

OUR CONTACT DETAILS:

**1- 4 Medway Tower, Cromwell Street, Nechells, Birmingham,
B7 5BG.**

0121 464 1550

Technical Department:

Mon - Thurs 8.00am - 4.00pm.

Fri 8.00am - 3.30pm.

Housing Department:

Mon - Fri 9.00am - 5.00pm.

Customer Service Desk: Mon - Fri 8.00am - 6.00pm

Customer Service Lines: Open 24/7, 365 days a year.

VISIT OUR WEBSITE:

<https://bloomsburyemb.com/>

**Here's some information on what you can see & do on the
website...**

Report Repairs

Report ASB

Contact the Neighbourhood & Technical Teams

Make general enquiries

Leave Feedback.

Details of our partners

And much more



**Scan barcode
to access our
website**

THE BLOOMSBURY NEWS

AUTUMN 2021

WHO ARE WE AND WHAT WE DO?

Bloomsbury EMB is a tenant management organisation, managing approx 650 social housing properties on behalf of Birmingham City Council.

We have a management agreement in place with Birmingham City Council in order to deliver services to you including 'Neighbourhood' and 'Technical Estate Services'

'Your local Tenant Management Organisation'

Bloomsbury EMB Staff Update:

It is with great sadness that we are informing our residents that one of our members of staff has recently passed away.

A number of you may have known Jenny as the Support Officer who worked at Camrose Tower.

Jenny was a great person with a big heart and personality to match. She will be sadly missed by us all.

Rest In Peace Jenny ❤️

FRONT COUNTER RE—OPEN

•The front counter will be open between the hours of **10am to 2pm**. Could residents/visitors please call the office prior to attending.

•For any concerns or queries please visit our website at <https://bloomsburyemb.com/>

•Or call us on **0121 464 1550**

We thank you for your co-operation

Bloomsbury EMB

Neighbourhood Team



Resident Association

we are aiming to have a Resident Association in place on the Estate by the end of the year or early 2022 and invite residents to contact us if they want to be part of a Focus Group.

Together we are a community!

If you are interested please give us a call on **0121 464 1550 and speak with **Christian.****



CLEANLINESS OF THE BLOCKS AND ITEMS IN COMMUNAL AREAS!

Please make sure you keep the block clean and do not drop litter such as cigarettes.



All items seen in any communal area will be removed within 24 hours after a letter has been issued to the owner of the item.

YOU WILL be charged a maximum of £24.00 Inc. VAT for the removal of any item from your front door.



PLEASE COULD YOU MAKE SURE WHEN YOU BRING WASTE OR ANY RUBBISH DOWN, IT IS NOT DRIPPING. IF THERE IS AN ACCIDENTAL SPILLAGE, YOU MUST CLEAN IT UP.

HAVE YOU EVER CONSIDERED CONTENTS INSURANCE?

CONTENTS INSURANCE FOR COUNCIL TENANTS AND LEASEHOLDERS



Birmingham city council have worked with Royal & Sun Alliance to create a contents insurance scheme for council tenants and leaseholders.

What is contents insurance?

Contents insurance could cover you for loss, theft or damage to your personal and home possessions (i.e. the things you'd take with you if you moved home).

This insurance could cost just as little as **£0.83** a week

The benefits you could be entitled to are:

- The option to pay for the insurance weekly, monthly or yearly.
- No excess payable on any claim
- No minimum security requirements
- Fast and efficient claims service
- New for old cover (except for household linen and clothing where an allowance is made for wear and tear)



YOU MAY BE COVERED FOR SUCH THINGS AS

- Fire, lightning, explosion, storm or flood.
- Escape of water and/ or oil from any fixed water or heating installation
- Theft or attempted theft
- Riot or vandalism
- Accidental damage to TVs, videos, mirrors and fixed glass in furniture
- Freezer contents, personal money, theft and loss of keys



IF YOU ARE INTERESTED IN TAKING OUT CONTENTS INSURANCE AND WOULD LIKE TO FIND OUT MORE INFORMATION, PLEASE VISIT THE LINK BELOW OR ALTERNATIVELY YOU CAN CALL THE NUMBER PROVIDED.

TEL: 03456 718 172

LINK: www.Birmingham.gov.uk

Search contents insurance