

Chemarc – Terms & Conditions

1. Use of This Website

By accessing or using this website, you agree to these Terms & Conditions. Chemarc may update these terms at any time without notice.

2. Business Use Only

Chemarc supplies industrial adhesives, chemicals, and related products for commercial and manufacturing use. Products are not intended for household or consumer use.

3. Product Information

All product details, SDS, TDS, and technical information are provided in good faith. Performance depends on the customer's application, equipment, and conditions. Customers are responsible for testing suitability before use.

4. Pricing, Quotes & Orders

Prices and quotations are subject to change and are valid only for the period stated. An order is confirmed only when Chemarc issues written confirmation or an invoice. Minimum order quantities may apply.

5. Payment Terms

Payment must be made according to the terms stated on the invoice. Ownership of goods remains with Chemarc until full payment is received.

6. Delivery & Risk

Delivery times are estimates only. Risk transfers to the customer once goods are dispatched or delivered. Chemarc is not liable for delays caused by freight, customs, or external factors.

7. Returns & Claims

Returns are only accepted with prior written approval. Claims for damaged or incorrect goods must be made within 7 days of delivery. Returned goods must be unused, unopened, and in original condition. Custom or special-order items cannot be returned.

8. Safety & Compliance

Customers must follow all safety, storage, and handling instructions provided. Customers are responsible for ensuring products comply with their local regulations and intended use.

9. Limitation of Liability

Chemarc is not liable for indirect, incidental, or consequential losses. Liability is limited to the replacement of goods or refund of the purchase price, at Chemarc's discretion.

10. Intellectual Property

All branding, logos, text, images, and content on this website are the property of Chemarc and may not be copied or reproduced without permission.

11. Privacy

Chemarc collects and uses personal information in accordance with its Privacy Policy. Information is used for enquiries, orders, and communication.

12. Governing Law

These Terms & Conditions are governed by the laws of Victoria, Australia. Any disputes will be handled in Victorian courts.