



# Services Price List

## Grooming Services\*

	Sm	Med	Lge
<b>Nail Clipping</b> No booking is required difficult dog will be charged more.	\$10	to	\$15
<b>Bath and Dry</b> Wash, blow dry & nail clip.	\$40	\$51	\$62
<b>Bath &amp; Tidy</b> Wash, blow dry, brush & trim coat, paws, shave pads, nail clip, plus tidy face and hygiene shave.	\$53	\$65	\$77
<b>Bath &amp; Strip (no tidy)</b> Excellent for shorter haired dogs who have double coats.	\$53	\$65	\$77
<b>Bath Tidy &amp; Strip</b> The undercoat is stripped out followed by a hygiene shave, paw tail, ears and edge trim up.	\$65	\$77	\$89
<b>Full Groom</b> Wash, blow dry, shave & tidy the body, feet and head. Shave under pads and a nail clip, hygiene shave & ear check.	\$75	\$87	\$98
<b>Breed Clip</b> Same as a full groom but with extra scissoring and finessing to achieve the traditional breed shape.	\$85	\$98	\$11

Prices will depend on size, weight, coat condition and behaviour



## Prices and Conditions may vary

It is important to remember that a dog's coat condition and behaviour can make grooming physically difficult and take more time. The following describes the most common situations where a fee will be charged.

### Fleas Are Bad for Business

\$30 extra

Fleas can ruin our reputation so please let us know when you drop your dog off if they have been itching. If we find any fleas on a dog we will charge \$30 to cover our time, a Canstar tablet plus a flea shampoo. They will be isolated from other dogs.

### Extra charges for the following:

90c per min.

Matted, biting, overexcited, incontinent, extra heavy extra dirty dogs will be charged \$0.90 a minute for time spent over the allocated grooming time. Extra hairy dogs Eg: Samoyed, Husky, long haired German Shepherd will be charged \$1.00 per minute of a timed groom. Show style grooms eg: Standard Poodles will be charged at \$1.00 per minute.

### Dogs move and grooming tools are sharp

We are not responsible for accidents with our sharp tools if a dog is matted or difficult to handle. (You will be asked to sign a waiver).

### Our right to refuse

We have the right to refuse rude and disrespectful owners.

### Old, frail or sick dogs

Please inform us of any medical and/or skin conditions as this will prepare us to provide the best care possible and understand any limitations your dog may have.

### 24 hours cancellation notice

Please give us 24 hours notice if cancelling an appointment otherwise we may have to charge \$30 to cover wages. We try to give reminders but please don't rely on these. NO SHOWS cost an appointment based business a great deal in staff wages and lost income so please be considerate and ring and cancel allowing us time to fill your booking with another client.

### When a client is unhappy with a groom

As trained groomers we endeavour to do the best grooms possible. Good communication and maintenance of your dog's coat between grooms will help the owner get what they want. It's important to remember that a dog's hair will grow and in 6 to 8 weeks will be long enough to have a different styled groom.