

**FY2025 CAHPS SUMMARY - PRELIMINARY***Run Date -07/24/25***07/01/2024 - 06/30/2025****CURRENT OVERALL  
TOP BOX****n TOP BOX****n**

<b>Inpatient Overall (HCAHPS)</b>	<b>90.57%</b>	<b>48</b>	<b>68</b>
<b>ER (EDCAHPS)</b>	<b>67.86%</b>	<b>196</b>	<b>133</b>
<b>OR (OASCAHPS)</b>	<b>90.77%</b>	<b>65</b>	<b>59</b>
<b>Hospice</b>	<b>100.00%</b>	<b>5</b>	<b>5</b>
<b>PHYSICIAN CLINICS (CGCAHPS) OVERALL SCORE</b>			
<b>Overall Clinic Score (All Clinics)</b>	<b>85.14%</b>	<b>1071</b>	<b>1258</b>
Adult Medicine	<b>89.19%</b>	<b>99</b>	<b>111</b>
Bone & Joint	<b>91.85%</b>	<b>214</b>	<b>233</b>
Family Health Clinic	<b>71.15%</b>	<b>185</b>	<b>260</b>
Foot & Ankle	<b>90.64%</b>	<b>155</b>	<b>171</b>
General Surgery	<b>90.43%</b>	<b>85</b>	<b>94</b>
Internal Medicine	<b>84.71%</b>	<b>205</b>	<b>242</b>
OBGyn	<b>86.67%</b>	<b>143</b>	<b>165</b>
<b>PHYSICIAN CLINICS (CGCAHPS) PROVIDER SCORE</b>			
<b>Overall Provider Score (All Clinics)</b>	<b>77.24%</b>	<b>2027</b>	<b>2592</b>
Adult Medicine	<b>81.09%</b>	<b>313</b>	<b>386</b>
Bone & Joint	<b>76.08%</b>	<b>649</b>	<b>853</b>
Family Health Clinic	<b>67.72%</b>	<b>581</b>	<b>581</b>
Foot & Ankle	<b>89.24%</b>	<b>595</b>	<b>595</b>
General Surgery	<b>77.62%</b>	<b>281</b>	<b>362</b>
Internal Medicine	<b>77.07%</b>	<b>689</b>	<b>894</b>
OBGyn	<b>77.53%</b>	<b>483</b>	<b>623</b>
<b>PHYSICIAN CLINICS (CGCAHPS) STAFF SCORE</b>			
<b>Overall Staff Score (All Clinics)</b>	<b>78.20%</b>	<b>2027</b>	<b>2592</b>
Adult Medicine	<b>85.28%</b>	<b>197</b>	<b>231</b>
Bone & Joint	<b>84.58%</b>	<b>373</b>	<b>441</b>
Family Health Clinic	<b>65.59%</b>	<b>406</b>	<b>619</b>
Foot & Ankle	<b>90.81%</b>	<b>346</b>	<b>381</b>
General Surgery	<b>85.21%</b>	<b>121</b>	<b>142</b>
Internal Medicine	<b>74.30%</b>	<b>370</b>	<b>498</b>
OBGyn	<b>77.52%</b>	<b>231</b>	<b>298</b>