

## **OUR CONTACT DETAILS:**

1- 4 Medway Tower, Cromwell Street, Nechells, Birmingham, B7 5BG.

0121 464 1550

## **Technical Department:**

Mon - Thurs 8.00am - 4.00pm.

Fri 8.00am - 3.30pm.

## **Housing Department:**

Mon - Fri 9.00am - 5.00pm.

Customer Service Desk: Mon - Fri 8.00am - 6.00pm

Customer Service Lines: Open 24/7, 365 days a year.

## **VISIT OUR WEBSITE:**

## https://bloomsburyemb.com/

Here's some information on what you can see & do on the website...

**Report Repairs** 

**Report ASB** 

**Contact the Neighbourhood & Technical Teams** 

Make general enquiries

Leave Feedback.

**Details of our partners** 

**And much more** 



Scan barcode to access our website





### WHO ARE WE AND WHAT WE DO?

Bloomsbury EMB is a tenant management organisation, managing approx 650 social housing properties on behalf of Birmingham City Council.

We have a management agreement in place with Birmingham City Council in order to deliver services to you including 'Neighbourhood' and 'Technical Estate Services'

**'Your local Tenant Management Organisation'** 

### Bloomsbury EMB Staff Update:

It is with great sadness that we are informing our residents that one of our members of staff has recently passed away.

A number of you may have known Jenny as the Support Officer who worked at Camrose Tower.

Jenny was a great person with a big heart and personality to match. She will be sadly missed by us all.

Rest In Peace Jenny



## FRONT COUNTER RE—OPEN

 The front counter will be open between the hours of 10am to 2pm. Could residents/ visitors please call the office prior to attending.

•For any concerns or queries please visit our website at https://bloomsburyemb.com/

•Or call us on 0121 464 1550

We thank you for your co-operation

Bloomsbury EMB

**Neighbourhood Team** 





we are aiming to have a Resident Association in place on the Estate by the end of the year or early 2022 and invite residents to contact us if they want to be part of a Focus Group.

**Together we are a community!** 

If you are interested please give us a call on

0121 464 1550 and speak with Christian.





## **CLEANLINESS OF THE** BLOCKS AND ITEMS IN **COMMUNAL AREAS!**

Please make sure vou keep the block clean and do not drop litter such as cigarettes.



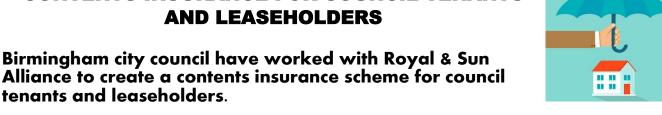
All items seen in any communal area will be removed within 24 hours after a letter has been issued to the owner of the item.

**YOU WILL be charged a** maximum of £24.00 Inc. **VAT** for the removal of any item from your front door.

**PLEASE COULD** YOU MAKE SURE **WHEN YOU BRING WASTE OR ANY RUBBISH DOWN. IT IS NOT DRIPPING. IF** THERE IS AN **ACCIDENTAL** SPILLAGE, YOU **MUST CLEAN IT** UP.

HAVE YOU EVER CONSIDERED CONTENTS INSURANCE?

# CONTENTS INSURANCE FOR COUNCIL TENANTS



## What is contents insurance?

Contents insurance could cover you for loss, theft or damage to your personal and home possessions (i.e. the things you'd take with you if you moved home).



## The benefits you could be entitled to are:

- The option to pay for the insurance weekly, monthly or yearly.
- No excess payable on any claim
- · No minimum security requirements
- Fast and efficient claims service
- New for old cover (except for household linen and clothing where and allowance is made for wear and

### YOU MAY BE COVERED FOR SUCH THINGS AS

- Fire, lightening, explosion, storm or flood.
- Escape of water and/ or oil from any fixed water or heating installation
- Theft or attempted theft
- Riot or vandalism
- Accidental damage to TVs, videos, mirrors and fixed glass in furniture
- Freezer contents, personal money, theft and loss of keys

IF YOU ARE INTERESTED IN TAKING OUT CONTENTS INSURANCE AND WOULD LIKE TO FIND OUT MORE INFORMATION, PLEASE VISIT THE LINK BELOW OR ALTERNATIVELY YOU CAN CALL THE NUMBER PROVIDED.

TEL: 03456 718 172

LINK: www.Birmingham.gov.uk Search contents insurance





