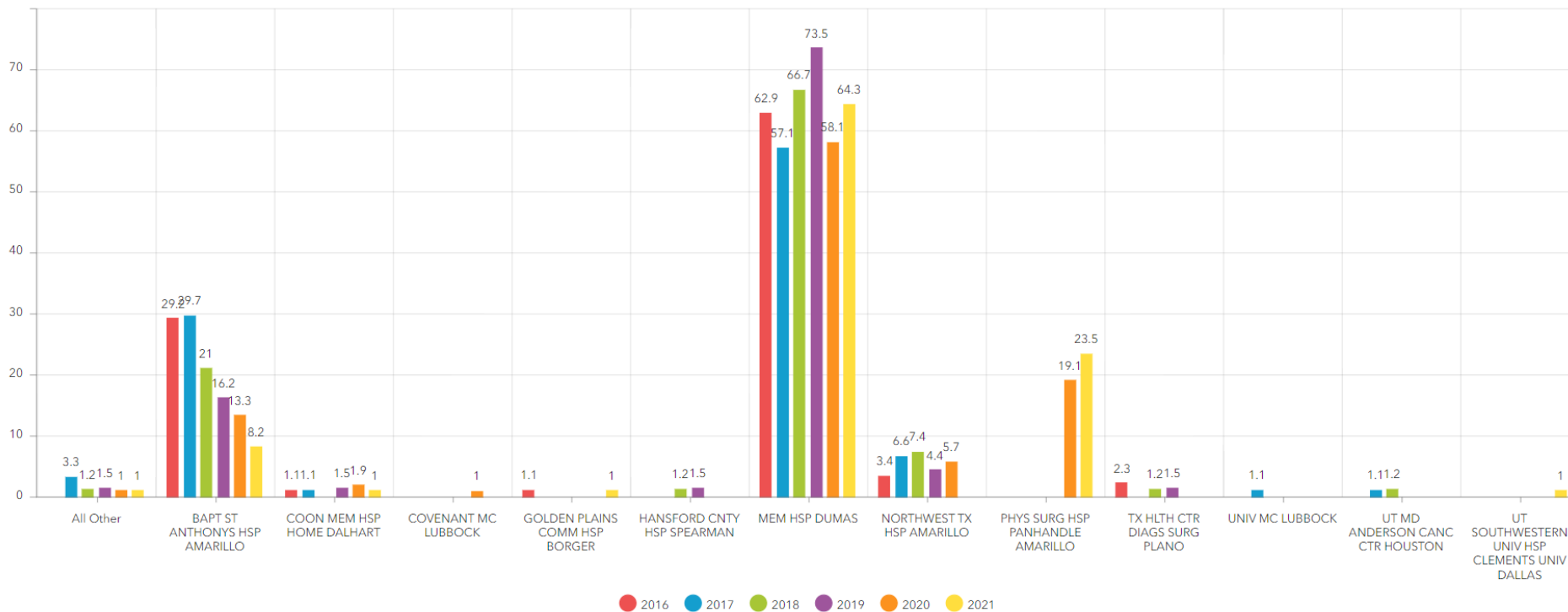
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
180 CT SCAN OTHER

Trended Market Share



MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

RADIOISOTOPE SCAN FUNCTION STUDIES

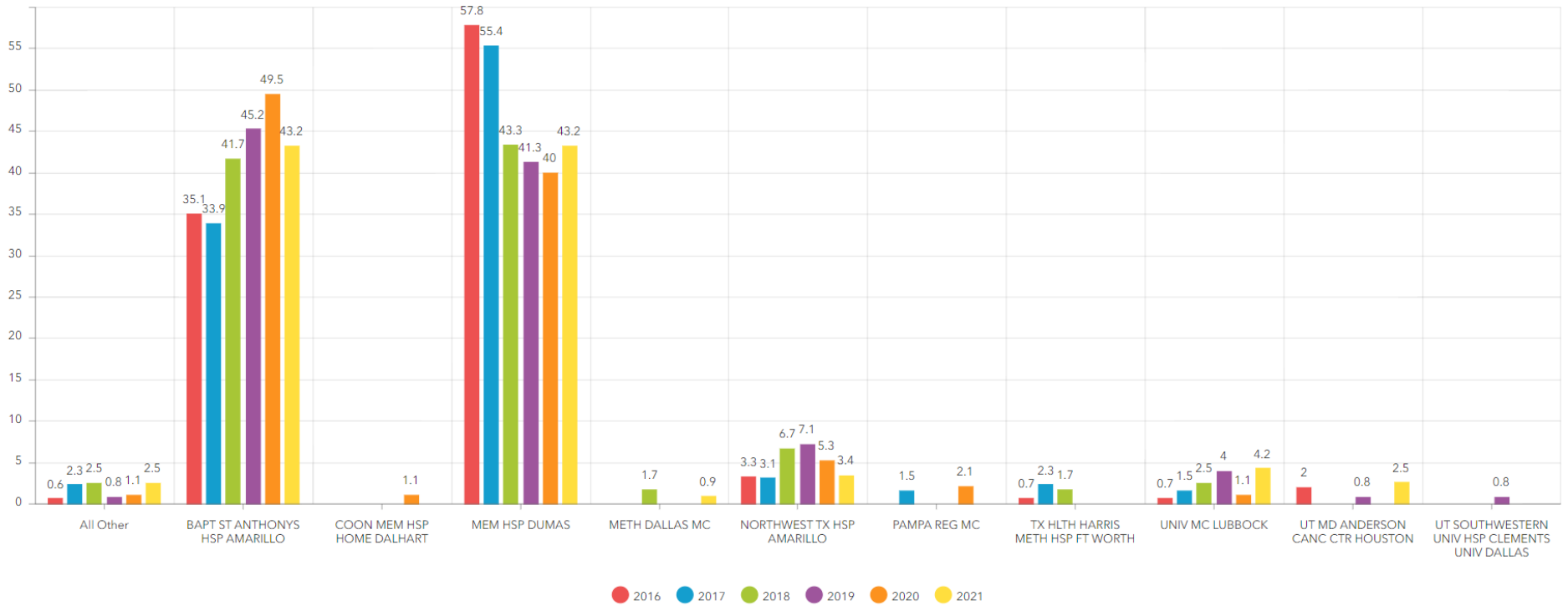
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
209 RADIOISOTOPE SCAN; F...

Trended Market Share



# MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## OTH THER PX ON MUSCLES, TENDONS

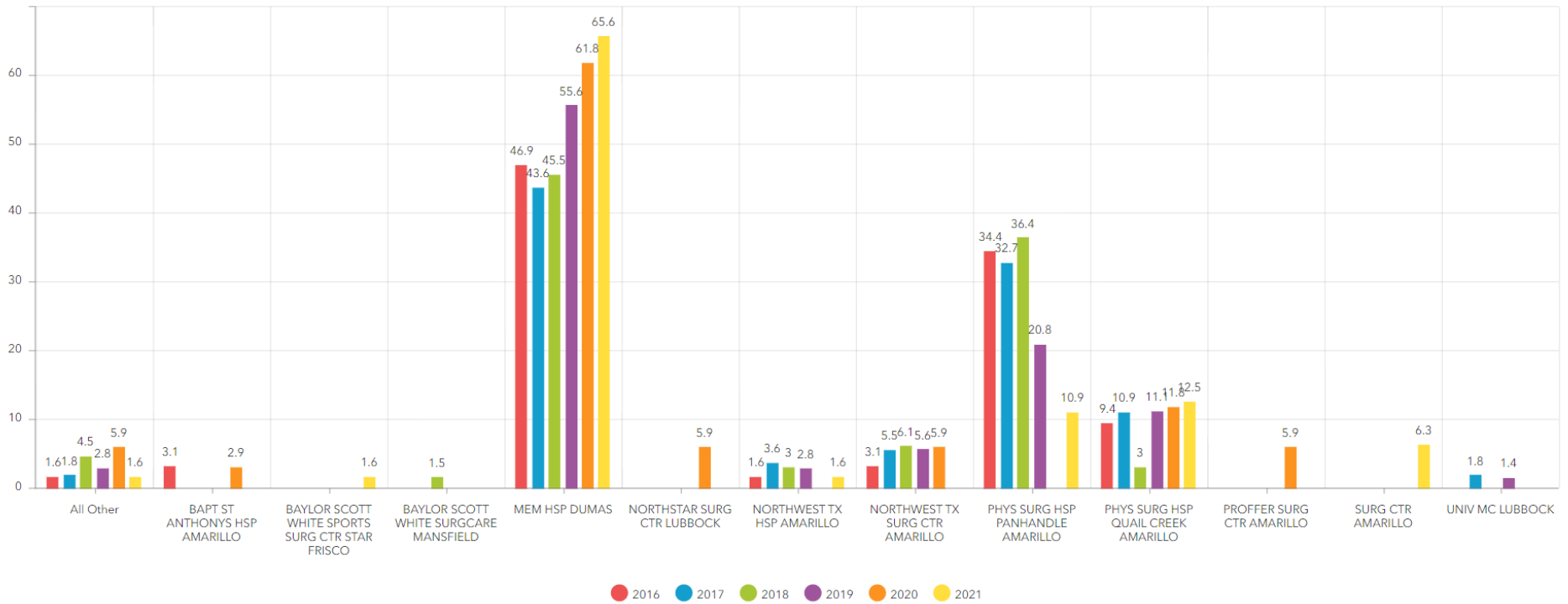
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
160 OTH THER PX ON MUSCL...

Trended Market Share



MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

CT SCAN HEAD

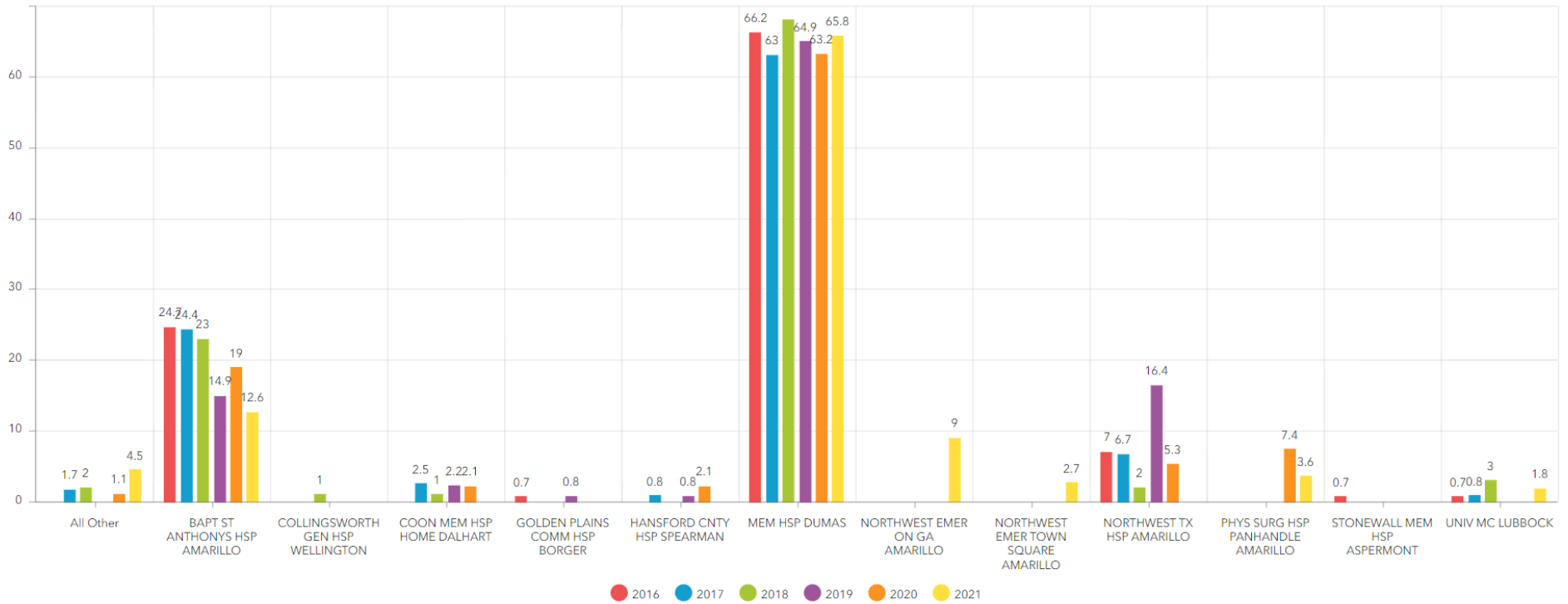
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
177 CT SCAN HEAD

Trended Market Share



# MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## MAMMOGRAPHY

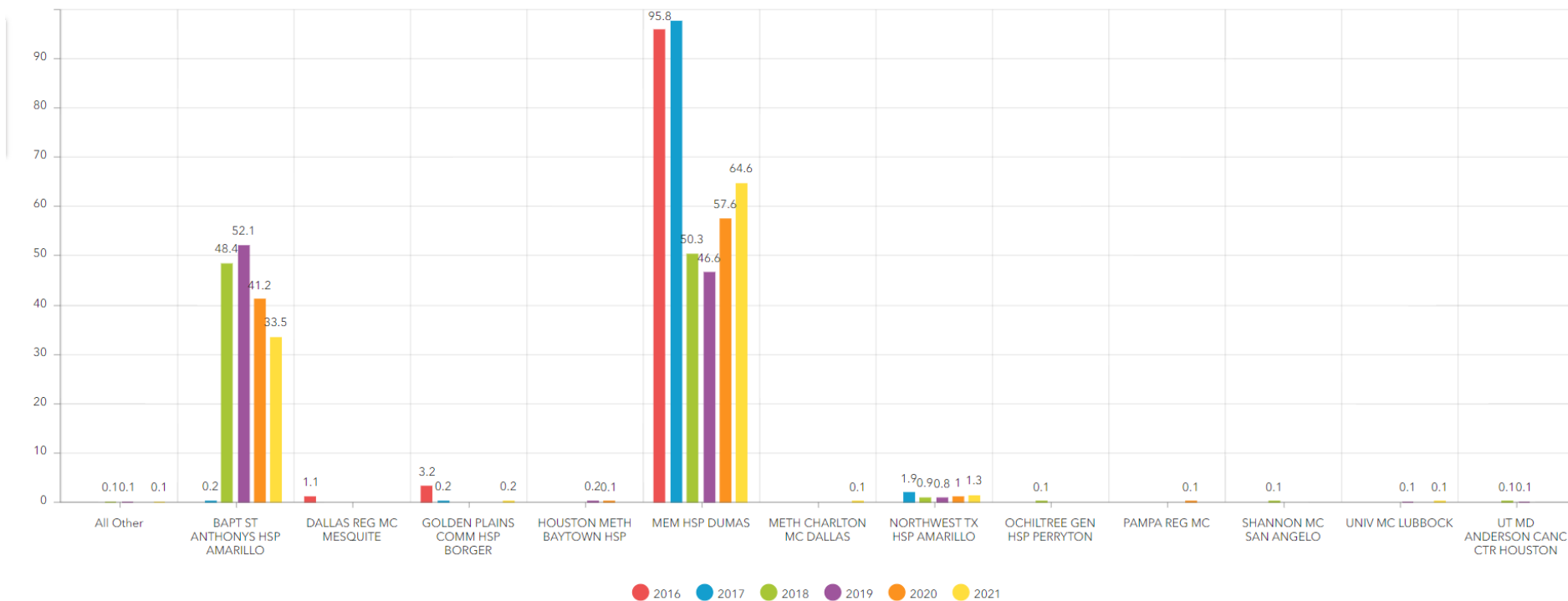
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
182 MAMMOGRAPHY

Trended Market Share





MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

DIAGNOS ULTRASOUND HRT ECHOCARDIOGRAM

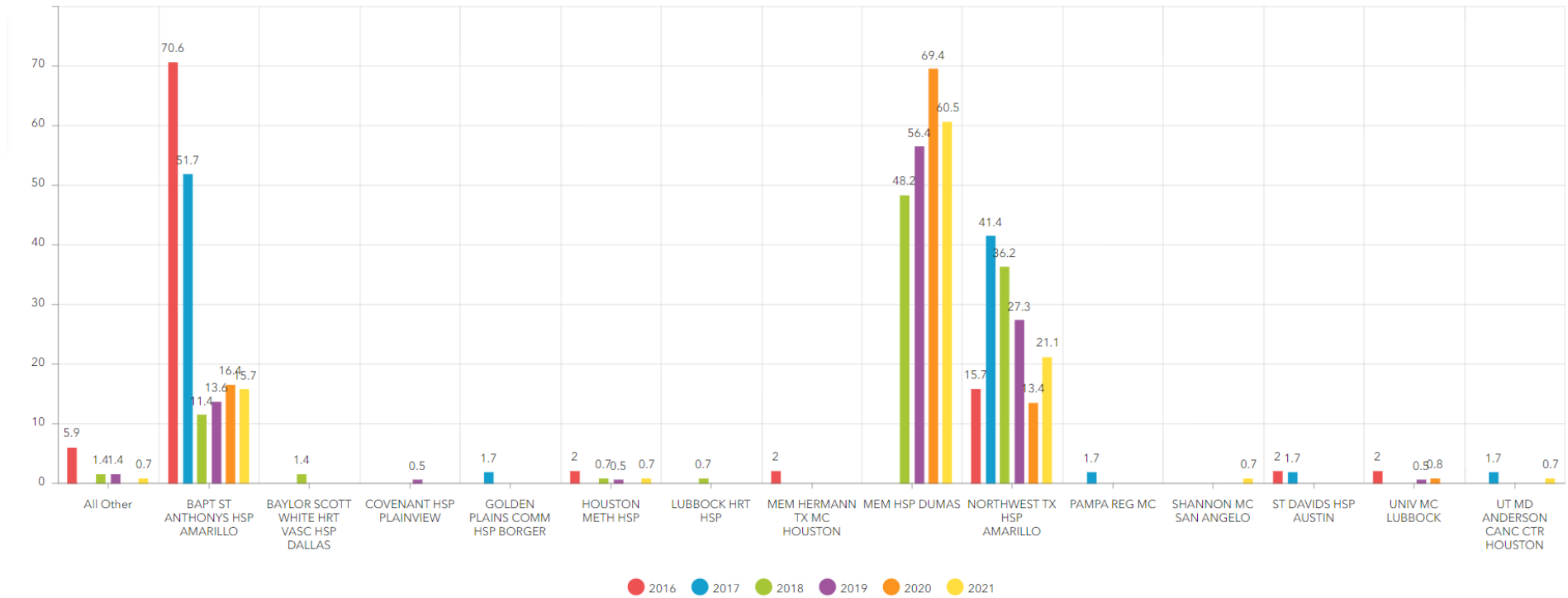
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
193 DIAGNOS ULTRASOUND ...

Trended Market Share



MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

CHOLE; COMMON DUCT EXPLORATION

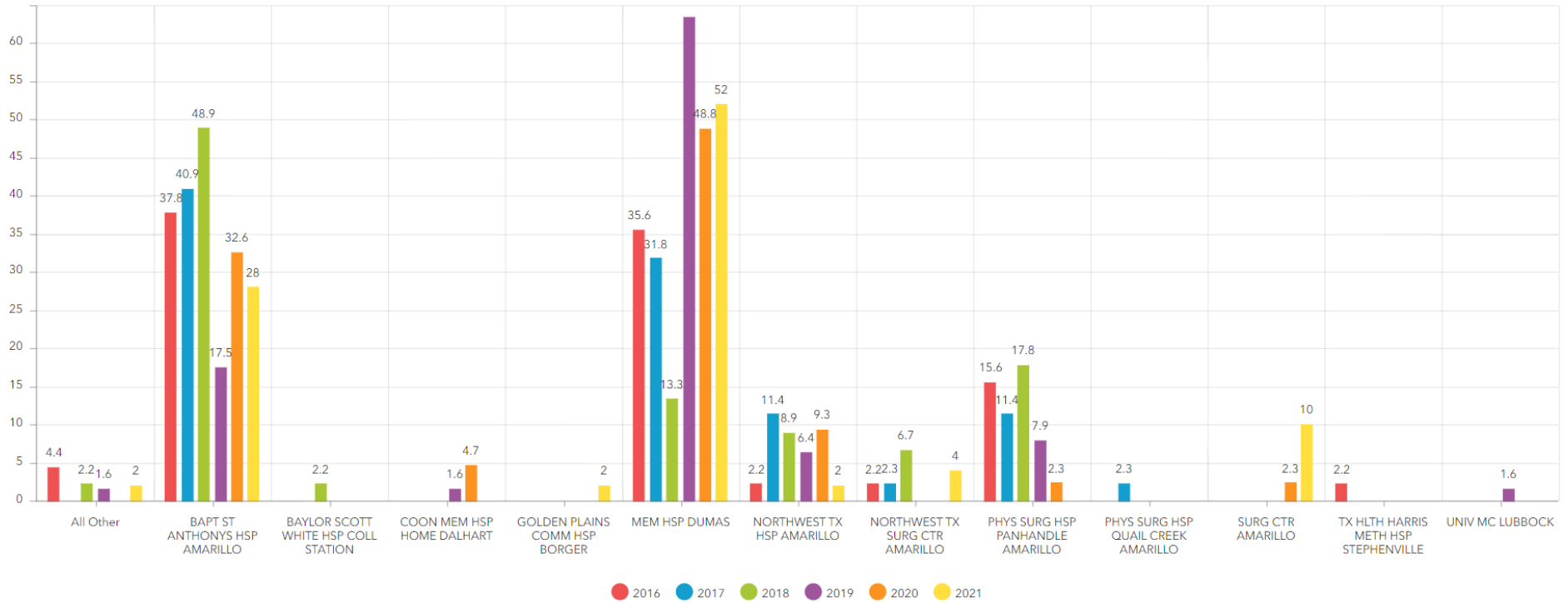
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
084 CHOLE; COMMON DUC...

Trended Market Share



# MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## EXCISION SKIN LESION

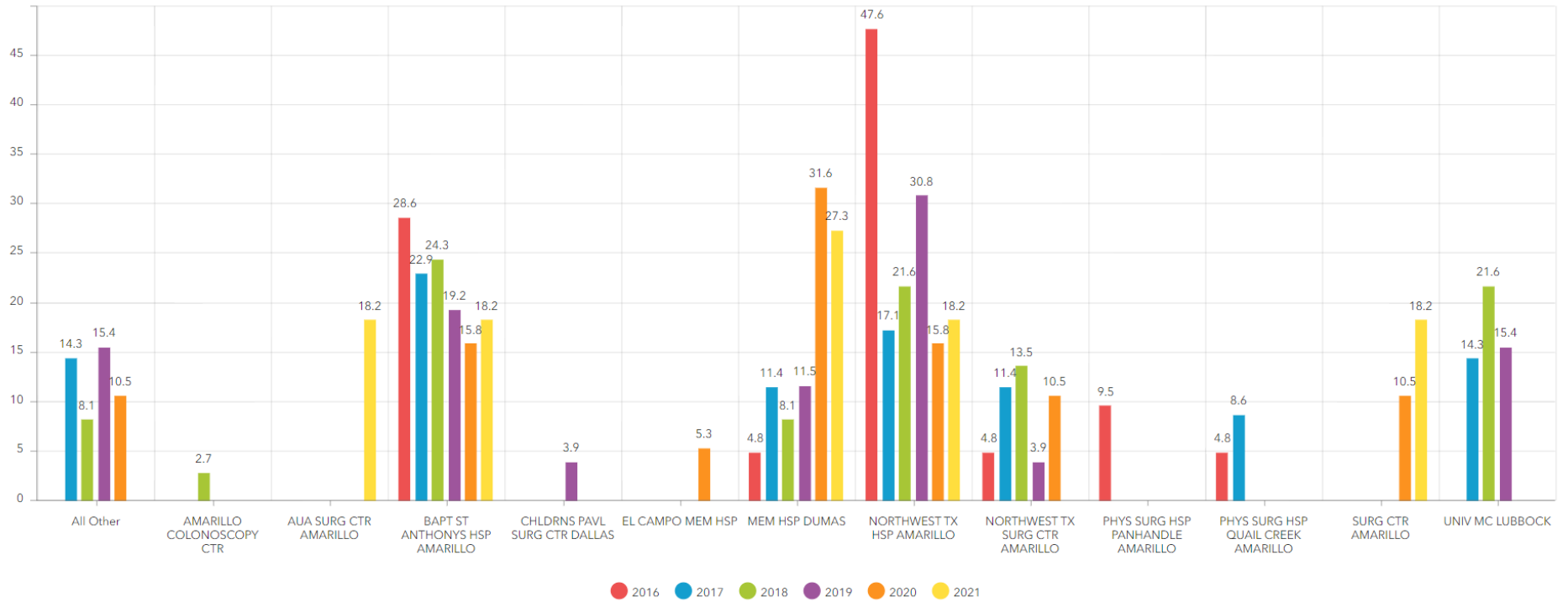
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
170 EXCISION SKIN LESION

### Trended Market Share



# MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

## OTH/THER PX ON JOINTS

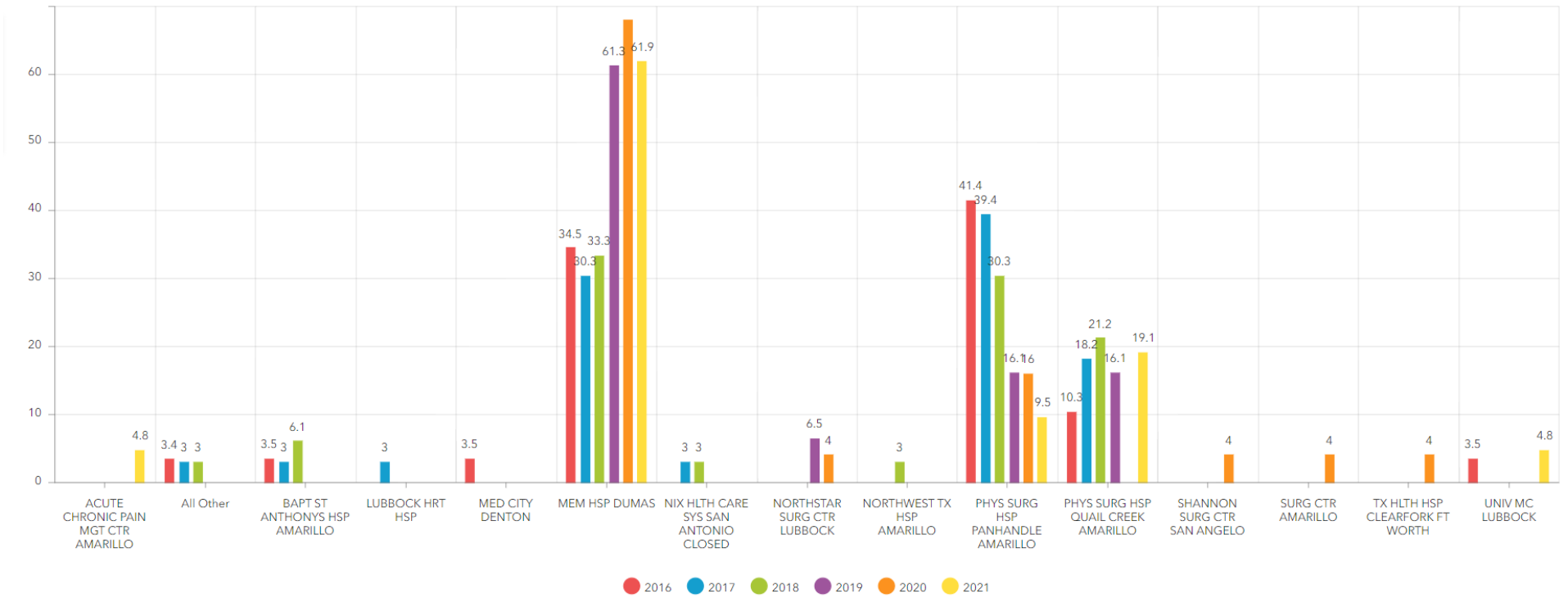
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
162 OTH/THER PX ON JOINTS

Trended Market Share

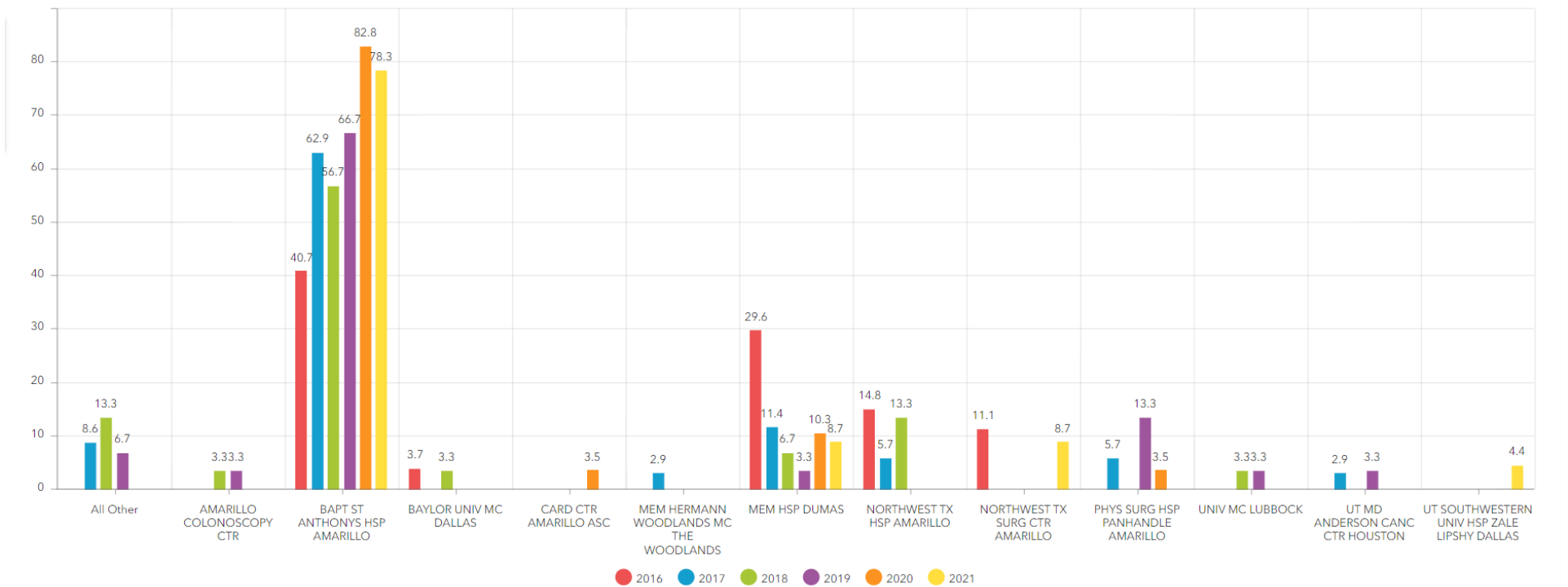


MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

OTH VASC CATH; NOT HRT

Outpatient Market Share	Select Year 2021	Select Area or ZIP Code Primary Service Area	Select Service Line 054 OTH VASC CATH; NOT HRT
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Trended Market Share



MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

OTHER HERNIA REPAIR

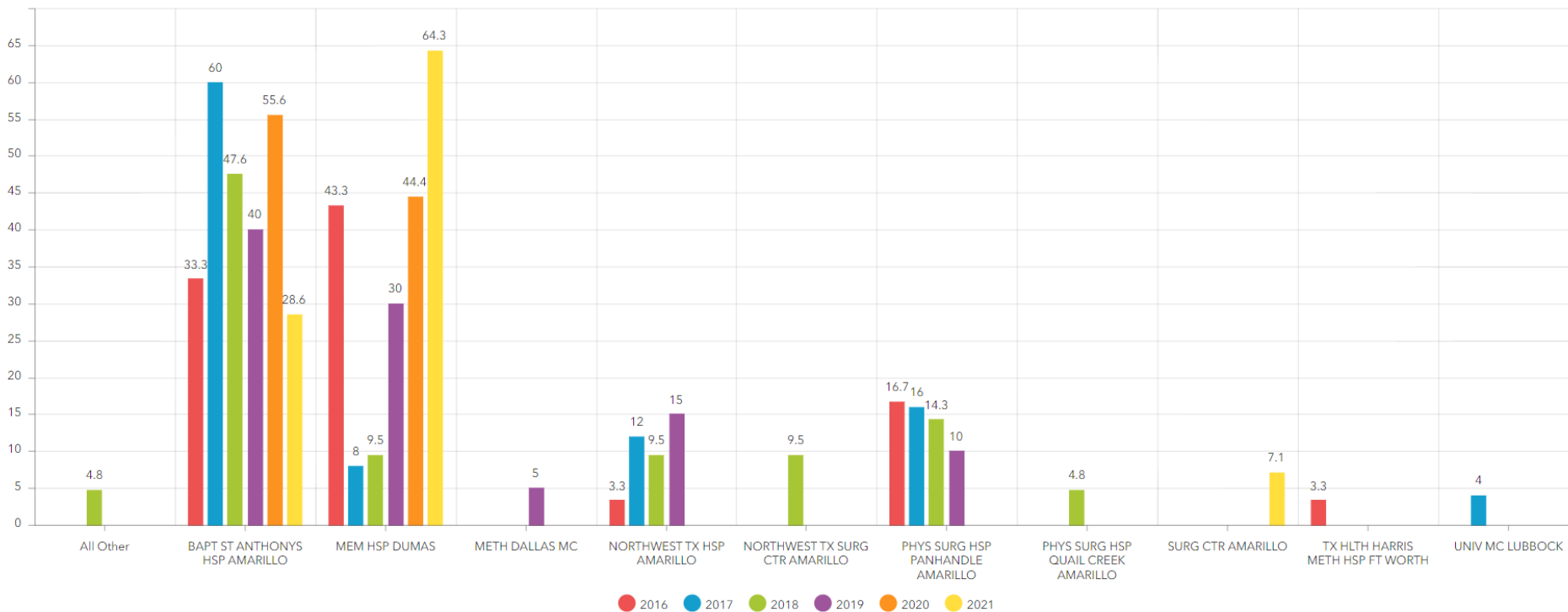
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
086 OTH HERNIA REPAIR

Trended Market Share



MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

UPPER GASTROINTEST XRAY

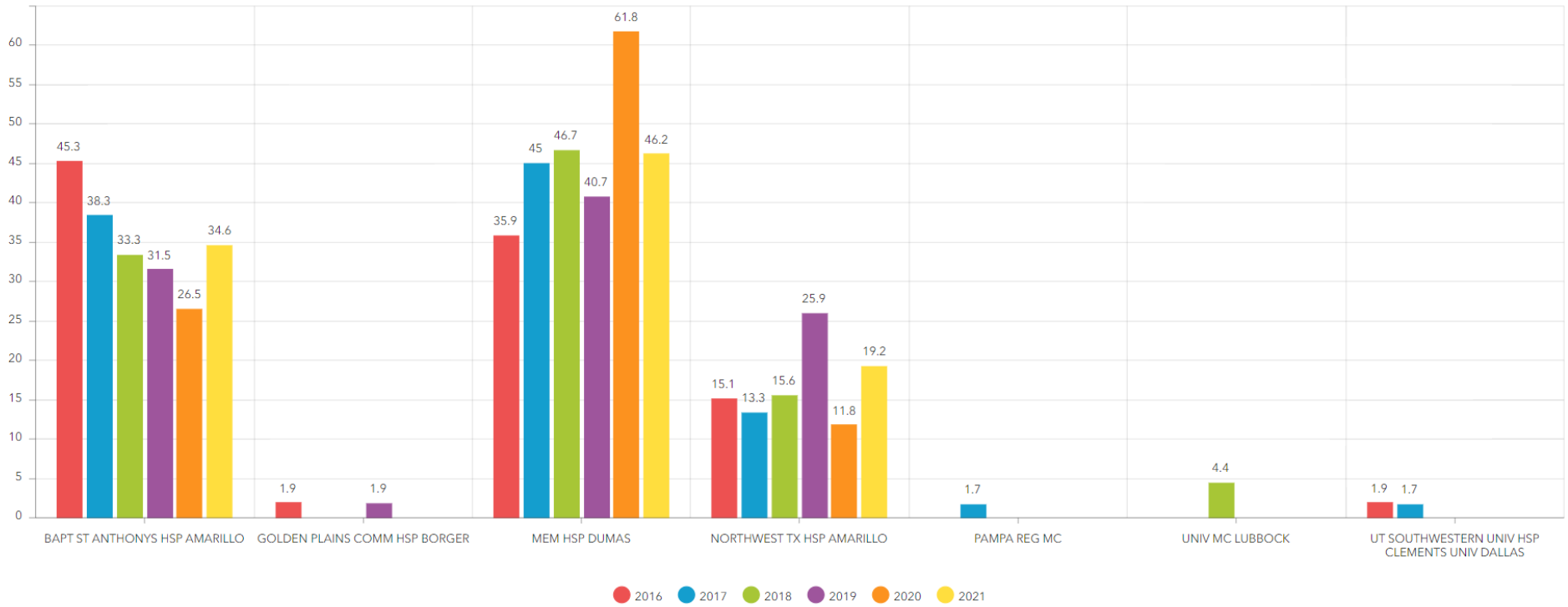
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
185 UPPER GASTROINTEST X...

Trended Market Share



MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

DECOMPR PERIPH NERVE

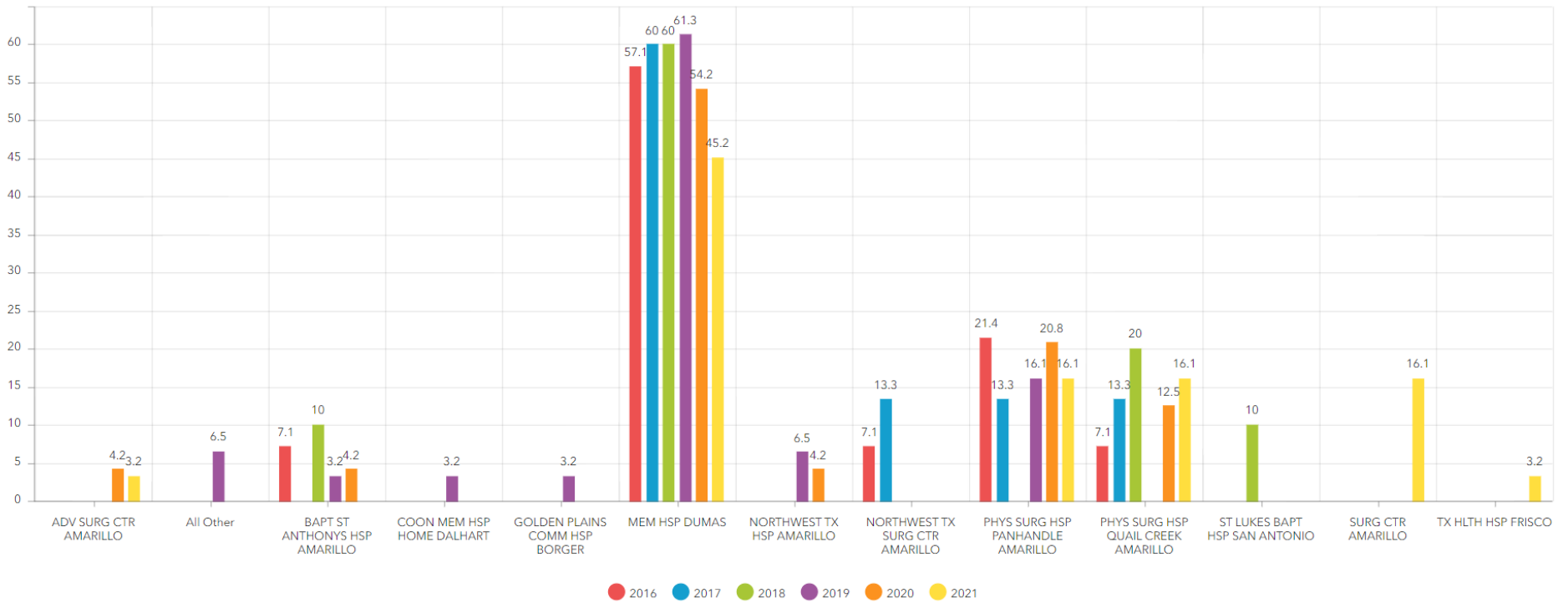
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
006 DECOMPR PERIPH NERVE

Trended Market Share





MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

EXCISION SEMILUNAR CARTILAGE KNEE

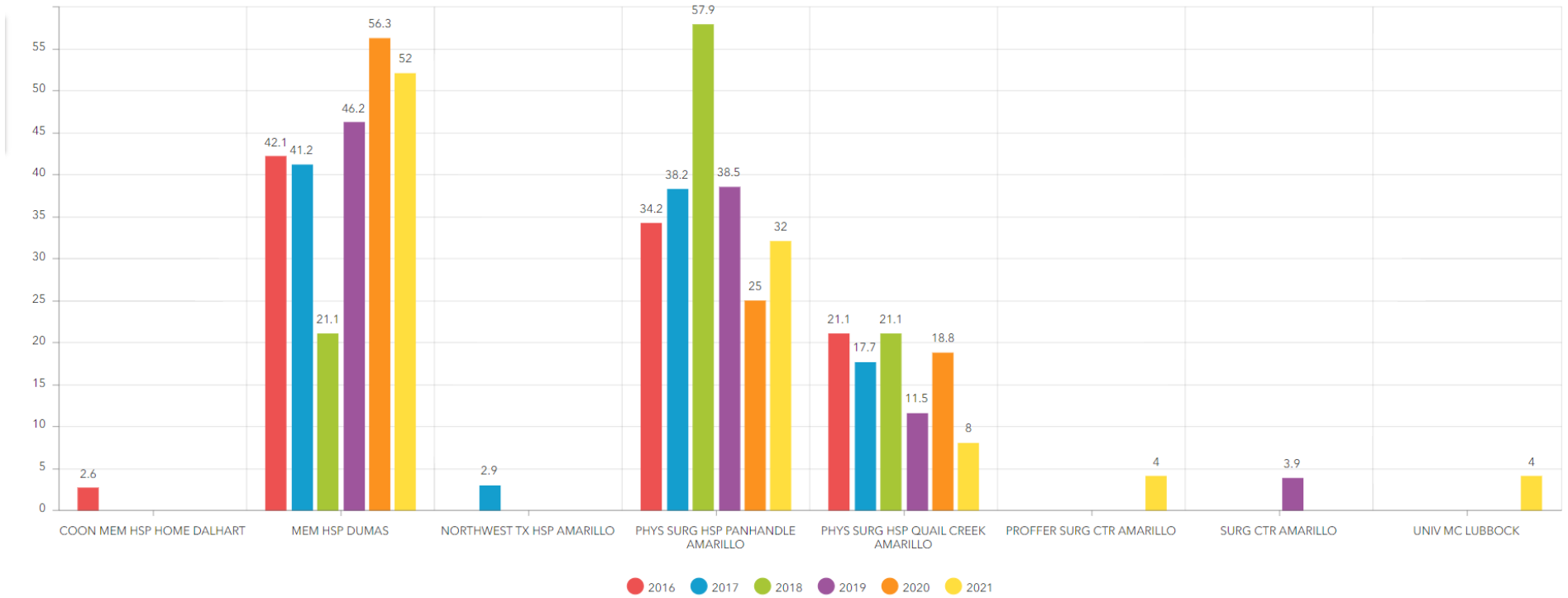
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
151 EXCISION SEMILUNAR C...

Trended Market Share



MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

OTH THER PX

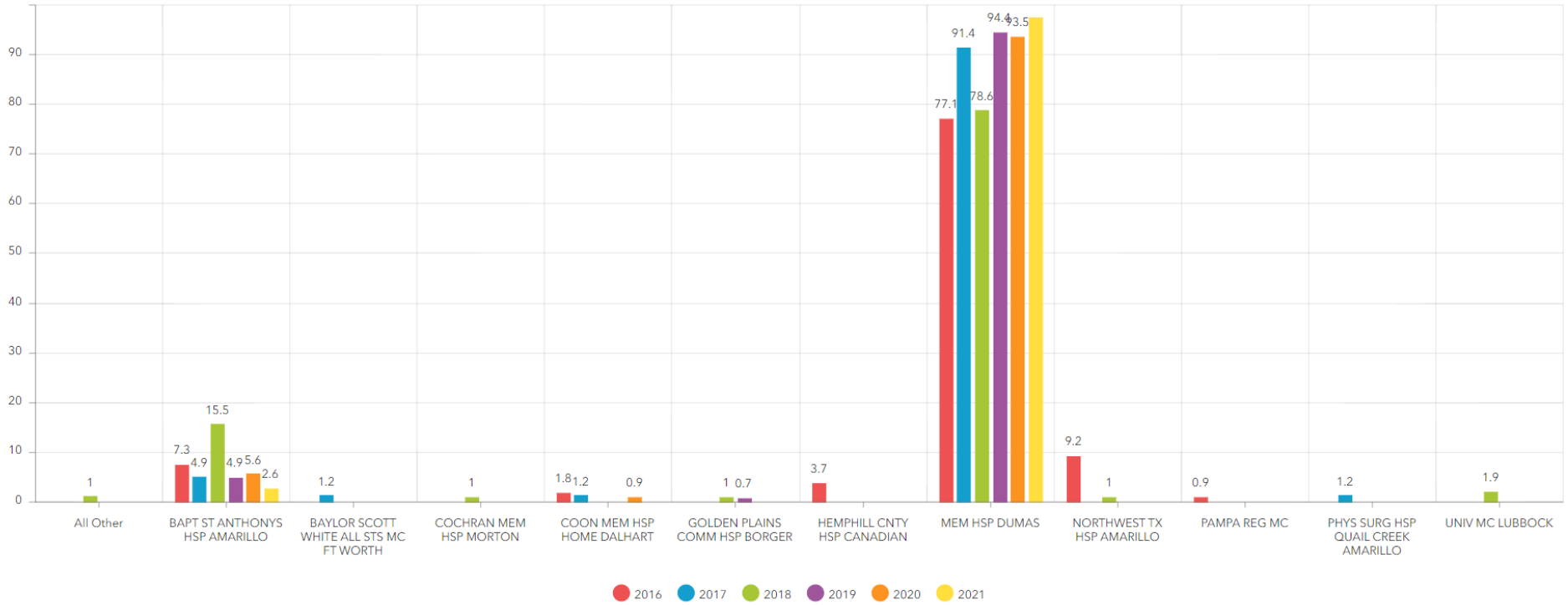
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
231 OTH THER PX

Trended Market Share



MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

OTH DIAGNOS PX/INTERVIEW; EVALUATE/ CONSULT

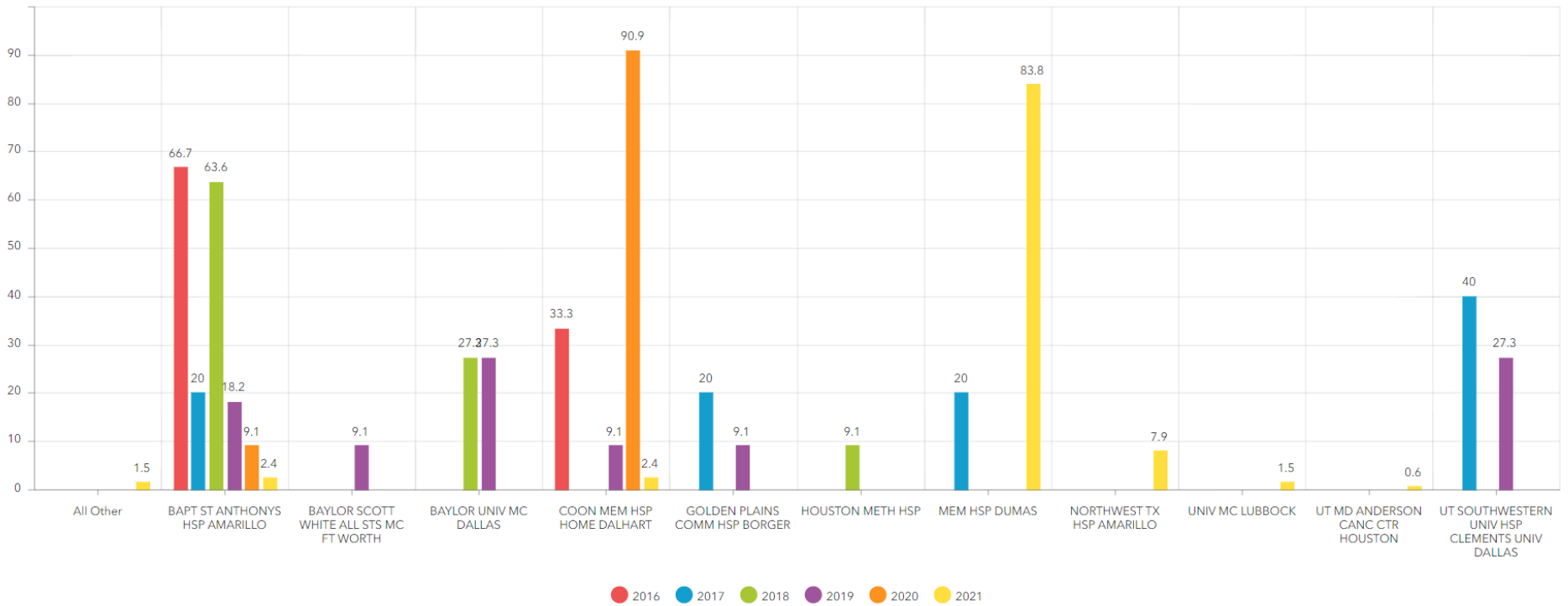
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
227 OTH DIAGNOS PX/INTER...

Trended Market Share



MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

HYSTER; ABDOM; VAGINAL

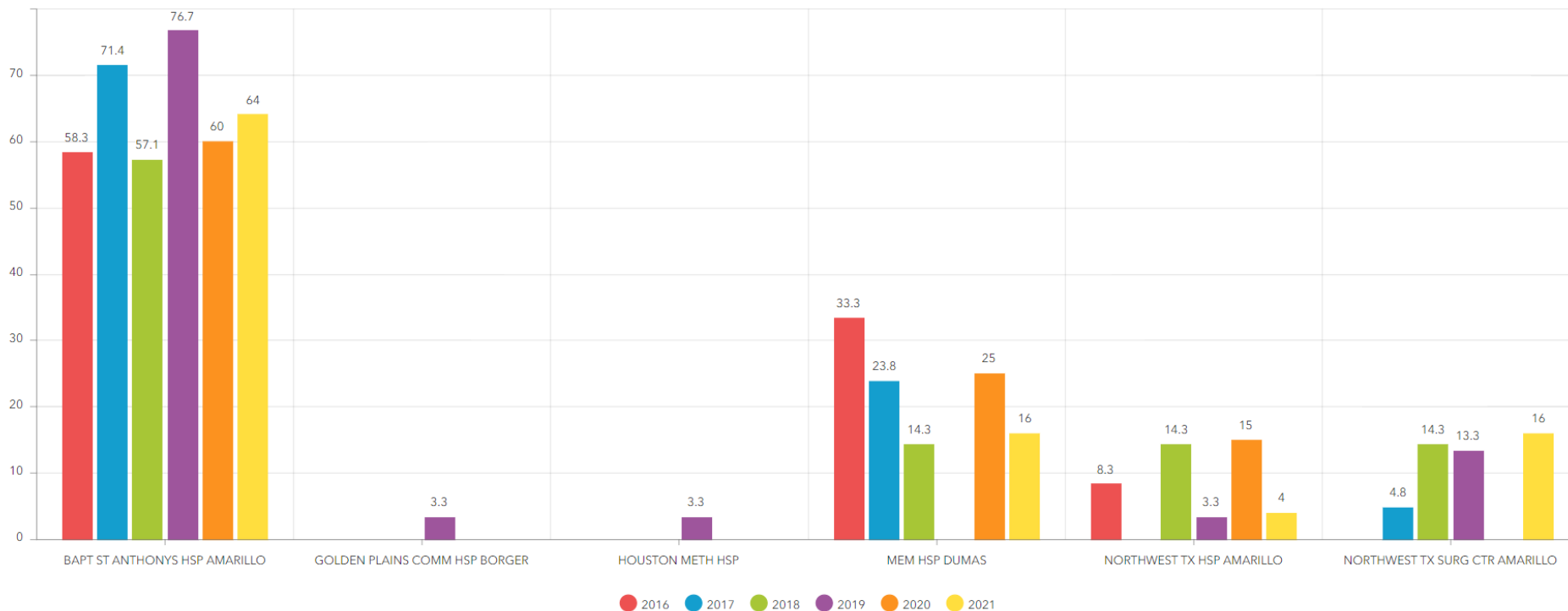
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
124 HYSTER; ABDOM; VAG

Trended Market Share



MCHD OUTPATIENT MARKET SHARE – PRIMARY SERVICE AREA

DEBRID WND; INFECT/BURN

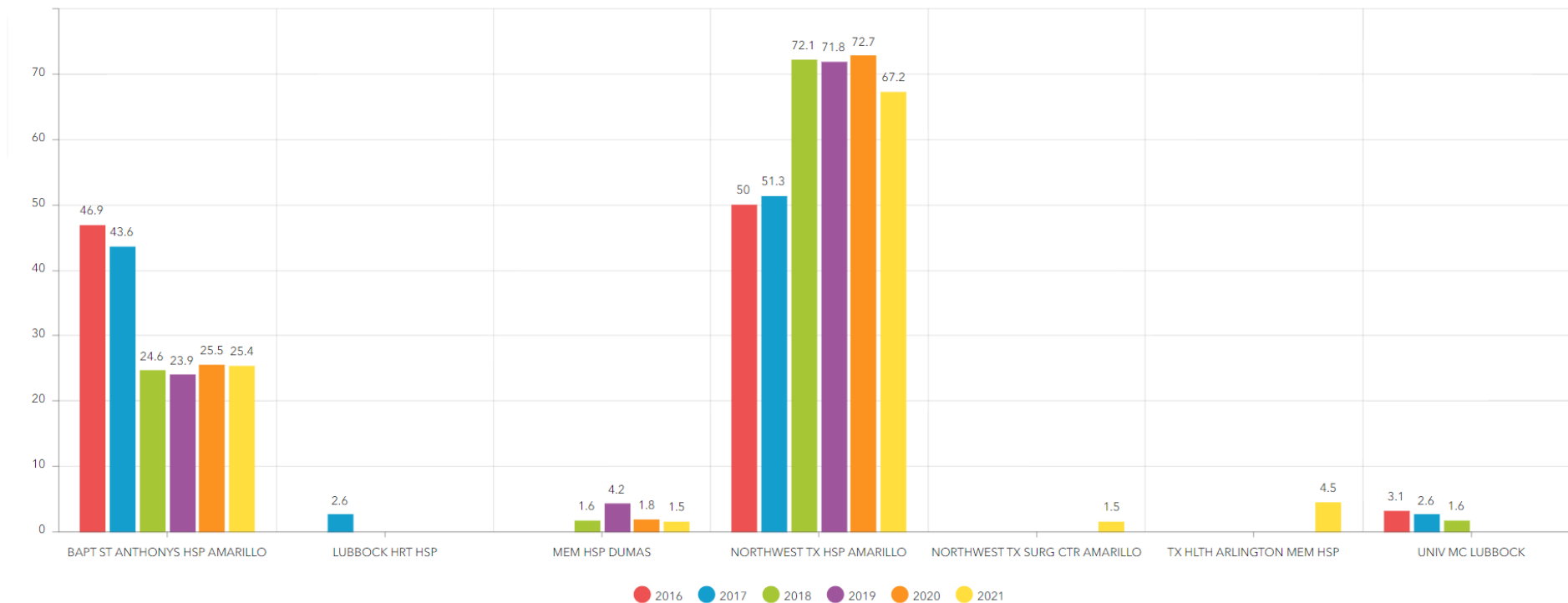
Outpatient Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

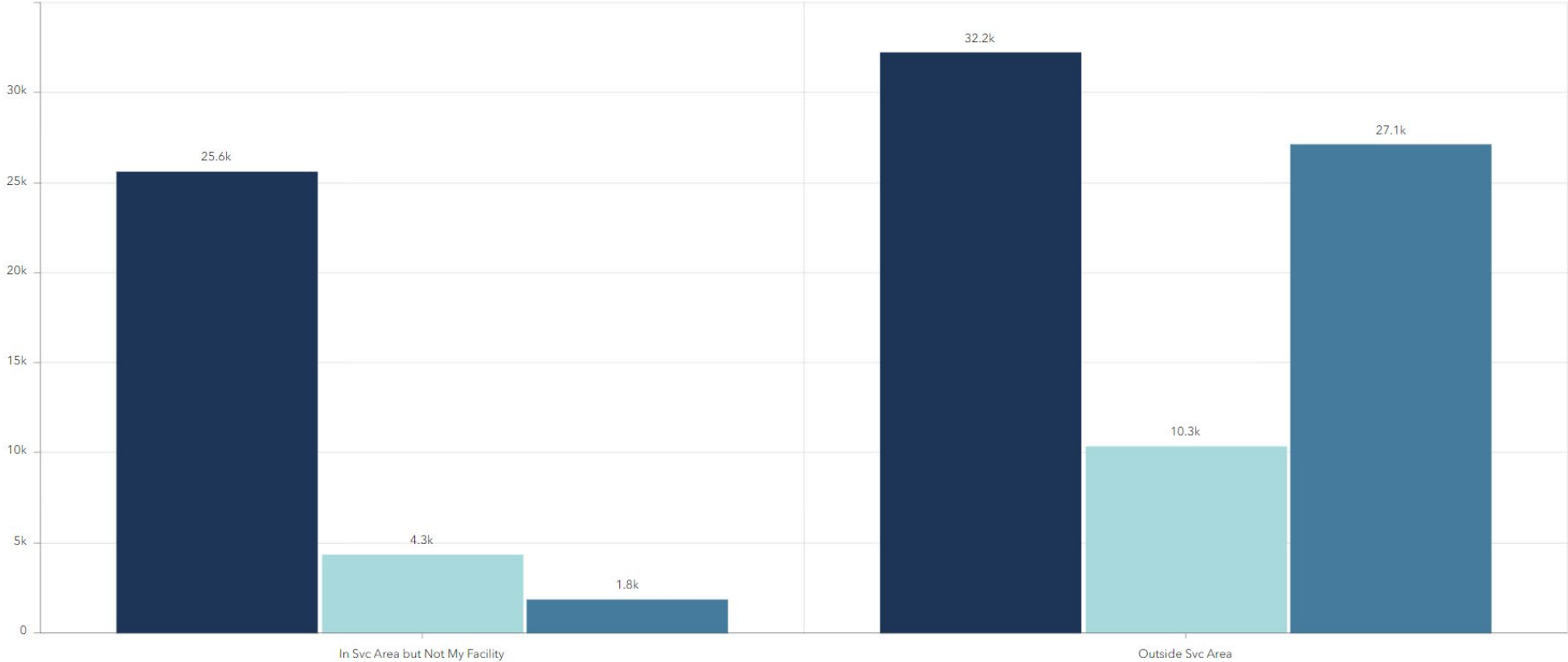
Select Service Line  
169 DEBRID WND; INFECT/B...

Trended Market Share



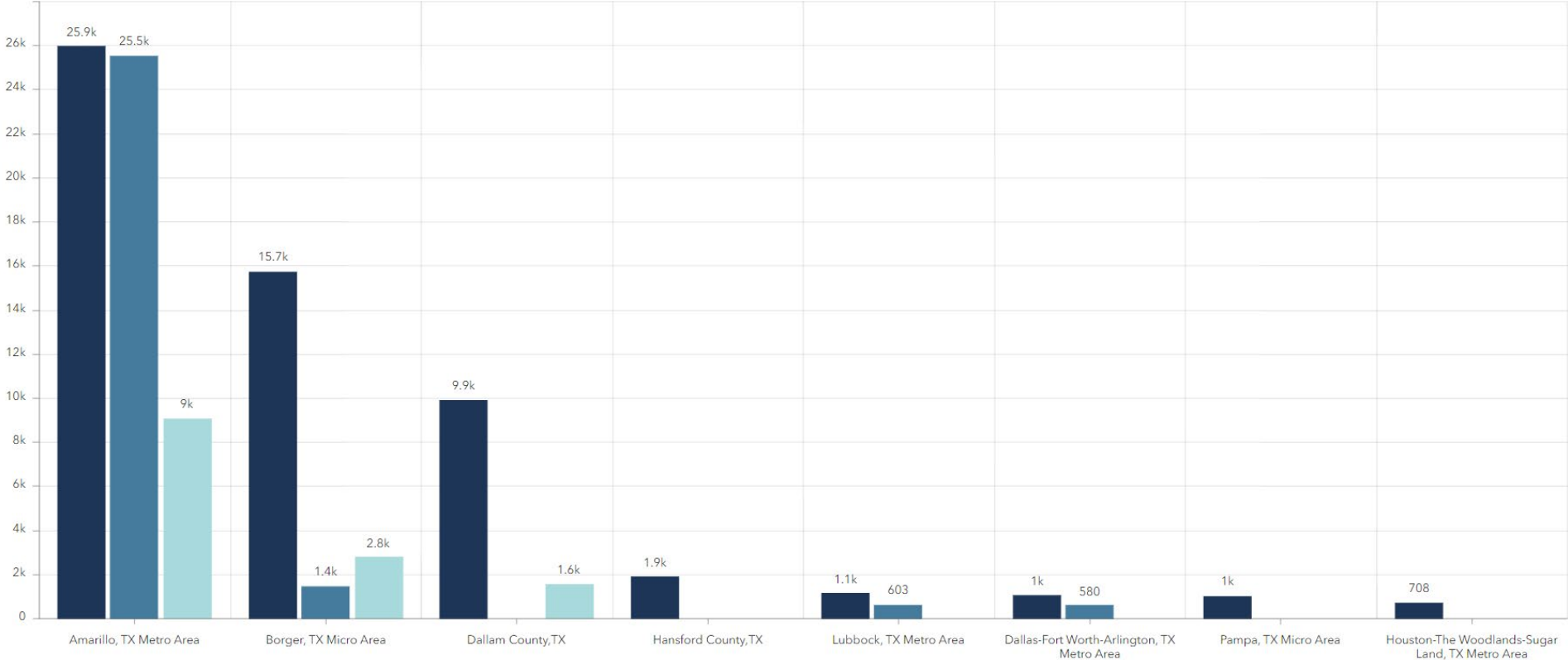
MCHD OUTPATIENT MARKET SHARE – OUTMIGRATION

Patient Destination



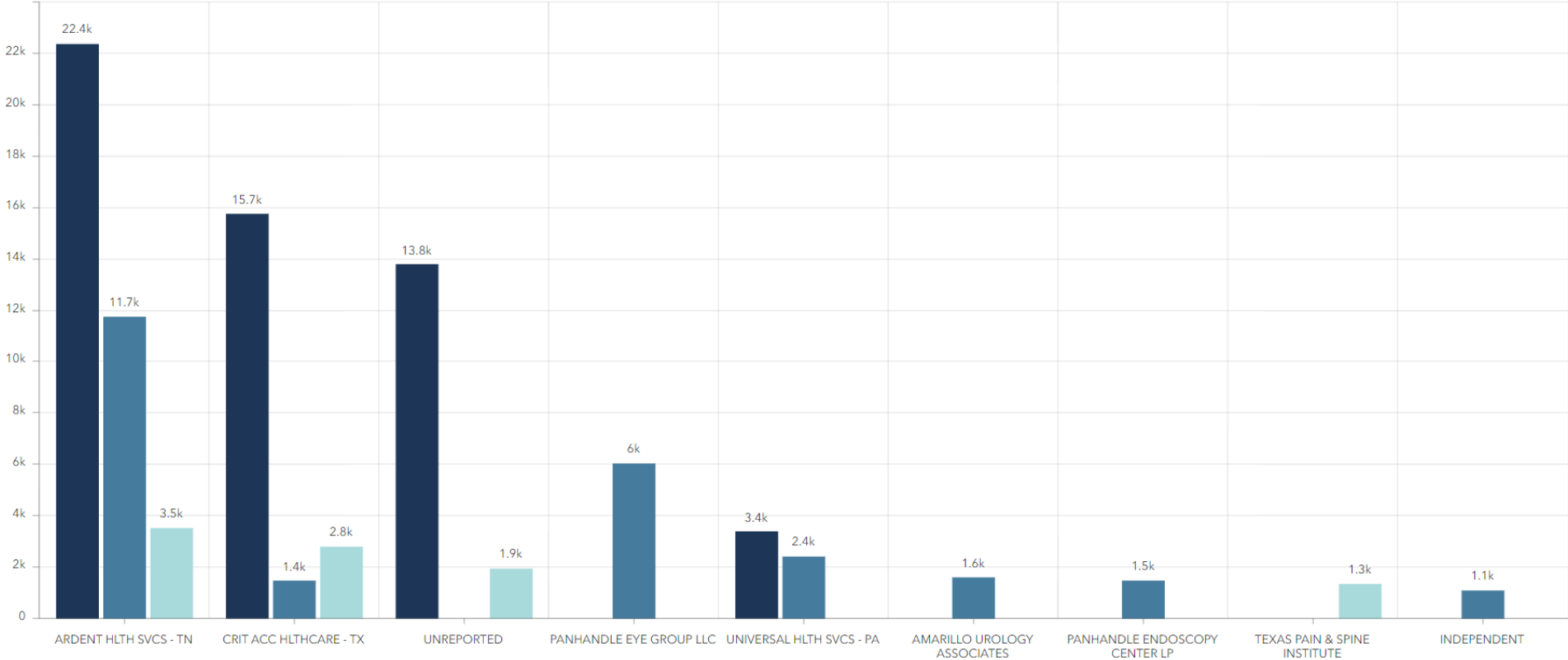
MCHD OUTPATIENT MARKET SHARE – OUTMIGRATION

Top Volume Patient Destination by CBSA/County



MCHD OUTPATIENT MARKET SHARE – OUTMIGRATION

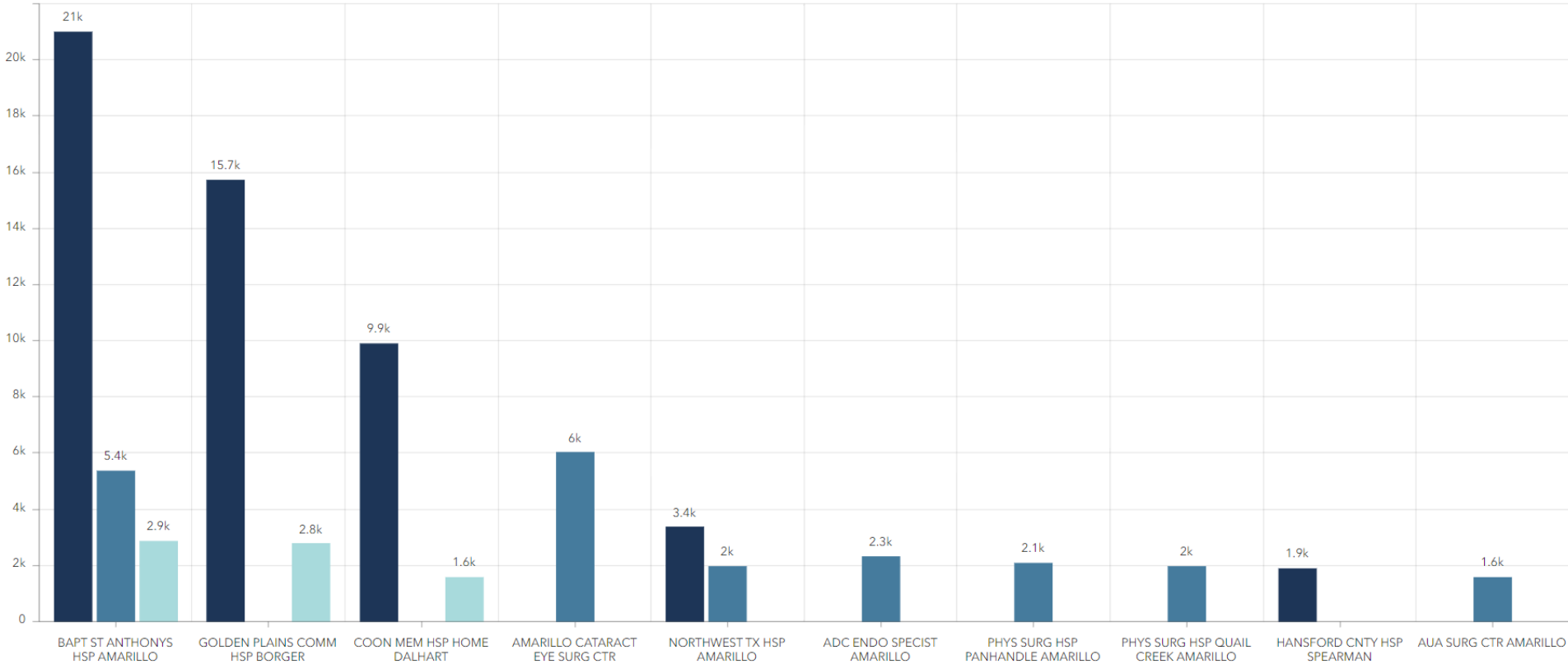
Patient Destination by Facility System





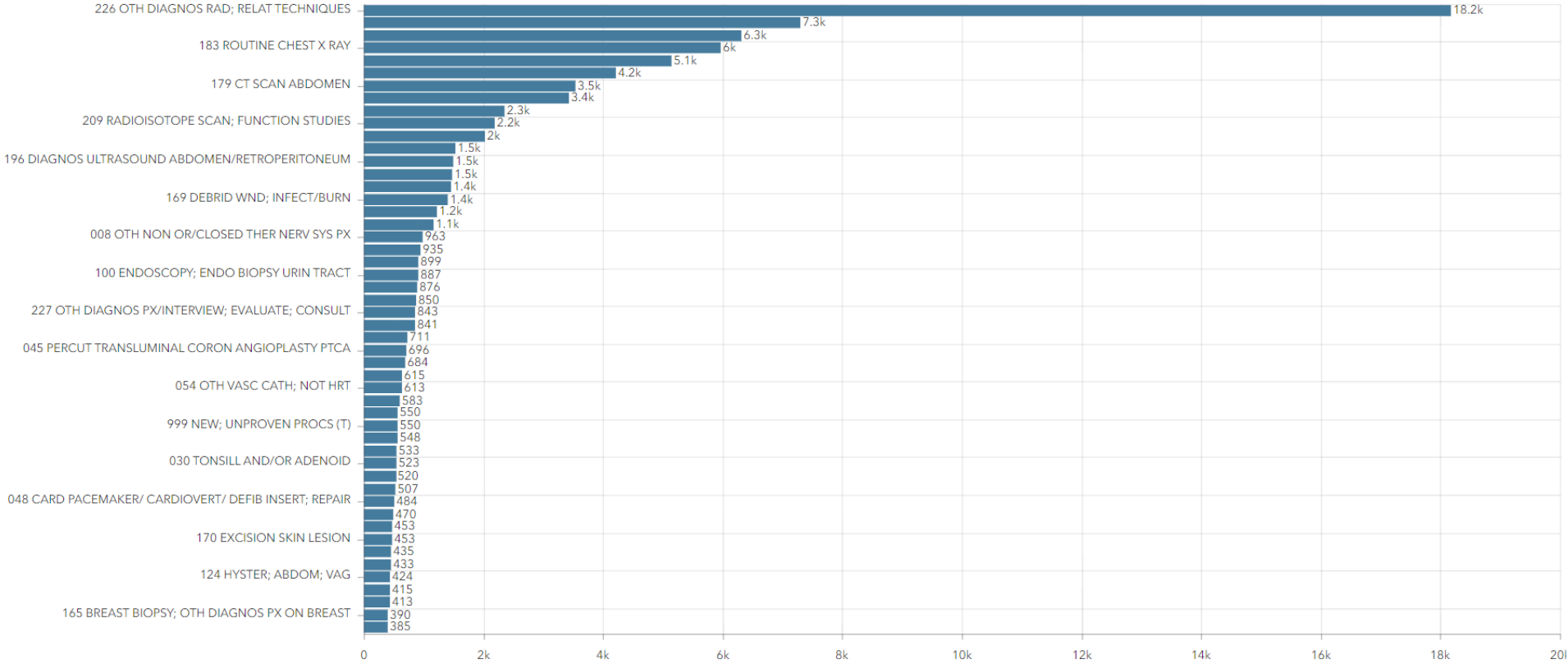
MCHD OUTPATIENT MARKET SHARE – OUTMIGRATION

Top Volume Patient Destination by Facility



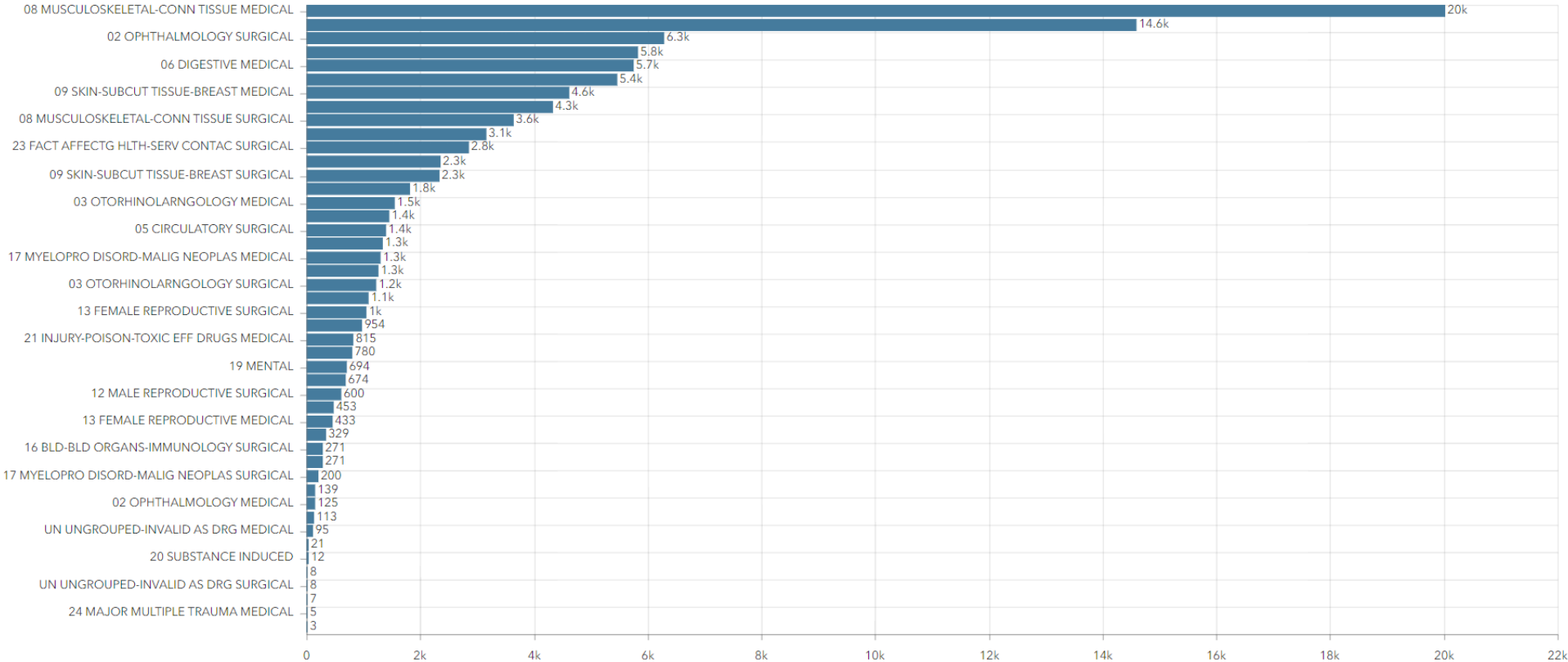
MCHD OUTPATIENT MARKET SHARE – OUTMIGRATION

Top Volume Patients by Procedure Type



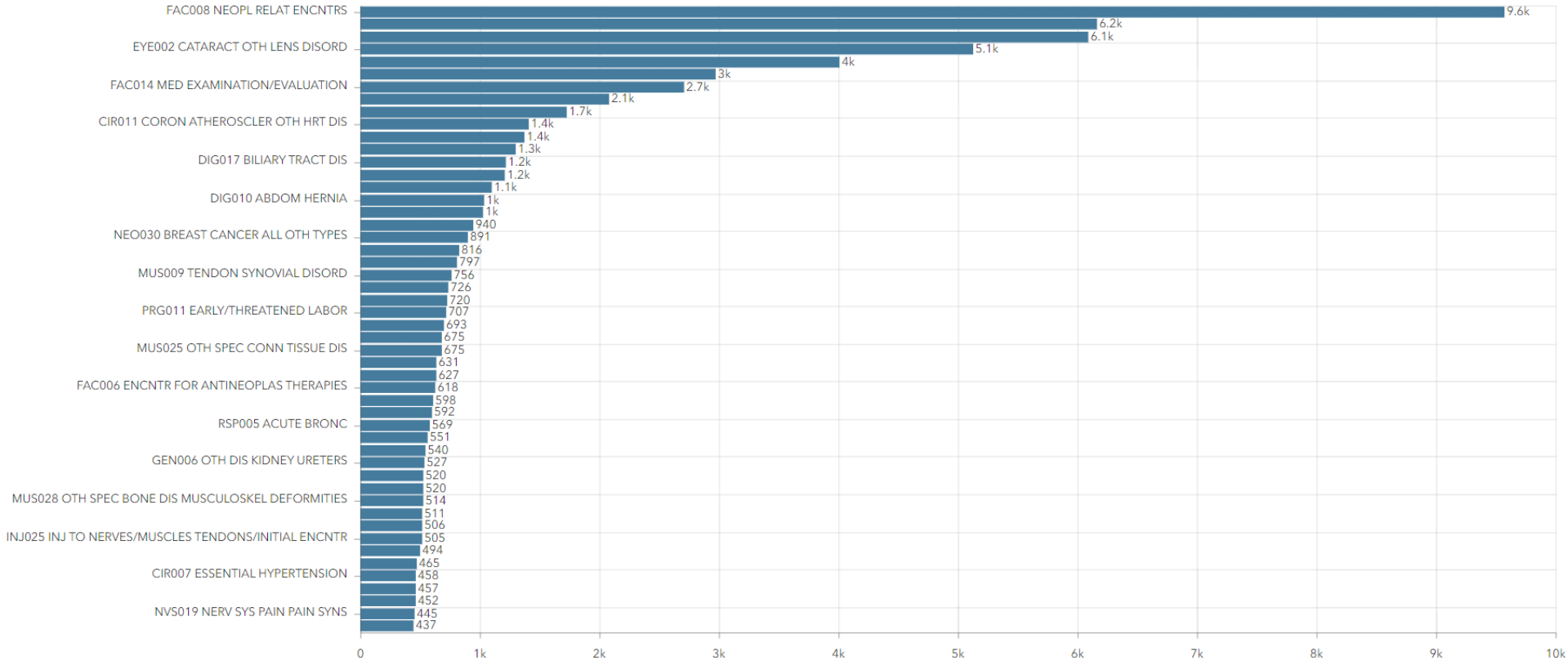
MCHD OUTPATIENT MARKET SHARE – OUTMIGRATION

Top Volume Patients by Major Diagnostic Category

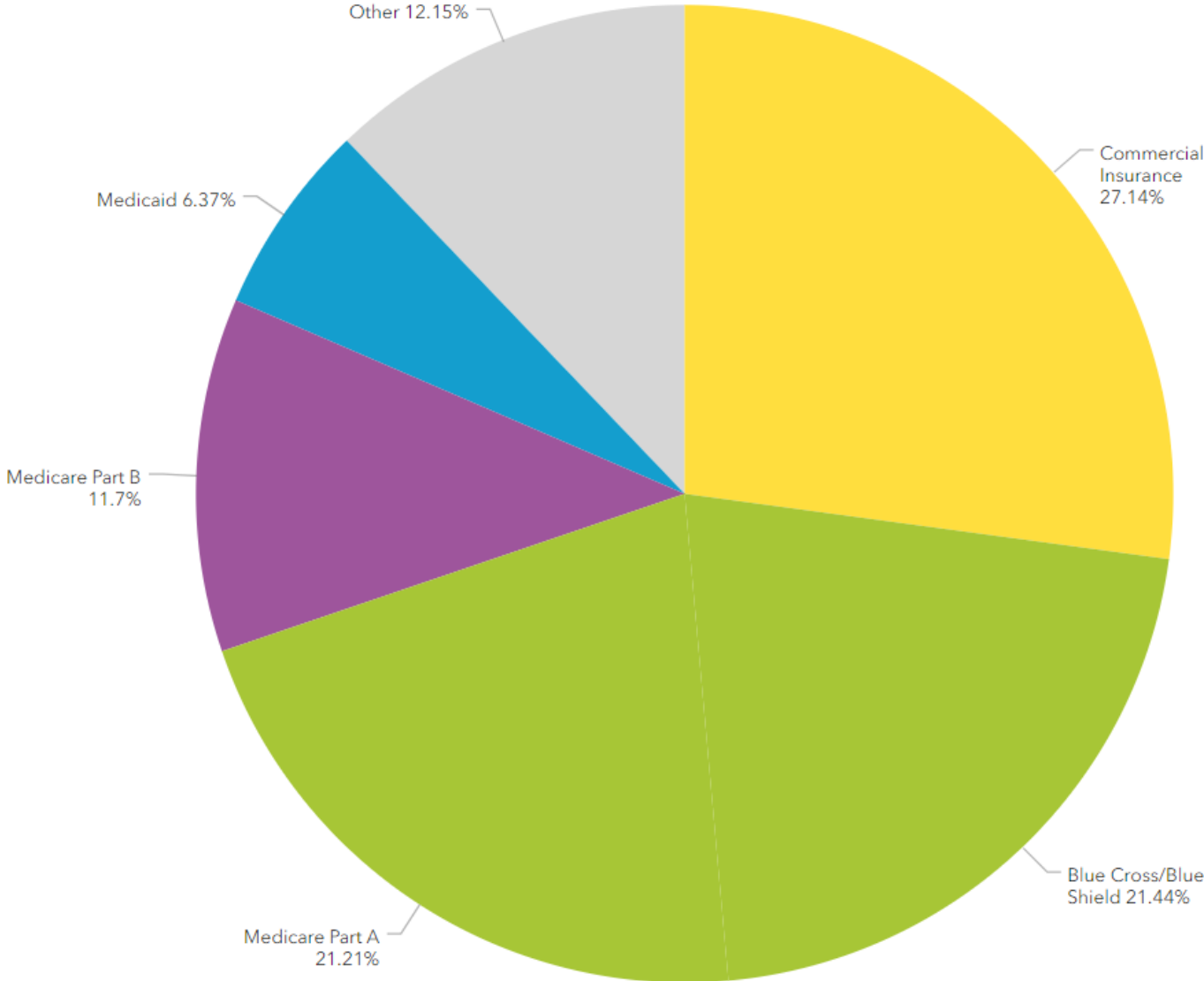


MCHD OUTPATIENT MARKET SHARE – OUTMIGRATION

Top Volume Patients by Diagnosis Type



Top Volume by Payor Mix



# MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

## SUPERFICIAL INJ; CONTUSN/ INITIAL ENCOUNTER

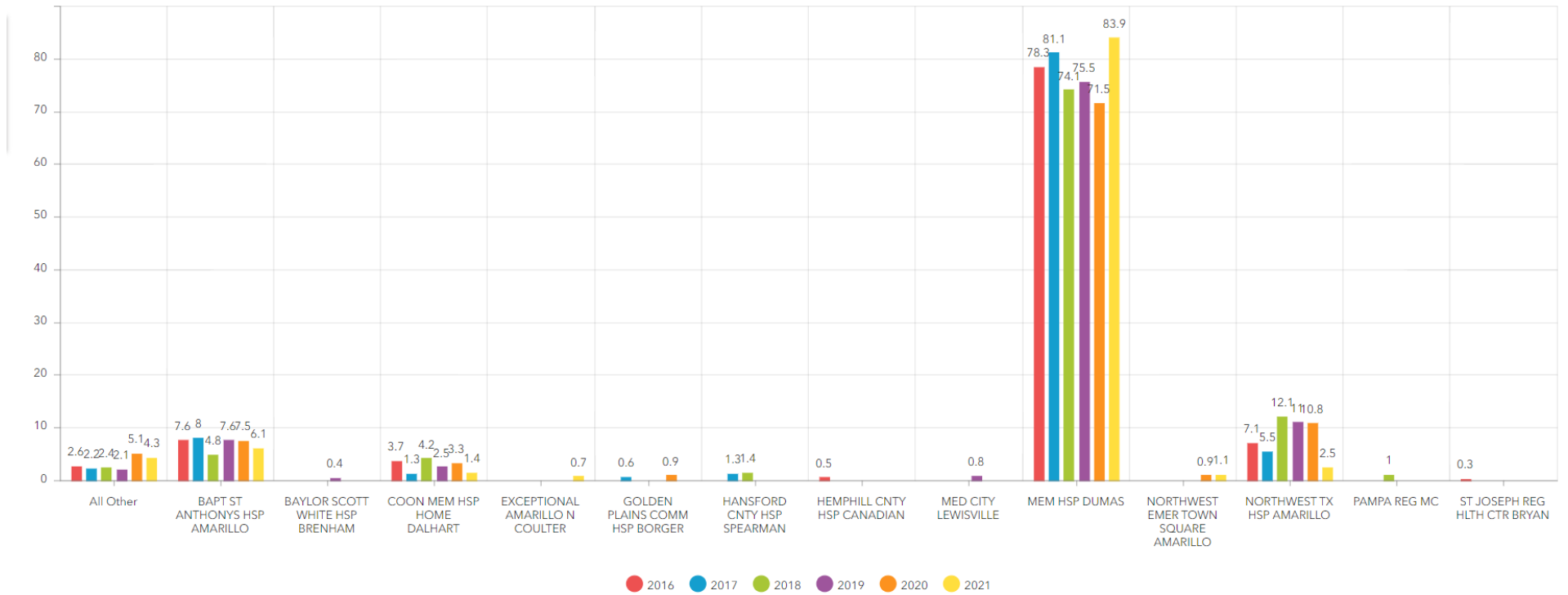
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INJ017 SUPERFICIAL INJ; CO...

Trended Market Share

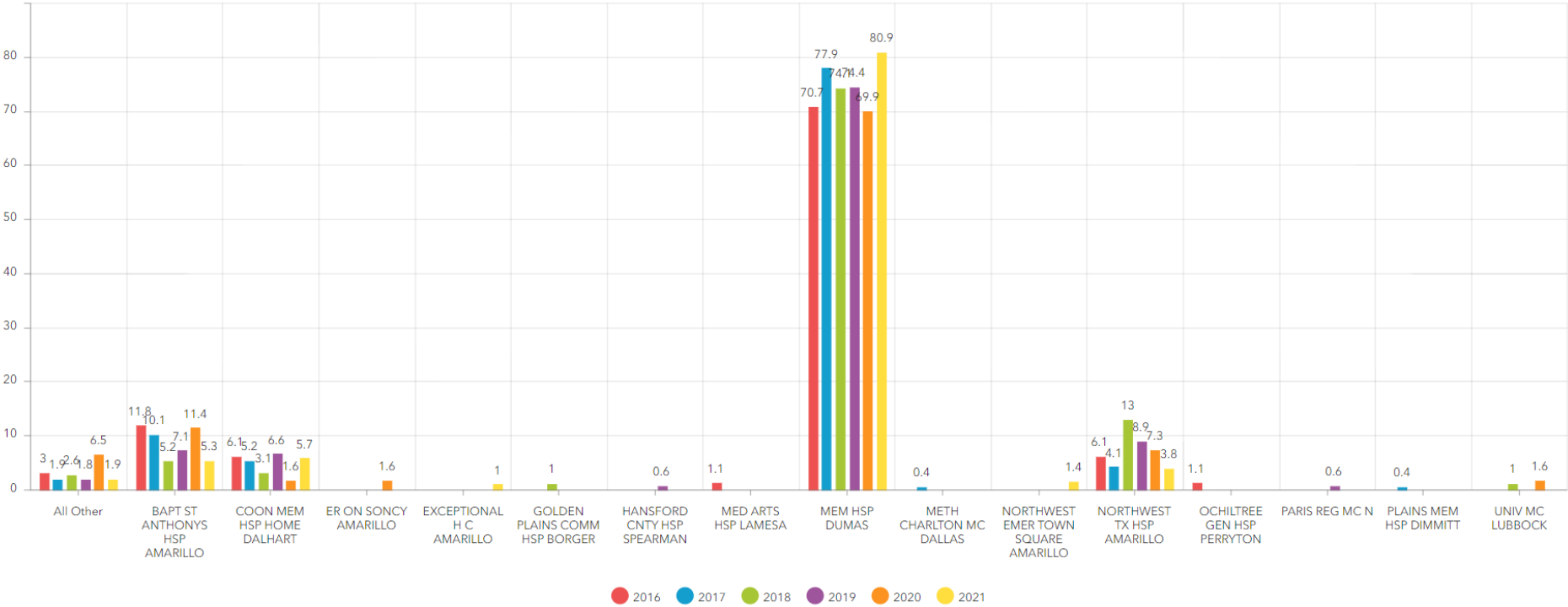


MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

SPRAINS STRAINS/INITIAL ENCOUNTER

Emergency Market Share	Select Year 2021	Select Area or ZIP Code Primary Service Area	Select Service Line INJ024 SPRAINS STRAINS/INI...
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Trended Market Share



# MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

ABDOM PAIN OTHER DIGEST/ ABDOM SIGNS SYM

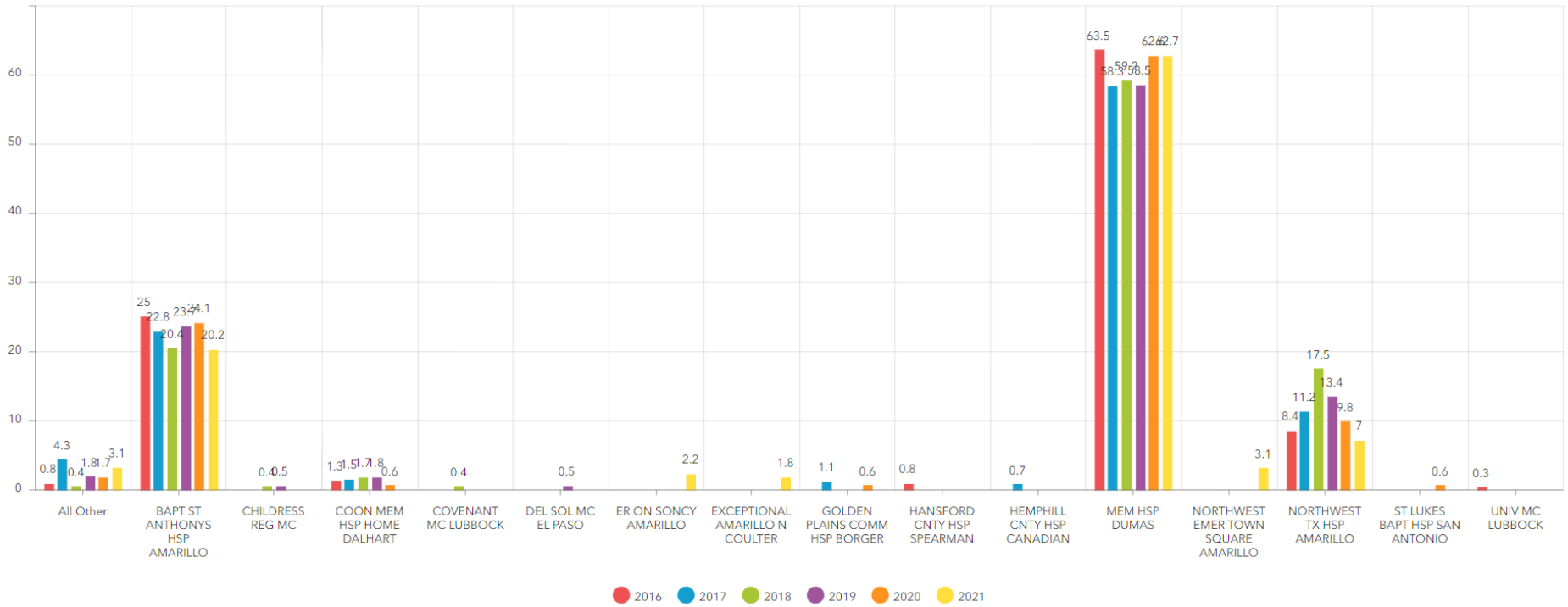
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
SYM006 ABDOM PAIN OTH D...

Trended Market Share





MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

NONSPECIF CHEST PAIN

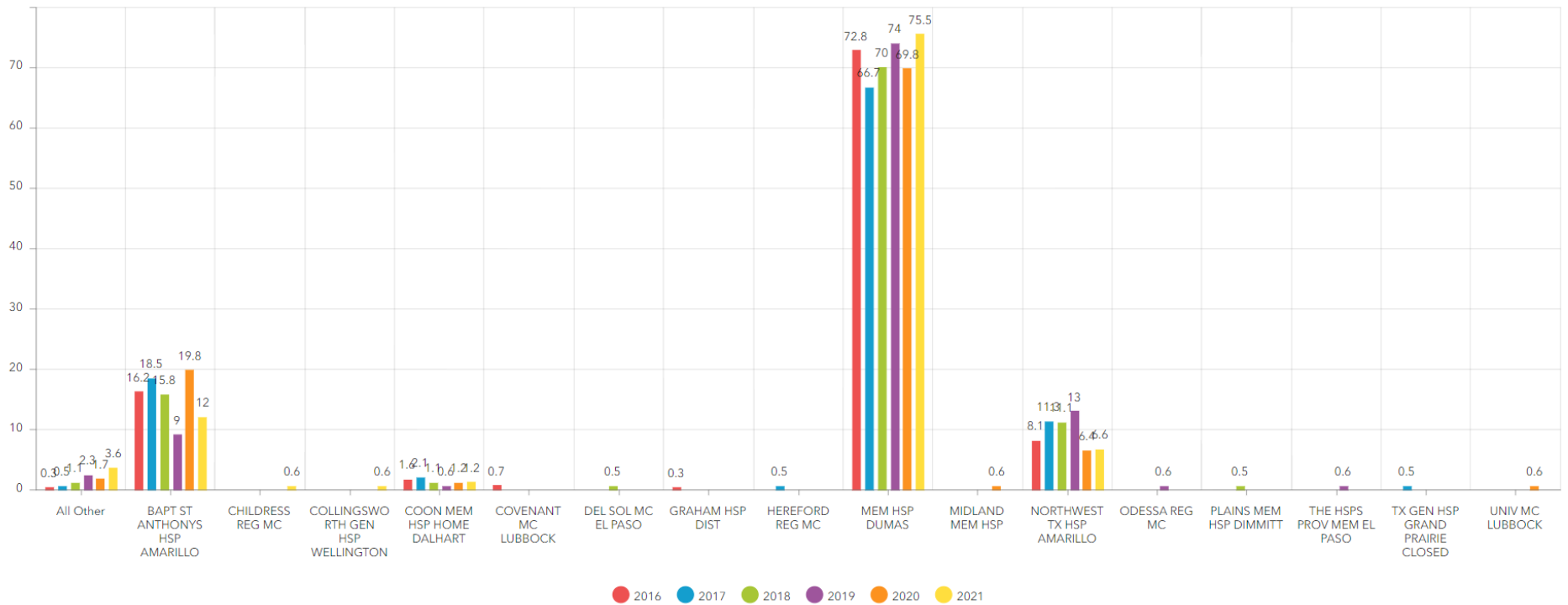
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
CIR012 NONSPECIF CHEST P...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

OTH SPEC UPPER RESP INFECTS

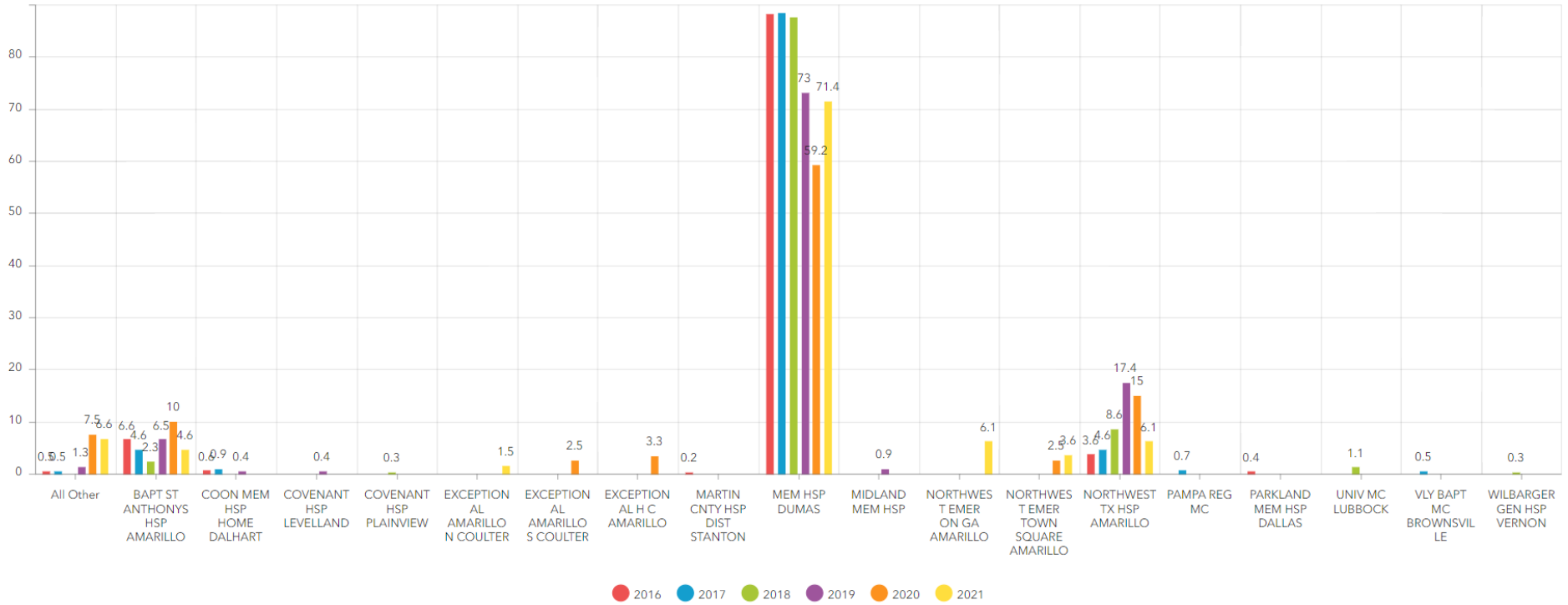
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
RSP006 OTH SPEC UPPER RE...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

OPEN WOUNDS TO LIMBS

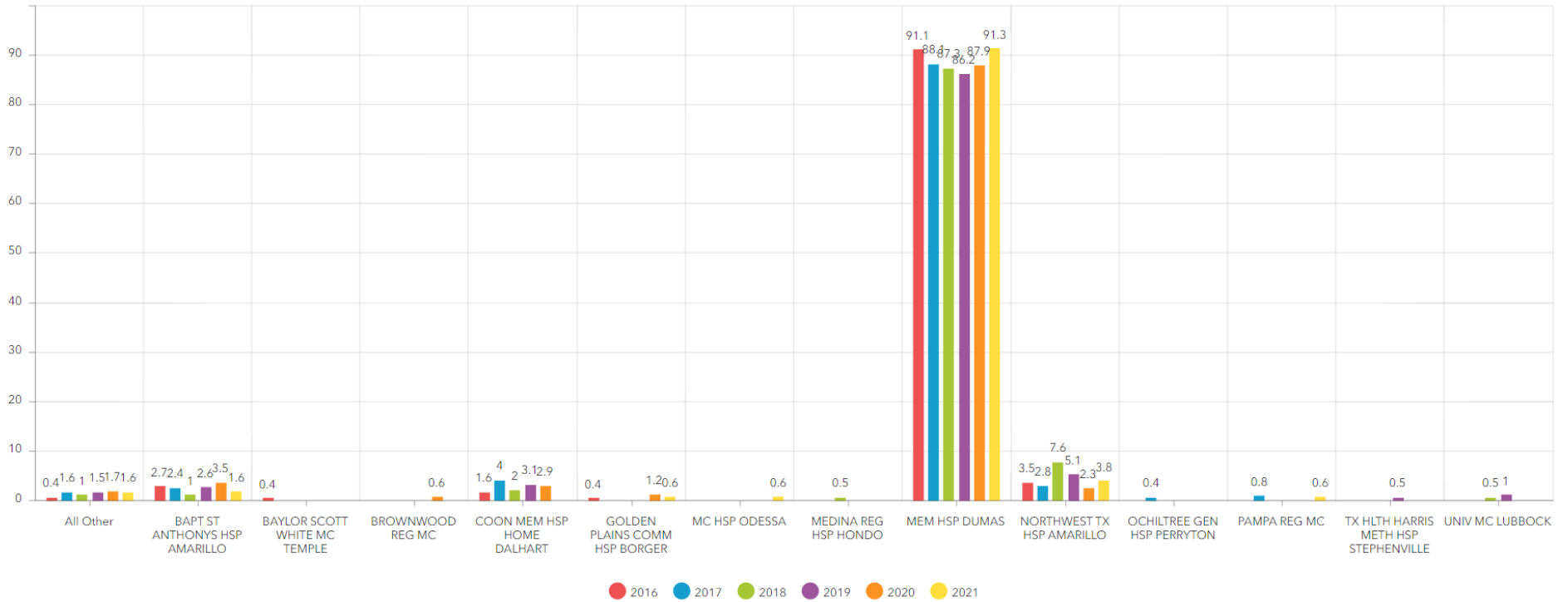
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INJ012 OPEN WNDTS TO LIMB...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

URINARY TRACT INFECTS

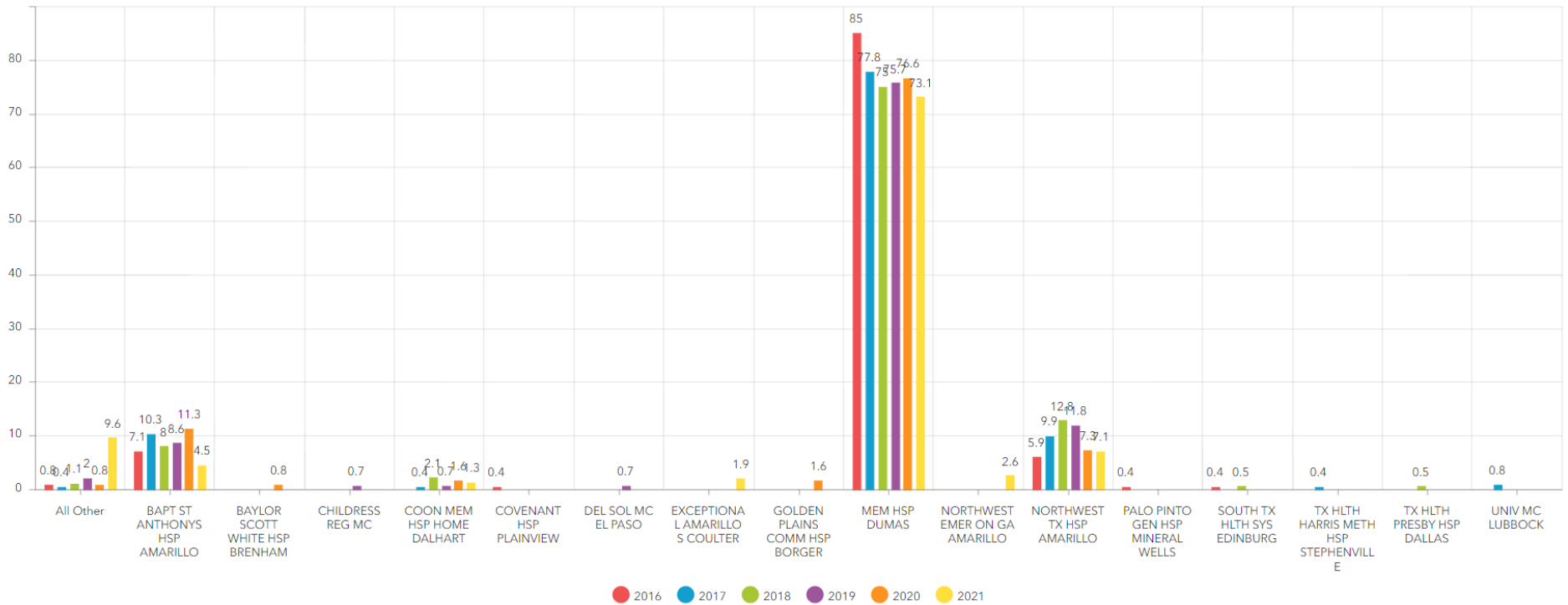
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
GEN004 URIN TRACT INFECTS

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

FX UPPER LIMB/INITIAL ENCOUNTER

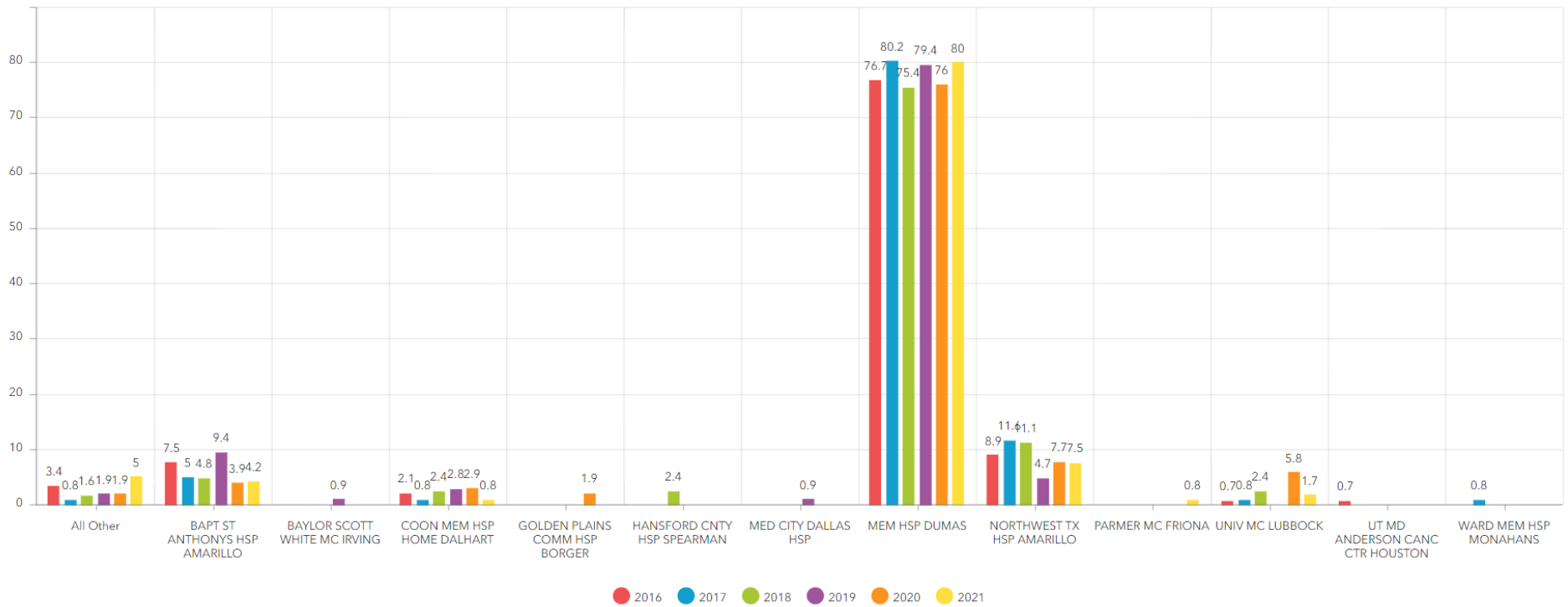
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INJ004 FX UPPER LIMB/INITIA...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

MUSCULOSKELETAL PAIN/ NOT LOW BACK

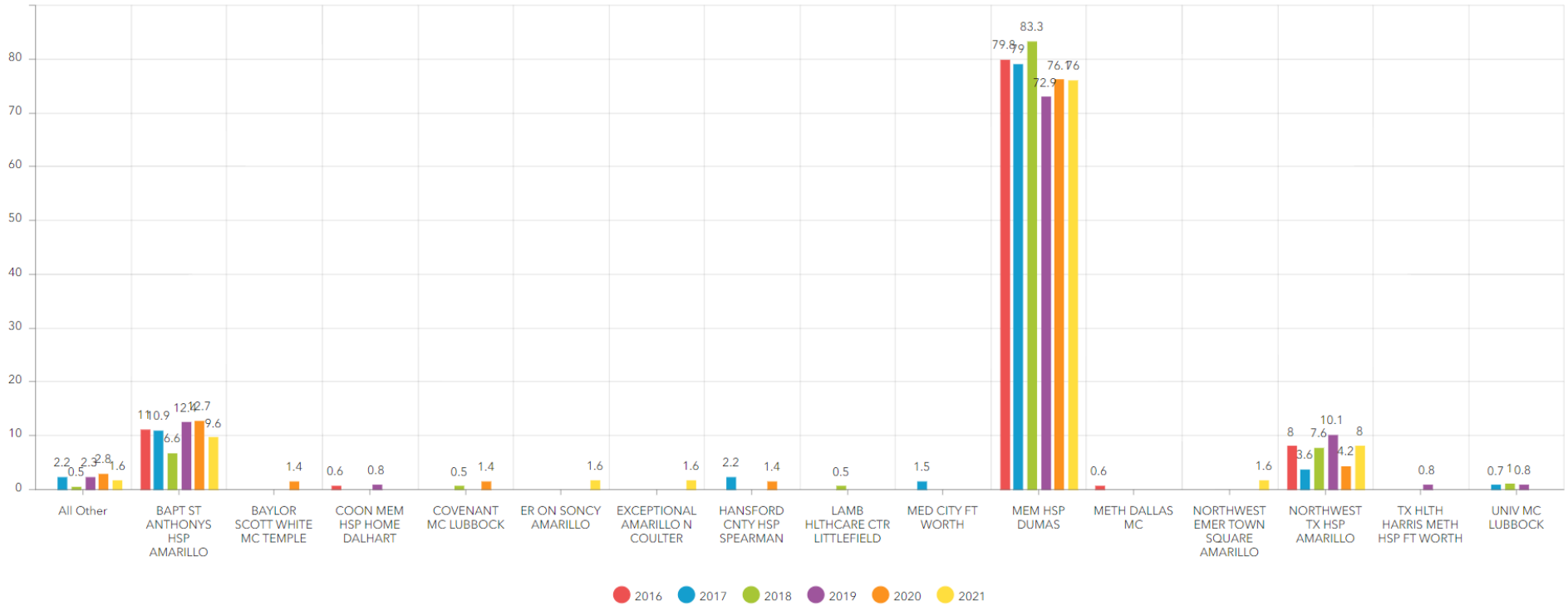
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
MUS010 MUSCULOSKEL PAI...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

RESP SIGNS SYM

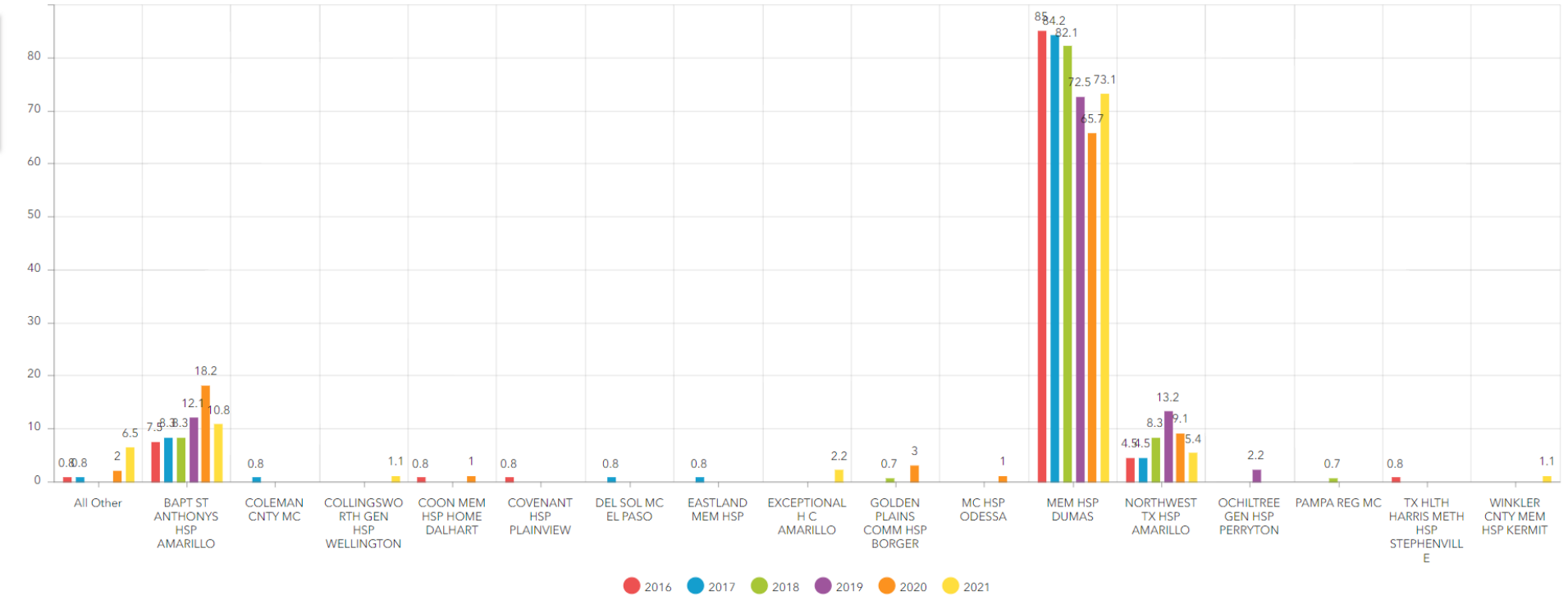
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
SYM013 RESP SIGNS SYM

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

OPEN WOUNDS HEAD NECK INTL ENCOUNTER

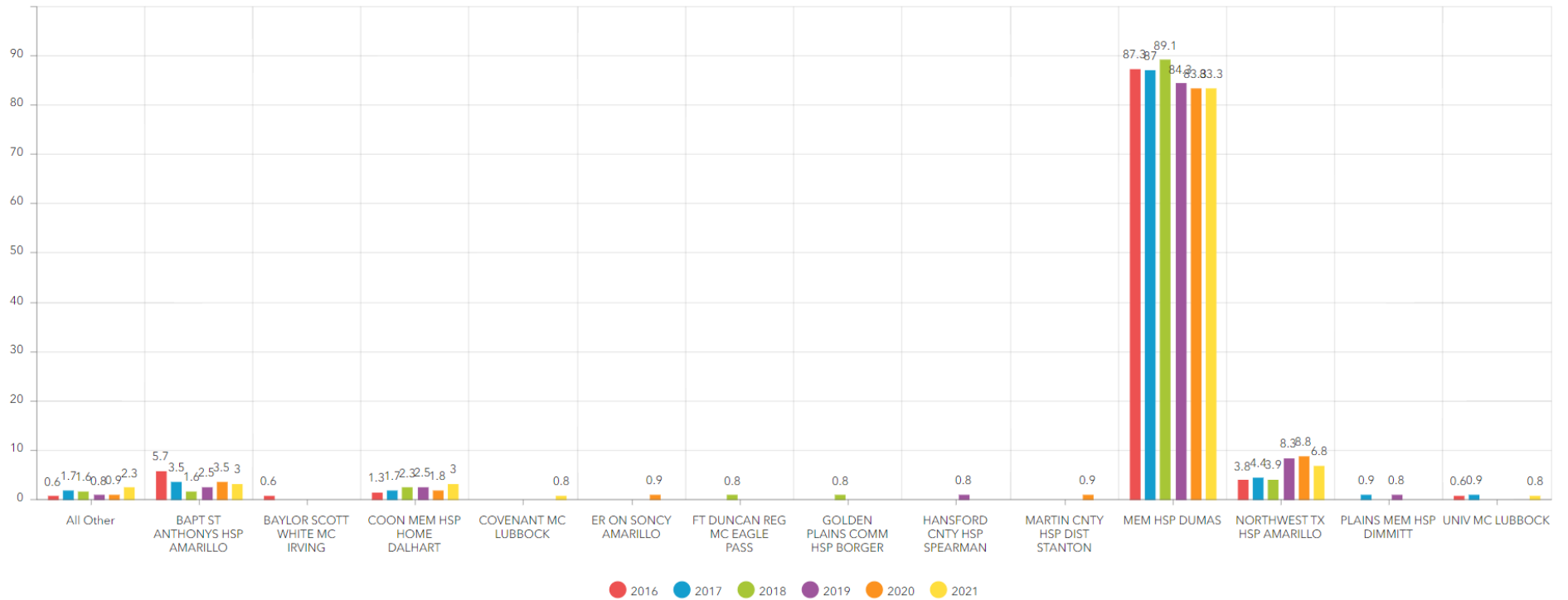
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INJ011 OPEN WNDNS HEAD N...

Trended Market Share





MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

SKIN SUBCUT TISSUE INFECTS

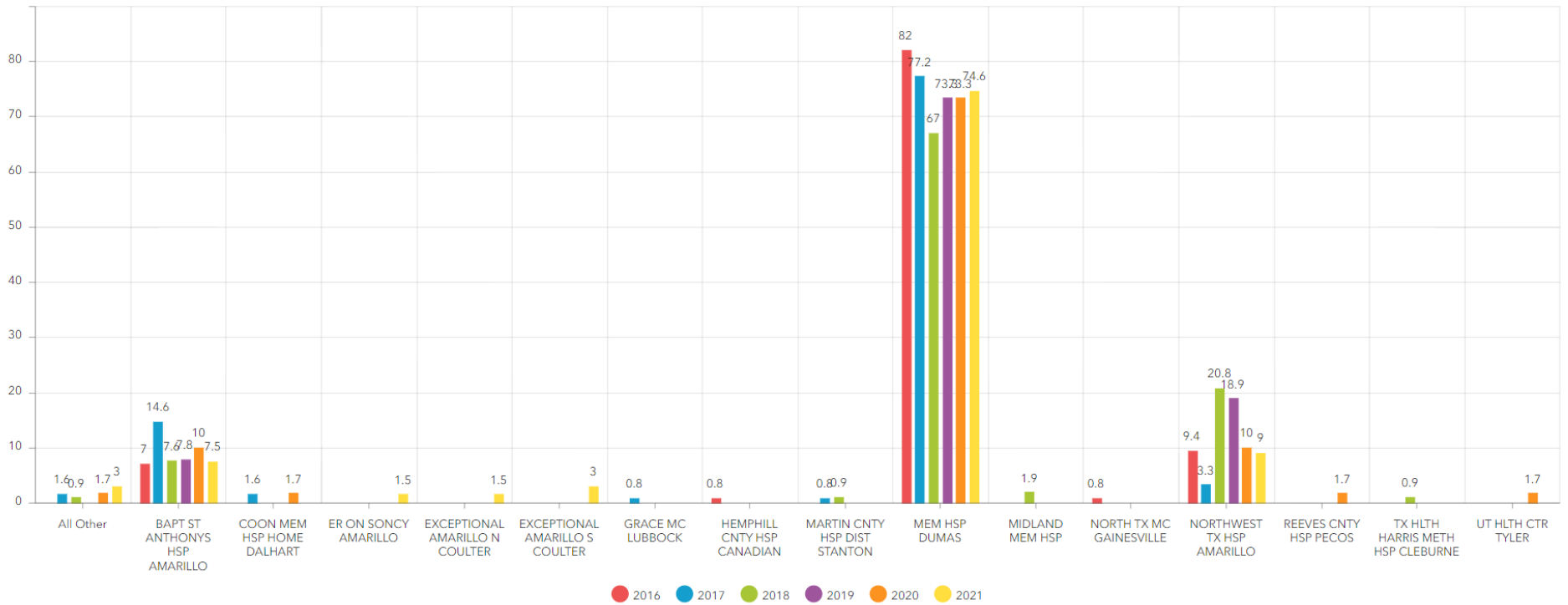
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
SKN001 SKIN SUBCUT TISSUE...

Trended Market Share



# MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

## HEADACHE, INC MIGRAINE

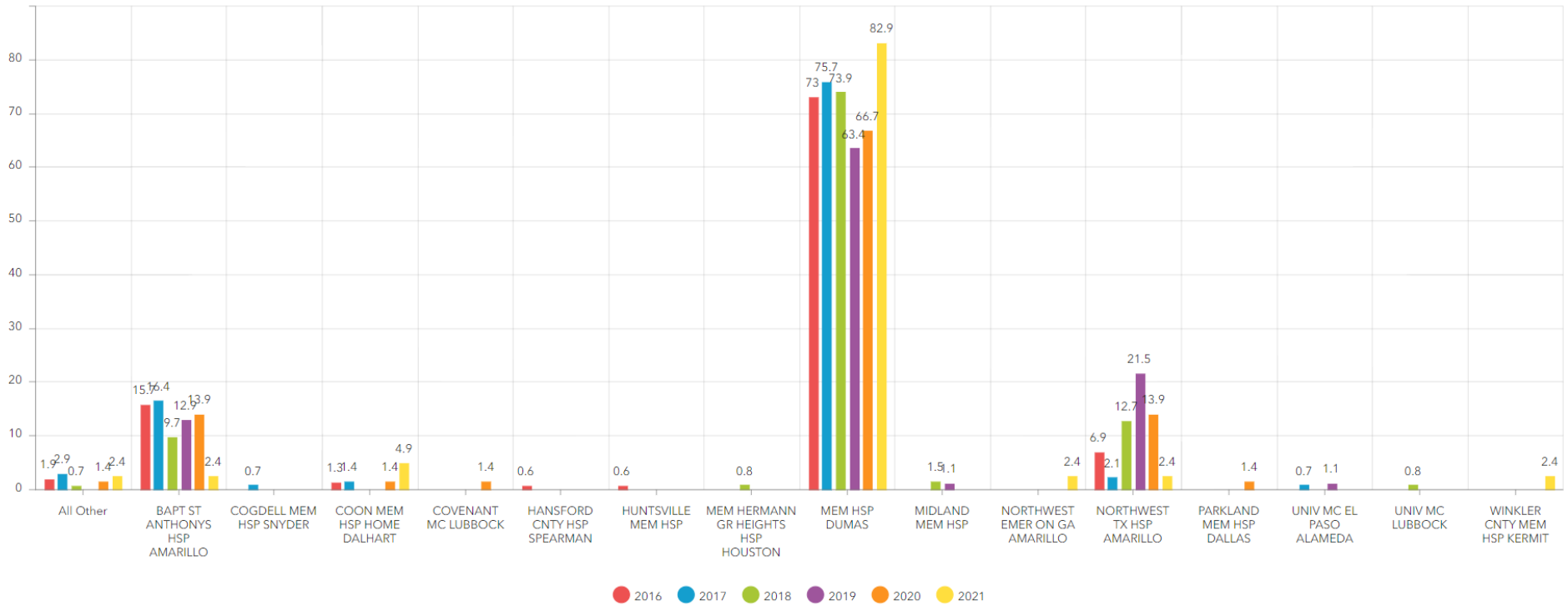
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
NVS010 HEADACHE; INC MI...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

VIRAL INFECTION

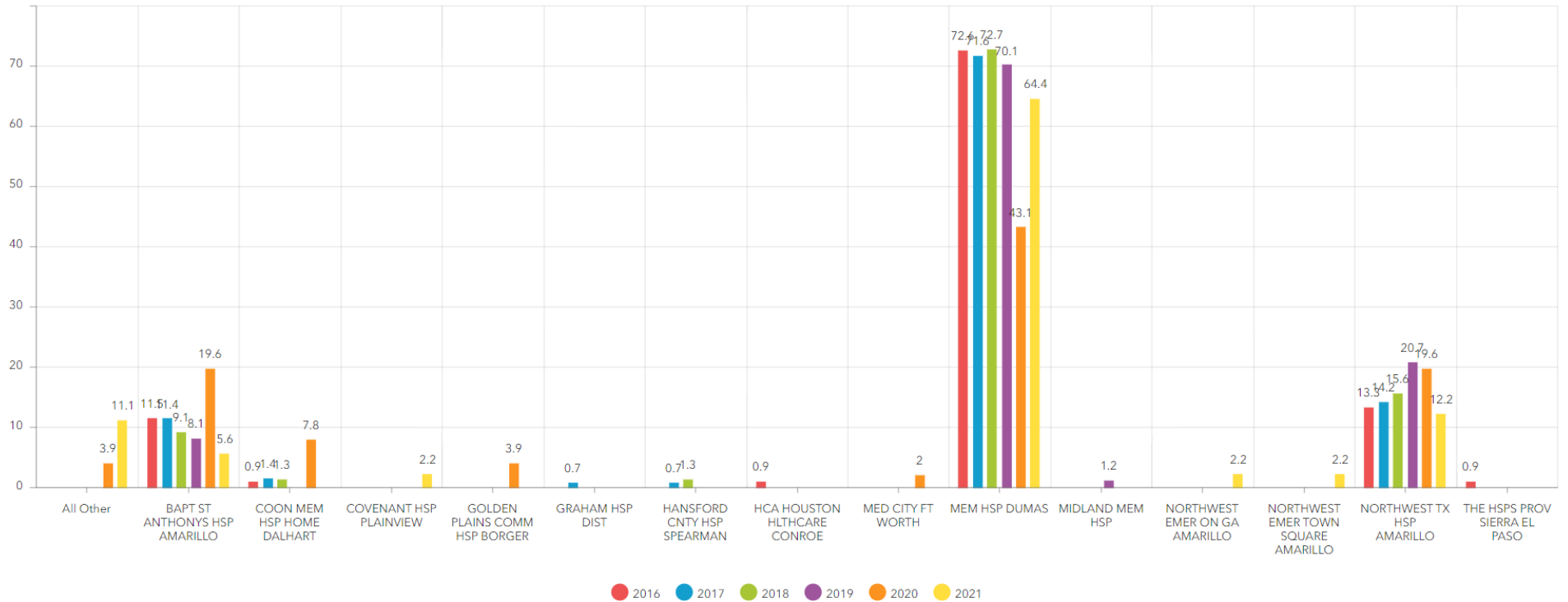
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INF008 VIRAL INFECT

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

ACUTE BRONCHITIS

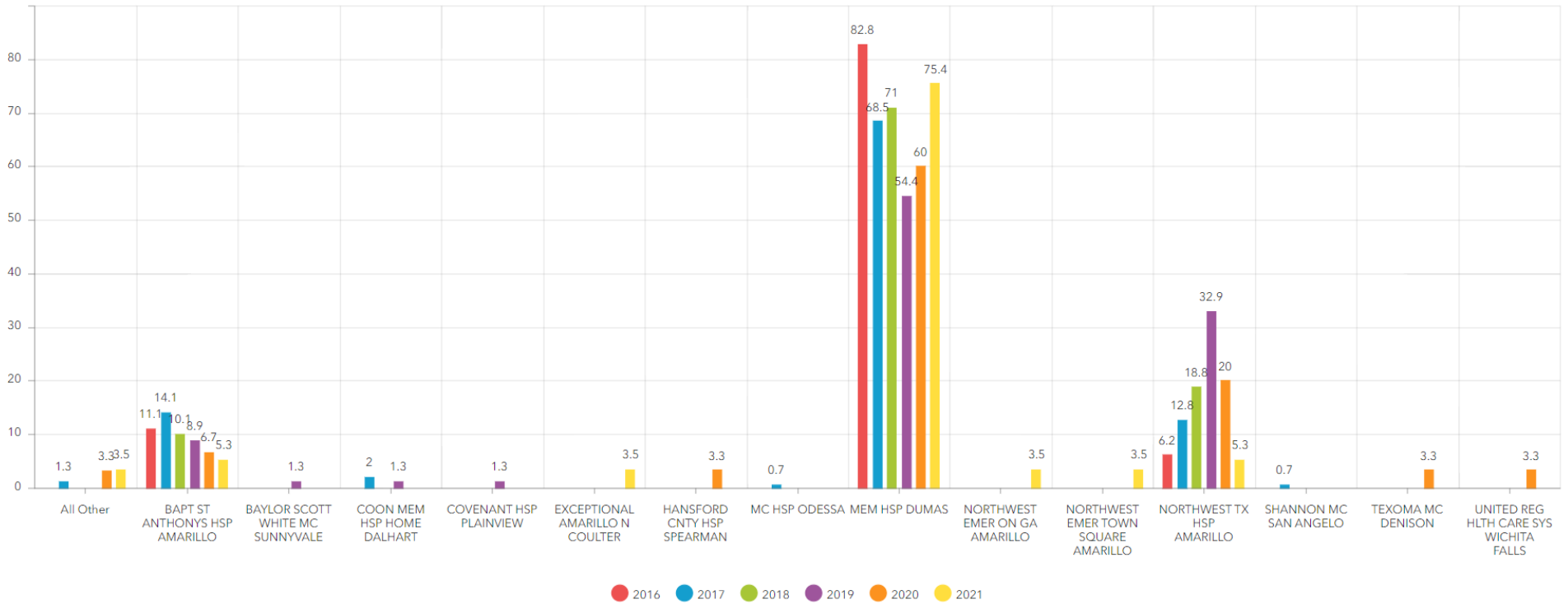
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
RSP005 ACUTE BRONC

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

OTHER UNSPEC INJ

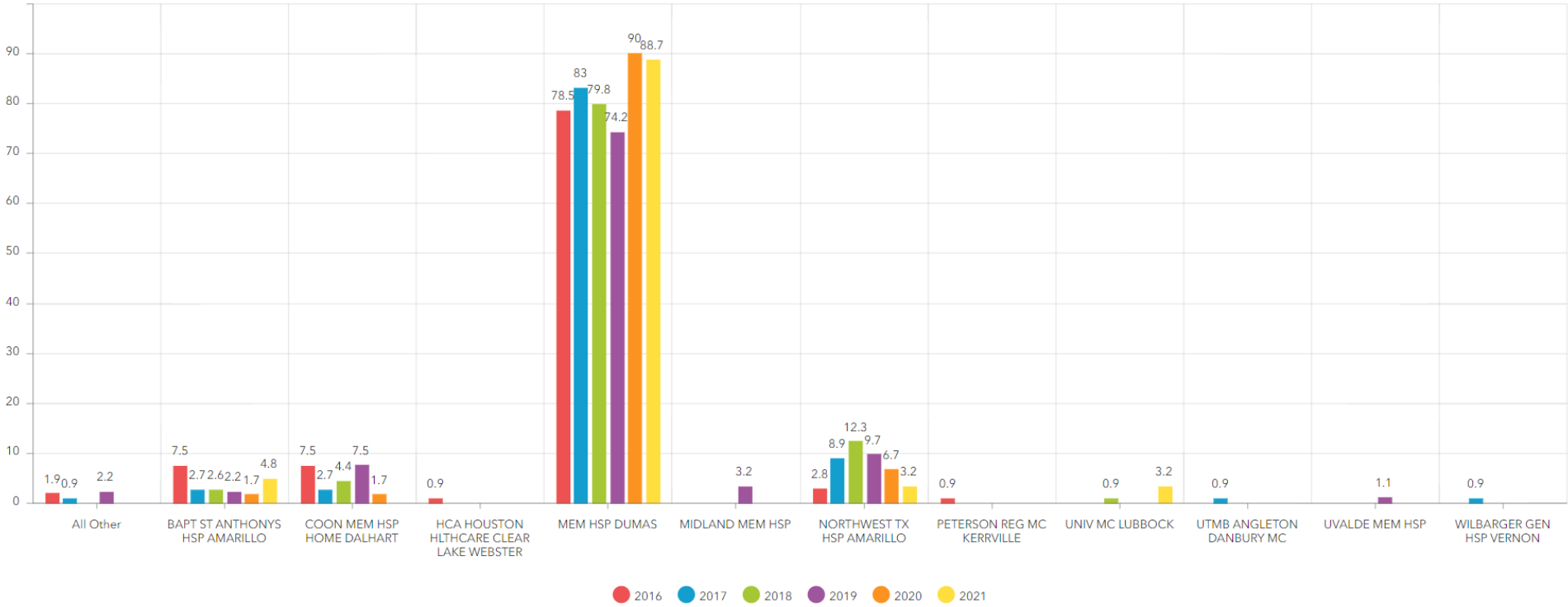
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INJ027 OTH UNSPEC INJ

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

OTITUS MEDIA

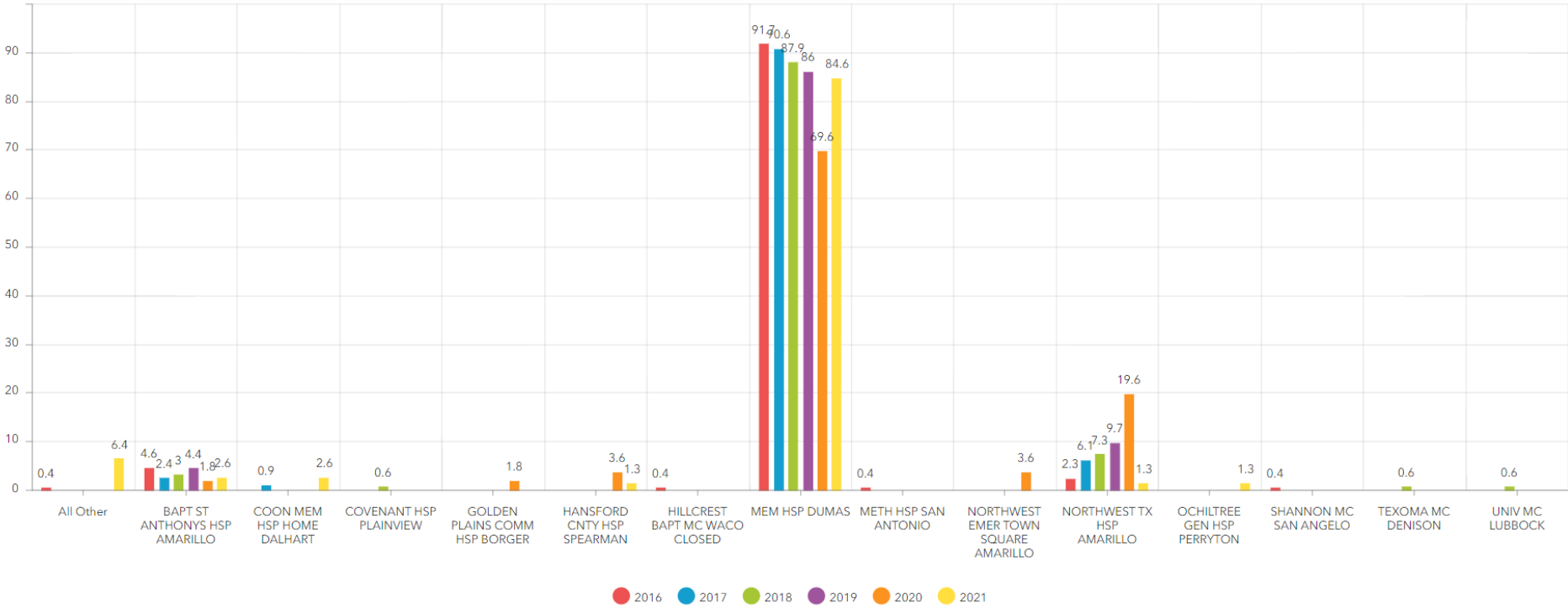
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
EAR001 OTITUS MEDIA

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

OTH SPEC COMP IN PREG

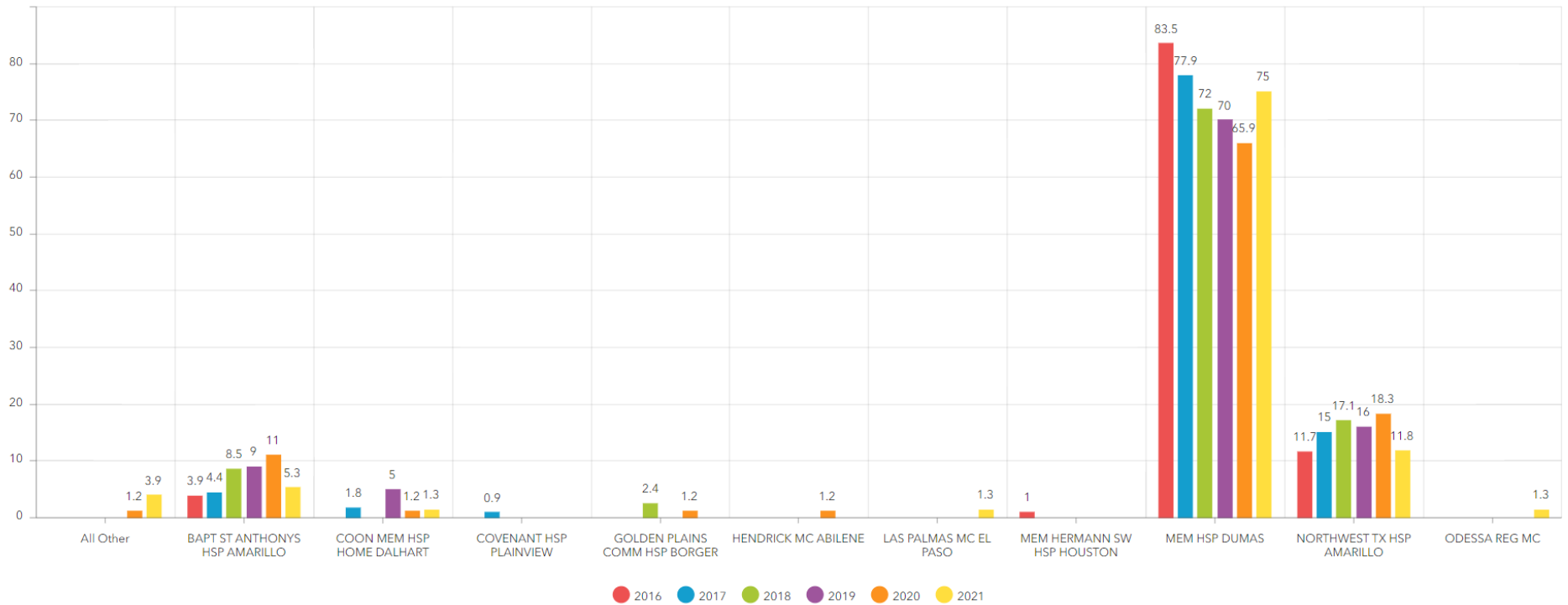
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
PRG028 OTH SPEC COMP IN ...

Trended Market Share



# MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

## FX LOWER LIMB INT ENCOUNTER

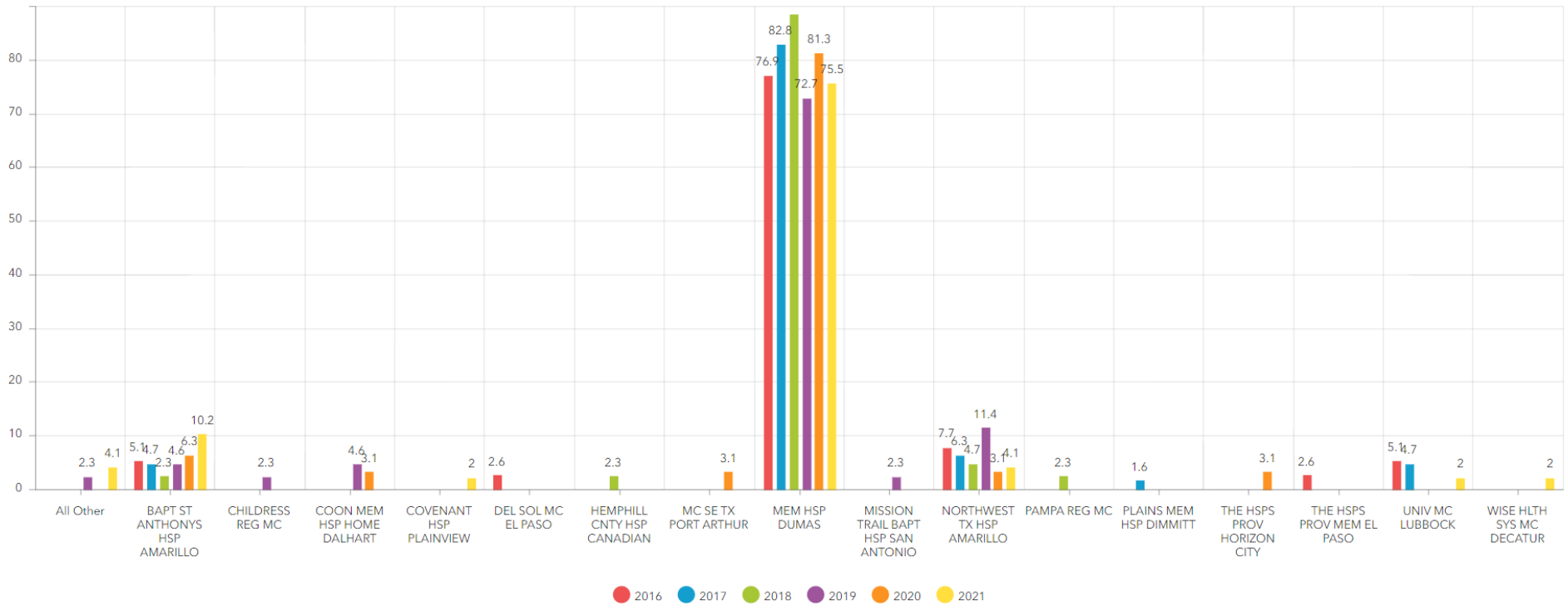
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INJ005 FX LOWER LIMB (X HI...

Trended Market Share





MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

NAUSEA / VOMITING

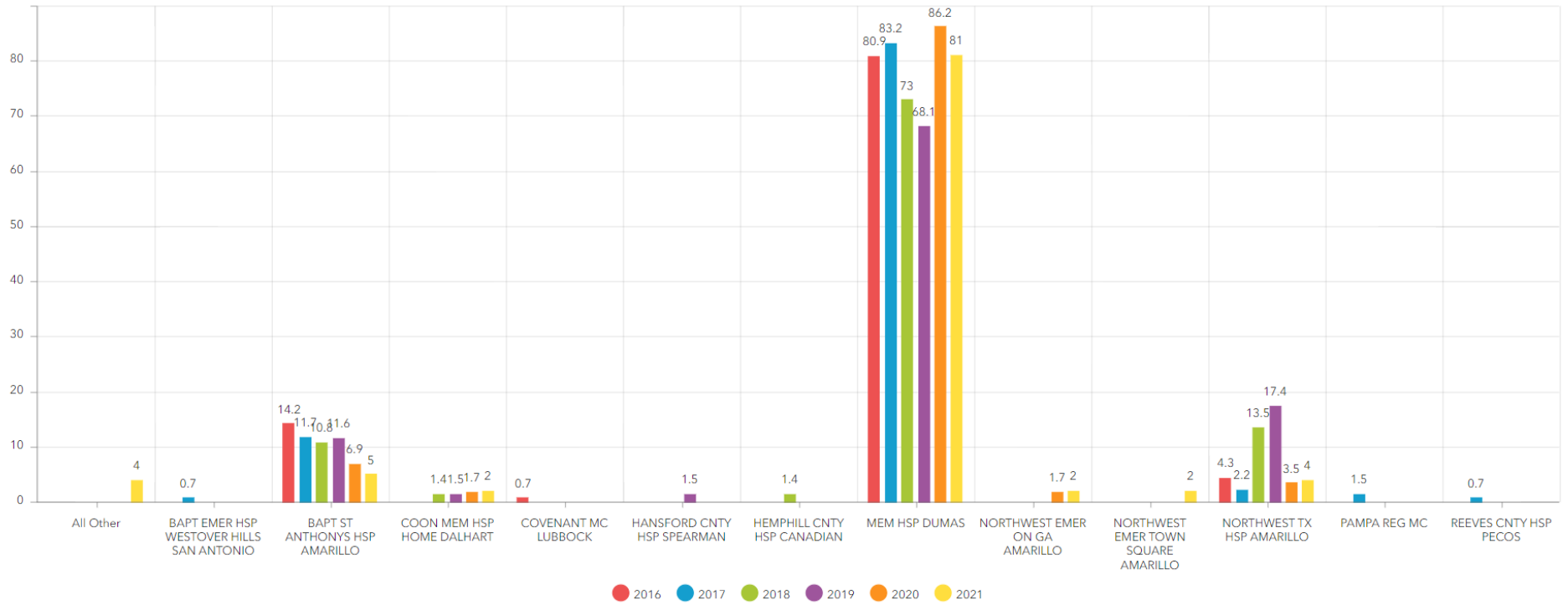
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
SYM004 NAUSEA VOMITING

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

FLUID ELECTROLYTE

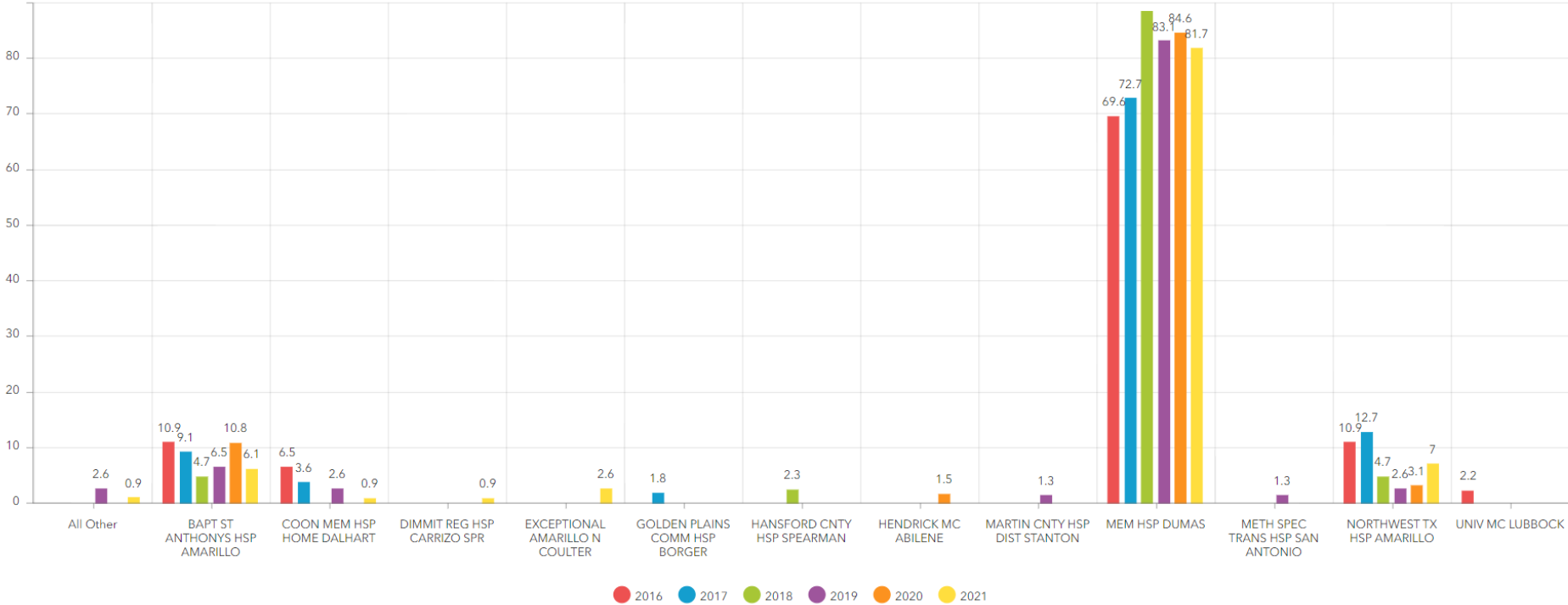
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
END011 FLUID ELECTROLYTE...

Trended Market Share



# MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

## EPILEPSY; CONVULSIONS

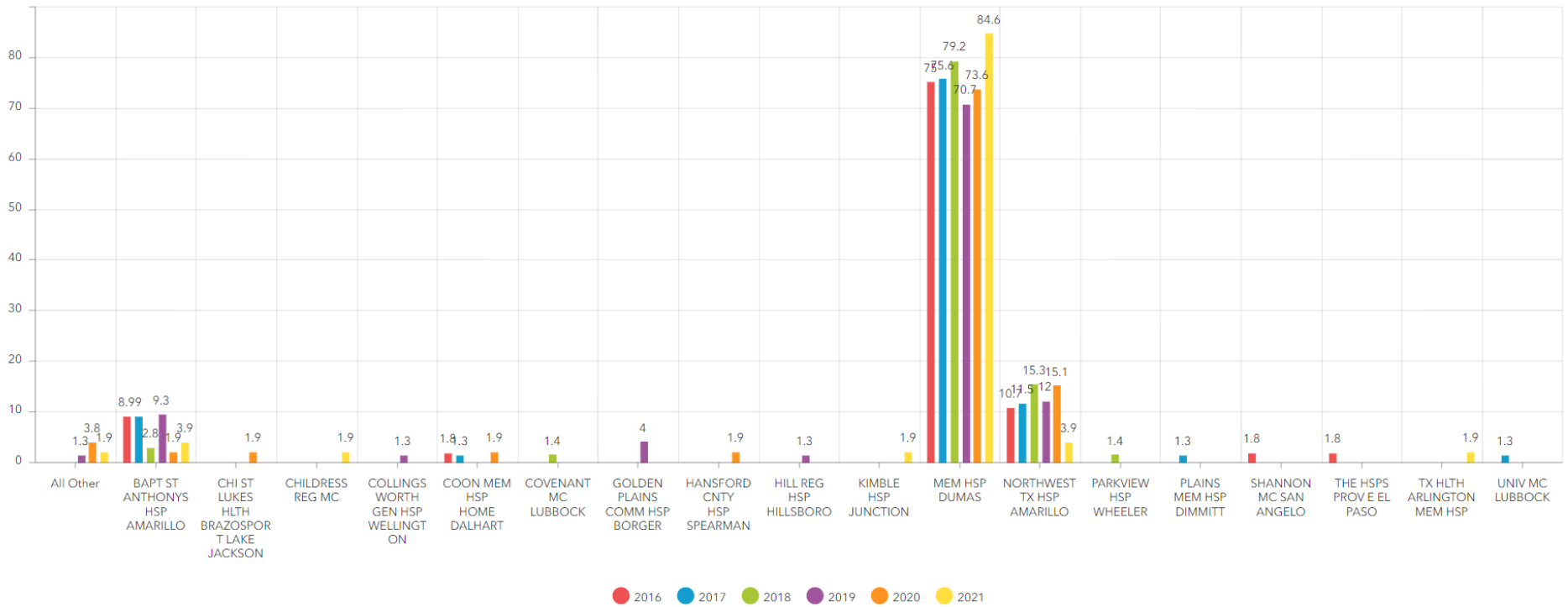
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
NVS009 EPILEPSY; CONVULSI...

### Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

SPONDYLOPATHIES

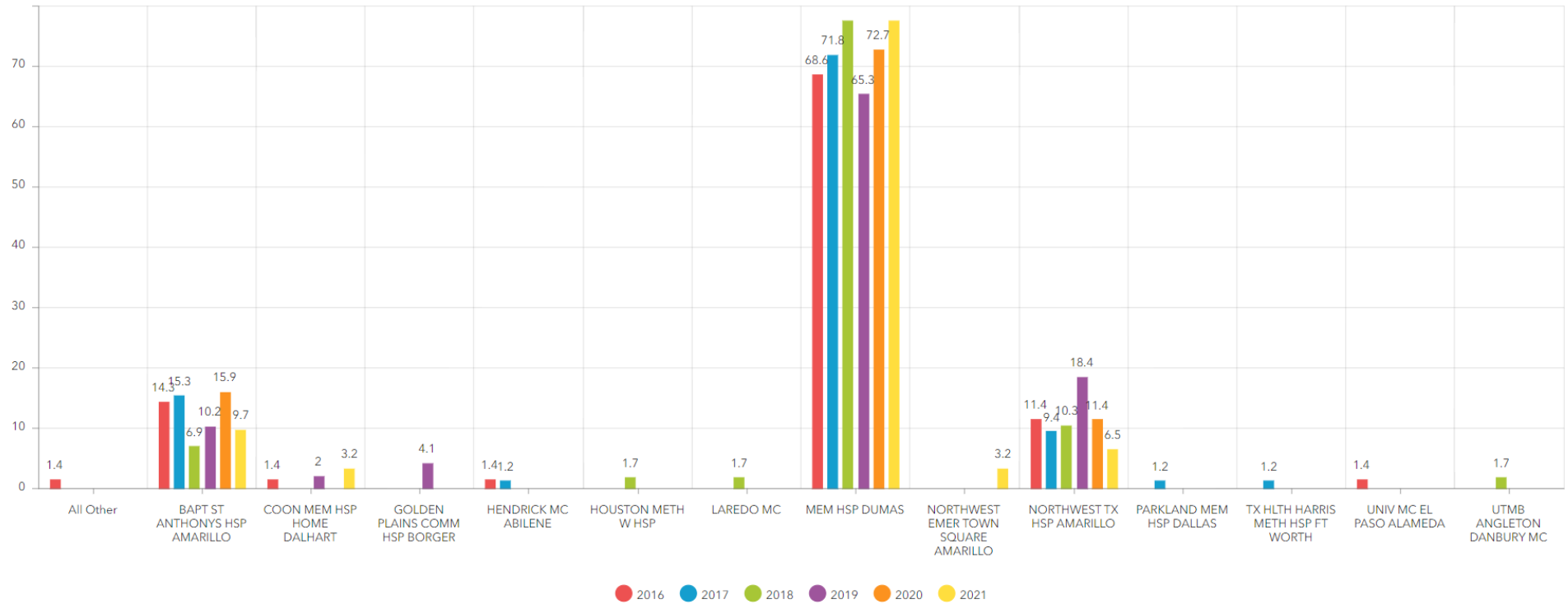
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
MUS011 SPONDYLOPATHIES/...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

NONINFECT GASTROENTERITIS

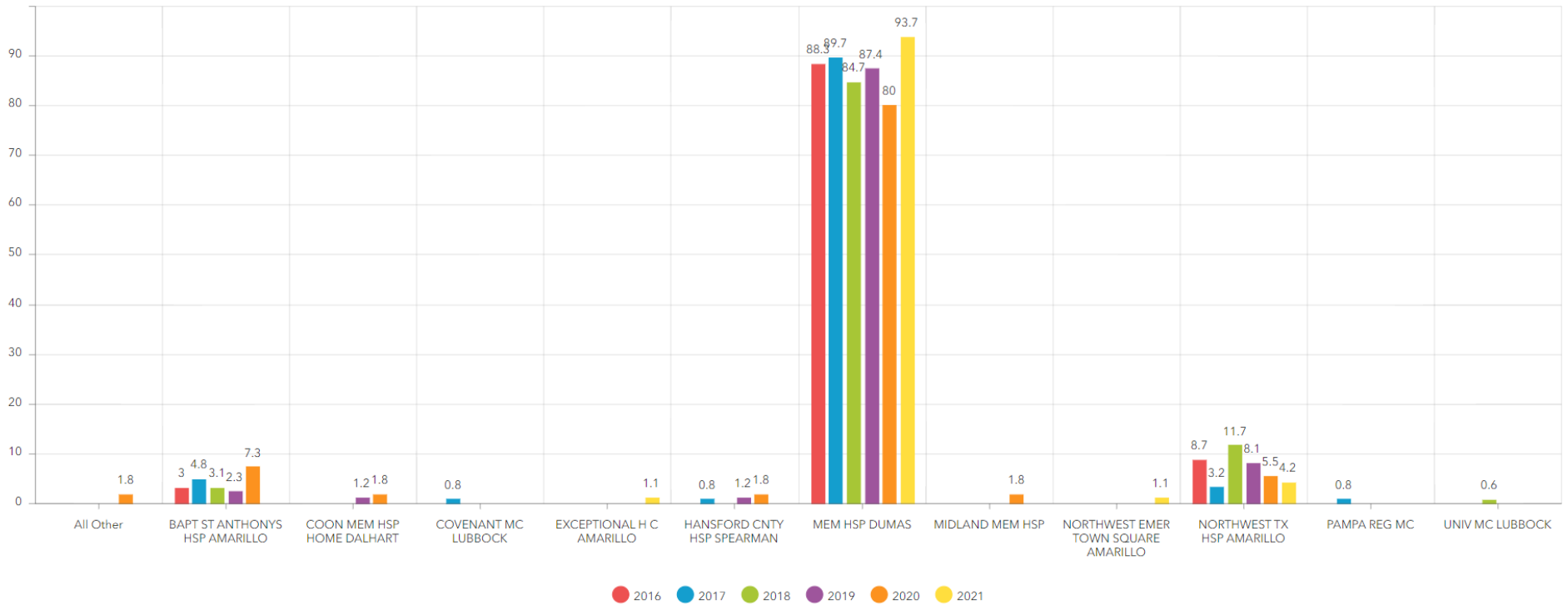
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
DIG022 NONINFECT GASTR...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

INFLUENZA

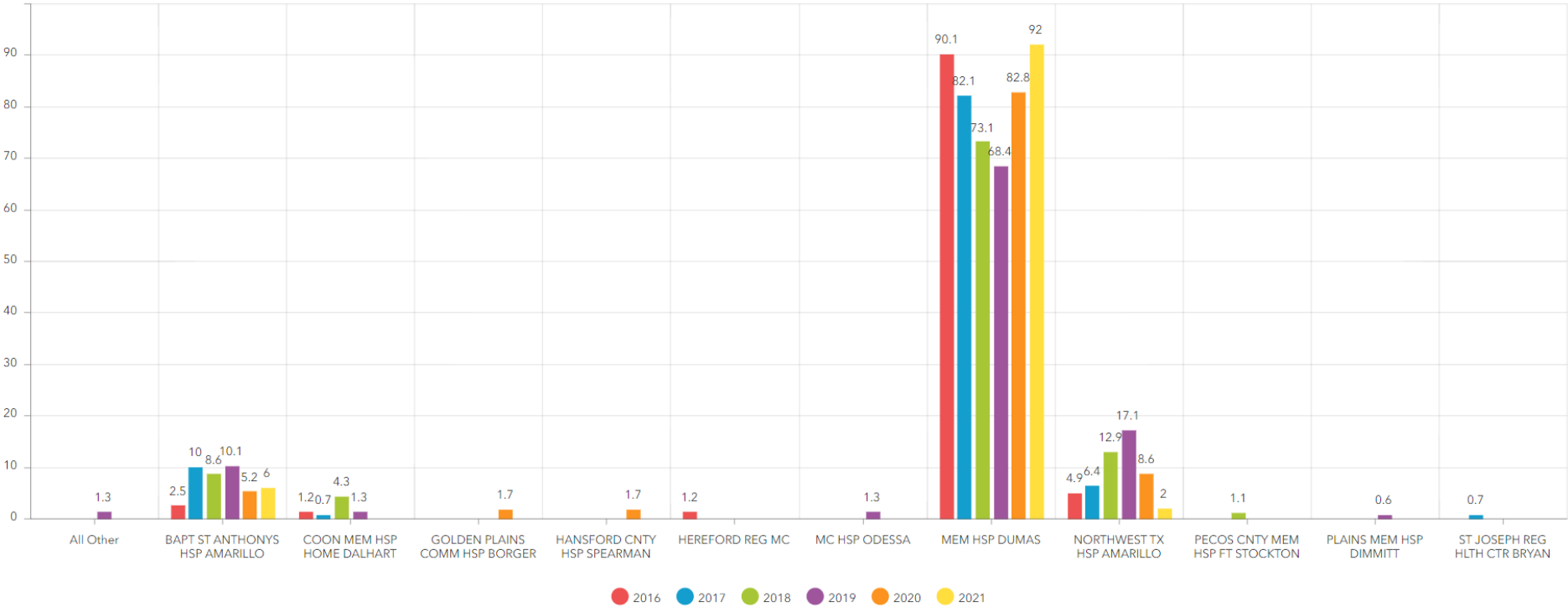
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
RSP003 INFLUENZA

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

SYNCOPE

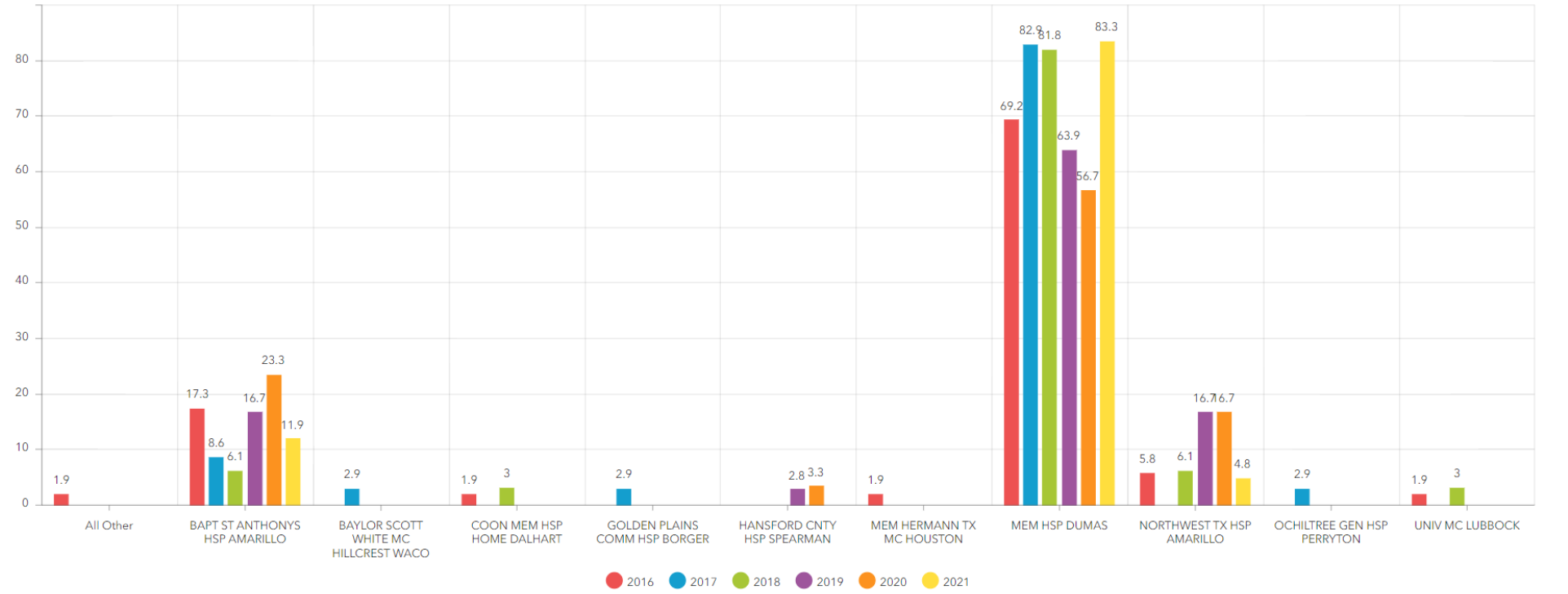
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
SYM001 SYNCOPE

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

ASTHMA

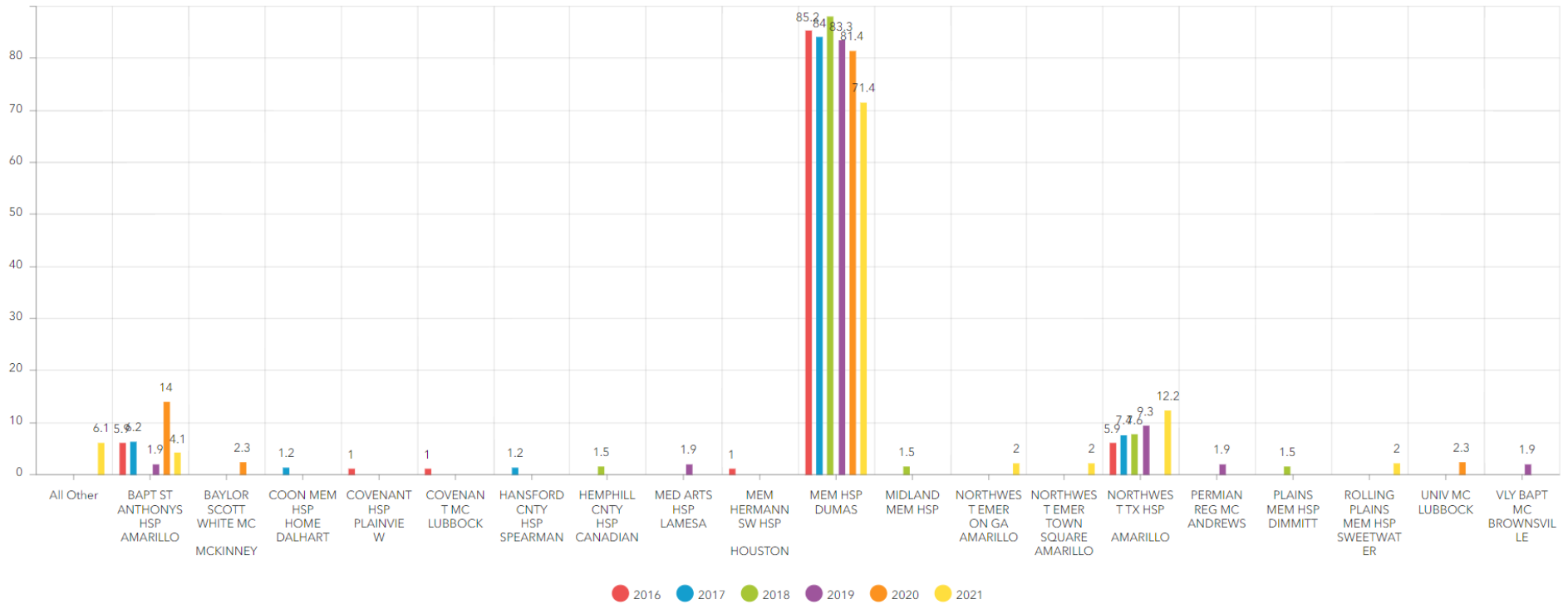
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
RSP009 ASTHMA

Trended Market Share





# MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

## TRAUMA BRAIN INJ

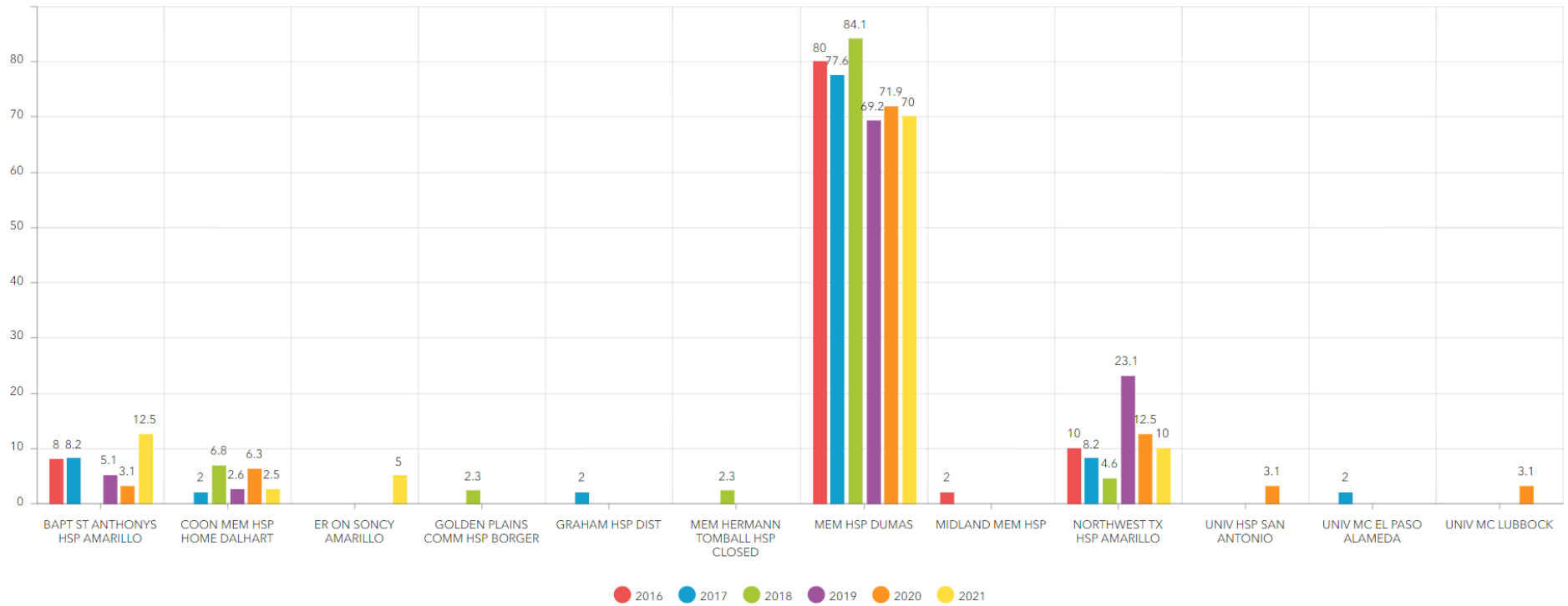
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INJ008 TRAUM BRAIN INJ (TB...

### Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

PNEUMONIA

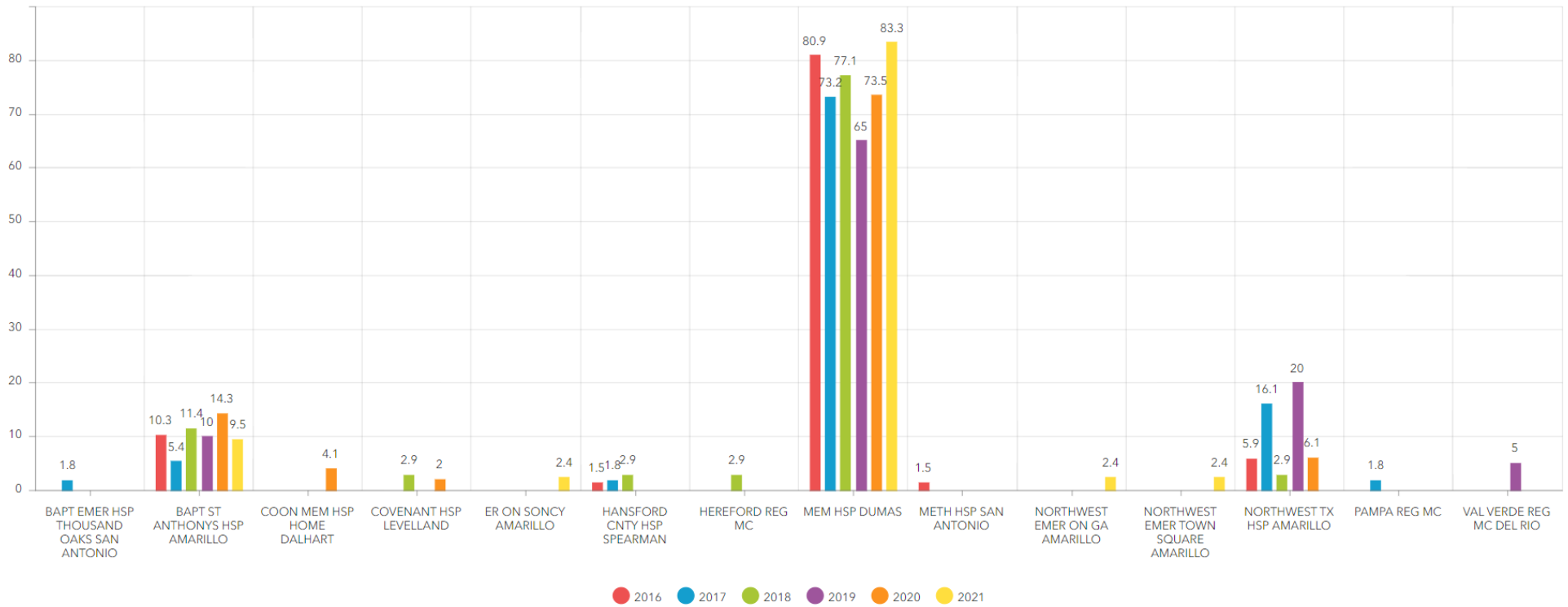
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
RSP002 PNEUMONIA (X FRO...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

BILIARY TRACT

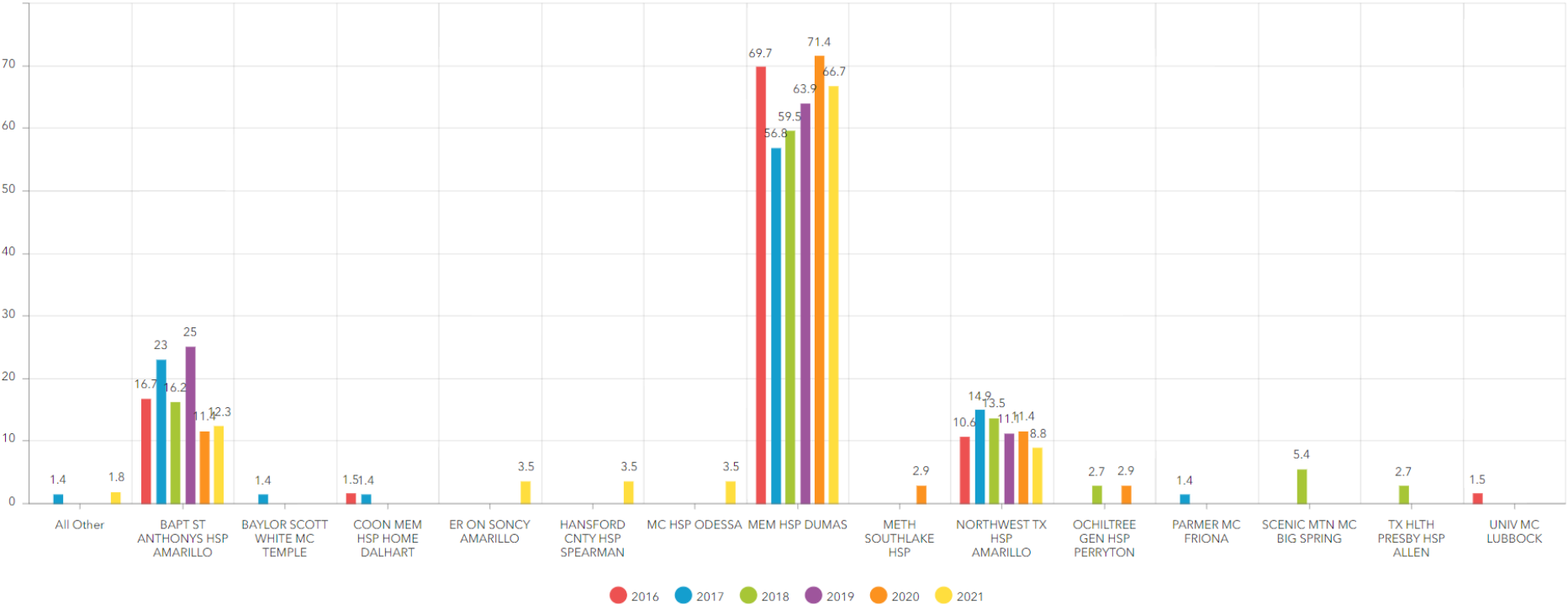
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
DIG017 BILIARY TRACT DIS

Trended Market Share



# MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

## ANXIETY FEAR RELATED

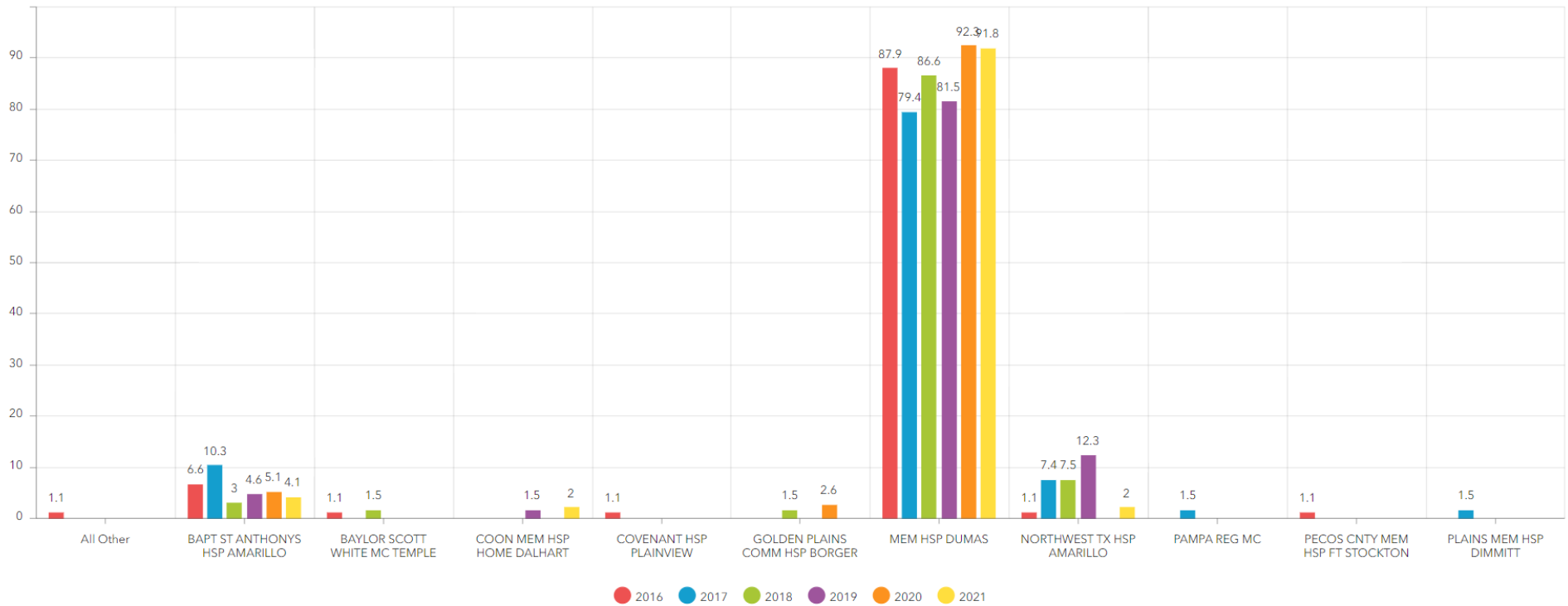
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
MBD005 ANXIETY FEAR RELA...

### Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

CALCULUS URINARY TRACT

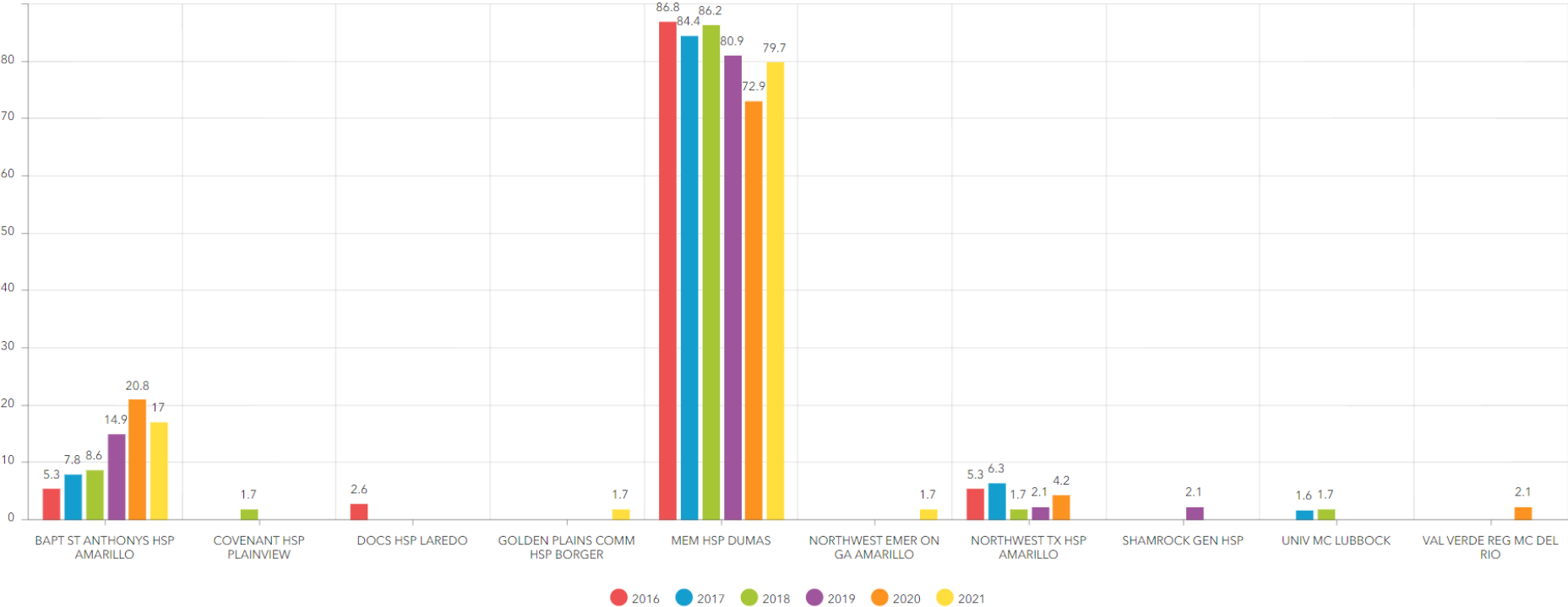
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
GEN005 CALCULUS URIN TR...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

GASTROINTESTINAL DISORDER

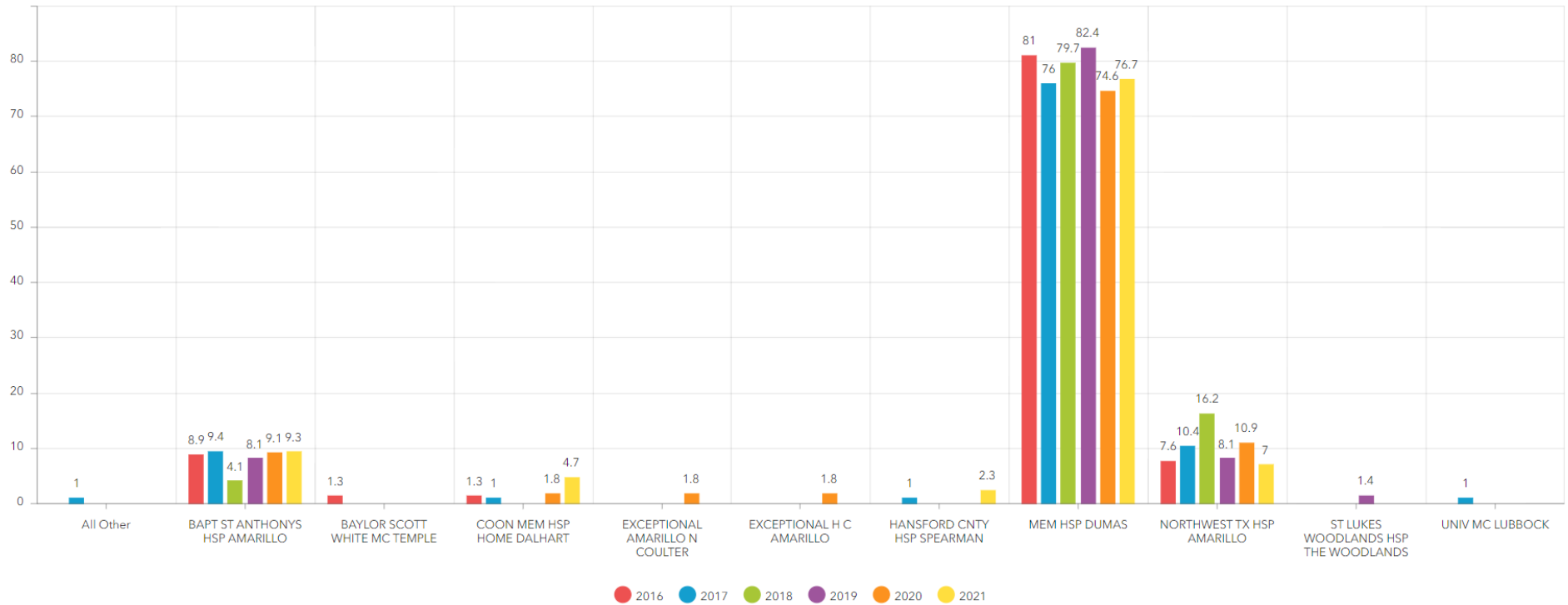
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
DIG025 OTH GASTROINTEST ...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

LOW BACK PAIN

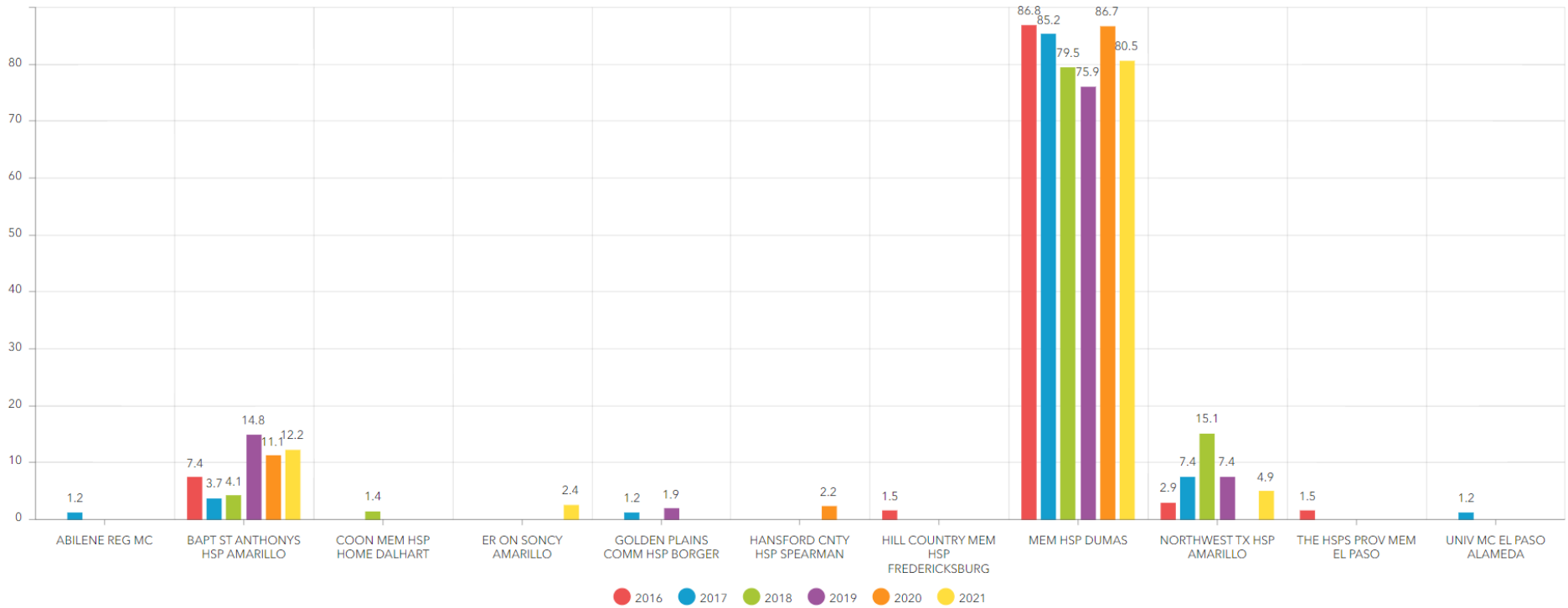
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
MUS038 LOW BACK PAIN

Trended Market Share



# MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

## GEN SENSATION/PERCEPTION SIGNS SYM

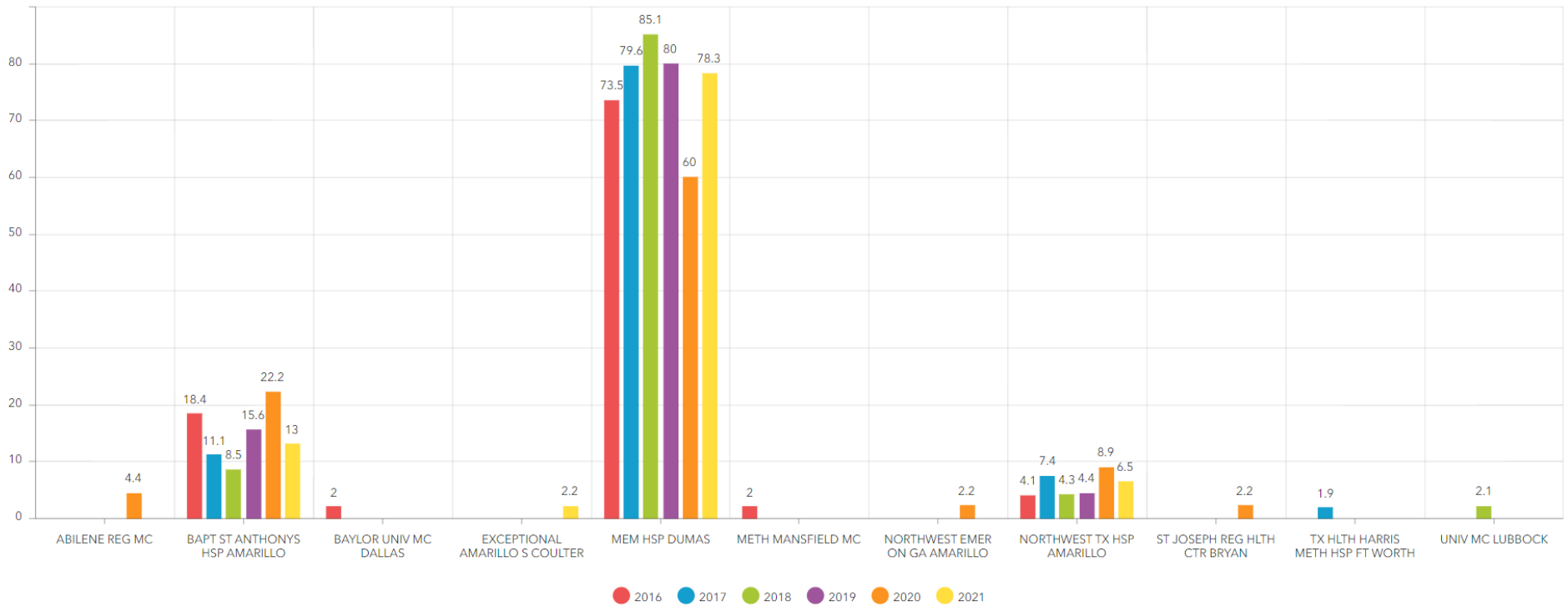
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
SYM015 GEN SENSATION/PE...

Trended Market Share





MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

DISORD TEETH GINGIVA

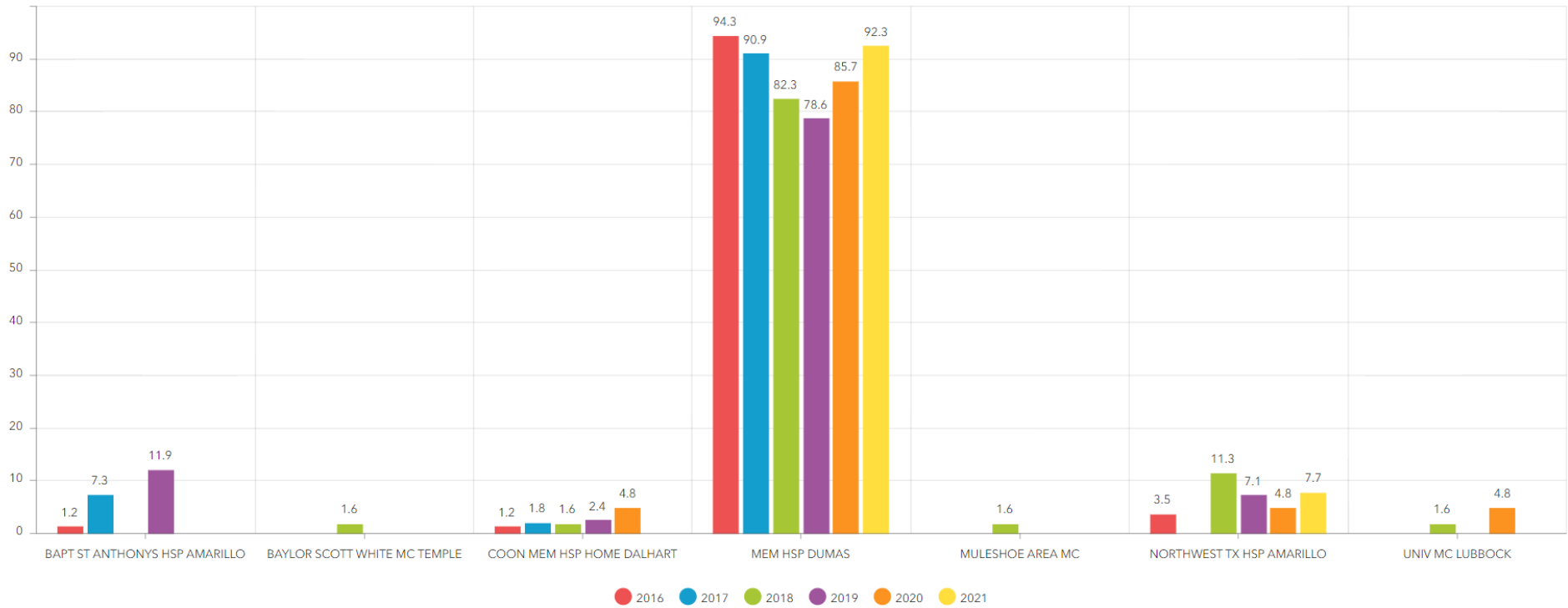
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
DIG002 DISORD TEETH GING...

Trended Market Share



# MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

## ESSENTIAL HYPERTENSION

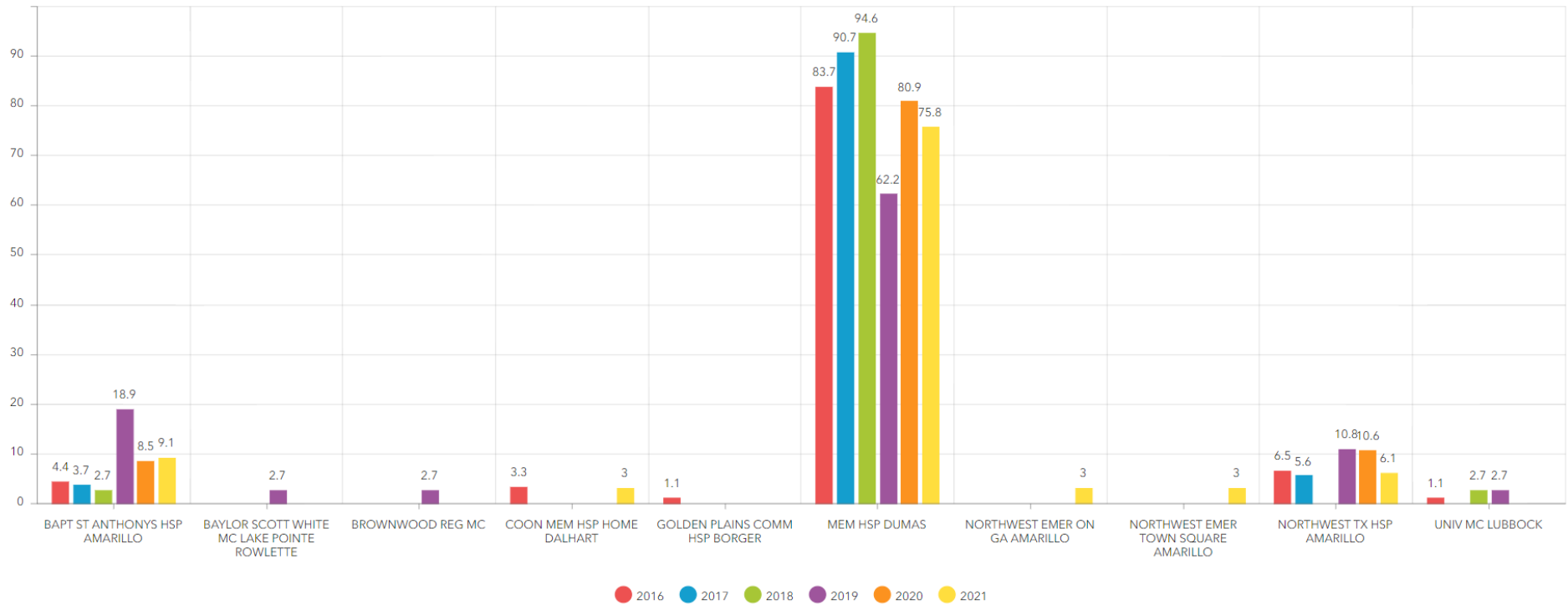
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
CIR007 ESSENTIAL HYPERTE...

### Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

GASTRITIS DUODENITUS

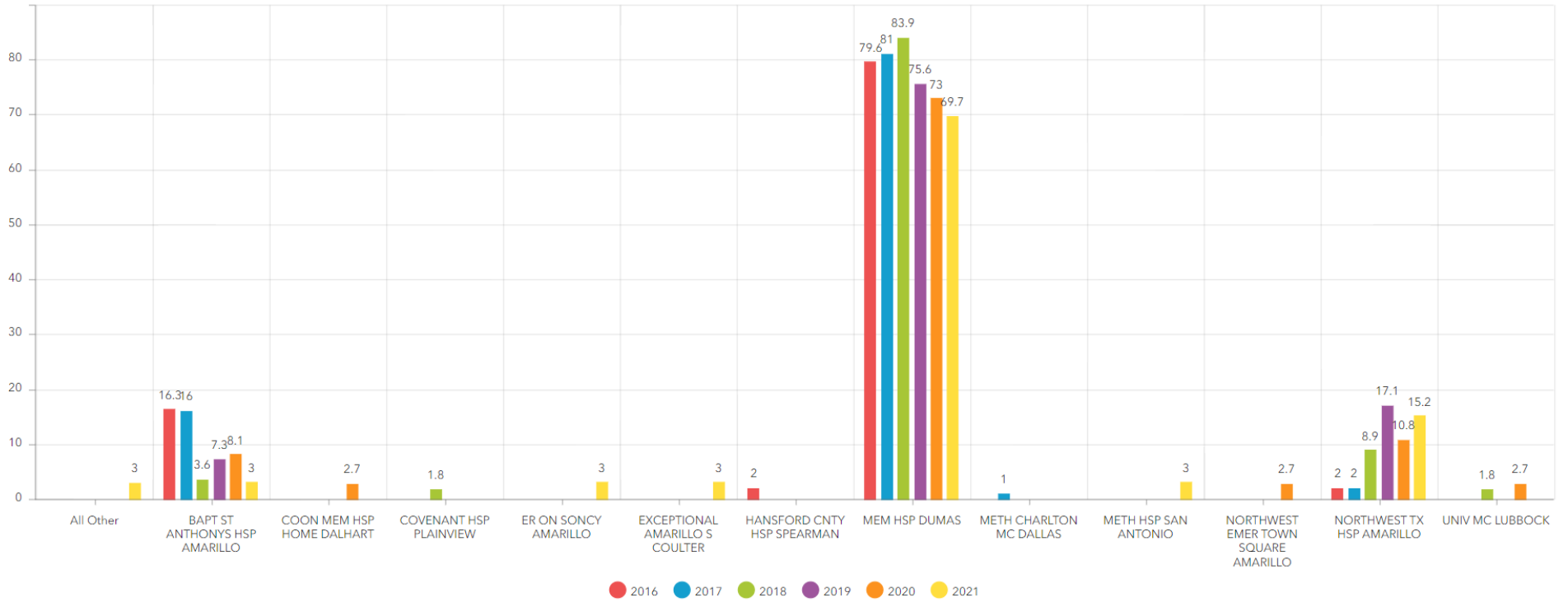
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
DIG007 GASTRITIS DUODENI...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

FEVER

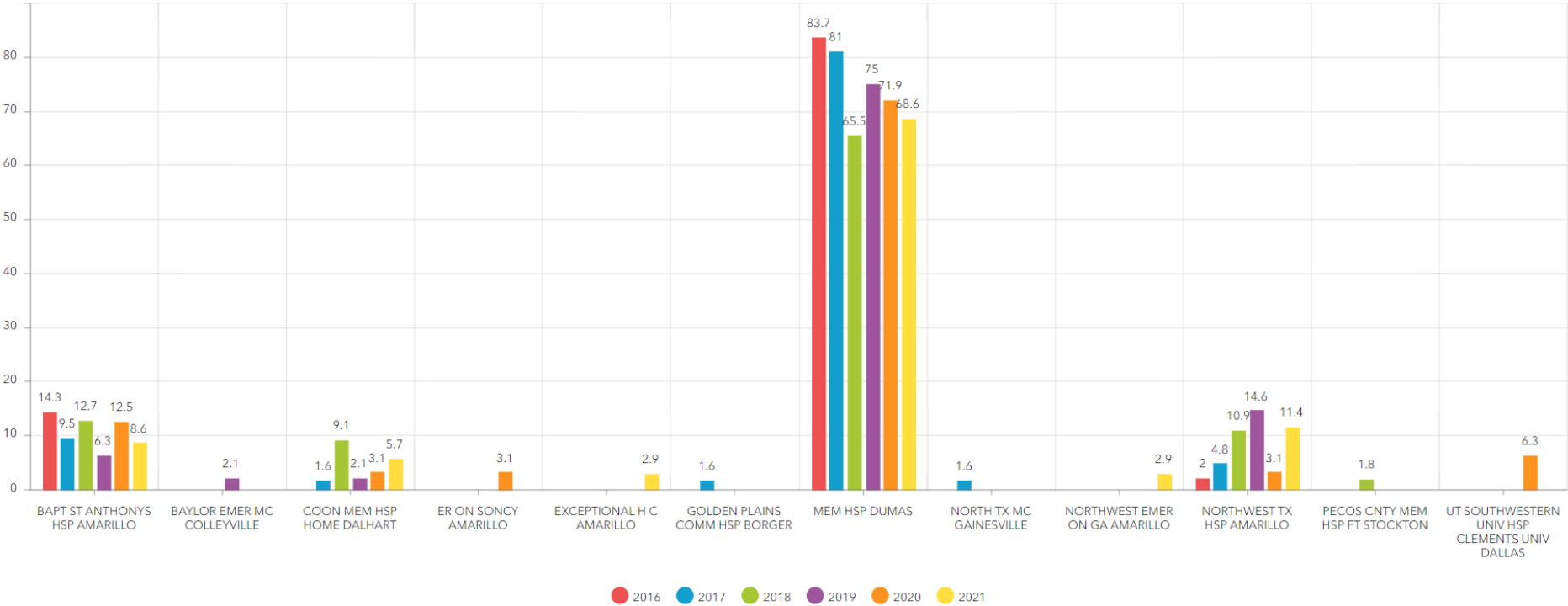
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
SYM002 FEVER

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

SKIN/SUBCUT SIGNS

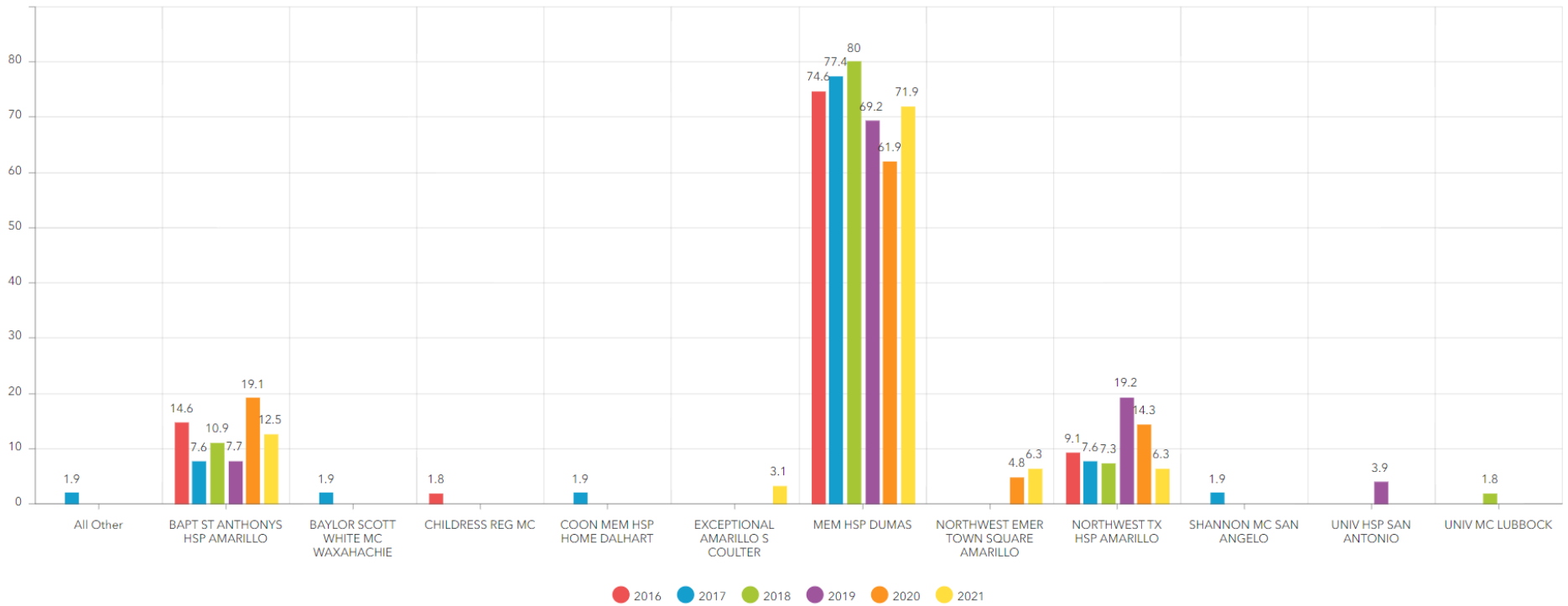
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
SYM014 SKIN/SUBCUT SIGNS...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

DIS KIDNEY URETERS

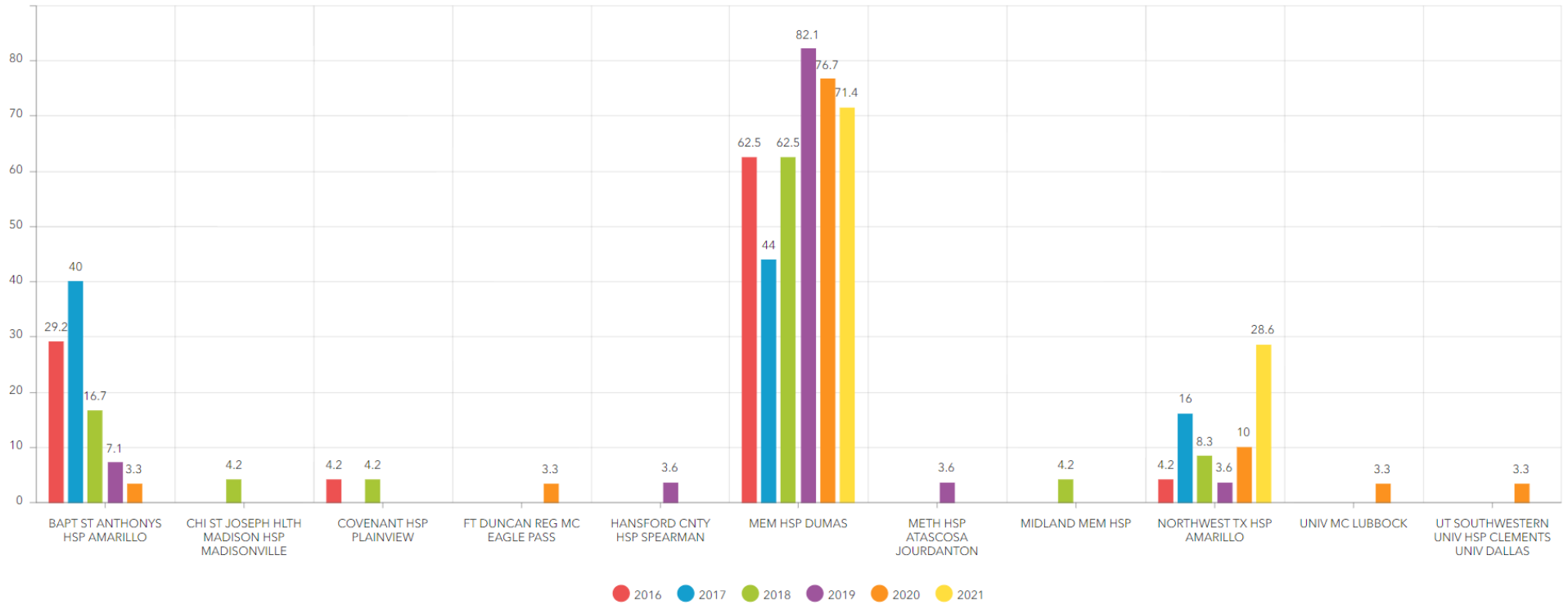
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
GEN006 OTH DIS KIDNEY UR..

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

INTEST INFECTION

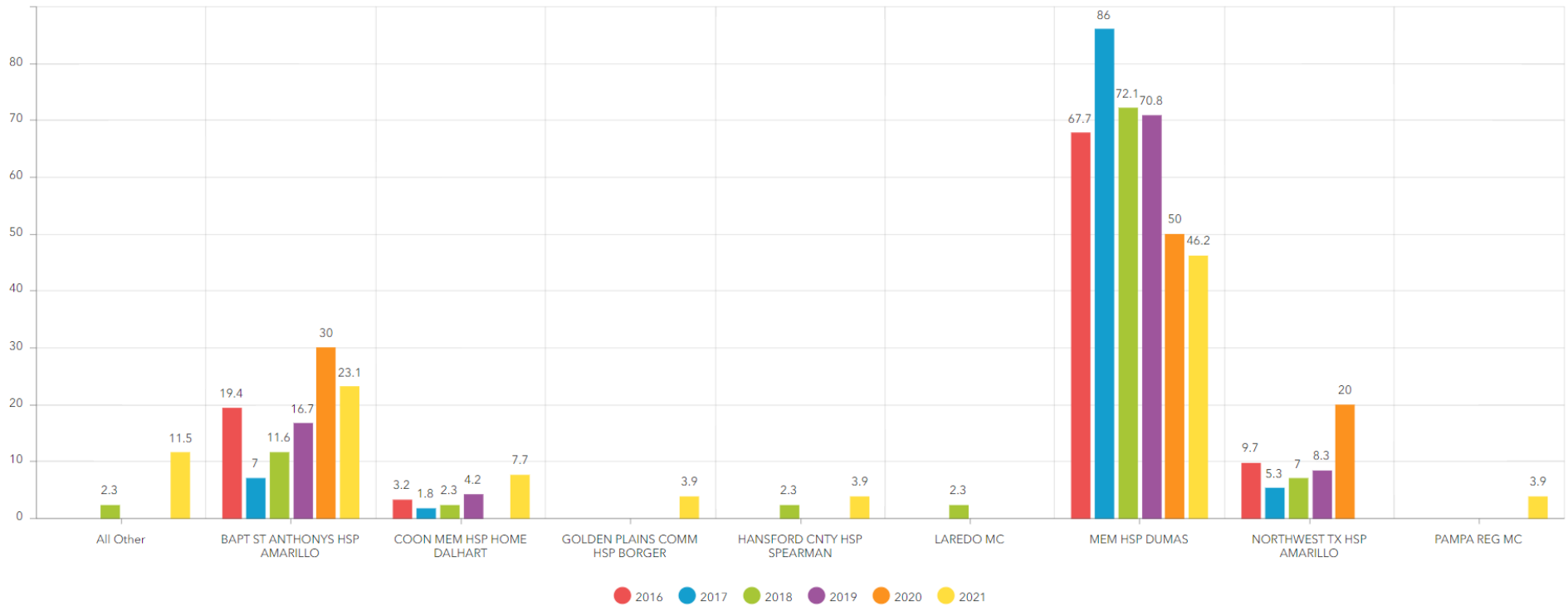
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
DIG001 INTEST INFECT

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

FOREIGN BODY ENTERING

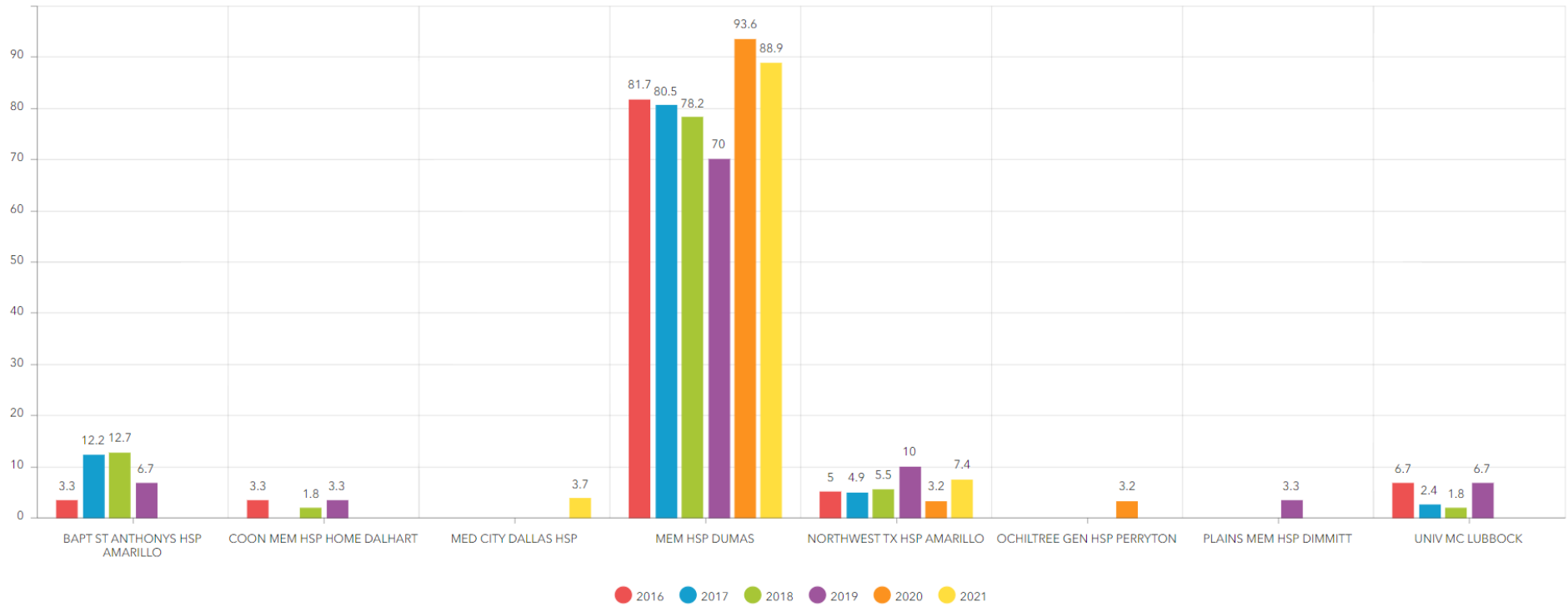
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INJ020 EFFECT FOREIGN BO...

Trended Market Share





MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

DIABETES MELLITUS

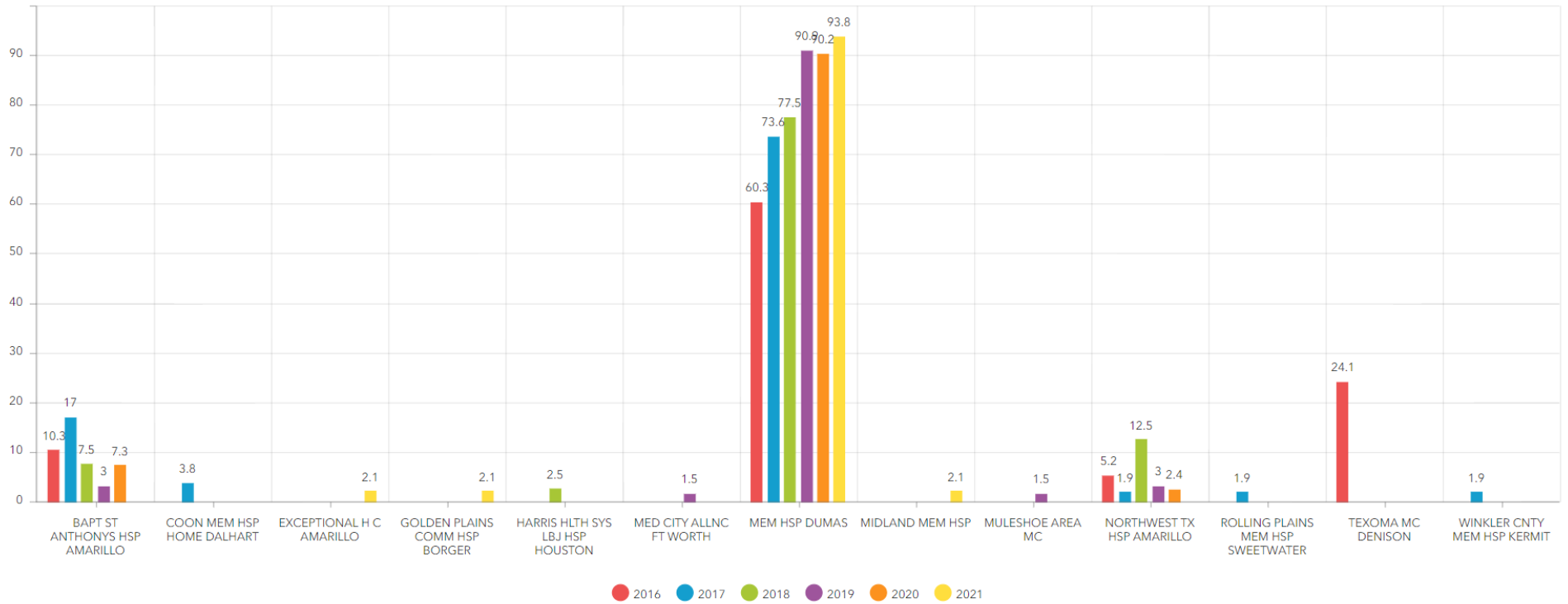
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
END003 DIABETES MELLITUS...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

EARLY 1<sup>ST</sup> UNSPEC TRIM HEMOR

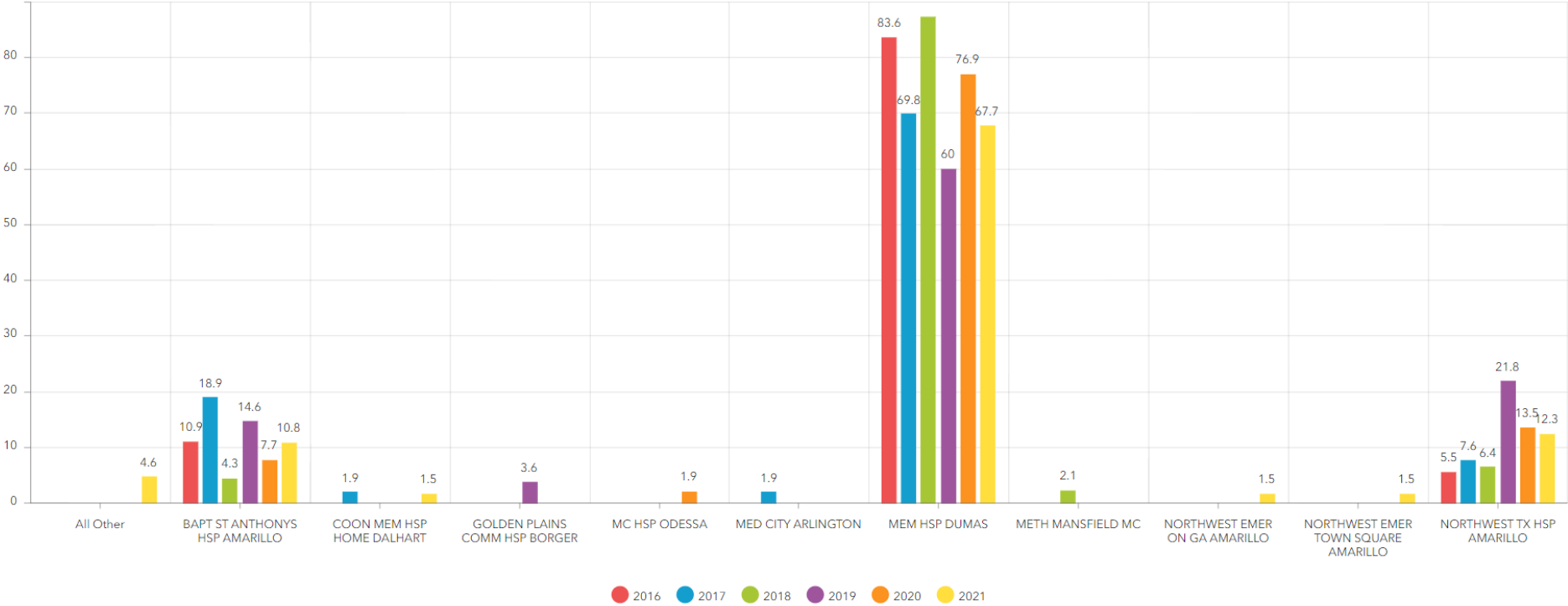
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
PRG009 EARLY/1ST/UNSPEC ...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

SINUSITIS

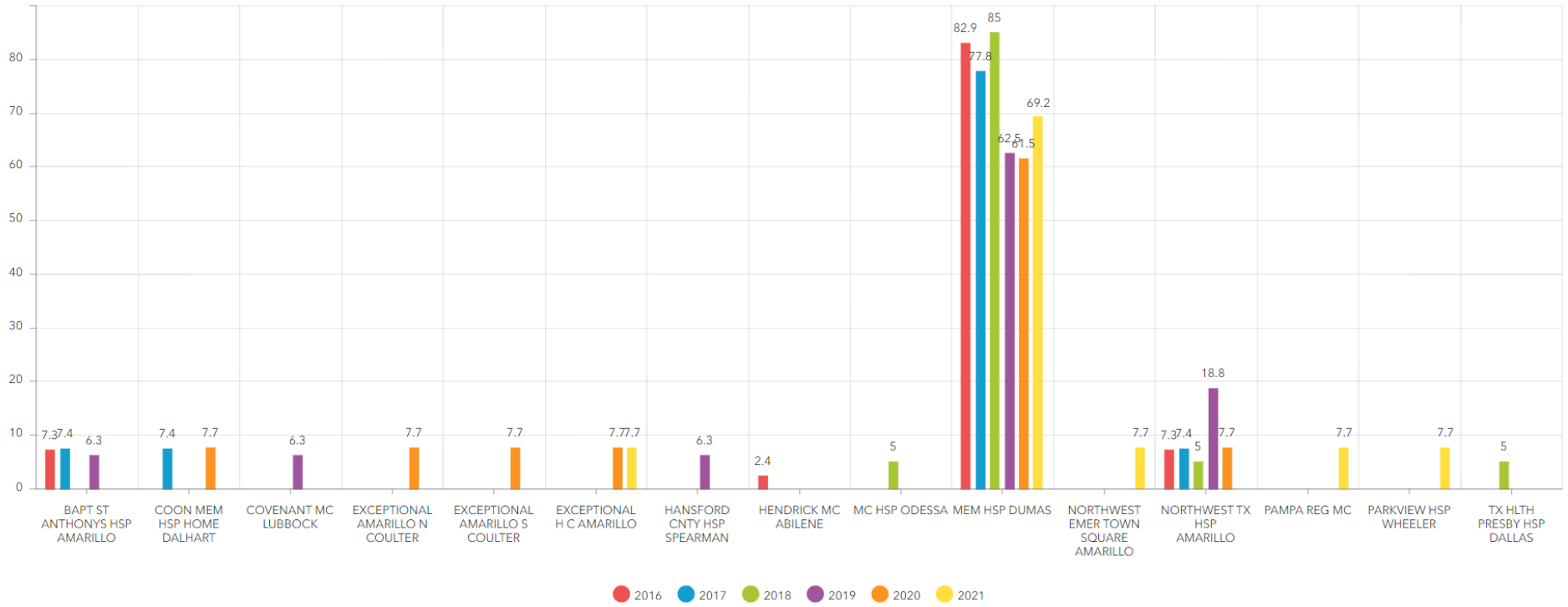
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
RSP001 SINUSITIS

Trended Market Share



# MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

## INFLAMMATORY SKIN CONDITION

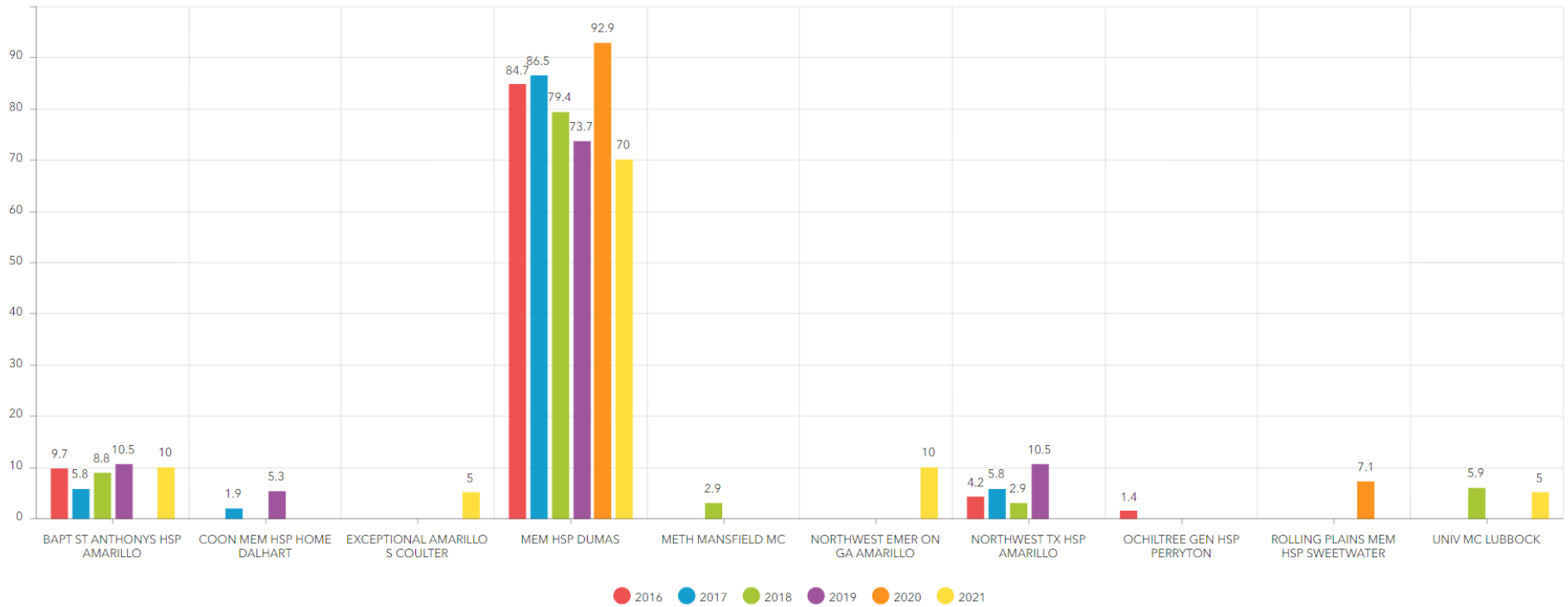
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
SKN002 OTH SPEC INFLAMM...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

HEAD/NECK INITIAL ENCOUNTER

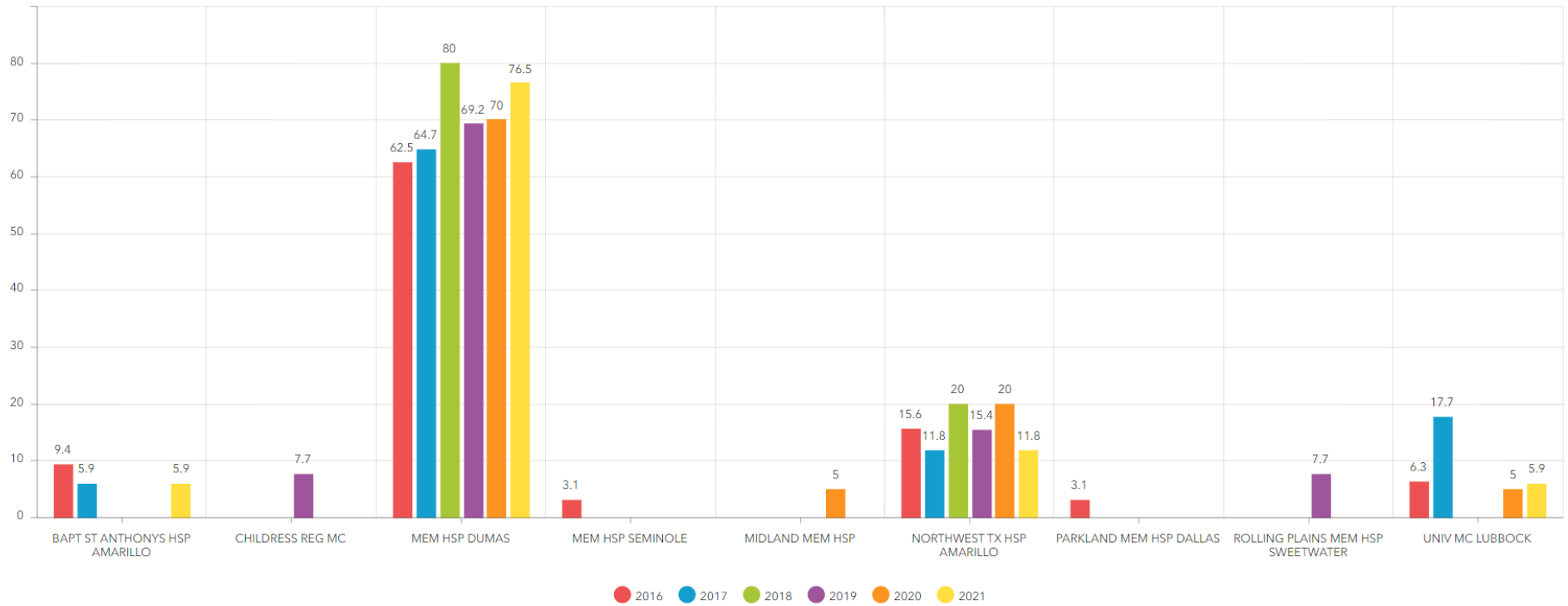
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INJ001 FX HEAD NECK/INITIA...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

APPENDICITUS

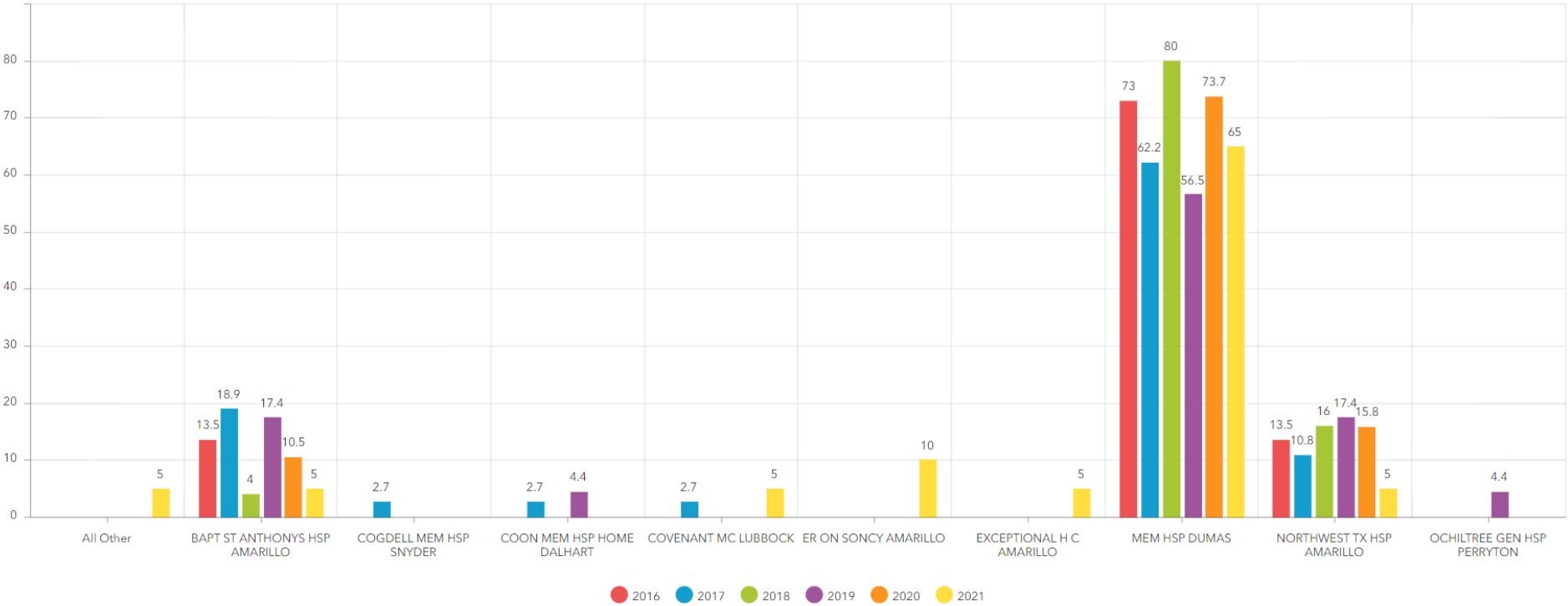
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
DIG009 APPENDICITUS OTH A...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

CHRON OBSTRUC PULM DIS BRONCHIECTASIS

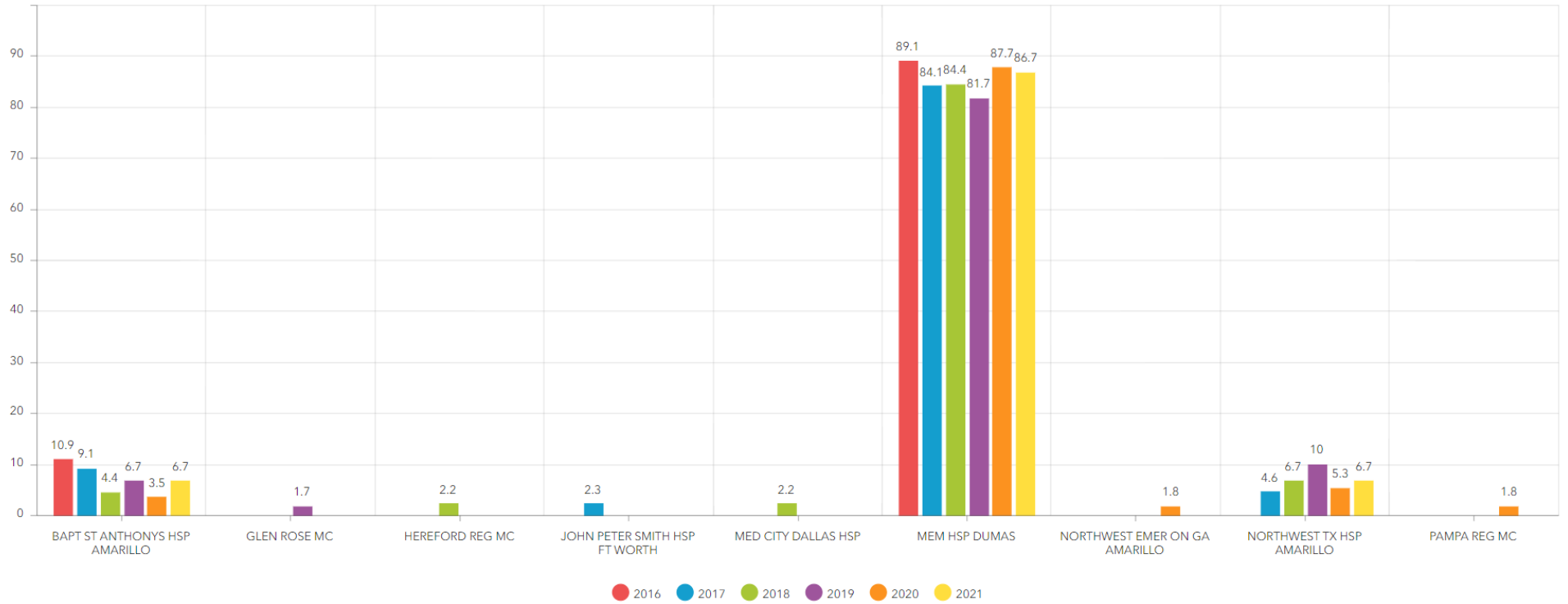
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
RSP008 CHRON OBSTRUC P...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

CIRC SIGNS SYM

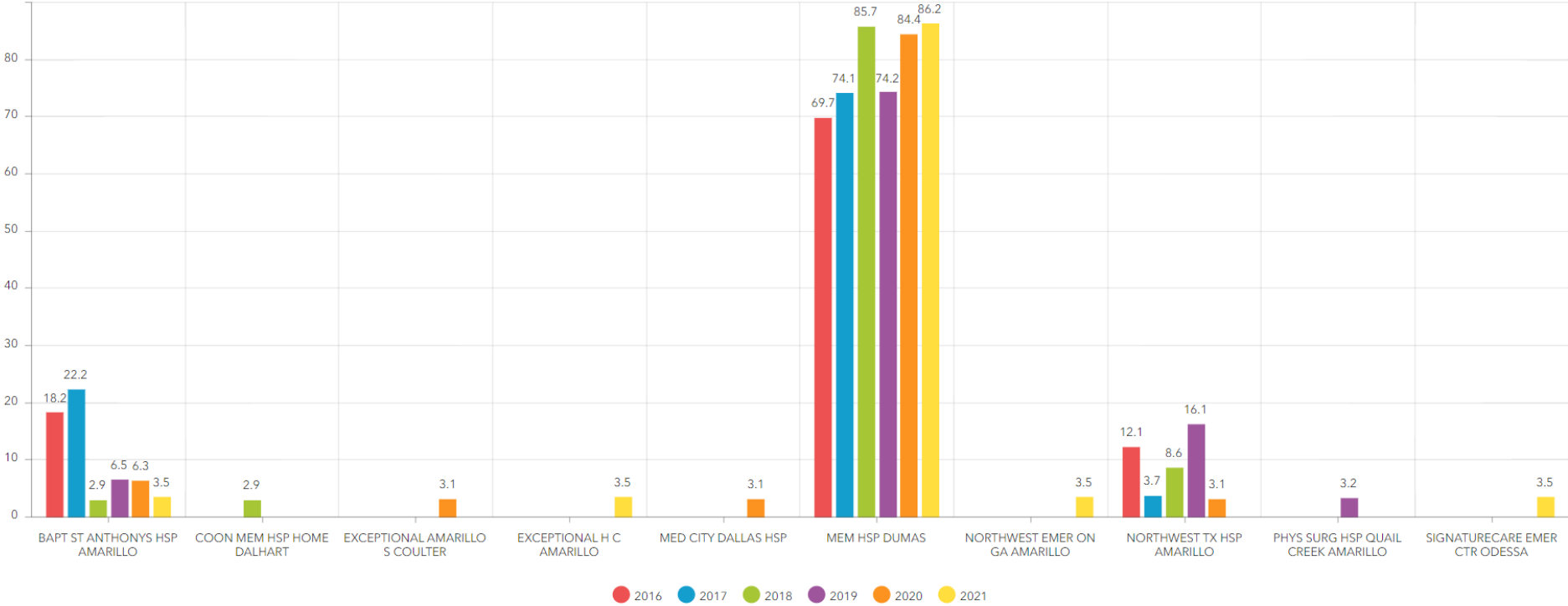
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
SYM012 CIRC SIGNS SYM

Trended Market Share





MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

CORNEA EXTERNAL DISORDER

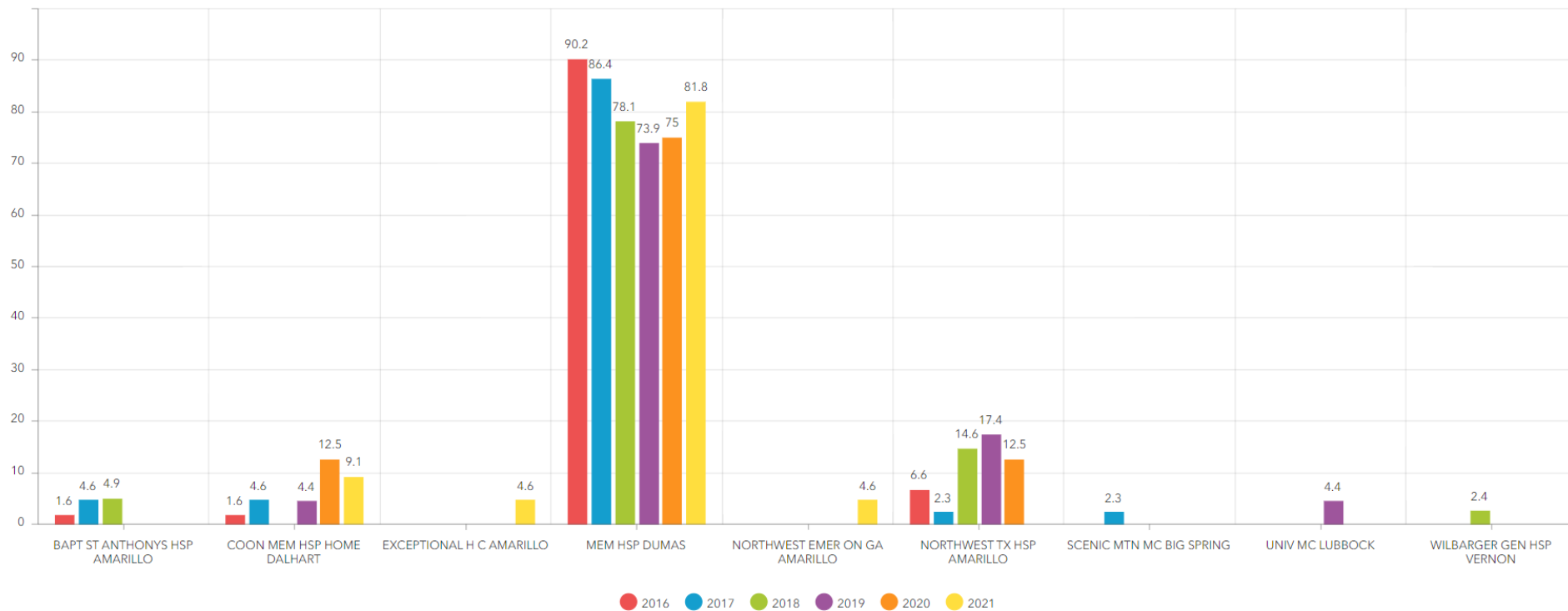
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
EYE001 CORNEA EXTERNAL ...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

ALC RELAT DISORD

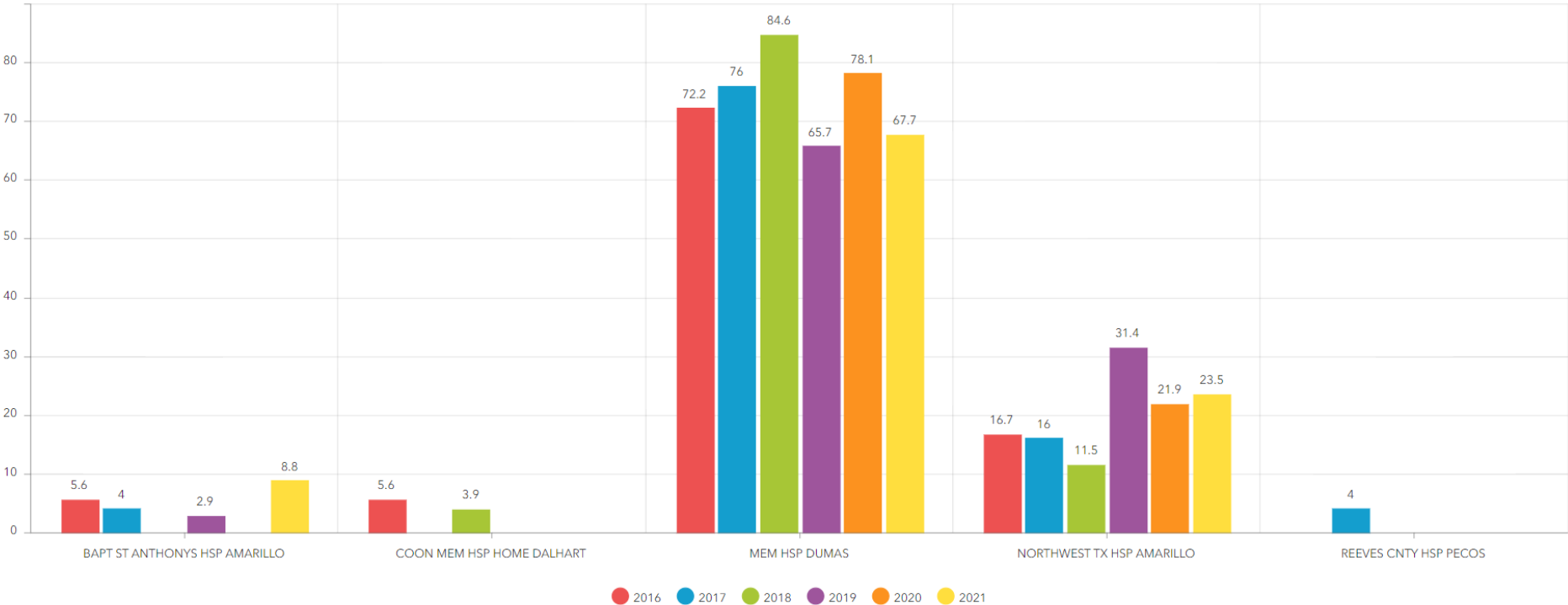
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
MBD017 ALC RELAT DISORD

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

DISLOCATION / INITIAL ENCOUNTER

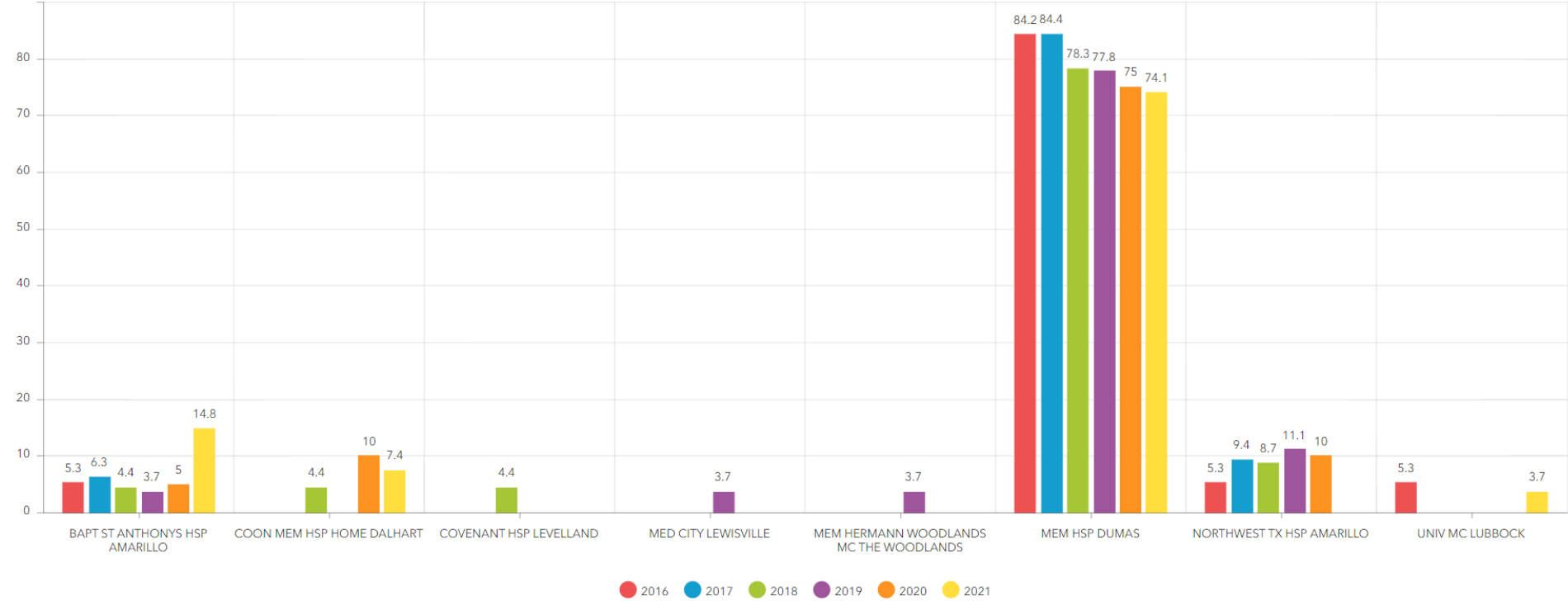
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INJ007 DISLOC/INITIAL ENC...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

FEMALE GEN DISORDER

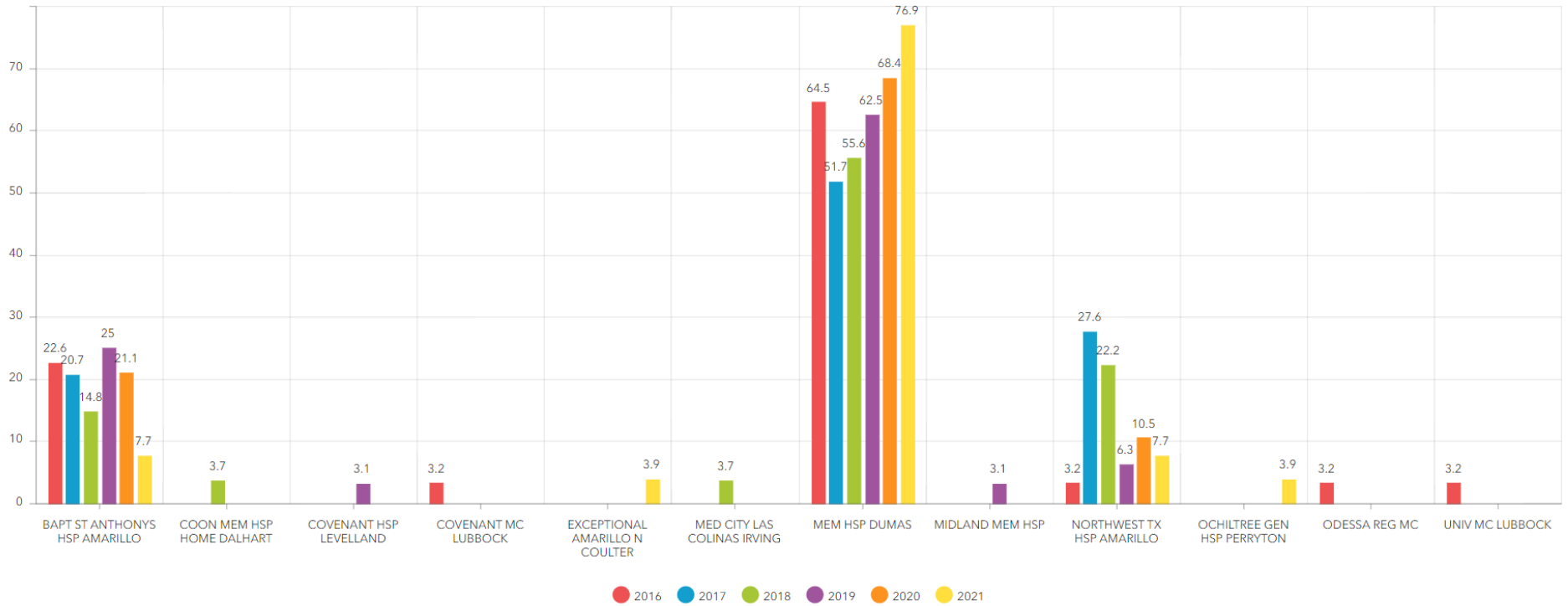
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
GEN025 OTH SPEC FEM GEN...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

COVID 19

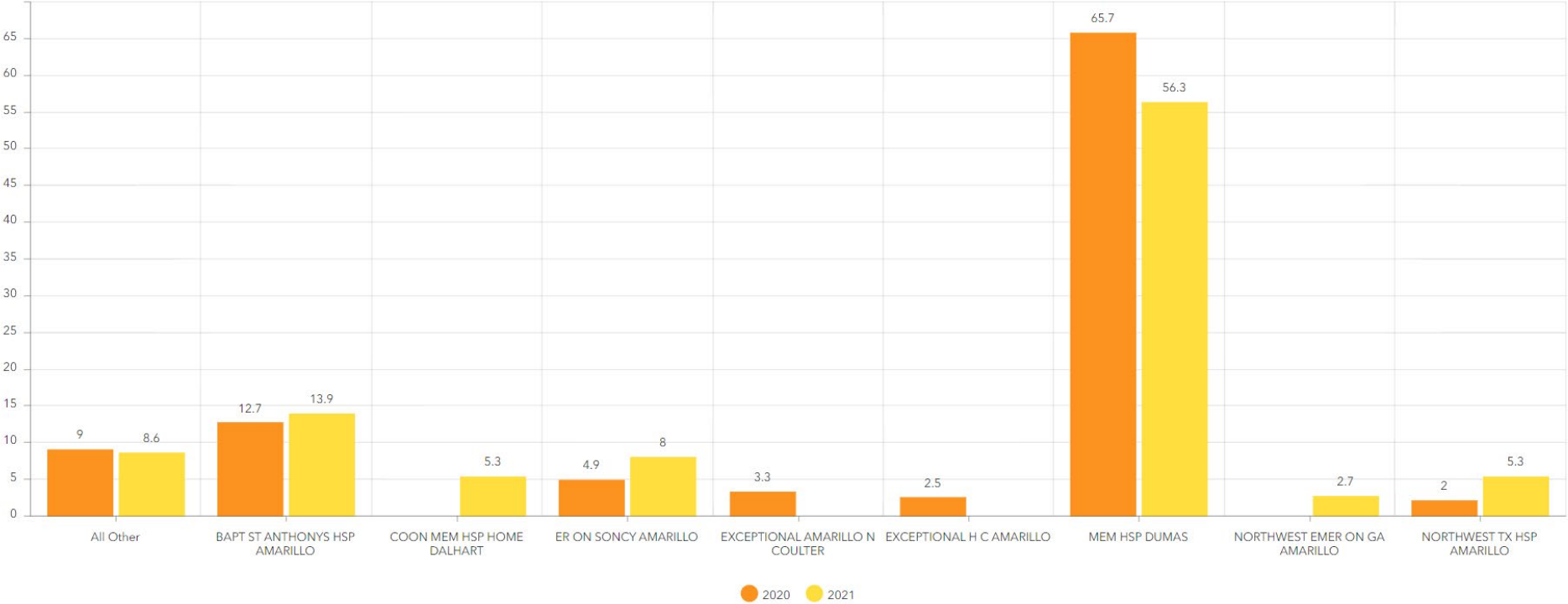
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INF012 COVID 19

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

ALLERGIC REACTION

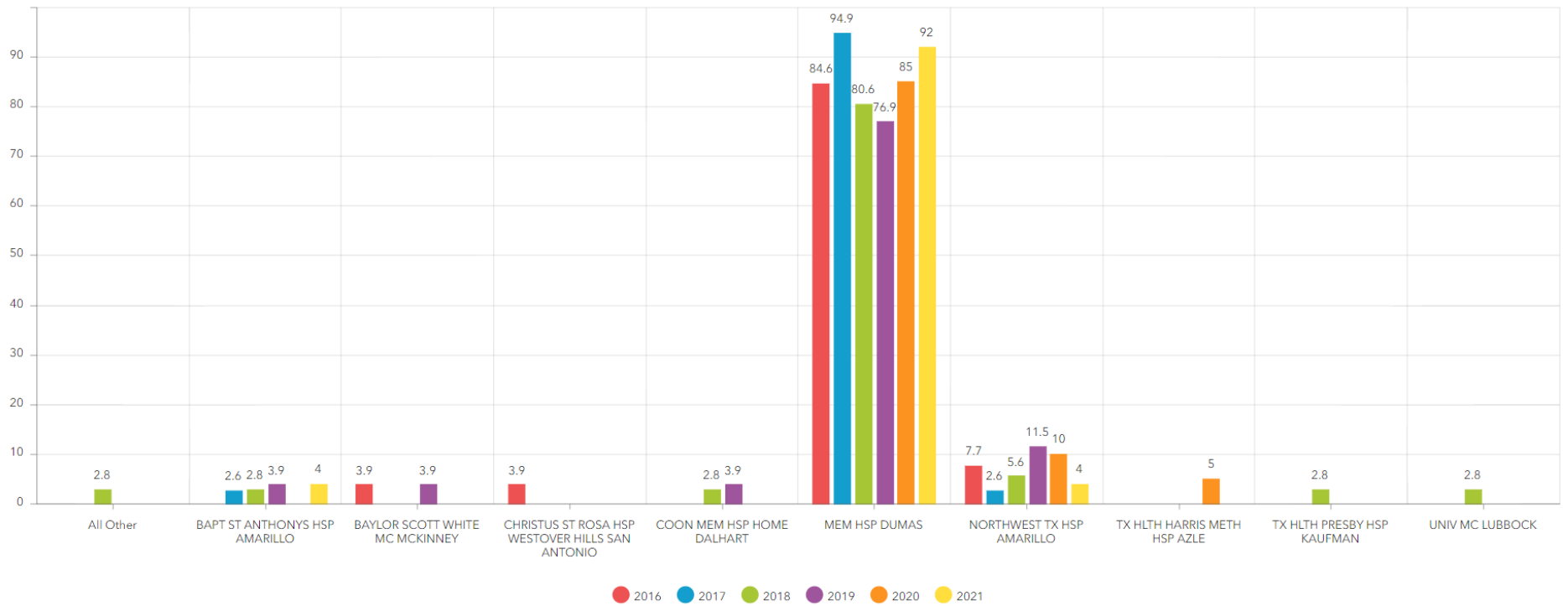
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
INJ031 ALLER REACT

Trended Market Share



# MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

## HEART FAILURE

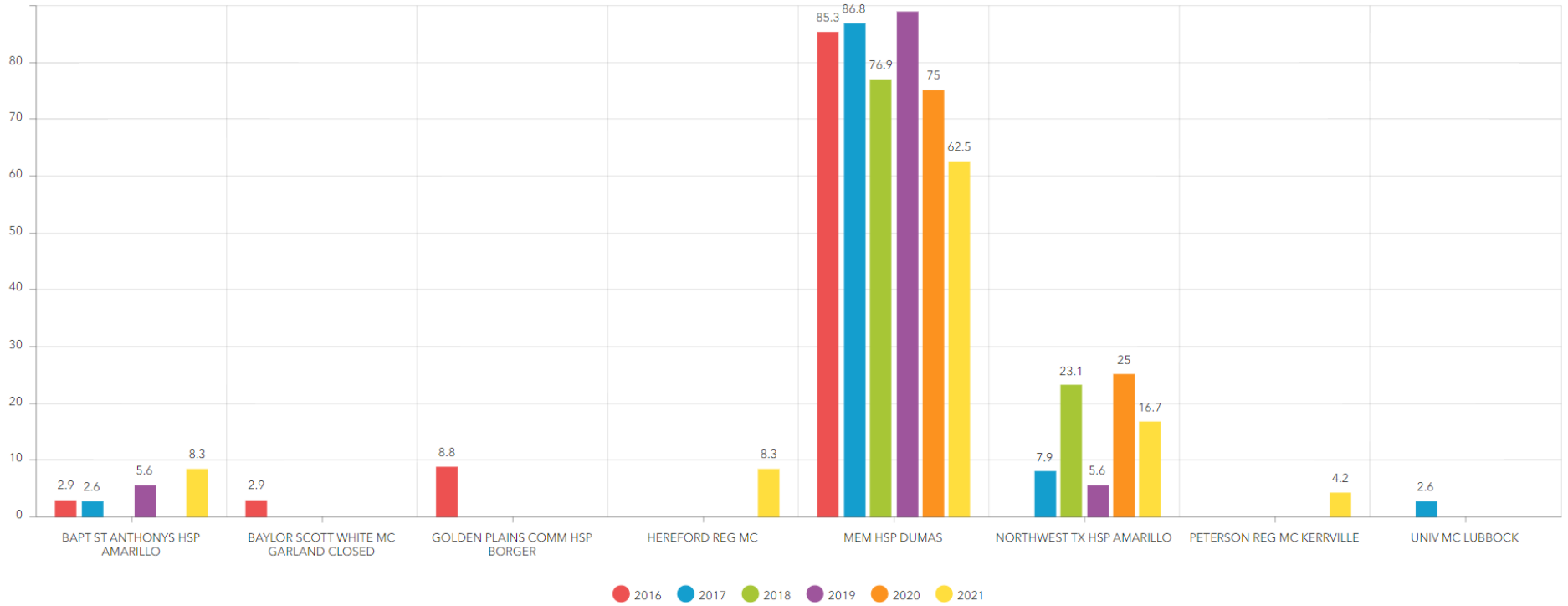
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
CIR019 HRT FAIL

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

ABDONIMAL HERNIA

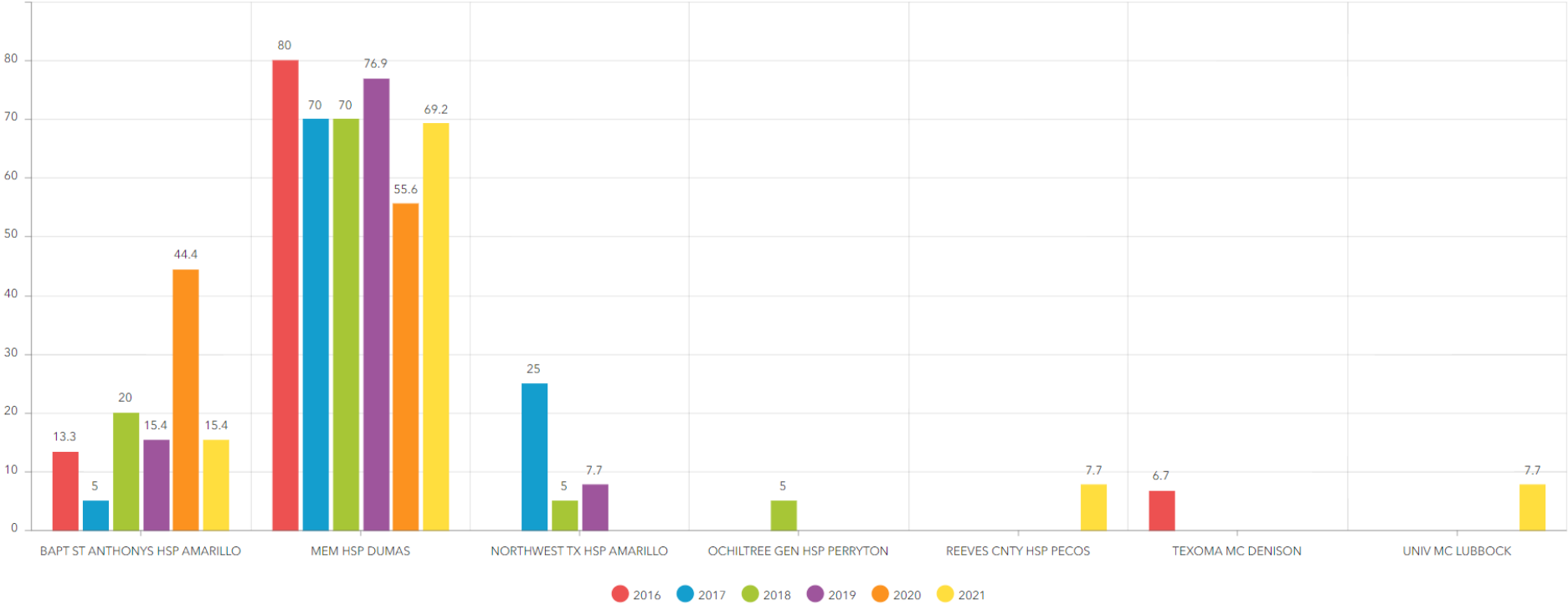
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
DIG010 ABDOM HERNIA

Trended Market Share





MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

ACUTE CHRONIC TONSILITUS

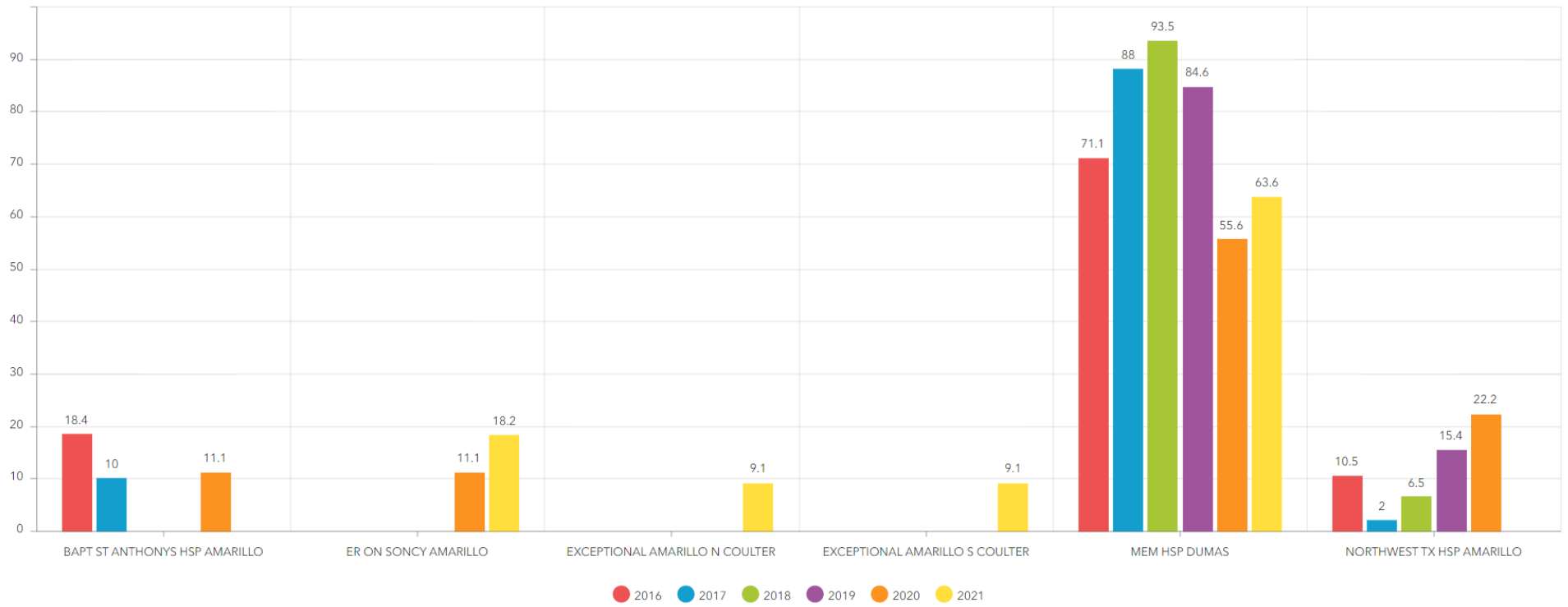
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
RSP004 ACUTE CHRON TON...

Trended Market Share



# MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

## ACUTE MYOCARDIAL INFRACTION

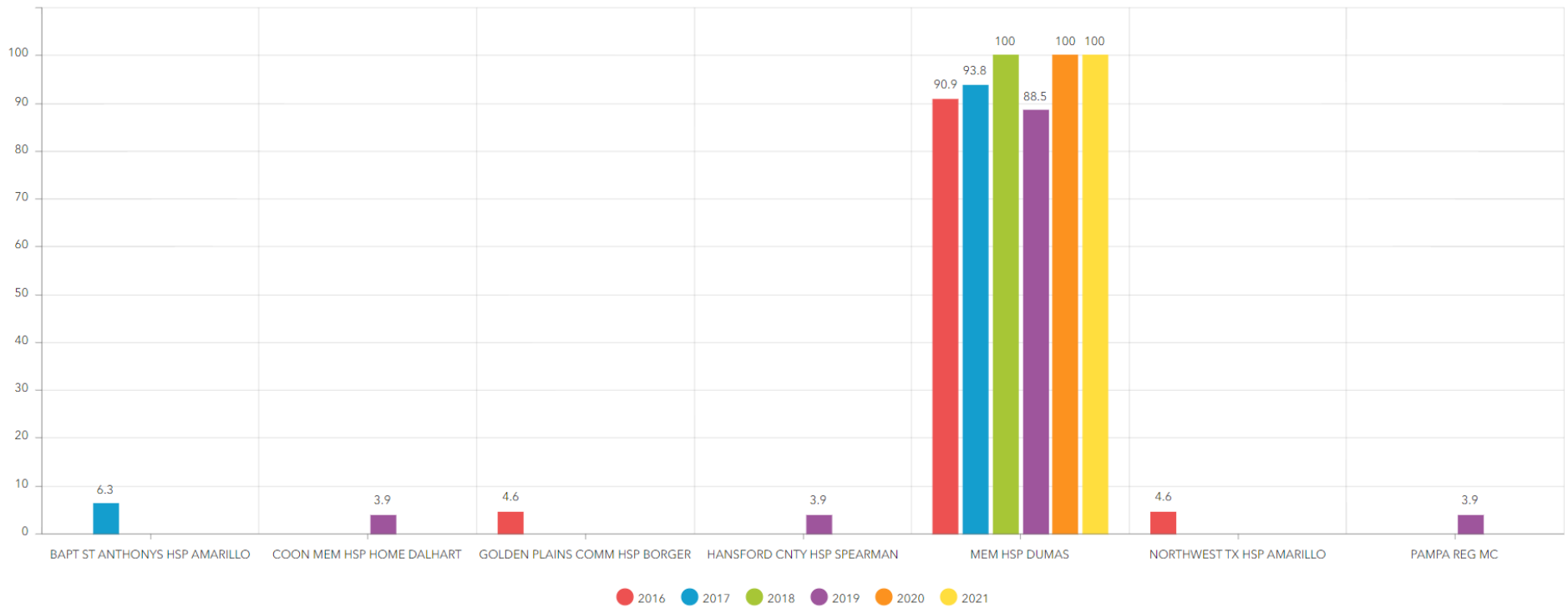
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
CIR009 ACUTE MYOCARDIAL ...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

INTESTINAL OBSTRUCTION

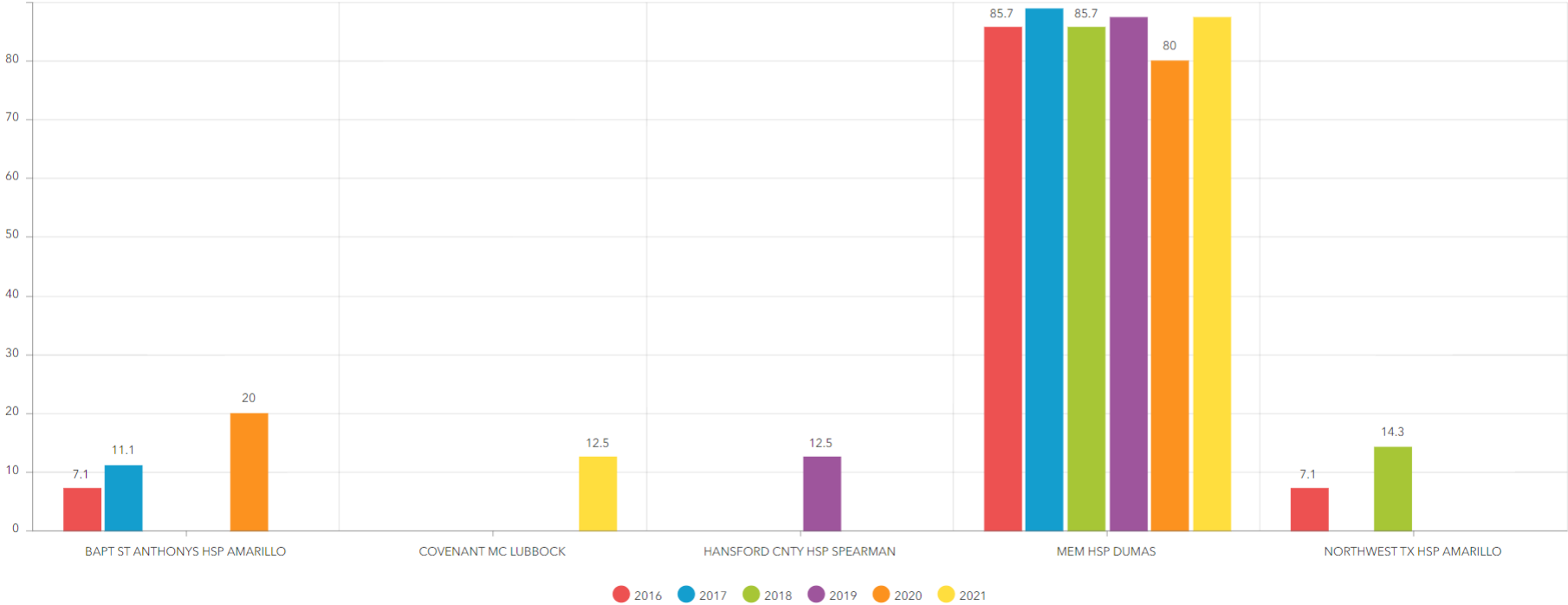
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

Select Service Line  
DIG012 INTEST OBSTRUCTN I...

Trended Market Share



MCHD EMERGENCY MARKET SHARE – PRIMARY SERVICE AREA

HYPOTENSION

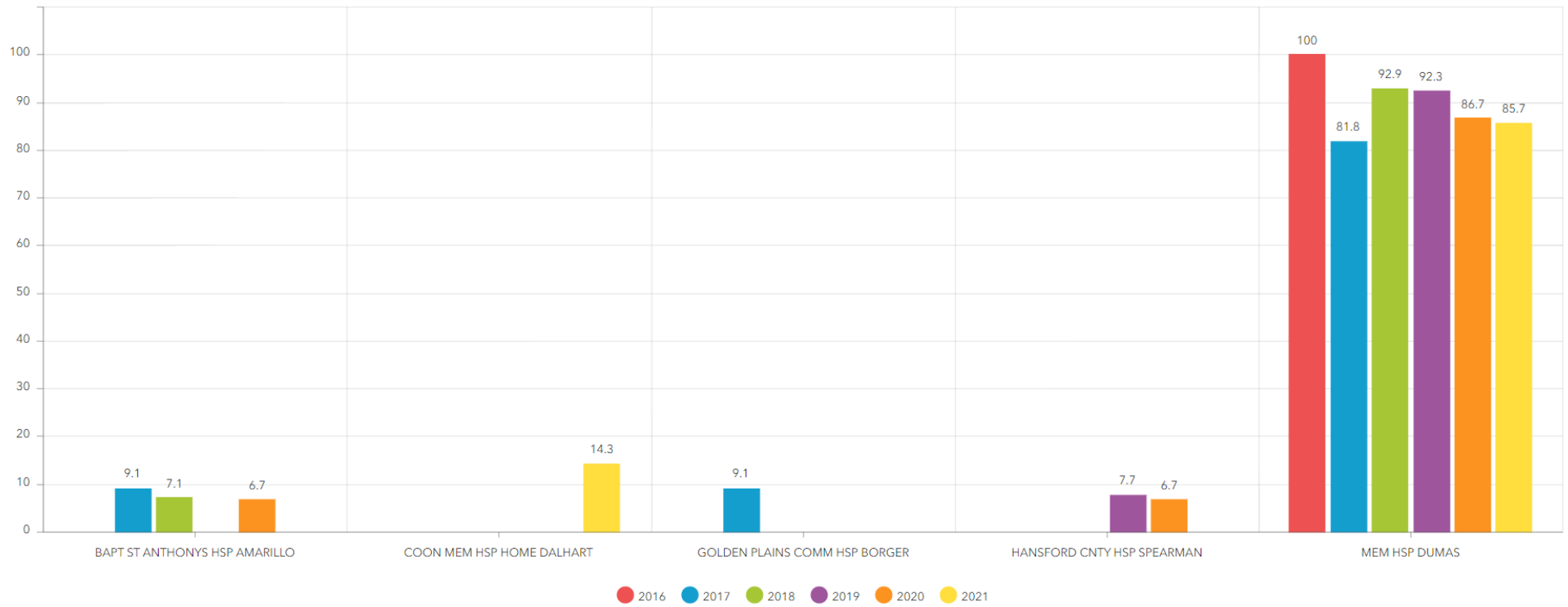
Emergency Market Share

Select Year  
2021

Select Area or ZIP Code  
Primary Service Area

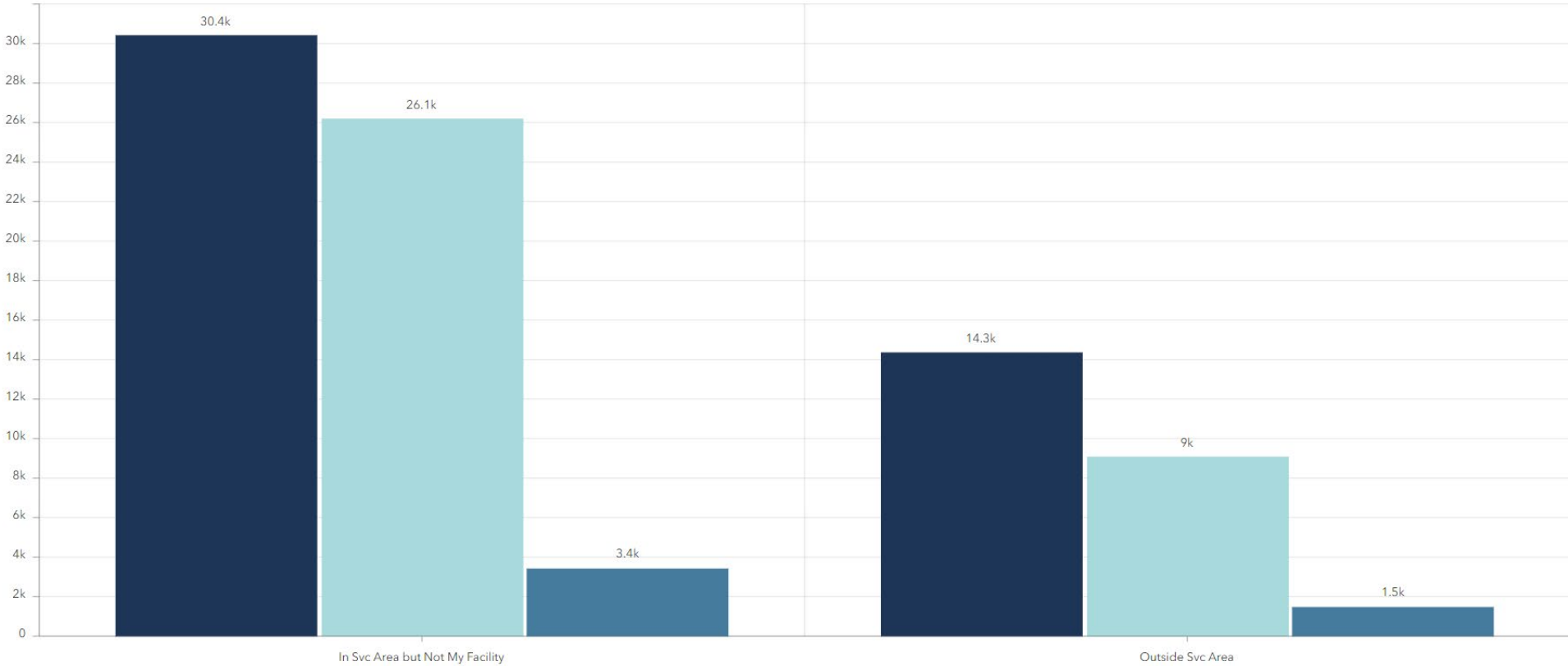
Select Service Line  
CIR031 HYPOTENSION

Trended Market Share



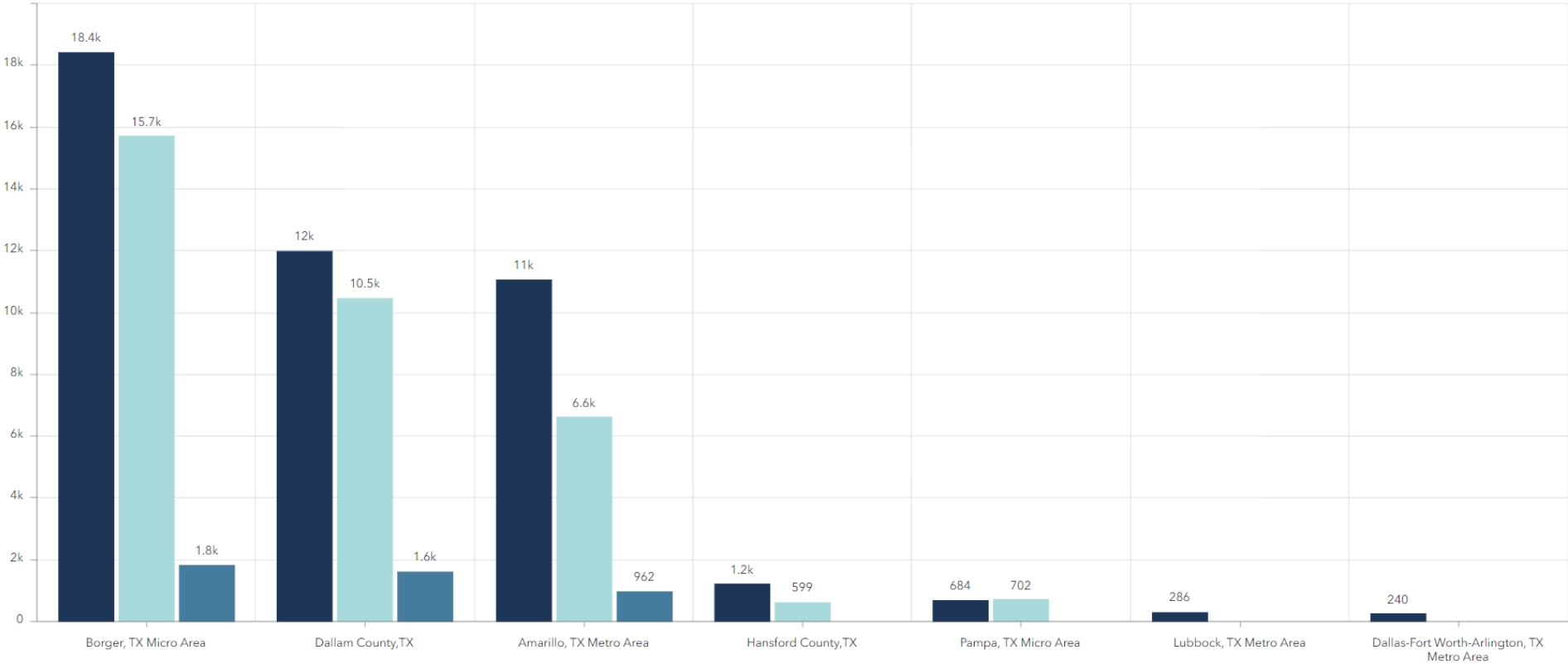
MCHD EMERGENCY MARKET SHARE – OUTMIGRATION

Patient Destination



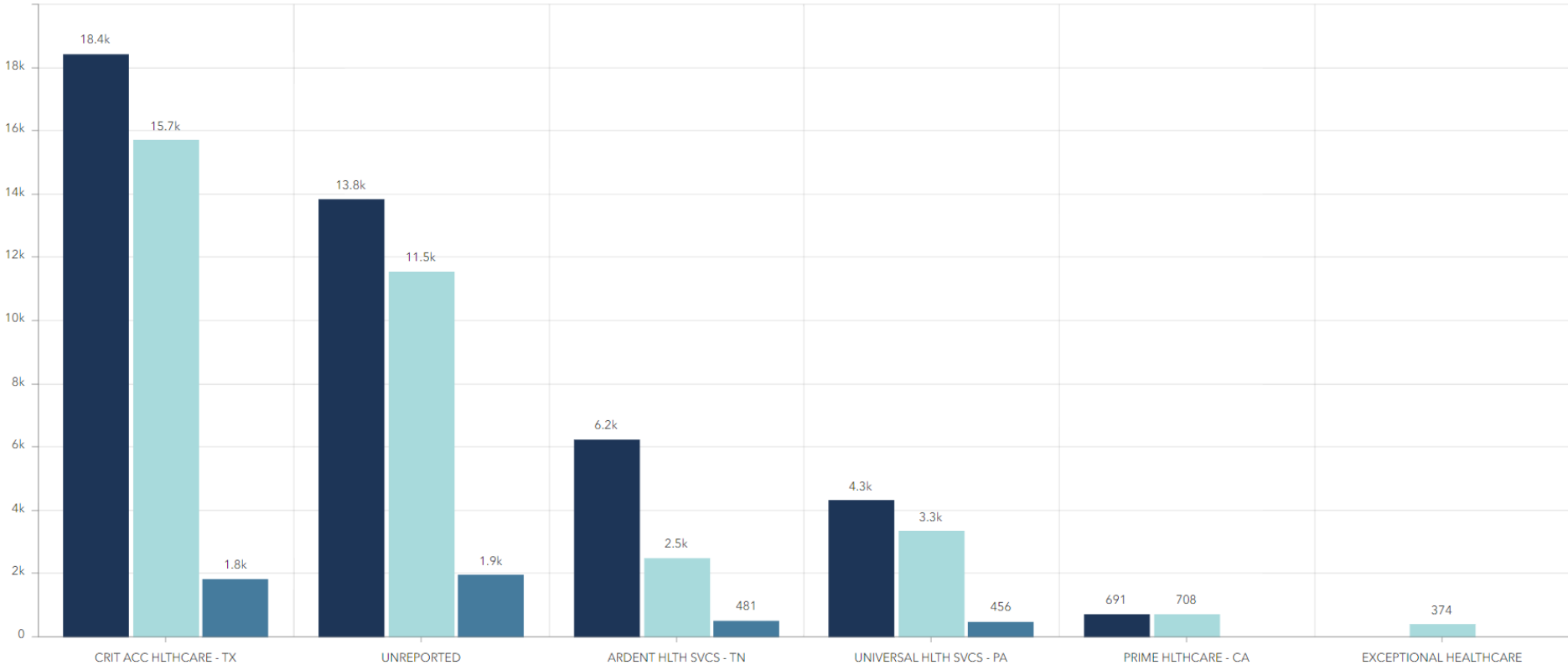
MCHD EMERGENCY MARKET SHARE – OUTMIGRATION

Top Volume Patient Destination by CBSA/County



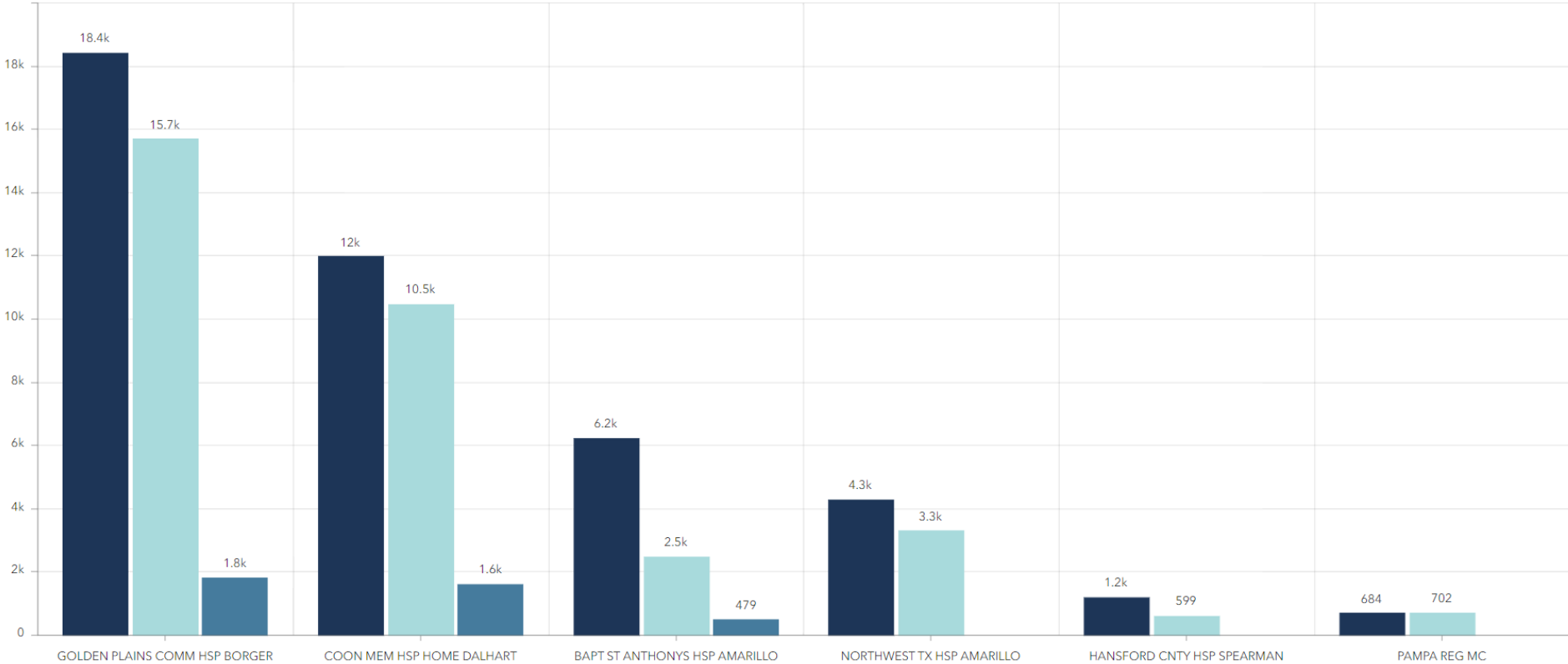
MCHD EMERGENCY MARKET SHARE – OUTMIGRATION

Patient Destination by Facility System



MCHD EMERGENCY MARKET SHARE – OUTMIGRATION

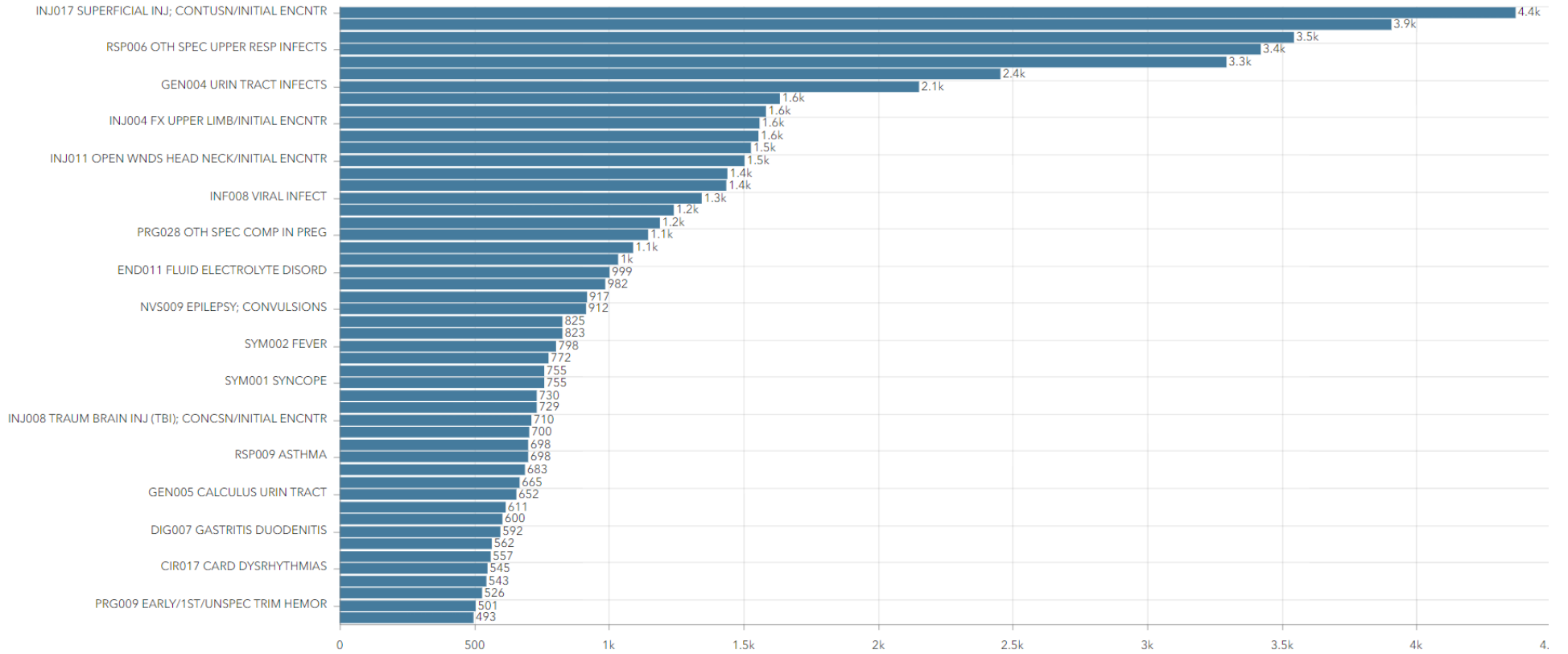
Top Volume Patient Destination by Facility





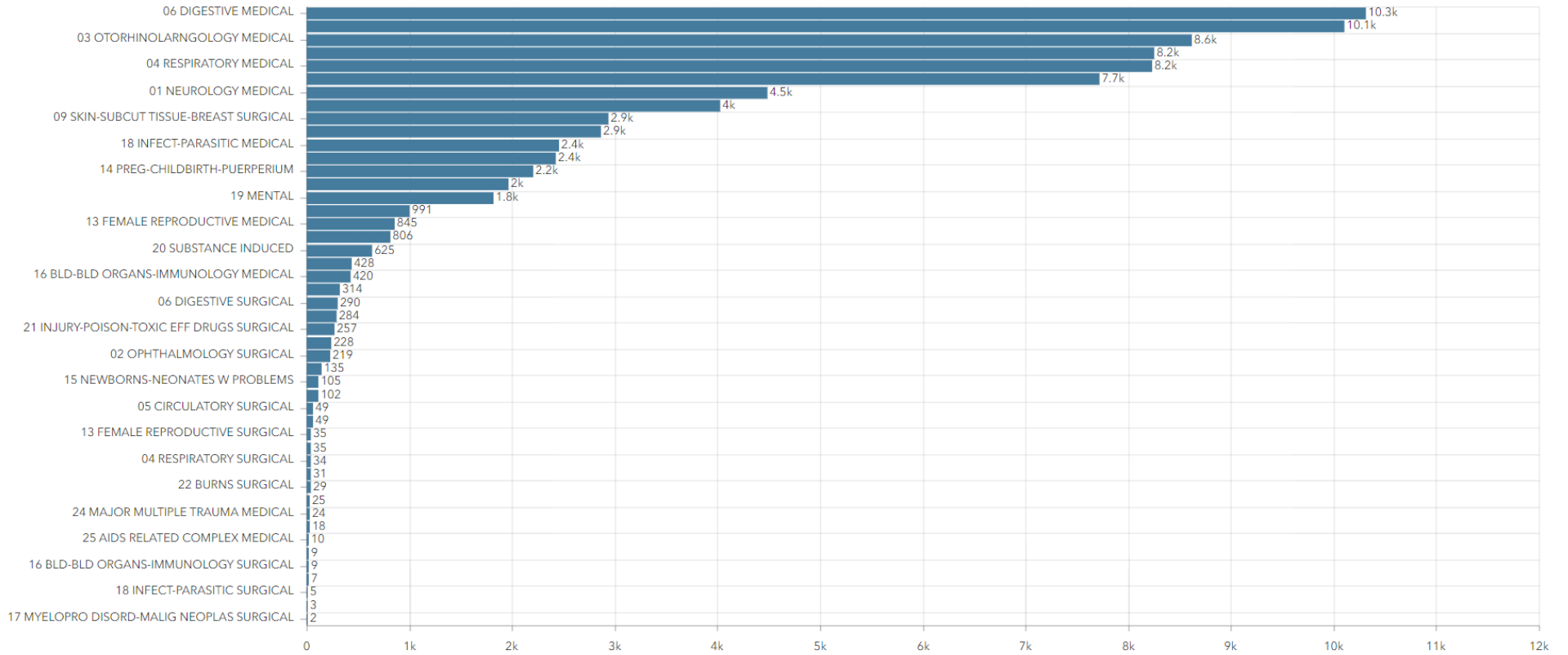
# MCHD EMERGENCY MARKET SHARE – OUTMIGRATION

## Top Volume Patients by Diagnosis Type



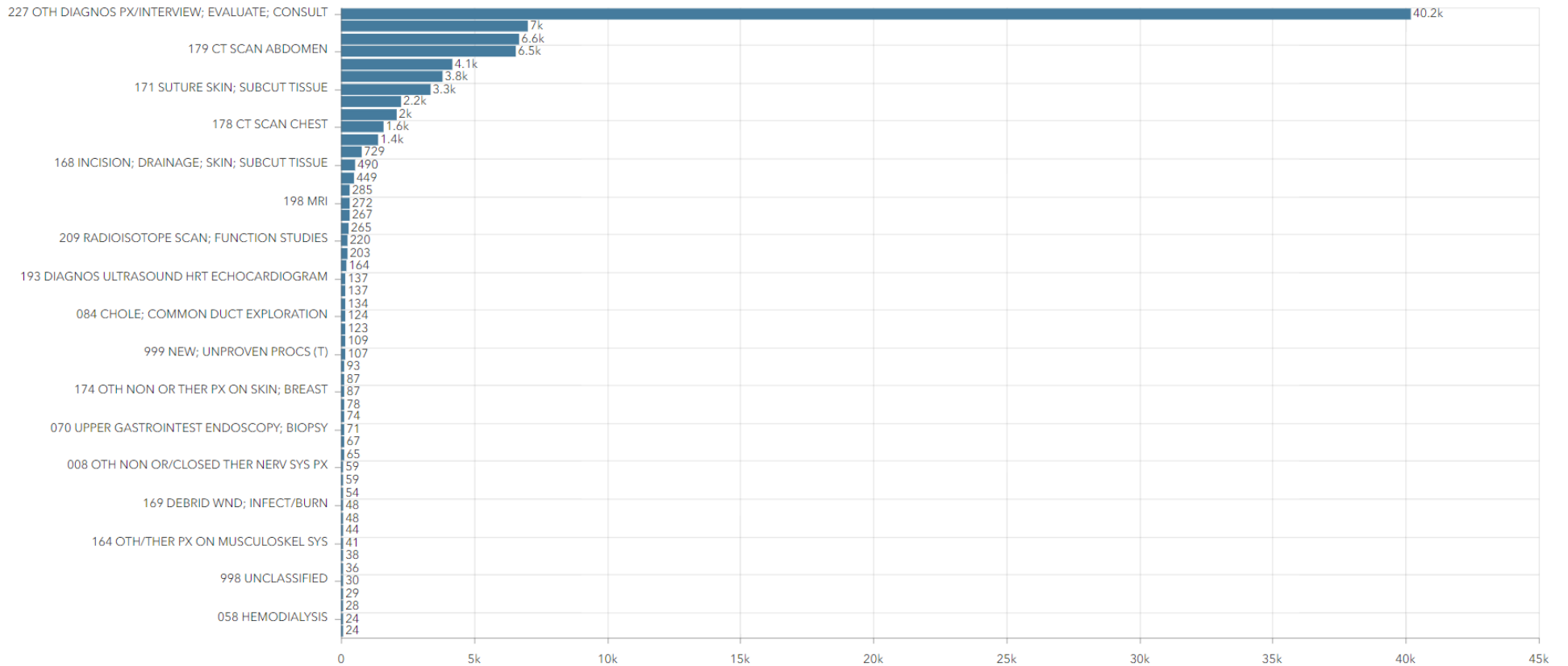
# MCHD EMERGENCY MARKET SHARE – OUTMIGRATION

## Top Volume Patients by Major Diagnostic Category

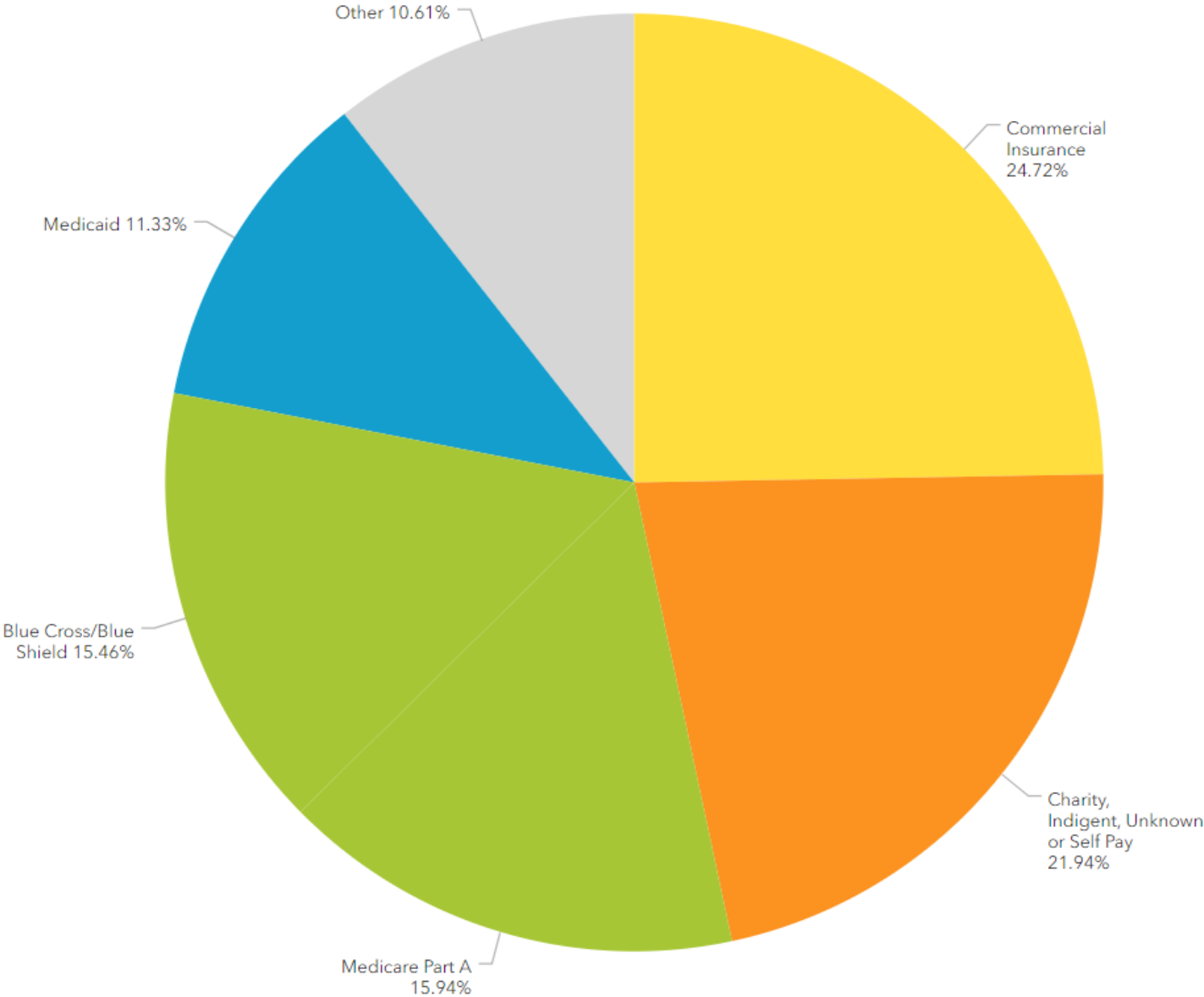


# MCHD EMERGENCY MARKET SHARE – OUTMIGRATION

## Top Volume Patients by Procedure Type



### Top Volume by Payor Mix



# MCHD FINANCIAL & OPERATIONAL BENCHMARKS

## RADIOISOTOPE SCAN FUNCTION STUDIES

### MEM HSP DUMAS



## FINANCIAL & OPERATIONAL Benchmarks

Report is provided by Texas Organization of Rural & Community Hospitals (TORCH) through a partnership with the State Office of Rural Health (SORH) as part of the financial and operational improvement services supported by the Flex Grant. The methodology for this analysis is based upon the Flex Monitoring Program ([www.flexmonitoring.org](http://www.flexmonitoring.org))

Data source: CMS HCRIS Cost Report files

Year	TX Metro CAH	TX Metro PPS	TX Micro CAH	TX Micro PPS	TX Rural CAH	TX Rural PPS
2019	15	218	12	34	56	22
2020	15	213	12	35	59	22
2021	15	224	12	35	60	22
2018	15	226	11	34	56	24
2017	15	227	10	37	55	27
2016	15	235	9	37	54	28
2013	16	231	8	42	56	31
2014	16	223	8	42	55	30
2015	14	222	8	40	51	29
2011	16	226	7	41	49	34
2012	16	230	7	39	54	37
2022	11	115	4	20	34	19

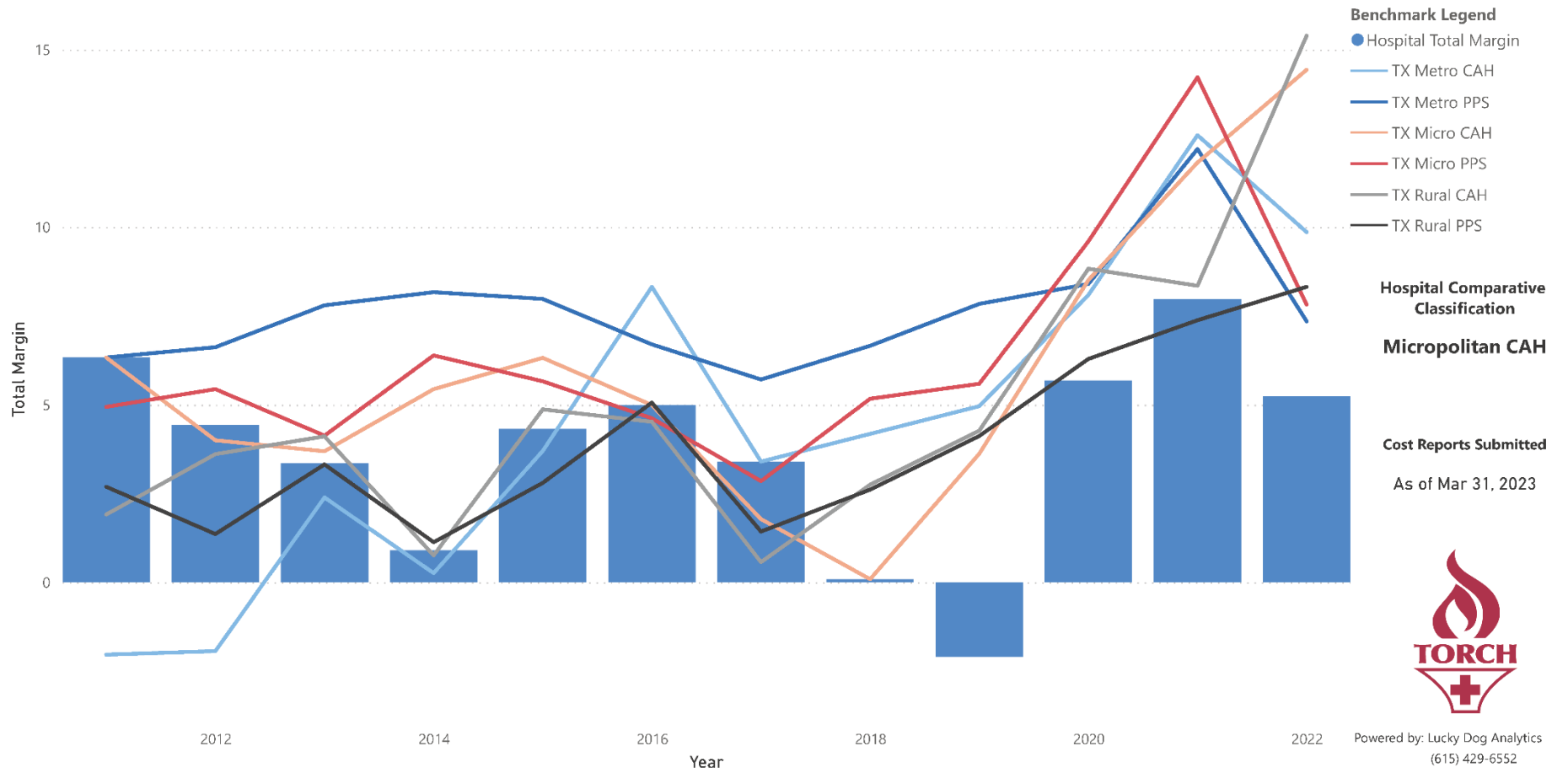


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(615) 429-6552

MCHD FINANCIAL & OPERATIONAL BENCHMARKS

TOTAL MARGIN

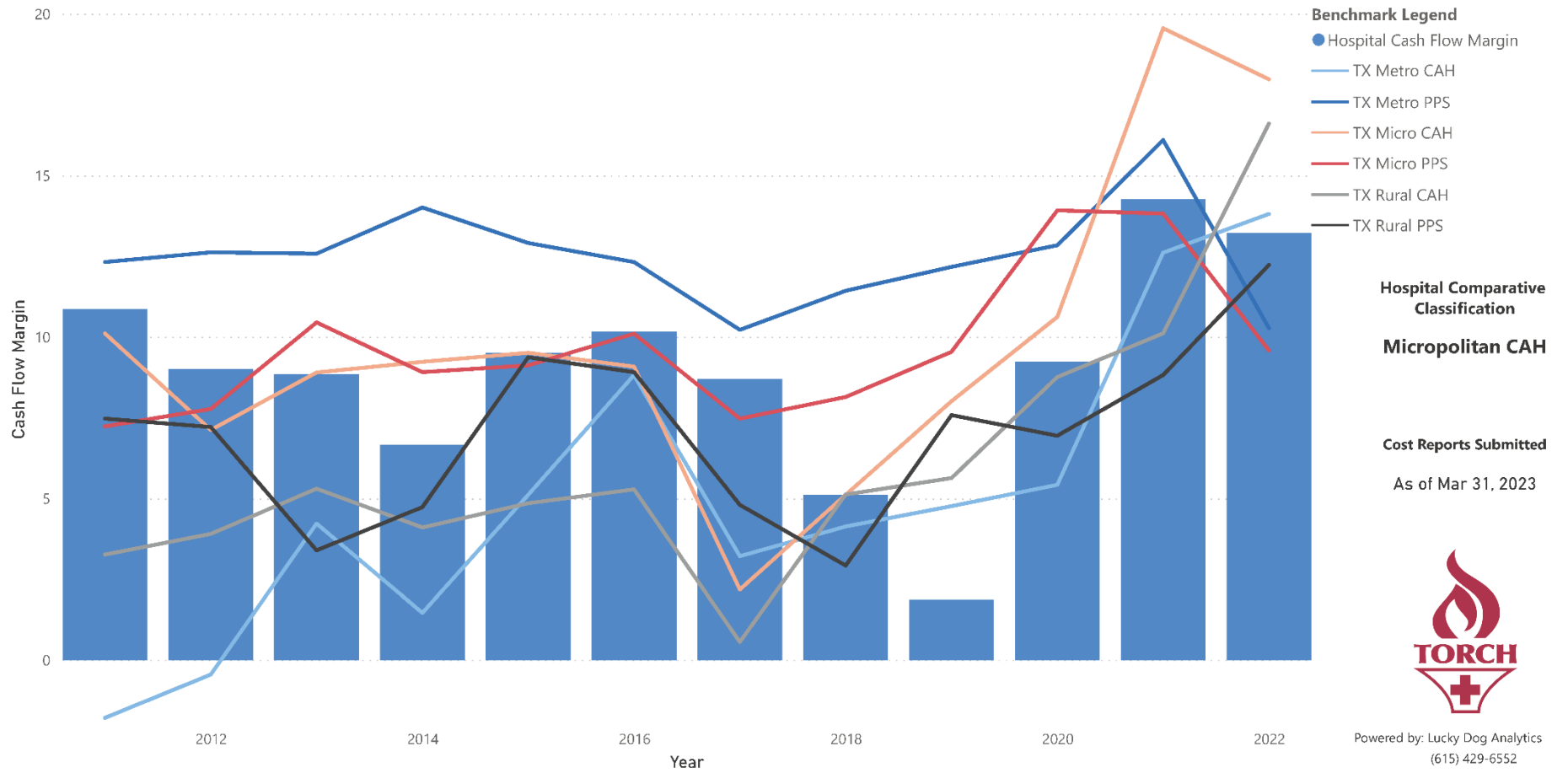
MEM HSP DUMAS  
Total Margin



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

CASH FLOW MARGIN

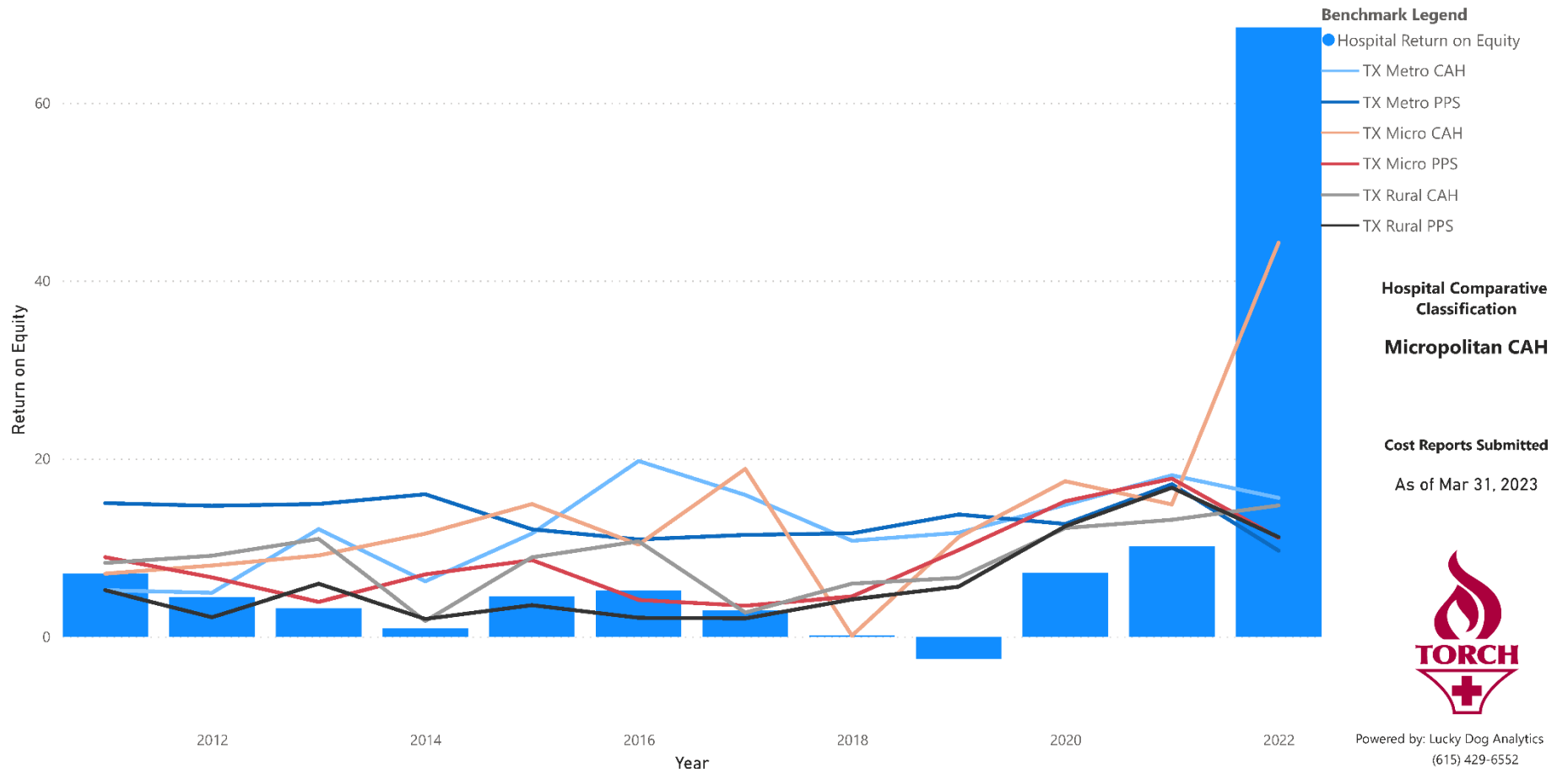
MEM HSP DUMAS  
Cash Flow Margin



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

RETURN ON EQUITY

MEM HSP DUMAS  
Return on Equity

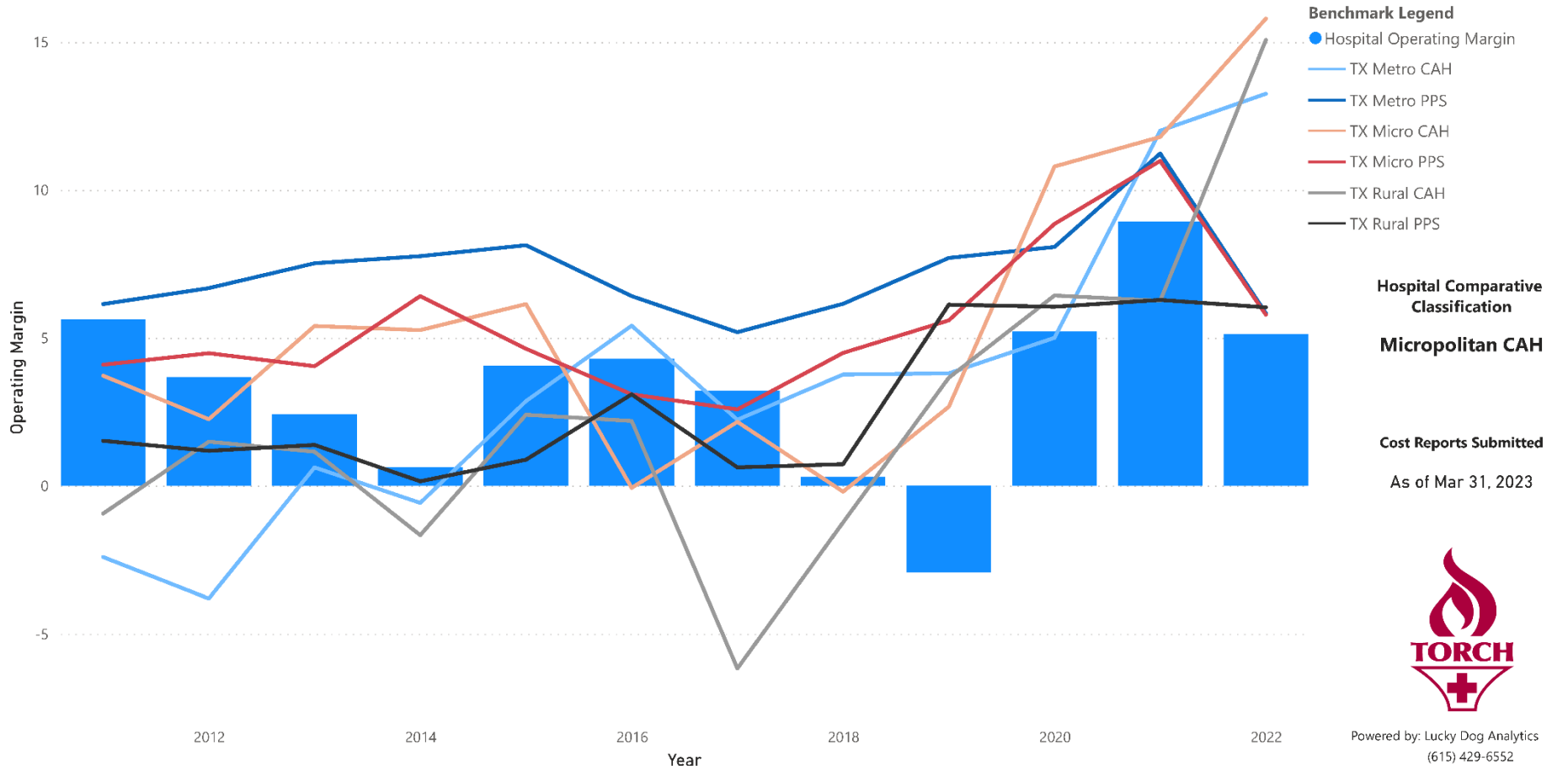




MCHD FINANCIAL & OPERATIONAL BENCHMARKS

OPERATING MARGIN

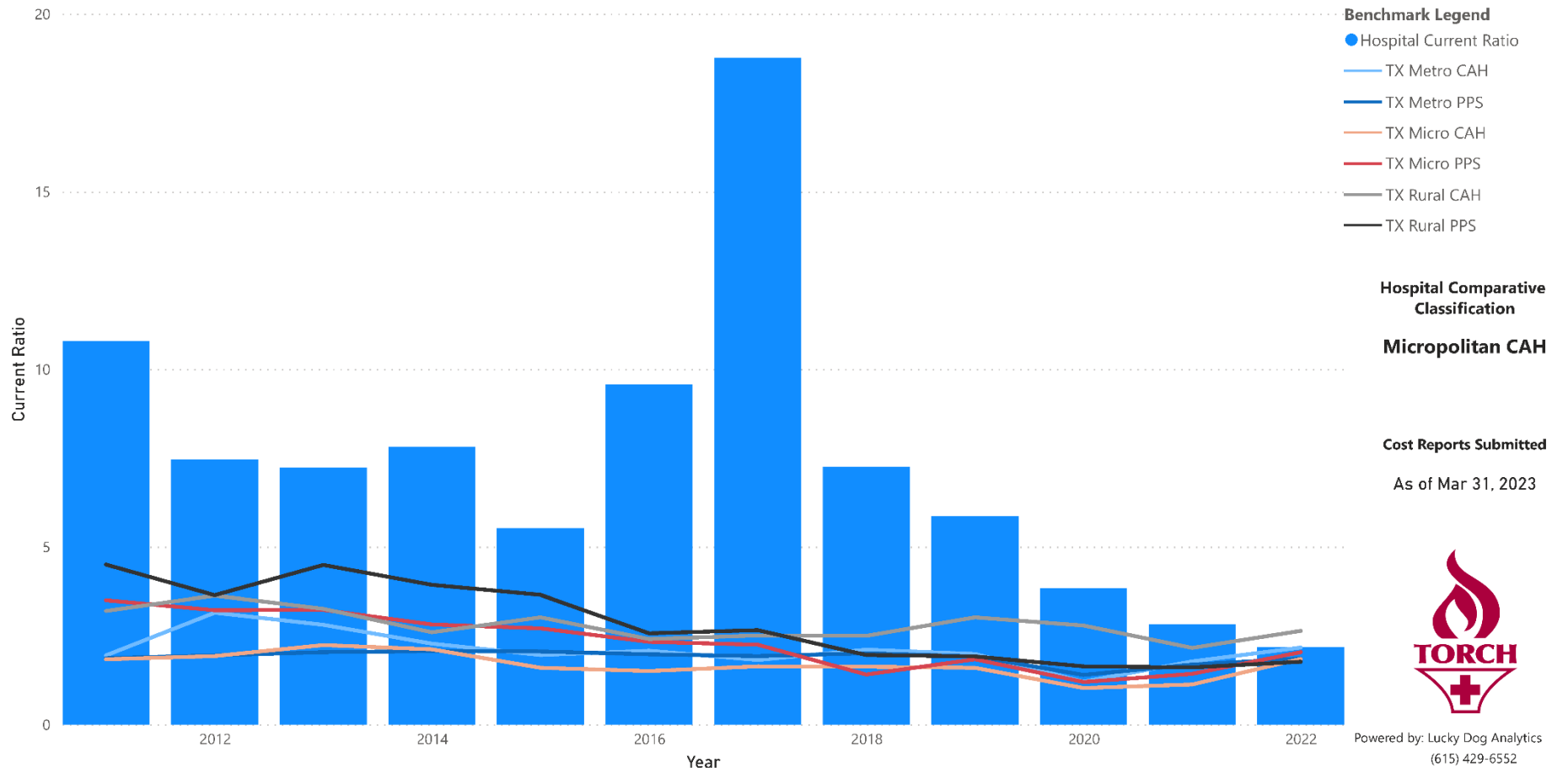
MEM HSP DUMAS  
Operating Margin



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

CURRENT RATIO

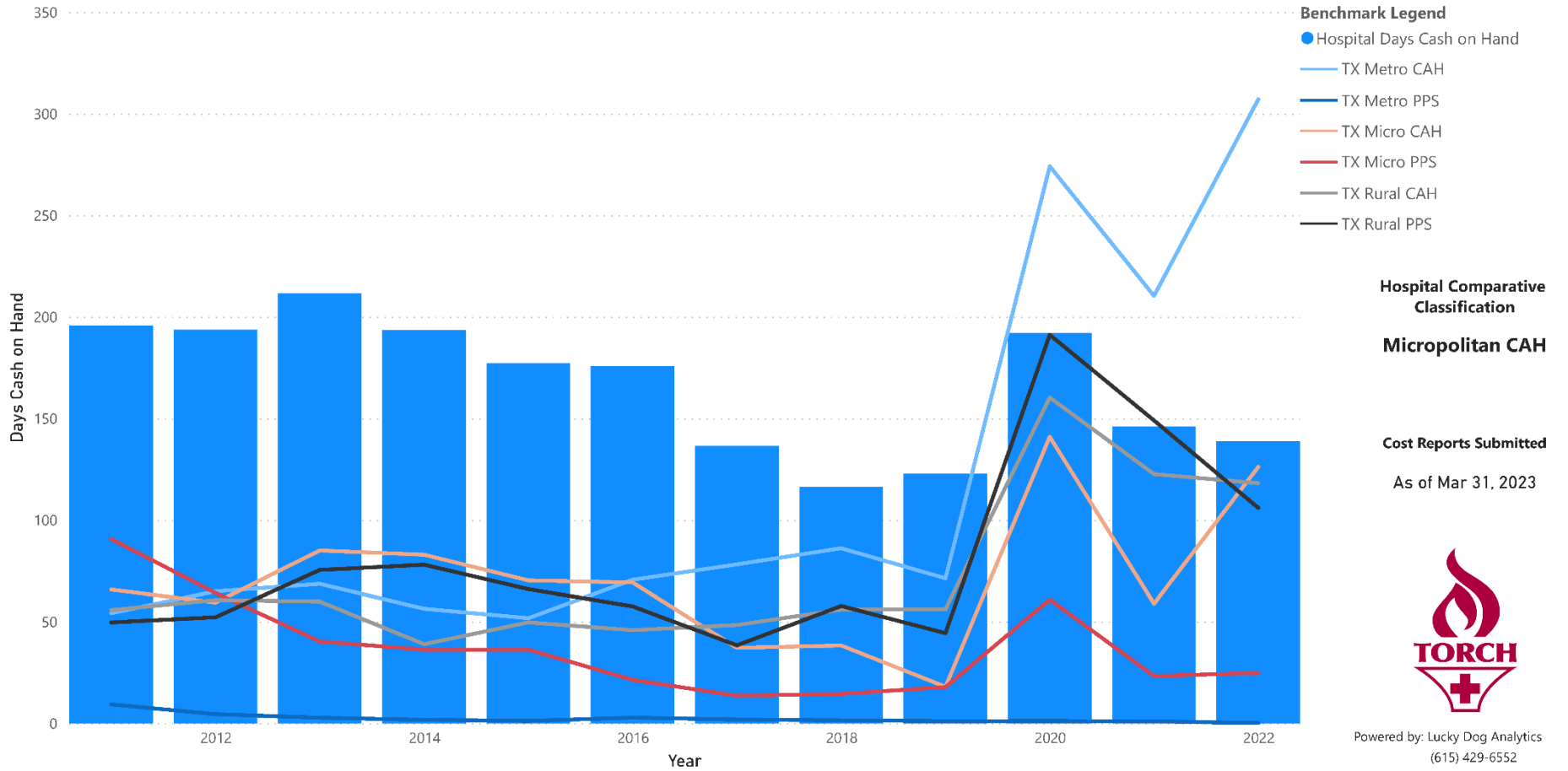
MEM HSP DUMAS  
Current Ratio



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

DAYS CASH ON HAND

MEM HSP DUMAS  
Days Cash on Hand

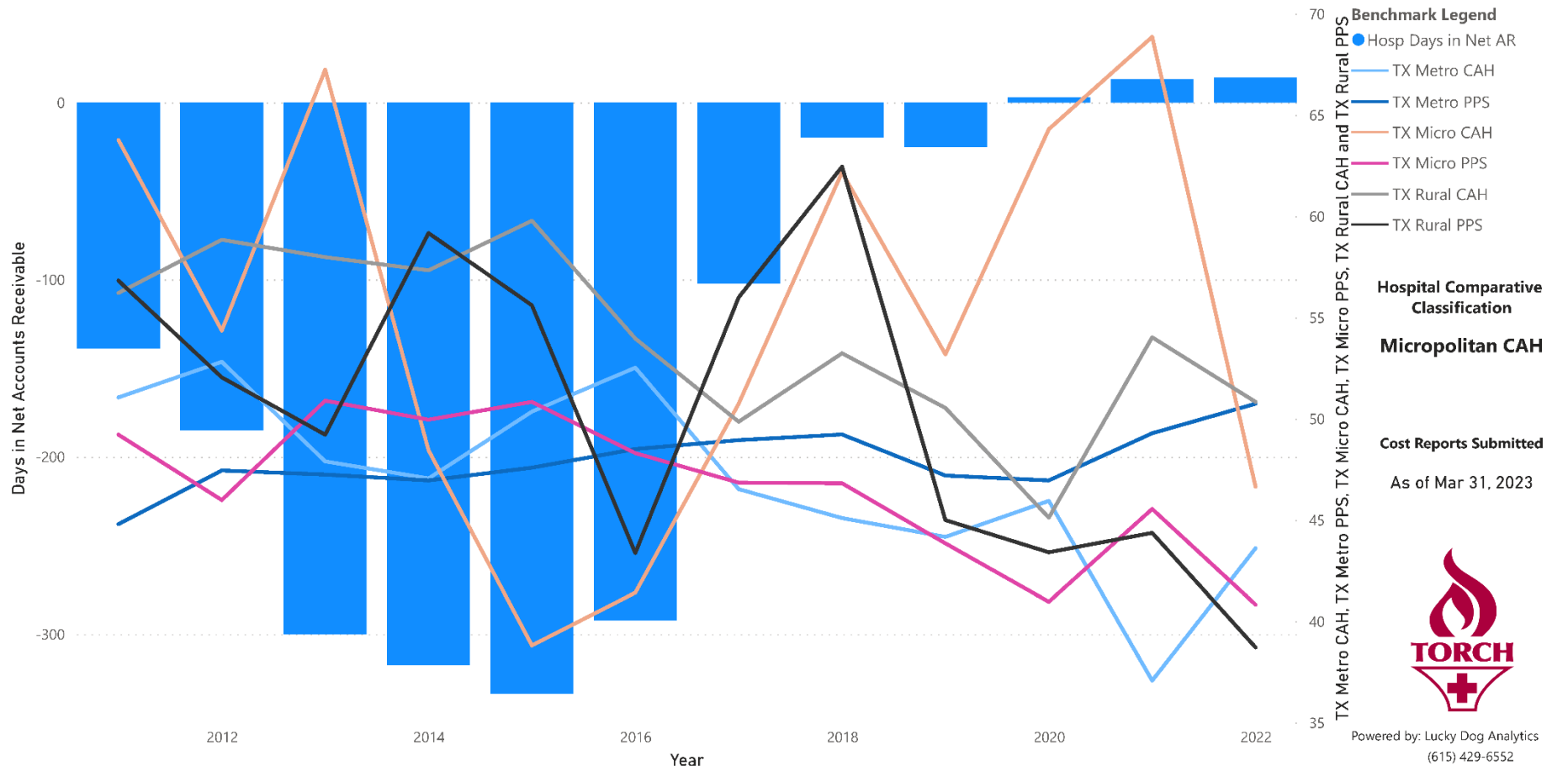


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MCHD FINANCIAL & OPERATIONAL BENCHMARKS

DAYS ON NET ACCOUNTS RECEIVABLE

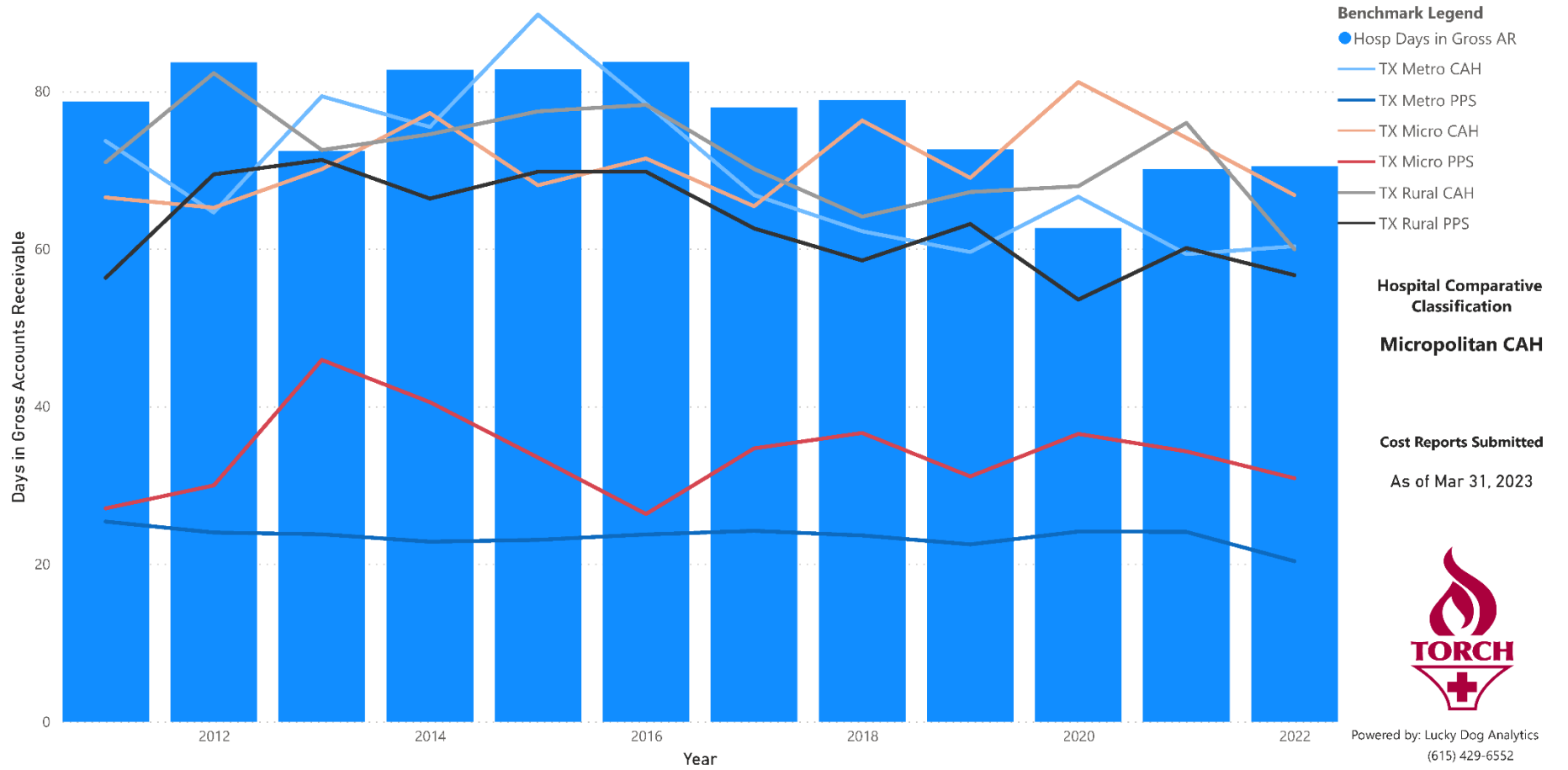
MEM HSP DUMAS  
Days in Net Accounts Receivable



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

DAYS IN GROSS ACCOUNTS RECEIVABLE

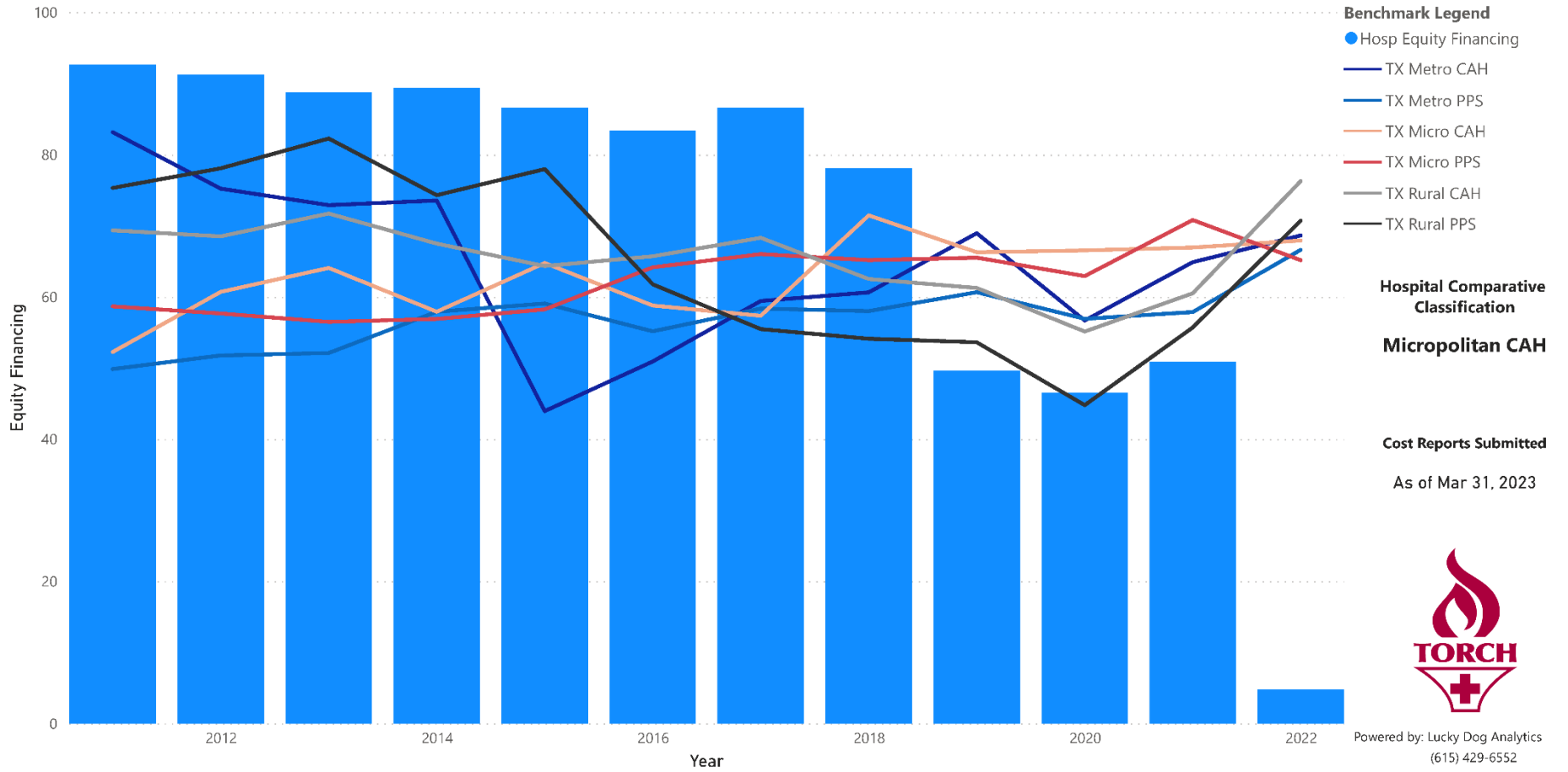
MEM HSP DUMAS  
Days in Gross Accounts Receivable



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

EQUITY FINANCING

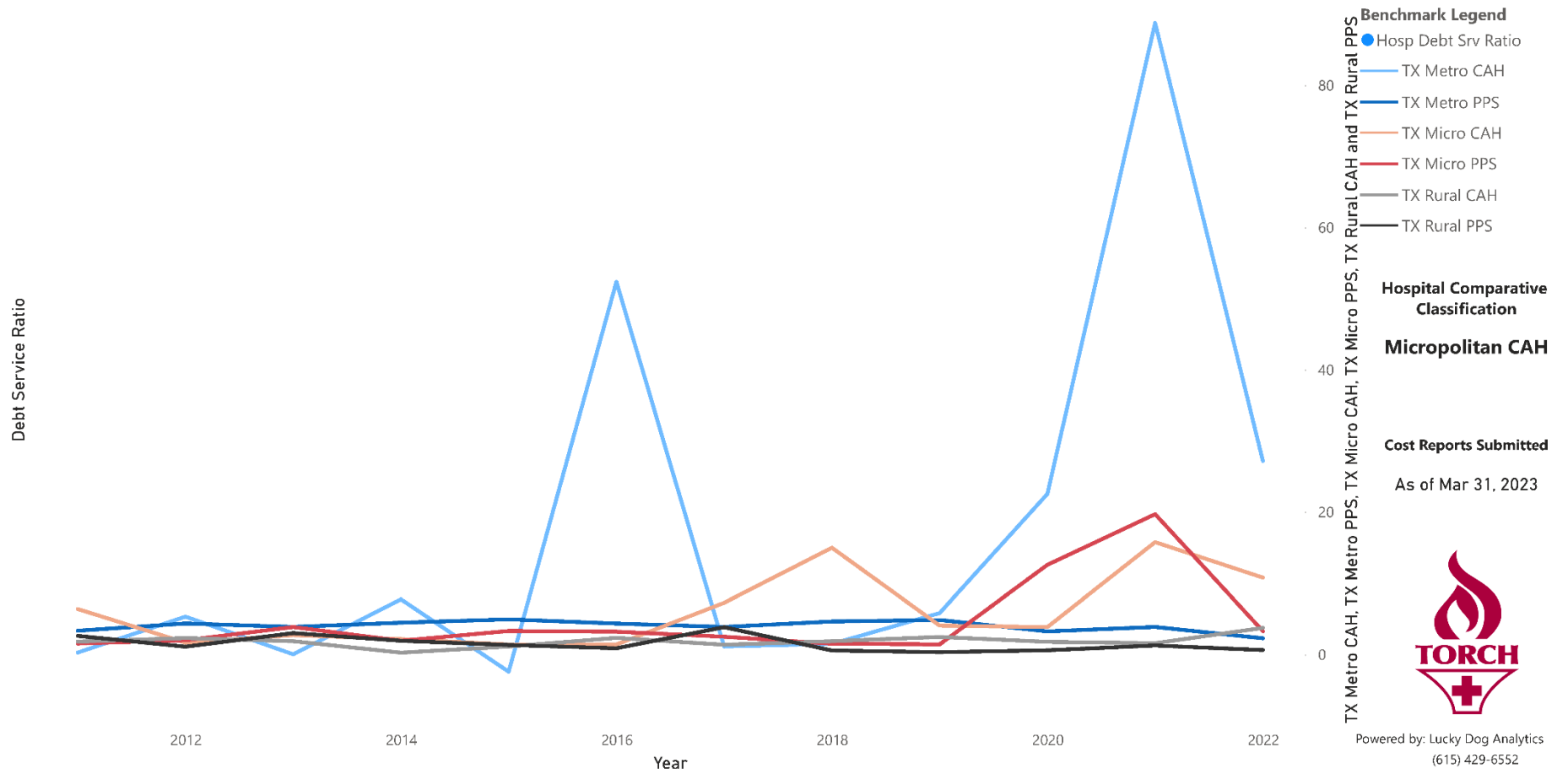
MEM HSP DUMAS  
Equity Financing



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

DEBT SERVICE RATIO

MEM HSP DUMAS  
Debt Service Ratio

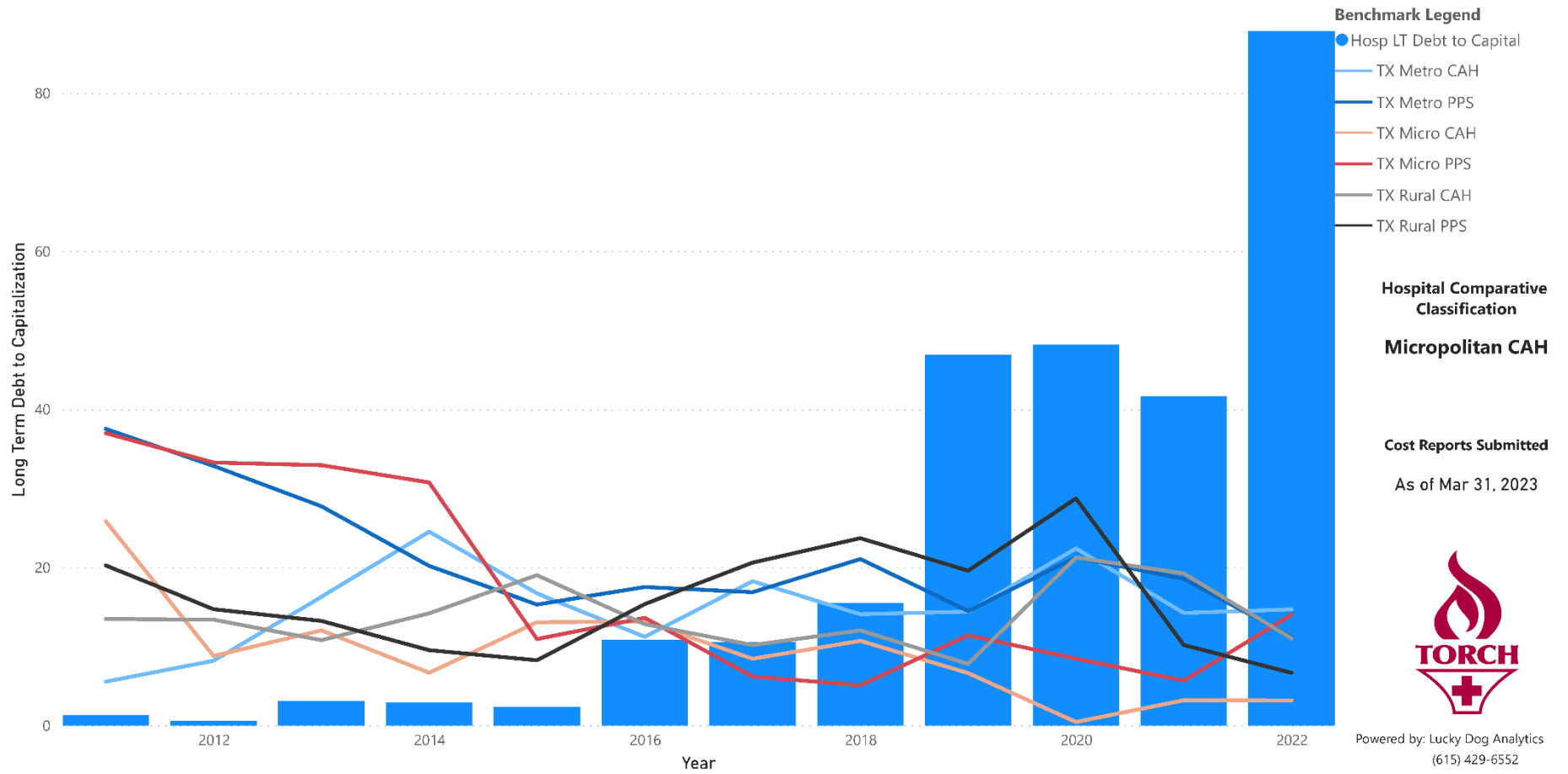


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MCHD FINANCIAL & OPERATIONAL BENCHMARKS

LONG TERM DEBT TO CAPITALIZATION

MEM HSP DUMAS  
Long Term Debt to Capitalization

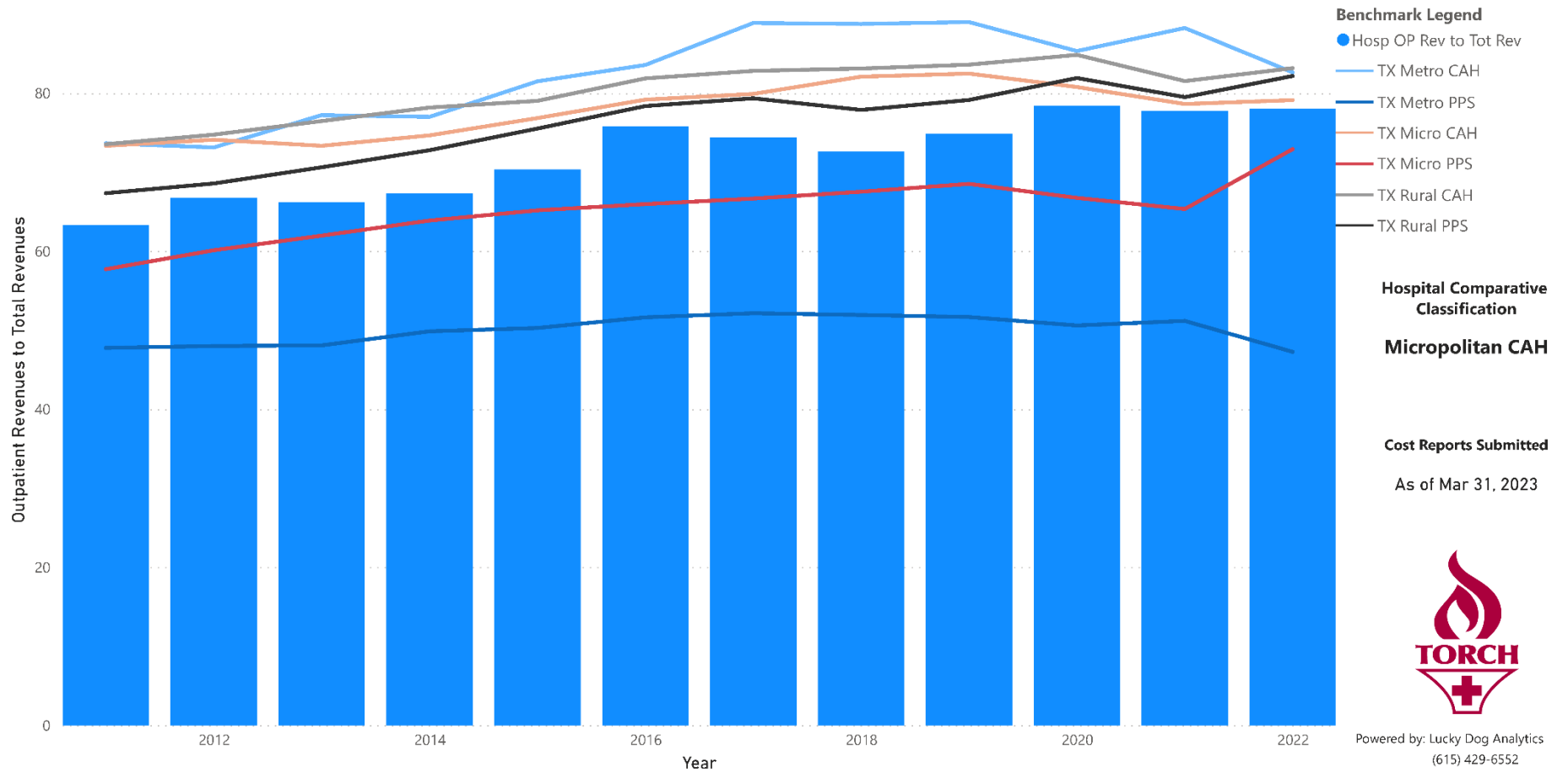




MCHD FINANCIAL & OPERATIONAL BENCHMARKS

OUTPATIENT REVENUES TO TOTAL REVENUES

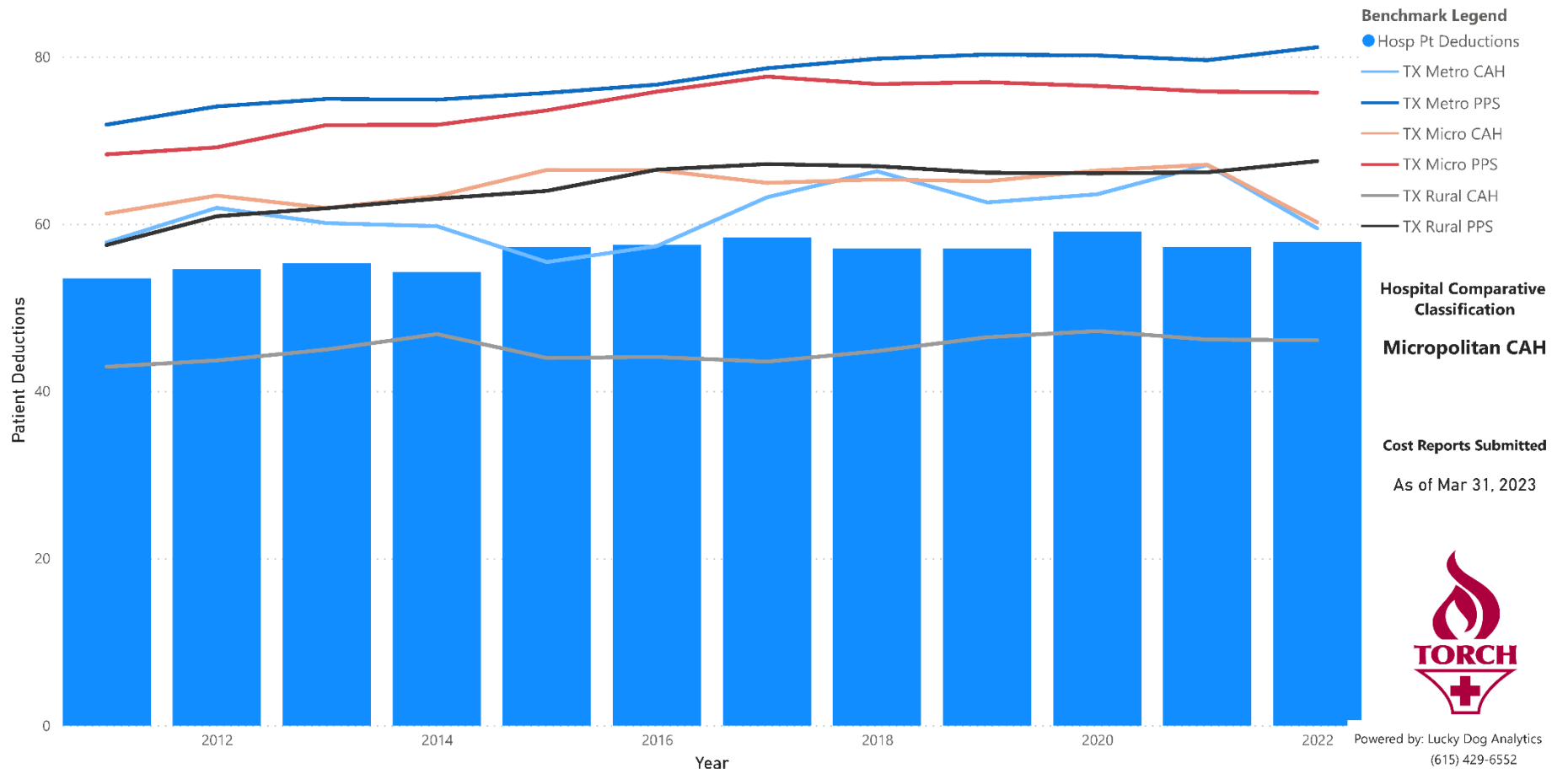
MEM HSP DUMAS  
Outpatient Revenues to Total Revenues



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

PATIENT DEDUCTIONS

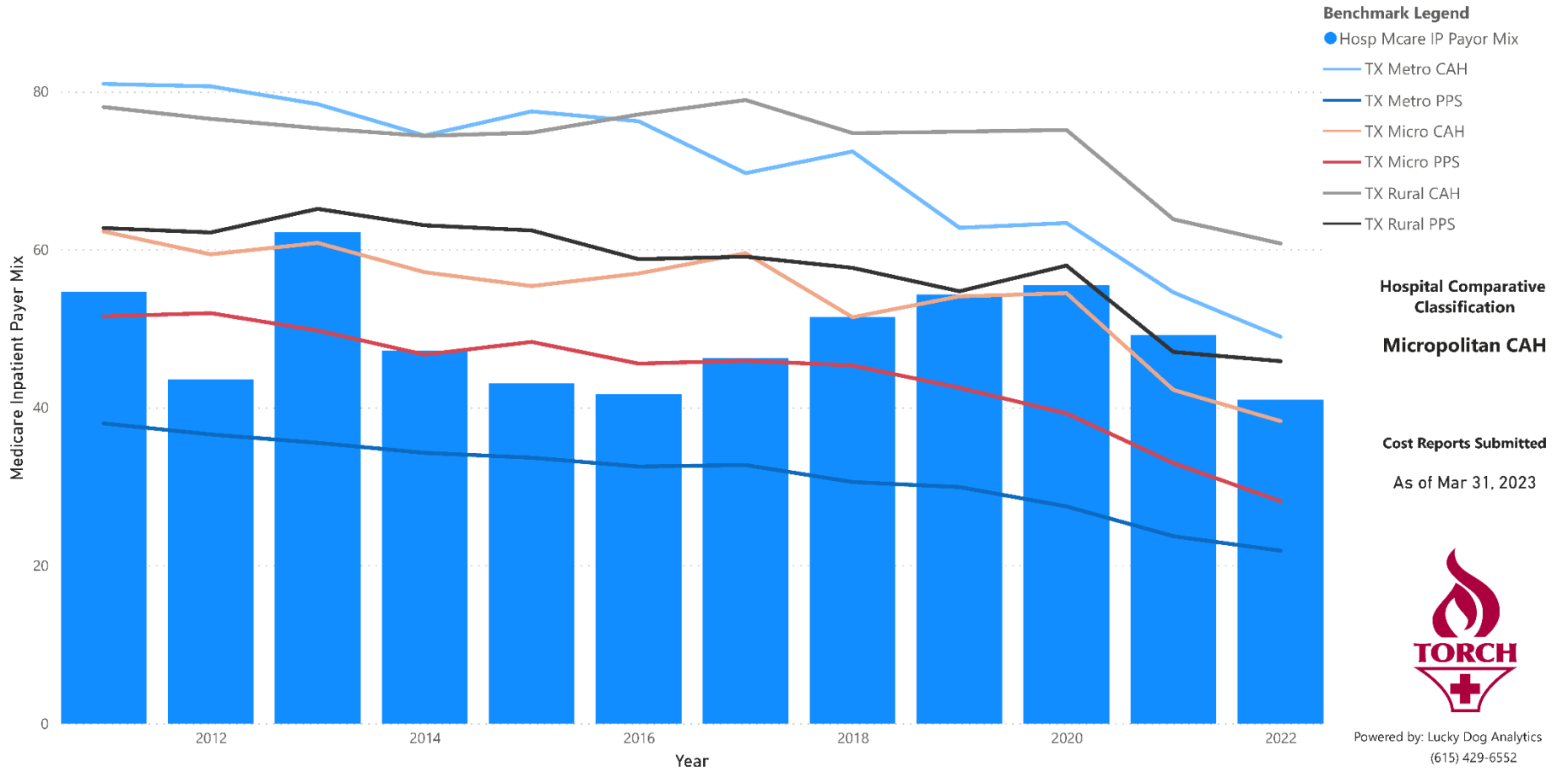
MEM HSP DUMAS  
Patient Deductions



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

MEDICARE INPATIENT PAYER MIX

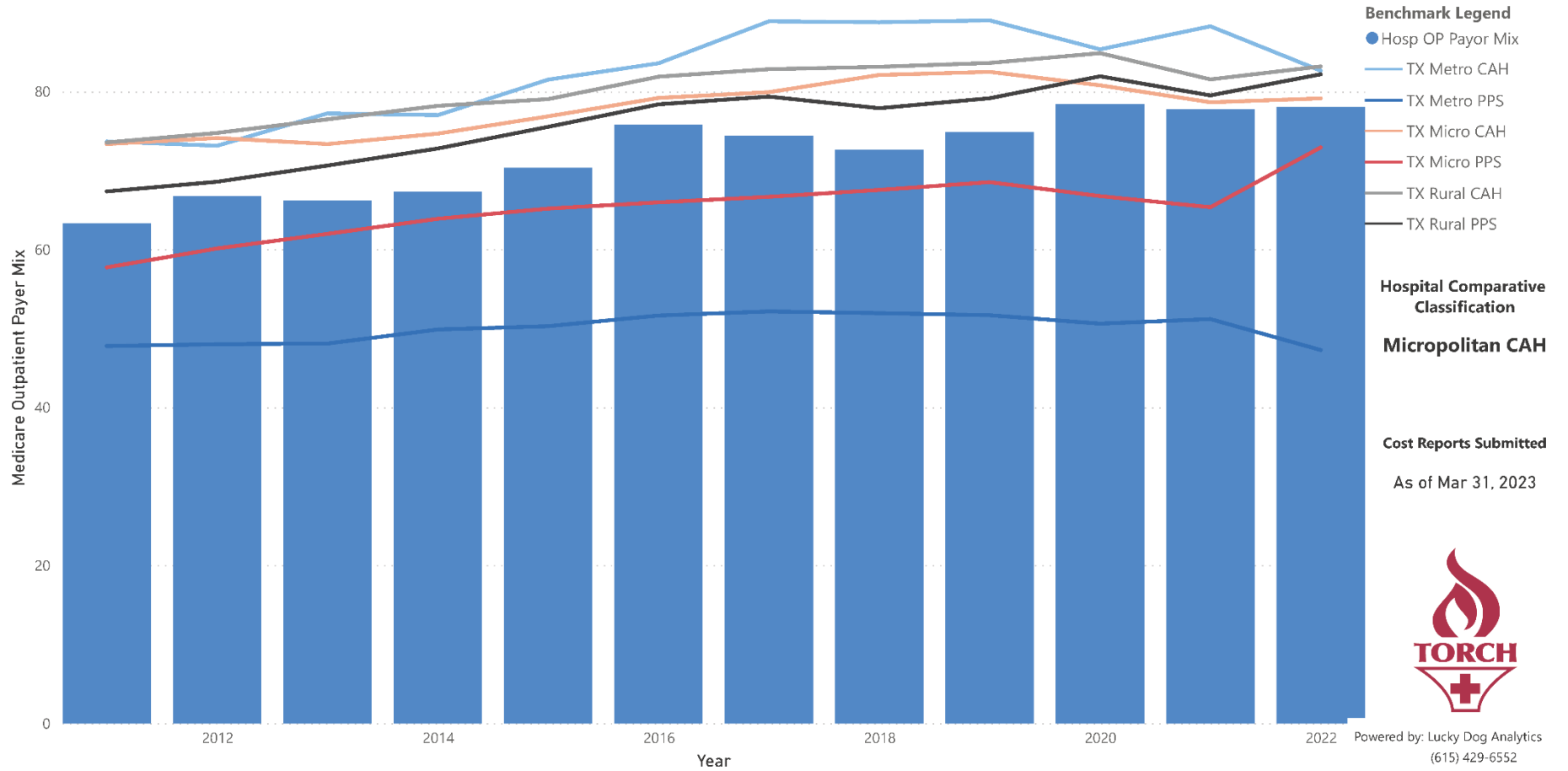
MEM HSP DUMAS  
Medicare Inpatient Payer Mix



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

MEDICARE OUTPATIENT PAYER MIX

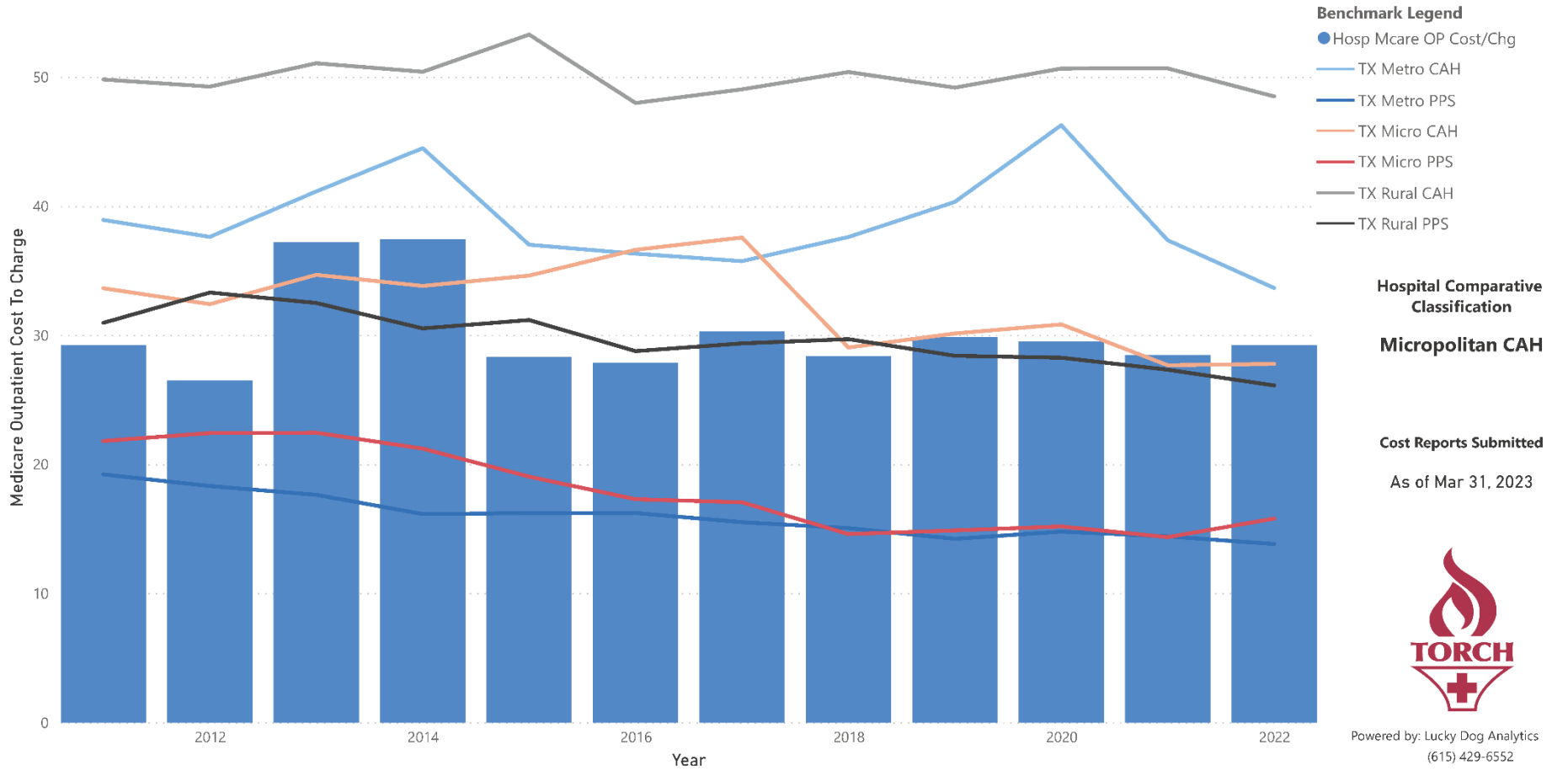
MEM HSP DUMAS  
Medicare Outpatient Payer Mix



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

MEDICARE OUTPATIENT COST TO CHARGE

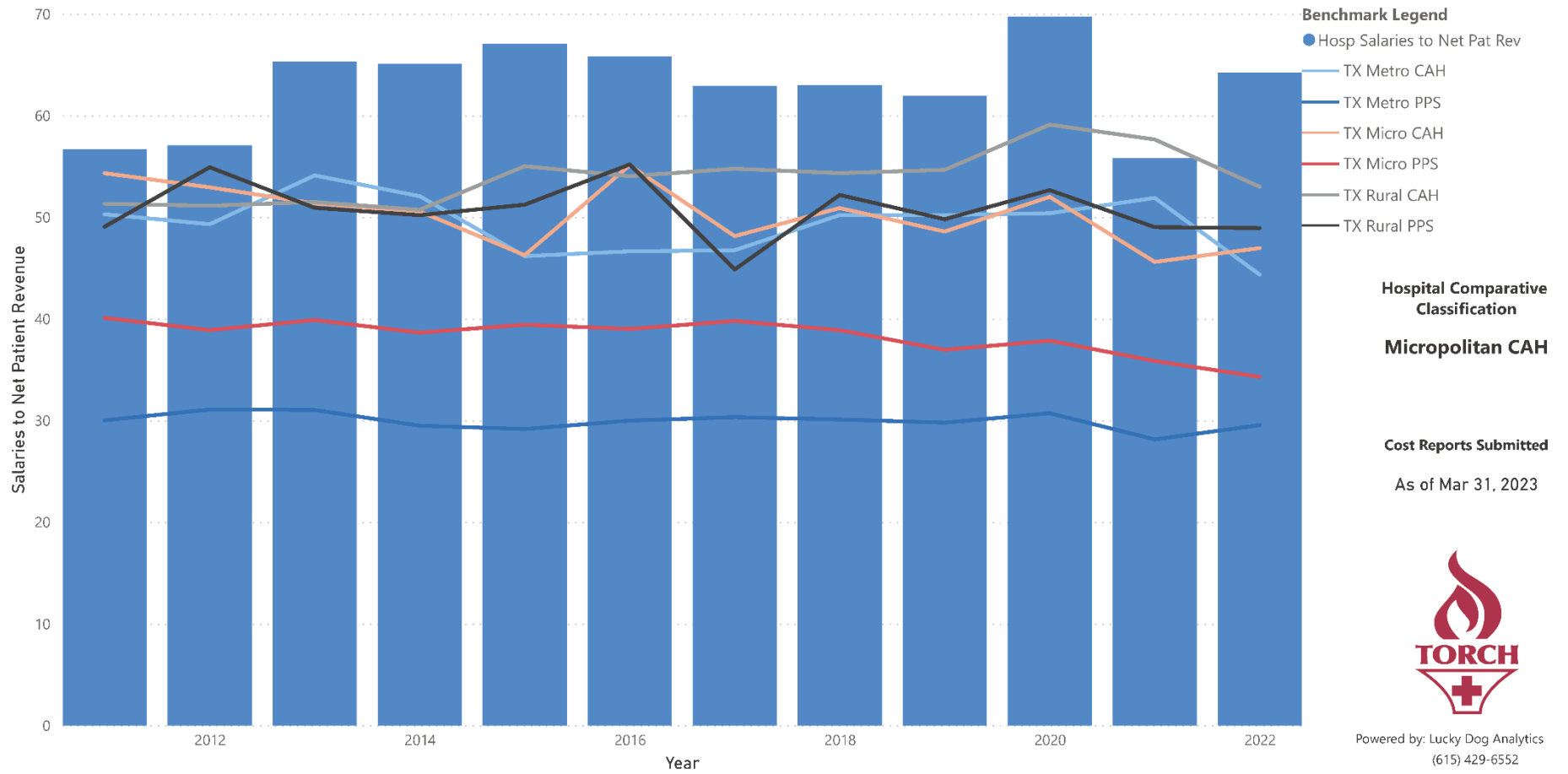
MEM HSP DUMAS  
Medicare Outpatient Cost To Charge



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

SALARIES TO NET PATIENT REVENUE

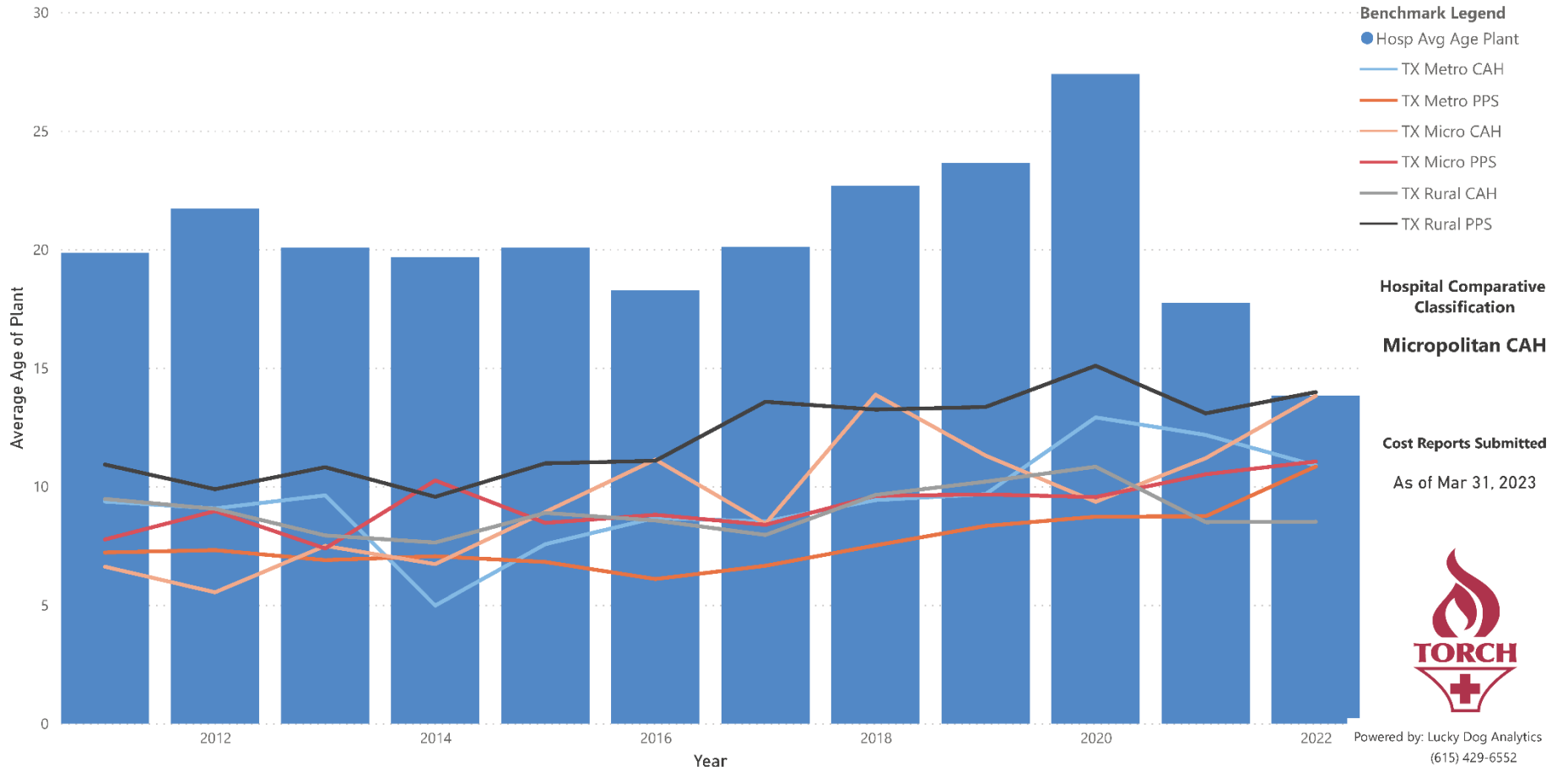
MEM HSP DUMAS  
Salaries to Net Patient Revenue



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

AVERAGE AGE OF PLANT

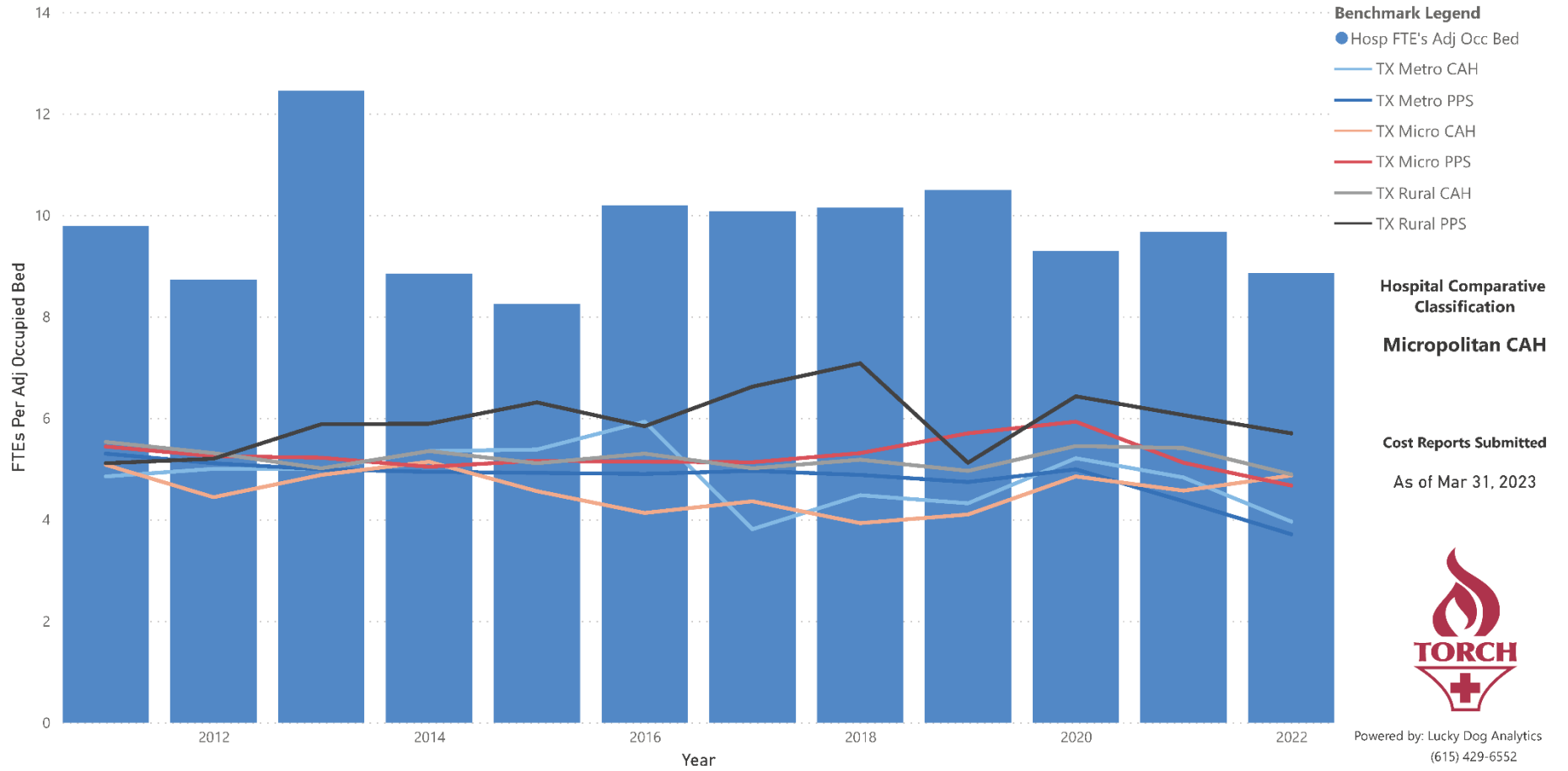
MEM HSP DUMAS  
Average Age of Plant



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

FTEs PER ADJ OCCUPIED BED

MEM HSP DUMAS  
FTEs Per Adj Occupied Bed

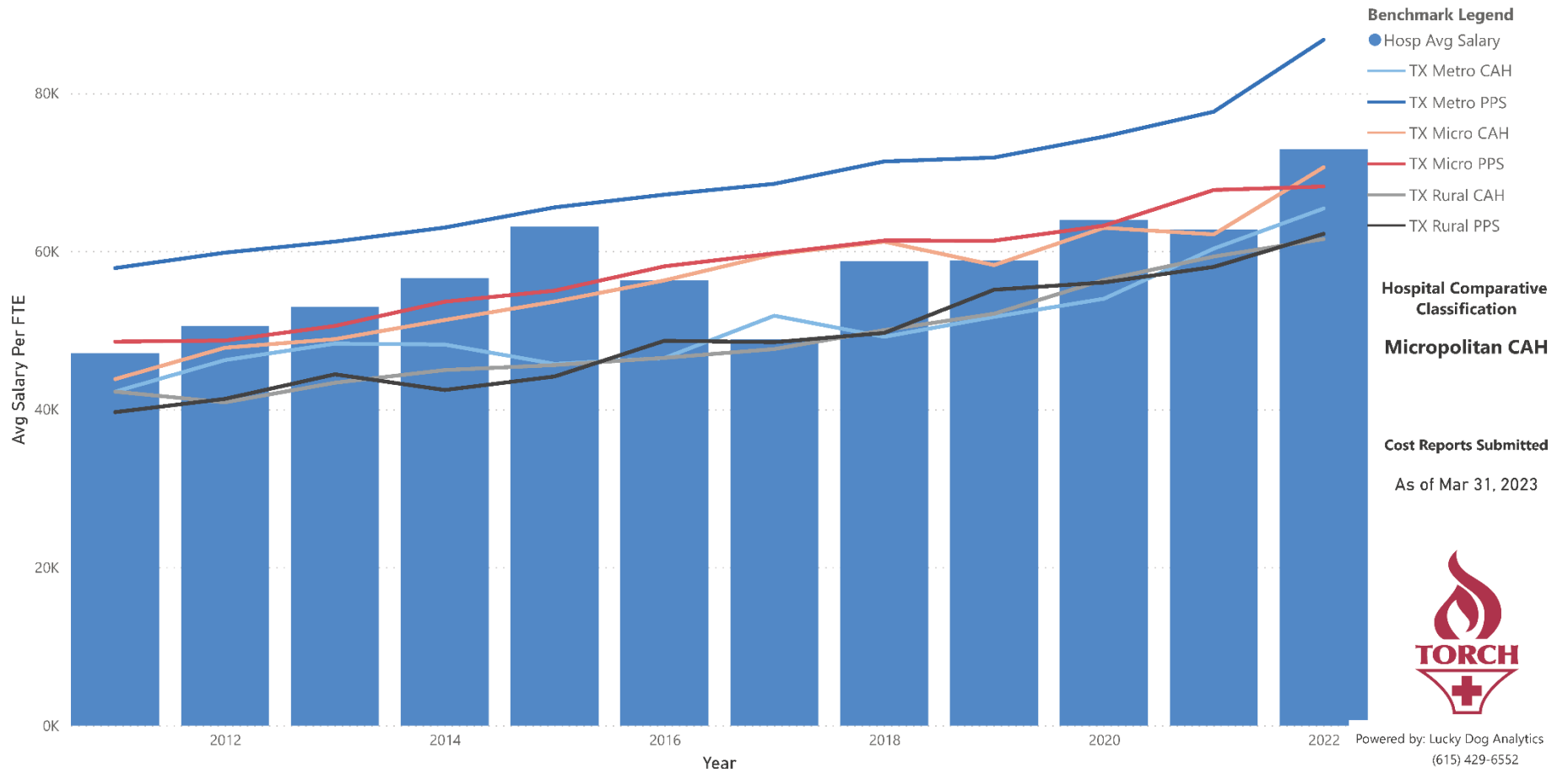




MCHD FINANCIAL & OPERATIONAL BENCHMARKS

AVERAGE SALARY PER FTE

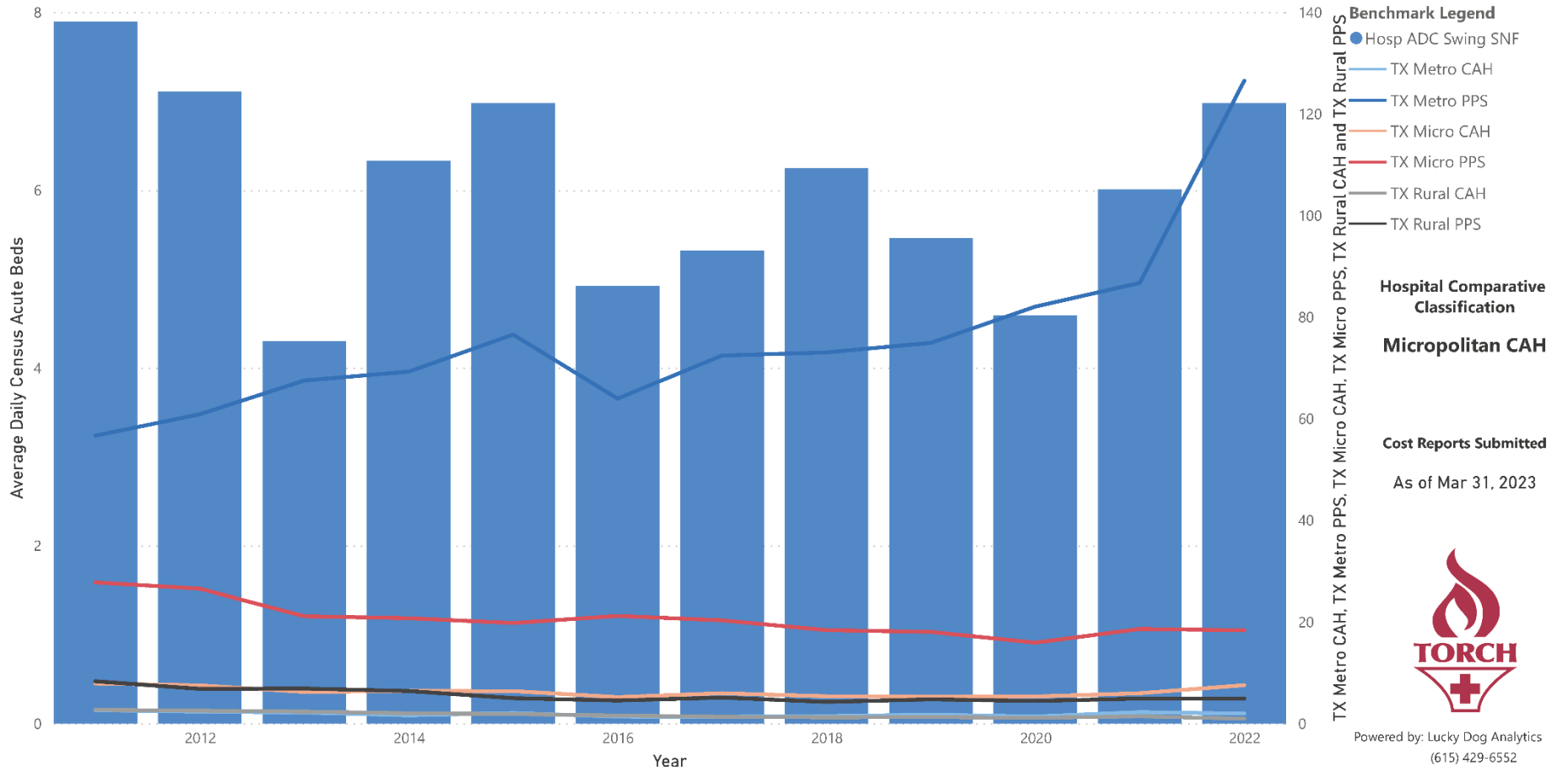
MEM HSP DUMAS  
Avg Salary Per FTE



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

AVERAGE DAILY CENSUS ACUTE BEDS

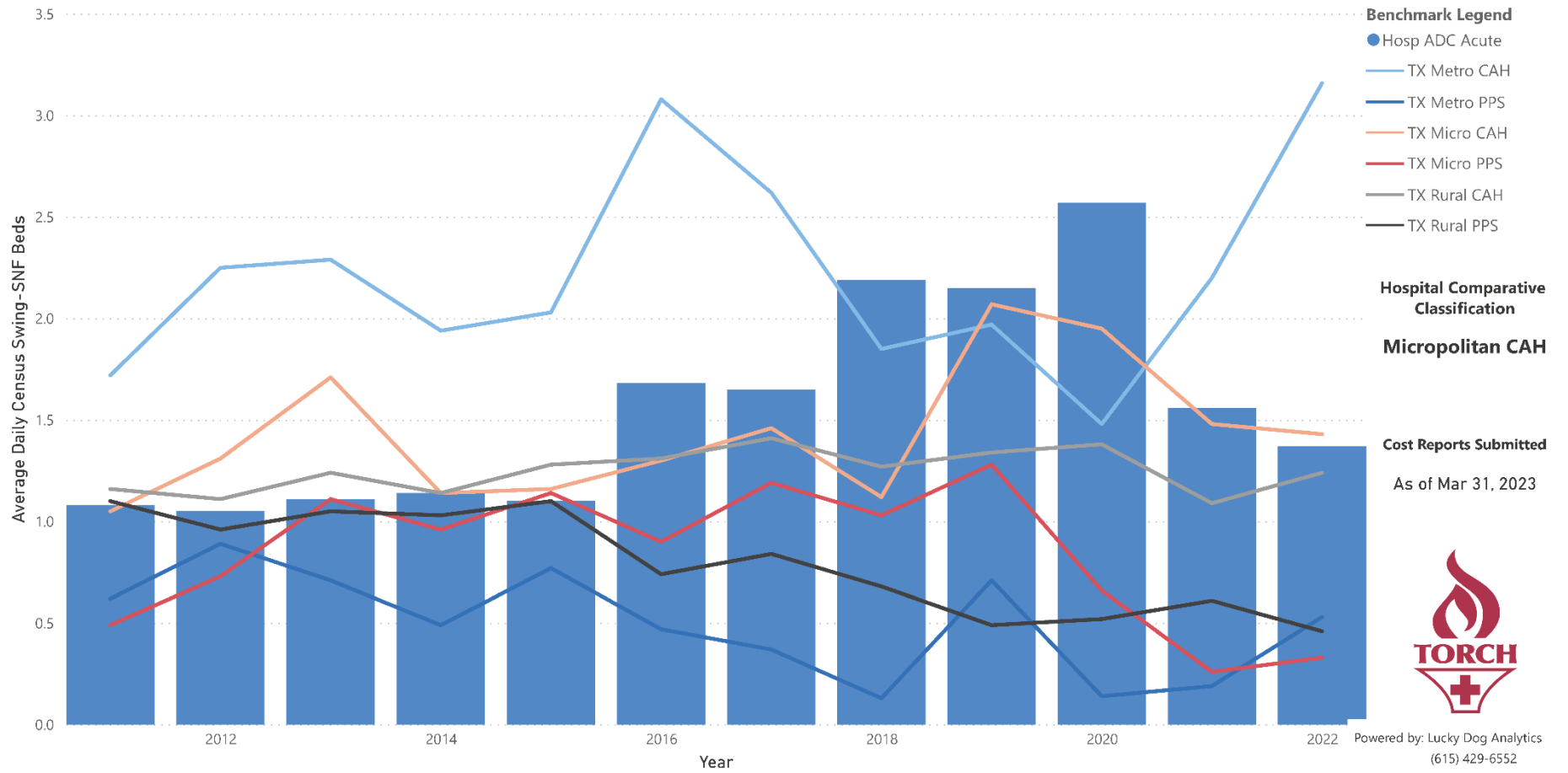
MEM HSP DUMAS  
Average Daily Census Acute Beds



MCHD FINANCIAL & OPERATIONAL BENCHMARKS

AVERAGE DAILY CENSUS SWING-SNF BEDS

MEM HSP DUMAS  
Average Daily Census Swing-SNF Beds

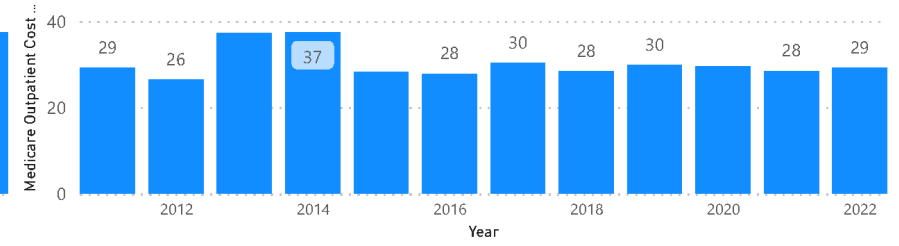
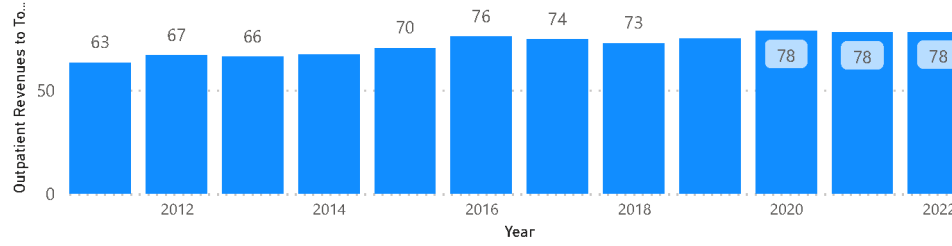
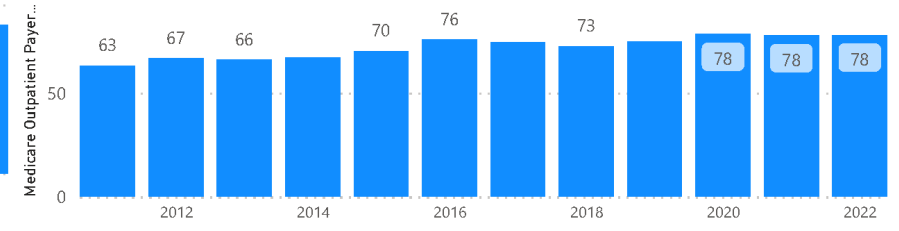
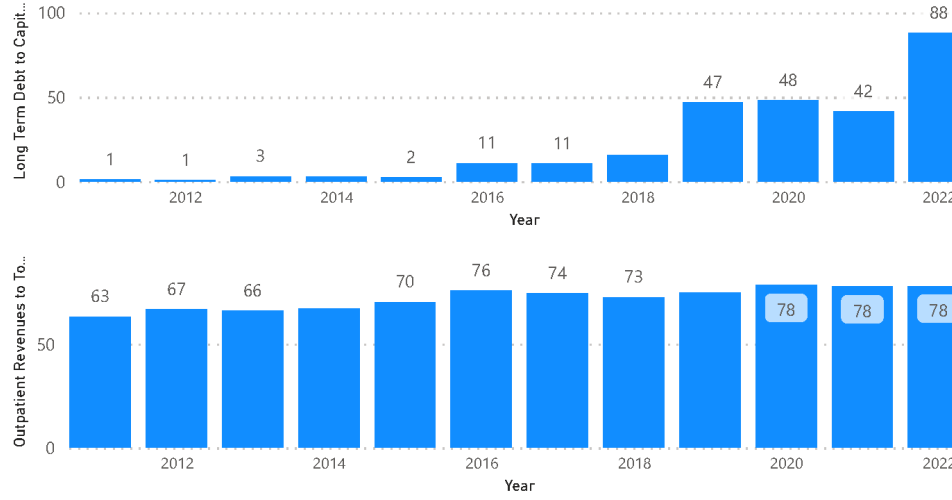
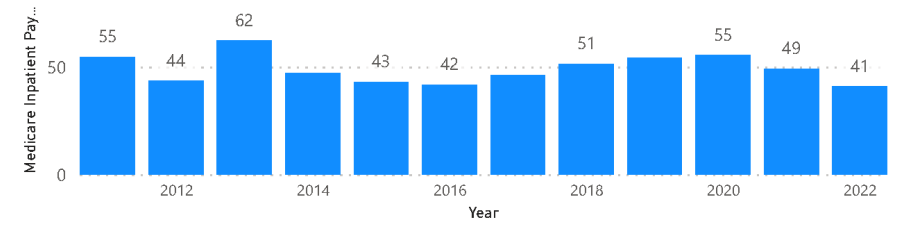
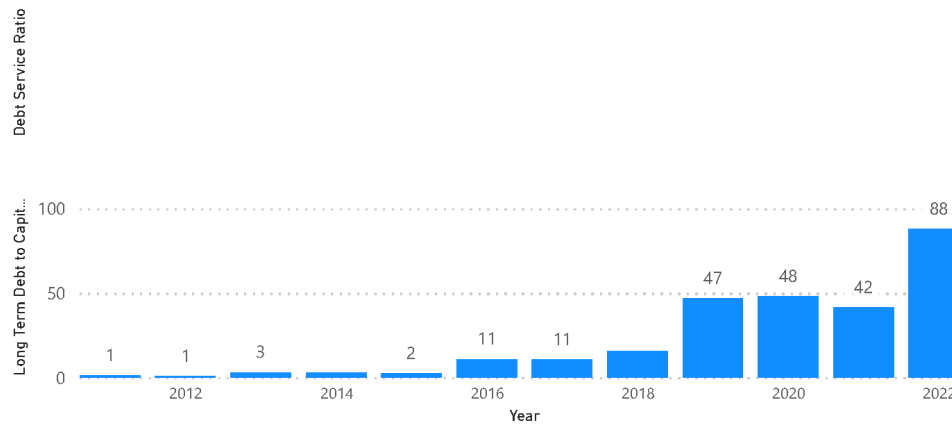
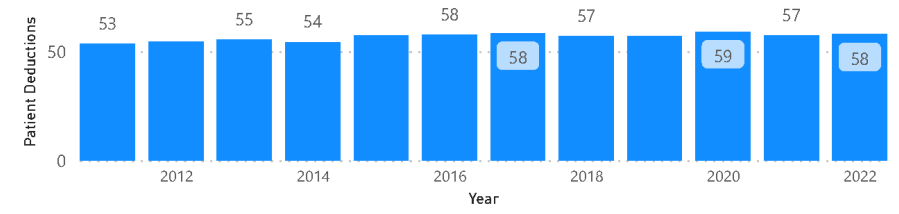
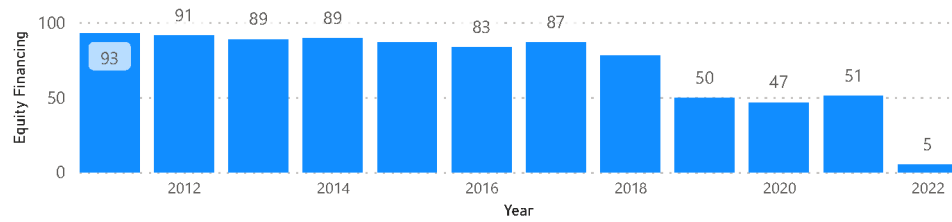




# MCHD FINANCIAL & OPERATIONAL BENCHMARKS

## SUMMARY

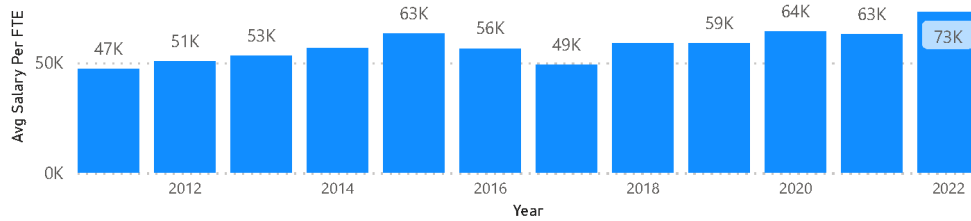
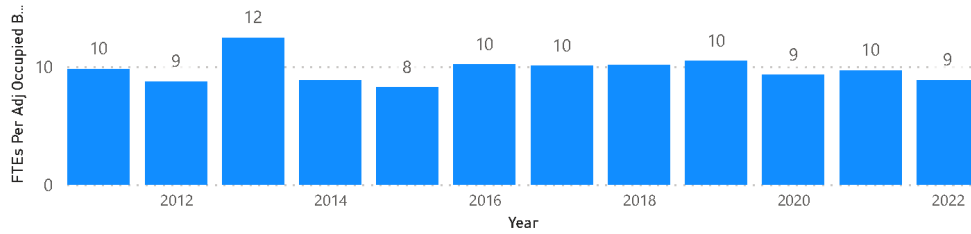
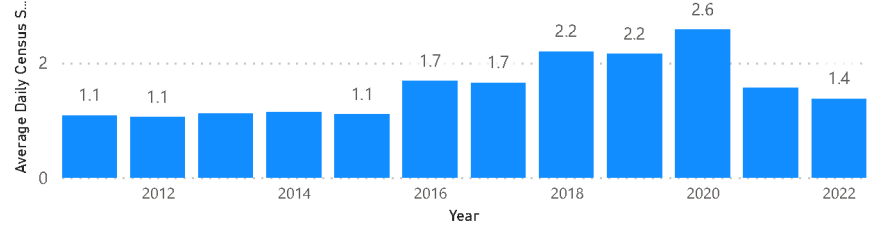
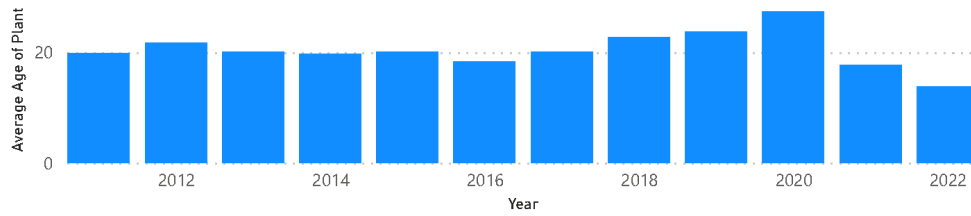
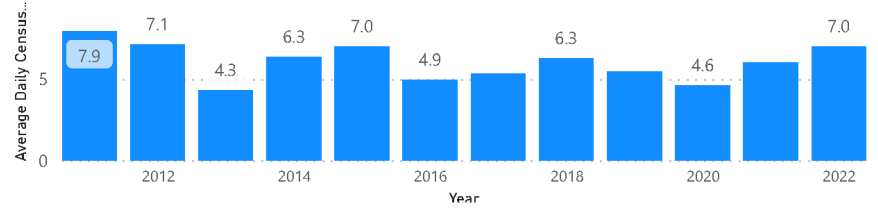
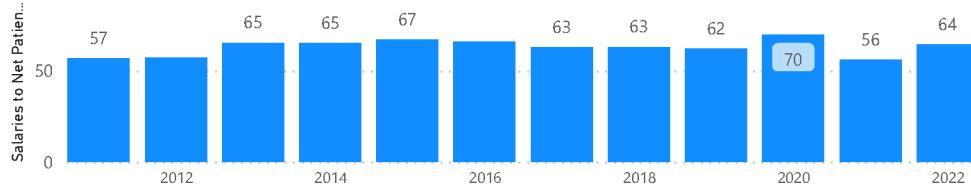
### MEM HSP DUMAS



# MCHD FINANCIAL & OPERATIONAL BENCHMARKS

## SUMMARY

### MEM HSP DUMAS



# MCHD FINANCIAL & OPERATIONAL BENCHMARKS

## SUMMARY

Profitability			Liquidity			Capital Structure				
<b>Total Margin</b> Measures the control of expenses relative to revenues $\frac{\text{Net income}}{\text{Total revenue}}$	<b>Cash Flow Margin</b> Measures the ability to generate cash flow from providing patient care services $\frac{\text{Net income} - (\text{Contrib. investments, and approp. Deprec exp} + \text{Interest exp})}{\text{Net pt rev} + \text{Oth Inc} - \text{Contrib. investments, \& approp.}}$	<b>Return on Equity</b> Measures the net income generated by equity investment (net assets) $\frac{\text{Net income}}{\text{Net assets}}$	<b>Current Ratio</b> Measures the number of times short-term obligations can be paid using short-term assets $\frac{\text{Current assets}}{\text{Current liabilities}}$	<b>Days Cash on Hand</b> Measures the number of days an organization could operate if no cash was collected or received $\frac{\text{Cash} + \text{temporary investments} + \text{Investments}}{(\text{Total expenses} - \text{Depreciation}) / \text{Days in period}}$	<b>Days in Net Accts Receivable</b> Measures the number of days that it takes an organization to collect its receivables $\frac{\text{Net patient accounts receivable}}{(\text{Net patient revenue}) / \text{Days in period}}$	<b>Equity Financing</b> Measures the percentage of total assets financed by equity $\frac{\text{Net assets}}{\text{Total assets}}$	<b>Debt Svc Coverage</b> Measures the ability to pay obligations related to long-term debt, principal payments and interest expense $\frac{\text{Net income} + \text{Depreciation Expense} + \text{Interest expense}}{\text{Notes and loans payable (short term)} * (365/DIP) + \text{Interest expense}}$ where DIP means days in period	<b>Long Term Debt to Capitalization</b> Measures the percentage of total capital that is debt $\frac{\text{Long-term debt}}{\text{Long-term debt} + \text{Net assets}}$		
<b>Operating Margin</b> Measures the control of operating expenses relative to operating revenues $\frac{\text{Net patient revenue} + \text{Other revenue} - \text{Total operating expenses}}{\text{Net patient revenue} + \text{other revenue}}$	<b>Days in Gross Accts Receivable</b> Measures revenue cycle performance (in comparison with days in net A/R) $\frac{\text{Gross patient accounts receivable}}{(\text{Gross patient revenue}) / \text{Days in period}}$									
Revenue			Cost			Utilization				
<b>Outpatient Revenues to Total Revenues</b> Measures the percentage of total revenues that are for outpatient revenues (including, for example, Rural Health Clinics, free-standing clinics, and home health clinics) $\frac{\text{Total outpatient revenue}}{\text{Total patient revenue}}$	<b>Patient Deductions</b> Measures the allowances and discounts per dollar of total patient revenue $\frac{\text{Contractual allowances} + \text{Discounts}}{\text{Gross total patient revenue}}$	<b>Medicare Inpatient Payer Mix</b> Measures the percentage of total inpatient days that are provided to Medicare patients $\frac{\text{Medicare inpatient days}}{\text{Total inpatient days} - \text{Nursery bed days} - \text{NF Swing bed days}}$	<b>Medicare Outpatient Payer Mix</b> Measures the percentage of total outpatient charges that are for Medicare patients $\frac{\text{Outpatient Medicare charges}}{\text{Total outpatient charges}}$	<b>Medicare Outpatient Cost To Charge</b> Measures outpatient Medicare costs per dollar of outpatient Medicare charges $\frac{\text{Hospital Medicare Outpatient Costs}}{\text{Hospital Medicare Outpatient Charges}}$	<b>Salaries to Net Patient Revenue</b> Measures the percentage of net patient revenue that are labor costs $\frac{\text{Salary expense}}{\text{Net patient revenue}}$	<b>Avg Age of Plant</b> Measures the average age in years of the fixed assets of an organization $\frac{\text{Accumulated depreciation}}{\text{Depreciation expense} * (365 / \text{Days in Period})}$	<b>FTE's Per Adj Occupied Bed</b> Measures the number of full-time employees per each occupied bed $\frac{\text{Number of FTEs}}{\text{Adjusted occupied beds}}$ Adj Occ Bed = (Inpatient days - NF Swing days - Nursery days) * (Total patient revenue / (Total inpatient revenue - Inpatient NF revenue - Other LTC Revenue)) / Days in period	<b>Avg Salary Per FTE</b> Measures the price and mix of labor $\frac{\text{Salary Expense}}{\text{Number of FTEs}}$	<b>Average Daily Census Swing-SNF Beds</b> Measures the average number of swing-SNF beds occupied per day $\frac{\text{Inpatient swing bed SNF days}}{\text{Days in period}}$	<b>Average Daily Census Acute Beds</b> Measures the average number of acute care beds occupied per day $\frac{\text{Inpatient acute care bed days}}{\text{Days in period}}$

