



HOOKAH

TERMS AND AGREEMENTS

Volcano Smoke Hookah Catering



1-844-HOOKAH9



@volcanosmokehookah

We Travel To You!



1. EVENT CATERING TERMS

- A. **MILEAGE SURCHARGE:** Your booking includes travel up to 60 miles round trip. If your event is more than 60 miles (one-way) from Greenville, MS, an additional \$2.00 per mile (over 60 miles total) will be added to your final cost.
- B. **RESERVATIONS:** All bookings must be made at least 48 hours in advance. Reservations can be made by texting or email. A deposit is required to secure all catering and delivery services.
- C. **CANCELLATIONS:** Cancellations must be made at least 7 days prior to your scheduled event.
- D. **CLIENT RESPONSIBILITIES:** The client is responsible for any required permits or licenses, providing trash bins and cleanup, and ensuring the event space is properly prepared.



2. TERMS OF PAYMENT

- A. **DEPOSIT:** A 50% deposit is required to secure your event. Deposits are non-refundable.
- B. **BALANCE DUE:** The remaining balance must be paid on the day of the event. A final invoice will be provided showing all services and any remaining balance.
- C. **ACCEPTED PAYMENT METHODS:** We accept Credit Cards, Cash App, Zelle, Apple Pay, or Cash.
- D. **PAYMENT CONFIRMATION:** Your booking is not confirmed until the deposit is received.

21+

3. REQUIREMENTS AND LAWS

- A. **MINIMUM AGE:** All participants must be 21 years or older.
- B. **TOBACCO DISCLAIMER:** Hookah/tobacco may contain nicotine and can be harmful to your health. By booking, the client acknowledges these risks and accepts responsibility for all guests participating.



4. INDEMNIFICATION REQUIREMENTS

- A. **RESPONSIBILITY:** Volcano Smoke Hookah Catering is not liable for any claims, damages, or losses related to the event, except in cases of gross negligence or intentional misconduct.
- B. **INDEMNIFICATION:** The client agrees to indemnify and hold harmless Volcano Smoke Hookah Catering, its owners, employees, and affiliates from any and all claims, liabilities, damages, or expenses (including attorney fees) arising out of or in connection with the event, including but not limited to guest actions.



5. LIMITATION OF LIABILITY

- A. **EQUIPMENT DAMAGE:** The client is responsible for any damage to equipment caused by guests, negligence, or misuse. We reserve the right to stop service immediately if equipment is at risk.
- B. **EQUIPMENT & SETUP REQUIREMENTS:** All necessary equipment is provided. The client must ensure access to at least two (2) working electrical outlets and a safe setup space for service.



6. FORCE MAJEURE

We are not responsible for delays or cancellations caused by events beyond our control, including weather, natural disasters, transportation issues, power outages, or government restrictions. If an event is canceled due to these conditions and cannot be rescheduled, a refund may be issued minus any expenses already incurred.



7. MISCELLANEOUS

This agreement represents the full understanding between both parties. No changes will be valid unless agreed to in writing. If any part of this agreement is found invalid, the remaining terms still apply.



8. CONFIRMATION

Your event is NOT confirmed until this agreement is signed and returned and your deposit is received. Failure to complete both may result in your event not being guaranteed.