



EGO TECHNOLOGY LTD

INCREASE YOUR REBATE VALUES



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TOP TIPS

Want to get the best value possible for your surplus technology? This simple guide can help increase your tech's value, with packaging and pre-disposal tips that help protect your technology in transit.



Phones:

Make sure there is no empty space in the box where your phones are packaged, especially on top. You don't want the box to be turned upside down and the units get damaged. You can fill extra space with bubble wrap, foam, cardboard, thick packing paper or even another box.



Unlocking:

If possible, unlock your devices and remove them from any iCloud, Google or network management systems. You can also reset your devices to their factory settings and just by doing this you will increase their rebate values.



Laptops & PC's:

Remove BIOS passwords from your laptops and PC's if you can or, provide EGO Technology, with your BIOS password, if possible, so that we can do it for you. Once your assets are unlocked this, again, increases value to provide you with a larger rebate sum.



Create an asset list:

Creating an asset list to give to your account manager with as much information as possible (e.g. make, model, processor & quantity) will help give them an idea of what your tech is worth.



Grade makes a difference:

The grade of your devices affect your rebate value. This is something to bear in mind as the better the grade, the better the rebate.



Photos:

Take photos of your kit and send them to your account manager. This helps us a lot!

PRE-COLLECTION



Will it fit in the back of a van?

It's handy for us to know roughly how much tech you have so that we know what size vehicle to send.



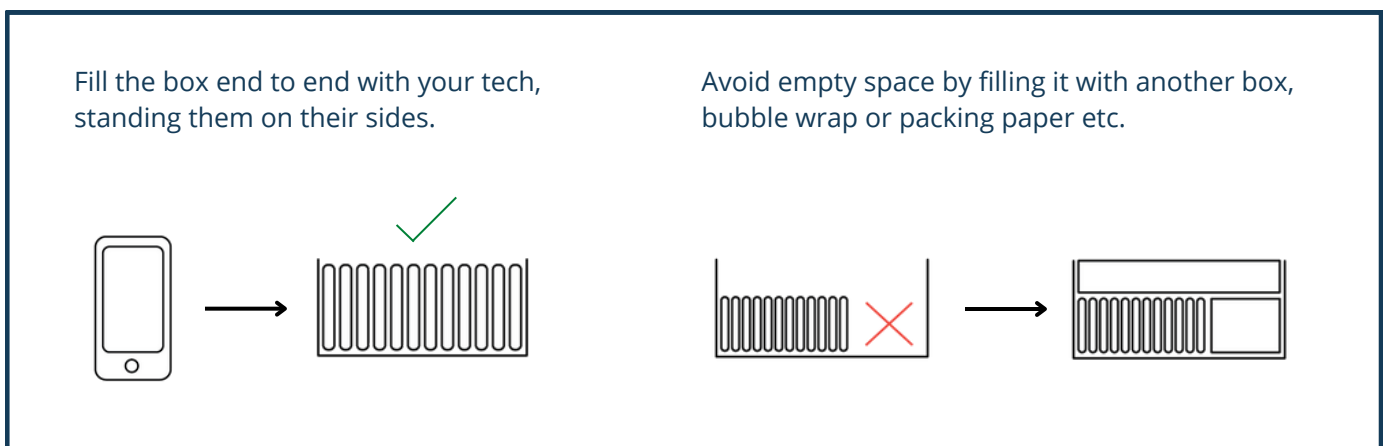
Ground floor access?

Pre-collection, your account manager will confirm collection logistics with you e.g. ground floor access.

Packing smart phones, laptops & tablets

Here are a few tips for safely boxing these devices:

1. When boxing, stand your phone/tablet/laptop on end and in rows, stack them next to each other from one side of the box to the other ensuring the tablets are held together tightly only allowing for minimal movement during transit.
2. If you do not have enough units to fill end-to-end of the box, you can either fill the space with another box or downsize the box you're using if you have that option.
3. If you're stacking your tech, the stack should not exceed any more than 5 units (e.g. tablets), to avoid causing damage to the screens through weight pressure.



We're here to help. If you need help with anything else, our dedicated customer service team is available on 01283 890 990 from 9-5 Mon-Thurs 9-4 Friday or you can find us at:



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