

Helping business deliver on their  
service promise to customers

# Deliver it right with Parcel Right



# More than ever, consumers require faster home delivery services.

With this in mind, online and store front retailers are working hard to provide their customers with the best delivery experience possible, especially by improving transit times.

With the rise of e-commerce, consumers have become the centre of attention. Online stores, as well as various start-ups, have identified reliability as a key factor when looking to select a parcel delivery service. In fact, the variety of delivery options and the perceived quality of these services are a major criteria for online customers and hence directly impact an e-commerce seller's success in the market.

Introducing **Parcel Right**, an Australian owned and operated parcel delivery service that offers speedy transit, full tracking and complimentary insurance, all at a very competitive price. Our customers are online and storefront retailers who want to get their products to Australians quickly and safely.

We pick up from your door, so all you need to do is print our label, stick it on the parcel and login to our portal to arrange your pick up.

There is a minimum quota of 50 parcels per pick up to get you started on our "PR Go" service with no lock in contracts or hidden delivery fees.

We offer free insurance up to \$50 per item across all of Australia. Our delivery partners are tried and tested and offer enhanced delivery times so that your parcels arrive at your customer's door on time, every time.

**Parcel Right is the future of Australian Parcel Delivery. Get it Right with Parcel Right**



Pick-up



Sort



Aggregate



Deliver

The Parcel Right process



## Value for money

Keeping your costs down is our priority. It's how we remain competitive within the industry. But lower prices are just the start. We also offer you value added services, so you can support your clients easily and effectively.



## Personalised service

We believe in personalised customer service for all clients. We take the time to understand your business model, and how your processes work. And because we can provide an end-to-end solution, we can be the only provider in your supply chain, which means better communication and seamless systems, across the board.



## Faster transit times

We achieve exceptional transit times throughout Australia given our proven commercial supply chain. We understand service is key to your business, therefore all parcels are scanned on both receipt and delivery to provide tracking and confirmation details.



## Better tracking & reporting

Full tracking is available on our Parcel Right website but if you prefer to talk to someone just call our outstanding support team on 03 8586 1221. Volume and transit reporting is part of our standard offering and tailored reporting is also available which includes complementary weekly undeliverable reports, re-delivery of undeliverable parcels and general customer enquiry services.

- **Enhanced delivery times compared to existing providers**
- **Full track and trace**
- **Complimentary insurance**

**ParcelRight**

