

2025 Bank Holidays:

1 st January	Wednesday	New Year's Day
18 th April	Friday	Good Friday
21 st April	Monday	Easter Monday
5 th May	Monday	Early May Bank Holiday
26 th May	Monday	Spring Bank Holiday
25 th August	Monday	Summer Bank Holiday
25 th December	Thursday	Christmas Day
26 th December	Friday	Boxing Day

**YOUR EMB WORKING
FOR YOU!**



**THE BLOOMSBURY
CUSTOMER
CARE
HUB**

OFFICE OPENING HOURS:

Monday to Friday
9.00am to 4.00pm

VISITS BY
APPOINTMENT ONLY



Estate Management Board

Ways to contact Bloomsbury EMB

OFFICE OPENING HOURS:
9.00 am - 4.00pm
(Monday to Fridays)

24 Hour Contact number:

0121 464 1550
0113 370 9694

E: customerservices@bloomsburyemb.com

Useful Contact Numbers:

Gas Central Heating

For emergency repairs phone the
Birmingham Housing Repairs Line:

0121 216 3330

Gas Leaks

National Grid: 0800 111 999

0845 835 111 (enquiries}

Please visit our web site

www.bloomsburyemb.com

for more information

or simply scan the
QR code (right) which
will take you directly
to our web site



Produced by Bloomsbury EMB

1 Medway Tower, 52 Cromwell Street,
Nechells, Birmingham B7 5BG

Bloomsbury NEWS

JANUARY 2025

WELCOME FROM THE CHAIR

Hello everyone. I'm Sandra Price, Chair of Bloomsbury EMB. As ever, it remains my honour and pleasure to represent the EMB. Economic challenges and the ongoing issues with Birmingham City Council's finances have made this an "interesting" year. These issues will continue for the foreseeable future.

Our staff remain loyal to Bloomsbury EMB and are amazingly hard-working and we should all be thankful for their commitment in delivering a great service on our estate.

Crime is still a major issue on the estate. However, many crimes seem not to be reported. If the police and other relevant organisations are not made aware of crimes and other issues on our estate, then resources cannot be properly allocated. So please report all crimes.

Following the recent Annual General Meeting (AGM), I would like to welcome

one new Board Member onto the EMB committee. She is Paula Yarrington. The Board is a blend of different skills, experience and expertise and we look forward to working with her during the coming years.

As a Board we believe that we continue to provide an excellent and cost-efficient service to all our tenants. Our performance statistics, when compared to other similar Birmingham City Council areas, back this up. I would like to thank all of them for their hard work and dedication.

We have a dedicated section at Bloomsbury called, The Financial Inclusion Team, who may be able to help you access benefits and other financial support that you may be entitled to, contact the office on **0121 464 1550** or go online at www.bloomsburyemb.com to see if you qualify.

The team is specifically funded from Bloomsbury EMB's allowances allocated to us from Birmingham City Council.

Please go online to report your repairs, make rent queries, and keep up to date with all the latest news on your Estate. There will be changes to the website in the new year with regular updates and information which will benefit you all.

By the end of 2024, Bloomsbury EMB will have converted office space at the rear of the building, into a new Customer Hub. This space will be used for appointments with Bloomsbury tenants to discuss relevant issues. The customer hub will also be open to our partner agencies to utilise the space to improve community engagement. It is now up and running since November 2024.

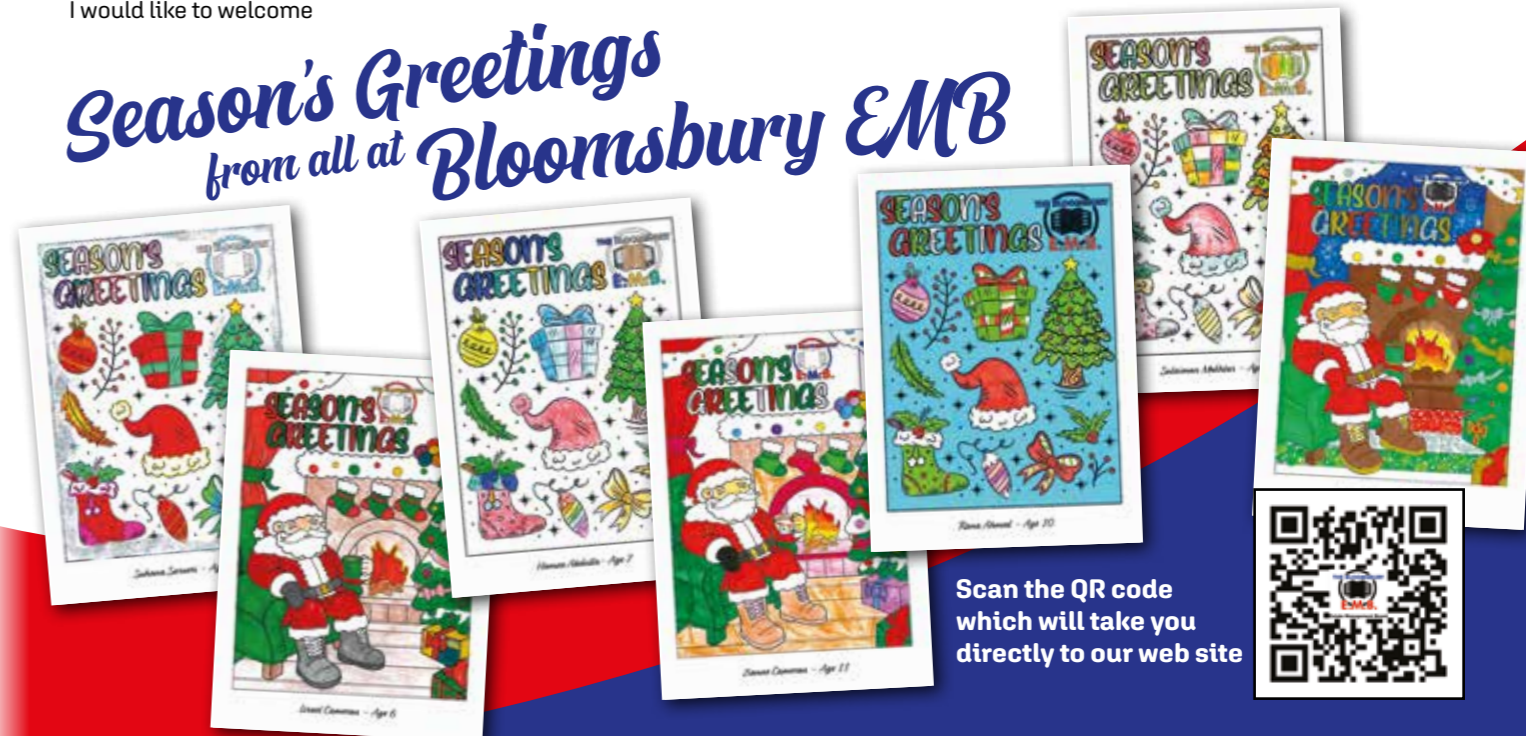


Bloomsbury have also been working together with **Reach Out Community Project (ROCP)** who tackle issues such as Loneliness, drug/alcohol issues, travel to appointment problems etc. Staff at Bloomsbury can make referrals to **Reach Out**.

I and the board wish everyone a Merry Christmas and a Happy New Year.

Sandra Price,
Chair Bloomsbury EMB.

*Season's Greetings
from all at Bloomsbury EMB*



Scan the QR code
which will take you
directly to our web site



BLOOMSBURY 2025

JANUARY

2025

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FEBRUARY

2025

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MARCH

2025

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APRIL

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MAY

2025

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JUNE

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JULY

2025

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AUGUST

2025

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SEPTEMBER

2025

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OCTOBER

2025

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NOVEMBER

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DECEMBER

2025

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