

## Terms and Conditions – PR Roofing Solutions

By accessing or using the services of PR Roofing Solutions ("Company", "we", "our", or "us"), you agree to be bound by these Terms and Conditions.

### Services

PR Roofing Solutions provides roofing-related services, including but not limited to inspections, repairs, maintenance, and installations. All services are performed in a professional manner and in accordance with industry standards, subject to site conditions and final agreement.

### Estimates and Pricing

All estimates are based on the information available at the time of evaluation and may be subject to change due to unforeseen conditions, material costs, or scope adjustments. Final pricing will be confirmed prior to commencement of work.

### Unforeseen Conditions and Additional Costs

During the course of roofing work, including material removal, unforeseen or hidden conditions may be discovered, such as additional layers of roofing, topping, structural damage, or other concealed materials not visible at the time of the initial inspection or estimate.

If such conditions are identified, PR Roofing Solutions reserves the right to adjust the scope of work and apply additional charges accordingly. These additional costs are not included in the original estimate and will be communicated to the customer for approval before proceeding.

By agreeing to our services, the customer acknowledges that any hidden or unforeseen conditions may result in additional charges beyond the original agreement.

### Payments

Payment terms will be outlined and agreed upon before work begins. Failure to make timely payments may result in suspension or termination of services.

### SMS Communications and Consent

By providing your phone number, you expressly consent to receive SMS communications from PR Roofing Solutions regarding service updates, appointment reminders, estimates, and promotional offers where applicable. Message frequency may vary. Message and data rates may apply.

You may opt out at any time by replying STOP or request assistance by replying HELP.

### Warranty Policy

Any warranty provided in connection with our services shall be issued by a single responsible party only. Under no circumstances will multiple warranties be provided for the same scope of work by both PR Roofing Solutions and a manufacturer simultaneously.

When roofing systems are installed in accordance with a manufacturer's specifications and certification requirements, any applicable warranty will be provided directly by the manufacturer, subject to their terms, conditions, and approval process.

In such cases, PR Roofing Solutions is required to strictly follow the manufacturer's guidelines, specifications, and installation procedures. As a result, the Company does not control or determine the terms, coverage, or approval of the manufacturer's warranty.

If the work is performed using PR Roofing Solutions' own methods, systems, or materials outside of manufacturer-certified installations, any applicable warranty, if offered, will be provided solely by PR Roofing Solutions and must be explicitly stated in writing.

### Warranty and Results Disclaimer

PR Roofing Solutions performs all work in accordance with professional standards and industry best practices. However, when work is performed under manufacturer specifications, results and warranty coverage are subject to the manufacturer's requirements and approval.

The Company does not guarantee outcomes beyond the agreed scope of work and any applicable written warranty. Performance, durability, and coverage may vary depending on materials, existing conditions, weather, and compliance with manufacturer guidelines.

### Customer Responsibilities

Customers agree to provide accurate and complete information, grant access to the property as needed, and ensure safe working conditions. Delays caused by the customer may affect timelines and costs.

### Limitation of Liability

To the fullest extent permitted by law, PR Roofing Solutions shall not be liable for any indirect, incidental, special, or consequential damages, including but not limited to property damage, delays, loss of use, or loss of profits.

### Indemnification

You agree to indemnify, defend, and hold harmless PR Roofing Solutions from any claims, liabilities, damages, or expenses arising out of your use of our services or violation of these terms.

### Third-Party Services

We may use third-party providers (including messaging services such as Twilio) to deliver communications. We are not responsible for delays or failures caused by third-party systems.

### Changes to Terms

We reserve the right to modify these Terms and Conditions at any time. Updates will be effective upon posting on our website.

### Governing Law

These Terms shall be governed by and interpreted in accordance with the laws of Puerto Rico and applicable United States laws.

### Contact Information

PR Roofing Solutions

Email: [info@proofingsolutions.com](mailto:info@proofingsolutions.com)

Phone: 787-767-2525