

Laundry Helpers LLC Disclaimer

1. **General Terms:**

- By using our services, you agree to the terms and conditions outlined in this disclaimer. It is your responsibility to read and understand this disclaimer before placing an order.

2. **Service Limitations:**

- We take the utmost care in handling your garments. However, we are not responsible for any damage that may occur due to manufacturer defects, weak fabrics, or previous conditions of the items, including but not limited to color fading, shrinkage, tears, or other damage.

3. **Lost or Damaged Items:**

- While we make every effort to ensure that your items are returned to you in the same condition they were received, we are not liable for any lost or damaged items unless negligence on our part is proven.
- For lost items, our liability is limited to the fair value of the item, up to a maximum of \$100 per order.

4. **Special Items:**

- Please inform us of any delicate or special care items. We are not responsible for damage to items that require special care if not explicitly identified to us before service.

5. **Personal Items:**

- We are not responsible for any personal items left in pockets or among the laundry. Please check all items before sending them to us.

6. **Turnaround Time:**

- We strive to meet the promised turnaround time. However, delays may occur due to unforeseen circumstances, and we are not liable for any damages resulting from such delays.

7. **Stains:**

- We make reasonable efforts to remove stains, but stain removal is not guaranteed. Some stains may be impossible to remove without damaging the fabric.

8. **Health and Safety:**

- Please do not include any items soiled with hazardous materials (e.g., blood, chemicals, etc.). We reserve the right to refuse service for any items that pose a health or safety risk to our staff.

9. **Dispute Resolution:**

- Any disputes arising from our service shall be resolved through mediation or small claims court, and our liability shall be limited to the amount paid for the service in question.

10. **Policy Changes:**

- We reserve the right to update this disclaimer at any time. Any changes will be posted on our website, and continued use of our services implies acceptance of the revised terms.