

### Security Vulnerability Disclosure Policy

Metrikus consider themselves as an Intermediate Vendor as per ISO29147 definitions and as such have published this Security Vulnerability Disclosure Policy to communicate our proactive stance for the management of potential IoT vulnerabilities.

Metrikus have therefore opted to establish a user facing website to communicate the accepted methods of receiving vulnerability information from finders/researchers - our webpage can be found at [www.metrikus.io/security](http://www.metrikus.io/security) within which an encrypted web form can be accessed to submit information securely.

Metrikus provides a structure for communication expectations resulting from notifications as well as guidance on the nature of information expected when a finder raises a vulnerability notification.

Metrikus will share vulnerability data directly with the vendors of the identified devices and may rely on their resolution actions to address such issues. Working in conjunction with our vendors Metrikus will participate in the development of resolution solutions to ensure the continued functionality of the device for our service provision via synchronized disclosure.

All such reports are tracked and subject to timed response assurances to demonstrate the importance we place on such reporting.

Signed



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# Signature Certificate

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