

Harpr Terms of Service

Last updated: 30 January 2026

Company name: 530AM Limited (trading as "Harpr") ("we", "us", "our")

Registered address: 8b Webber Street, Westmere, Auckland, 1022 , New Zealand

Service: Harpr Messaging Platform ("Service")

Contact: support@harpr.com

1. Acceptance of Terms

By accessing or using the Harpr website, mobile application, or any related services (collectively, the "Service"), you agree to be bound by these Terms of Service ("Terms").

If you do not agree to these Terms, you must not use the Service.

If you are using the Service on behalf of an organisation, you represent that you are authorised to accept these Terms on its behalf.

2. Description of the Service

Harpr is a messaging platform that enables users to communicate, share media, and connect via web and mobile applications.

The Service may include additional features, integrations, or updates over time.

We reserve the right to modify, suspend, or discontinue any aspect of the Service at any time, with or without notice.

3. Eligibility

To use Harpr, you must:

- Be at least **13 years old**, or the age of digital consent in your jurisdiction.
- Have the legal capacity to enter into a binding agreement.
- Use the Service in compliance with applicable laws and these Terms.

We may suspend or terminate your account if we reasonably believe you do not meet these requirements.

4. Account Registration and Security

To access certain features, you may need to create an account. You agree to:

- Provide accurate, current, and complete information.
- Keep your login credentials secure and confidential.
- Notify us immediately at support@harpr.co.nz if you suspect unauthorised access to your account.

You are responsible for all activity under your account.

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5. Acceptable Use

You agree not to use the Service to:

- Transmit spam, malware, or any harmful content.
- Harass, abuse, or threaten others.
- Impersonate another person or entity.
- Post or share content that is unlawful, defamatory, obscene, or infringes on the rights of others.
- Interfere with or disrupt the security or operation of the Service.
- Attempt to access accounts, systems, or data without authorisation.

We reserve the right to remove or restrict content, suspend accounts, or take other appropriate action if we believe you have violated these Terms.

6. User Content

Ownership

You retain ownership of the messages, media, and other content (“User Content”) you create or share through Harpr.

Licence to Harpr

By using the Service, you grant Harpr a limited, non-exclusive, worldwide, royalty-free licence to host, store, process, and transmit your User Content solely for the purpose of providing and improving the Service.

We do **not** claim ownership over your communications and will never sell or publicly distribute your private content.

Responsibility for Content

You are solely responsible for the content you send or share.

You must ensure your content complies with applicable laws and these Terms.

7. Privacy and Data Protection

Your use of the Service is also governed by our [Privacy Policy](#), which explains how we collect, use, and protect your personal information.

By using Harpr, you consent to the processing of your information in accordance with that Policy.

8. Intellectual Property

All rights in the Harpr platform — including design, code, graphics, trademarks, and branding — are owned by **530AM Limited** or its licensors.

You may not copy, modify, distribute, sell, or create derivative works based on our intellectual property without our written consent.

You may use Harpr only as permitted under these Terms and applicable law.

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9. Third-Party Services

The Service may include integrations or links to third-party websites and applications. Harpr is not responsible for the content, policies, or practices of any third-party service. Your use of such services is at your own risk and subject to their respective terms.

10. Payments and Subscriptions (if applicable)

If Harpr offers paid features or subscription plans:

- Fees, billing cycles, and renewal terms will be disclosed at the point of purchase.
- Payments are processed securely through third-party providers.
- You are responsible for maintaining valid payment details and any associated charges.
- Refunds will be handled in accordance with New Zealand consumer law and our refund policy.

11. Termination and Suspension

We may suspend or terminate your access to the Service if:

- You breach these Terms or applicable law.
- We are required to do so by law or government order.
- Continued use may harm other users or our systems.

You may delete your account at any time. Upon termination, your right to use the Service ends immediately, but certain obligations (such as indemnities and liability limitations) will continue.

12. Disclaimers

The Service is provided on an “**as is**” and “**as available**” basis.

To the maximum extent permitted by law, we make no representations or warranties of any kind, express or implied, regarding:

- The accuracy, reliability, or availability of the Service.
- The suitability of the Service for any specific purpose.
- The absence of errors, interruptions, or security vulnerabilities.

13. Limitation of Liability

To the fullest extent permitted by law:

- 530AM Limited and its affiliates, officers, and employees are **not liable** for any indirect, incidental, special, consequential, or punitive damages, including loss of profits, data, or goodwill, arising from your use of the Service.
- Our total aggregate liability for any claim arising under these Terms shall not exceed the amount you paid (if any) to use the Service in the 12 months preceding the claim.

Some jurisdictions do not allow exclusion of certain warranties or limitations, so these limits may not apply to you.

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14. Indemnification

You agree to indemnify and hold harmless **530AM Limited**, its affiliates, and employees from any claims, damages, losses, or expenses (including legal fees) arising out of:

- Your use or misuse of the Service.
- Your breach of these Terms or applicable law.
- Any content you post or transmit via Harpr.

15. Changes to These Terms

We may update these Terms from time to time.

We will post the updated version on our website or app and revise the “last updated” date.

If changes materially affect your rights or obligations, we will notify you directly.

Your continued use of the Service after changes take effect constitutes acceptance of the revised Terms.

16. Governing Law and Jurisdiction

These Terms are governed by and interpreted in accordance with the **laws of New Zealand**.

Any disputes shall be subject to the exclusive jurisdiction of the **New Zealand courts**, except where local law requires otherwise.

For users outside New Zealand, local mandatory consumer rights may also apply.

17. Contact Information

For questions about these Terms or the Harpr platform, please contact:

530AM Limited (trading as Harpr)

Email: support@harpr.com

18. Entire Agreement

These Terms of Service, together with our **Acceptable Use Policy** and our **Privacy Policy**, constitute the entire agreement between you and 530AM Limited regarding your use of Harpr and supersede any prior agreements or communications.