

Highland Hills Medical Center

Nondiscrimination Policy and Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

Highland Hills Medical Center and its covered entity affiliates complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Highland Hills Medical Center and its covered entity affiliates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Highland Hills Medical Center and its covered entity affiliates:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please contact the Civil Rights Coordinator listed below.

If you believe that Highland Hills Medical Center or one of its covered entity affiliates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the following Civil Rights Coordinator at the facility.

Mike Willoughby, Compliance Officer
401 Getwell Drive, Senatobia MS 38668
662.562.3132
mwilloughby@highlandhillsmc.com

You can file a grievance in person, by mail or email. If you need help filing a grievance, the Civil Rights Coordinator is available to assist you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
[\(1800\) 368-1019](tel:(1800)368-1019) (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Language Assistance

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

繁體中文 (Mandarin) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。

Français (French) ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

Choctaw HAPONAKLO : hokmut huchishno anumpuli chahta anumpa tosholi pi pilla ishi

Arabic

العربية

تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم أو تحدث إلى مقدم الخدمة".

Tagalog (Tagalog/Filipino) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다

ગુજરાતી (Gujarati) યુ ના: જો તમે જુ રાતી બોલતા હો, તો િન:લ્ક ભાષા સહાય સેવાઓ તમારા માટ ઉપલબ્ધ છેફોન કરો

日本語 (Japanese) 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます

Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

ਪੰਜਾਬੀ (Punjabi) ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ।

Italiano (Italian) ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti.

हिंदी (Hindi) अगर आप हिन्दी बोलते हैं तो भाषा सहायता सेवा नि:शुल्क उपलब्ध है