Discover the ITIL 4 Certification Scheme

★ ITIL Master*								Designation
ITIL Practice Manager (PM)**					**ITIL Managing Professional (MP)**	**ITIL Strategic Leader (SL)**		Qualification

ITIL Extension Modules

ITIL Extension Modules		ITIL Practice Manager (PM)**					ITIL Managing Professional (MP)	ITIL Strategic Leader (SL)
		Monitor, Support and Fulfil					**Direct, Plan and Improve**	
Acquiring and Managing Cloud Services	Business Relationship Management	Service Desk	Incident Management	Problem Management	Service Request Management	Monitoring and Event Management		
		Plan, Implement and Control					**High-velocity IT**	**Digital and IT Strategy**
		Change Enablement	Release Management	Service Configuration Management	Deployment Management	IT Asset Management		
Sustainability in Digital and IT	IT Asset Management	**Collaborate, Assure and Improve**					**Drive Stakeholder Value**	
		Continual Improvement	Service Level Management	Relationship Management	Information Security Management	Supplier Management		
		Create, Deliver and Support						

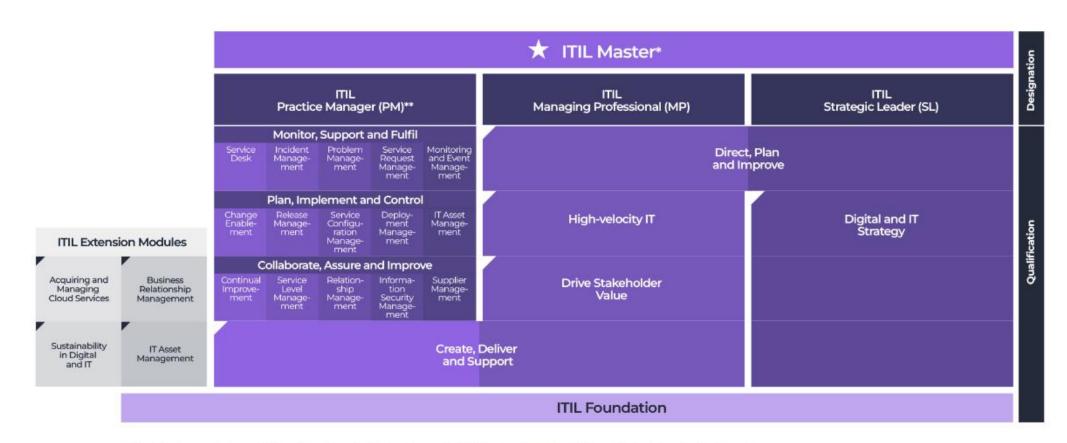| **ITIL Foundation** |
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* ITIL Master is awarded to candidates who achieve the Practice Manager (PM), Managing Professional (MP), and Strategic Leader (SL) designations.

** To be awarded the Practice Manager designation, a candidate must achieve ITIL MP CDS certificate and ANY five practice-based certifications, OR ITIL MP CDS certificate and any ONE of the pre-bundled courses. These may include the ITAM and BRM extension modules or any practices from the Practice Manager track.

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