

FY2025 CAHPS SUMMARY

Run Date -06/16/2025

07/01/2024 - 05/31/2025

CURRENT OVERALL TOP
BOX

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Inpatient Overall (HCAHPS)	96.72%	59	61
ER (EDCAHPS)	65.09%	169	110
OR (OASCAHPS)	90.00%	50	45
Hospice	100.00%	5	5
PHYSICIAN CLINICS (CGCAHPS) OVERALL SCORE			
Overall Clinic Score (All Clinics)	83.84%	908	1083
Adult Medicine	86.67%	78	90
Bone & Joint	91.79%	179	195
Family Health Clinic	69.74%	159	228
Foot & Ankle	90.00%	135	150
General Surgery	88.00%	66	75
Internal Medicine	83.33%	185	222
OBGyn	85.82%	121	141
PHYSICIAN CLINICS (CGCAHPS) PROVIDER SCORE			
Overall Provider Score (All Clinics)	77.04%	1886	2418
Adult Medicine	82.57%	251	304
Bone & Joint	75.32%	525	697
Family Health Clinic	67.17%	493	493
Foot & Ankle	88.65%	511	511
General Surgery	78.67%	225	286
Internal Medicine	76.54%	623	814
OBGyn	77.88%	405	520
PHYSICIAN CLINICS (CGCAHPS) STAFF SCORE			
Overall Staff Score (All Clinics)	78.00%	1886	2418
Adult Medicine	85.78%	181	211
Bone & Joint	83.33%	335	402
Family Health Clinic	65.65%	386	588
Foot & Ankle	90.83%	327	360
General Surgery	86.18%	106	123
Internal Medicine	74.27%	355	478
OBGyn	78.02%	213	273