

Return and Refund Policy for Innovative Learning Press

At Innovative Learning Press, we are committed to providing high-quality educational resources and services. Due to the nature of our offerings, including consumable curriculum materials and ongoing classes, we have specific guidelines for returns, refunds, and cancellations. Please review this policy carefully to understand your options.

1. Curriculum (Books, Workbooks, Digital Codes)

Item	Return/Refund?	Exception
Workbooks, access codes, single-use items	Not eligible once purchased or accessed	Replacement only if damaged/defective and unopened/unused. Contact support within 7 days of receipt. All damaged/defective items must be returned; a return label will be issued.

2. Class Enrollments and Monthly Billing

Aspect	Policy
Billing	Tuition is billed and collected one full month in advance via email at the beginning of each month for the upcoming period. (Exceptions apply for state funding sources such as charter schools and ESA accounts—those terms govern.)
Cancellation	Email admin@innovativepress.org with at least five (5) days' notice before the start of the next billing month.
Late Cancellation	Full month charged – no prorated refunds.
Access Termination	Ends at the end of the current paid month.
Class cancelled by us	Full refund for the affected period.
Refunds for Monthly Payments	Not available for partial months or unused portions once billing has occurred.

3. Tuition Paid in Full (Semester or Annual)

Withdrawal Timing	Cash Refund	Credit Eligibility
Within first 2 weeks	Prorated refund (minus administrative fees), based on number of completed sessions, at the discretion of Innovative Learning Press	N/A (cash refund applies if eligible).

More than 2 weeks after class start date	None	Pro-rated credit may be available, at the discretion of Innovative Learning Press. Applicable to future enrollment or materials.
Extenuating Circumstances (e.g., medical emergencies)	Case-by-case review with supporting documentation required.	Possible prorated credit (or refund in exceptional cases), at the discretion of Innovative Learning Press.

Need Help? Email admin@innovativepress.org

Policy effective: Academic year 2025-2026. Subject to change – check website for updates