

# OUR CONSULTANCY EXPERIENCE

- ✓ Help
- ✓ Assist
- ✓ Guide
- ✓ Support
- ✓ Advice

## 1. RELATIONSHIPS

My clients are our guests, my team & I focus on making your experience the most hospitable rather than profitable, which is why we try and start every consultation with a chat over a call or in person.

## 2. SPEED

I understand that speed of response is critical to get things done but also to reassure you that I am listening, therefore I do my level best to get back to you within 24 hours, often quicker than this.



## 3. SYSTEMS

I create a whatsapp group, made up of you, your guide, my ground MD in Pakistan & myself 2 weeks before your travel date, so you know your guide before you arrive & I am always contactable throughout your trip.



## 4. FEEDBACK

Once you return we arrange for a follow up call to see how your holiday went, what you enjoyed and what you didn't so we can continue to improve on what we offer our clients.

