

No	Session	Track	Competencies	Mode	Language	Duration	Certificate
1	Performance Measurement and KPI Indicators	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
	Fundamentals of Key Performance Indicators (KPIs)	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
2	Mastering Key Performance Indicators – Level 1: Certified in Performance	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
3	Certified Key Performance Indicators (KPIs) Expert	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
4	“Certified Key Performance Indicators (KPIs) Professional	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
5	Certified Key Performance Indicators (KPIs) Expert	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
6	Performance Measurement Management and KPI Tracking	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
7	Key Performance Indicators (KPIs)	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
8	Implementing Key Performance Indicators (KPIs) in Companies	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
9	Balanced Scorecard	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
10	Key Performance Indicators (KPIs) and Budget Analysis	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
2	Developing Policies and Procedures	Track	Competencies	Mode	Language	Duration	Certificate
1	Writing Effective Policies and Procedures	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
2	Preparing and Developing Policies and Procedures	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
3	Developing Skills for Creating and Writing Policies and Procedures	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
4	Policy and Procedure Manual Development Skills	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
5	Writing Effective Corporate Policies and Procedures	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
6	Fundamentals of Writing Organizational Policies and Procedures	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
7	Strategies for Developing Public Policies	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
8	Public Policy Evaluation and Governance	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
9	Writing Human Resources Policies and Procedures	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
3	Business Process Management (BPM)”	Track	Competencies	Mode	Language	Duration	Certificate
1	Business Process Management (BPM) Course	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
2	Business Process Management (BPM)	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
3	CBPP	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
4	CBPP Certification Preparation Course	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving

5	Business Process Management (BPM) Methodologies and Tools	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
6	Efficient and Effective Business Process Management	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
4	Improving Operations	Track	Competencies	Mode	Language	Duration	Certificate
1	Lean Six Sigma	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
2	Green Belt	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
3	Black Belt	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
4	Yellow Belt	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
5	Lean Six Sigma Methodology Tools for Performance and Quality Improve	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
5	Knowledge Management	Track	Competencies	Mode	Language	Duration	Certificate
1	Fundamentals of Knowledge Management	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
2	Designing and Implementing an Enterprise Knowledge Management Stra	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
3	Digital Knowledge Management Tools and Techniques	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
4	Knowledge Capture and Documentation of Institutional Expertise	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
5	Knowledge Sharing and Promoting a Learning Culture Within the Organiz	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
6	Content and Knowledge Management in Internal Systems	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
7	Knowledge Analysis and Its Use in Supporting Decision-Making	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
8	Performance Evaluation and Knowledge Management KPIs	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
9	Institutional Innovation Through Knowledge Management	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
10	Information Protection and Compliance in Knowledge Management	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
11	Applying Lean and Six Sigma Methodologies to Improve Knowledge Man	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
12	Digital Transformation and Integrating Knowledge Management with Mo	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
13	Building a Sustainable Culture of Knowledge Management and Continuo	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
14	Knowledge Governance and Its Alignment with Institutional Performance	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
6	Institutional Innovation	Track	Competencies	Mode	Language	Duration	Certificate
1	Certified Innovation Professional	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
2	Institutional Innovation Journey	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
3	Organizational Innovation	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving

4	Continuous Innovation and Business Process Improvement	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
5	Innovation Culture	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
6	Certified Innovation Leader	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
7	Creative Thinking and Idea Generation	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
8	Idea Evaluation and Development of New Models	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
9	Innovative Leadership and Change Management	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
10	Design Thinking	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
11	Aligning Innovation with Institutional Vision and Strategy	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
12	Entrepreneurship and Organizational Innovation	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Achieving
13	Healthcare Assistant at QLS Level 5	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
14	Business and Management at QLS Level 5	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
15	Dog Grooming at QLS Level 5	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
16	Advanced Business Administration	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
17	Accounting and Finance at QLS Level 5	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
18	Digital Marketing at QLS Level 5	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
19	Sports Coaching at QLS Level 5	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
20	Advanced Care Assistant at QLS Level 7	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
21	Advanced in Anatomy and Physiology at QLS Level 7	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
22	Economics at QLS Level 5	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
23	Wedding Planner at QLS Level 5	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
24	Coaching and Mentoring at QLS	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
25	Advanced Diploma in Health and Safety	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
26	Diploma in Hotel Management and Catering Service at QLS Level 5	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
27	Diploma in Real Estate Agent at QLS Level 4	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
28	Advanced Diploma in Laboratory Technician	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
29	Building Surveyor Training at	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
30	Mental Health at QLS Level 5	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited

31	Criminal Psychology and	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
32	Life Coaching	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
33	Speech and Language Therapy at QLS Level 5	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
34	Business Analyst Training at QLS	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
35	Construction Site	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
36	Childcare and Nannying at QLS	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
37	Construction Project	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
38	Purchasing and Procurement	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
39	Facilities Management at QLS	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited
40	Fire Warden Training at QLS Level	Quality and Excellence	Quality Managers	In-person / Remote / Hybrid	Arabic / English	25H	Accredited

Ruyat Al Mustaqbal Training Center
Training Department


