



Gatlin Enterprises Computer Repair: Mission Statement

Simple.Fast.Affordable and Passion for Technology

1. Name and Description of Business

Gatlin Enterprises Computer Repair is proud to serve the Enumclaw, WA community with expert computer repair and technology solutions. Our mission is to keep the digital heartbeat of Enumclaw strong by providing reliable repairs, upgrades, virus removal, data recovery, and friendly technical support to residents and local businesses alike. Whether you're struggling with a slow laptop, a mysterious pop-up, or need a custom-built desktop, we're here to help.

2. Involvement and Beginnings

Gatlin Enterprises has been part of the Enumclaw community for over a decade. The journey began out of a fascination for troubleshooting electronics and a desire to help others navigate the ever-changing digital landscape. What started as a hobby repairing devices for family and neighbors quickly blossomed into a full-fledged business—fueled by word of mouth and a passion for making technology accessible to everyone.

3. Business Philosophy

Our philosophy is simple: empower the community through honest, approachable, and expert service. We believe that technology should work for you—not the other way around. We strive to demystify computers, offering clear explanations and solutions without the jargon, and always with our customers' best interests at heart.

4. Inspiration and Enjoyment

The biggest inspiration comes from seeing the relief and happiness on a customer's face when a treasured family photo is recovered or a vital business computer is restored to life. Every repair is a puzzle, and solving those puzzles brings immense satisfaction. What we enjoy most is building lasting relationships with our customers—becoming a trusted resource they return to time and again.



5. Message to the Community

Enumclaw, thank you for your trust and support over the years! We're proud to be your neighborhood tech experts and strive to give back whenever we can—whether through local sponsorships or just sharing a friendly tip when you stop by. Remember: no question is too small, and we're always happy to help.

6. Fun and Memorable Stories

One particularly memorable day involved a frantic customer whose computer suddenly began rolling smoke from inside the tower ! The customer frantically called me and said, “I think my computer might be on fire.” Luckily, this business was only 2 blocks away from where I was, so I rushed to the location, fire extengisher in hand and when I walked into the business the main office area was consumed by the terrible smell of burning electronics. After some diagnosis it was determined that an internal power wire had shorted out and caused some plastic to burn resulting in a lot of smoke, but there was no immediate danger since the computer itself had tripped a power supply fuse and shut down before a fire could have occurred. To this day this specific client still jokes with me about her “computer meltdowns” and truthfully, she can literally say that her computer did in fact, “melt down”.

7. About Us

Gatlin Enterprises is a true husband and wife family operation. When we're not repairing computers, you'll find us hiking the trails around Enumclaw, exploring at our favorite vacation destination, Ocean Shores, or volunteering at community events. Our family includes a couple of energetic dogs, a husky mix who occasionally “inspects” the office floor for crumbs, and a lab mix that's comparable to a child in their terrible 2's! Community involvement is at the core of who we are.

8. Additional Information

If you're seeking friendly, professional, and affordable computer repair services, look no further than Gatlin Enterprises. We offer free diagnostics, flexible scheduling, and honest advice—plus, we're always happy to offer guidance on how to keep your devices running smoothly. Thank you for allowing us to be part of Enumclaw's story!