

## Front Line Flood – Terms of Service

Welcome to Front Line Flood. By using our website, services, or communicating with us, you agree to the following terms.

### 1. Use of Services

By accessing or using our services, you agree to comply with all applicable laws and these Terms. Our services include but are not limited to construction consultations, estimates, project planning, and customer support.

### 2. Communication Consent

By providing your phone number, you agree to receive text messages from Business Name regarding appointments, service updates, and account notifications. These messages are strictly transactional. We do not use mobile information for marketing purposes or share it with any external parties. You can opt out at any time by replying “STOP.” Message and data rates may apply.

### 3. Payment and Billing

All payments are due as outlined in your project agreement or invoice. Failure to pay may result in service delays or cancellation.

### 4. Cancellations & Rescheduling

We require advance notice for cancellations or rescheduling of appointments. Failure to provide adequate notice may result in fees.

### 5. Limitation of Liability

Front Line Flood is not liable for any indirect, incidental, or consequential damages resulting from the use of our services. We strive to provide quality workmanship, but do not guarantee against all construction-related risks or delays.

### 6. Data Handling

We collect limited information necessary to provide our services. Mobile numbers and personal information are kept confidential and used solely for communication related to your service.

### 7. Modifications

We may update these Terms at any time. Continued use of our services after changes are posted

constitutes your agreement to those changes.

#### 8. Contact

For questions or concerns regarding these Terms, contact us at:

239-379-7985

[Info@frontlineflood.com](mailto:Info@frontlineflood.com)