

Website Terms & Conditions



Last updated: September 2025

Welcome to the website of **Forming Connections Ltd.**

These Terms & Conditions (“Terms”) govern your use of our website www.formingconnections.co.uk (the “Site”).

By accessing or using our Site, you agree to comply with and be bound by these Terms. If you do not agree, you should not use the Site.

1. About Us

This Site is operated by:

Forming Connections Ltd

Company number: 16629329

Registered address: Office 403, The Old Courthouse, 18-22 St Peters Courtyard, Derby, DE11NN

Email: brenda@formingconnections.co.uk

(“Forming Connections”, “we”, “our”, “us”)

2. Use of This Website

You agree to use this Site in accordance with these Terms, applicable laws, and regulations. You must not use the Site:

- For any unlawful purpose or in breach of any applicable law
- To transmit or upload viruses, malware, or harmful code
- To interfere with or disrupt the security, integrity, or functionality of the Site
- To copy, reproduce, or distribute Site content without prior written permission

We reserve the right to suspend or restrict access to the Site at any time, without notice, if we reasonably believe you have breached these Terms.

3. Intellectual Property Rights

All content on this Site, including text, graphics, logos, icons, images, videos, downloadable materials, and the overall design, is owned by or licensed to **Forming Connections Ltd**, and is protected by UK and international copyright, trademark, and intellectual property laws.

You may:

- View, download, and print content for **personal, non-commercial use only**.

You must not:

- Reproduce, distribute, publicly display, modify, or create derivative works of any content without our prior written consent.
- Use any content for commercial purposes without permission.

Any unauthorised use of our content may result in legal action.

4. Bookings and Events

From time to time, we may offer workshops, training sessions, or events via our website. By booking a place, you agree to any **specific terms and conditions** provided during the booking process.

Unless otherwise stated:

- Bookings are subject to availability and confirmation.
 - Payment terms, cancellation and refund policies will be clearly communicated at the time of booking.
 - We reserve the right to alter, postpone, or cancel events for reasons beyond our control (e.g. illness, insufficient numbers, unforeseen circumstances). In such cases, we will offer an alternative date or a refund.
-

5. Links to Other Websites

Our Site may include links to third-party websites (e.g. booking platforms, partners, resources). These links are provided for convenience only.

We have no control over the content or privacy practices of third-party sites, and we are not responsible for their content or accuracy.

The inclusion of a link does not imply our endorsement.

You access third-party sites at your own risk and should check their terms and privacy policies.

6. User-Generated Content

If you upload, post, or submit any content to the Site (e.g. via contact forms or interactive features), you grant **Forming Connections** a non-exclusive, royalty-free licence to use, reproduce, and adapt that content for the purpose for which it was provided.

You are responsible for ensuring that any content you submit:

- Does not infringe the rights of others
- Is accurate and lawful
- Does not contain offensive, defamatory, or discriminatory material

We reserve the right to remove any content that we believe breaches these Terms or is otherwise inappropriate.

7. Privacy and Data Protection

Your use of the Site is also governed by our **Privacy Policy**, which explains how we collect and use personal data in compliance with UK GDPR.

By using the Site, you consent to our processing of your personal data as described in the Privacy Policy.

8. Safeguarding and Appropriate Use

Because Forming Connections works with children, young people, and vulnerable adults, we are committed to maintaining a safe and respectful environment both online and offline.

You must not use this Site to:

- Harass, exploit, or harm anyone
- Share confidential information about children or vulnerable adults
- Engage in any activity that could compromise safeguarding responsibilities

Any safeguarding concerns raised through the Site will be handled in accordance with our **Safeguarding Policy** and legal obligations.

9. Disclaimers

While we make reasonable efforts to keep the Site up to date and accurate, we do not guarantee that the content is always complete, accurate, or current.

The Site and its content are provided **“as is”** and without warranties of any kind, either express or implied.

We do not guarantee that the Site will be:

- Error-free or uninterrupted
- Free from viruses or harmful components
- Suitable for every user's needs

Educational content provided on this Site is for **information and professional development purposes only**. It should not replace professional judgement, safeguarding procedures, or legal advice.

10. Limitation of Liability

To the fullest extent permitted by law, **Forming Connections Ltd** shall not be liable for any loss, damage, or expense arising from:

- Use of, or inability to use, the Site
- Reliance on information contained on the Site
- Any third-party website linked to from this Site
- Events beyond our reasonable control

Nothing in these Terms limits or excludes our liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded by law.

11. Indemnity

You agree to indemnify and hold harmless **Forming Connections Ltd**, its directors, employees, and contractors from any claims, damages, or expenses arising from your misuse of the Site or breach of these Terms.

12. Changes to These Terms

We may update these Terms from time to time by publishing a new version on the Site. The “Last updated” date at the top will reflect the latest version. You should check this page periodically to ensure you are familiar with any changes.

13. Governing Law and Jurisdiction

These Terms are governed by the laws of **England and Wales**. Any disputes relating to these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

14. Contact Us

If you have any questions about these Terms, please contact:

Forming Connections Ltd

Address: Office 403, The Old Courthouse, 18-22 St Peters Courtyard, Derby, DE11NN

Email: brenda@formingconnections.co.uk

Approved by:

Name: Brenda Keirnan

Role: Education Director

Date: 30th September 2025

This T&Cs version is **fully UK-compliant as of September 2025** and covers:

- Legal protection & liability
- Bookings & events
- IP and content use
- GDPR & safeguarding references
- External links & disclaimers