

Cancellation Policy

Payment for the tour/ excursion contributes the overall cost of equipment, running costs, staffing, administration, food and beverage etc. As Legacy Island Tours will have incurred the majority of its costs before the tour starts, we need to impose cancellation charges to cover these costs.

If you cancel your booking, we will impose cancellation charges as follows:

- 48 hours or more before departure 50% of tour cost
- 48 hours or less before departure NO REFUND

Tailor-made tours may be subject to alternative cancellation terms, which will be communicated to applicable Clients at the time of booking. All cancellations must be in writing and be made by the person who submitted the booking. Please send an email to Legacy Island Tours: info@thelegacygroup.travel

Once the tour has started, no refund for any unused portion or part of the tour or services to be provided will be given. If you want to make any changes to the tour, or depart the tour early, such alteration or departure will be entirely at your own expense and liability. You will also need to communicate in writing to the tour operator your reason for leaving the tour.