



Services Price List

Spa Treatments*

Canines Clean

Teeth are brushed with doggy toothpaste which they love.

\$15

Gland Express

Anal glands or scent glands need releasing regularly. If your dog scoots along on their bottom or smells like a dead wallaby their glands need emptying. Blocked anal glands can lead to great discomfort, infection and absyses.

\$15

Charcoal Deoderising Shampoo & Condition

Japanese charcoal shampoo contains the microbial action of bamboo extract which supplies minerals, discharges negative ions and absorbs impurities.

\$15 to \$20

Mud Shampoo & Condition

Excellent for dry or allergic skin. The minerals draw out the impurities in the skin & fur leaving the coat soft and silky.

\$15 to \$20

Paw Di Cure

Special cream is rubbed into the paws and wrapped in a hot towel to sooth cracked paws.

\$12



Prices and Conditions may vary

It is important to remember that a dog's coat condition and behaviour can make grooming physically difficult and take more time. The following describes the most common situations where a fee will be charged.

Fleas Are Bad for Business

\$30 extra

Fleas can ruin our reputation so please let us know when you drop your dog off if they have been itching. If we find any fleas on a dog we will charge \$30 to cover our time, a Canstar tablet plus a flea shampoo. They will be isolated from other dogs.

Extra charges for the following:

90c per min.

Matted, biting, overexcited, incontinent, extra heavy extra dirty dogs will be charged \$0.90 a minute for time spent over the allocated grooming time. Extra hairy dogs Eg: Samoyed, Husky, long haired German Shepherd will be charged \$1.00 per minute of a timed groom. Show style grooms eg: Standard Poodles will be charged at \$1.00 per minute.

Dogs move and grooming tools are sharp

We are not responsible for accidents with our sharp tools if a dog is matted or difficult to handle. (You will be asked to sign a waiver).

Our right to refuse

We have the right to refuse rude and disrespectful owners.

Old, frail or sick dogs

Please inform us of any medical and/or skin conditions as this will prepare us to provide the best care possible and understand any limitations your dog may have.

24 hours cancellation notice

Please give us 24 hours notice if cancelling an appointment otherwise we may have to charge \$30 to cover wages. We try to give reminders but please don't rely on these. NO SHOWS cost an appointment based business a great deal in staff wages and lost income so please be considerate and ring and cancel allowing us time to fill your booking with another client.

When a client is unhappy with a groom

As trained groomers we endeavour to do the best grooms possible. Good communication and maintenance of your dog's coat between grooms will help the owner get what they want. It's important to remember that a dog's hair will grow and in 6 to 8 weeks will be long enough to have a different styled groom.