



E. Admin@Reportal.health
P. 0400 374 906
F. 8490 5555

ABN: 82 791 815 893

Clinical Use of Reportal Terms And Conditions - Aged Care Facilities and Nursing Staff

1. Introduction

1.1 These terms and conditions govern the access and use of patient data by healthcare providers (Aged Care Facilities and their associated Nursing Staff) through the supplied Reportal program, herein referred to as "Reportal."

1.2 By accessing patient data through Reportal, healthcare providers agree to comply with the terms and conditions outlined herein.

2. Patient Data Access

2.1 Aged Care Facilities and associated Clinical Staff are granted access to patient data provided on Reportal for the sole purpose of providing medical care and treatment.

2.2 Access to patient data is limited to authorised clinical healthcare personnel with legitimate medical reasons and is subject to South Australia's applicable laws and regulations.

2.3 Aged Care Facilities and associated Clinical Staff shall not disclose, share, or use patient data for any purpose other than the provision of their specific residents/patients healthcare services.

3. Data Security and Confidentiality

3.1 Reportal employs robust security measures to safeguard patient data from unauthorised access, disclosure, or alteration.

3.2 Aged Care Facilities and associated Clinical Staff are responsible for maintaining the confidentiality of their login credentials and ensuring that unauthorised individuals do not access patient data. Two factor security login has been provided to all applicable Clinical staff so as to enhance the security of patient records within their Aged Care Facility.

4. Patient Consent

4.1 Patient, Clinical Management or GP consent is a prerequisite for accessing and using patient data through Reportal.

4.2 Aged Care Facilities and associated Clinical Staff shall confirm and document patient consent before accessing any patient data electronically.

5. Use of Patient Data for Treatment

5.1 Patient data accessed through Reportal shall only be used for the purpose of diagnosis, treatment, and coordination of patient care within the residents/patients own Aged Care Facility. Data from Reportal should not be shared outside of the residents location without consent of Reportal, the Clinical Manager or the attending GP.

5.2 Healthcare providers agree not to use patient data for any unauthorised purposes, including marketing or research, without explicit patient consent and notification of Reportal.

6. Compliance with Privacy Laws

6.1 Healthcare providers agree to comply with all applicable laws and regulations governing patient privacy, including but not limited to the Health Insurance Portability and Accountability Act (HIPAA).

6.2 Any breach of patient data shall be reported promptly to Reportal on 0400 374 906 and as the Australian Government Cyber Security laws.

7. Security Measures and Updates

7.1 Healthcare providers shall promptly inform Reportal's administrators of any security vulnerabilities or concerns related to patient data.

7.2 Reportal's administrators reserve the right to implement security updates and measures to protect patient data.

8. Data Retention

8.1 Patient data accessed through Reportal shall be retained in the residents notes at the Aged Care Facility for the required duration of their stay as required by South Australian law and in accordance with Reportal's data retention policy.

8.2 Healthcare providers shall not retain patient data beyond the necessary duration without lawful justification.

9. Changes to Terms and Conditions

9.1 The Programs' administrators reserve the right to update these terms and conditions at any time.

9.2 Healthcare providers will be notified of any changes, and continued use of the Programs implies acceptance of the updated terms.

10. Governing Law

10.1 These terms and conditions shall be governed by and construed in accordance with the laws of [Your Jurisdiction].

11. Contact Information

11.1 For questions or concerns regarding these terms and conditions, please contact
Leigh Bauer-Nason
Director
P. 0400 374 906
E. admin@reportal.health