

Statement

We are committed to providing equal opportunities to everyone at Pole Fitness with Simone, this applies to our staff and customers. We will treat everyone equally regardless of age, gender, disability, gender reassignment, race, religion or belief, sex, sexual orientation, marriage or civil partnership, and pregnancy or maternity. It is our intention to enable all our staff and customers to be in an environment which allows them to fulfil their potential without fear of discrimination, harassment, or victimisation.

What to do if you encounter discrimination

Staff must report any complaints or witness to discrimination, victimisation, or harassment (including against themselves) to Simone Rix, this can include events on or off premises, including at work social events.

If customers believe they have been discriminated against, please raise the matter with Simone Rix.

All reports will be dealt with appropriately and will be kept confidential so far as is practicable. We may ask if you wish your complaint(s) to be put to the alleged discriminator if disciplinary action appears to be appropriate. It sometimes may be necessary to disclose the complaint or act even if this is not in line with your wishes, but we will seek to protect you from victimisation and, if you wish, we will seek to protect your identity. You should be aware that disciplinary action may be impossible without your co-operation or if you refuse to allow relevant information to be disclosed.