

# Catholic Charities and New Life have provided moveout services to over 8,000 ASERAP-eligible individuals since July 2023

**PROGRESS TOWARDS  
 GOAL OF 6,000 LEASES,  
 7/23 – 6/24**



- July
- August
- September
- October
- Nov
- Dec
- Jan
- Remaining

## LEASES AND INDIVIDUALS MOVED OUT OF SHELTERS FROM CCAC CASELOAD

Individuals moved out using ASERAP, across City shelters								
	July	Aug	Sept	Oct	Nov	Dec	Jan	Total
<b>Actual</b>	491	504	838	947	1322	1302	2815	8218
<b>Goal**</b>	436	545	763	1090	1090	1090	1090	6104
Details								
<b>Leases signed</b>	125	329	420	625	645	725	542	3411
<b>Households moved out</b>	216	204	377	394	480	432	979	3078
<b>Goal</b>	200	250	350	500	500	500	500	2800

Since last week:

- 126 households/334 individuals moved out with ASERAP funding
- 89 leases signed

\*\*Goal for number of individuals is based on the average CCAC caseload size from April-August 2023

# Charities has reunited nearly 4,500 new arrivals with family and friends in other US cities

Catholic Charities of the Archdiocese of Chicago  
Week 42 | Sunday – Saturday, Jan 28 – Feb 3

**REUNIFICATION  
THROUGH  
OUTMIGRATION:  
AUGUST 31, 2022 -  
PRESENT**

Shelter	Aug 2022 – June 2023*	July 1 to Jan 27	Jan 28 - Feb 3	Cumulative total
AIC		149	9	158
Bethany House		2		2
Brands Park		14		14
Broadway Armory		37		37
Casa Esperanza		2		2
Daley College		15		15
Elston		149	21	170
Gage Park		63	2	65
Halsted		347	29	376
High Ridge YMCA		36	4	40
Inn of Chicago		159	7	166
Lakeshore		74	2	76
Landing Zone**		620	8	628
Leone Beach		17	1	18
MWRD		40		40
Near South		44		44
New Life		14		14
North Park Village		3		3
North Western		16		16
Ogden		135	12	147
O'Hare		69	7	76
Other^		14	7	21
Pacific Garden Mission		35	4	39
Parthenon		33	1	34
Piotrowski Park		21	2	23
Police Stations		460		460
Social Club		178	4	182
Super 8		30		30
Wadsworth		118	9	127
Walnut		69	6	75
Westlake		51	2	53
YWLA		37	6	43
<b>Total</b>	<b>1276</b>	<b>3051</b>	<b>143</b>	<b>4470</b>

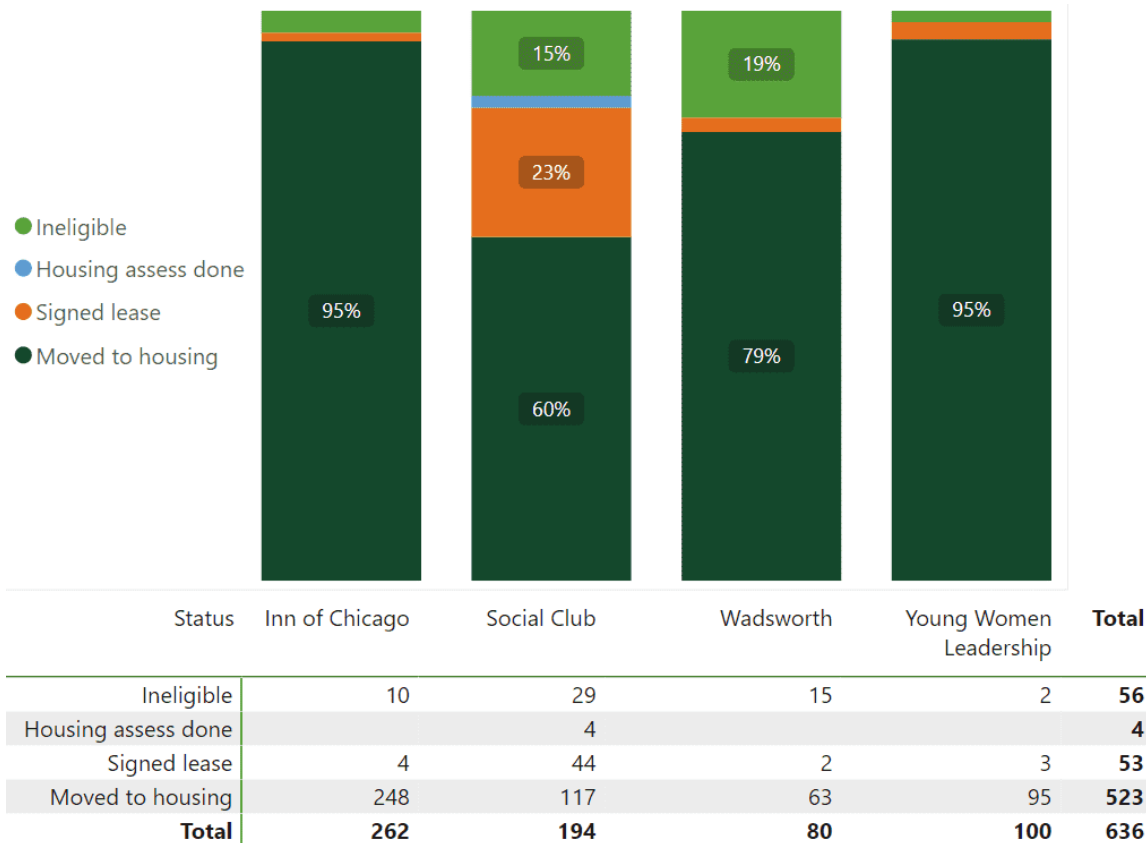
\*Location details are shown for current fiscal year only.

\*\*Landing Zone includes Harold Washington Library

^Other includes houses of worship and mutual aid locations

# City Shelters, Group 1: Clients have found leases; 53 households are awaiting move out

## HOUSEHOLDS ASSIGNED TO CCAC IN APRIL 2023

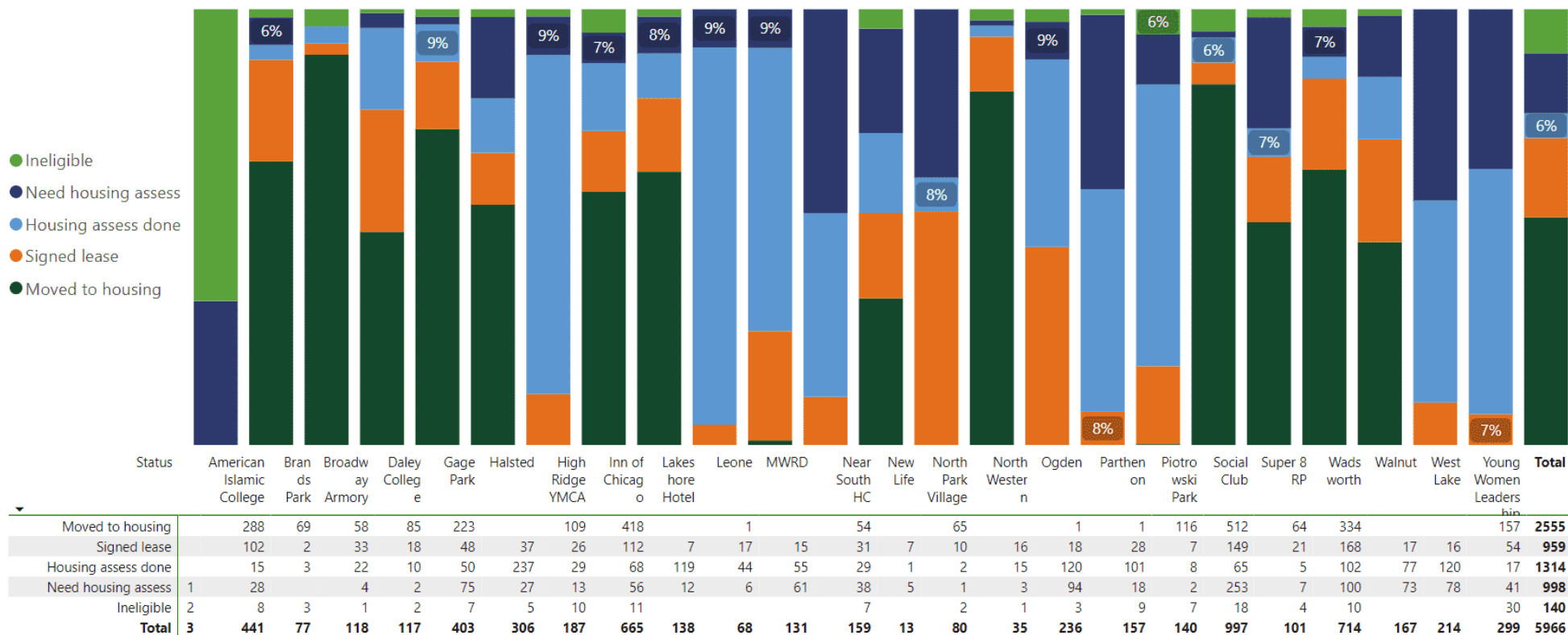


- Signed lease data is the unduplicated number of households with leases
- 4 households from this group have not yet signed a lease

# City Shelters, Group 2: All ASERAP-eligible clients have been added to caseloads

Catholic Charities of the Archdiocese of Chicago  
Week 42 | Sunday – Saturday, Jan 28 – Feb 3

## ASERAP-ELIGIBLE HOUSEHOLDS ASSIGNED TO CCAC SINCE JULY 2023



## City Shelter Asylum Seeker Housing Report: Updates

- ComEd activated the 390 backlogged requests from prior to 1.15.24 and is working with CCAC on 10 requests that have incorrect meter numbers or addresses. CCAC currently has 204 utility requests in progress for ComEd and Peoples Gas.
- ComEd flagged that 20%-30% of the accounts set up through this project since 12/2022 are paying their bills and asked CCAC to invite city and state partners into a conversation about how best to respond.
- The number of leases secured in January was less than those secured in December. Factors include landlords and property managers taking time off for the holidays, extreme cold, decrease in landlords willing to participate in the program due to the reduction in rental assistance from 6 to 3 months, extension of 60-day stay policy, and the shift in CCAC workers from doing physical walk throughs and landlord recruitment to virtual walk throughs and recruitment. If leases continue to lag in February, CCAC will reevaluate current service delivery model.
- Please continue to share the [CCAC Landlord Interest](#) form! We are seeking a slight dip in available units from an average of 50 to 40 last week.

**From:** Beth Herzfeld <bherzfeld@catholiccharities.net>

**Sent:** Tuesday, March 19, 2024 9:39 AM CDT

**To:** Daniel Castaneda <Daniel.Castaneda2@cityofchicago.org>; Maura McCauley <Maura.McCauley@cityofchicago.org>; Christine Riley <Christine.Riley@cityofchicago.org>; Priya.Khatkhate@Illinois.gov <Priya.Khatkhate@Illinois.gov>; Natalia Santillan <Natalia.Santillan@cityofchicago.org>; Nancy Takata <Nancy.Takata@cityofchicago.org>; Daniel Hertz <Daniel.Hertz@cityofchicago.org>; Daniel Cassell <Daniel.Cassell@cityofchicago.org>; Lisa Napoles <Lisa.Napoles2@cityofchicago.org>; newarrivalsplanning <newarrivalsplanning@cityofchicago.org>; Matthew Doughtie <Matthew.Doughtie@cityofchicago.org>; Brown, Maxwell <maxbrown@thecha.org>; newarrivaldata <newarrivaldata@cityofchicago.org>; maria.salgado@cookcountyil.gov <maria.salgado@cookcountyil.gov>; Matt Demateo <matt@dnewlifecenters.org>; Priya.Khatkhate@Illinois.gov <Priya.Khatkhate@Illinois.gov>; Emerson.Wells@Illinois.gov <Emerson.Wells@Illinois.gov>; Brandie Knazze <Brandie.Knazze@cityofchicago.org>; William Lohr <William.Lohr@cityofchicago.org>; Cristina Pacione-Zayas <Cristina.Pacione-Zayas@cityofchicago.org>; EOC <EOC@cityofchicago.org>; Jesus DelToro <Jesus.DelToro@cityofchicago.org>; Kaila Lariviere <Kaila.Lariviere@cityofchicago.org>; Brendan O'Sullivan <bosullivan@catholiccharities.net>; Erik Martinez <Erik.Martinez@cityofchicago.org>; Dembowitz.Josh@bcg.com <Dembowitz.Josh@bcg.com>; Mayra.villegas@Illinois.gov <Mayra.villegas@Illinois.gov>; Nadine Carlson <Nadine.Carlson@cityofchicago.org>; newarrivaldata <newarrivaldata@cityofchicago.org>; Mahnor.Mahmood@Illinois.gov <Mahnor.Mahmood@Illinois.gov>; Glen Lyman <Glen.Lyman@cityofchicago.org>; Matthew Ladniak <Matthew.Ladniak@cityofchicago.org>; Rodrigo.Carrillo@Illinois.gov <Rodrigo.Carrillo@Illinois.gov>; swanson.will@bcg.com <swanson.will@bcg.com>; Kyra Sturgill <Kyra.Sturgill@cityofchicago.org>; Alexandra Gazzolo <Alexandra.Gazzolo@cityofchicago.org>; JOSSUE.ESPINOSA@Illinois.gov <JOSSUE.ESPINOSA@Illinois.gov>; Asaf, Karime <kasaf@cps.edu>; Gunter, Kathryn <Kathryn.Gunter@Illinois.gov>

**CC:** Ami Novoryta <anovoryta@catholiccharities.net>; Nicole Meeuwse Tienou <nmeeuwsetienou@catholiccharities.net>; Marie Jochum <mjochum@catholiccharities.net>; Paul Christensen <paul-christensen@kellogg.northwestern.edu>; Emma Landgraf <elandgraf@catholiccharities.net>; Amanda Burton <aburton@catholiccharities.net>; Mary L Krinock <mkrinock@catholiccharities.net>

**Subject:** Resettlement data report from Catholic Charities

**Attachment(s):** "City Shelter Report from CCAC 3-18-24.pdf"

[Warning: External email]

Good morning all,

Attached you will find this week's resettlement data report from Catholic Charities. Please let me know if you have any questions or would like clarification on anything included here. Thanks,

Beth

**Beth Herzfeld**  
Systems Analyst  
Special Projects

Catholic Charities of the Archdiocese of Chicago  
721 N LaSalle Street  
Chicago, IL 60654



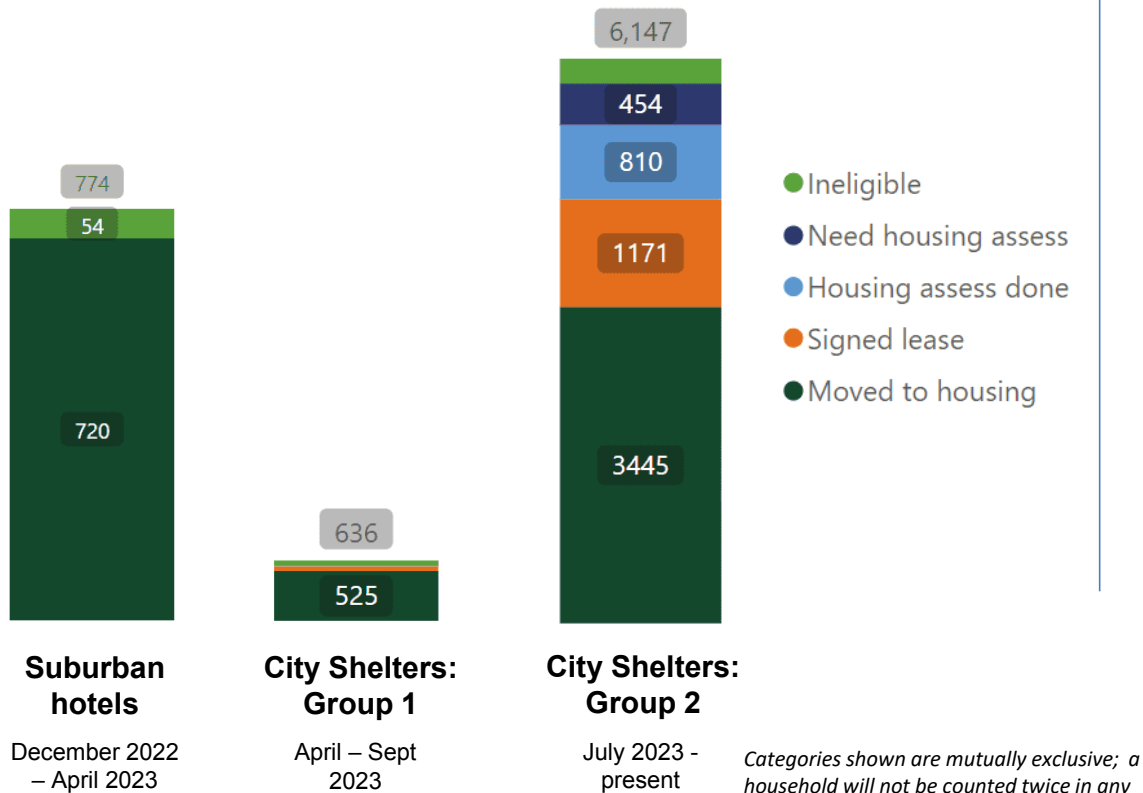
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# Charities has helped resettle over 15,200 new arrivals, December 2022 - present

## SNAPSHOT OF CCAC'S CUMULATIVE RESETTLEMENT WORK AND PROGRESS TOWARDS HOUSING



CCAC Leases signed, Dec 2022 - Present		
	Households	Individuals
Suburban Hotels: Winter 2022-23	720	2000 (est)
City (Group 1): April - September 2023	579	1253
City (Group 2): July 2023-present	4457	11981
<b>Total</b>	<b>5756</b>	<b>15234</b>

*Categories shown are mutually exclusive; a household will not be counted twice in any category. Graph is not to scale.*

# Catholic Charities and New Life have provided moveout services to over 10,200 ASERAP-eligible individuals since July 2023

**PROGRESS TOWARDS GOAL OF 6,000 LEASES, 7/23 – 6/24**



- July
- August
- September
- October
- Nov
- Dec
- Jan
- Feb
- Mar
- Remaining

## LEASES AND INDIVIDUALS MOVED OUT OF SHELTERS FROM CCAC CASELOAD

Individuals moved out using ASERAP, across City shelters										
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Total
<b>Actual</b>	572	439	774	1167	1400	1777	1864	1434	850	<b>10277</b>
<b>Goal**</b>	436	545	763	1090	1090	1090	1090	1090	1090	8284
Details										
<b>Leases signed</b>	88	429	523	667	831	493	461	686	375	<b>4553</b>
<b>Households moved out</b>	218	198	344	484	484	598	661	527	290	<b>3804</b>
<b>Goal</b>	200	250	350	500	500	500	500	500	500	3300

**Since last week:**

- 138 households/408 individuals moved out with ASERAP funding
- 104 leases signed

The monthly totals on this slide have been adjusted from prior weeks to reflect a fix in our client software. See slide 5 for additional information

\*\*Goal for number of individuals is based on the average CCAC caseload size from April-August 2023



# Charities has reunited over 5,400 new arrivals with family and friends in other US cities

Catholic Charities of the Archdiocese of Chicago  
Week 48 | Sunday – Saturday, Mar 10-16

**REUNIFICATION  
THROUGH  
OUTMIGRATION:  
AUGUST 31, 2022 -  
PRESENT**

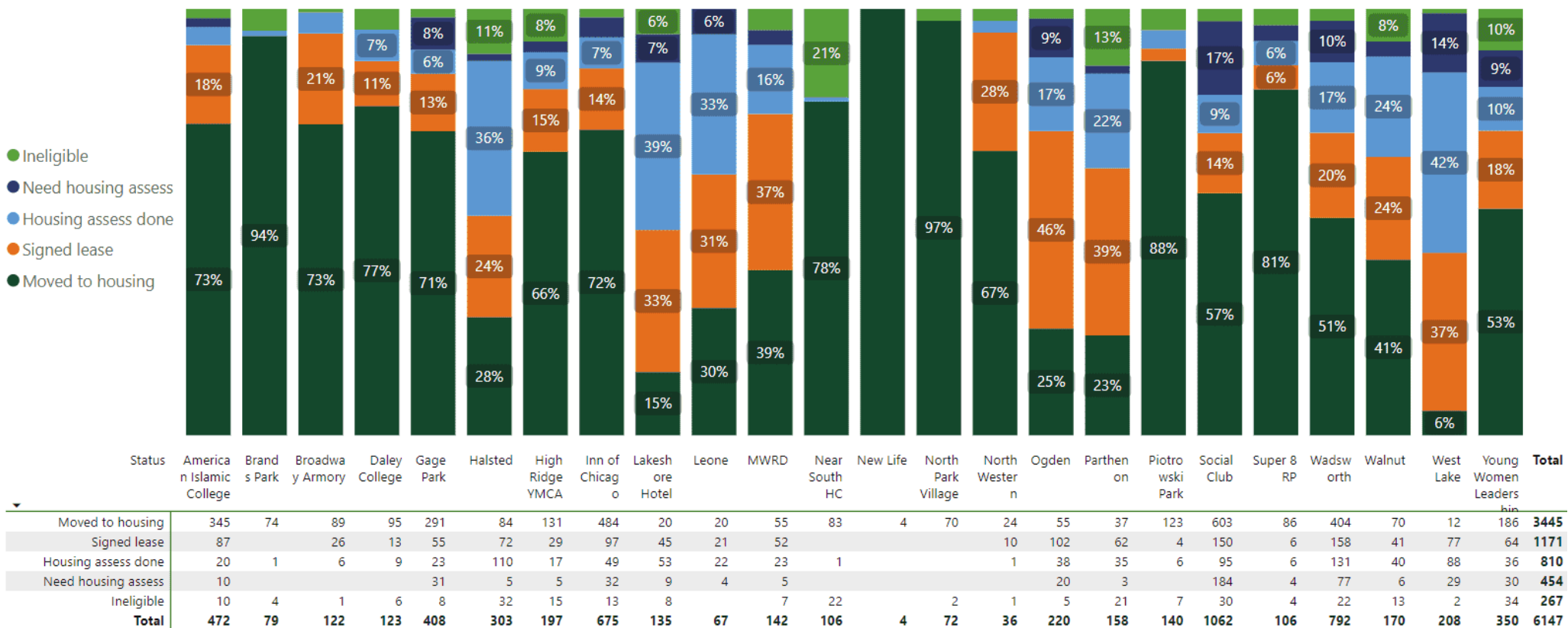
Shelter	Aug 2022 – June 2023*	July 1 to Mar 9	Mar 10-16	Cumulative total
AIC		245	37	282
Brands Park		16	1	17
Broadway Armory		37		37
Daley College		30		30
Elston		257	25	282
Gage Park		81	3	84
Halsted		433	9	442
High Ridge YMCA		50	1	51
Inn of Chicago		178	5	183
Lakeshore		96	10	106
Landing Zone**		729	108	837
Leone Beach		20		20
Little Village Pulaski		3		3
MWRD		42	8	50
Near South		53		53
New Life		14		14
North Park Village		9		9
North Western		16		16
Ogden		247	12	259
O'Hare		80		80
Other^		32	1	33
Pacific Garden Mission		44		44
Parthenon		44	1	45
Piotrowski Park		23		23
Police Stations		460		460
Pulaski		1		1
Social Club		260	9	269
Super 8		30		30
Wadsworth		183	5	188
Walnut		90		90
Westlake		68	3	71
YWLA		52	2	54
<b>Total</b>	<b>1276</b>	<b>3923</b>	<b>240</b>	<b>5439</b>

\*Location details are shown for current fiscal year only.  
\*\*Landing Zone includes Harold Washington Library  
^Other includes houses of worship, mutual aid locations, and others

# City Shelters, Group 2: All ASERAP-eligible clients have been added to CCAC caseloads

Catholic Charities of the Archdiocese of Chicago  
Week 48 | Sunday – Saturday, Mar 10-16

## ASERAP-ELIGIBLE HOUSEHOLDS ASSIGNED TO CCAC SINCE JULY 2023



## City Shelter Asylum Seeker Housing Report: Updates

- ComEd continues to work on the backlog of activation requests from 2/14 – 2/20 when their system was down. As of today, CCAC is waiting on 162 outstanding ComEd activation requests, 47 of which are from February and 12 of which are from Halsted. CCAC has requested ComEd prioritize the pending activations from Halsted and February
- CCAC is working with DFSS to schedule Housing Location 101 info sessions which will be open to both ASERAP-eligible and non-eligible residents
- CCAC has reconciled our monthly move out and lease data on slide 2, after receiving IHDA's ASERAP denial information and learning of a fix in the report-by-date function in our client software. Data now reflects the date of activity rather than the date of entry into our system
- We are continuing to work with DFSS to ensure all eligible ASERAP residents are entered into our system. We will be adding new clients this week, which will be reflected in next week's data report
- To comply with DHS's requirement that at least 3 residents sign a lease the CCAC housing location team has removed the option for SROs or room rentals from our available unit list. The CCAC Housing Location team continues to outreach to LLs interested in the ASERAP program. Thank you for continuing to share the [CCAC Landlord Interest](#) form!

**From:** Beth Herzfeld <bherzfeld@catholiccharities.net>

**Sent:** Tuesday, January 02, 2024 5:40 PM CST

**To:** Daniel Castaneda <Daniel.Castaneda2@cityofchicago.org>; Maura McCauley <Maura.McCauley@cityofchicago.org>; Christine Riley <Christine.Riley@cityofchicago.org>; Priya.Khatkhate@Illinois.gov <Priya.Khatkhate@Illinois.gov>; Natalia Santillan <Natalia.Santillan@cityofchicago.org>; Nancy Takata <Nancy.Takata@cityofchicago.org>; Daniel Hertz <Daniel.Hertz@cityofchicago.org>; Daniel Cassell <Daniel.Cassell@cityofchicago.org>; Lisa Napoles <Lisa.Napoles2@cityofchicago.org>; newarrivalsplanning <newarrivalsplanning@cityofchicago.org>; Matthew Doughtie <Matthew.Doughtie@cityofchicago.org>; Brown, Maxwell <maxbrown@thecha.org>; Kyra Sturgill <Kyra.Sturgill@cityofchicago.org>; Alexandra Gazzolo <Alexandra.Gazzolo@cityofchicago.org>; maria.salgado@cookcountyl.gov <maria.salgado@cookcountyl.gov>; Matt Demateo <matt@newlifecenters.org>; Priya.Khatkhate@Illinois.gov <Priya.Khatkhate@Illinois.gov>; Emerson.Wells@Illinois.gov <Emerson.Wells@Illinois.gov>; Brandie Knazze <Brandie.Knazze@cityofchicago.org>; William Lohr <William.Lohr@cityofchicago.org>; Cristina Pacione-Zayas <Cristina.Pacione-Zayas@cityofchicago.org>; EOC <EOC@cityofchicago.org>; Jesus DelToro <Jesus.DelToro@cityofchicago.org>; Kaila Lariviere <Kaila.Lariviere@cityofchicago.org>; Brendan O'Sullivan <bosullivan@catholiccharities.net>; Erik Martinez <Erik.Martinez@cityofchicago.org>; Dembowitz.Josh@bcg.com <Dembowitz.Josh@bcg.com>; Anne Sweeney <asweeney@catholiccharities.net>; Mayra.villegas@Illinois.gov <Mayra.villegas@Illinois.gov>; Nadine Carlson <Nadine.Carlson@cityofchicago.org>; newarrivalsdata <newarrivalsdata@cityofchicago.org>; Mahnor.Mahmood@Illinois.gov <Mahnor.Mahmood@Illinois.gov>; Glen Lyman <Glen.Lyman@cityofchicago.org>; Matthew Ladniak <Matthew.Ladniak@cityofchicago.org>; Flower Asfaha <Flower.Asfaha@cityofchicago.org>; Rodrigo.Carrillo@Illinois.gov <Rodrigo.Carrillo@Illinois.gov>; Swanson, Will <Swanson.Will@bcg.com>

**CC:** Ami Novoryta <anovoryta@catholiccharities.net>; Nicole Meeuwse Tienou <nmeeuwsetienou@catholiccharities.net>; Marie Jochum <mjochum@catholiccharities.net>; Paul Christensen <paul-christensen@kellogg.northwestern.edu>; Emma Landgraf <elandgraf@catholiccharities.net>; Amanda Burton <aburton@catholiccharities.net>; Mary L Krinock <mkrinock@catholiccharities.net>

**Subject:** Resettlement data report from Catholic Charities

**Attachment(s):** "City Shelter Report from CCAC 1-2-24.pdf"

[Warning: External email]

Good evening everyone,

I hope you had a wonderful holiday! Attached please find this week's city shelter data report from Catholic Charities, which covers the period of December 18-31. Due to the holiday, we are still collecting some move-out data from last week; the December numbers will be finalized in our report next week. Please let me know if you have any questions. Thanks and happy new year.

Beth

**Beth Herzfeld**  
Systems Analyst  
Special Projects

Catholic Charities of the Archdiocese of Chicago  
721 N LaSalle Street  
Chicago, IL 60654

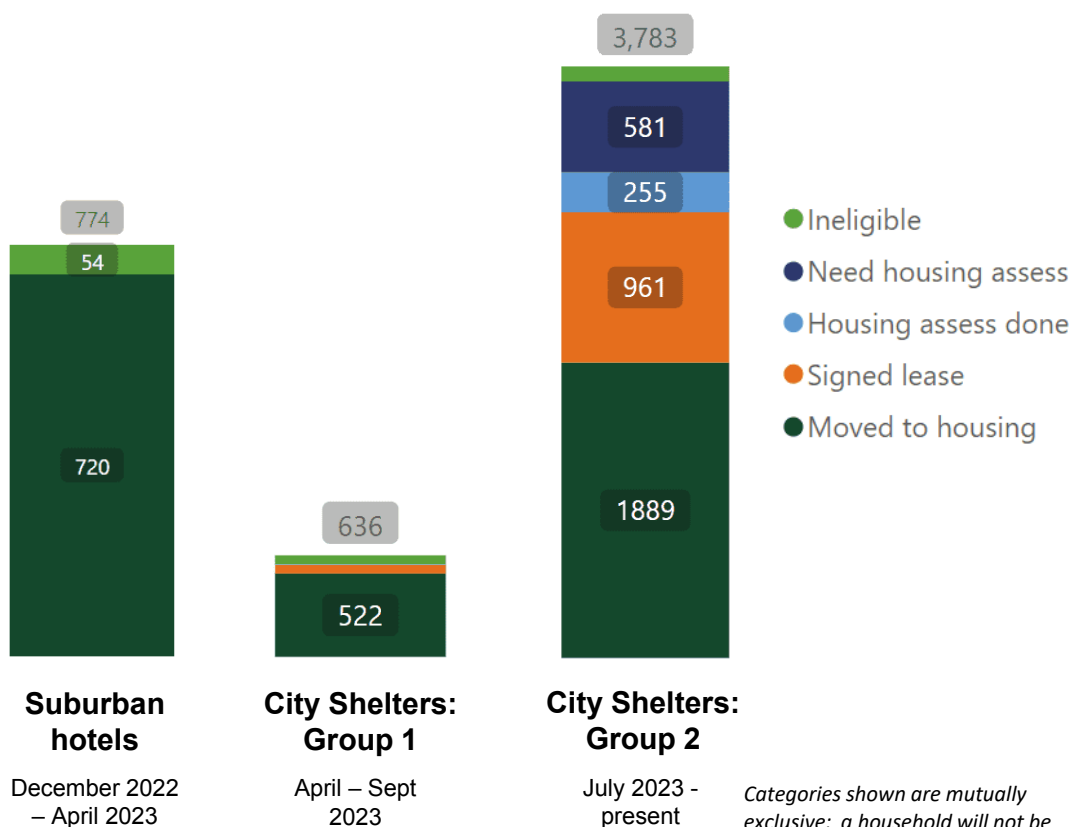


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# Charities has helped resettle over 10,700 new arrivals, December 2022 - present

## SNAPSHOT OF CCAC'S CUMULATIVE RESETTLEMENT WORK AND PROGRESS TOWARDS HOUSING

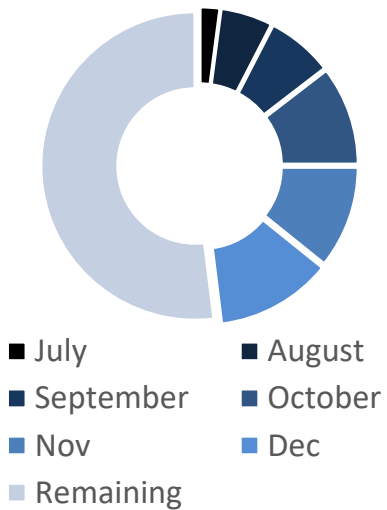


*Categories shown are mutually exclusive; a household will not be counted twice in any category*

CCAC Leases signed, Dec 2022 - Present		
	Households	Individuals
Suburban Hotels: Winter 2022-23	720	2000 (est)
City (Group 1): April - September 2023	577	1247
City (Group 2): July 2023-present	2738	8708
<b>Total</b>	<b>4035</b>	<b>10708</b>

# Catholic Charities and New Life have provided moveout services to nearly 6,000 individuals since July 2023

**PROGRESS TOWARDS  
 GOAL OF 6,000 LEASES,  
 7/23 – 6/24**



## LEASES AND INDIVIDUALS MOVED OUT OF SHELTERS FROM CCAC CASELOAD

Individuals moved out using ASERAP, across City shelters							
	July	Aug	Sept	Oct	Nov	Dec*	Total
<b>Actual</b>	491	504	854	947	1322	1887	5989
<b>Goal**</b>	436	545	763	1090	1090	1090	5014
Details							
<b>Leases signed</b>	125	329	420	626	647	735	2882
<b>Households moved out</b>	216	204	377	394	480	627	2298
<b>Goal</b>	200	250	350	500	500	500	2300

**Since Dec 17:**

- 204 households/614 individuals moved out with ASERAP funding
- 313 leases signed
- 228 households added to CCAC’s system

\*Data through Dec 22 is complete; only partial data is available for Dec 23-31 due to holiday closures and delays in reporting. Full data will be included next week.

\*\*Goal for number of individuals is based on the average CCAC caseload size from April-August

# Charities has reunited over 3,600 new arrivals with family and friends in other US cities

Catholic Charities of the Archdiocese of Chicago  
Week 37 | Sunday – Saturday, Dec 17-31

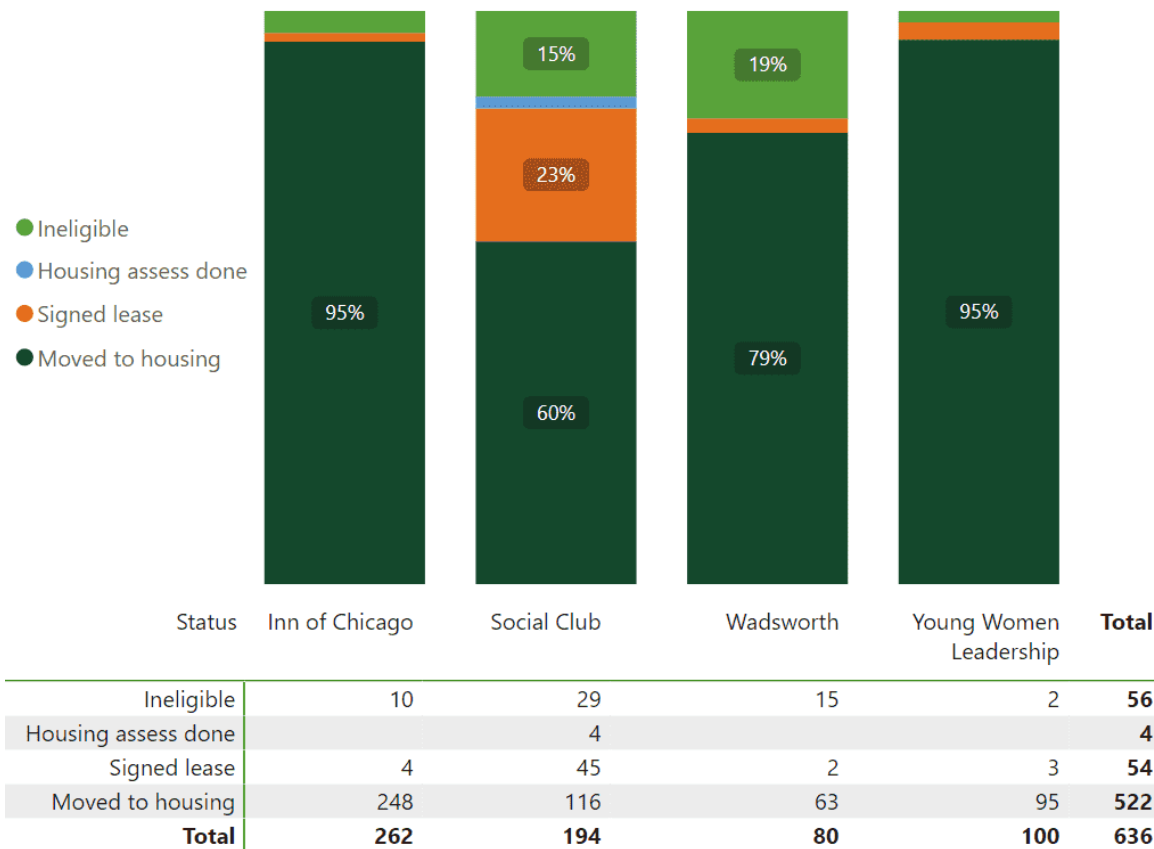
## REUNIFICATION THROUGH OUTMIGRATION: AUGUST 31, 2022 - PRESENT

Shelter	Aug 2022 – June 2023*	July 1 to Dec 17	Dec 18-31	Cumulative total
AIC		120	3	123
Bethany House		2		2
Brands Park		5		5
Broadway Armory		34		34
Casa Esperanza		2		2
Daley College		8	4	12
Elston		48	25	73
Gage Park		54	1	55
Halsted		198	58	256
Inn of Chicago		149	6	155
Lakeshore		74		74
Landing Zone		276	146	422
Leone Beach		14		14
MWRD		28	9	37
Near South		36	3	39
New Life		14		14
North Park Village		3		3
North Western		16		16
Ogden		74	6	80
O'Hare		46		46
Pacific Garden Mission		29		29
Parthenon		23	1	24
Piotrowski Park		21		21
Police Stations		460		460
Social Club		133	4	137
Super 8		15	4	19
Wadsworth		95		95
Walnut		41	6	47
Westlake		30	4	34
YMCA		25	1	26
YWLA		22		22
<b>Total</b>	<b>1276</b>	<b>2095</b>	<b>281</b>	<b>3652</b>

*\*Location details are shown for current fiscal year only*

# City Shelters, Group 1: Clients have found leases; 54 households are awaiting move out

## HOUSEHOLDS ASSIGNED TO CCAC IN APRIL 2023



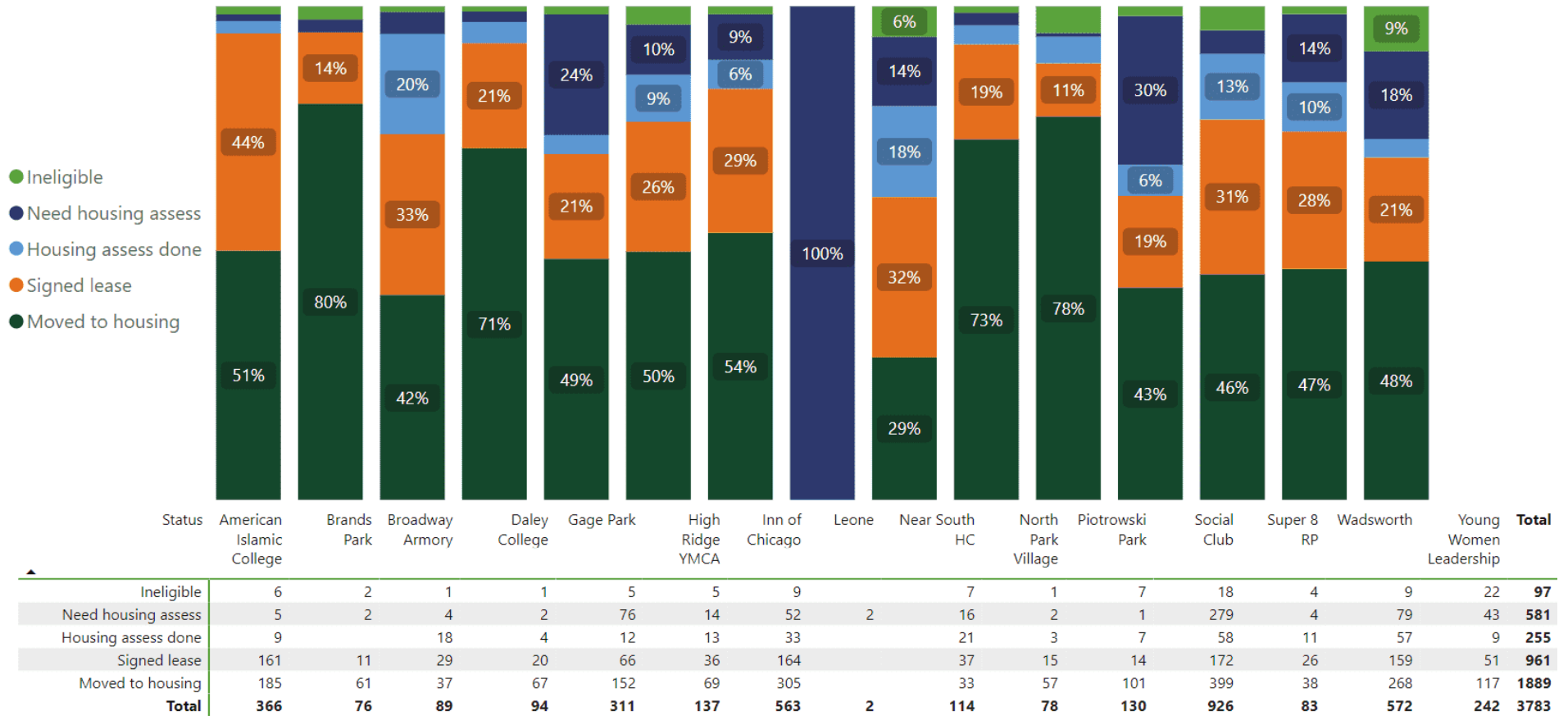
- Signed lease data is the unduplicated number of households with leases (92 households have signed more than one lease)
- 4 households from this group have not yet signed a lease



# City Shelters, Group 2: New clients are being added weekly

Catholic Charities of the Archdiocese of Chicago  
Week 37 | Sunday – Saturday, Dec 17-31

## HOUSEHOLDS ASSIGNED TO CCAC SINCE JULY 2023



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## City Shelter Asylum Seeker Housing Report: Updates

Catholic Charities of the Archdiocese of Chicago  
Week 37 | Sunday – Saturday, Dec 17-31

- Catholic Charities outmigration/family reunification team provided additional support at the landing zone through the holiday weeks. We will be expanding staffing to Monday-Saturday 8am-8pm.
- Thanks to an anonymous donor, we were able to distribute \$50 Visa cards for Christmas to families in the City of Chicago new arrival shelters.
- Please continue to share the [CCAC Landlord Interest](#) form!

**From:** Beth Herzfeld <bherzfeld@catholiccharities.net>

**Sent:** Tuesday, March 26, 2024 9:08 AM CDT

**To:** Daniel Castaneda <Daniel.Castaneda2@cityofchicago.org>; Maura McCauley <Maura.McCauley@cityofchicago.org>; Christine Riley <Christine.Riley@cityofchicago.org>; Priya.Khatkhate@Illinois.gov <Priya.Khatkhate@Illinois.gov>; Natalia Santillan <Natalia.Santillan@cityofchicago.org>; Nancy Takata <Nancy.Takata@cityofchicago.org>; Daniel Hertz <Daniel.Hertz@cityofchicago.org>; Daniel Cassell <Daniel.Cassell@cityofchicago.org>; Lisa Napoles <Lisa.Napoles2@cityofchicago.org>; newarrivalsplanning <newarrivalsplanning@cityofchicago.org>; Matthew Doughtie <Matthew.Doughtie@cityofchicago.org>; Brown, Maxwell <maxbrown@thecha.org>; newarrivaldata <newarrivaldata@cityofchicago.org>; maria.salgado@cookcountylil.gov <maria.salgado@cookcountylil.gov>; Matt Demateo <matt@dnewlifecenters.org>; Priya.Khatkhate@Illinois.gov <Priya.Khatkhate@Illinois.gov>; Emerson.Wells@Illinois.gov <Emerson.Wells@Illinois.gov>; Brandie Knazze <Brandie.Knazze@cityofchicago.org>; William Lohr <William.Lohr@cityofchicago.org>; Cristina Pacione-Zayas <Cristina.Pacione-Zayas@cityofchicago.org>; EOC <EOC@cityofchicago.org>; Jesus DelToro <Jesus.DelToro@cityofchicago.org>; Kaila Lariviere <Kaila.Lariviere@cityofchicago.org>; Brendan O'Sullivan <bosullivan@catholiccharities.net>; Erik Martinez <Erik.Martinez@cityofchicago.org>; Dembowitz.Josh@bcg.com <Dembowitz.Josh@bcg.com>; Mayra.villegas@Illinois.gov <Mayra.villegas@Illinois.gov>; Nadine Carlson <Nadine.Carlson@cityofchicago.org>; newarrivaldata <newarrivaldata@cityofchicago.org>; Mahnor.Mahmood@Illinois.gov <Mahnor.Mahmood@Illinois.gov>; Glen Lyman <Glen.Lyman@cityofchicago.org>; Matthew Ladniak <Matthew.Ladniak@cityofchicago.org>; Rodrigo.Carrillo@Illinois.gov <Rodrigo.Carrillo@Illinois.gov>; swanson.will@bcg.com <swanson.will@bcg.com>; Kyra Sturgill <Kyra.Sturgill@cityofchicago.org>; Alexandra Gazzolo <Alexandra.Gazzolo@cityofchicago.org>; JOSSUE.ESPINOSA@Illinois.gov <JOSSUE.ESPINOSA@Illinois.gov>; Asaf, Karime <kasaf@cps.edu>; Gunter, Kathryn <Kathryn.Gunter@Illinois.gov>; daisy.contreras <daisy.contreras@Illinois.gov>; rachel.otwell <rachel.otwell@Illinois.gov>; CC: Ami Novoryta <anovoryta@catholiccharities.net>; Nicole Meeuwse Tienou <nmeeuwsetienou@catholiccharities.net>; Marie Jochum <mjochum@catholiccharities.net>; Paul Christensen <paul-christensen@kellogg.northwestern.edu>; Emma Landgraf <elandgraf@catholiccharities.net>; Amanda Burton <aburton@catholiccharities.net>; Mary L Krinock <mkrinock@catholiccharities.net>

**Subject:** Resettlement data report from Catholic Charities

**Attachment(s):** "City Shelter Report from CCAC 3-25-24.pdf"

[Warning: External email]

Good morning all,

Attached please find this week's resettlement data report from Catholic Charities. Please let me know if you have any questions on anything here. Thanks,

Beth

**Beth Herzfeld**  
Systems Analyst  
Special Projects

Catholic Charities of the Archdiocese of Chicago  
721 N LaSalle Street  
Chicago, IL 60654



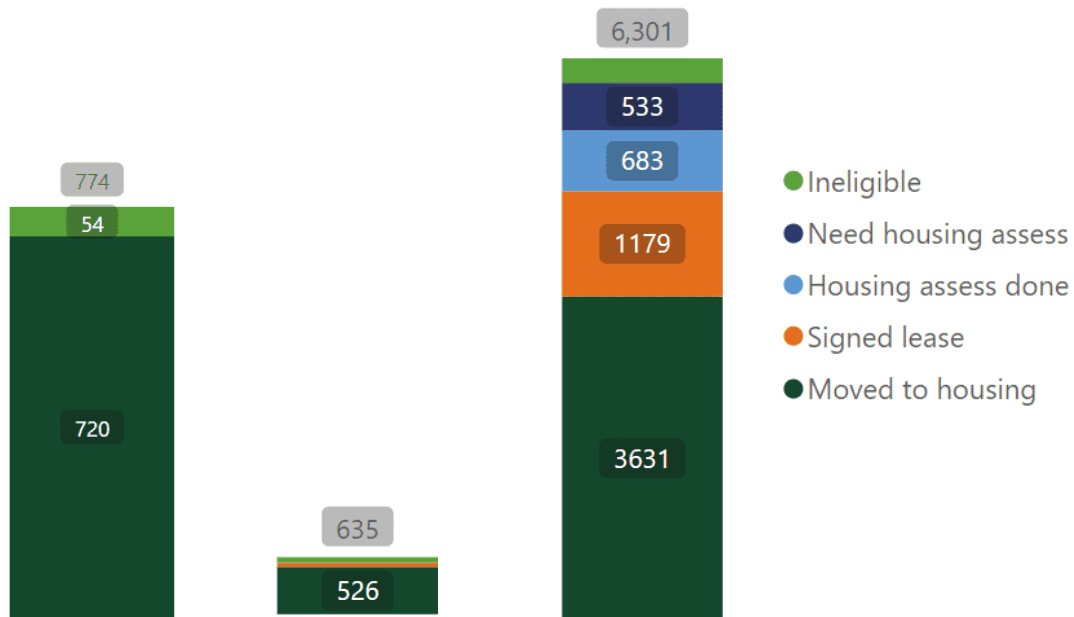
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# Charities has helped resettle over 15,500 new arrivals, December 2022 - present

## SNAPSHOT OF CCAC'S CUMULATIVE RESETTLEMENT WORK AND PROGRESS TOWARDS HOUSING



**Suburban hotels**  
 December 2022 – April 2023

**City Shelters: Group 1**  
 April – Sept 2023

**City Shelters: Group 2**  
 July 2023 - present

*Categories shown are mutually exclusive; a household will not be counted twice in any category. Graph is not to scale.*

CCAC Leases signed, Dec 2022 - Present		
	Households	Individuals
Suburban Hotels: Winter 2022-23	720	2000 (est)
City (Group 1): April - September 2023	580	1254
City (Group 2): July 2023-present	4595	12305
<b>Total</b>	<b>5895</b>	<b>15559</b>

# Catholic Charities and New Life have provided moveout services to over 10,700 ASERAP-eligible individuals since July 2023

**PROGRESS TOWARDS GOAL OF 6,000 LEASES, 7/23 – 6/24**



- July
- August
- September
- October
- Nov
- Dec
- Jan
- Feb
- Mar
- \*Goal - April
- \*Goal - May
- \*Goal - June

## LEASES AND INDIVIDUALS MOVED OUT OF SHELTERS FROM CCAC CASELOAD

Individuals moved out using ASERAP, across City shelters										
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Total
<b>Actual</b>	572	439	774	1167	1400	1777	1859	1431	1378	<b>10797</b>
<b>Goal**</b>	436	545	763	1090	1090	1090	1090	1090	1090	8284
Details										
<b>Leases signed</b>	88	429	523	667	831	492	456	683	523	<b>4692</b>
<b>Households moved out</b>	218	198	344	484	484	598	658	524	474	<b>3982</b>
<b>Goal</b>	200	250	350	500	500	500	500	500	500	3300

Since last week:

- 178 households / 520 individuals moved out with ASERAP funding
- 139 leases signed

\*There are 1308 leases remaining to CCAC’s FY goal of 6000 clients with signed leases. Splitting this remainder equally, monthly target for April, May, and June is 436.

\*\*Goal for number of individuals is based on the average CCAC caseload size from April-August 2023

# Charities has reunited over 5,600 new arrivals with family and friends in other US cities

Catholic Charities of the Archdiocese of Chicago  
Week 49 | Sunday – Saturday, Mar 17-24

**REUNIFICATION  
THROUGH  
OUTMIGRATION:  
AUGUST 31, 2022 -  
PRESENT**

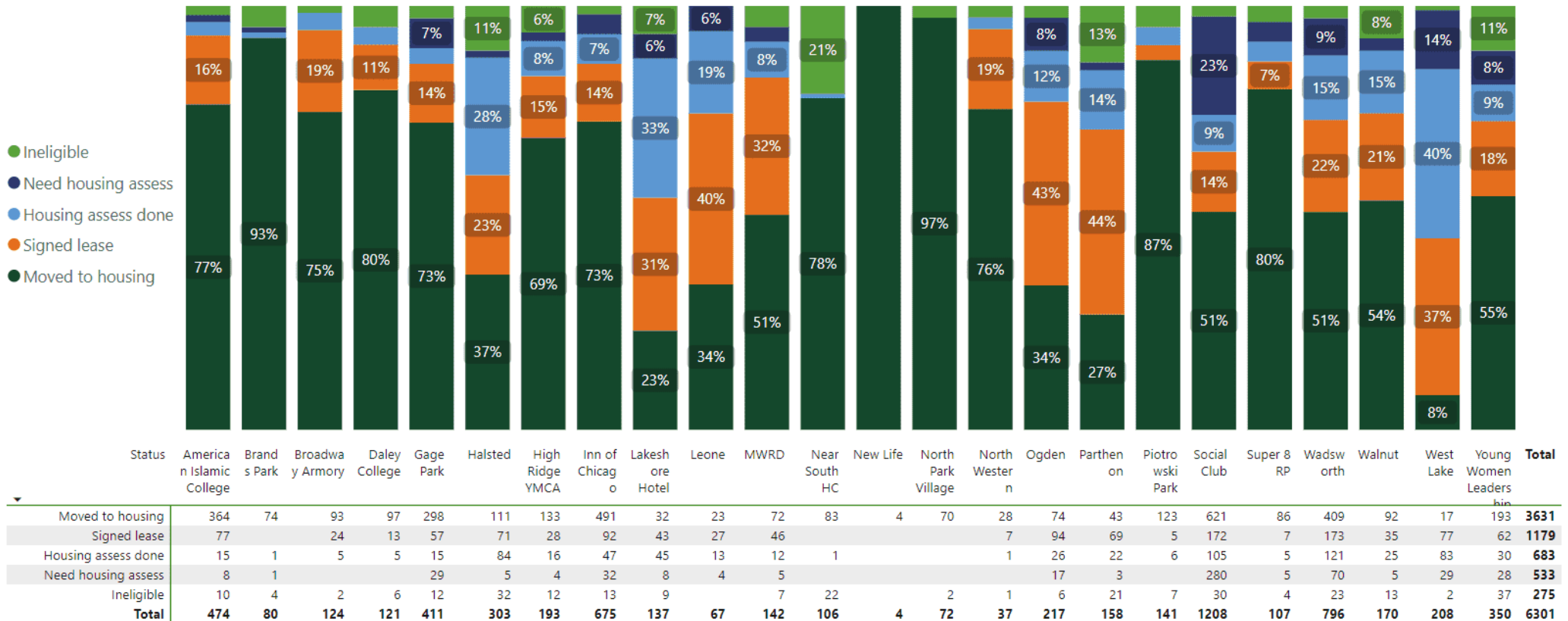
Shelter	Aug 2022 – June 2023*	July 1 to Mar 16	Mar 17-24	Cumulative total
AIC		282	11	293
Brands Park		17	2	19
Broadway Armory		37		37
Daley College		30		30
Elston		282	33	315
Gage Park		84		84
Halsted		442	9	451
High Ridge YMCA		51	1	52
Inn of Chicago		183		183
Lakeshore		106	3	109
Landing Zone**		837	64	901
Leone Beach		20	1	21
Little Village Pulaski		3		3
MWRD		50	9	59
Near South		53		53
New Life		14		14
North Park Village		9		9
North Western		16	10	26
Ogden		259	2	261
O'Hare		80		80
Other^		33	3	36
Pacific Garden Mission		44	3	47
Parthenon		45		45
Piotrowski Park		23		23
Police Stations		460		460
Pulaski		1		1
Social Club		269	7	276
Super 8		30	2	32
Wadsworth		188	17	205
Walnut		90		90
Westlake		71		71
YWLA		54	9	63
<b>Total</b>	<b>1276</b>	<b>4163</b>	<b>186</b>	<b>5625</b>

\*Location details are shown for current fiscal year only.  
\*\*Landing Zone includes Harold Washington Library  
^Other includes houses of worship, mutual aid locations, and others

# City Shelters, Group 2: All ASERAP-eligible clients have been added to CCAC caseloads

Catholic Charities of the Archdiocese of Chicago  
Week 49 | Sunday – Saturday, Mar 17-24

## ASERAP-ELIGIBLE HOUSEHOLDS ASSIGNED TO CCAC SINCE JULY 2023



## City Shelter Asylum Seeker Housing Report: Updates

- Catholic Charities team members will return to the Halsted shelter on Thursday March 28, 2024 to resume in-person services
- As of today, there are 250 outstanding ComEd requests for connection. There are 44 requests that were submitted in February; we expect these to be resolved by the end of the week. ComEd advised they are experiencing a small delay with processing connections and our team is working to confirm they are being processed properly
- Catholic Charities will be closed this Friday, March 29. Our workers will be back on Monday, April 1
- Thank you for continuing to share the [CCAC Landlord Interest](#) form!



**From:** Beth Herzfeld <bherzfeld@catholiccharities.net>

**Sent:** Monday, January 08, 2024 1:55 PM CST

**To:** Daniel Castaneda <Daniel.Castaneda2@cityofchicago.org>; Maura McCauley <Maura.McCauley@cityofchicago.org>; Christine Riley <Christine.Riley@cityofchicago.org>; Priya.Khatkhate@Illinois.gov <Priya.Khatkhate@Illinois.gov>; Natalia Santillan <Natalia.Santillan@cityofchicago.org>; Nancy Takata <Nancy.Takata@cityofchicago.org>; Daniel Hertz <Daniel.Hertz@cityofchicago.org>; Daniel Cassell <Daniel.Cassell@cityofchicago.org>; Lisa Napoles <Lisa.Napoles2@cityofchicago.org>; newarrivalsplanning <newarrivalsplanning@cityofchicago.org>; Matthew Doughtie <Matthew.Doughtie@cityofchicago.org>; Brown, Maxwell <maxbrown@thecha.org>; newarrivaldata <newarrivaldata@cityofchicago.org>; maria.salgado@cookcountyil.gov <maria.salgado@cookcountyil.gov>; Matt Demateo <mmatt@newlifecenters.org>; Priya.Khatkhate@Illinois.gov <Priya.Khatkhate@Illinois.gov>; Emerson.Wells@Illinois.gov <Emerson.Wells@Illinois.gov>; Brandie.Knazze <Brandie.Knazze@cityofchicago.org>; William Lohr <William.Lohr@cityofchicago.org>; Cristina Pacione-Zayas <Cristina.Pacione-Zayas@cityofchicago.org>; EOC <EOC@cityofchicago.org>; Jesus DelToro <Jesus.DelToro@cityofchicago.org>; Kaila Larriere <Kaila.Larriere@cityofchicago.org>; Brendan O'Sullivan <bosullivan@catholiccharities.net>; Erik Martinez <Erik.Martinez@cityofchicago.org>; Dembowitz.Josh@bcg.com <Dembowitz.Josh@bcg.com>; Mayra.villegas@Illinois.gov <Mayra.villegas@Illinois.gov>; Nadine Carlson <Nadine.Carlson@cityofchicago.org>; Glen Lyman <Glen.Lyman@cityofchicago.org>; Matthew Ladniak <Matthew.Ladniak@cityofchicago.org>; flower.asfaha@cityofchicago.org <flower.asfaha@cityofchicago.org>; Rodrigo.Carrillo@Illinois.gov <Rodrigo.Carrillo@Illinois.gov>; swanson.will@bcg.com <swanson.will@bcg.com>; Kyra Sturgill <Kyra.Sturgill@cityofchicago.org>; Alexandra Gazzolo <Alexandra.Gazzolo@cityofchicago.org>

**CC:** Ami Novoryta <anovoryta@catholiccharities.net>; Nicole Meeuwse Tienou <nmeeuwsetienou@catholiccharities.net>; Marie Jochum <mjochum@catholiccharities.net>; Paul Christensen <paul-christensen@kellogg.northwestern.edu>; Emma Landgraf <elandgraf@catholiccharities.net>; Amanda Burton <aburton@catholiccharities.net>; Mary L Krinock <mkrinock@catholiccharities.net>

**Subject:** Resettlement weekly report from Catholic Charities

**Attachment(s):** "City Shelter Report from CCAC 1-8-24.pdf"

[Warning: External email]

Good afternoon everyone,

Attached you will find this week's resettlement report from Catholic Charities. Please let me know if you have any questions.

Beth

**Beth Herzfeld**  
Systems Analyst  
Special Projects

Catholic Charities of the Archdiocese of Chicago  
721 N LaSalle Street  
Chicago, IL 60654



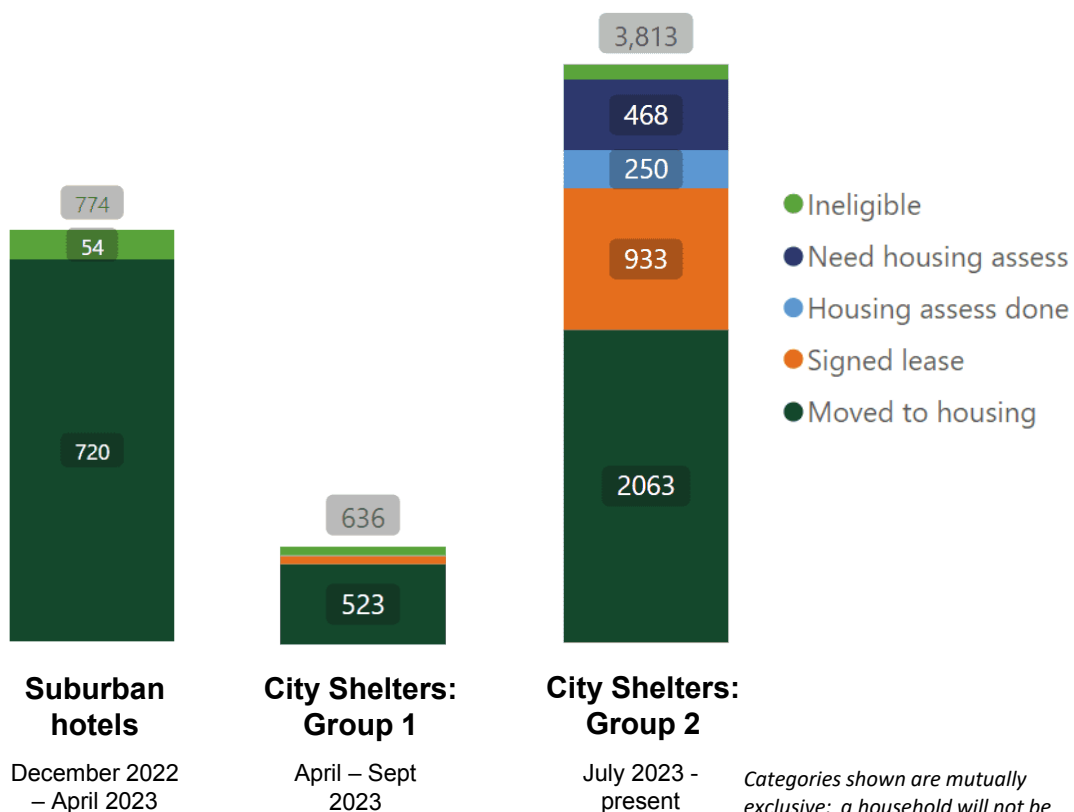
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# Charities has helped resettle over 11,000 new arrivals, December 2022 - present

## SNAPSHOT OF CCAC'S CUMULATIVE RESETTLEMENT WORK AND PROGRESS TOWARDS HOUSING



*Categories shown are mutually exclusive; a household will not be counted twice in any category*

CCAC Leases signed, Dec 2022 - Present		
	Households	Individuals
Suburban Hotels: Winter 2022-23	720	2000 (est)
City (Group 1): April - September 2023	577	1247
City (Group 2): July 2023-present	2881	7878
<b>Total</b>	<b>4178</b>	<b>11125</b>

# Catholic Charities and New Life have provided moveout services to over 6,500 ASERAP-eligible individuals since July 2023

**PROGRESS TOWARDS GOAL OF 6,000 LEASES, 7/23 – 6/24**



- July
- August
- September
- October
- Nov
- Dec
- Jan
- Remaining

## LEASES AND INDIVIDUALS MOVED OUT OF SHELTERS FROM CCAC CASELOAD

Individuals moved out using ASERAP, across City shelters								
	July	Aug	Sept	Oct	Nov	Dec & Jan*		Total
<b>Actual</b>	491	504	838	947	1322	2423		6525
<b>Goal**</b>	436	545	763	1090	1090	2180		5014
Details								
<b>Leases signed</b>	125	329	420	626	647	730	148	3025
<b>Households moved out</b>	216	204	377	394	480	798		2469
<b>Goal</b>	200	250	350	500	500	500	500	2300

**Since last week:**

- 171 households/536 individuals moved out with ASERAP funding
- 143 leases signed
- 30 households added to CCAC’s system

\*Data through Jan 7. Our client information system is currently unable to distinguish between December and January moveouts, so the total for both months is displayed here. We are working to address the problem and will have updated data for both Dec and Jan next week

\*\*Goal for number of individuals is based on the average CCAC caseload size from April-August 2023

# Charities has reunited over 3,700 new arrivals with family and friends in other US cities

Catholic Charities of the Archdiocese of Chicago  
Week 38 | Sunday – Saturday, Dec 31 – Jan 6

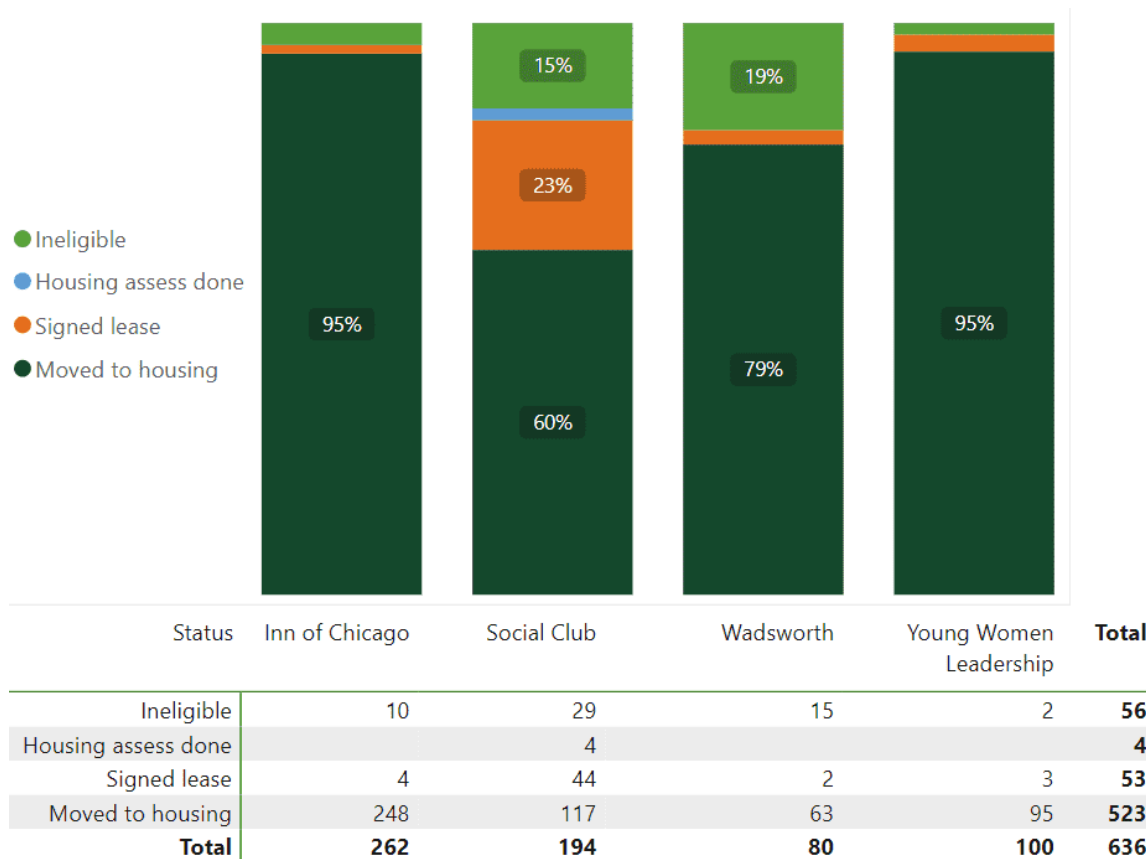
## REUNIFICATION THROUGH OUTMIGRATION: AUGUST 31, 2022 - PRESENT

Shelter	Aug 2022 – June 2023*	July 1 to Dec 31	Jan 1-7	Cumulative total
AIC		123	9	132
Bethany House		2		2
Brands Park		5		5
Broadway Armory		34		34
Casa Esperanza		2		2
Daley College		12	1	13
Elston		73	4	77
Gage Park		55		55
Halsted		256	4	260
Inn of Chicago		155	1	156
Lakeshore		74		74
Landing Zone		422	46	468
Leone Beach		14		14
MWRD		37	3	40
Near South		39		39
New Life		14		14
North Park Village		3		3
North Western		16		16
Ogden		80	2	82
O'Hare		46	7	53
Pacific Garden Mission		29		29
Parthenon		24		24
Piotrowski Park		21		21
Police Stations		460		460
Social Club		137	3	140
Super 8		19	7	26
Wadsworth		95	1	96
Walnut		47		47
Westlake		34	4	38
YMCA		26	4	30
YWLA		22		22
<b>Total</b>	<b>1276</b>	<b>2376</b>	<b>96</b>	<b>3748</b>

\*Location details are shown for current fiscal year only

# City Shelters, Group 1: Clients have found leases; 53 households are awaiting move out

## HOUSEHOLDS ASSIGNED TO CCAC IN APRIL 2023

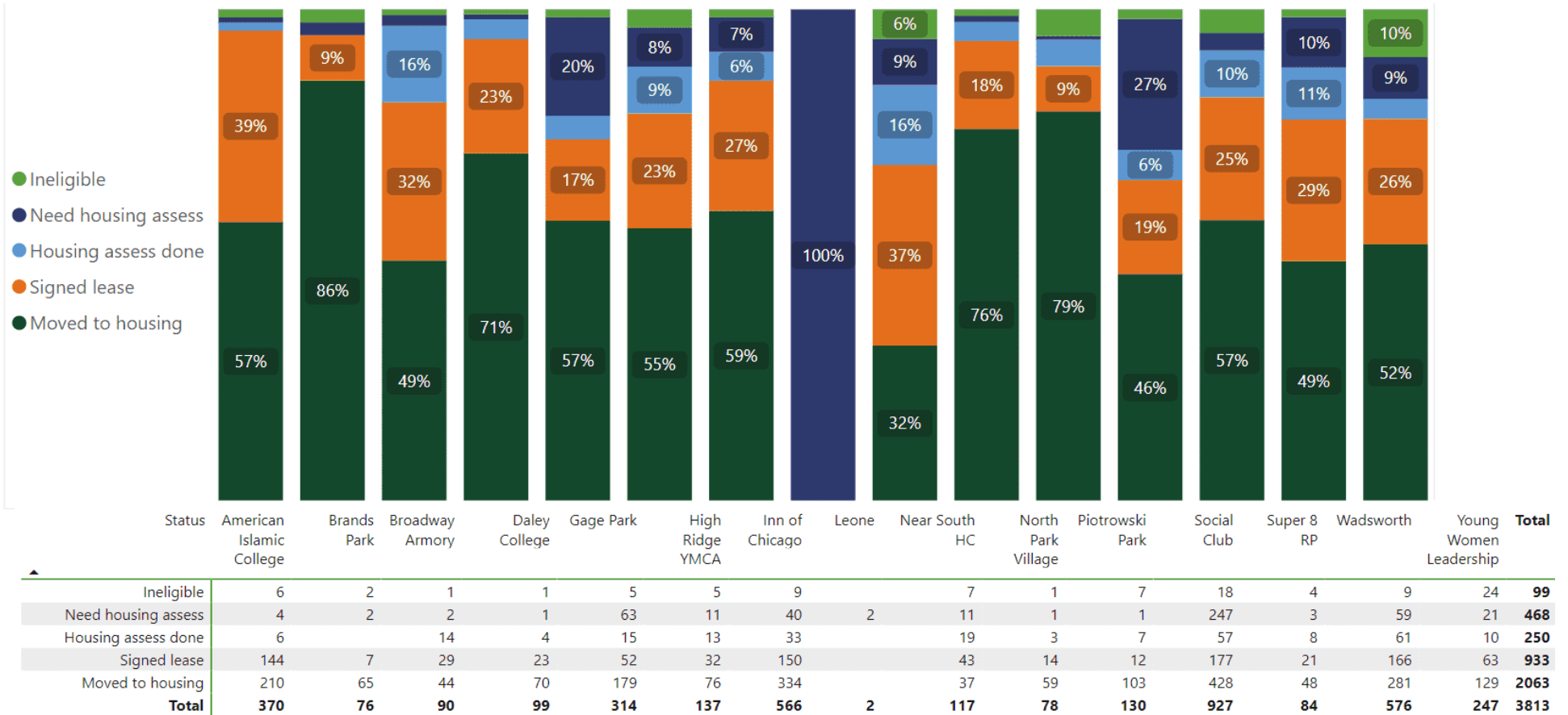


- Signed lease data is the unduplicated number of households with leases
- 3 households from this group have not yet signed a lease

# City Shelters, Group 2: New clients are being added weekly

Catholic Charities of the Archdiocese of Chicago  
Week 38 | Sunday – Saturday, Dec 31 – Jan 6

## HOUSEHOLDS ASSIGNED TO CCAC SINCE JULY 2023



## City Shelter Asylum Seeker Housing Report: Updates

- CCAC's Resettlement Services team expanded from 5 to 10 workers in mid-December and is working to process all utility requests submitted by case managers within 24-48 hours. ComEd is also working to get their turnaround time to 2 business days. CCAC and ComEd are meeting weekly and will continue to do so until both teams meet time goals.
- Beginning today, 1/8/24, CCAC case workers are onsite at four additional shelters – Leone, Parthenon, New Life, and MWRC – Monday through Thursday to provide housing location services.
- CCAC is onboarding 38 new case managers and housing locators on 1/10/24, and will have expanded language capacity (French, Haitian Creole, Spanish) onsite starting 1/16/24 after training is complete.
- The Catholic Charities housing location team sends out a housing inventory email twice a week to case managers. There were 72 available units on the latest inventory list. Please continue to share the [CCAC Landlord Interest](#) form to continue to increase this number!

**From:** Matt DeMateo <matt@newlifecenters.org>

**Sent:** Tuesday, January 16, 2024 8:18 AM CST

**To:** Nicole Meeuwse Tiénoú <nmeeuwsetienou@catholiccharities.net>; Daniel Castaneda <Daniel.Castaneda2@cityofchicago.org>; Chermawsky, Kirstin <Kirstin.Chernawsky@illinois.gov>; Emerson Wells <Emerson.Wells@illinois.gov>; Priya Khatkhate <Priya.Khatkhate@illinois.gov>; Brandie Knazze <Brandie.Knazze@cityofchicago.org>; Maura McCauley <Maura.McCauley@cityofchicago.org>; Ami Novoryta <ami.novoryta@gmail.com>; Glen Lyman <Glen.Lyman@cityofchicago.org>; Marie Jochum <njochum@catholiccharities.net>; Gunter, Kathryn <Kathryn.Gunter@illinois.gov>; Cristina Pacione-Zayas <Cristina.Pacione-Zayas@cityofchicago.org>; Beatriz Ponce de León <Beatriz.PonceDeLeon@cityofchicago.org>; Marissa Arrez <Marissa.Arrez@cityofchicago.org>; Rey Wences Najera <Rey.WencesNajera@cityofchicago.org>; Jesus DelToro <Jesus.DelToro@cityofchicago.org>; Veronica Castro <vcastro@icirr.org>; Rodrigo Carrillo <Rodrigo.Carrillo@illinois.gov>; CC: Eduardo Fuentes <eduardof@newlifecenters.org>; Andre Gordillo <andreg@newlifecenters.org>; Frederick Fret <FrederickF@newlifecenters.org>; Verenice Martinez <verenicem@newlifecenters.org>; Concepcion Marquez <concepcionm@newlifecenters.org>

**Subject:** Thank You For All Your Hard Work!

**Attachment(s):** "New Vecinos Overview - January 2024.pdf"

[Warning: External email]

Good morning!

I wanted to start the day by saying thank you for all you've done on the new arrivals mission. Often this is a thankless job, and I wanted you to know I'm grateful for all the time, energy, effort, and resources you have put into this mission over the last 17 months. This is not easy work.

As I was reflecting on the last year, I'm grateful for an amazing team, their focus on the mission of new arrivals, and all we've done together. I just wanted to thank you for your continued partnership and support. We did this together. I wanted to attached an impact report of the work we've done together with our New Vecinos Program. This includes:

- **Resettlement** - Together we've moved over 2500 families into apartments and over 10,000 individuals! We are now moving 55 apartments per day!
- **Storehouse** - We have distributed over 110,000 emergency items to police stations, shelters, and the landing zone including jackets, hats, gloves, hygiene kits, clothing, diapers, and more. We receive and distribute donations within 24 hours of an order being placed.
- **Shelter Community Care** - On Christmas Eve we opened the Ohare Hilton and have now transferred families to the new Little Village Shelter where we will care for 225 people comprised of young families. We will provide community care, case management, connection to resources and community, and continue to walk with families.
- **Landing Zone Support and Intake Center**- For the past few months we have worked with OEMC in welcoming new neighbors at the landing zone and support Catholic Charities with Outmigration and Relocation as well as providing emergency supplies and winter gear. This week we will open the intake center and provide a system of welcoming, support, outmigration, and diversion.
- **Welcome Center** - Each week in Little Village we see 800-1000 walk ins at our Welcome Center. We help with with food, case management, clothing, and guidance on their journey.
- **Pan De Vida** - At our 6 sites across the city and our two fresh markets, we feed over 6,000 families per month. We are able to give them high quality groceries as well as connection to wrap around supports.
- **Neighborhood Welcoming** - We have hosted "Welcome to the Neighborhood" events in Woodlawn, North Lawndale, Little Village, and have more planned each month. We welcome families to the community and connect them to social service agencies, churches, and other supports. This helps them on their journey to long-term sustainability.

We've done this together and we are so grateful for each of you and your partnership! This work is hard, complex, and takes so much to make happen. Thanks for your continued support on this mission and let's continue to lead with love, welcome with dignity, and change the systems and support for the future.

Seriously, grateful for each of you. Excited for the road ahead.

Thanks!

Matt DeMateo  
Chief Executive Officer  
New Life Centers of Chicagoland  
matt@newlifecenters.org  
[www.newlifecenters.org](http://www.newlifecenters.org)  
"Bringing New Life and New Direction"

See our work at:

<https://www.youtube.com/watch?v=nrMVJmweWuA&t=5s>





NEW LIFE CENTERS OF CHICAGOLAND

# NEW VECINOS

Welcoming Our New Neighbors with Hope, Love, and Dignity

**NEW LIFE**  
CENTERS

## NEW VECINOS RESETTLEMENT



- Since May of 2023, New Life Centers has resettled 2,180 families comprising of 8,950 individuals
- Working with Catholic Charities, every family gets a new fully furnished apartment
- We are now doing 55 apartments per day, 275 per week, 1100 per month



**NEW LIFE**  
CENTERS

## NEW VECINOS STOREHOUSE



- Since May of 2023, New Life Centers has distributed over 110,000 emergency items, clothing, jackets, hygiene kits and more
- Working with ICIRR to support shelters and landing zone with item distribution
- Receive and manage thousands of donations each week out of our 40,000 square foot Storehouse



**NEW LIFE**  
CENTERS

NEW VECINOS

## SHELTER COMMUNITY CARE

- Support and Manage Hilton Ohare Short Term Shelter with 205 residents
- Community Care for Little Village Pulaski Shelter where we provide case management, client care, recreation, school supports, and wraparound services for 225 residents 7 days per week



**NEWLIFE**  
CENTERS

## NEW VECINOS LANDING ZONE SUPPORT AND INTAKE CENTER

- Welcome New Neighbors when they first arrive and give orientation to Chicago
- Work with Catholic Charities to provide outmigration and local resettlement
- Reunification support to connect families
- Provide emergency clothing and winter gear



**NEW LIFE**  
CENTERS

NEW VECINOS  
**WELCOME  
CENTER**



- Welcome 800-1000 new neighbor walk ins per week at our Welcome Center in Little Village
- Case management for support with legal questions, public benefits, cash assistance, food provision, and more
- Provide connection to services, other partners, and answer questions



**NEW LIFE**  
CENTERS

NEW VECINOS

## PAN DE VIDA FOOD PROVISION

- Pan De Vida Little Village Fresh Market open 5 days per week
- Pan De Vida Midway Fresh Market Open 2 days per week
- Free groceries for over 7,000 families per month
- Serving 8 zip codes and new neighbors



**NEW LIFE**  
CENTERS



NEW VECINOS  
NEIGHBORHOOD  
WELCOMING AND LONG  
TERM SUPPORT

- Welcome to the Neighborhood events in communities where new neighbors are resettling
- Coordination with churches, non-profits, government to create a community of care
- Begin the road to healing, community, and long-term sustainability



**NEW LIFE**  
CENTERS

**From:** Nicole Meeuwse Tienou <nmeeuwsetienou@catholiccharities.net>

**Sent:** Tuesday, February 13, 2024 1:10 PM CST

**To:** Beth Herzfeld <bherzfeld@catholiccharities.net>; Daniel Castaneda <Daniel.Castaneda2@cityofchicago.org>; Maura McCauley <Maura.McCauley@cityofchicago.org>; Glen Lyman <Glen.Lyman@cityofchicago.org>; Christine Riley <Christine.Riley@cityofchicago.org>; Priya.Khatkhate@illinois.gov <Priya.Khatkhate@illinois.gov>; Christina Riley <Natalia.Santillan@cityofchicago.org>; Nancy Takata <Nancy.Takata@cityofchicago.org>; Natalia Santillan <Daniel.Hertz@cityofchicago.org>; Matthew Ladniak <Matthew.Ladniak@cityofchicago.org>; Daniel Hertz <Daniel.Cassell@cityofchicago.org>; Lisa Napoles <Lisa.Napoles2@cityofchicago.org>; newarrivalsplanning <newarrivalsplanning@cityofchicago.org>; Matthew Doughtie <Matthew.Doughtie@cityofchicago.org>; Brown, Maxwell <maxbrown@thecha.org>; newarrivaldata <newarrivaldata@cityofchicago.org>; maria.salgado@cookcountyl.gov <maria.salgado@cookcountyl.gov>; Matt Demateo <matt@newlifecenters.org>; Priya.Khatkhate@illinois.gov <Priya.Khatkhate@illinois.gov>; Emerson.Wells@illinois.gov <Emerson.Wells@illinois.gov>; Anna Statham <Anna.Statham@cityofchicago.org>; Brandie Knazze <Brandie.Knazze@cityofchicago.org>; William Lohr <William.Lohr@cityofchicago.org>; Cristina Pacione-Zayas <Cristina.Pacione-Zayas@cityofchicago.org>; EOC <EOC@cityofchicago.org>; Jesus DelToro <Jesus.DelToro@cityofchicago.org>; Kaila Lariviere <Kaila.Lariviere@cityofchicago.org>; Brendan O'Sullivan <bosullivan@catholiccharities.net>; Erik Martinez <Erik.Martinez@cityofchicago.org>; Dembowitz.Josh@bcg.com <Dembowitz.Josh@bcg.com>; Mayra.villegas@illinois.gov <Mayra.villegas@illinois.gov>; Nadine Carlson <Nadine.Carlson@cityofchicago.org>; newarrivaldata <newarrivaldata@cityofchicago.org>; Mahnor.Mahmood@illinois.gov <Mahnor.Mahmood@illinois.gov>; Glen Lyman <Glen.Lyman@cityofchicago.org>; Matthew Ladniak <Matthew.Ladniak@cityofchicago.org>; Rodrigo.Carrillo@illinois.gov <Rodrigo.Carrillo@illinois.gov>; swanson.will@bcg.com <swanson.will@bcg.com>; Kyra Sturgill <Kyra.Sturgill@cityofchicago.org>; Alexandra Gazzolo <Alexandra.Gazzolo@cityofchicago.org>; JOSSUE.ESPINOSA@illinois.gov <JOSSUE.ESPINOSA@illinois.gov>

**CC:** Ami Novoryta <anovoryta@catholiccharities.net>; Marie Jochum <mjochum@catholiccharities.net>; Paul Christensen <paul-christensen@kellogg.northwestern.edu>; Emma Landgraf <elandgraf@catholiccharities.net>; Amanda Burton <aburton@catholiccharities.net>; Mary L Krinock <mkrinock@catholiccharities.net>

**Subject:** Weekly data slides from Catholic Charities

**Attachment(s):** "City Shelter Report from CCAC 2-12-24.pdf"

[Warning: External email]

Good afternoon, everyone,

Attached please find this week's resettlement data slides from Catholic Charities. Let me know if you have any questions. Thanks,

Beth

**Beth Herzfeld**  
Systems Analyst  
Special Projects

Catholic Charities of the Archdiocese of Chicago  
721 N LaSalle Street  
Chicago, IL 60654



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**Nicole Meeuwse Tienou**  
Director - Community Impact  
Client and Community Impact

Catholic Charities of the Archdiocese of Chicago  
721 N. LaSalle  
Chicago, IL 60654  
phone:(773) 331-7516

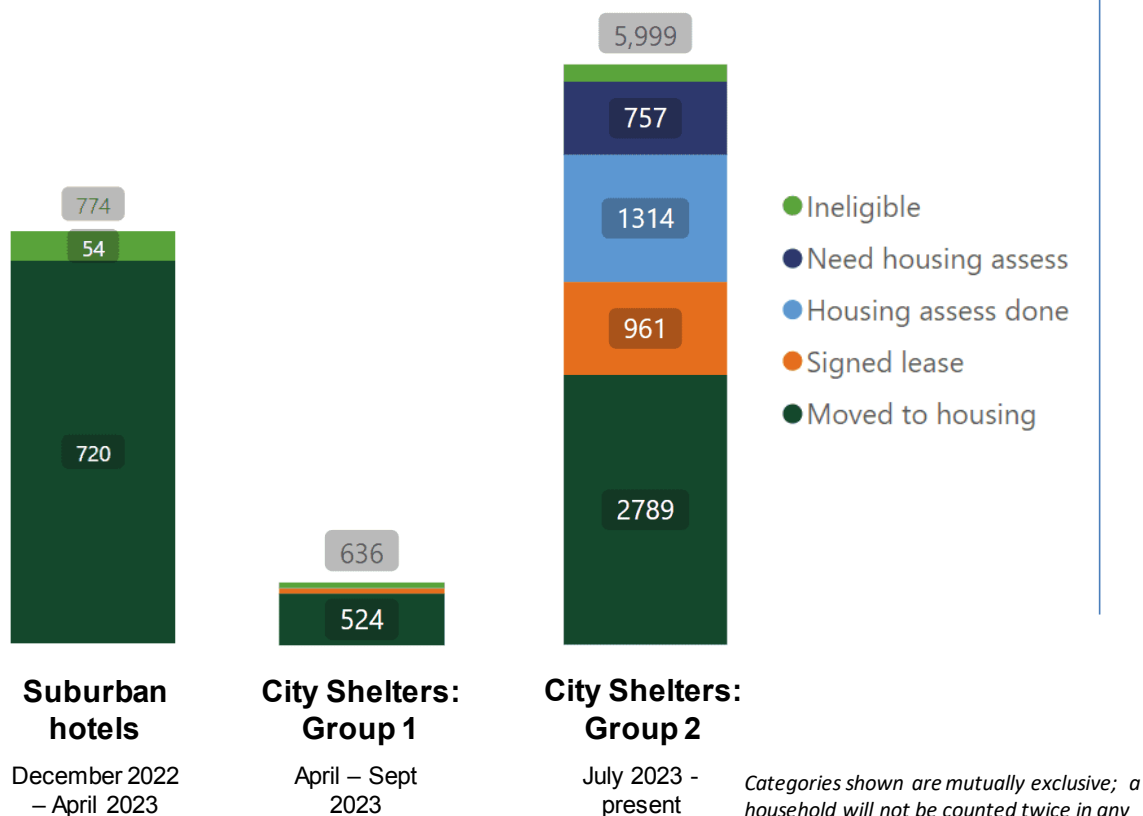


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# Charities has helped resettle over 12,500 new arrivals, December 2022 - present

## SNAPSHOT OF CCAC'S CUMULATIVE RESETTLEMENT WORK AND PROGRESS TOWARDS HOUSING



CCAC Leases signed, Dec 2022 - Present		
	Households	Individuals
Suburban Hotels: Winter 2022-23	720	2000 (est)
City (Group 1): April - September 2023	577	1247
City (Group 2): July 2023-present	3518	9571
<b>Total</b>	<b>4815</b>	<b>12818</b>

*Categories shown are mutually exclusive; a household will not be counted twice in any category. Graph is not to scale.*

# Catholic Charities and New Life have provided moveout services to over 8,500 ASERAP-eligible individuals since July 2023

**PROGRESS TOWARDS GOAL OF 6,000 LEASES, 7/23 – 6/24**



- July
- August
- September
- October
- Nov
- Dec
- Jan
- Feb
- Remaining

## LEASES AND INDIVIDUALS MOVED OUT OF SHELTERS FROM CCAC CASELOAD

<u>Individuals</u> moved out using ASERAP, across City shelters									
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Total
<b>Actual</b>	491	504	838	947	1322	1302	2815	311	8529
<b>Goal**</b>	436	545	763	1090	1090	1090	1090	1090	7194
Details									
<b>Leases signed</b>	125	329	420	625	645	725	542	251	3662
<b>Households moved out</b>	216	204	377	394	480	432	979	117	3195
<b>Goal</b>	200	250	350	500	500	500	500	500	2800

Since last week:

- 117 households/311 individuals moved out with ASERAP funding
- 251 leases signed

\*\*Goal for number of individuals is based on the average CCAC caseload size from April-August 2023

# Charities has reunited over 4,600 new arrivals with family and friends in other US cities

Catholic Charities of the Archdiocese of Chicago  
Week 43 | Sunday – Saturday, Feb 4-10

**REUNIFICATION  
THROUGH  
OUTMIGRATION:  
AUGUST 31, 2022 -  
PRESENT**

Shelter	Aug 2022 – June 2023*	July 1 to Feb 3	Feb 4 - 10	Cumulative total
AIC		158	15	173
Bethany House		2		2
Brands Park		14		14
Broadway Armory		37		37
Casa Esperanza		2		2
Daley College		15	10	25
Elston		170	25	195
Gage Park		65	4	69
Halsted		376	26	402
High Ridge YMCA		40	1	41
Inn of Chicago		166	7	173
Lakeshore		76	5	81
Landing Zone**		628	46	674
Leone Beach		18		18
MWRD		40	1	41
Near South		44	1	45
New Life		14		14
North Park Village		3		3
North Western		16		16
Ogden		147	1	148
O'Hare		76	4	80
Other^		21		21
Pacific Garden Mission		39	2	41
Parthenon		34	3	37
Piotrowski Park		23		23
Police Stations		460		460
Social Club		182	19	201
Super 8		30		30
Wadsworth		127	8	135
Walnut		75	6	81
Westlake		53	4	57
YWLA		43	1	44
<b>Total</b>	<b>1276</b>	<b>3194</b>	<b>189</b>	<b>4659</b>

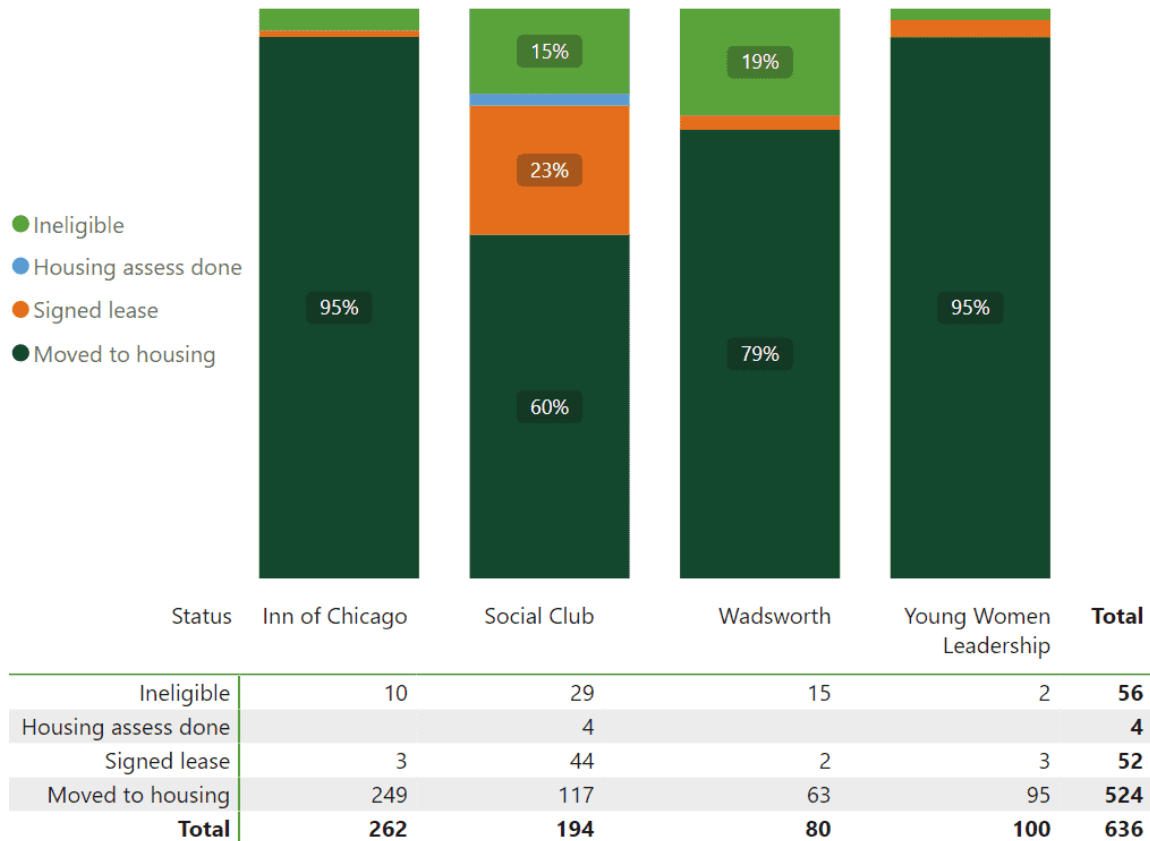
\*Location details are shown for current fiscal year only.

\*\*Landing Zone includes Harold Washington Library

^Other includes houses of worship and mutual aid locations

# City Shelters, Group 1: Clients have found leases; 52 households are awaiting move out

## HOUSEHOLDS ASSIGNED TO CCAC IN APRIL 2023

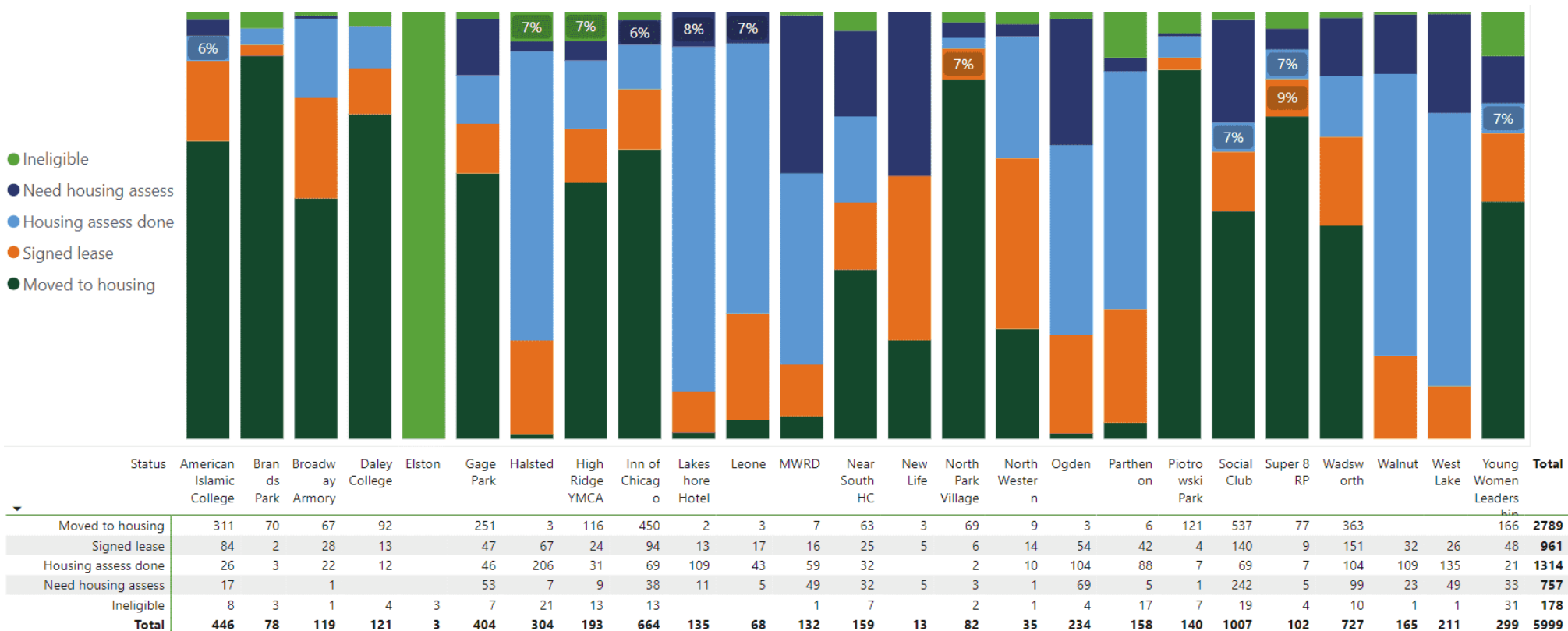


- Signed lease data is the unduplicated number of households with leases
- 4 households from this group have not yet signed a lease

# City Shelters, Group 2: All ASERAP-eligible clients have been added to caseloads

Catholic Charities of the Archdiocese of Chicago  
Week 43 | Sunday – Saturday, Feb 4-10

## ASERAP-ELIGIBLE HOUSEHOLDS ASSIGNED TO CCAC SINCE JULY 2023





## City Shelter Asylum Seeker Housing Report: Updates

- ComEd is transferring to a new system so will not be able to process connection requests between February 14 – 20. After the 20th they will advise if there are any delays in their system transfer and when they will be able to begin processing activations again.
- Peoples Gas has asked to meet with Catholic Charities along with local refugee resettlement agencies to discuss the process for setting up gas service through agencies. They noted a sharp increase in requests both through the agency process as well as from individuals contacting them outside the agency process. CCAC is happy to extend the meeting invite to city or state partners interested in attending the meeting.
- Beginning this week, shelters with less than seven ASERAP-eligible households will have one rather than two CCAC case managers onsite four days per week. The second case manager is moving to a shelter with higher numbers of ASERAP-eligible households needing housing location assistance. As shelters decompress, this process will continue.
- Please continue to share the [CCAC Landlord Interest](#) form!

**From:** Beth Herzfeld <bherzfeld@catholiccharities.net>

**Sent:** Tuesday, January 30, 2024 12:19 PM CST

**To:** Daniel Castaneda <Daniel.Castaneda2@cityofchicago.org>; Maura McCauley <Maura.McCauley@cityofchicago.org>; Christine Riley <Christine.Riley@cityofchicago.org>; Priya.Khatkhate@Illinois.gov <Priya.Khatkhate@Illinois.gov>; Natalia Santillan <Natalia.Santillan@cityofchicago.org>; Nancy Takata <Nancy.Takata@cityofchicago.org>; Daniel Hertz <Daniel.Hertz@cityofchicago.org>; Daniel Cassell <Daniel.Cassell@cityofchicago.org>; Lisa Napoles <Lisa.Napoles2@cityofchicago.org>; newarrivalsplanning <newarrivalsplanning@cityofchicago.org>; Matthew Doughtie <Matthew.Doughtie@cityofchicago.org>; Brown, Maxwell <maxbrown@thecha.org>; newarrivaldata <newarrivaldata@cityofchicago.org>; maria.salgado@cookcountyil.gov <maria.salgado@cookcountyil.gov>; Matt Demateo <mmatt@newlifecenters.org>; Priya.Khatkhate@Illinois.gov <Priya.Khatkhate@Illinois.gov>; Emerson.Wells@Illinois.gov <Emerson.Wells@Illinois.gov>; Brandie Knazze <Brandie.Knazze@cityofchicago.org>; William Lohr <William.Lohr@cityofchicago.org>; Cristina Pacione-Zayas <Cristina.Pacione-Zayas@cityofchicago.org>; EOC <EOC@cityofchicago.org>; Jesus DelToro <Jesus.DelToro@cityofchicago.org>; Kaila Lariviere <Kaila.Lariviere@cityofchicago.org>; Brendan O'Sullivan <bosullivan@catholiccharities.net>; Erik Martinez <Erik.Martinez@cityofchicago.org>; Dembowitz.Josh@bcg.com <Dembowitz.Josh@bcg.com>; Mayra.villegas@Illinois.gov <Mayra.villegas@Illinois.gov>; Nadine Carlson <Nadine.Carlson@cityofchicago.org>; newarrivaldata <newarrivaldata@cityofchicago.org>; Mahnor.Mahmood@Illinois.gov <Mahnor.Mahmood@Illinois.gov>; Glen Lyman <Glen.Lyman@cityofchicago.org>; Matthew Ladniak <Matthew.Ladniak@cityofchicago.org>; Rodrigo Carrillo@Illinois.gov <Rodrigo.Carrillo@Illinois.gov>; swanson.will@bcg.com <swanson.will@bcg.com>; Kyra Sturgill <Kyra.Sturgill@cityofchicago.org>; Alexandra Gazzolo <Alexandra.Gazzolo@cityofchicago.org>; JOSSUE.ESPINOSA@Illinois.gov <JOSSUE.ESPINOSA@Illinois.gov>

**CC:** Ami Novoryta <anovoryta@catholiccharities.net>; Nicole Meeuwse Tienou <nmeeuwsetienou@catholiccharities.net>; Marie Jochum <mjochum@catholiccharities.net>; Paul Christensen <paul-christensen@kellogg.northwestern.edu>; Emma Landgraf <elandgraf@catholiccharities.net>; Amanda Burton <aburton@catholiccharities.net>; Mary L Krinock <mkrinock@catholiccharities.net>

**Subject:** Weekly resettlement data from Catholic Charities

**Attachment(s):** "City Shelter Report from CCAC 1-29-24.pdf"

[Warning: External email]

Good morning all,

Attached please find this week's resettlement data report from Catholic Charities. Please let me know if you have any questions. Thanks,

Beth

**Beth Herzfeld**  
Systems Analyst  
Special Projects

Catholic Charities of the Archdiocese of Chicago  
721 N LaSalle Street  
Chicago, IL 60654

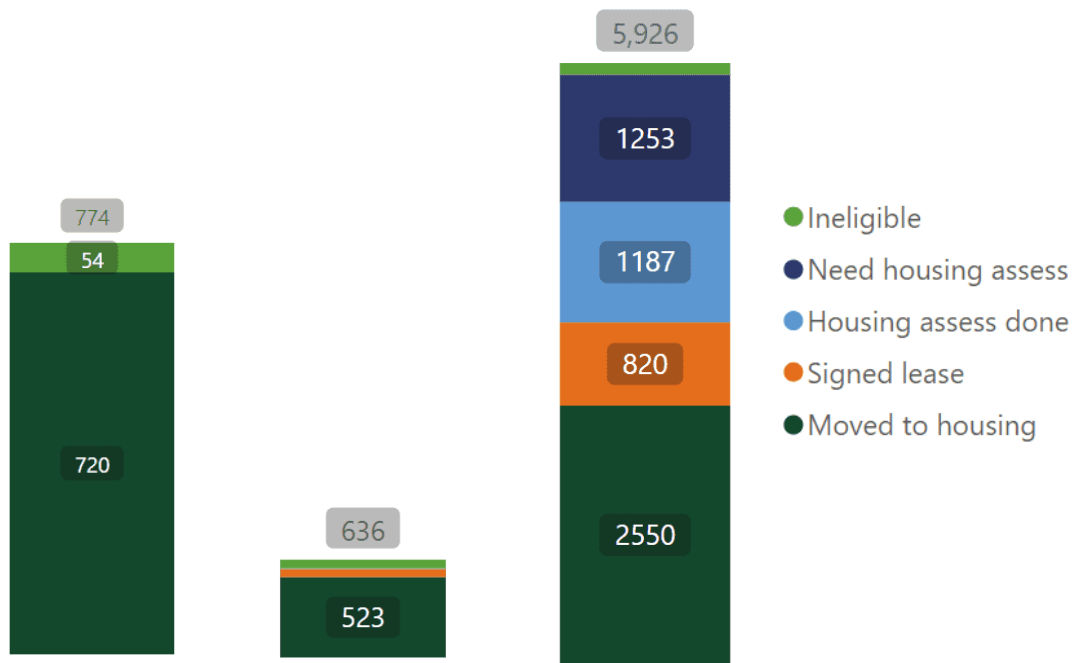


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# Charities has helped resettle over 11,500 new arrivals, December 2022 - present

## SNAPSHOT OF CCAC'S CUMULATIVE RESETTLEMENT WORK AND PROGRESS TOWARDS HOUSING



**Suburban hotels**  
 December 2022 – April 2023

**City Shelters: Group 1**  
 April – Sept 2023

**City Shelters: Group 2**  
 July 2023 - present

*Categories shown are mutually exclusive; a household will not be counted twice in any category. Graph is not to scale.*

CCAC Leases signed, Dec 2022 - Present		
	Households	Individuals
Suburban Hotels: Winter 2022-23	720	2000 (est)
City (Group 1): April - September 2023	577	1247
City (Group 2): July 2023-present	3178	8644
<b>Total</b>	<b>4475</b>	<b>11891</b>

# Catholic Charities and New Life have provided moveout services to over 7,500 ASERAP-eligible individuals since July 2023

**PROGRESS TOWARDS GOAL OF 6,000 LEASES, 7/23 – 6/24**



- July
- August
- September
- October
- Nov
- Dec
- Jan
- Remaining

## LEASES AND INDIVIDUALS MOVED OUT OF SHELTERS FROM CCAC CASELOAD

Individuals moved out using ASERAP, across City shelters								
	July	Aug	Sept	Oct	Nov	Dec	Jan*	Total
<b>Actual</b>	491	504	838	947	1322	1302	2480	7884
<b>Goal**</b>	436	545	763	1090	1090	1090	1090	6104
Details								
<b>Leases signed</b>	125	329	420	625	645	725	453	3322
<b>Households moved out</b>	216	204	377	394	480	432	853	2952
<b>Goal</b>	200	250	350	500	500	500	500	2800

Since last week:

- 103 households/284 individuals moved out with ASERAP funding
- 122 leases signed

\*Data through Jan 28

\*\*Goal for number of individuals is based on the average CCAC caseload size from April-August 2023

# Charities has reunited over 4,300 new arrivals with family and friends in other US cities

Catholic Charities of the Archdiocese of Chicago  
Week 41 | Sunday – Saturday, Jan 21-27

**REUNIFICATION  
THROUGH  
OUTMIGRATION:  
AUGUST 31, 2022 -  
PRESENT**

Shelter	Aug 2022 – June 2023*	July 1 to Jan 20	Jan 21-27	Cumulative total
AIC		148	1	149
Bethany House		2		2
Brands Park		14		14
Broadway Armory		34	3	37
Casa Esperanza		2		2
Daley College		15		15
Elston		110	39	149
Gage Park		57	6	63
Halsted		323	24	347
High Ridge YMCA		35	1	36
Inn of Chicago		159		159
Lakeshore		74		74
Landing Zone**		610	10	620
Leone Beach		17		17
MWRD		40		40
Near South		43	1	44
New Life		14		14
North Park Village		3		3
North Western		16		16
Ogden		110	25	135
O'Hare		65	4	69
Other^		5	9	14
Pacific Garden Mission		35		35
Parthenon		30	3	33
Piotrowski Park		21		21
Police Stations		460		460
Social Club		166	12	178
Super 8		30		30
Wadsworth		105	13	118
Walnut		63	6	69
Westlake		46	5	51
YWLA		28	9	37
<b>Total</b>	<b>1276</b>	<b>2880</b>	<b>171</b>	<b>4327</b>

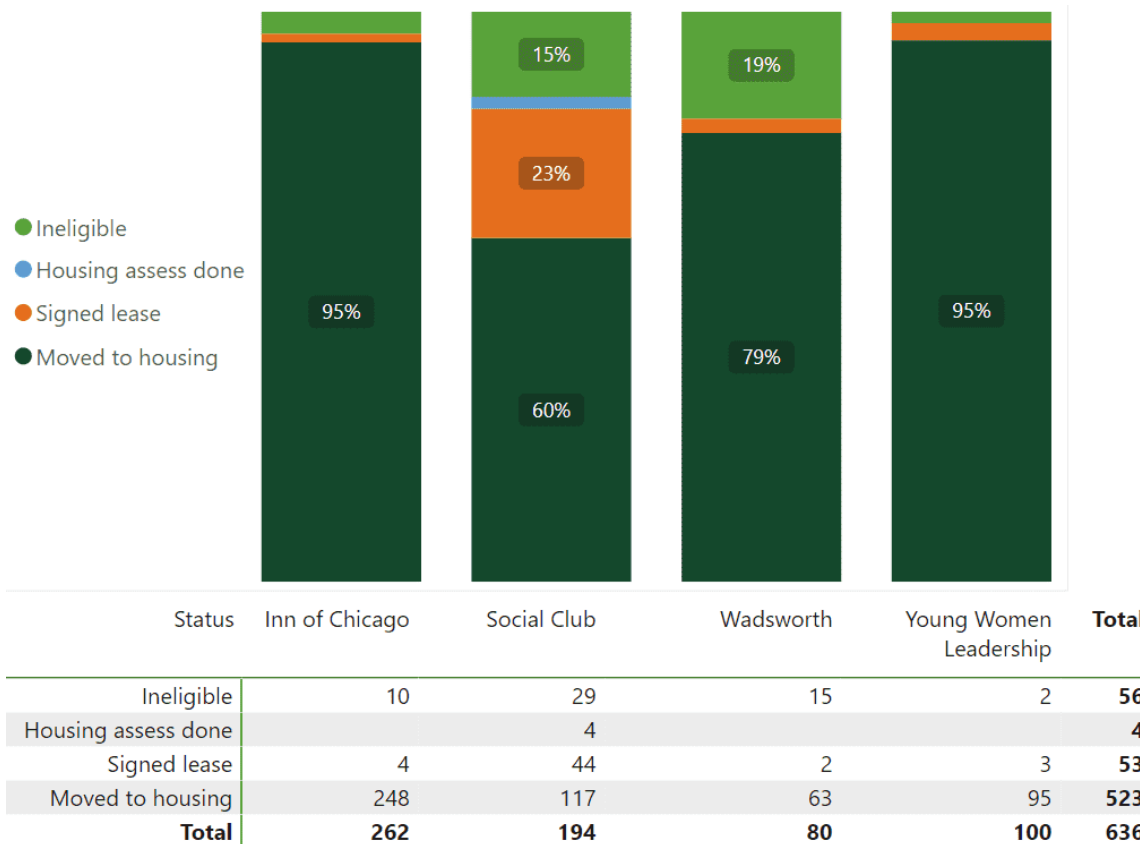
\*Location details are shown for current fiscal year only.

\*\*Landing Zone includes Harold Washington Library

^Other includes houses of worship and mutual aid locations

# City Shelters, Group 1: Clients have found leases; 53 households are awaiting move out

## HOUSEHOLDS ASSIGNED TO CCAC IN APRIL 2023

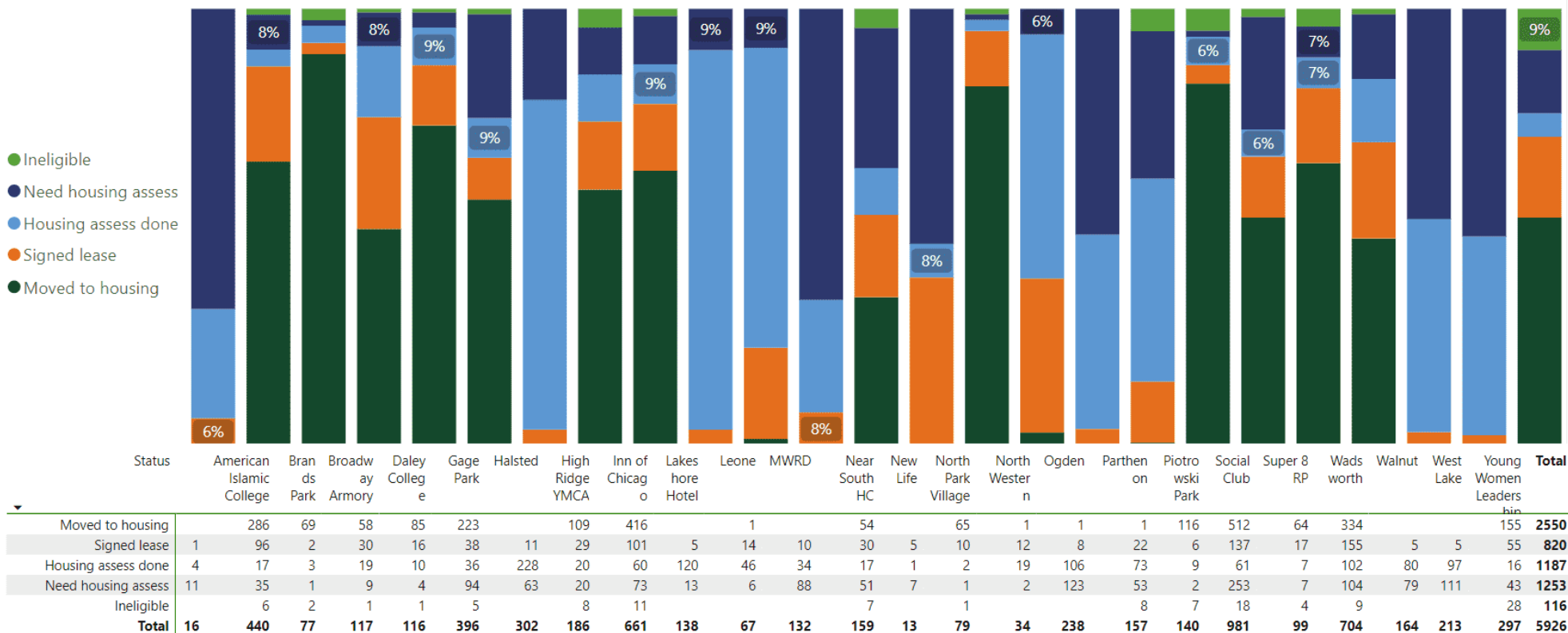


- Signed lease data is the unduplicated number of households with leases
- 4 households from this group have not yet signed a lease

# City Shelters, Group 2: All ASERAP-eligible clients have been added to caseloads

Catholic Charities of the Archdiocese of Chicago  
Week 41 | Sunday – Saturday, Jan 21-27

## ASERAP-ELIGIBLE HOUSEHOLDS ASSIGNED TO CCAC SINCE JULY 2023



## City Shelter Asylum Seeker Housing Report: Updates

- ComEd activated or responded to 298 of the 390 backlogged requests, which leaves 92 pending requests. There are 128 pending requests submitted from January 15 – 26, 2024.
- Catholic Charities is launching a pilot program to address the increase in domestic violence calls from new arrivals by re-opening Madonna House to serve as a shelter for women and children experiencing domestic violence. This pilot program will serve up to 10 women and their children beginning in February. Referrals will be made through DFSS' New Arrival shelters. Support will include case management, legal and immigration services, therapeutic services, and post-move resettlement support, among other services.
- Catholic Charities created a “Housing Location 101” presentation to be shared with ASERAP-eligible and non-eligible residents. We are working with our partners to get feedback on the presentation and to schedule times to present.
- The housing location team shares an average of 50 available units with housing case managers twice weekly. Please continue to share the [CCAC Landlord Interest](#) form!



**From:** Beth Herzfeld <bherzfeld@catholiccharities.net>

**Sent:** Monday, February 26, 2024 12:57 PM CST

**To:** Daniel Castaneda <Daniel.Castaneda2@cityofchicago.org>; Maura McCauley <Maura.McCauley@cityofchicago.org>; Christine Riley <Christine.Riley@cityofchicago.org>; Priya.Khatkhate@Illinois.gov <Priya.Khatkhate@Illinois.gov>; Natalia Santillan <Natalia.Santillan@cityofchicago.org>; Nancy Takata <Nancy.Takata@cityofchicago.org>; Daniel Hertz <Daniel.Hertz@cityofchicago.org>; Daniel Cassell <Daniel.Cassell@cityofchicago.org>; Lisa Napoles <Lisa.Napoles2@cityofchicago.org>; newarrivalsplanning <newarrivalsplanning@cityofchicago.org>; Matthew Doughtie <Matthew.Doughtie@cityofchicago.org>; Brown, Maxwell <maxbrown@thecha.org>; newarrivaldata <newarrivaldata@cityofchicago.org>; maria.salgado@cookcountylil.gov <maria.salgado@cookcountylil.gov>; Matt Demateo <matt@dnewlifecenters.org>; Priya.Khatkhate@Illinois.gov <Priya.Khatkhate@Illinois.gov>; Emerson.Wells@Illinois.gov <Emerson.Wells@Illinois.gov>; Brandie Knazze <Brandie.Knazze@cityofchicago.org>; William Lohr <William.Lohr@cityofchicago.org>; Cristina Pacione-Zayas <Cristina.Pacione-Zayas@cityofchicago.org>; EOC <EOC@cityofchicago.org>; Jesus DelToro <Jesus.DelToro@cityofchicago.org>; Kaila Lariviere <Kaila.Lariviere@cityofchicago.org>; Brendan O'Sullivan <bosullivan@catholiccharities.net>; Erik Martinez <Erik.Martinez@cityofchicago.org>; Dembowitz.Josh@bcg.com <Dembowitz.Josh@bcg.com>; Mayra.villegas@Illinois.gov <Mayra.villegas@Illinois.gov>; Nadine Carlson <Nadine.Carlson@cityofchicago.org>; newarrivaldata <newarrivaldata@cityofchicago.org>; Mahnor.Mahmood@Illinois.gov <Mahnor.Mahmood@Illinois.gov>; Glen Lyman <Glen.Lyman@cityofchicago.org>; Matthew Ladniak <Matthew.Ladniak@cityofchicago.org>; Rodrigo.Carrillo@Illinois.gov <Rodrigo.Carrillo@Illinois.gov>; swanson.will@bcg.com <swanson.will@bcg.com>; Kyra Sturgill <Kyra.Sturgill@cityofchicago.org>; Alexandra Gazzolo <Alexandra.Gazzolo@cityofchicago.org>; Asaf, Karime <kasaf@cps.edu>; JOSSUE.ESPINOSA@Illinois.gov <JOSSUE.ESPINOSA@Illinois.gov>; Asaf, Karime <kasaf@cps.edu>; Mariama.Osoria@cityofchicago.org <Mariama.Osoria@cityofchicago.org>; Gunter, Kathryn <Kathryn.Gunter@Illinois.gov>; CC: Ami Novoryta <anovoryta@catholiccharities.net>; Nicole Meeuwse Tienou <nmeeuwsetienou@catholiccharities.net>; Marie Jochum <mjochum@catholiccharities.net>; Paul Christensen <paul-christensen@kellogg.northwestern.edu>; Emma Landgraf <elandgraf@catholiccharities.net>; Amanda Burton <aburton@catholiccharities.net>; Mary L Krinock <mkrinock@catholiccharities.net>

**Subject:** Weekly resettlement data report from Catholic Charities

**Attachment(s):** "City Shelter Report from CCAC 2-26-24.pdf"

[Warning: External email]

Good afternoon everyone,

Attached please find this week's resettlement report from Catholic Charities. Please let me know if you have any questions. Hope you are enjoying this unseasonably lovely weather,

Beth

**Beth Herzfeld**  
Systems Analyst  
Special Projects

Catholic Charities of the Archdiocese of Chicago  
721 N LaSalle Street  
Chicago, IL 60654

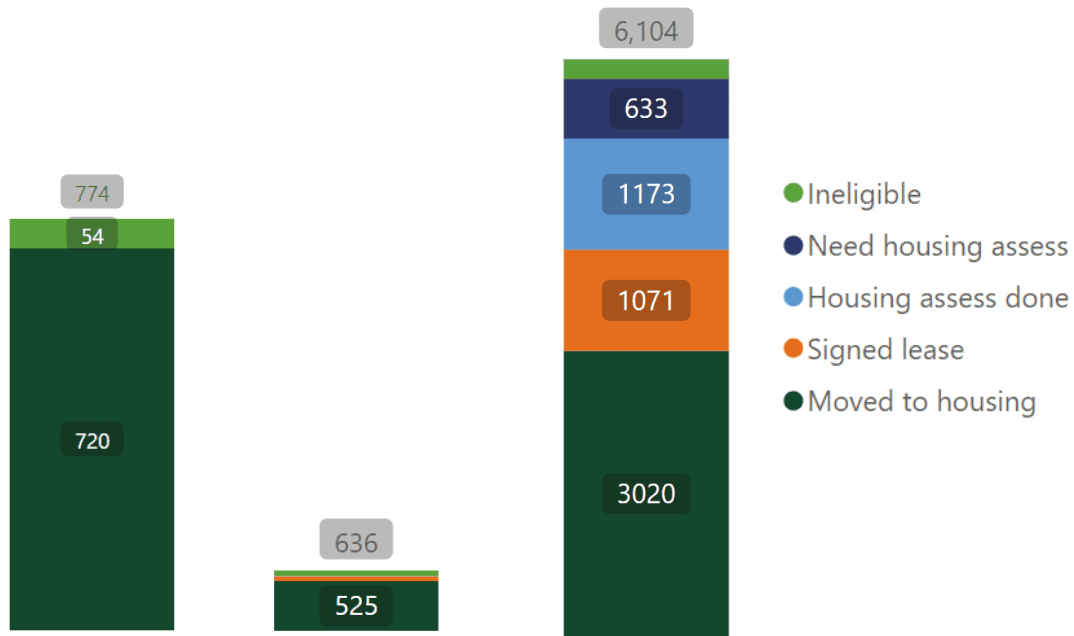


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# Charities has helped resettle nearly 13,800 new arrivals, December 2022 - present

## SNAPSHOT OF CCAC'S CUMULATIVE RESETTLEMENT WORK AND PROGRESS TOWARDS HOUSING



**Suburban hotels**  
 December 2022 – April 2023

**City Shelters: Group 1**  
 April – Sept 2023

**City Shelters: Group 2**  
 July 2023 - present

*Categories shown are mutually exclusive; a household will not be counted twice in any category. Graph is not to scale.*

CCAC Leases signed, Dec 2022 - Present		
	Households	Individuals
Suburban Hotels: Winter 2022-23	720	2000 (est)
City (Group 1): April - September 2023	580	1254
City (Group 2): July 2023-present	3836	10544
<b>Total</b>	<b>5136</b>	<b>13798</b>

# Catholic Charities and New Life have provided moveout services to over 9,000 ASERAP-eligible individuals since July 2023

**PROGRESS TOWARDS GOAL OF 6,000 LEASES, 7/23 – 6/24**



- July
- August
- September
- October
- Nov
- Dec
- Jan
- Feb
- Remaining

## LEASES AND INDIVIDUALS MOVED OUT OF SHELTERS FROM CCAC CASELOAD

Individuals moved out using ASERAP, across City shelters									
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Total
<b>Actual</b>	491	504	838	947	1321	1301	2803	962	9167
<b>Goal**</b>	436	545	763	1090	1090	1090	1090	1090	7194
Details									
<b>Leases signed</b>	125	329	418	640	647	729	537	558	3983
<b>Households moved out</b>	216	204	377	394	479	432	977	351	3426
<b>Goal</b>	200	250	350	500	500	500	500	500	2800

Since last week:

- 110 households/302 individuals moved out with ASERAP funding
- 163 leases signed

\*\*Goal for number of individuals is based on the average CCAC caseload size from April-August 2023

# Charities has reunited nearly 4,900 new arrivals with family and friends in other US cities

Catholic Charities of the Archdiocese of Chicago  
Week 45 | Sunday – Saturday, Feb 18-25

**REUNIFICATION  
THROUGH  
OUTMIGRATION:  
AUGUST 31, 2022 -  
PRESENT**

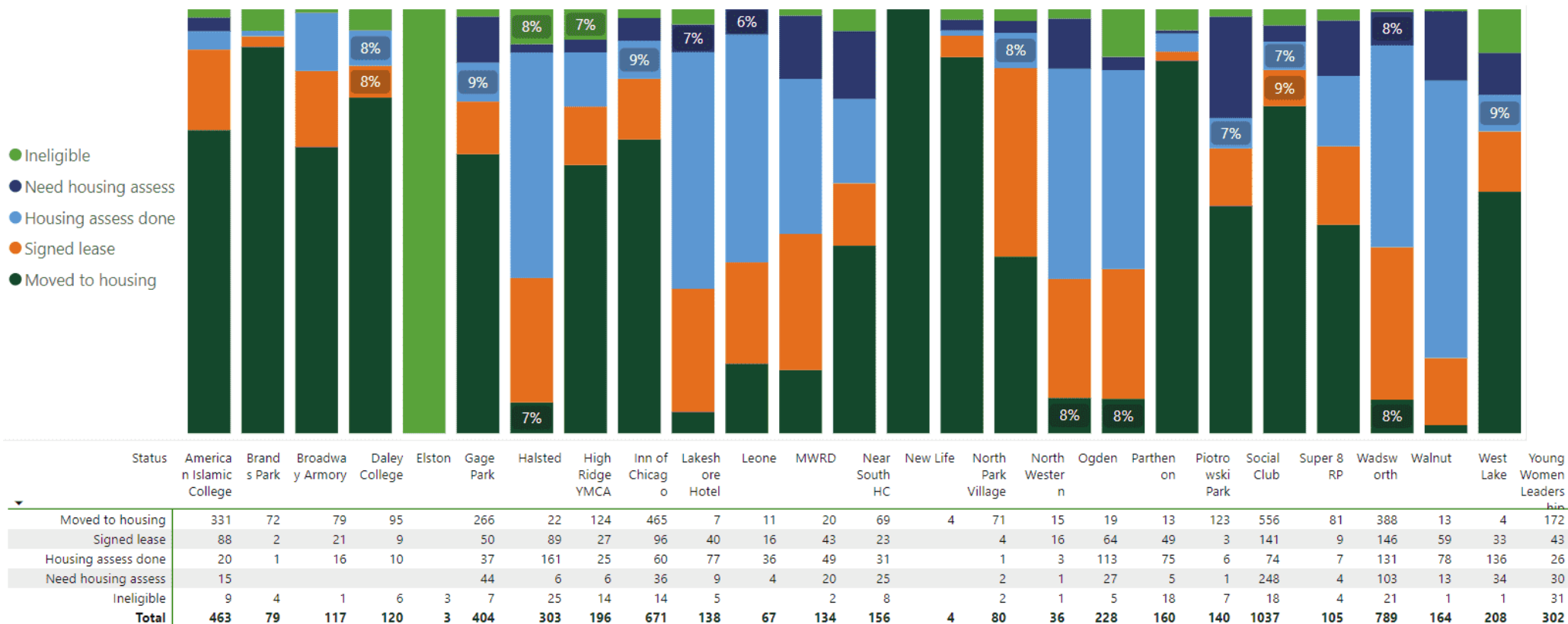
Shelter	Aug 2022 – June 2023*	July 1 to Feb 17	Feb 18-25	Cumulative total
AIC		196	13	209
Brands Park		14		14
Broadway Armory		37		37
Daley College		25		25
Elston		209	13	222
Gage Park		76	2	78
Halsted		413	7	420
High Ridge YMCA		43	3	46
Inn of Chicago		173		173
Lakeshore		81		81
Landing Zone**		676	4	680
Leone Beach		18		18
Little Village Pulaski			3	3
MWRD		41		41
Near South		52		52
New Life		14		14
North Park Village		9		9
North Western		16		16
Ogden		169	20	189
O'Hare		80		80
Other^		27	1	28
Pacific Garden Mission		42		42
Parthenon		39	4	43
Piotrowski Park		23		23
Police Stations		460		460
Social Club		221	9	230
Super 8		30		30
Wadsworth		145	12	157
Walnut		81	6	87
Westlake		59	3	62
YWLA		46	2	48
<b>Total</b>	<b>1276</b>	<b>3515</b>	<b>102</b>	<b>4893</b>

\*Location details are shown for current fiscal year only.  
\*\*Landing Zone includes Harold Washington Library  
^Other includes houses of worship, mutual aid locations, and others

# City Shelters, Group 2: All ASERAP-eligible clients have been added to caseloads

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## ASERAP-ELIGIBLE HOUSEHOLDS ASSIGNED TO CCAC SINCE JULY 2023



## City Shelter Asylum Seeker Housing Report: Updates

- There has been an increase in second outmigration requests. In the month of February we had 20 people that CCAC helped outmigrate, returned to Chicago, and have asked for outmigration services again. These requests have been denied.
- ComEd implemented a new customer database system between February 14 – 20. They are experiencing technical issues with the new system and have not begun to process connect requests received on 2/15/24 or later.
- CCAC has seen an uptick in lease start dates that need to be renegotiated because residents are not able to be seen by HSS partners within the week. The need for more HSS presence has been flagged for IHDA. To minimize duplicate lease start date negotiation, CCAC is requesting IHDA provide a weekly update of the number of pending applications at each site. This information will allow workers to recommend lease start dates further in the future if it is clear it will take a week or more for HSS partners to be ready to take new applications.
- CCAC's most recent housing inventory list had 56 available units. Thank you for continuing to share the [CCAC Landlord Interest](#) form!