

#### Ways to contact **Bloomsbury EMB**

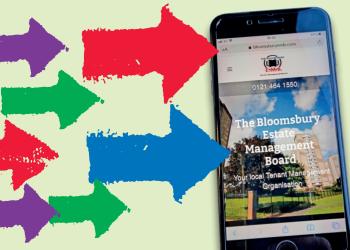
**Customer Services Team Opening Hours** 8am-6pm (Monday to Fridays) Contact number 0121 464 1550

email: customerservices@bloomsburyemb.com

#### **Useful Contact Numbers**

**Gas Central Heating** Wates: 0121 216 3330

**Gas Leaks** National Grid **0800 111 999** 0845 835 111 (enquiries)



Please visit our web site www.bloomsburyemb.com for more information

or simply scan the QR code (right) which willtake vou directly to our web site



#### 2022 Bank Holidays:

3 January	Monday	New Year's Day (substitute day)
15 April	Friday	Good Friday
18 April	Monday	Easter Monday
2 May	Monday	Early May bank holiday
2 June	Thurs	Spring bank holiday
3 June	Friday	Platinum Jubilee bank holiday
29 August	Monday	Summer bank holiday
26 December	Monday	Boxing Day
27 December	Tuesday	Christmas Day (substitute day)

### **SAFER STREET**

Would you like to be involved with the Safer **Neighbourhood Groups?** 

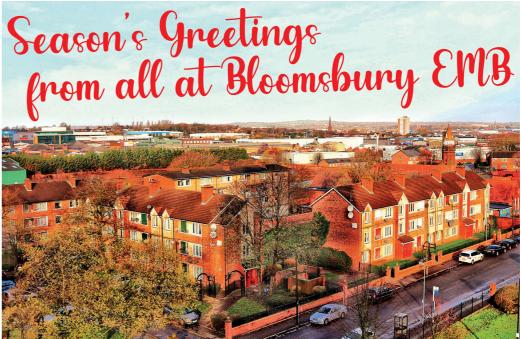
Are you interested in becoming a board member?



Would you like to be involved in having a say about your repairs and future plans for the Estate?

Please contact the customer services team via our website to express your interest in getting involved in one of the above.





#### Welcome from the chair

Hello everyone. I'm Sandra Price, Chair of Bloomsbury EMB. It remains my honour and pleasure to represent the EMB. A big thank you as always to my fellow board members for the hard work and commitment shown over the past year. What a year it has been with Covid still affecting of our lives.

We have had additional lockdowns and further restrictions making so much of what we take for granted, so difficult to do.

Socialising, work and even shopping has at times been seemingly impossible. Here we are at the end of 2021 looking forward to a less challenging 2022.

The vaccine rollout has been a huge success across the country. I urge everyone to get vaccinated and receive the booster jab when offered, so we can all remain as safe as possible for the coming year.

Throughout this last 12 months the staff have been amazing. They continue to provide an excellent

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For more news go to

and cost-efficient service to all our tenants. A big thank you to all of them for their continued efforts.

I would also like to take a moment to remember our dear colleague Jennifer, who sadly passed away in September of this year. We cannot forget the contribution that Jenny made to the organisation. She was a larger than life character who will be missed by all at the EMB as well as the Bloomsbury Estate.

The website continues to improve and flourish. If you are not accessing this already, please check it out at: www. bloomsburyemb.com. It is not just for reporting repairs but also offers a host of

services and links. I would like to encourage all of you to check the website for updates and news on a regular basis.

The major planned works are due to finish in 2022 at Thames, Severn and Medway Tower. Thank goodness! The board has been aware that it has not been an easy time for many of the residents. However, with the scaffolding beginning to come down, the results are looking fantastic. We will continue to work with our partners, Birmingham City Council and Wates to ensure all the work is finished in a timely and satisfactory way.

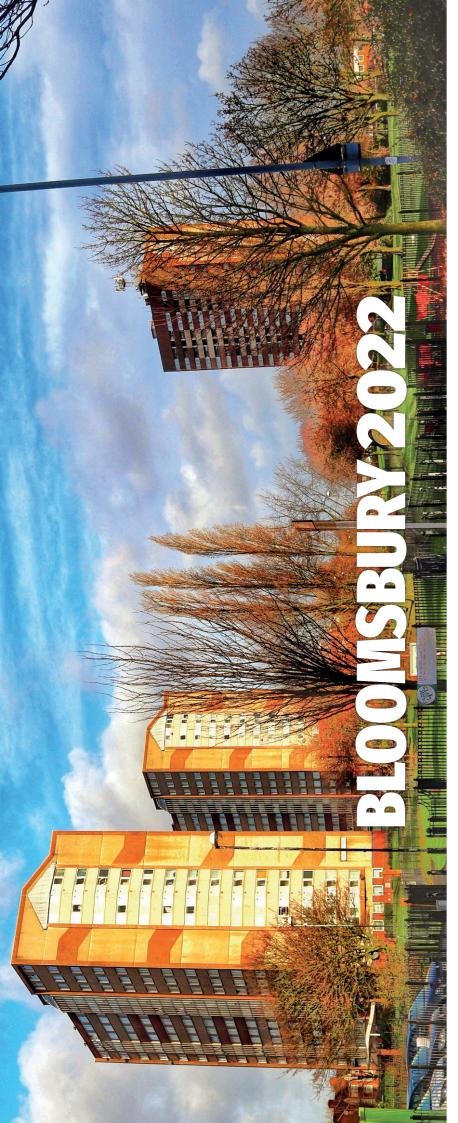
With furloughs, redundancies, and changes to benefits, our Financial Inclusion Team are always there to help. If in doubt about any of your finances, please contact them for some assistance.

Onto next year, hopefully the covid situation improves and we all remain safe and well. Bloomsbury EMB will continue to serve the estate to the best of our abilities. The ballot was delayed due to the Corona Virus. The Ballot will be held during 2022 and we all hope that we can count on your ongoing support. The annual report will be available online from January 2022, with hard copies available on request.

I and the board wish everyone Seasons Greetings, a Merry Christmas, and a Happy New Year.

Sandra Price. Chair Bloomsbury EMB.





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