

### GROWING YOUR TUTORING BUSINESS

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## TUTORING BUSINESS MODELS

ONE TO ONE HOME TUITION

COMMERCIAL CENTRE BASED
TUITION

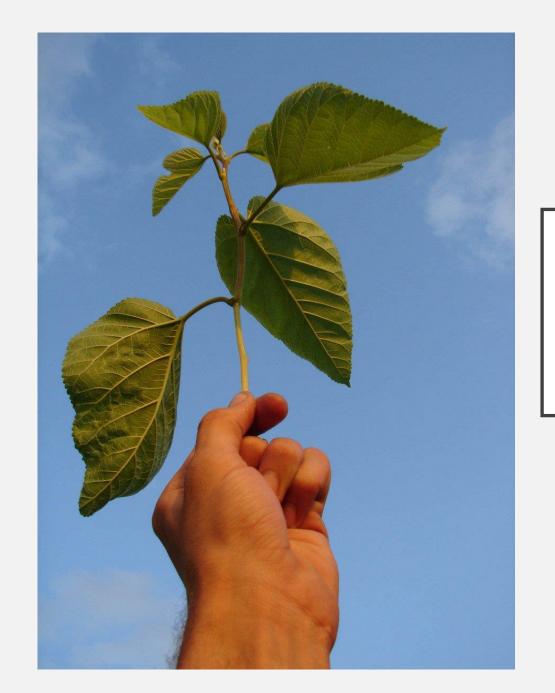
LIVE WITHIN FAMILY TUITION

**GROUP HOME TUITION** 

**FRANCHISE TUITION** 

**TUITION AGENCY** 







# FOR A BUSINESS TO GROW WHAT DO YOU NEED?





# 5 PILLARS KEY ELEMENTS FOR BUSINESS GROWTH

All Professional Business
Owners

Seek to optimise and work on

- **✓** SALES
- ✓ MARKETING
- ✓ PRODUCT/ PACKAGES
- **✓** FINANCE
- ✓ PEOPLE-YOUR

**ORGANISATION** 





### THE TUTORS' ASSOCIATION

ALL BUSINESSES FOLLOW THE SAME PATTERN.





### WHAT ARE THE CORE ELEMENTS FOR

A PROFESSIONAL TUTORING BUSINESS TO GROW?





# CORE ELEMENTS FOR PROFESSIONAL TUTORING BUSINESS GROWTH?

#### **CUSTOMER ACQUISITION**

**CUSTOMER RETENTION** 

**CUSTOMER CONVERSION** 





### THE TUTORS' ASSOCIATION

GENERATING
INTEREST IN THE
PRODUCT OR
SERVICE YOU
OFFER



#### SALES LEADS AQUISITION

GENERATING
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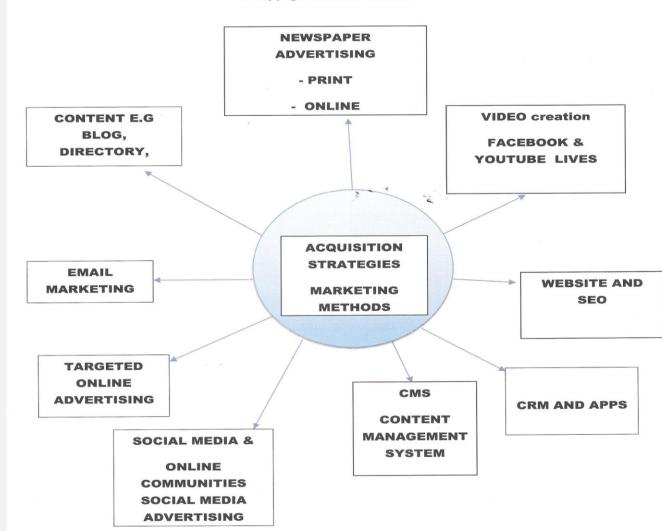
SOME EXAMPLES

- ✓ Do you have a Sales Process? Packages?
- ✓ Do you have a Marketing Plan & budget?
- ✓ Do you have a customer referral scheme?
- ✓ Do you have a good online presence?
- ✓ Are you listed on all possible online directories? Online Groups.
- ✓ Are you using Online Social Media to your advantage? Online community?
- ✓ Are you attending networking events?
- ✓ Have you got a plan to target your specific audience? AVATAR, PROFILE.
- ✓ Have you distributed leaflets online and offline?

#### SALES LEADS AQUISITION



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#### CUSTOMER CONVERSION

ENSURE THAT
INTERESTED LEADS
CONVERT INTO
FEE PAYNG
CUSTOMERS



#### CUSTOMER CONVERSION

ENSURE THAT
INTERESTED LEADS
CONVERT INTO
FEE PAYING
CUSTOMERS

**SOME EXAMPLES** 

- √ When does an enquiry become a customer ?
- ✓ Do you have an optimised web presence?
- ✓ Are you writing online content e.g BLOG
- ✓ Online course on e-content platforms?
- ✓ Have you e-documented many testimonials
- ✓ Do you have a documented telephone technique?
- ✓ Have you worked on a tutoring sales funnel?
- √ Have you got CLARITY on your branding-? P & C
- ✓ Have you created a SALES CONVERSION FLOWCHART

# WHAT PAIN CAN YOU HELP WITH?





#### CUSTOMER RETENTION

ENSURE THAT
CUSTOMERS KEEP
ENJOYING YOUR
BUSINESS SERVICES AND
THEY BENEFIT = THEY
DON'T LEAVE.



#### CUSTOMER RETENTION

ENSURE THAT
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- ✓ Are you giving regular parental/client feedback?
- ✓ Is your administration good? Do you need online system?
- ✓ Do you need a internet based scheduling system?
- ✓ Are you providing QUALITY LESSONS?
- Are your tutoring products and services outstanding?
- ✓ Are you awarding your students with prizes & rewards?
- ✓ Do you provide a conducive learning environment?



**SOME EXAMPLES** 

#### **HAPPY CLIENTS**



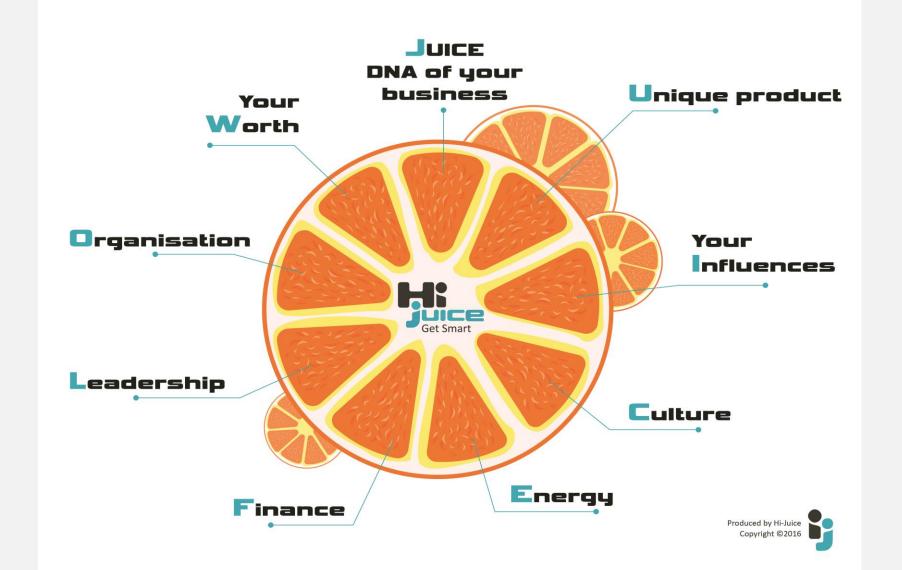


# WHAT ELSE DO YOU NEED FOR YOUR BUSINESS TO GROW?



#### YOU NEED JUICE FLOW









# WHAT CORE ELEMENTS HELP A PROFESSIONAL TUTORING BUSINESS GROW?

YOUR PARENTAL/CLIENT ENGAGEMENT

YOUR PERSONAL OR COMPANY BRANDING

TRUST PARTNERSHIP

YOUR TUTORING PRODUCT
OR SERVICE

YOUR ONLINE EXPOSURE

YOUR NETWORK





#### PROFILE: A PROFESSIONAL TUTORING BUSINESS OPERATING FOR 2 YEARS

#### PROFESSIONAL TUTORING SERVICE

- Your Client Servicing
- Conditions of Services-T & Cs
- Professional Service Status
- Tutor- Client Contract
- Advance Fees & Payment schemes

#### TO GROW YOUR BUSINESS

- Getting external help e.g Mentor
- Keep learning & training yourself in business
- Keep learning & updating your tutoring products and services.





#### HOW CAN HI-JUICE HELP YOU?





#### HI-JUICE SERVICE

- Business Mentoring
- Qualified Business Coaches
- Proven Expertise in Tuition Industry
- Support you online or face to face
- Individual bespoke support





## TAKE ACTION MAKE A DIFFERENCE



#### TAKE ACTION MAKE A DIFFERENCE

THE TUTORS' ASSOCIATION

- Empower Business Owners
- Build through Growth
- Gain Knowledge for a Lifetime
- Make it Happen
- Enjoy a Healthy Life









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