

# New Programs for Service Contracts & Technical Support.

Equipment Covered by the Programs:

**Lipsner**  **Smith**

**TapeChek**



Filmlab  
Systems  
International 

**BHP INC.**

All Media Migration Technology Products

Lipsner Smith film cleaning machines

TapeChek (RTI) Professional Videotape Evaluator/Cleaners

Calder Film Processing and Rejuvenation machines

Filmlab Colormaster Film Print Color Grader/Timer

BHP Film Printing machines

The **Gold** plan provides remote support, priority service and discounts on parts and supplies. **Platinum** adds annual visit for on-site repairs, servicing & training.

Refer to the attached grid to choose the right program for you.



**Global Support**

**Remote support**

**On Site Service**

Chicago, USA  
Phone: +1-224-282-8985

[www.mmtfilm.com](http://www.mmtfilm.com)  
[info@mmtfilm.com](mailto:info@mmtfilm.com)

Warsaw, Poland  
Phone: +48-662-042-079



[www.mmtfilm.com](http://www.mmtfilm.com)

**Media Migration Technology Service and Technical support programs.  
February 2023**

	<b>Gold</b>	<b>Platinum</b>
<b>Free On-Site Visit during contract. Includes:</b>		✓
No additional on site expenses		✓
Training of customer operators & technicians		✓
All travel and out of pocket expenses per contract visit		✓
Free Annual visit may be used for emergency repairs		✓
Factory trained technicians		✓
Max. # Hours of On-Site per year, per unit		<b>5</b>
20% Discount on any hourly rate for extra time beyond contract		✓
Priority response time for contract customers	✓	✓
20% Discounts on replacement parts	✓	✓
20% Discounts on consumables & supplies	✓	✓
Remote Support by phone, email, video conference	✓	✓
Max. # Hours of Remote Service support per year, location	<b>10</b>	<b>15</b>
40% Discount on 2nd Machine contracted	✓	✓
50% Discount on 3rd or more Machines contracted	✓	✓
20% Discount on hourly rate for on site & return to base repairs	✓	
Free operational & basic maintenance manual	✓	✓
Free consumables kit per unit at contract start. \$200 value	✓	✓