

The Air Of The Dog LTD – Terms & Conditions

Effective Date: [Insert Date]

Company: The Air Of The Dog LTD ("we", "our", or "us")

Client: The person or company booking our services ("you" or "the client")

1. Services

We provide mobile bar services for private and public events, which include: - Full bar hire with staff - Dry hire (bar and equipment only, no staff or alcohol) - Custom bar packages All bookings are subject to availability and confirmation by written agreement.

2. Booking & Payment

- A non-refundable deposit of £75 for dry hires and 25% for events is required to secure your date. - The balance must be paid in full 28 days prior to the event date. - Bookings made within 28 days of the event must be paid in full at the time of booking.

3. Dry Hire Terms

When booking a dry hire service: - You are responsible for providing all alcohol, glassware, and consumables unless otherwise agreed. - The equipment must be returned (or made available for collection) in the condition it was delivered. - Any damages, missing items, or excessive cleaning fees will be charged to the client. - You are liable for obtaining any relevant licenses or permissions for alcohol sale or distribution during your event if not arranged by us.

4. Licensing & Age Verification

- We operate in line with UK licensing laws. - We operate a Challenge 25 policy — anyone who appears under 25 must present valid photo ID to be served alcohol. - We reserve the right to refuse service to any guest who is intoxicated or acting inappropriately.

5. Venue Access & Requirements

- You must ensure the venue is accessible for set-up, service, and breakdown times. - Parking, electrical access, and shelter (if outdoors) must be provided. - If access is delayed or denied, we are not liable for late setup or service interruptions.

6. Cancellations & Refunds

By the Client: - More than 30 days before the event: Full refund minus the deposit. - 15–30 days before the event: 50% refund (excluding deposit). - Less than 14 days: No refund given. By Us (The Air Of The Dog LTD): - In the rare event that we must cancel due to unforeseen circumstances (illness, extreme weather, equipment failure), we will: - Offer a full refund, or - Attempt to reschedule or provide a suitable replacement service. - We are not liable for indirect or consequential losses arising from our cancellation.

7. Client Responsibility

- You are responsible for the conduct of your guests. - Any damage caused to our equipment or staff by your guests will be charged to you. - You agree to provide accurate information when booking to allow us to tailor your service appropriately.

8. Force Majeure

We are not liable for delays or failure to perform our obligations due to events beyond our reasonable control (e.g., natural disasters, pandemics, strikes, government restrictions).

9. Liability

- We hold full public liability insurance. - We are not liable for injury or damage caused by misuse of our equipment by you or your guests. - Our total liability under any claim shall not exceed the total fees paid to us for the event.

10. Photography & Marketing

Unless otherwise stated in writing, you consent to us using any event photos or videos featuring our bar setup for promotional use.

11. Privacy

We will not share your data with third parties unless required by law. All client data is handled in accordance with the UK GDPR.

12. Governing Law

These terms are governed by the laws of England and Wales. Any disputes will be resolved in the UK courts.

13. Fines & Charges

The following fines and additional charges may apply:

- **Damage to Equipment:** Any loss or damage to *any property belonging to The Air Of The Dog LTD*, including bar units, taps, fridges, tools, signage, or accessories, will be charged at full replacement or repair cost.
- **Excessive Cleaning Fee:** A flat fee of **£100** will be charged for equipment returned or left in an unacceptable condition. This includes the removal of all rubbish, waste, and personal belongings left behind by you or your guests.
- **Late Return (Dry Hire):** If equipment is not returned or made available for collection at the agreed time, a charge of **£100 per day** will apply.
- **Misuse or Negligence:** Improper use of equipment or actions that void insurance or warranties may incur full liability charges.
- **Unpaid Balance Penalty:** A late payment fee of **£25** may be charged for balances not paid by the due date.
- **Interference with Staff:** Abuse, harassment, or obstruction of our staff will result in immediate termination of service with no refund and potential additional charges.

All fines will be invoiced and must be paid within **7 days** of the event or return.

Signed (Client): _____ Date: _____

Signed (The Air Of The Dog LTD): _____ Date: _____