

# **Somer & Co Property – Privacy Policy**

## **Your Privacy Matters to Us**

At Somer & Co Property, powered by eXp Realty, your privacy is our priority. We are committed to protecting the personal information you provide us in accordance with the Information Privacy Act 2009 (QLD).

## **Collection of Personal Information**

We collect personal information that is necessary for us to provide our services to you. This may include, but is not limited to, your name, contact details, and property preferences. We may also collect additional information to assist in providing the best possible service, such as your feedback or specific requests.

## **Use and Disclosure of Personal Information**

Your personal information is used solely for the purposes of fulfilling our real estate services, including property transactions, market insights, and communications relevant to your interests. We may occasionally reach out to you with updates, newsletters, or real estate opportunities that we believe may be of interest to you. Your information will not be shared with third parties outside of Somer & Co Property and eXp Realty without your consent, except as required by law.

## **Security of Personal Information**

We take reasonable steps to ensure that your personal information is stored securely and protected from unauthorised access, misuse, or disclosure. Only authorised personnel have access to your information, and we regularly review our security measures to ensure your data remains safe.

## **Access and Correction of Personal Information**

You have the right to access and correct the personal information we hold about you. If you believe that any information we have is inaccurate, incomplete, or outdated, please contact us, and we will promptly update our records.

## **Opting Out**

If you no longer wish to receive communications from us, you can opt out at any time. Simply follow the unsubscribe instructions in our emails or contact us directly to update your preferences.

## **Updates to this Policy**

We may update this privacy policy from time to time to reflect changes in our practices or legal requirements. Any updates will be posted on our website, and we encourage you to review this policy periodically.

## **Contact Us**

If you have any questions about our privacy practices or wish to make a complaint about how your personal information is being handled, please contact us:

**Somer & Co Property** Email: [admin@somerproperty.com.au](mailto:admin@somerproperty.com.au) Phone: 0468 331 569