

# SK Featherstone Bathroom Installations

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## Survey - What to expect

2023

This document is a short article on what to expect from SK featherstone when you book a site survey with us for a Bathroom or Wet room Installation

By this point you should have already arranged your survey time and date and filled in a pre site survey form

The surveyor will turn up at the agreed date and time to complete the survey

We suggest you make around 1 hour available for the survey (Very rarely will it take this long but it's better to overestimate)

The surveyor will introduce themselves and will want to see the bathroom 1st. There they will go through what it is you are looking for. They will take notes throughout this and ask questions/make suggestions to you.

After you have given them a description of what you require they will need to take some measurements and photos of the bathroom.

Once this is done they may need to see some other areas of your home depending on what you require.

These areas could be:

- The loft
- Your cylinder cupboard
- Your boiler
- The external of the property

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- Your consumer unit (Fuse board)

That should cover everything required from us to provide you with a comprehensive quote. The surveyor will take the information and provide you with a quote within 3 working days

### **What information do you need to know before the surveyor calls?**

Below is a list of things you should know before your site survey. It's not essential but we may not be able to provide you with a full quotation if you don't know some of the below

- What bathroom items you plan to install (shower, shower screen, toilet etc)
- What type of each item you plan on installing (concealed cistern, mixer shower, vanity washbasin etc)
- The intended position of your items
- If you require accessories to be fitted
- If you plan on having any furniture, will it be flat pack or come pre built
- What wall and floor coverings you plan on having (Tiles, shower boards, click flooring etc)
- What you plan on doing with the ceiling (if necessary Plastering, fitting cladding etc)
- Where you want tiling, shower boarding
- What size and material tiles (If you plan on having tiles)
- What electrical work is required (new lighting, extractor fan, Led mirrors etc)

You may need some of the direction on the above - Please speak to the surveyor on your site visit if necessary

### **Frequently asked questions**

Q, Do you carry out surveys on a weekend?

A, No - Surveys are carried out Mon-Fri only

Q, How long does the survey take?

A, Normally most surveys are covered within 30 minutes maximum but we suggest you put 1 hour aside

Q, What will happen if I'm not sure about some of the information required?

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A, The surveyor will take as much information from you as possible, They will then let you know if that is enough to provide you with a quote. If not we can provide an estimate but will need further information from you in time

Q, How long does it take for you to provide me with a quotation?

A, We will send over the quote within 3 working days

Q, How do you send the quotation?

A, We send all our quotations via email

Q, How do I accept a quotation?

A, All the information you need to accept the quotation will be written on the quotation itself