

ELDER MEDIATION SERVICES

EMS offers older adults (55+), their families, friends, caregivers, service providers and others in their lives, a restorative process to address conflict, crime, elder abuse, and decision making that affect their vital relationships and their long-term well-being



VALUES



CONFLICT RESOLUTION

Our holistic approach focuses on preventing further harm, healing and restoring relationships. We ensure an equal voice for all participants and respect individual values. Mediation is a voluntary process during which a trained facilitator works with all parties to help them arrive at their own decisions about how to resolve the issues. Discussions are confidential and held in a safe respectful setting.



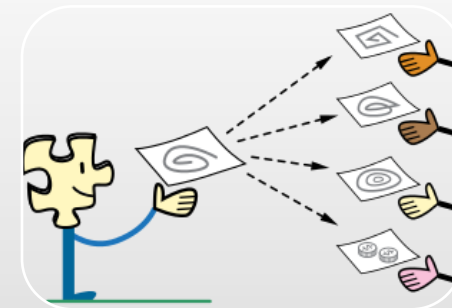
MEDIATION



CONFLICT COACHING



CIRCLES



INFORMATION SHARING SESSIONS

PEER MENTOR

Peer Mentors provide support for older adults experiencing loneliness, isolation and conflict in their lives. Older adults share their experiences and concerns with a Peer Mentor who in turn empowers them to feel safe and supported. Peer Mentors also provide encouragement to clients to continue to be active in developing positive conflict resolution skills and building healthy positive relationships with others



GROUPS



Community Activity Group



ReKINdle



Community Cultural Group



Community Information Group



Community Conversation Group





WATERLOO REGION HOME SHARE

A program offering older adult's 50+ a free process of Restorative Practice to support and assist them in their journey towards finding an affordable living arrangement with a compatible Home Sharer

WHAT IS HOME SHARE

HOME SHARE is a housing style where two or more people, usually unrelated, choose to share a home together

These shared living arrangements address the need Older Adults have when:

- *Choosing to age in their own home and community*
- *Needing additional financial support to cover household expenses*
- *Experiencing loneliness and isolation and need companionship*
- *Wanting to share household tasks and responsibilities*
- *Wanting to feel more safe and secure by living with another person*



HOME SHARE OPTIONS

- *Peer to Peer relationship; two people closer in age*
- *Intergenerational; older adults, young adults and students*
- *Home Provider may own their own home (house, condo, apt)*
- *Home Provider may currently live in a rental home (house, condo, apt)*
- *Two individuals both currently in a housing transition, both looking to share a living space*
- *In a pre-existing housing arrangement – requesting assistance with completing a Home Share Memorandum of Understanding*
- *Intergenerational families seeking to live together in a housing arrangement*

IDENTIFIERS



HOME PROVIDER

- An individual who is interested in sharing their home. The home may be a house, condo, or apartment
- They may own their own home, or it may be a rental home

HOME SEEKER

- An individual who is looking to share a living arrangement
- Individuals currently in a housing transition, looking to share a living space

HOME SHARER

- Individuals who have completed steps towards a living arrangement, and are currently sharing a home

HOME SHARE PROCESS

APPLICATION, INTERVIEW, HOME VISIT, EMS PROGRAM REFERRALS

INTRODUCTORY MEETING – CONNECTION, COMPATIBILITY, MATCH

REFERENCES, POLICE CHECK, INSURANCE, LEGAL ADVICE

HOME SHARE MEDIATION – MEMORANDUM OF UNDERSTANDING

ONGOING SUPPORT – MEDIATION, TRANSITION, TERMINATION

HOW TO CONTACT US

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