

VIII. Swing Bed Growth Academy Assessment Survey

[Critical Access Hospital Only]

SURVEY COMPLETED BY	Yessenia Longoria, CNO
QUESTIONS	
1. Do you have a Swing Bed program?	YES
2. Does your current Swing Bed program have an area of specialty?	NO
3. What is your average daily census?	2-3 (2.2)
4. What should be your average daily census? i.e. realistic capacity	5-7
5. What have you done in the past year to improve the quality of your Swing Bed patient experience?	Thank you cards. Employee Recognition.
6. What is the average length of stay?	8 Days (11.1)
7. How many days did you bill for in the last 12 months?	812
8. What is your average reimbursement per day?	\$1,431.84
9. Who is responsible for your Swing Bed marketing?	Occasional visit from marketing of Amarillo hospitals / Director of case management
10. Which organizations currently refer Swing Bed patients to you?	Self, BSA, NWTB (Amarillo Hospitals)
11. Which organizations should be sending your patients?	Amarillo Hospitals & Amarillo Surgery Centers
12. What facilities are you competing against for census?	Local skilled facility - Great Plains Nursing & Rehab
13. Where do you feel there is the greatest source of opportunity for growth?	Identifying internal candidates / Buy in from nursing depts. and hospitalists (ancillary improving patient experience for swingbed (dietary)
14. Do you currently measure Swing Bed patient experience? If yes, please include the vendor or identify as "internal".	NO
15. What useful feedback are you getting from your survey?	N/A
16. Has your marketing team received sales and marketing training?	NO
17. What involvement do you have from Physicians/Advanced Care Practitioners?	Involvement in Approval
18. Do you have a marketing brochure? If yes, please share with us a copy.	YES - Attached
19. Is your marketing brochure on your website?	YES
20. Who is your facility's Swing Bed Champion?	Case Management Director
21. Is there anything else that you would like us to know?	Eager to Improve

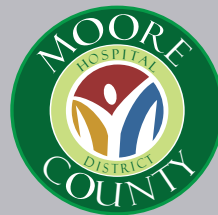


What is Swing Bed?

The Swing Bed program at Moore County Hospital District is a short term inpatient rehabilitation program that assists patients reach a higher level of wellness or independent functioning after inpatient hospitalization.

Swing Bed often includes an extended stay after previous hospitalization paired with individualized therapy services.

Physicians often refer patients to a Swing Bed program when they are considered medically stable, have the potential to improve, and agree to participate in their recovery process.



MCHD Swing Bed Program
(806) 934-7849

Moore County Hospital District
224 E 2nd St
Dumas, TX 79029
(806) 935-7171
www.mchd.net



SWING BED SERVICES
AT MCHD

For more information on the MCHD Swing Bed Program:

Contact:

MCHD Swing Bed Program
(806) 934-7849

Patient Transportation is Available to Dumas with advanced notice.

Please contact the MCHD Swing Bed program to schedule.

What can I expect?

Once admitted to the MCHD Swing bed program, you will receive individualized care from our skilled staff including rehabilitation services including physical, occupational, or speech therapy, wound care, IV therapy, self management education, and/or more.

Your plan of care will be individualized to your specific needs and will be tailored to best help aid in your recovery.

What insurances does MCHD Swing Bed take?

The MCHD Swing Bed Program is a part of the Moore County Hospital District and takes the majority of both private and public insurances.

The MCHD Swing Bed Program accepts Medicare for those who have had a qualifying "3 Midnight" acute care stay.

What types of conditions does Swing Bed help?

Swing Bed is good for ailments such as:

- Recent Falls
- Weakness
- Post Stroke Care
- Post Orthopedic Surgery Care
- Post Injury Care
- and more (depending on insurance)

What are the benefits?

The benefits for Moore County residents to use the MCHD Swing Bed unit for their recovery and rehabilitation include:

The ability to receive your care close to your home and your family

A wide range of additional therapy services available at MCHD should your continuum of care require it

The ability to transition to the community with the same providers who cared for you in a home-based or outpatient setting.

