



BLUE KNIGHTS – ONTARIO 2 SECOND-HAND STORE POLICIES



Below you will find some guidelines and policies to help you sell second-hand items.

Before You List – here are some helpful hints.

- **Check Item Condition.** Ensure the item is safe, functional, and sanitary, especially for clothing.
- **Safety Standards:** Items must meet current safety regulations and not be a danger to health or safety.
- **Check Regulations:** Make sure the product has not been recalled and meets current safety laws.
- **Motorcycle helmets** in Canada do not have a strict expiration date, it is generally recommended to replace them every 5 years. This is because the materials used in helmets, like the EPS foam liner, can degrade over time due to factors like UV exposure, sweat, and general wear and tear, even with careful use.
- **Product Safety & Legality - No Recalled Items:** We will not advertise any products that have been recalled for safety reasons.
- **Photos -** Take clear, well-lit photos to highlight its condition and any flaws. Use good lighting and take multiple detailed pictures, including any flaws or damage, to build buyer confidence.
- **Write an Honest Description:** Be honest about the item's condition and include brand, size, and any other relevant information.
- **Completeness:** All parts and instructions for use should be present, especially for items like electronics or aftermarket parts.
- **Functionality:** Parts and electronics must be in full working order.
- **Wear and Tear:** Ensure you identify the true condition of the item or part. Clothes should have no rips, holes, or worn-out areas.
- **Cleanliness:** Items should be clean and free of stains, odors, or damage.
- **Clean the Parts:** A clean part will look better in photos, and a clean appearance can make your item more appealing to potential buyers.
- **Contact information.** Include your preferred contact information, Identify if you only want to be contacted by phone or email or other.

- **Shipping:** Do you offer shipping or pickup service only? For fragile items, practice your packaging skills before selling delicate goods like electronics, glass, or mirrors etc.
- **Pricing & Payment:** Ensure your prices are clear (Firm or Best Offer (BO) and payment options.
- **Understand Limitations:** Be prepared for the webmaster to reject items that do not meet this policy, even if they seem high-quality.

USED MOTORCYCLE PARTS

To sell used motorcycle parts on our site, provide detailed listings with make, model, part description, condition, and measurements, and ensure you are selling a working part. While no specific "used motorcycle parts policy" exists, sellers must be honest about part condition and compatibility to build trust.

USED CLOTHING

- To sell used motorcycle clothing, ensure all items are clean, in excellent condition, and have no damage.
- **Inspect for damage:** Check for tears, missing zippers or snaps, and stains.
- **Clean items thoroughly:** All clothing should be spotless and odor-free.
- **Care:** Handle helmets with care:
- **Research** the item's market value and understand its features.
- **Write an honest description:** Be upfront about the condition and any defects to build trust with buyers.
- **Include accurate measurements:** This helps potential buyers know if the item will fit.
- **Set a competitive price:** Aim for a reasonable price that reflects the item's condition and perceived value.
- **Mention why you are selling:** Adding context about why you are selling the gear can make your listing more appealing.

TERMS AND CONDITIONS:

Be very clear and thorough about the terms of the transaction and include information about any other applicable fees, shipping and handling, and your return policy. Being upfront and honest about these terms helps build trust and provides a positive buying experience for your customers.

RETURNS

You do not have to accept returns, but we highly recommend you do – it might help you with future sales. If you do accept returns, make sure you specify the time period in which you accept returns, who pays for the return postage, and how the refund is issued.